

Views of the Device

Get Started

Expanding Your Device

Software Indicators

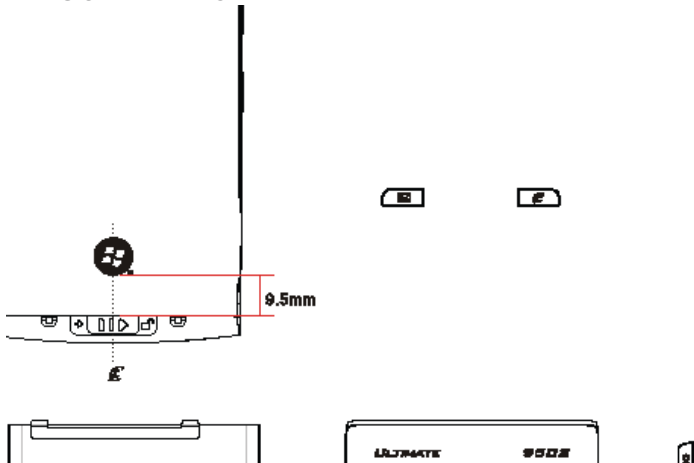
Entering Information

Voice Recording

# Getting to Know Your 9502 **Chapter 1**



## VIEWS OF THE DEVICE



No.	Item	Function
1.	Scroll Wheel	Scroll up or down to move through menus and program instructions.
2.	OK Button	Press to confirm your data entries or to exit the program in use.
3.	Wireless Manager	Connects you to the Wireless manager for activating Wi-Fi, Bluetooth and GPRS.
4.	Mini-USB Connector	Connect the USB data cable to a PC for synchronization or connect the multimedia cable for the Direct Video Out function.
5.	Messaging Button	Press to bring up your text messaging, MMS and e-mail.
6.	Green/Red/Yellow LED	The Green/Red/Yellow LED indicates communication network status, device power, charging status and system event notification.

No.	Item	Function
7.	Earpiece	For use during phone calls.
8.	Blue LED	Displays the status of the integrated Bluetooth and Wi-Fi radios. Blue flashes indicate that Bluetooth or Wi-Fi, or both, are on.
9.	Video Telephony	Video camera lens for video telephony and self portraits.
10.	Internet Button	Connects you to the world wide web.
11.	Left Soft Key	Open the Calendar from the Today screen and perform the command shown in the label above the button.
12.	Windows Start Menu button	Press to bring up the Start menu.
13.	SEND Button	Press this key to answer an incoming phone call or dial a number.
14.	Right Soft Key	Open the Contacts list from the Today screen and perform the command shown in the label above the button.
15.	OK Button	Press to confirm your data entries or to exit the program in use.
16.	END Button	Press to end a phone call.
17.	ACTION Button / Navigation pad	Action button - confirm the selection from the Navigation Pad by pressing the centre button. Navigation pad - press this multi-directional control up, down, left, or right to move through menus or programs.
18.	Microphone	For phone calls and recording notes.
19.	Volume±/Zoom in/out	Press to adjust the volume in Standard mode; or zoom in/out in Camera mode.
20.	Voice Dial key	Press to start Notes. Press and hold to start the voice dialing application.
21.	Camera & Video Button	Press to launch the camera function and take a picture or record video.
22.	Earphone Jack	Connection for provided Stereo Headset.

No.	Item	Function
23.	Stylus	Use the stylus to write, draw or select items on the touch screen.
24.	POWER Button	Press and hold to power your Device On or Off. When device is on, press briefly to put the device in standby mode and press again to resume.
25.	Camera Lens	The CMOS camera supports a 3 mega-pixel resolution for high quality colour photos or video recording.
26.	LED Compensation Light	White LED light for taking a picture or recording video.
27.	Loudspeaker	Loudspeaker for speaker phone function and playback of music and device sounds.
28.	microSD Card Slot	Remove Battery Cover to access microSD Card Slot and insert microSD Card. (Note: Be certain to insert microSD card in proper orientation.)
29.	Battery Cover	To remove or replace the battery, push and slide out the battery cover.
30.	Reset Button	Press this button to reset your device.

## GET STARTED

### INSTALL THE SIM/USIM CARD

Follow these steps to install the SIM/USIM card provided by your local network service provider. The SIM/USIM card contains your phone number, service details and phonebook/message memory.

Your device supports both 3V and 1.8V SIM/USIM cards. Some legacy SIM/USIM cards will not function within this device. Consult with your service provider for a replacement SIM card. There might be a fee for this service.

