

Certification Regulatory Information

U.S. FCC Part 68 Regulatory Information

This equipment is hearing aid compatible.

This equipment complies with Part 68 of the FCC rules. Located on the equipment is a label that contains, among other information, the ACTA registration number and ringer equivalence number (REN.) If requested, this information must be provided to the telephone company.

This equipment cannot be used on the telephone company-provided coin service.

Connection to Party Line Service is subject to State Tariffs.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If the trouble is causing harm to the telephone network, the telephone company may request you to remove the equipment from the network until the problem is resolved.

This equipment uses the following USOC jacks: NA.

It is recommended that the customer install an AC surge arrester in the AC outlet to which this device is connected. This is to avoid damaging the equipment caused by local lightning strikes and other electrical surges.

If trouble is experienced with this equipment, please contact (Agent in the US):

Company Name: Grandstream Networks, Inc.

Address: 126 Brookline Ave, 3rd Floor Boston, MA 02215, USA

Tel: 1-617-5669300

Fax: 1-617-2491987

U.S. FCC Part 15 Regulatory Information

Operation of 5850-5895MHz is restricted to indoor use only.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. This model (FCC ID: YZZWP836) has also been tested against this SAR limited.

The highest SAR value reported under this standard during product certification for use at the head is 0.82 W/kg and Body is 0.82 W/kg.

To comply with RF exposure requirements, a minimum separation distance of 5mm must be maintained between the user's body and the phone, including the antenna.

Canada Regulatory Information

Radio equipment

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Operation of 5850-5895MHz is restricted to indoor use only.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The SAR limit of Canada (IC) is 1.6 W/kg averaged over one gram of tissue. This model (IC: 11964A-WP836) has also been tested against this SAR limited.

The highest SAR value reported under this standard during product certification for use at the head is 0.82 W/kg and body is 0.82 W/kg.

To comply with RF exposure requirements, a minimum separation distance of 5mm must be maintained between the user's body and the phone, including the antenna.

La limite DAS du Canada (IC) est de 1,6 W/kg en moyenne sur un gramme de tissu.

Ce modèle (IC: 11964A-WP836) a également été testé par rapport à cette limite DAS.

La valeur DAS la plus élevée signalée dans le cadre de cette norme lors de la certification du produit pour une utilisation au niveau de la tête est de 0,82 W/kg et de 0,82 W/kg pour le corps.

Pour se conformer aux exigences d'exposition aux RF, une distance de séparation minimale de 5 mm doit être maintenue entre le corps de l'utilisateur et le téléphone, y compris l'antenne.

CAN ICES-003 (B)/NMB-003(B)

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Terminal equipment

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Ce produit répond à la innovation, des sciences et de Développement économique Canada spécifications techniques applicables.

EU Regulatory Information

In all EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

Support Frequency Bands and Power:

Bluetooth/ BLE 2402-2480MHz<10dBm;

WLAN 2412-2472 MHz < 20 dBm;

RLAN 5150-5250 MHz < 23 dBm;

RLAN 5250-5350 MHz < 23 dBm;

RLAN 5470-5725 MHz < 23 dBm;

WLAN 5725-5850 MHz < 14 dBm;

The Head&body SAR limit of EU is 2 W/kg@10g averaged over one gram of tissue,

The Limb SAR limit of EU is 4 W/kg@10g averaged over one gram of tissue. This model WP836 has also been tested against this SAR limited. The highest SAR value reported under this standard during product certification for use at the body is 0.23 W/kg@10g (5 mm Separation Distance), head is 0.22 W/kg@10g and limbs is 0.85 W/kg@10g(0 mm Separation Distance).

The simplified EU declaration of conformity referred to in Article 10(9) shall be provided as follows:

Hereby, [Grandstream Networks, Inc.] declares that the radio equipment type [WP836] is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.grandstream.com