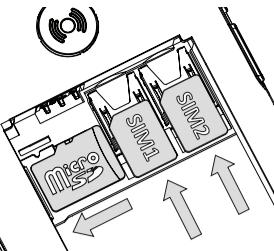
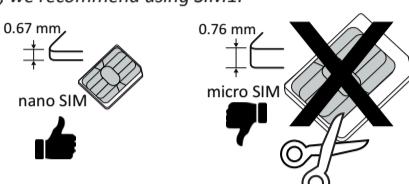
**Insert the SIM card:**

**Note!** Take care not to scratch the metallic contacts on the cards when inserting them into the card holders. Insert the nano SIM or USIM card provided by the mobile service provider.



You can insert a second nano SIM or USIM card so you can have two phone numbers or service providers on a single device. Data transfer speeds may be slower, in some cases, if two SIM cards are inserted in the device than when one SIM card is inserted.

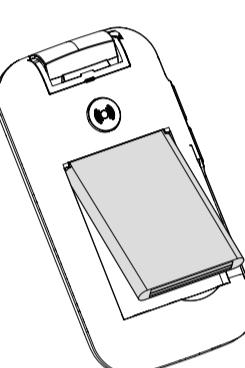
**Note!** This device only accepts nano SIM card (4FF). Using a modified incompatible card that is thicker than a nano SIM card may damage the card itself, the card slot and corrupt any data stored on the card. If you are using only one SIM card, we recommend using SIM1.

**Insert the memory card:**

You may optionally install a memory card in the phone to increase the storage space of your phone to be able to store more files, pictures, videos etc. Make sure that the memory card's contacts are facing downwards, as shown above. Compatible card type: MicroSD, MicroSDHC, MicroSDXC.

**Insert the battery:**

Insert the battery by sliding it into the battery compartment with the contacts facing upwards to the left.

**1.2. Charge**

While it's possible that your phone will already come with enough charge to be powered on right out of the box, we recommend to give it a full charge before first use.

**Caution**

Only use batteries, chargers and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and warranty.

When the battery is running low, appears and a warning signal is heard. Connect the mains adapter to a wall socket and to the charging socket or place the device in a charging cradle.

Alternatively connect the cable to the charging socket on the phone to a USB port on a computer.

**1.3. Save energy**

When the battery is fully charged, disconnect the charger from the device and unplug the charger from the wall socket.

To save power the screen goes off after a while. Press any button to wake the screen up. Batteries degrade over time, which means that call time and standby time will normally decrease with regular use. During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may switch off during charging.

**1.4. Turn the phone on and off**

1. Press and hold (red) to turn on and off.
2. If the SIM card is valid but protected with a PIN code (Personal Identification Number), **Enter SIM PIN** appears. Enter the PIN code and press the center key **OK**. Delete any mistyped number using .

**Note!** If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

Please also note that if you use more than one SIM card, the PIN and PUK codes might differ between SIM1 and SIM2.

**Attempts:** # shows the number of PIN attempts left. When no more attempts remain, **PIN blocked** appears. The SIM card must now be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with **OK**.
2. Enter a new PIN code and confirm with **OK**.
3. Re-enter the new PIN code and confirm with **OK**.

**2. GET TO KNOW YOUR PHONE**

When starting the telephone for the first time, you are guided by the Start-up wizard to set some basic settings. Select the setting you would like to change.

When ready, scroll to the end and press **Finish**.

**2.1. Descriptions in this document**

Descriptions in this document are based on your phone's setup at the time of purchase. Instructions normally start from the home screen. Press (red) to reach the home screen. Some descriptions are simplified.

The arrow () indicates next action in step-by-step instructions.

**2.2. Handle the phone****Call (green):**

- Dial a number or answer an incoming call.
- Enter the call log.

**End call/Power on and off (red):**

- Press to end calls or return to the home screen.
- Long press to power on or off.

**Important!** Be careful not to damage your fingernails when you remove the battery cover. Do not bend or twist the battery cover excessively as it may get damaged.

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**Menu/options button/notifications** 

- If the phone is locked, press the menu button to unlock.
- From the Home screen, press to view notifications.
- From other screens, press for to see more options available in that menu.

**Assistance** 

- Press to make an assistance call.

**Back** 

- Return to the previous screen.

**Clear** 

- Press to clear the previous character.