1. Make sure the device is turned off.
2. Slide the battery cover latch in the direction of the embossed arrow. Lift the cover from the end marked with the Windows logo and pull the tabs at the camera end free from the case.
3. Remove the battery by lifting it at the end furthest from the camera. Slide the SIM cover in the direction of the "OPEN" arrow and lift cover. Place the SIM card in the slot with the gold contacts facing down. Lower the SIM cover over the SIM and slide the SIM cover in the direction of the "LOCK" arrow.
4. Replace the battery and cover as shown on the next page.



## install the battery

1. Insert the two plastic prongs of the battery pack into the spring-loaded holes located at the camera end of the battery compartment.
2. Lower the other end of the battery so that the exposed metal contacts meet and gently push the battery home.
3. Replace the battery cover by latching the tabs into the holes near to the camera first. Then press the cover into place at the end marked with the Windows logo until it clicks closed.



## Charge the battery

The device is only partially charged when you take it out of the box. The battery may be charged when the phone is turned on or off.



---

Warning: New batteries are shipped partially charged. Before you can use your device, you need to install and charge the battery using the supplied AC Adapter.

---

## Turn on the device

To turn ON the device, press and hold the POWER button for 5 seconds until the screen lights up. When you turn on the device for the first time, you will be asked to complete the screen calibration process. Calibrating the device screen involves tapping the centre of a cross with the stylus as the cross moves around the screen. This process ensures that when you tap the screen with your stylus, the tapped item is activated accurately.

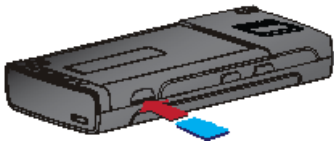
Should you wish to repeat the calibration process, you can do this at any time by following the procedure within Chapter 2.

## EXPANDING YOUR DEVICE

### Using Micro SD Cards

You can use the microSD card slot of the Pocket PC Phone to store back up or transfer files and data. To insert a card, remove the battery cover first. The microSD slot is on the right side of the phone when viewed from the back. With the screen of the device facing downwards, the logo of the microSD card facing upwards and its connector pointing to the slot, insert the card into the slot until it clicks into place.

To remove the microSD Slot card, make sure that no application is accessing the card, slightly push the top edge of the card to release it and then pull it out of the slot.



Keep the microSD card in a well-protected box or bag to avoid dust and humidity when you are not using it. A microSD card should be formatted before use.

With File Explorer, you can save data to a microSD card. For information on using File Explorer, see "Managing Memory" below and Chapter 7.

## Connecting to AC Power and Charging the Battery

1. Fully charge the battery before starting to use your Device.
  2. Fit the converter plug to the AC adapter. Connect the mini-USB end of the AC adapter to your device and the other end to a wall outlet.
- The charge indicator glows solid red when charging is in progress and changes to solid green when charging is completed.
  - Do not disconnect your Device from AC power until the battery is fully charged. This will take a couple of hours.
  - When charging the battery for the very first time, charge it for at least 8 hours.



**WARNING:** For optimal performance of the lithium battery, take note of the following: Do not charge the battery where the temperature is high (e.g. in direct sunlight). If you will not use the product for a long period of time, be sure to fully charge the battery at least once every two weeks.



**NOTE:** Your Device can also be charged when it is connected to a computer via the USB cable.





## BASIC SKILLS

This chapter familiarizes you with the basic operations of your Device such as using the stylus, navigation stick, Today screen, menus, and programs.

You will also know how to enter information and lock your Device.

- Using the Stylus

Use the stylus to navigate and select objects on the screen.

Pull the stylus out of the slot and extend it for ease of use. Store it in the slot when not in use.

- Tap

Touch the screen once with the stylus to open items and select options.

- Drag

Hold the stylus on the screen and drag across the screen to select text and images. Drag in a list to select multiple items.

- Tap and hold

Tap and hold the stylus on an item to see a list of actions available for that item. On the shortcut menu that appears, tap the action you want to perform.



## USING THE ACTION BUTTON/ NAVIGATION PAD

With the navigation pad, you can move up, down, left and right within a menu. This is particularly useful for one-hand operation.

To move in a direction, simply push the button toward the corresponding direction. At the centre of the navigation keys is the OK key to activate the selected item.



## Conserve Battery Power

To save battery power, your device will automatically go into Standby mode if not used for a period of time. In Standby mode, the device can still receive calls and messages. To resume from Standby mode, press the POWER button briefly to wake up the device.

























To power OFF the device completely, press and hold the POWER button and the system will prompt you to confirm powering off the device. In this OFF state, the device cannot receive calls or messages.

















