

# QUE<sup>TM</sup>

**User Reference Manual**


Thank you for choosing QUE™, by Plastic Logic.

This is the first lightweight letter-sized touch screen electronic reading device. Carry thousands of documents, newspapers, magazines, and books in a sleek, compact, innovative design that reduces clutter and lightens your workload. It's easy to organize and search your content. The simple and intuitive interface is optimized for reading, reviewing, and annotation.

## Using this guide

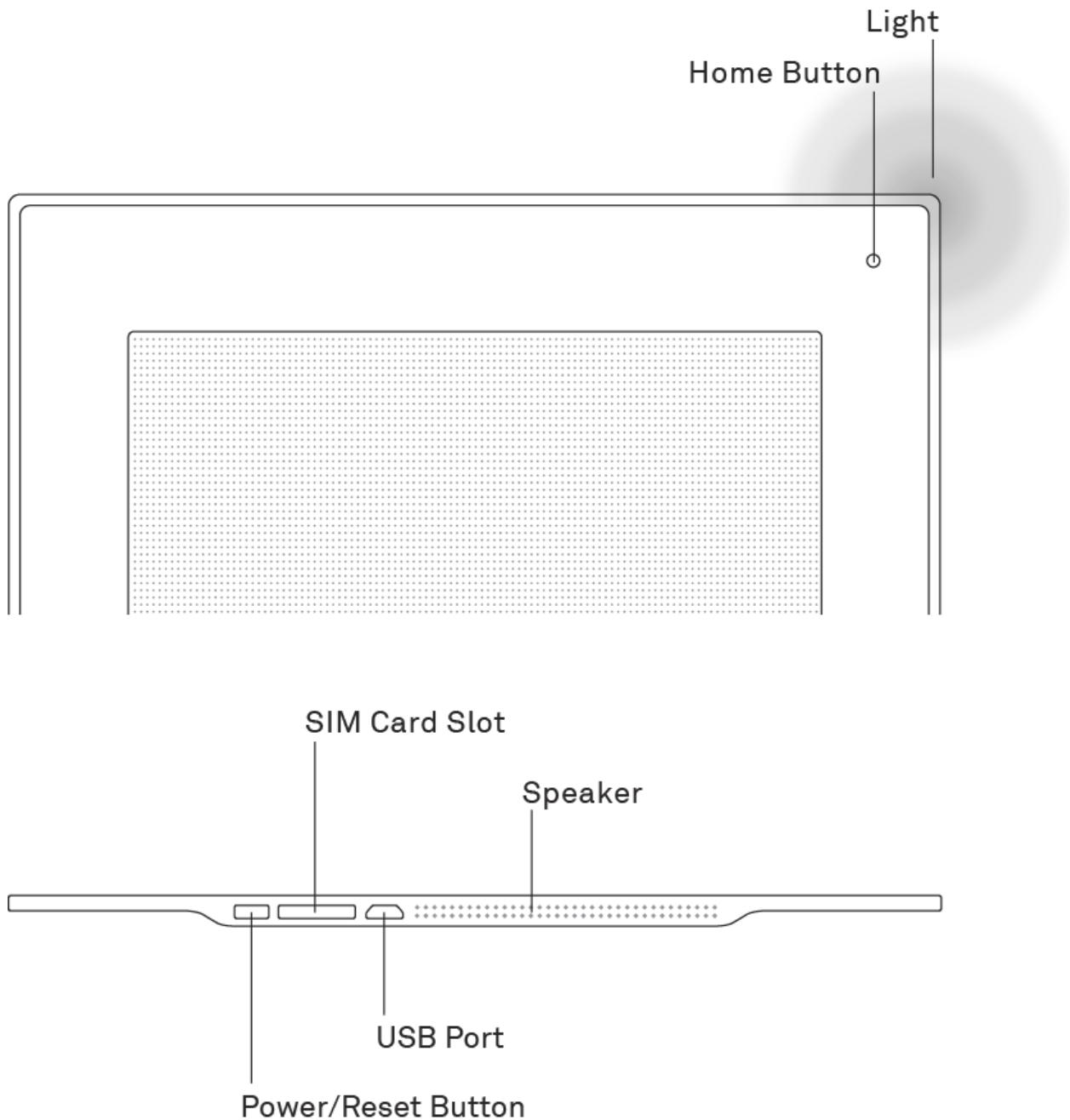
This user manual was crafted with QUE in mind. You can bring up the table of contents by tapping the “Go To” button on the Page Toolbar along the bottom of the display. Any reference to a different page can be tapped on to take you directly to that page.

*Tips for using QUE to its fullest potential will look like this.*

If you prefer to read this manual alongside your QUE, you can find the PDF online at [QUE.com/support](http://QUE.com/support). If you have installed the desktop application, this manual has been uploaded to your PC. You can bring up the table of contents by clicking on the bookmark icon  to the left of the Adobe© Acrobat© application window.

# Overview

## Diagram



## Light

On the upper right corner of the device, there is a small LED that will alert you to notifications and help you monitor power consumption.

When QUE is not connected and no wireless services are active, the light will be off.

When QUE is transferring files, the light will pulse steadily. The light will brighten quickly, and slowly dim. This two-second cycle will repeat until the transfer is complete.

When QUE is charging, the light will pulse. The light will brighten slowly, and then quickly dim, repeating every three seconds. This three-second cycle will repeat until QUE is done charging.

When the light is solid, QUE has a full charge and is connected to a power source.

## Home Button

The Home button is in the upper right corner of the device. As a capacitive button, it requires you to press lightly with your finger – not with your fingernail. You will not feel the button depress, but QUE will emit a small sound to acknowledge your touch.

At any time, no matter what you are doing, you can press the Home button to return to the Home screen.

## **SIM Card Slot**

SIM cards are used to connect your QUE with a 3G cellular network. If your QUE is the Wi-Fi-only model, this slot will be empty. The SIM card is not meant to be user-serviceable, and the cover is not intended to open.

## **Speaker**

Sounds will emit from the bottom of the device when QUE acknowledges taps and other actions. By default, sounds are on. To turn sounds off, see page 97.

## **USB Port**

Connect your QUE to your computer or AC-to-USB adapter to charge the battery. You can monitor power by looking at the battery indicator on the Home and Organizer screens (see page 7).

## **Power/Reset Button**

The Power/Reset button is at the bottom of the device, flush with the bottom edge.

Press the button to turn on QUE.

If QUE is on, press the button again to hibernate, or engage Security Lock (see page 100).

Press the button for five seconds to reboot.

To shut off your QUE, enter Advanced Settings (see page 90).

## Indicators

All system indicators are along the top of the display, so you can easily review system status in one glance. Indicators are not visible while viewing content.

## Notifications



The upper left corner of Home and the Organizer will normally display the personalized name of your QUE, as specified in General Settings (see page 96). If there are system messages that need to be conveyed, the name of the device will be replaced by an alert icon and the number of notifications.

# Log



Tap the notifications indicator to display the Notifications Log. Warning messages are recorded in this list. The log will not display if there are no messages.

Tap the “Clear Notifications” button at the bottom left to empty the log and close the window. The

indicator will revert to the device name. If you do not wish to clear the notifications, tap the close button to return to Home or the Organizer. You cannot clear individual notifications.

# Battery



This symbol will inform you if QUE is operating at full power, partial power, or almost no power. If your QUE runs critically low on battery power, it will display a message suggesting that you should plug in the device. This message will interrupt all services and functionality. Plug QUE into your computer or power supply to access your content once more.

You can also monitor the percentage of battery life remaining by looking at General Settings (see page 96).

## Connectivity



By default, all wireless antennas (Wi-Fi, cellular, and Bluetooth) are inactive to preserve battery life. You can enable or disable these by tapping the upper right corner of the display, which will take you to Connectivity Settings (see page 92).

When Wi-Fi or cellular services are activated, a signal strength indicator will display in the upper right corner of Home and the Organizer. The filled bars show the strength of the signal at the time the screen was last refreshed. This indicator is not a dynamic display.

The Bluetooth symbol will display when Bluetooth is enabled, indicating that QUE is ready to be paired to a Blackberry®.

## Airplane Mode



When you have enabled Airplane Mode (see page 92), this icon will replace the above connectivity indicators. All wireless services are suspended, and you will not be able to visit the QUE Store or connect to any paired mobile devices. With Airplane Mode enabled, you can use



QUE for reading on board an aircraft once a crew member has approved the use of electronic devices.

## Download



When content has been purchased from the QUE Store, it will download automatically. This indicator will appear for as long as a download is pending or in progress. For more information on shopping the QUE Store, see page 83.

## Tapping and Gestures

QUE has a capacitive touch screen, so all of the features can be accessed by pressing briefly on the screen – tapping – or by moving a finger across the screen in a sweeping motion – gestures. As a capacitive touch screen, it requires a light finger press or swipe; not with a fingernail, stylus, or pen, but with the skin.

Tapping is analogous to clicking with a mouse. Gestures save the trouble of opening menus and toolbars, and are similar to keyboard shortcuts.

The three most commonly used gestures when viewing content are:



Next page



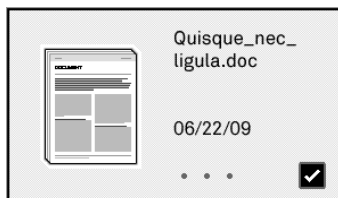
Previous page



Hide the Page Toolbar.

Page turning gestures may be switched by entering Reading Settings (see page 98). For more information on reading on QUE, see page 39.

## Selecting Files and Folders



Every file and folder icon is bordered, and contains a small box in the bottom-left. Tapping on that small box will select the item. A check will appear to indicate what items you have chosen, and the border will darken. Tap the checkbox again to deselect the item. Items remain selected even if they are not currently displayed, so you may select items across multiple pages and organize them.

# Keyboard

QUE has a contextual virtual, or soft, keyboard that will be displayed whenever you initiate a search, tap on a text field, or label a bookmark. Functionally, it is very similar to a standard American keyboard.



Tap the shift key to make the next letter you type a capital letter or secondary character. Tap the shift key twice to engage caps lock. Tap the shift key again to turn off caps lock.

Special characters, such as à, á, â, etc., are accessed by tapping and holding the letters A, E, I, O, U, Y, N, S, or C. A menu will appear from which you may select the alternative letter. Tapping anywhere on the screen will exit the menu.

Symbols are accessed by tapping the "SYM" key. The keyboard will stay in symbol mode until you tap the "ABC" or shift key.

## Ecosystem

As a state-of-the-art device, QUE is versatile and adaptable to your needs. Once the desktop application is installed, QUE can function like a paperless printer. Anything you can send to a traditional printing device, you can transfer and view on QUE (see page 60).

Access to the store is only a finger touch away. Browse, purchase, and download from a wide selection of books, magazines, newspapers, and web publications. All you need to do is link your QUE to your QUE account (see page 58).

Use Bluetooth to connect with most Blackberry® Smartphones. For a list of compatible Smartphones, see page 107. Transfer emails and attachments for rendering on QUE in standard letter format (see page 79).



Press the Home button at the top right of your QUE to be presented with the Home screen.

3 Notifications

Recent Activity

24 Wednesday  
November 2009

9 AM  
Phase 2 Briefing

11:30 AM  
Budget Review 12

12 PM  
Lunch with Steve Callahan

3 PM  
Interview Kevin C. 4

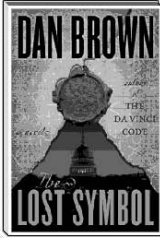
3:30 PM  
Marketing Presentation

2 more events...


Recently Added

Last Update:  
23/07/09 at 1:30 AM


View More



Lorem Ipsum Dolor Sit Amet  
Consectetur Adipiscing




The Economist - July  
22, 2009




Ahead of the Curve


new




Inc. Magazine -  
July 22, 2009




Street Fighters: The  
Last 72 Hours of Be...




The Tipping Point: How  
Little Things Can Ma...



Curabitur Elit Ligula  
Feugiat a Porta



Suspendisse Eget  
Ipsum eu Nisl



Pellentesque Arcu


QUE store


Shop

Favorites


Personalize

Highlight  
store on device  
for launch.  
  
Image TBD by  
Attik.





Donec Eros Augue  
Rutrum sit Amet



Nam Egestas

# Main Content Area

The majority of the display is dedicated to exhibiting your content. The nine items shown are determined by the selection shown at the center of the screen. Content is sorted so that the item you most likely want to view is presented in the largest slot, with subsequent content arranged in descending order in the surrounding slots.



The main content area only displays the first nine files and folders as determined by the title above the first item. Tap on the “View More” button for a comprehensive list of items that meet the criteria of that selection.

# Main Menu

You may adjust what content is shown by tapping on the title just above the first slot, and selecting from the available selections outlined below.

## ***Recently Added***

This is the default selection of the main content area. The last nine files to be transferred to QUE will be displayed. The last file to be transferred will be presented in the large slot. Tap the “View More” button to see a list of the last fifty items, sorted by the date they were transferred to your QUE. See page 59 for instructions on transferring files through the desktop application.