**Camera** 

- Press to initiate the camera app.

**Navigation keys:**

- (A) Use the **Four-way navigation keys** to navigate up, down, left and right. These keys will be shown as in the rest of this document.
- (B) Use the centre button to select items and confirm actions. This button will be shown as **OK** in the rest of this document



**Note!** Navigation in some third party apps might work differently.

**2.3. Easy mode actions**

"Easy mode" is Doro's unique telephone menu which is action-based and allows you to navigate your phone, by just asking yourself, "What do I want to do?". Select one of the available actions as a shortcut for your next step.



Call



View



Send

**Volume control:**

Use + and - on the side of the device to adjust the sound volume. During a phone call, it adjusts the earpiece volume.

**Set the language:**

The default language is determined by the SIM card.

**Settings** **System** **Languages & input**

**Set the time and date:**

The time and date can automatically be set from the network.

**Settings** **System** **Date & time**

**2.4. Enter text**

- Press the button corresponding to the letter until the appropriate character appears.
- Press for a list of special characters. Select the desired character using the **Four-way navigation key** and press **OK** to enter it.
- Use the **Four-way navigation key** to move the cursor within the text.

- Press **Clear** to erase characters.

- Press to cycle upper case, lower case, numerals and predictive text.

**Change the writing language:**

1. Press and hold for a list of available languages.

2. Select language with and press **OK** to confirm.

**Enter text with predictive text:**

For fast and accurate typing, you can use the intelligent predictive text input method.

While texting, press to select input method.

**Enter phone numbers:**

**Note:** For international calls, always use + before the country code for best operation. Press and hold for the international prefix +.

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. There are two types of pauses available on your phone, press and hold until desired character is shown. Comma (,) is for pause and semicolon (;) is to wait for user activation.

**3. CALLS****3.1. Make a call**

1. Enter the phone number.

2. Press (green) to call.

3. Press (red) to end the call.

**Note!** There is no dial tone. As long as the phone is turned on, it is ready for use.

**3.2. Make a call from the contacts list**

1. Press **Contacts**.

2. Use to scroll through the contacts, or press to search the phonebook.

3. Select the wanted contact and press **OK**.

4. Press (green) to dial the selected entry.

**3.3. Receive a call**

1. To answer an incoming call when the phone is closed, open the phone.

2. Press (green) to answer.

**Silence an incoming call**

1. When a call comes in, press **Volume keys** to silence the ring tone.

**3.4. Call log**

Received, missed, and dialed calls are saved in a call log.

**Retrieving and dialing:**

1. Press (green).

2. Use to scroll through the call log

= Incoming call

= Outgoing call

= Missed call

3. Press (green) to dial the highlighted number.

**4. CONTACTS****4.1. Create a contact**

1. Press **Contacts**

2. Enter relevant contact information.

3. When done, press and the select **Save**.

**Tip:** Depending on the selected storage location, the types of information you can save may vary.

Press to see more options for the contact.

**4.2. Create ICE entry (In Case of Emergency)**

First responders can access additional information such as medical information from the victim's phone in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press **Contacts**

2. Fill in as much information as possible.

3. Add ICE contacts from the list of contacts.

4. Press

**5. SOS/112 CALLS**

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by

## 12. CUSTOM SETTINGS

### 12.1. Silence the ring tone

Press and hold  to activate/deactivate silent.

During an incoming call, press **Volume keys** to silence the ring tone.

### 12.2. Configure the audio setup

Press  **Settings**  **Sound**  **Audio setup**.

## 13. BLUETOOTH®

Bluetooth technology for hands free use. Connect wirelessly to other Bluetooth compatible devices such as headsets.

1. Press  **Settings**  **Connected devices**  **Bluetooth**.
2. Select **On** .
3. Select **Pair new device** .
4. Select an available device that must be in pairing mode.
5. Select **Connect**. When connecting to another Bluetooth device you may need to enter a password or confirm a shared pairing code.

## 14. ALARM

Set alarms for timings you shouldn't miss.

## 15. MYDORO

Create a MyDoro account to get the most out of your phone. Administer the phone using any web browser, [www.mydoro.com](http://www.mydoro.com).