## SOFTWARE INDICATORS

Status indicators appear at the top of the screen and on the Today screen.

The following table lists common status indicators and their meanings.

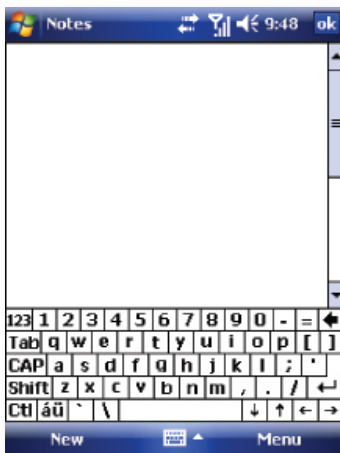
Icon	Description	Icon	Description
	Battery level.		Voice call in progress.
	Battery is very low / Charge battery soon.		Calls are forwarded.
	Battery charging.		Call on hold.
	Battery fault.		Missed call.
	Speaker off.		GPRS Connection in progress.
	Speaker on.		GPRS Connected.
	New instant message.		GSM available.
	Ringer in vibration mode.		Indicates device is locked or unlocked.
	New text message.		Connected to the PC.
	Voice mail notification		Connected to the PC. Synchronization error.
	E-mail		Synchronization in progress.
	There are more notifications. Tap the icon to view all.		Bluetooth.

Icon	Description	Icon	Description
	No SIM card installed.		Indicates Wi-Fi is turned on.
	Roaming.		Wi-Fi network in range.
	No signal.		Wi-Fi is connected.
	Reception is turned off.		3G connected.
	Signal strength. The number of bars indicates the signal strength.		Enables you to see Help topics for a program on your device.
	3G in range.		HSDPA
	Microphone muted		EDGE

## ENTERING INFORMATION





### Input Panel

Input Panel provides access to the various available input methods for your device, including Block Recognizer, Keyboard, Letter Recognizer and Transcriber. By default, the Input Panel icon appears on the menu bar to indicate which input method is currently selected. The Input Selector arrow (shown at the right side of the Input Panel icon) opens a list of available input methods.




NOTE: Not supported on all language versions of the Windows Mobile operating system.

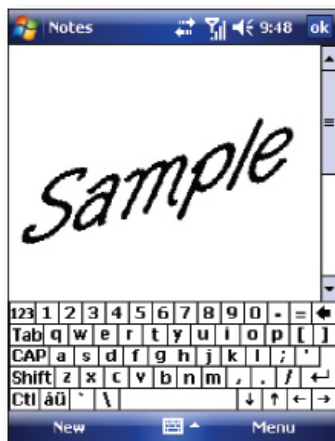
The following input methods are available when text entry is possible:

Icon	Input method
	Press to switch the keyboard input on or off.
	Input Panel Icon / Press the Input Selector Arrow to change input methods.
	Letter Recogniser or Block Recogniser.
Sym	Symbol Table.
	Transcriber.

For further details of Transcriber and other Input Panel methods, refer to Chapter 7, where the Notes application is described.

### Draw and Write on the Screen





With your device, you can draw directly on the screen or write on the screen and save notes (  Start > Programs > Notes) in your own handwriting. If you prefer to use handwriting or frequently add drawings to your notes, you may find it helpful to set Writing as the default input mode. If you prefer typed text, set Typing as the default input mode. To change the default input mode in Notes, tap Menu > Options in the notes list and then, in the Default mode box, tap either Writing or Typing, depending on your personal preferences. Tap OK.

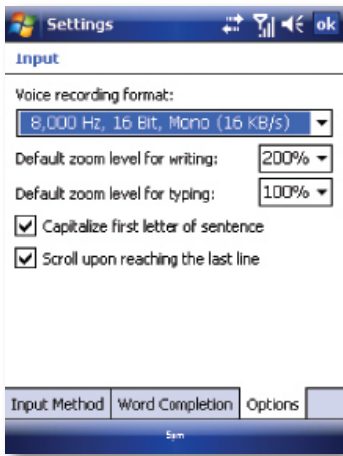


## VOICE RECORDING

You can create a standalone voice recording or you can add a recording to a note.

### Create a voice note

1. Tap  Start > Programs > Notes.
2. If you do not see the Recording Toolbar, tap Menu > View Recording Toolbar.
3. Tap the record icon  to begin recording.
4. Hold your device's microphone near your mouth or other audio source.
5. Tap the stop icon  when finished recording.
6. Change recording formats
7. Tap  Start > Settings > Personal tab > Input.
8. In the voice recording format list, tap the format you want.
9. Tap OK.