## ***Recently Viewed***

The last nine files you have opened are displayed here. The most recently viewed file will be shown in the large slot. This list differs from the Recent Activity list (see page 16) in that this consists only of documents and images. Tap the “View More” button to see the last fifty files you have opened that are still on your QUE.

## ***Annotated***

The last nine files that you have annotated will be displayed. The most recently annotated document will be shown in the large slot. Tap the “View More” button to see all of your annotated files. See page 46 for instructions on annotating your content.

## ***High Priority***

The last nine files set as high priority will be displayed. The file that was last set will be shown in the large slot. Tap the “View More” button to see all of your high priority files. See page 32 to learn how to set content as high priority.

## ***Recent Purchases***

The last nine items downloaded from the QUE Store will be displayed. This includes free books, web publications, subscriptions, and purchased items. The content that was downloaded last will be shown in the large slot. Tap the “View More” button to see all of your downloaded content from the QUE Store. See page 83 for instructions on browsing and shopping from QUE.

## **Recent Activity**

Tap on this button to bring up a selection of the last ten documents, images, and applications you have opened. This list is sorted chronologically, with the most recent item at the top. Tap on any of the names to return you to that item. If the listing is of a document, book, or magazine, the last page you viewed will be displayed.

Keep your recent activity secure by tapping “Clear List” at the bottom of the menu. The list will be purged.




# Appointments



To the left of the display is the current date, as specified by you when you first activated QUE.

If you have installed the desktop application on a PC with Microsoft Outlook, you can transfer your events and appointments (see page 71). This list is dependent on the current time of day; your next event will be displayed beneath the date.

If you have six or less events remaining in the day, all events will be displayed. If you have more than six events remaining, five events will be displayed, with the last slot informing you of how many more events are pending for the day. Attachments are indicated by an  icon, followed by the number of files accompanying the event.

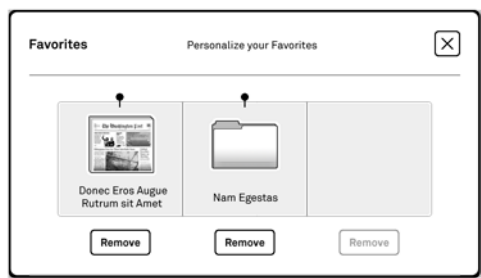
Use the page turning gesture (see page 9) over the date to move forward and backwards through time. The events for that day will display, as described above. Tap the “Today” button to return to the present day.

Double-tap on the date to open the Calendar application, which will allow you to view all events for the day. For details on the Calendar application, see page 23.

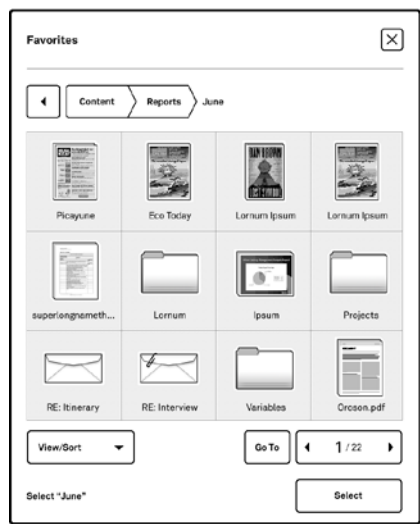
# Favorites



Quickly access files, applications, searches, and settings by placing them on the Home screen. Tap on the “Personalize” button to bring up a dialog box.



Tap on the “Remove” button to remove an item from a slot. Tap on the slot, empty or filled, to view all items in Content (see page 22).



Tap on a file to add it to the Home screen. Tap on a folder to open it. Tap on the “Select” button to add the folder you are currently viewing to the Home screen.

Or, select “Add to Favorites” from the Organizer Actions menu (see page 33) to fill one of the three slots.

Items placed on the Home screen will never be removed until you unpin, delete, or replace them. Marking an issue of a newspaper or magazine as a favorite will automatically update with the latest issue as soon as it is downloaded.

## QUE store

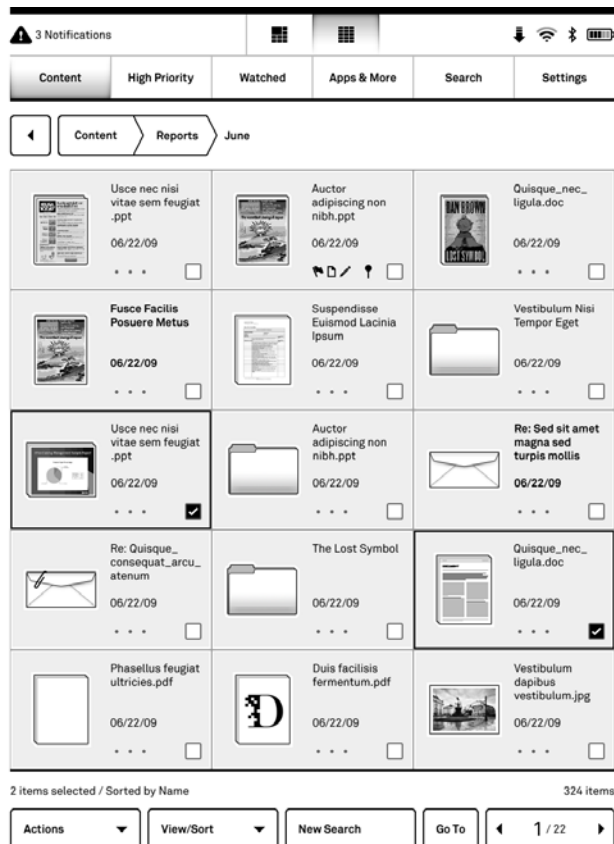
To the left of your favorite content is a button that will take you to the QUE store. For details on browsing and purchasing from the store, see page 83.



# Organizer

From Home, tap the toggle in the top center of the display. My Library is selected by default, so you can see a complete list of all content on your QUE. If you leave the Organizer with another menu item selected, it will still be selected upon your return.

To return to Home, tap the toggle in the top center of the display, or press the Home button in the top-right corner of the device.



## Breadcrumbs



Navigate the folder hierarchy by tapping on folders to view their contents. As you open folders within folders, you will notice the listing beneath the menu bar changes to match your position. These are breadcrumbs, leading the way back Home.

## Reading the Trail

The right-most name in the listing is the folder currently open with its content displayed. The name of the folder that contains the currently viewed folder is displayed immediately to the left.

## Back Button

Tap the Back button to move left one folder at a time. When you reach the name of the Menu Bar selection, tapping the Back button again will exit to the Home screen.

# Menu Bar

Content	High Priority	Watched	Apps & More	Search	Settings
---------	---------------	---------	-------------	--------	----------

The menu bar shows where you are in the Organizer, and allows you to change locations and focus quickly and easily. Each selection in the menu bar will remember the page you were on last, so you can never lose your place.

## Content

All files and folders transferred to QUE from the desktop application or from QUE store is accessible from this selection.

## High Priority

This is a list of all items you have marked as high priority. Add a file, folder, search, or application to this list by selecting it (see page 32) and choose “Assign High Priority” from the Actions menu.

By adding a document to the High Priority list, you can find it quickly and easily without having to sort through all the pages in Content. The last nine items assigned as High Priority will also be visible on the Home screen (see page 14).

# Watched

Once you have installed the desktop application, you can set folders to automatically transfer content to QUE when items are added or modified. For details on creating and managing watched folders, see page 69.

# Apps & More

Access the three special functions of QUE: Calendar, QUE Store, and USB Drive Mode. In combination with our partners, more applications will be developed and become available for download.

# Calendar

Integrate Microsoft Outlook with your QUE (see page 71) to fill the Calendar with your appointments and events up to six months in advance.




As with opening the Calendar application from Home, this will display the current month. By default, the current day is selected, and the events for the day are presented along the bottom half of the display.

Tap on any day on the calendar to bring up the event schedule for that day. Tap on the arrows to the right of the month name to jump forwards or backwards by an entire month. Tap the “Today” button to the left of the month name to return to the current day and month.

Tap on any event in the bottom window to display the full event details. This is the text in the appointment body, complete with any accompanying attachments.

Attachments are embedded on the right side of the header bar. If there is only one attachment, the name of the file will be visible. Tap on the file name to open the attachment. If there is more than one attachment, in place of the file name will be the number of attachments available. Tap on the button to bring up a paginated list of all available attachments, and then tap on the name of the file you wish to view.



For details on reading attachments, see the next chapter, “Reading”. To return to the Calendar application, tap the back button  at the bottom-left of the display.



## ***USB Drive Mode***

QUE can operate as a simple removable storage device, capable of interfacing with almost any computer as long as it has a USB port. Open this application, and then tap the “Activate” button at the top of the screen. Plug the device into the computer with the accompanying USB cable. Once the computer recognizes QUE as a storage medium, you can copy up to 100 MB of files.

When you are done transferring files, you can see the contents of the USB Drive partition by tapping the “Deactivate” button at the top right of the screen.

Items seen here are kept separate from other files on your QUE. Searches will not look here for items matching keywords or document types, and you cannot open files from this application. To move a file to Content, select it and tap the “Copy” button.

Once the file is moved to Content, it can display as any other file. If it is a compatible file type (see page 107), it will show up in searches, be opened, annotations can be appended, etc. However, these files will not have thumbnails, and its content will not be indexed for searches from the Organizer.

## **Store**

Browse and purchase content from the QUE store. For details on purchasing content, see page 83.

## **Search**

Access QUE's search capabilities. Search for a word or phrase that may appear in documents, books, newspapers, magazines, emails – anything your QUE can hold. You can save your search terms to use again, assign them as High Priority, and place them in a Favorite slot on the Home screen.

Anything transferred to QUE through the desktop application (see page 59) will be indexed to facilitate searches of your content. Indexed content will help you find results that match not just file names, but the substance of your files.

Any files copied to QUE from your Smartphone (see page 79) or through USB Drive Mode (see page 25) will not be indexed, and can only be searched by file name. Searching while viewing the file (see page 50) will still function.

## **Quick Searches**

These are a series of pre-created searches that help you find content on your QUE. These special searches help you access the things you need.

## ***Documents***

All documents on your QUE. Documents are files you have transferred to your QUE through the desktop application. They do not include images, email, or calendar events.

*Books, newspapers, magazines, and web publications show up on this list if you transfer them through the desktop application. Download these items directly from the QUE store to your QUE for them to be categorized correctly.*

## ***Emails and Attachments***

All emails you have transferred to your QUE. Install QUE application for Windows to integrate with Microsoft Outlook (see page 60), or install QUE application for Blackberry® (see page 79). Emails sent from either source will be treated the same.

## ***Images***

All images on your QUE. Images include bitmap (\*.bmp), portable network graphics (\*.png), graphics interchange format (\*.gif), and joint photographic experts group (\*.jpeg). Other image formats will not be recognized, and will show up as documents.

## ***All Purchases***

Every purchase you have downloaded from the QUE store will be listed, as long as they are still on the device. This includes books, magazines, newspapers, and web publications. Free downloads will also be shown.

## ***Latest Issues***

If you have a subscription to a magazine or newspaper delivered through the QUE store, this will list only the latest issue from that subscription.

## ***Newspapers***

All newspapers you have downloaded from the QUE store will be shown, whether they are from single-issue purchases or subscriptions.

## ***Magazines***

All magazines you have downloaded from the QUE store will be shown, whether they are from single-issue purchases or subscriptions.

## ***Books***

All books you have downloaded from the QUE store will be listed, including free downloads and samples.

## ***Web Publications***

All web publications you have downloaded from the QUE store will be shown, whether they are from single-issue purchases or subscriptions.

This includes free downloads, but does not include web publications transferred through the desktop application.

### ***Bookmarked***

All content that has been bookmarked will be listed, whether or not those bookmarks have labels. This is similar to the main menu selection (see page 14), but this list will not be truncated.

### ***Annotated***

All content that has at least one page that has been annotated will be listed. This is similar to the main menu selection (see page 14), but this list will not be truncated.

### ***Custom Searches***

If none of the Quick Searches meet your desired criteria, you can create your own search parameters. Every search you initiate will be preserved, so repeating a search is as simple as tapping on the listing.

To begin a new search, tap on the “New Search” button at the bottom of the screen. The soft keyboard will appear, and you can type the sought-after word or phrase. Tap on “Names Only” to base the search only on the names of your files. Tap on “In-Depth” to take the contents of your files into account (not available for content not transferred through the desktop application). Select a category from the drop-down menu if you

want to narrow the results. Tap on the “Search” button to begin your search.

Within moments, your results will display. The most relevant items will be listed first. The keyword you searched for is shown at the top of the display.

Review your previous searches by tapping “Search” in the breadcrumb. Each custom search will show the keyword, whether the search included content or just file names, and the category.