## 16. RESPONSE BY DORO

**Note!** This service is only available on some markets/countries.

**Response by Doro** is a new, easy-to-use service from Doro, created to give seniors and relatives extra security, every day. By pressing the assistance button on the Doro phone, the user can easily call for help. First the alarm contacts the relatives, and if no relative is able to answer it is automatically sent to one of our alarm centres, where there is staff on duty 24/7. Your relatives can use any iOS or Android smartphone.

Read more at [www.doro.com](http://www.doro.com).

## 17. WHATSAPP

WhatsApp is a cross-platform messaging and Voice over IP (VoIP) service. The application allows you to send and receive text messages, voice calls, video calls, images and other media, documents, and user location. The service requires you to provide your mobile number. For more information, see [www.whatsapp.com](http://www.whatsapp.com).

## 18. FACEBOOK

Use Facebook to check your social network. For more information, see [www.facebook.com](http://www.facebook.com).

## 19. ORGANISER

On the home screen, press  **Organizer** .

### Calculator:

Perform basic math operations.

### Calendar:

Enter your upcoming tasks and events.

### File manager:

Access and manage various files stored in the phone or in the memory card.

## 20. MEDIA

On the home screen, press  **Media** .

### Gallery:

View photos taken with the camera and other saved images or downloaded images.

### Music:

Use the music player to listen to music or other audio files.

### Sound Recorder:

Record and store voice recordings.

### Videos:

View recorded, other saved or downloaded videos.

## 21. TORCH

Use the torch when you need extra lighting.

**Note!** The torch will drain the battery very quickly.

Remember to switch off after use.

## 22. Help

To get help:

- Download the full manual at [www.doro.com](http://www.doro.com)
- Update your phone's software  
Your phone checks for available software updates automatically. Please follow the on-screen instructions when you are notified of a software update.
- Tip: Always download and install phone software updates to increase your phone's performance.
- Reset your phone  
On the home screen, press  **Settings**  **System**  **Reset options**  select the wanted reset

The reason to perform a reset might be a persistent problem that is impossible to solve or if you want to pass the phone to someone else. Note that everything added to the phone since you got it will be erased. SIM card and memory card are not affected.

## 23. SAFETY INSTRUCTIONS

### WARNING

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

### Network services and costs

Your device is approved for use on the WCDMA 900/2100 MHz, GSM 900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider. Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

### Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position. Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

### Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

### Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

### Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

### Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

### WARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

### Protect your hearing



### WARNING

Excessive exposure to loud sounds can cause hearing damage.

Exposure to loud sounds while driving may distract your attention and cause an accident.

Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

### Emergency calls

#### Important!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

### Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand.

Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

## 24. CARE AND MAINTENANCE

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain, snow, humidity, and all types of liquids can contain substances that corrode the electronic circuits. If the unit gets wet, you should immediately power off the phone, remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside and can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop or shake the unit. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.
- Do not disassemble, open, crush, bend, deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per IEEE-Std-1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Improper battery use may result in a fire, explosion or other hazard.

For devices that utilize a USB port as a charging source, the device's user manual shall include a statement that the device shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

The advice applies to the unit, battery, power adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

## 25. WARRANTY

This product is guaranteed for a period of 24 months and for original accessories for a period of 12 months (such as the battery, charger, charging cradle or handsfree kit) which may be delivered with your device, from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Please note that this is a voluntary manufacturer's warranty and provides rights in addition to, and does not affect statutory rights of end-users.

This guarantee does not apply if batteries other than DORO original batteries are used.

## 26. COPYRIGHT AND OTHER NOTICES

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Bluetooth® is a registered trademark of Bluetooth SIG, inc.

vCard is a trademark of the Internet Mail Consortium.

microSD is a trademark of SD Card Association.

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## 27. TECHNICAL DATA

### Specifications

#### Network bands (MHz) [maximum radio-frequency power/dBm]:

4G LTE	1 (2100) [24], 3 (1800) [24], 7 (2600) [24], 8 (900) [24], 20 (800) [24]
3G UMTS	1 (2100) [24], 8 (900) [24], B2 (1900) [24]
2G GSM	900 [33], 1800 [30], 1900 [30]
Bluetooth (MHz) [maximum radio-frequency power/dBm]:	4.2 (2402 - 2480) [10]
Wi-Fi, band (MHz) [maximum transmit power, dBm]:	IEEE 802.11 b/g/n, (2412 - 2472) [15]

#### GPS receiver:

Category 3

#### Operating system: