

13.FM RADIO:

Listen to FM radio which has a frequency range from 87.5 to 108.0 MHz. You need to connect a compatible headset that works as antenna.

14.Help

To get help:

- Download the full manual at **ConsumerCellular.com/Doro7050** OR **www.doro.com**
- You may also view helpful how-to videos at **ConsumerCellular.com/Help**
- Update your phone’s software Your phone checks for available software updates automatically. Please follow the on-screen instructions when you are notified of a software update.

Tip: Always download and install phone software updates to increase your phone’s performance.

- Reset your phone On the start screen, press **⌘ → Settings → Privacy & Security → Reset all**

The reason to perform a reset might be a persistent problem that is impossible to solve or if you want to pass the phone to someone else. Note that everything added to the phone since you got it will be erased. SIM card and memory card are not affected.

For more information, see the [Doro 7050 user manual](#).

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16. FCC/INNOVATION, SCIENCE AND ECONOMIC DEVELOPMENT CANADA (ISED) NOTICE

This device complies with part 15 of the FCC Rules and ISED license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules/Canadian ICES-003. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The FCC or ISED can require you to stop using your device if such interference cannot be eliminated.

Doro has not approved any changes or modifications to this device by the user. Any changes or modifications could void he user’s authority to operate the equipment.

17. SAFETY INSTRUCTIONS

CAUTION
The device and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The AC power adapter is the disconnect device between the product and AC power. The AC power outlet must be close to the equipment and easily accessible.

17. 1. Network services and costs

Your device is approved for use on the 4G LTE FDD 2(1900), 4(1700), 5(850), 7 (2600), 12(700), WCDMA 1 (2100) & 2 (1900), 4 (1700), 5 (850) MHz, GSM 850/1800/1900 MHz networks.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

17. 2. Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the device whenever its use is prohibited or can cause interference or hazards. Only use the device in its normal user position.

This device complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 0.6 inches from your body. If the device is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the device should be placed at the distance from your body specified above. Make sure that the distance requirements above are followed. Parts of the device are magnetic. The device can attract metal objects. Do not keep credit cards or other magnet-sensitive media or materials near the device. There is a risk that information stored on them can be erased.

For more information, see the [Doro 7050 user manual](#).

17. 3. Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions.

Comply with any notices at health care facilities instructing you to turn off the device while you are there. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

17. 4. Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep the phone more than 6 inches (15 cm) from their pacemaker when the phone is turned on.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference.

If you have any reason to suspect that interference is taking place, turn the phone off immediately.

17. 5. Areas with explosion risk

Always turn off the device when you are in an area where there is a risk of explosion. Typically, these are areas where you are requested to turn off your car engine. Follow all signs and instructions.

In these areas, sparks can cause explosion or fire that can lead to personal injury or even death.

Turn off the device at filling stations, and any other place that has gas pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

17. 6. Protect your hearing

WARNING!
Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the **loudspeaker** is in use.

17. 7. Emergency calls

Important!
Mobile phones such as this device use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, you should never rely solely on a mobile phone for very important calls such as medical emergencies.

17. 8. Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the device or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the device while in flight. Turn off the device before you board a plane. Using cellular devices inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

For more information, see the [Doro 7050 user manual](#).

17. 9. Driving safely

Adapted from CTIA-The Wireless Association®

Warning!
Use of this device alone or with headphones (even if used only in one ear) while driving a motor vehicle or riding a bicycle is dangerous and is illegal in some areas. Driving while operating a mobile phone is **distracting and could cause serious injury or death.**

If you use this device while driving or riding a bicycle, keep in mind the following guidelines:

- Give full attention to driving and to the road.** Using a mobile device while driving may be distracting. If you find it disruptive or distracting while operating any type of vehicle, riding a bicycle, or performing any activity that requires your full attention, pull off the road and park before making or answering a call.
- Get to know your phone and its features such as phone book, call memory, and speakerphone.** These features help you to place your call without taking your attention off the road. See the applicable portion of this user’s guide for more information.
- Use a hands-free device.** Add an extra layer of convenience and safety to your unit with one of the many hands-free accessories available. Use of a headset or other hands-free device may be legally required. Several states have in recent years passed laws making it unlawful to operate a motor vehicle while talking on a wireless phone without use of a headset, speakerphone, or other hands-free device. County and municipal ordinances may also limit or ban wireless conversations for automobile drivers. Check the status of such laws in your area and in locations to which you travel by car. For text messaging, it is a recommended safety practice that you never send or view received text messages while driving; in California, and likely other states in the future, text messaging by a driver is also a legal violation.
- Position phone within easy reach.** Keep your eyes on the road. If you get an incoming call at an inconvenient time, let your voicemail answer it for you.

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- Assess the traffic before dialing, or place calls when you are not moving or before pulling into traffic.** Try to plan calls when your car will be stationary. Never dial, send text messages, or enter other text while you are driving.
- Let the person you are speaking with know you are driving.** If necessary, suspend the call in heavy traffic or hazardous weather conditions. Driving in rain, sleet, snow, ice, fog, and even heavy traffic can be hazardous.

- Do not take notes, look up phone numbers, or perform any other activities that require your attention while driving.** Jotting down a to-do list or flipping through your address book takes attention away from your primary responsibility: driving safely.
- Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.

17. 10. RF exposure information (SAR)

This model phone meets the government’s requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.* Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 1.22 W/kg and when worn on the body, as described in this user guide, is 1.26 W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.) While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

For more information, see the [Doro 7050 user manual](#).

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid> after searching on **FCC ID: W5SDFC0180**.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 0.4 inch (1.0 cm) from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines.

If you do no t use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 0.4 inch (1.0 cm) from your body when the phone is switched on.

*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. SAR values may vary depending on national reporting requirements and the network band.

17. 11. Hearing aid compatibility

Note! For hearing aid compatibility, you should turn off the Bluetooth connectivity.

Your mobile device model complies with FCC rules (C63.19-2011) governing hearing aid compatibility. These rules require an M3 microphone or higher value. The M-value, shown on the device box and below, refers to lower radio frequency (RF) emissions. A higher M-value generally indicates that a device model has a lower RF emissions level, which may improve the likelihood that the device will operate with certain hearing aids. Some hearing aids are more immune than others are to interference. Please consult your hearing health professional to determine the M rating of your hearing aid and whether your hearing aid will work with this device.

Your device meets the M4/T4 level rating.

There may however be some newer wireless technologies used in this device that have not yet been tested for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interference. Consult your service provider about its return and exchange policies and for information on hearing aid compatibility.

17. 12. TTY compatibility

Your phone is TTY-compatible, allowing you to connect a TTY device to the phone’s headset jack. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Before you can use your phone with a TTY device, you’ll need to enable TTY Mode.

For more information, see the [Doro 7050 user manual](#).

18. CARE AND MAINTENANCE

Your device should be treated with the greatest care. Negligence may void the warranty.


- Protect the device from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the device gets wet, you should remove the battery and allow the device to dry completely before you replace it.
- Do not use or keep the device in dusty, dirty environments. The device’s moving parts and electronic components can be damaged.
- Do not keep the device in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the device in cold places. When the device warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the device in any other way than that which is indicated here.
- Do not drop the device. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the device.
- Do not disassemble or open; crush, bend or deform; puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per IEEE-Std- 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

For host devices that utilize a USB port as a charging source, the host device’s user manual shall include a statement that the device shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

The advice above applies to the device, battery, AC power adapter and other accessories. If the phone is not working as it should, please contact Consumer Cellular for service. Don’t forget the receipt or a copy of the invoice.

18. 1. Battery disposal and recycling information

When the battery in this device has reached the end of its useful life, please dispose of it according to your local environmental laws and regulations. For information about recycling cell phone batteries, go to: <https://www.call2recycle.org/>

 The symbol to the left means that according to local laws and regulations your product should be disposed of separately from household waste. When the battery in this device has reached the end of its useful life, take it to a collection point designated by local authorities. Some collection points accept products for free. The separate collection and recycling of your device will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

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19. WARRANTY AND TECHNICAL INFORMATION

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a malfunction occurring during this period, please contact Consumer Cellular. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a malfunction caused by an accident or a similar incident or damage, liquid penetration, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any malfunction caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunder-storm.

Batteries are consumables and are not included in any guarantee. This guarantee does not apply if batteries other than DORO original batteries are used.

Note! This guarantee does not affect your legal (statutory) rights under your applicable national laws relating to the sale of consumer products.

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19. 3. Support

For assistance, please contact:

Website: ConsumerCellular.com/Help

Telephone: (800) 686-4460

19. 4. Need to test your cell phone?

At anytime you can place a mobile phone test call to our FREE test line by dialing (888) 460-8781 from your cellular phone.

If the call is completed correctly you will hear a recorded message telling you that your mobile phone is working.

19. 5. Check your minutes or change your plan.

With Consumer Cellular you are in control and can change your plan at any time. To check your usage and change your plan, go to ConsumerCellular.com/MyAccount

Or call (888) 373-1777 any time. The call is free.

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