Every new search will remember the parameters of the previously executed search.

## Settings

Manage the connectivity of QUE, customize your reading experience, enter your QUE store sign-in information, or a multitude of other options to personalize your QUE. For explanations of each option see the chapter on “Settings”.

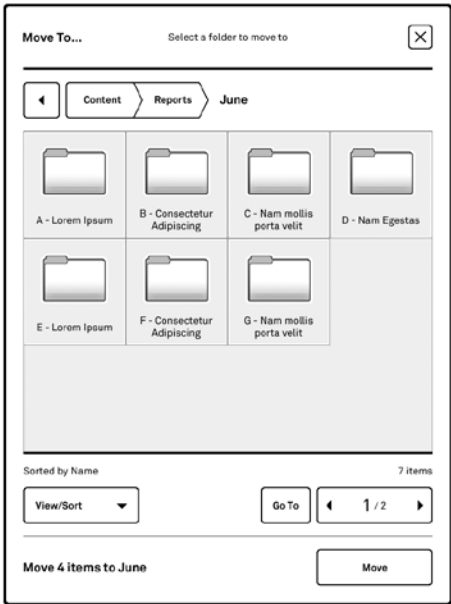
# Toolbar



## Actions

Tap on this button to bring up a menu with the following options. Almost all of the available options require that an item be selected. See page 10 for instructions on selecting items. Tap on an option to initiate an action, or tap anywhere else on the display to close the menu.

## Move and Copy



Both of these options display a window so you can browse to a location to deposit the selected files. Navigation in this window is identical to navigating the Organizer: tap a folder to open it, and follow breadcrumbs to return to previous folders. The name of the folder that will contain your newly copied or moved file is displayed at the bottom-left of the window. Tap the “Copy” or “Move”

button at the bottom-right of the window to deposit the file in the location you are viewing.

## ***Copy to USB***

The selected files will be copied to the USB Drive Mode application, so that they may be accessed when QUE is operating as a USB mass storage device. For details on the USB Drive Mode application and how to use it, see page 25.

## ***Rename***

The soft keyboard will display so you can enter the new name of the file.

## ***Delete***


A confirmation dialog will appear that gives the name of the file you have marked for deletion. Tap “No” to keep the file, or tap “Yes” to delete it.

## ***Create New Folder***

Creates a new folder within the currently viewed folder, and displays the soft keyboard so you can enter a name.

*While you can create and rename folders on QUE, it is easier and faster to use the desktop application to accomplish the same task. See page 67 for details.*

## ***Set as High Priority***

You can set anything as a high priority item: files, folders, watched folders, searches, applications, and settings. High priority items have an  icon in the selection box.



Multiple items may be set as high priority at once.

Once you have set an item as high priority, you can find it quickly and easily, without having to sort through everything on your QUE. Tap on “High Priority” in the menu bar in the Organizer (see page 22). The last nine items set as high priority will display in the “High Priority” selection in the main menu (see page 14).

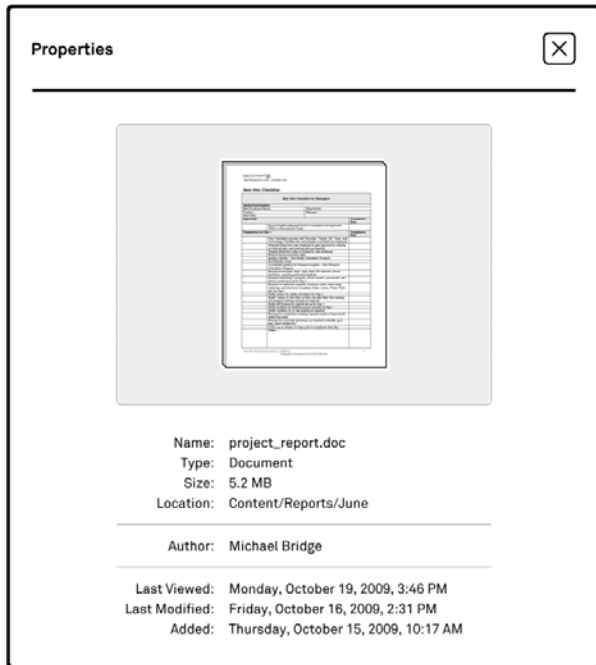
### ***Add to Favorites***

Places the selected item in a slot in the bottom row of the Home screen. Tapping this option will display a dialog box from which you can select which of the three slots your selection will reside. Favorite items will never be removed from their designated slot until you remove, delete, or replace them.

You can make anything a favorite: files, folders, watched folders, searches, applications, or settings. If you make a magazine or newspaper issue a favorite, it will automatically update to the newest issue as soon as it is downloaded. Only one item may be added to favorites at a time.

### ***View Properties***

Displays the properties of the item selected, along with a large thumbnail, if available.



The visible properties changes slightly depending on the item selected.

The information for the top and bottom sections is always available. You will always be able to see the full name of the item, the item type, approximate size, location on QUE, the date last viewed, the date last modified, and the date added.

Document, email, and event types will list the author information, if it is available.

Magazines, newspapers, and books will provide the publisher name, the author, and the date published.

Images, searches, applications, and folders will list no other information.

If multiple items are selected when you choose “View Properties,” the dialog box will not include the above information. Instead, you will see the number of items selected and their total size on QUE.

## View/Sort

By default, items will be displayed as large tiles, fifteen items to a page. This view allows for a larger thumbnail of the first page, but less space is available for the file name.

You can choose to show your content in list view. This view allows for longer names, but has a less detailed thumbnail. Ten items will be displayed per page.

QUE will preserve your selections from this menu for each individual folder. Each new folder opened will display in the default tile view.

### View

By default, you will be presented with a list of all the content on your QUE under the “Content” tab. Also by default, QUE will not create a directory structure or any complex self-organizing methodology. You can create your own organization by using the Actions menu (see page 31) or the desktop application (see page 67).

### Sort

Change the sort order of the items listed in the current folder. Sort order will be indicated at the bottom left of the display, above the Actions menu button. To flip the sort order between ascending and descending, select the same sort order again. Sort order selections will be preserved

for each individual folder. Each new folder opened will be sorted by name by default.

### ***By Name***

By default, items are sorted alphabetically by file or folder name. This view will show the name of the file or folder and the date of transfer.

### ***By Date Transferred***

Items will be sorted by the date and time they were transferred to your QUE. This view will show the name of the file or folder and the date of transfer.

### ***By Date Modified***

Items will be sorted by the date and time they were modified. Modification includes bookmarking pages and creating or deleting annotations. This view will show the name of the file or folder and the date of modification.

### ***By Author***

Items will be sorted by author. There is currently no way to distinguish surnames from titles or first names, so if the first name is given first, the file will be sorted under that name. This view will show the name of the file or folder and the name of the author.

## **By Type**

Items will be sorted by type. Each item falls under one of the following types: application, book, document, email, event, file, folder, image, magazine, newspaper, quick search, setting, user search, watched folder, and web publication. This view will show the name of the file or folder and the type.

*The “file” type indicates that the item is not in a supported format, and cannot be viewed on QUE. If your content shows as “file” type, try printing to QUE (see page 60), or transfer the file through the desktop application (see page 59).*

## **By Size**

Items will be sorted by size. Note that this may be significantly larger than expected, as it includes the thumbnail image, indexing information, annotations, and other data. The size indicated is the amount of space that would become available upon deletion of the file. This view will show the name of the file or folder and size in kilobytes or megabytes, as appropriate.

## **New Search**

Displays the search keyboard. You may initiate a search from anywhere in the Organizer. For a full explanation of search functionality, see page 26.

## Page Control

If your content extends into multiple pages, the page controls will become available. The left arrow advances one page, and the right arrow returns to the previous page. The number between the two arrows shows the current page number on the left, and the total page count on the right. If you have more than nine hundred ninety-nine pages of content, only the current page number will be displayed.

### ***Go To***

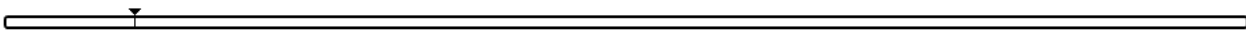
If your content extends to more than two pages, the “Go To” button becomes available. Tap the “Go To” button to bring up a numeric keypad. Type in the page number of the content you wish to view, and tap the “Enter” key to display.

From either Home or the Organizer, tap on a file to view content.

After the file has loaded, it will open to the first page. If you have read the file before, it will display the last page you viewed. To return to Home, press the Home button on the top-right corner of QUE.

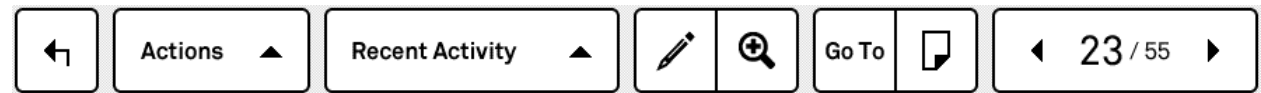
## General Reading

By default, reading is done with the page toolbar displayed. Swipe your finger down over the page toolbar to minimize it to simple position indicator, and read in full page mode. To reveal the page toolbar, swipe up from the position indicator.



In full page mode, the position indicator along the bottom edge of the screen presents your relative position within the document. The black bar represents the current page in relation to the whole document.

## Page Toolbar



The page you are currently viewing is indicated between the two paging arrows. The total number of pages in the document is after the forward slash. If the document is more than nine hundred ninety-nine pages, only the current page number will display.

## Turning Pages

Turn to the next page by swiping your finger across the screen from right to left.

Return to the previous page by swiping your finger across the screen from left to right.

You may reverse the page turning gestures in Reading Settings (see page 98).

Use the page turning gestures to move through the document, or tap the arrows at the bottom right of the screen. The right arrow moves to the next page. The left arrow moves to the previous page.



## **Go To**

Tap this button to jump directly to a certain page. This button will bring up a window with four tabs: Chapters, Bookmarks, Annotations, and Page Number.

### *Chapters*

If the document you are reading is a PDF, ePub, magazine, or newspaper, QUE should be able to access the table of contents. Tap on the “Chapters” tab to bring up a list of internal document links. Page through the available options by tapping the arrow keys at the bottom of the window. Or tap a section heading or subheading to be taken directly to that page.


### *Bookmarks*


All bookmarks created on QUE are listed in page order. Page through the available options by tapping the arrow keys at the bottom. Tap a bookmark to be taken directly to that page.


*Bookmarks are also visible in the desktop application. See page 66.*

### *Annotations*


All annotations created on QUE are listed in page order. The type of annotation is denoted by an icon to the left of the page number.

 *Freehand.* These items will only display the page number on which the mark resides.

 *Highlight.* These items will display the page number where the mark is located, and the first two lines of the highlighted section.

 *Note.* These items will display the page number on which the note was set, and the first two lines of the notation.

*Notes are also visible in the desktop application. See page 66.*

 *Flags.* These items will only display the page number.

## Page Number

Type the page number you want to jump to by using the number pad. Tap the “Go” button to display the page.

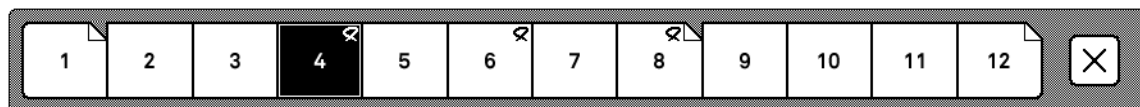
## Page



Tapping the button to the right of the “Go To” button will bring up a list of pages in the document. Single-page documents will not have a viewable page list, and this button will be inactive.

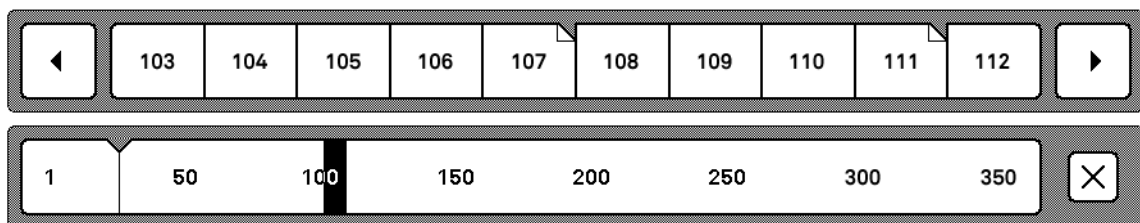
*For magazines and newspapers, this button will be replaced by a “Next Story” button. It will jump directly to the next article according to the selections available in the “Go To” window.*

If the document you are viewing is twelve pages or less, you can tap on a page number to view that page. The page currently displayed will be highlighted.



If the document is longer, the page list will be abbreviated so that it can display the length of the entire document. The page currently displayed will be represented by a line in the toolbar.

Tap between page numbers to bring up a list of pages in that range.



The inverted section of the primary bar indicates where the range is drawn from. Tap on any of the pages in the secondary page list to jump directly to that page. Tap the arrows on either side to move forward or back ten pages at a time. If you would like to go to a specific page, refer to the “Go To” window description on page 41.

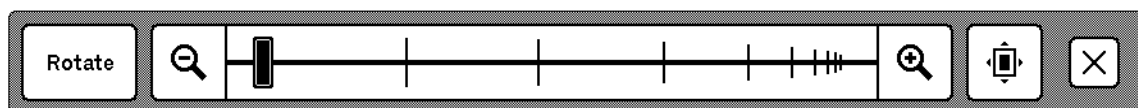
*To quickly page through a large document, tap and hold on the primary page toolbar. Instead of evoking a secondary toolbar, you will jump directly to a page approximately where you tapped.*

## Zoom and Pan





Activates the Zoom and Pan toolbar. When you are zoomed in, gestures will not turn the page. Instead, a touch and swipe will move the page; where you first touched will move to where you stopped touching the screen. To move in large increments, tap the arrows along the border of the display. Turning the page (using the page toolbar) or closing the Zoom and Pan toolbar will cancel all magnification and return to viewing a full page.


*Content with reflowable text, such as ePub and eReader, replace the “Zoom and Pan” button with a “Font Size” button. Tap on the button to bring up a selection of four different sizes. The text will scale, and the page count will adjust to accommodate the new size.*




The slider in the middle of the toolbar signifies the magnification level. Tap the lines along the slider to instantly magnify at that level. The lines at the right end of the slider indicate that you can continue to increase magnification almost infinitely, but only by tapping the “Increase Magnification” icon, as detailed below.

 *Increase Magnification.* Tap on this icon once to activate, and then tap on the area of the page you want to magnify. While magnified, you can pan across the document by tapping the arrows centered along the edges of the display. Each tap of an arrow will advance one screen width, up to the edges of the document.

 *Decrease Magnification.* Tap on this once to activate, and then tap on the area of the page you wish to zoom out from. Zooming out is not an automatic process. You can only zoom out to a single full-page view.

 *Minimap.* Opens the zoom and pan minimap. The black bordered box represents the current display. Drag the box anywhere within the borders of the minimap, and the display will move to that location on the page. You can drag the box around to make incremental or large movements.


*Rotate.* Flips the document between portrait and landscape formats.

 *Close.* Closing the zoom and pan toolbar entirely exits zoom mode. Magnification will be cancelled, and the full page will be displayed.

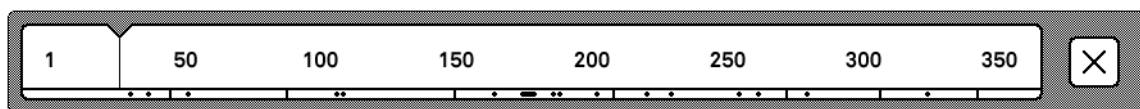
## Annotations



Displays the annotation toolbar. Note that any annotations you make will be preserved in a copy of the document that will be automatically transferred to your computer through the desktop application.


Annotations appear in the page list on the page toolbar. If the page list is not abbreviated, you will see a small  mark in the upper right corner of the page icon.

If the page list is abbreviated, annotation and bookmark locations are denoted by small dots along the bottom.





Tap between the page numbers to bring up a list of pages in that range. The individual page icons will display, and the mark will be clearly visible.






 *Flags*. Most of the annotation toolbar is taken up by a selection of pre-made annotation marks: arrow, question mark, checkmark, cross,

star, and blank. Tap on a desired flag, and tap the page where you would like it to appear.

 *Freehand.* Tap the icon to activate, and draw on the screen with your finger in any configuration you like. Circle an item, draw arrows, or underline key words.

 *Highlight.* Utilizing an optical character recognition system, QUE can highlight entire sections of text. Tap the icon to activate. Move your finger over a word, sentence, or paragraph you wish to emphasize. The screen will refresh, and the desired passage will be highlighted. To highlight an entire paragraph or large section, move your finger in a straight line from the beginning of the section to the end. Everything between those two points will be highlighted.

 *Eraser.* Deletes an annotation. Select, then tap the annotation you wish to erase. If you want to delete several annotations over a large area, swipe across all the marks. They will all disappear at once.

 *Move to top.* Moves the annotation toolbar to the top of the screen. Once the toolbar has moved, you can make annotations along the bottom of the display. The toolbar can be moved back to the bottom of the display by tapping the  icon.

 *Close.* Close the annotation toolbar to exit annotation mode.


## **Recent Documents**

Displays the last ten documents and images you have viewed, listed in chronological order. Tap the file names to easily switch between files without returning Home.

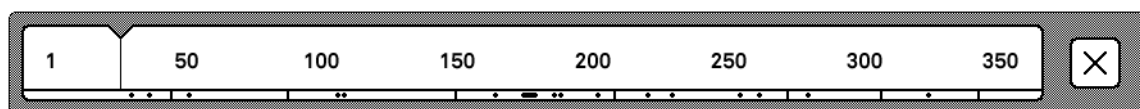
## **Actions Menu**

### **Bookmark**

Creates a bookmark on the displayed page. All bookmarks will be shown in the “Go To” window on the “Bookmarks” tab, and as a dog-ear fold in the upper-right corner of the screen.

Bookmarks appear in the page list on the page toolbar. If the page list is not abbreviated, you will see a small  mark in the upper right corner of the page icon.

If the page list is abbreviated, annotation and bookmark locations are denoted by small lines along the bottom.





Tap between the page numbers to bring up a list of pages in that range. The individual page icons will display, and the mark will be clearly visible.

If you have already bookmarked this page, this selection will be replaced with “Remove Bookmark.”

Alternatively, you can tap the upper-right corner of the page to create a bookmark. Tap the upper-right corner again to remove the bookmark.

*The first time you create a bookmark, QUE will ask you if you want to label it. Labeling a bookmark creates a notation in the Go To window so you can specify why you bookmarked a certain page, what category the page belongs to, or anything you may want to comment on. This is a one-time prompt; to change it, enter Reading Settings (see page 99).*

You do not need to bookmark a page if you leave the document to view something else. QUE will automatically keep track of where you are in the file and open to that page when you are ready to resume your progress. Create a bookmark to flag crucial sections of a document, or to draw attention to a specific page.

*Your bookmarks are visible in the desktop application. See page 66.*

## **Add Note**

Creates a sticky note. The soft keyboard will appear so that you can type what appears in the note. Notes are limited to approximately two hundred characters.

*Notes are visible in the desktop application. See page 66.*

You can move your note around the display by dragging from it to a new location in a straight line. The screen will refresh, and the note will appear where you stopped moving your finger.

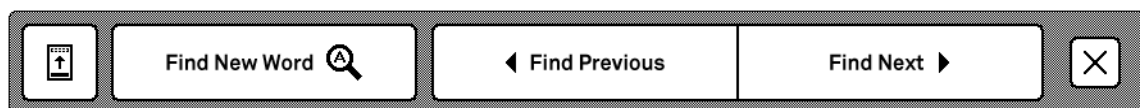
## **Hide Annotations**

Prevents annotations from displaying, including notes. The marks on the page toolbar will remain to indicate the page location of the marks. If you have already hidden annotations, this selection will be replaced by “Show Annotations.”

## **Find Within This Document**


Search within the currently-viewed document for a word or phrase. QUE will display a soft keyboard so you can type your desired search preferences.

If your word or phrase is found, you will be taken to the page of the first instance in the document, and the find toolbar will appear at the bottom of the screen.



All instances of the word or phrase you have searched for will be highlighted to call attention to its position on the page.

Tap “Find Next” to advance to the next result of your search. Tap “Find Previous” to see the previous result. Adjust your word or phrase by tapping “Find New Word,” and the soft keyboard will reappear with your keyword highlighted.

Tap the  button to move the toolbar to the top of the screen.

### ***Look Up In Dictionary***

QUE includes a copy of Princeton University’s WordNet, Release 3.0. The dictionary is comprised of more than 140,000 definitions. For more information on the WordNet lexicon, see page 123, or visit <http://wordnet.princeton.edu/wordnet/>.

Select this action to display the soft keyboard. Type in the word you want defined, and tap the “Lookup” button to search for the definition. If the word is in the dictionary, all definitions will be presented. For long entries with multiple definitions, you may have to page through the entry until you find an applicable definition. Use the page turn arrows at the bottom of the window.

If you want to look up another word, tap the “Look Up New Word” button. If you are done using the dictionary, tap the close button.

### ***Rotate and Fit to Width***

Flips the document from the default portrait display to landscape view, and zooms in on the top half of the page you are reading. Using the page turning gestures or the arrow buttons will display the bottom half of the page. Turning the page again will display the top half of the next page.

*Content with reflowable text, such as ePub and eReader, replace “Rotate and Fit to Width” with “Rotate.” This will flip the text ninety degrees between landscape and portrait formats, and adjusts the page count accordingly.*

### ***View Margins***

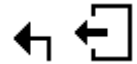
The desktop application analyzes PDFs transferred to QUE and determines the margins of the document. QUE, since it is in the shape and size of a sheet of letter-sized paper, replicates the experience of having printed the document with one-inch margins, and scales the page content to fit the display.

Select this action if you wish to display the margins. Note that the contents will be shrunk to fit both margins and content. If the content is too small to read, use Zoom and Pan as described on page 44, or select “Hide Margins” from the Actions menu.

## ***Gesture Tips***

Displays a quick reference for all gestures relevant to reading on QUE. You may page through other gesture tip screens by using the page arrows at the bottom of the window. Gestures will not function while the gesture tips window is open.

## ***Back***



Returns to your previous location.

During normal reading, the button will return you to Home or the Organizer. It does not remember page turns. It will only change behavior if you jump to another page by using the “Go To” window, tap a link, or switch to another document.

Once you have performed one of the three above actions, the button will return you to the previous page or document. Your back button history will be cleared if you return to Home or the Organizer. If you have not jumped to another page or document, the back button will exit you to Home or the Organizer, whichever you originated from.

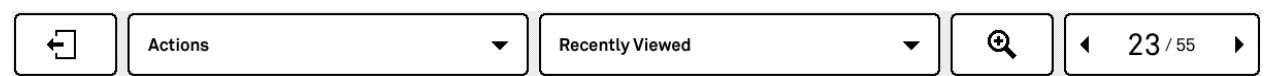
Attachments to emails and calendar events are linked to the originating document. The back button allows a quick way to return to the original document, so you may open different attachments. If you use the “Go

To” button or tap on a link, only the back button on the first page of the document will return to the originating document. No matter where you are in the document, you can always return to the originating email or event by selecting “Return to Email” from the Actions menu.

## Images

PNG, BMP, GIF, and JPEG files can be viewed natively on QUE.

Images will open in an alternate version of the file viewer. The toolbar along the bottom of the display contains only the back button, the Actions menu, the Recently Viewed menu, the Zoom and Pan button, and the page controls.



You may view images in full-page mode by hiding the toolbar. Gesture down over the toolbar to conceal it. Reveal the toolbar by gesturing up from the bottom edge of the screen.

*QUE will attempt to auto-detect the orientation of the picture, and display it so that the longest dimension, be it width or height, be shown along the height of the display. If the longest dimension is width, the toolbar will switch to landscape mode. This is important to note, as the gesture direction also changes.*

## Back

The back button has the same functionality as normal. For details, see page 53.

## Actions

This menu is specially adjusted for image manipulation.

### ***Rotate Clockwise and Rotate Counterclockwise***

Both of these selections rotate the image ninety degrees in the specified direction, without changing the position of the toolbar.

### ***Default View***

By default, your images are displayed at their full size as they would appear on the printed page. This selection is the opposite of the “Fit to Screen” option.

### ***Fit to Screen***

Select this option to stretch the image along both axes until at least one of the sides reaches the edge of the screen. QUE will attempt to find the best fit for the image that does not distort the perspective or dimensions.

## ***Gesture Tips***

This selection has the same functionality as normal. For details, see page 53.

## **Recently Viewed**

Displays the last ten documents and images you have viewed, listed in chronological order. Tap the file names to easily switch between files without needing to return to Home or the Organizer.

Only the first image viewed in a folder will be indicated in this list. Other images in the same folder are regarded as part of a single document.

## **Zoom and Pan**

This button has the same functionality as normal. For details, see page 44.

## **Page Controls**

All images within the same folder are treated as a single document. Turning a page opens the next image in alphabetical order within the same folder.



# QUE application for Windows

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The first time you plug QUE into a computer, you will be prompted to install the desktop application. Installing allows you to easily transfer content, manage files, and synchronize your Microsoft Outlook calendar. If you do not wish to install the desktop application, you may still transfer files to and from QUE by using USB Drive Mode (see page 25).

## Installation

Installation requires .Net 2.0 and Microsoft ActiveSync or Windows Mobile.

The setup program should launch automatically when you plug QUE into your computer. If it does not, you can launch the program manually. Browse to the newly discovered removable storage drive on your computer. The setup program is named quesetup.exe.

The setup program will attempt to connect to the internet to make sure you receive the latest version of the desktop application. Once the installer has been downloaded, it will automatically launch.

The installation wizard will guide you through the setup. You will be provided with some important information about the next steps and the minimum system requirements. Then you will be asked to agree to the

end user license agreement. If you agree to the terms, click “I agree” to continue.

Next, the installation wizard will check to verify that you have ActiveSync installed. If you do not, you will be prompted to download the program from Microsoft’s website. If you have already installed, ActiveSync, you will automatically skip this step.

If you would like to change the installation folder, click the “Browse” button to change the installation path. As the installation progresses, you will be given a short presentation on some of the features of QUE.

## Link

After the install is complete, you will be prompted to create a QUE store account and link your QUE with that account.

Benefits to creating and linking an account include:

- Purchase recommended content through QUE’s wireless connection.
- Immediately download content purchased from QUE store.
- Manage your purchases online.

*Thanks to a partnership with Barnes & Noble, you can link your QUE with your bn.com account.*

All you need to create an account is QUE.

If you already have an account, enter your user name and password, and click “Submit.” Your QUE serial number and specifications will be automatically tied to your QUE account.

If you elect to link later, you will need to go to the QUE website with your serial number. You can find it in General Settings (see page 96).

## **Transfer Content**

Anything transferred to QUE through the desktop application will be indexed to facilitate searches of your content, so that you may find results that match not just file names, but the substance of your files.

Any files copied to QUE from your Blackberry® Smartphone (see page 80) or through USB Drive Mode (see page 25) will not be indexed, and can only be searched by file name.

With the desktop application installed, there are four main ways to move content to your QUE.

## **Right Click**

From anywhere in Windows Explorer, right-click on a file or folder, mouse over the “Send To” selection for a list of options, and click on

“QUE.” The file or folder will be transferred to QUE the next time it is plugged in.

## Microsoft Outlook Button

The next time you launch Microsoft Outlook, a button will be placed underneath the standard toolbar named “QUE it.” Select an email, and then click this button to send the email, along with attachments, to QUE.

## Print

A printer driver for QUE is installed along with the desktop application. From any application, select “Print” from the File menu. From the dialog that appears, choose QUE as the device you wish to print to. The file will be converted into a QUE-accessible format and be transferred the next time your QUE is plugged in.

*With the print feature, you can greatly supplement the list of compatible file formats. Any document you can print, you can view on QUE. Try it with websites, MS Visio flowcharts – anything you use every day.*

## Drop Box

During installation, an icon was placed on your desktop. Drag and drop files onto the drop box, and they will be sent to QUE the next time it is plugged in.

The drop box helps you monitor QUE activity.



If QUE is disconnected from the computer, the icon shows a device with a faint “Q” in the center.



If QUE is connected and file transfers are in progress, two arrows will appear on the icon.



If QUE is connected and transfers are complete, a dark “Q” will display in the center of the icon.

Double-click on the drop-box to open the desktop application.

## Application Window

All of the above can be done without ever opening the desktop application. To access certain features and capabilities, however, you will need to open the program. Double-click on the drop box, or launch the program from the Start menu.

## QUE it



When QUE is not plugged in, the only selections on the left side are a link to the QUE store and “Into QUE,” which is selected. The right side of the application window will list the files and folders that will transfer to your QUE when it is plugged in. “Into QUE” is the staging area in which all files and folders will reside before they are transferred to your QUE. Every file and folder listed here has been marked for transfer by one of the four available methods outlined above (see page 59).

*Emails, calendar appointments, and watched folders do not appear in this list.*

You can organize this list. Rename files, create folders, and put files into folders. Right-click anywhere in the listing to bring up a menu of available options. You may also drag and drop files from Windows Explorer directly to folders listed as “Into QUE.” When your QUE is connected, it will place the files as you specify.

*If you want to place a file in a folder that already exists on your QUE, create a folder in this listing with the exact same name, and place the file inside. When the file is transferred, it will be placed in the existing folder.*

If you have multiple QUE devices paired to this computer (see page 72), you can select which QUE staging area you are looking at by choosing a QUE from the drop-down list. The selection you make here also determines for which QUE files are transferred when you drag to the drop-box, right-click, click the “QUE it” button in Outlook, or print.

## ***Opening files***

Double-click on a file to open it.

You will be prompted to save the file to your computer first. The default location can be specified in the application settings (see page 72). Save the file, and the file can be opened in the associated application. Any changes you make to the file will not be automatically saved to “QUE it.” To view the modified file on your QUE, use any of the four transfer options (see page 59) or drag and drop the file to “QUE it.”

## ***Connected***

When your QUE is connected to your computer, you cannot select another QUE from the “QUE it” drop-down list. The left side of the application window will update with your QUE’s name, the “Content” folder, and four quick searches. The view will change to your QUE.

## ***Transfer***

Any files in the “QUE it” list will begin to transfer, as indicated by the progress bar at the bottom right of the window. Click on “Into QUE” on the left side of the application window to watch the files transfer to your QUE. Items yet to be transferred are in white, with the status “Ready.” Items in the process of being transferred are in white, with the status “Transferring.” Items transferred are in light grey, and the status will change to “Succeeded.” Items that could not be transferred are in white, and the status will change to “Error.”

*If you have placed an item in the “QUE it” list that QUE does not support, the QUE application will automatically change the status to “Error,” and will not attempt to transfer it to your QUE. Try printing the file (see page 60).*

The progress of the transfer is indicated by a small bar on the bottom-right of the application window. Progress is measured per file. For example: given ten files to transfer, the application views the successful transfer of each as a ten percent progression. This is despite the actual size of each file.

## ***Transfer History***

Once your files have been transferred and your QUE is unplugged, all items in the “QUE it” listing will be removed. To review the names of the



files transferred and the dates they were copied, click on the “View Transfer History” button at the bottom right of the window, or select “View Transfer History” from the Tools menu (see page 70).

## Your QUE

When your QUE is plugged into a computer with the application open, the application window’s right side will change to view what is available in “Content.” Four quick searches will also become available to filter the content available on your QUE.

You can organize this list. Delete files, rename files, create folders, and put files into folders. Right-click anywhere in the listing to bring up a menu of available options. You may also drag and drop files from Windows Explorer directly into folders on your QUE. As you do so, your changes will be instantly visible on your QUE.

Items may be copied from your QUE by dragging files and folders from the application window to Windows Explorer or the desktop.

The available space on your QUE is visible in the bottom-left corner of the application window.

### ***High Priority***

Any file or folder can be set as High Priority by right-clicking on the item and choosing “Set as High Priority” from the menu. Any high priority

item can be removed from this list by right-clicking on it and selecting “Remove from High Priority.”

Only items marked as High Priority will display when you select “High Priority” from the left side of the application window. Items cannot be copied directly to the High Priority listing.

### ***Recently Added***

Selecting this item from the left will list the last fifty files transferred to your QUE, sorted by date transferred. Items cannot be copied directly to the Recently Added list.

### ***Annotated***

Only annotated files will display when you select this item from the left side of the application window. Items cannot be copied directly to the Annotated list.

### ***View Notes***

View the annotations you have made to a file by right-clicking on the file and selecting “View Notes.” The annotations and bookmarks you have made on the file will display in a small window. You can select and copy these notes, so that you can easily paste your comments into an email.

## ***Watched***

You can select folders to automatically transfer from the computer to your QUE when content is added or modified. Choose folders you want to watch by clicking on “Manage Watched Folders.” (see page 69).

Watched folders may take some time to transfer to your QUE, depending on the number and size of the files. These files will not display in the “Into QUE” listing, and do not affect the progress bar on the bottom-right of the application window. Instead, a rotating icon will display in the bottom-right corner. You can also look at the blinking pattern of the light on your QUE (see page 4) to determine when transferring is complete.

## **Menu Bar**

### ***File***

#### ***New Folder***

Creates a new folder in the currently selected list. This option is only available for “Into QUE” and “Content,” when your QUE is connected.

## ***Properties***

View the properties of a selected file. These determine how the file will be viewed on your QUE – as an image, a book, a magazine, a newspaper, a reflowable text document, or as a PDF.

## ***Exit***

Close the application window. Note that the application will still run in the background to manage the desktop drop-box and other methods of transferring content to your QUE.

## ***Edit***

### ***Rename***

Allows you to rename the selected file or folder. This option is only available for “Into QUE” and “Content,” when your QUE is connected.

### ***Delete***

Removes the selected file or folder. This option is only available for “Into QUE” and “Content,” when your QUE is connected.

Note that deleting a file from “Into QUE” does not delete the file from your computer; it simply prevents that file from being transferred to your QUE. Deleting a file from “Content” when your QUE is connected will instantly remove the file from your QUE.

You should never place the only copy of a file on your QUE. Practice responsible data protection measures.

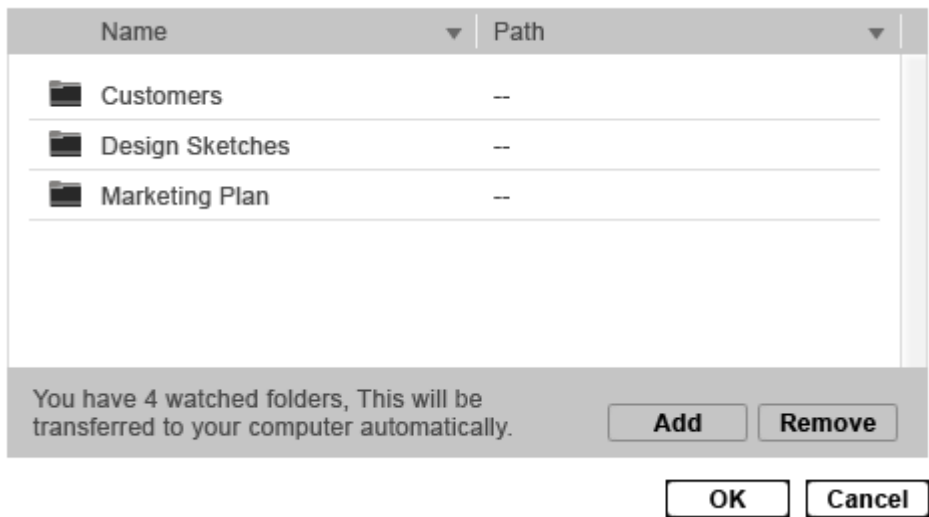
### Select All

Selects all files and folders in the currently selected list.

## Tools

### Manage Watched Folders

Opens the Watched Folders window.



You can set certain folders to automatically transfer content to your QUE when it is plugged into your computer. The current watched folders are displayed in the list in the center of this dialog. Click on “Add” to

browse to a folder and add it to your QUE. To remove a folder from the list, select one of the folders and click the “Remove” button.

Watched folders may take some time to transfer to your QUE, depending on the number and size of the files. These files will not display in the “QUE it” listing, and do not affect the progress bar on the bottom-right of the application window. Instead, a rotating icon will display in the bottom-right corner. You can also look at the blinking pattern of the light on your QUE (see page 4) to determine when transferring is complete.

To view content from your watched folders on QUE: from the Home screen, tap the toggle at the top of the display. Tap on “Watched” in the menu bar, if it is not already selected. Your folders will be listed. Alternatively, the latest watched folder to be transferred may be listed in the “Recently Added” selection in the main menu on the Home screen (see page 14).

### ***Transfer History***

View the transfer history of the desktop application on this computer. Each file transferred to a QUE from this computer is listed in chronological order, along with approximate size, transfer date, and whether the transfer was successful or not.

If you want your transfer history to be secure, click the “Clear All” button to erase all entries. The transfer history will begin anew with the next transfer.

### Link

Opens the myQUE page on the QUE store. From there, you can link your QUE with your account (if you have not done so already), remove your QUE from your account, or view your QUE serial number.

### Settings

#### Calendar

You can view your Microsoft Outlook calendar events and attachments on your QUE.

☐ Transfer Microsoft Outlook events and attachments automatically

Date Range

2 Weeks

before and

3 Months

after today's date

Save

Cancel

Mark the checkbox labeled “Transfer MS Outlook calendar and attachments,” and adjust the date range to fit your needs. You can choose a time span as large as three months previous and up to six

months ahead. Every time your QUE connects with your computer, it will search Microsoft Outlook for any changes.

### *Save Location*

Choose a location on your computer where files will be saved. When you attempt to open a file from the QUE Application, you will be prompted to save the file first. This is the location that the dialog box will show. You can always change the save location at any time.

### *Pair*

Associates your QUE with this computer.

Your QUE has a special relationship with a single computer. This is the computer with the desktop application installed that allows you to:

- Prepare items for transfer, even when QUE is not plugged in (see page 62).
- Transfer from preselected “watched” folders to QUE automatically (see page 69).
- Arrange for calendar events and attachments to be transferred to QUE (see page 71).
- Automatically preserve your QUE settings and annotated files.

The first time you connect QUE to a computer, it will prompt you to install the desktop application. Once the application is installed, your



QUE is automatically paired with that computer, so that you may experience the full features of the software integration.

If you connect your QUE to a second computer, the installation program will prompt you once more to install the desktop application. If you do so, you will be prompted to decide with which computer QUE should be paired.

Your QUE may be paired with only one computer at a time. Pairing QUE to another computer will remove any watched folders and calendar information in favor of the new computer's information. A single computer may be paired with multiple QUE devices.

## ***Help***

### ***Check for Updates***

Select this option to query the Plastic Logic servers for updates to QUE. If an update is available, you will be prompted to download the patch. Once the patch has been downloaded, it will begin to install. While the desktop software is patching, do not power off your computer.

Once the desktop software has been upgraded, it may attempt to update your QUE. Make sure your device is connected, and do not power it off or use it while the patch is being applied. When your QUE reboots, it is safe to use.

## ***Support Website***

Opens the support page, located at [www.que.com/support](http://www.que.com/support). Browse and post on our forums, search the knowledge database for solutions to your problems, and contact our Customer Care representatives. For further information on support, see page 105, or visit [www.que.com/support](http://www.que.com/support).

## ***Store***

Opens the QUE store, located at [www.que.com](http://www.que.com). Browse over seven hundred thousand titles, subscribe and unsubscribe to magazines, purchase books, accessories, and additional QUE proReaders. For details on the QUE store, see page 83.

## ***About***

Displays the version numbers of the QUE application and QUE, as well as important copyright, trademark, and patent information.

# QUE application for Mac™

---

Installing the desktop application allows you to easily transfer content and manage files, even when QUE is not plugged in.

If you do not wish to install the desktop application, you may still transfer files to and from QUE by using USB Drive Mode (see page 25).

## Installation

Installation requires that you have upgraded to at least OS X version 10.5.6.

Plug QUE into your Mac. After a few minutes, your QUE will show as a newly discovered removable storage drive. The window containing QUE application for Mac will appear. Drag the program to your Applications folders.

Disconnect your QUE from your computer.

Open your Applications folder and double-click on “QUE” to begin the installation. The setup program will prompt you to check online for the most up to date version of the application. Once the check is complete, click on “Start” to proceed.

Then you will be asked to agree to the end user license agreement. If you agree to the terms, click “I agree” to continue.

You will be prompted to install QUE proPDF. This is the virtual printer QUE application for Mac will use to convert your personal documents into formats accessible on QUE. This is a modified CUPS-PDF plug-in that directs all files printed through it to be directed solely to QUE.

To install QUE proPDF, click on the “Install” button. You will be asked to sign in as an administrator; this is normal, as the installation places files in the System folder.

When the install is nearly complete, a dialog box will appear, asking you to connect QUE once more. Do not click the “Quit” button; the dialog box will disappear on its own in a couple minutes once QUE is connected.

## Link

After the install is complete, you will be prompted to create a QUE store account and link your QUE with that account.

Benefits to creating and linking an account include:

- Purchase recommended content through QUE’s wireless connection.
- Immediately download content purchased from QUE store.

- Manage your purchases online.

*Thanks to a partnership with Barnes & Noble, you can link your QUE with your bn.com account.*

All you need to create an account is QUE.

If you already have an account, enter your user name and password, and click “Submit.” Your QUE serial number and specifications will be automatically tied to your QUE account.

If you elect to link later, you will need to go to the QUE website with your serial number. You can find it in General Settings (see page 96).

## Transfer Content

Anything transferred to QUE through the desktop application will be indexed to facilitate searches of your content, so that you may find results that match not just file names, but the substance of your files.

Any files copied to QUE from your Blackberry® Smartphone (see page 80) or through USB Drive Mode (see page 25) will not be indexed, and can only be searched by file name.

With the desktop application installed, there are two main ways to move content to your QUE.

## Drag and Drop

With the application open, you can drag files and entire folders to the icon in your taskbar. The files will be converted into a QUE-accessible format and will transfer to your QUE the next time it is plugged in.

*You may see a print dialog appear as these files are being prepared for transfer. Click “OK” to approve the printing process, and the files will be copied to your QUE. If you click “Cancel,” they will not be transferred.*

## Print

A printer driver for QUE is installed along with the desktop application. From any application, select “Print” from the File menu. From the dialog that appears, choose QUE as the device you wish to print to. The file will be converted into a QUE-accessible format and be transferred the next time your QUE is plugged in.

*With the print feature, you can greatly supplement the list of compatible file formats. Any document you can print, you can view on QUE. Try it with websites, MS Visio flowcharts – anything you use every day.*

# QUE application for Blackberry®

---

## Installation

The Blackberry® Smartphone application is available at [www.que.com/support](http://www.que.com/support). Enter the email address of your Blackberry®, and a link to the application will be emailed to you. Click on the link to download the application.

Open your downloads folder and click on “QUE application.” The end-user license agreement will display. As soon as you accept the terms and conditions laid out in the end-user license agreement, the installation will begin. When the application is installed and running, it will display a congratulatory message. Leave the application running in the background while you continue to use your Blackberry® as normal.

*If you ever turn off your Blackberry®, you will need to remember to launch the QUE application in order to transfer emails and attachments to your QUE.*

## Connect

QUE and your Blackberry® need to establish a connection via Bluetooth in order to transfer files. Bluetooth is a short-range wireless communication technology that allows similarly-enabled devices to

exchange information over a distance of about twenty-five feet (eight meters) without requiring a physical connection.

Activate QUE's Bluetooth antenna. From the Home screen, tap the toggle at the top of the display. Tap on "Settings" in the menu bar, and then on "Connectivity." Toggle the Bluetooth antenna to "On" by tapping on the left side of the switch. Tap on the "Discoverable" button, and QUE will generate and display a passkey.

Activate Bluetooth on your Blackberry®, following the instructions provided in its manual. Enter the key as displayed on your QUE. If successful, you will receive a message that your two devices have been paired.

## **Transfer Emails and Attachments**

The QUE application must be running. In the Blackberry® email application, select the email you want to copy. Bring up the options menu, and select "QUE it." The selected email and any attachments will be transferred to your QUE.



*Files are not transferred directly or immediately to your QUE from your Blackberry®; they are sent to be converted into a QUE-accessible format first, received, and then transferred – all in the background while you do other things. It may take as long as five minutes per file before they become available on your QUE.*

## Transfer Log

Switch to the QUE Application to review the transfer log. Each email you have forwarded to your QUE will be listed here. The status of the transfer is shown along the left: OK, Partial, or Failed.

If the status is “OK,” the email and all attachments have been transferred to your QUE. You can find the email on the Home screen by selecting “Recently Added” in the main menu (see page 14), or by running a search for all email (see page 26). Only the email will display here; open the email to access the attachments.

If the status is “Partial,” the email body was transferred, but not all of the attachments. The QUE Application will only attempt to transfer attachments that are in a supported file format: Microsoft Office 2007 and below, PDFs, RTFs, and most image formats.

If the status is “Failed,” nothing was transferred to your QUE. Click on the line item to read the error message and determine why. Possible reasons include: lost Bluetooth connection, or no service available. To

retry, open the email application, select the email you wish to copy, open the options menu, and select “QUE it.”

Q

# QUE Store

---

The QUE store is available anywhere you carry your QUE, as long as you have a QUE account and a Wi-Fi, cellular, or USB connection. Browse, search, purchase, and download directly to your QUE.

You can access the store from either of two locations. There is always a permanent link on the Home screen in the bottom left corner. In the Organizer, the store can be found by tapping “Apps & More” on the menu bar.

## Browse

When the QUE store opens, you will be presented with the media selection screen. Select from newspapers, magazines, books, or web publications.

Selecting books will display a secondary menu of available categories: “Business & Professional,” “News, Politics, & Opinion,” “Lifestyle,” “Fiction & Literature,” and “Non-Fiction.” Tap on any of these items to display a list of titles.

Selecting any other media type will go directly to a list of items. Item lists that you see when browsing the store are organized by sale count, so the most popular items are always within the first few pages. Use the

paging arrows along the bottom right to browse through the available content.

Browsing the store is done in tile view. The fifteen titles available per page each display a large picture of the cover, the name or title of the content, and the price. If a title catches your interest, tap on the cover picture to bring up the product details.

On the product details screen is more information to help you decide if this content is right for you. A lengthy description provided by the publisher is available, as well as the size of the file, the EAN, and the price. Use the paging arrows at the bottom right to browse through the available content one item at a time. Return to the entire list by navigating the breadcrumbs at the top of the display.

For an explanation of breadcrumb navigation, see page 21.

## **Available via 3G**

Items with this tag may be downloaded directly to your device through a 3G cellular connection. Items without this tag may only be downloaded through a Wi-Fi connection or through the USB connection to your computer.

## truVue

Items with this tag have been created by our partners to create the best possible reading experience on QUE. For a complete list of our partners and participants in our publisher program, see [www.plasticlogic.com/partners-programs/partners.php](http://www.plasticlogic.com/partners-programs/partners.php).

## Subscriptions and Current Issues

Magazines, newspapers, and web publications may be purchased individually, or you may sign up for a subscription. Only the most recent issue will be available for individual purchase.

Most subscriptions will come with a free 14-day trial, during which you will receive issues according to the regular release schedule at no charge. If you do not cancel your subscription by the end of the trial period, the price of the subscription will be automatically charged to the credit card associated with your account.

## Search

A search can be initiated from anywhere within the store by tapping the “Search” button at the bottom of the screen. A soft keyboard will display so that you may enter your keyword or phrase. Searches can be as wide or as narrow as you like, as you can select a category and media type.

Tap on the menu buttons to specify an area of the store to include in your search.

The search keyboard is contextual. If you are browsing in a certain category and tap the “Search” button, that category will be pre-selected from the menu. You may change the category and media type selections to fit your needs.

The keyword of your last search in the store will be preserved. This is different from the keyword preserved from searches in the Organizer (see page 29).

Search results are displayed moments after you tap the “Search” button on the soft keyboard. Items are shown in list view (see page 35) to be visually distinct from the lists available from the storefront selections. Like the storefront lists, tap on any item to be taken to the product details page.

## Buy

From the product details screen, tap on “Buy,” “Buy Current Issue,” or “Subscribe,” depending on your preferences and available options. You will be asked to confirm your selection, and be reminded of the price that will be charged to the credit card associated with your account.


Once the transaction has been confirmed, the item you selected will begin downloading.

## Download Progress



Content will be downloaded to your QUE over the next few minutes after a successful transaction. While the download is in progress, you may continue shopping, or you may read other content.

Your recently purchased content will not be available to read until it is completely downloaded.

In the Home and Organizer views, a download icon  will appear next to the connectivity status indicators (see page 8). Items pending will have in the upper right corner of their border the white arrow in a gray circle. Items actively being downloaded will have the white arrow in a black circle.

Items that have been completely downloaded and are available for reading have the “New” circle. A message will be created in the notifications log (see page 6) once the download is complete.

## Finding Your Purchases

Purchased content can be found in four places:

- Everything transferred to your QUE can be found in “My Library” in the Organizer.
- The Home screen stream menu selection “Recently Transferred” will list the last nine items transferred to your QUE from any source. Tap the “View More” button to see the last twenty items transferred.
- The Home screen stream menu selection “Recently Purchased” will list the last nine items downloaded from the store. Tap the “View More” button to see the last twenty items you have received from the store.
- The Quick Search “Purchased” will list all downloads from the store.

## Digital Rights Management (DRM)

Some content is protected with special encryption. The first time you open a DRM-protected file on QUE, you will need to enter your credit card number to prove your identity. The credit card number must be the same one used to purchase the content. Once you have validated your



right to read the file, you will not have to decrypt the file again unless the file is deleted from your QUE.

At this time, it is not recommended that you delete DRM-protected content.

## On the Web

You may also browse the store via your personal computer at [www.QUE.com](http://www.QUE.com). From this website, you may accomplish tasks you cannot do directly from QUE:

- create an account
- link your QUE to your account
- associate a credit card to your account
- browse and purchase accessories
- unsubscribe from magazines and newspapers
- contact support
- visit the forums

Any purchases made from [QUE.com](http://QUE.com) will be downloaded directly to your QUE during your scheduled time (see page 103).

## Advanced

<b>Power</b> This will completely turn off your QUE.	<a href="#">Shutdown Now</a>
<b>Factory Settings</b> Warning: This will erase ALL the content and settings on your QUE.	<a href="#">Reset Now</a>
<b>Connection Log</b> Having connectivity issues? View the log to help diagnose the problem.	<a href="#">View Log</a>

## Power

QUE will draw only minimal power while a page is displayed and there are no connections to Bluetooth devices, Wi-Fi networks, or cellular networks. If you would prefer your device completely off to avoid accidental interaction with the screen, or if you would like to save power, tap the “Shutdown” button.