Today Screen

Start Menu

Ring tones and Notifications

General Settings

Security

## Personalising Your Device **Chapter 2**



## TODAY SCREEN

The Today screen shows your upcoming appointments, active tasks, and information about e-mail messages.




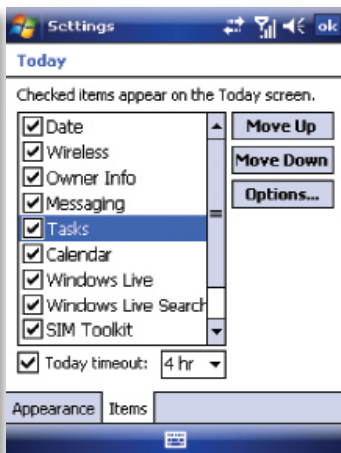
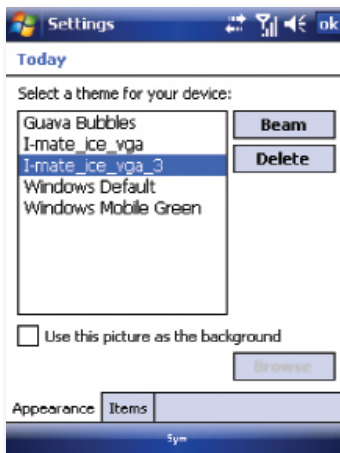
No.	Description	No.	Description
1.	Tap to open the  Start menu.	7.	Tap to open the Wireless Manager. If the Wi-Fi  and Bluetooth  icons are displayed, they are enabled.
2.	Tap to view the connectivity status.	8.	Tap to open the Profile Controller.
3.	Indicates the radio signal strength. Tap to configure the phone settings.	9.	Tap to open the related messages, tasks and appointments.
4.	Tap to control device/ringer volume level.	10.	Shows the current function of the left soft key. Tap to open the Calendar screen.
5.	Indicates the battery status. Tap to open the Power Settings screen.	11.	Shows the current function of the right soft key. Tap to open the Contacts screen.
6.	Displays the current date and time. Tap to set up date, time, alarm, etc.	12.	Shows the current function of the right soft key. Tap to open the Contacts screen.



Note: Not supported on all language versions of the Windows Mobile Operating System.\*

## Customise background items on the Today Screen

1. Tap  Start > Settings > Personal tab > Today.
2. On the Appearance tab, select the desired theme for the background of the Today screen. You can use one of your own pictures as the background image on the Today screen by selecting the Use this picture as the background checkbox and tap Browse to view a list of your picture files.
3. On the Itemstab, select the items you want to appear on the Today screen. To change the order of items displayed on the Today screen, tap the item and then tap Move Up or Move Down.
4. Tap OK.



## NAVIGATION BAR AND TOOLBAR

The Navigation bar is located at the top of the screen. It displays the active program and current time and allows you to switch programs and close screens.

### The Navigation bar and Start menu:

Use the toolbar at the bottom of the screen to perform tasks in programs. The toolbar includes a left soft key, a right soft key, and the Input panel button in between. The right soft key is usually Menu while the left soft key varies with programs.




### An example of the toolbar:



## Enter Owner Information

Entering and displaying Owner Information on the Today Screen is recommended and allows someone to return the device if lost.

1. Tap  Start > Settings > Personal tab > Owner Information.
2. In the Identification tab, enter your personal information.

If owner information is displayed on the Today screen, you can open and edit the information directly from it. Just tap that section of the screen.



Settings

Owner Information

Name:

Company:

Address:

Telephone:

E-mail:

Identification Notes Options

123 1 2 3 4 5 6 7 8 9 0 - =

Tab q w e r t y u i o p [ ]

CAP a s d f g h j k l ; ' "

Shift z x c v b n m , . /



Ctl

Touch Point

## START MENU


The Start menu, located at the top left corner of the Today screen, displays a list of programs. It lets you close a screen and switch from one program to another. You can start a program by scrolling through the programs list with the scroll wheel and then depressing the scroll wheel or by tapping a program with the stylus.

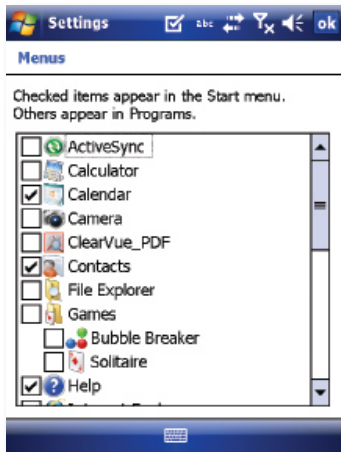
You can choose which items appear in the Start menu:

1. Tap  Start > Settings > Personal tab > Menus.
2. Select the checkboxes of the items you want to appear in the  Start menu. You can select up to seven items.

### Create folders and shortcuts

You can also create new folders and shortcuts that appear on the Start menu.

1. Open ActiveSync on your PC (see Chapter 6) and click Explore.
2. In the Mobile Device window, double click Mobile Device > Windows >  Start Menu, then create the folders and shortcuts that you want. You will see the added items after you synchronize.

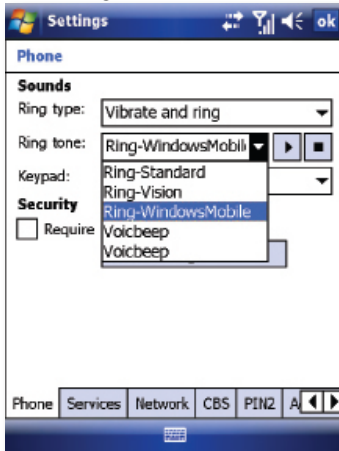


## RING TONES AND NOTIFICATIONS

### Change ring tones

You can change the way that you are notified of incoming calls. For example, you can choose to be notified by a ring, a vibration, or a combination of both.


1. From the Phone screen, tap Menu > Options > Phone tab.
2. In the Ring tone list, select the desired option, and tap OK.

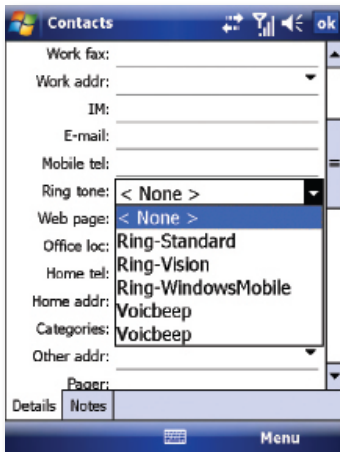


**NOTE:** To use custom \*.wav, \*.mid, \*.mp3, or \*.wma files as ring tones, use ActiveSync on your PC to copy the file to the Windows/Rings folder on your device. Then, select the sound from the ringtone list. For more information about copying files to your device, see ActiveSync Help on your PC.

## Assign ring tones to Contacts

It is also possible to assign a specific ring tone to a Contact:

1. Go to  Start > Contacts and tap on the desired Contact.
2. Select Menu > Edit.
3. In the Ring tone field, select your desired ring tone.



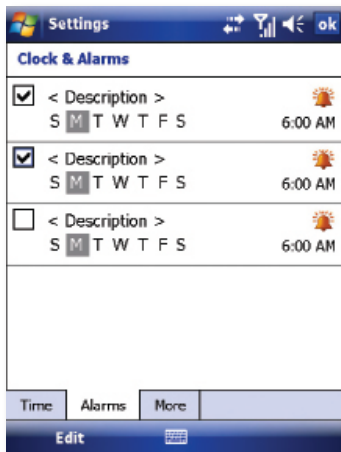
NOTE: There are two types of Contact, Outlook Contacts and SIM Contacts. An Outlook Contact has the more extensive list of fields, including the ringtone field.




## Change the ring type; enable vibrate

You can change the way that you are notified of incoming calls. For example, you can choose to be notified by a ring, vibration or a combination of both.


1. From the Phone keypad, tap Menu > Options > Phone tab.
2. In the Ring type list, tap the desired option.

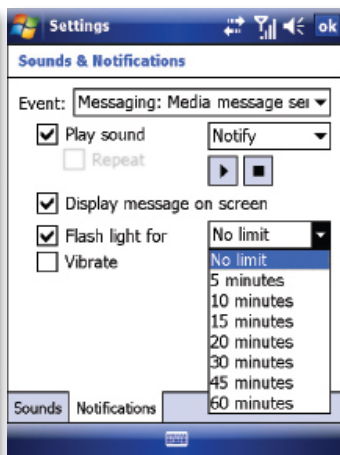
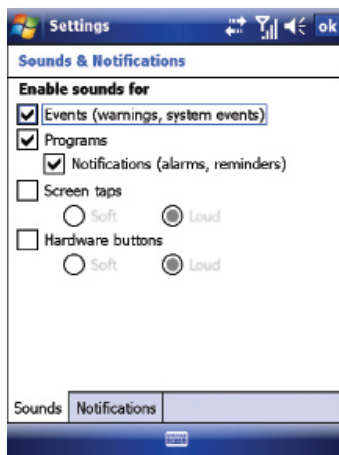


## Set an alarm

1. Tap Start > Settings > System tab > Clock & Alarms > Alarms tab.
2. Tap Description > and enter a name for the alarm.
3. Tap the day of the week for the alarm. You can select multiple days by tapping each desired day.
4. Tap the time to open a clock and set the time for the alarm.
5. Tap the alarm icon  to specify the type of alarm you want. You can choose a flashing light, a single sound, a repeating sound or vibration.
6. If you choose to play a sound, tap the list next to the Play sound checkbox and tap the sound you want.


## Choose how to be notified about events or actions

1. Tap  Start > Settings > Personal tab > Sounds & Notifications.
2. On the Soundstab, choose how you want to be notified by selecting the appropriate check boxes.
3. On the Notificationstab, tap an event name and choose how you want to be notified by selecting the appropriate check boxes. You can choose from several options, depending on the event, such as a special sound, a message or a flashing light.




## GENERAL SETTINGS

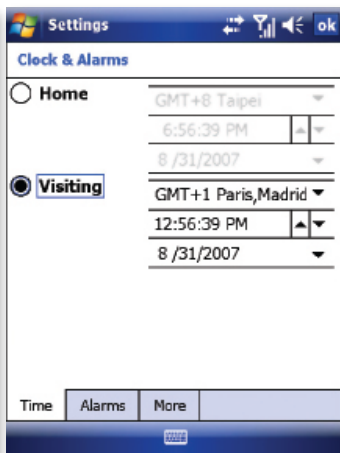
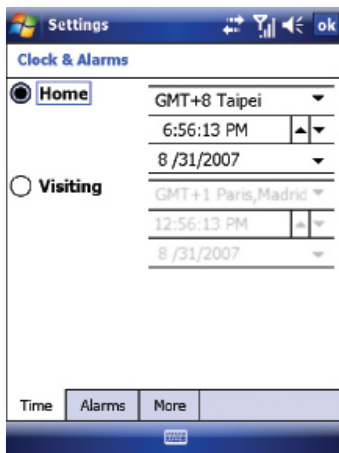
### Set the time and date:

1. Tap  Start > Settings > System tab > Clock & Alarms.
2. Select the correct time zone and change the date or time.

### Set the time and date for a different location


If you visit or communicate with someone in a particular time zone often, you can select it as your visiting time zone.

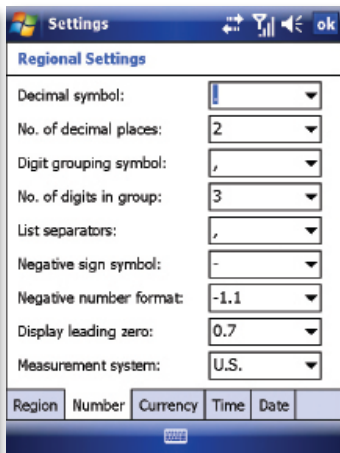
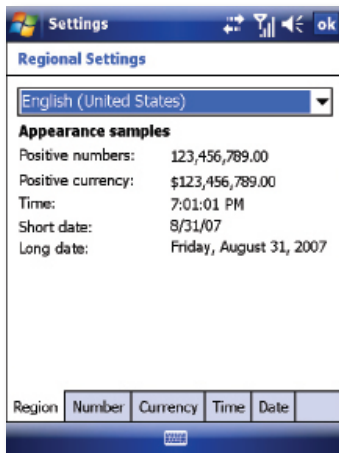
3. Tap  Start > Settings > System tab > Clock & Alarms.
4. Tap Visiting.
5. Select the correct time zone and change the time or date.



## Change regional settings

The style in which numbers, currency, dates, and times are displayed is specified in regional settings.

1. Tap  Start > Settings > System tab > Regional Settings.
2. On the Region tab, select your region.
3. The region you select determines which options will be available on the other tabs.
4. To customise settings further, tap the appropriate tabs and select desired options.



**Settings** [Signal] [Volume] [OK]

**Regional Settings**

Currency symbol:

Currency symbol position:

Decimal symbol:

No. of decimal places:

Digit grouping symbol:

No. of digits in group:

Negative number format:

¤ = Universal currency symbol

Region | Number | Currency | Time | Date

[Back]

**Settings** [Signal] [Volume] [OK]

**Regional Settings**

**Time sample:** 7:31:34 AM

Time style:

Time separator:

AM symbol:

PM symbol:

Region | Number | Currency | Time | Date

[Back]

**Settings** [Signal] [Volume] [OK]

**Regional Settings**

Short date: 10/3/07  
Long date: Wednesday, October 03, 2007

Short date:

Date separator:


Long date:

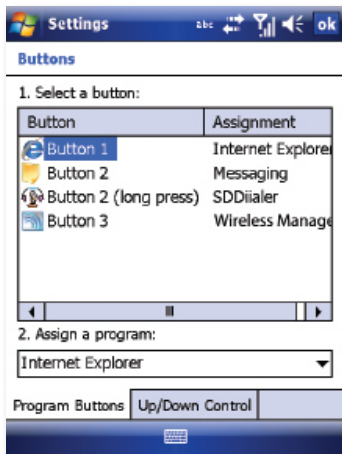
Calendar type:

Region | Number | Currency | Time | Date


[Back]

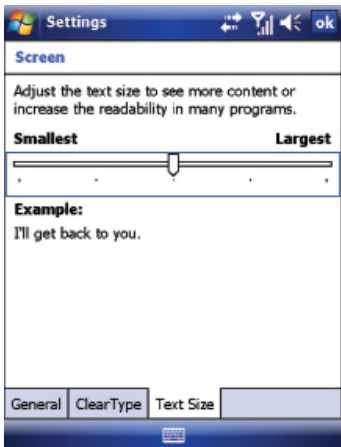
## Reassign programs or shortcuts to program buttons

1. Tap  Start > Settings > Personal tab > Buttons.
2. A list of programmable buttons and their current assignments is displayed on the Program Buttons tab.
3. Tap the button you want to reassign. To help you identify the buttons, there are numbers and icons representing their original functions.
4. In the Assign a program box, tap the program or shortcut to assign. Tap OK.




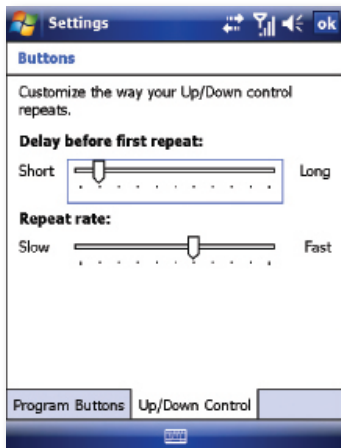
## Increase or decrease screen text size

1. Tap  Start > Settings > System tab > Screen > Text Size tab.
2. Move the slider to increase or decrease the text size.




## Adjust the speed for scrolling

1. Tap  Start > Settings > Personal tab > Buttons > Up/Down Control tab.
2. Do one of the following:
  - Under Delay before first repeat, move the slider to shorten or lengthen the time that elapses before scrolling begins.
  - To change the time it takes to scroll from one item to the next, under Repeat rate, move the slider to adjust the speed.



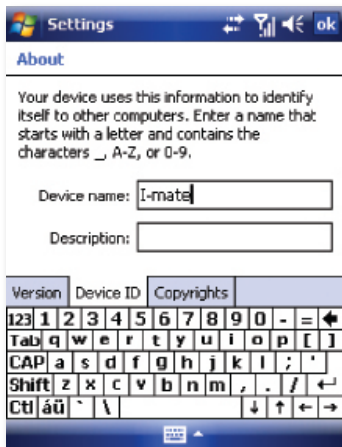


## Change the device name

1. Tap  Start > Settings > System tab > About.
2. Tap the Device ID tab.
3. Enter a name.


The device name is used to identify the device in the following situations:

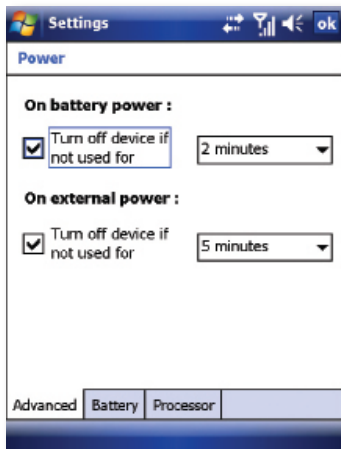
- Synchronizing with a PC.
- Connecting to a network.
- Restoring information from a backup.




NOTE: The device name must begin with a letter, consisting of letters from A to Z, numbers from 0 to 9, and cannot contain spaces. Use the underscore character to separate words. If you synchronize multiple devices with the same PC, each device must have a unique name.