## Default Settings

Resetting QUE to its default settings will completely erase all content, and restore the device to the same state as when it was first activated. All pairings with Bluetooth devices and desktop computers will be erased, as well as access codes for DRM-protected content and secure Wi-Fi networks.


Tap on the “Reset” button to initiate a hard reset. You will be asked to confirm that you wish to permanently delete all content from QUE. The reset will take approximately five to ten minutes, depending on the amount of content you have stored. After QUE has been restored to the default settings, it will enter a low-power state. Press the Power/Reset button at the bottom of the device to power on your QUE.

## Connection Log

View a list of connections you have made to the QUE store, computers, and Wi-Fi networks.

# Connectivity


---



**Airplane Mode**  
 This will turn off all wireless features. You can still use your QUE on a plane to read your documents.

On ☒ Off

---




**Wi-Fi: 2WIRE202**  
 Allows you to browse and download content from the QUE Store via a Wi-Fi connection.

On ☒ Off

Select Network

Manage Networks

---




**Bluetooth: BlackBerry 8310**  
 Pair your QUE with your BlackBerry®. This lets you transfer emails and attachments to your QUE.

On ☐ Off

Add Device

Manage Devices

---



**3G: AT&T**  
 Allows you to browse and download content from the QUE Store via 3G. *Please note: 3G uses more power than Wi-Fi.*

On ☐ Off


---

## Airplane Mode

Disables QUE wireless services, including Bluetooth and 3G network capability. Note that turning off QUE wireless services will suspend any transfers in progress. You will not be able to visit the QUE store, and you will not be able to connect to any paired mobile devices until you turn Airplane Mode off.


If you have Airplane Mode enabled, you can use your QUE for reading on board an airplane once a crew member has approved the use of electronic devices.

## Wi-Fi

Tap on “Select Network” to begin scanning for networks. After a few moments, it will display all available wireless signals. If a  icon is displayed next to the wireless icon, that network requires a password to access. Networks without the padlock are open for anyone to use.

*Connecting to an open Wi-Fi network such as a free wireless hotspot or an unknown network exposes devices like QUE to security risks.*

Tap on a network name to connect. If the network is secured, you will be prompted to enter a password.

If the wireless antenna is on, you may monitor the strength of your connection by looking at the  icon to the left. The icon represents the signal strength at the moment the page was opened, and will not change dynamically.


### ***Join Other***

If the network does not appear on the list, you can specify a network by tapping the “Join Other” button. The soft keyboard will display, prompting you to enter the Service Set Identifier (SSID). If the SSID is valid, QUE may also prompt you to enter a password in order to access the wireless network.

## ***Manage***

QUE will automatically remember the password to previous connections, and maintain a list of networks it has accessed. Any time your QUE needs to access the network (i.e., for a scheduled download), it will cycle through the list in order to connect. Tap on “Manage” to view and delete networks from the list.

## **Bluetooth**

Toggle to activate QUE’s Bluetooth antenna. By default, this is off to preserve battery life. Turn this on before attempting to transfer files from a Blackberry® Smartphone, as detailed on page 80. When you activate Bluetooth, the  icon will change from grey to black.


## ***Add Device***

Tap this button to scan for all devices discoverable through Bluetooth. Once the list is populated, tap on a device to begin the pairing process. This is necessary before attempting to transfer files from a Blackberry® Smartphone, as detailed on page 79. You will be provided with a PIN. Enter this PIN as prompted on your Blackberry® Smartphone within two minutes to successfully pair with your QUE.

## ***Manage Devices***

Tap this button for a complete list of all devices your QUE is paired with. Your QUE will accept a file transferred from any of these sources, provided they are in range (approximately twenty-five feet).

## **Cellular**

Only available for the 3G-capable QUE. By default, 3G is off to preserve battery life. Your QUE will turn on cellular service only during scheduled download times, or when you are browsing the store. If the 3G antenna is on, you may monitor the strength of your connection by looking at the  icon to the left. The icon represents the signal strength at the moment the page was opened, and will not change dynamically.

# General

Eric's Reader

72%

6.7 GB free (8.0 GB total)

Update Software

Legal

Model Name: PLR-101

Serial Number: 1234567890

Version: 1.0.1

Date & Time

Automatically set the date and time every time you connect your QUE to your computer. You can also set it manually.

Set Automatically

On

Off

Date

November

30

2009

Time

9

:

30

PM

Sound

You can turn on and off all QUE sounds here.

On

Off

Included on this screen is the model name, number, and firmware version information. Customer Care will need this information in order to help you if you have any issues with your QUE.

## Name and Status

Tap the name of your QUE in the text box to change the name of the device. You will be prompted by the soft keyboard to enter a new device name. You can also change name of your QUE through the desktop application. The customized name is limited to fifteen characters.

Below the device name is the percentage of battery power remaining. Directly beneath that is the amount of storage remaining on your device, out of the total available space.



The “Legal” button will display the end-user license agreement, also visible on the QUE application for Windows and Mac. The end-user license agreement for the QUE Application for Blackberry® is different, and can only be viewed on a Blackberry® Smartphone.

## Date and Time

Manually alter the date and time by tapping on the numbers in the box. Tapping on the day, year, hour, or minute will open a number pad so you can type the information. Tapping on the month will display a list of the twelve months of the year.

Date and time will not change dynamically if you change time zones. Toggle the “Set Time Automatically” button to make QUE check and update this information every time it connects to a computer.

## Sound

Toggles the interactive tapping sound when QUE registers input from the touch screen. Sounds will happen when QUE:

- Acknowledges a press of the Home button.
- Opens a file.
- Turns a page.
- Opens a menu.
- Reboots.
- Completes a transfer.
- Registers a tap on the display.
- Encounters an error.
- Is plugged in.
- Is unplugged.

# Reading

---

**Font Size & Orientation**

For documents that support multiple text sizes, you can select the default size and orientation that best suits your reading preferences.

Font Size: 

Normal

Orientation: 

Portrait

---

**Margins**

“Margins On” keeps the original look of your documents. “Margins Off” removes them to make your documents appear larger.

Margins On

Margins Off

---

**Bookmarking**

When you set a bookmark, you can have your QUE automatically prompt you to add a label.

Bookmark Only

Bookmark & Label

---

**Page Turn Gestures**

Determine which gesture you will use to turn the page. Choose either sliding your finger from **right to left** or from **left to right**.

←

Next Page

→

Next Page

## Font Size and Orientation

These settings only affect reflowable documents, such as ePub and text files. All other document types are displayed in portrait orientation by default, and cannot have their font size changed. Use the zoom and pan feature (see page 44) to adjust size and orientation.

By default, font size is set to “Normal.” Tap the button to select from smallest, smaller, normal, larger, or largest font sizes.

Orientation is set to portrait by default. Tap the button to toggle between portrait or landscape. All reflowable documents you open from the time you change the setting will display in this mode by default.

## Margins

For PDFs transferred to QUE through the desktop application, margins are automatically stripped away. If you would prefer to always see the margins, tap the button to toggle them on. You can switch margins on and off when reading (see page 52).

## Bookmark

The first time you bookmark a page, the Reader will prompt you to choose whether you would like to always label your bookmarks or not. Whatever your decision, you can change your mind by tapping on the button to toggle labeling on or off.

## Gestures

Change the gestures used to turn the page. Note that all documentation assumes all gestures are unchanged from their defaults.

# Security

**Password Lock**  
 Protect your files and content by choosing a password for your QUE.

On ☒ Off

Change Password

---

**Screen Lock**  
 Protect your privacy. Set your QUE to automatically lock when not in use.

Automatically lock after: 15 Minutes

## Password Lock

Tap to toggle on the password lock. The soft keyboard will display, prompting you to create a new password. After you have entered your password, press the Enter key. Confirm your password by typing it in once more. Once your password is confirmed, the password lock toggle will be set to “On.”

Passwords are used not only to open your locked QUE, but to guard your security settings from being changed without proper authorization.

To shut off password lock, tap the “Off” side of the toggle. You will not have to enter your password to confirm, as your identity was verified when entering security settings.

## Change Password

Tap this button to change the password used to unlock the device. This button only works if password lock has been toggled on, as otherwise there is no password available to change.

If password lock is on, you will be prompted by the soft keyboard to enter the old password, create a new password, and then confirm the new password.

## *Password Security*

Password length is limited to sixty-four characters or less. While there are no rules regarding appropriate password security enforced by QUE, you may want to keep the following guidelines in mind:

- A good password is easy to remember, but hard to guess.
- No dictionary words, proper nouns, or foreign words.
- No personal information.
- Strong passwords include at least three of the following:
  - Uppercase letters, lowercase letters, numbers, symbols

## Screen Lock

This setting determines the amount of time before QUE automatically enters a secure mode. Content that you have been viewing will not be visible, instead replaced by a specially crafted QUE image.

The default is to enter screen lock after fifteen minutes.

To lock your QUE, press the Power/Reset button.

To exit screen lock, press either the Power/Reset button or the Home button. If you have turned on password lock, you will be prompted to enter your password, with the soft keyboard available for input. After every keypress, the previous letter of your password will be replaced with an asterisk.

# Store

---

## Sign-In Information

Sign in to your account to search the QUE Store and purchase content. Once signed in, active subscriptions will download automatically. *Please note: You need to use your computer to create a QUE account.*

Email Address:

Password:

---

## Download Scheduler

Your QUE periodically checks for new content to download. You can choose a specific time interval. *Please note: A USB or wireless connection is required.*

Automatically Check for Content:

Every 4 Hours



## Sign-In Information

Enter your QUE account email address and password so QUE can query your online bookshelf for new content. When QUE gains access to the QUE store, it will use these credentials to automatically sign you in, purchase items, and update your purchase history.

*Thanks to a partnership with Barnes & Noble, you can use your bn.com account with the QUE store.*

## Download Scheduler

Defaults to every four hours. Tap the button to select from a menu where you can choose to query your QUE store bookshelf every four hours, every six hours, every twelve hours, or at the same time every day.

### ***Check for new content now***

Tap this button to query the QUE store now, if you know you have content waiting but do not want to change your update frequency. Make sure you are connected to a network before attempting to access the store.



## Support

If you have any questions about this product, please use the following resources:

Visit our Customer support website at [www.quereader.com/support](http://www.quereader.com/support).

Call the QUE support hotline:

In the US: 1-888-READ-QUE (732-3783).

International: 1-650-584-2260

Mon-Fri: 8 am – 11 pm PST

Sat-Sun 9 am – 11 pm PST

## Troubleshooting

The following is a compilation of answers to likely questions associated with using QUE. If you have an issue or question that is not answered below, please use the support resources as indicated above.

# Operating System Compatibility

## ***Microsoft Windows***

QUE Application for Windows requires Microsoft ActiveSync to synchronize with your QUE, and at least .Net v2.0. Windows Vista and Windows 7 operating systems replace ActiveSync with Windows Mobile Device Center and Device Center, respectively. Vista owners will need to update Mobile Device Center to at least v6.1

The following operating systems are compatible with QUE Application for Windows:

- Windows XP Support Pack 3 or higher
- Windows Vista Support Pack 2 or higher
- Windows 7

## ***Apple Macintosh***

QUE Application for Mac requires Apple OS X version 10.5.6 or higher.

## ***Linux Distributions***

Files can only be transferred to QUE using USB Drive Mode (see page 25).

## **Smartphone**

QUE application for Blackberry® requires the operating system to be 4.5.0 or higher. Specifically, the following models are supported:

- Blackberry® Tour™ 9630
- Blackberry® Storm™ 9530
- Blackberry® Bold™ 9000
- Blackberry® 8800 Series
- Blackberry® Curve™ 8300, 8532, 8900
- Blackberry® Pearl™ 8100 and Flip 8200

## **File Type Compatibility**

The following file formats are supported for use with QUE. These formats can be viewed natively on the device.

**Image formats:** BMP, GIF, JPEG, PNG

**Document formats:** ePub/IDPF, eReader, PDF, TXT

The following formats are also supported for use with QUE. These formats must be transferred through the desktop application to be read on the device.

**HTML:** to preserve formatting, print to QUE or convert to a PDF first.

**Microsoft Office:** can only be transferred to your QUE if Microsoft Office is installed. See specific information on this format on page 108 below.

**RTF:** converted to a QUE-accessible format when transferred through the QUE Application.

Other file formats may be converted to a QUE-accessible format by opening the application and selecting “Print” from the File menu. However, compatibility is not guaranteed or implied.

## Forgotten Password

If you have locked your QUE but have forgotten your password, refer to the instructions on completing a hard reset on page 110 below. Note that a hard reset will wipe all content on your QUE, and reset the settings to default.

## Transferring Microsoft Office Files

### ***Microsoft Office is not installed***

Microsoft Office files can only be transferred to QUE through the desktop application if you have Microsoft Office installed on your computer. Though the Windows 7 operating system does have the ability

to read and edit Microsoft Office Word documents, its presence is not sufficient to facilitate the conversion and transfer of files to QUE.

If you have a Blackberry® Smartphone paired to QUE with the QUE Application for Blackberry® installed, you can email the file to your Smartphone as a workaround. When you select “QUE it” while reading the email, the file (along with the body of the email) will be transferred to your QUE.

### ***Bookmarks and/or Table of Contents not visible***

Microsoft Office Word 2007 allows you to publish a copy of a document as a PDF. Versions of this application prior to Service Pack 2 do not create bookmarks or table of content information correctly, as determined by Adobe Systems Incorporated. To create PDFs that can fully utilize all the features of QUE, ensure that your operating system and applications are up to date with the latest patches. To download the latest patches from Microsoft, visit <http://www.microsoft.com/downloads/>. Plastic Logic is not liable for any issues or problems caused by patches downloaded from Microsoft, and cannot guarantee how they will interact with programs and features on your computer.

## Reset Button

QUE may become frozen, have an undismissable error message, or is otherwise unable to continue operation. If pressing the Home button does not return you to the Home screen, you may need to reset the device.

The reset button is located on the far left of the bottom of the device. When QUE reboots, it will emit a small sound.

A soft reset is accomplished by holding the reset button down for five seconds. After QUE reboots, all content and settings are maintained.

A hard reset is accomplished by rebooting QUE and holding the Home button down during the boot process. You will be presented with the message: “QUE will be erased and reset to defaults.” Tap the cancel button to prevent the hard reset, or do nothing to initiate system erasure and reset.

## Safety and Operating Information

The following safety precautions will increase the life of your QUE. Read all instructions and safety information before use to avoid injury or loss of data. Except as described in this manual, refer all servicing to qualified personnel. Use responsibly.

Never subject QUE to extremes of light, temperature, moisture, or vibration.

Do not place QUE on uneven or unstable work surfaces. Seek servicing if the case has been damaged.

Do not drop or submit QUE to excessive shock.

Do not place or drop objects on top of QUE.

Do not expose QUE to water or other liquids, fires, explosions, or other hazards.

Do not expose QUE to strong magnetic or electrical fields.

Do not place near any heat sources such as radiators, heat registers, stoves, or other apparatus that produces heat.

QUE should only be used in environments with ambient temperatures between 41°F (5°C) and 95°F (35°C).

Only use attachments and accessories specified by Plastic Logic. Only use QUE with a charging system that has been approved for the device. Use of an unapproved battery, charger, or other accessory may present a risk of fire, explosion, leakage, or other hazard.

Do not use damaged power cords, accessories, or other peripherals.

QUE should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

Refer to the rating label on the back of QUE, and be sure that your power adapter complies with the rating.

Do not insert any foreign objects into QUE.

Unplug this device during lightning storms.

Do not disassemble, open, crush, bend, deform, puncture, or shred.

Do not modify or remanufacture.

The battery inside QUE is not user-serviceable. Only use the battery for the system and manner in which it is provided. Improper use of the battery may result in fire, explosion, or other hazard.

Do not short circuit the battery or allow metallic conductive objects to contact battery terminals.

Do not attempt to insert foreign objects into the battery.

Charge the battery only in temperatures that range from 41° to 95° Fahrenheit (5° to 35° Celsius).



Do not throw QUE in municipal waste. This product has been designed to enable proper reuse of parts and recycling. Promptly dispose of QUE and used batteries in accordance with local regulations.

If your QUE needs service, consult only Plastic Logic authorized personnel by contacting us through Customer Support listed above. Servicing is required when the device has been damaged in any way, such as the screen is damaged, liquid has been spilled, objects have fallen onto the device, the device has been exposed to rain or moisture, does not operate normally, or has been dropped. Faulty service may void the warranty.

## **Cleaning and Care**

Clean the screen with a soft cloth. If QUE becomes very dirty, clean it with a soft cloth slightly moistened with water. Remove any extra moisture with a dry cloth. Do not clean any openings in the device with a damp cloth.

Do not use any abrasive pad, scouring powder, or solvent, such as alcohol or benzene, as it may damage the device.

When carrying QUE in a bag or briefcase, keep it inside a cover to avoid scratches.

## Charging the Battery

QUE will automatically charge as long as it is connected to a computer with a functional USB port. If you need to charge QUE, but there are no available compatible computers, you can use the QUE AC-to-USB power adapter to plug the device into an electrical outlet.

QUE will take approximately five hours to achieve a full charge through a USB port. If you charge QUE from an electrical outlet using the authorized AC-to-USB power adapter, full charge will be achieved in approximately three hours.

QUE will drain the battery of an unplugged laptop. Do not connect QUE to a laptop not connected to a power source.

## Recycling the Battery

The battery in this device is not designed to be user-serviceable. If your battery no longer holds a charge, the device should be taken to a service center recommended to you by support for battery replacement.

If you wish to dispose of the device, note that lithium-ion batteries are recyclable. Promptly dispose of used batteries in accordance with local regulations. You can help our environment by disposing of your rechargeable batteries at the collection and recycling location nearest you.

For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit <http://www.rbrc.org>.

Do not handle damaged or leaking lithium-ion batteries.

## **Wireless Safety**

By default, QUE may attempt to access wireless services. Turn the wireless off (see page 92) in areas where wireless is forbidden or where it may cause interference or danger. Some specific situations are described below. In general, you should not use QUE with wireless turned on any place you are not allowed to use your cell phone.

### ***Turn Off Wireless When Flying***

To prevent possible interference with aircraft systems, the United States Federal Aviation Administration regulations require you to have permission from a crew member to use QUE's wireless service. If you have your wireless service turned off, you can use QUE for reading once a crew member has said the use of electronic devices is approved.

### ***Be Careful Around Other Electronic Devices***

QUE generates, uses, and can radiate radio frequency (RF) energy and, if not used in accordance with its instructions, may cause harmful interference to radio communications and electronic equipment. Most modern electrical equipment is shielded from RF signals. However, RF

signals may affect improperly installed or inadequately shielded electronics, operating systems, entertainment systems, and personal medical devices. If in doubt, check with the manufacturer. For personal medical devices (such as pacemakers and hearing aids), consult with your physician or the manufacturer to determine if they are adequately shielded from external RF signals.

### ***Watch for Signs***

There are some places where RF signals could constitute a hazard. For example: health care facilities, construction sites, and so forth. If you are not sure, look around for signs indicating that two-way radios or cell phones should be turned off.

## **Limited One-Year Warranty**

This warranty is provided by Plastic Logic, Inc. a Delaware subsidiary of Plastic Logic, Ltd., a U.K. corporation (collectively, “Plastic Logic”, “us”, or “we”) for QUE proReader (the “Device”).

Plastic Logic warrants the Device against defects in materials and workmanship under ordinary consumer use for one year from the date of original retail purchase. During this warranty period, if a defect arises in the Device, and you follow the approved instructions for returning the Device, we will, at our discretion, either (i) repair the Device using either

new or refurbished parts, (ii) replace the Device with a new or refurbished Device, or (iii) refund a portion of or the entire purchase price of the Device, based on the period of time that has elapsed since the original retail purchase.

This limited warranty applies to any repair, replacement part or replacement Device for the remainder of the original warranty period or for ninety days, whichever period is longer. All replaced parts and Devices for which a refund is given shall become the property of Plastic Logic. This limited warranty applies only to hardware components of the Device that are not subject to misuse, neglect, fire, commercial use, or other external causes, alterations as well as repair by non Plastic Logic authorized service stations or personnel.

**Instructions:** Please contact QUE Customer Support for specific instructions about how to obtain warranty service for your Device.

Visit the website: <http://www.QUE.com/contact>

**Toll free number: 1-888-read-QUE (1-888-732-3783)**

**Direct phone number: 1-650-584-2260**

For warranty service, you need to deliver your Device using a Plastic Logic supplied shipping label, in either the Device's original packaging or in equally protective packaging, to the address specified by QUE

Customer Support. Failure to follow the approved process may result in your Device not being eligible for warranty service.

- **Before you deliver your Device for warranty service, it is your responsibility to back up any data, software, or other materials you may have stored or preserved on your Device. It is likely that such data, software, or other materials will be lost during service, and we will not be responsible for any such damage or loss.**
- **Returned items that have been opened may be subject to a restocking fee. Please review the return policies on [www.QUE.com/support](http://www.QUE.com/support) for further details.**

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WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL, EXEMPLARY, SPECIAL, INCIDENTAL, OR RELIANCE DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOST PROFITS, LOST DATA, OR LOSS OF USE, RESULTING FROM OR RELATING TO ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY, EVEN IF WE KNEW OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL OUR LIABILITY TO THE PURCHASER, WHETHER IN CONTRACT, TORT, OR OTHERWISE, EXCEED THE PRICE PAID BY SUCH PURCHASER FOR THE DEVICE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

The Device is not designed, manufactured or intended for use in hazardous or critical environments or in activities requiring emergency or fail-safe operation or in any other applications or activities in which failure of the Products may pose the risk of environmental harm or physical injury or death to humans (“Dangerous Applications”). Plastic

Logic specifically disclaims any liabilities or warranties for any use of the Device for Dangerous Applications.

This limited warranty statement is the final and complete expression of Plastic Logic's obligations with respect to the subject matter hereof, and supersedes any prior or contemporaneous agreements, proposals or other communications, oral or written, with respect to such subject matter.

## **End-User License Agreement**

The End-User License agreement is available on the web at [www.que.com/support](http://www.que.com/support). You can also find a copy on QUE: from the Home screen, change views by tapping the top center button. Tap on Settings, and then tap on General. From the General Settings page, tap on the "Legal" button to read the agreement.

## **Notices and Certifications**

### **Government Standards for Radio Signals**

In 1991 – 1992, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers, and



physicians from universities, government health agencies, and industries developed this standard.

In 1993, the Federal Communications Commission (FCC) adopted this updated standard. In August 1996, the FCC adopted a hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP). QUE design complies with updated NCRP standards.

## **FCC Compliance Statement**

The following statement applies only to the version of this model manufactured for sale in the USA. Other versions may not comply with FCC technical regulations.

This device has been tested and found to comply with the limits for a Class B digital device, as specified in Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device generates, uses, and can cause harmful interference to radio communications. FCC limits are designed so that adherence provides reasonable protection against harmful interference in a residential

installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or TV reception, which can be determined by turning the device on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Note that any changes or modifications made to the device that are not expressly approved by Plastic Logic, Ltd may void the user's authority to operate the equipment.

This device meets the FCC Radio Frequency Emission Guidelines and is certified with the FCC as FCC ID numbers: WXP-PLR001 (Wi-Fi) and WXP-PLR002 (3G).

## Patents

QUE and/or methods used in association with the device are subject to pending patent protection in the United States and other countries.

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# Icon Index

## Status

	Airplane Mode		Battery 81-100%
	Battery 61-80%		Battery 41-60%
	Battery 21-40%		Battery 6-20%
	Battery Critically Low		Battery Charging
	Bluetooth		Cellular 81-100%
	Cellular 61-80%		Cellular 41-60%
	Cellular 21-40%		Cellular 1-20%
	No Cellular Signal		Download In Progress
	Notification - Alert		Notification - Cancel
	Notification - Failed		Notification-Success
	Wi-Fi Signal 76-100%		Wi-Fi Signal 51-75%
	Wi-Fi Signal 26-50%		Wi-Fi Signal 1-25%
	No Wi-Fi Signal		


# Organizer

 Annotated

 Back

 Bookmarked

 Close

 Document, Reflowable


 Download Pending

 Email With Attachment


 Folder


 Home

 Attachment


 Book

 Calendar Event

 Document, Fixed Layout

 Downloading File

 Email

 Favorite

 High Priority

 Image



## Applications



# Reading



Annotation



Close



Exit Document



Freehand Annotation



Move Toolbar to Bottom



Note



Search



Zoom Minimap



Back



Eraser



Font Size



Highlight



Move Toolbar to Top



Page Toolbar



Zoom In



Zoom Out



# Product Specifications

Model Numbers	PLR001 (Wi-Fi) PLR002 (3G)
Processor	Marvell Aspen 800 MHz
Size	11 in x 8.5 x 0.3 in 279.4 mm x 215.9 mm x 7.6 mm
Display	8.53 in x 6.4 in 216 mm x 162 mm Diagonal: 10.5 in / 266.7 mm
Resolution	150 ppi 944 x 1264
Gray Levels	8
Touch	Capacitive
Weight	Wi-Fi: 16.9 ounces (478 grams) 3G: 17.2 ounces (488 grams)
Storage	4 GB (Wi-Fi) ~ 3.6 GB available to user 8 GB (3G) ~ 7.6 GB available to user
Connectivity	USB, Bluetooth, Wi-Fi, Cellular
Operating Temperature	41°F – 95°F 5°C – 35°C
Storage Temperature	-4°F – 158°F -20°C – 70°C