## Make the battery last longer


1. Tap  Start > Settings > System tab > Power. On the Advanced tab, you can specify when your device turns off, to conserve battery power. For optimum conservation, specify 3 minutes or less.
2. Use the AC adapter to plug your device into external power whenever possible, especially when using a microSD card, a modem or other peripheral.
3. You can also adjust the backlight settings to conserve energy as described below.

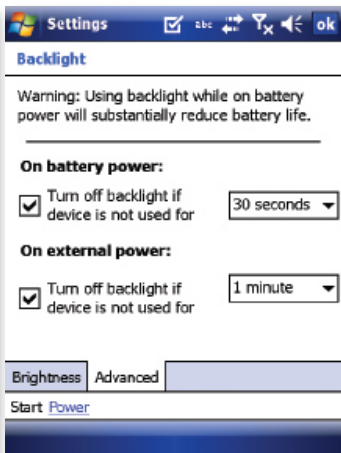
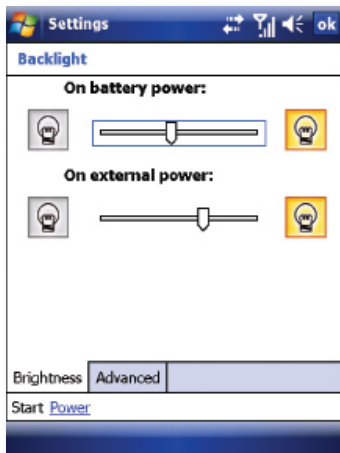


## Adjust backlight brightness

1. Tap  Start > Settings > System tab > Backlight > Brightness tab.
2. Move the sliders right to increase the brightness or left to decrease it.


### Set the backlight to dim after a time delay

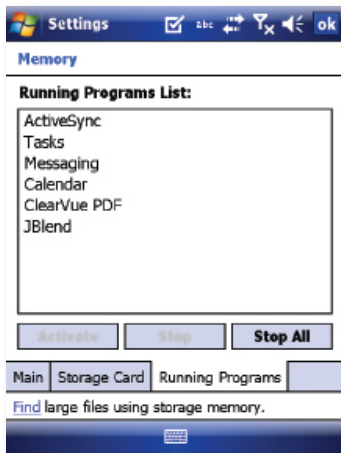
1. Tap  Start > Settings > System tab > Backlight.
2. On the Advanced tab, you can specify when your backlight turns off, to conserve battery power.
3. Select the Turn off backlight if device is not used for check box and specify the time delay.



## Close a program

In most cases, programs automatically close to free needed memory. However, you can close programs manually.


1. Tap  Start > Settings > System tab > Memory > Running Programs >.
2. In the Running Programs list, tap the program you want to close and tap Stop.



## Managing Memory

In certain situations, such as when the memory is low, your device may not be able to automatically adjust the memory allocation. When you receive a message stating that storage or program memory is unavailable, try the following solutions.


### Move data to an SD storage card.

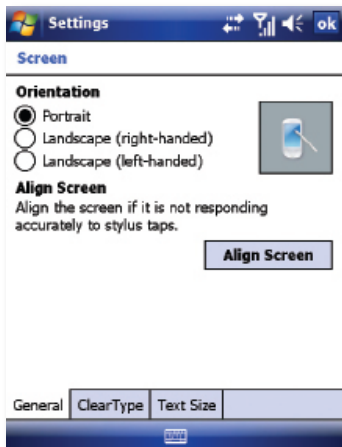
1. Tap  Start > Programs > File Explorer.
2. Tap-and-hold on the file you want to move, then select Cut from the pop-up menu. Open the My Documents folder in the storage card folder, tap Edit, and then tap Paste.

Files stored in folders other than My Documents (or in folders under the sub-folders in My Documents) may not show up in the list view of some programs. When you use Notes, Word, or Excel, move files by opening the item and tapping Tools or Edit and then Rename/Move.

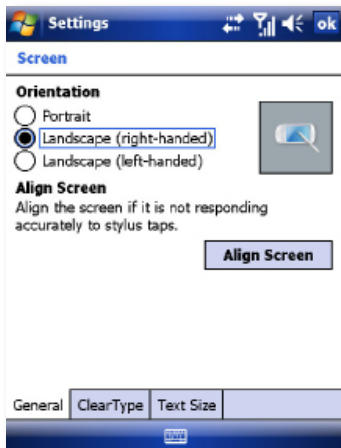
### Change the orientation of the screen

You can use your Pocket PC in landscape or portrait modes, depending on how you wish to use the device.

1. Tap  Start > Settings > System tab > Screen > General tab.
2. Choose whether you wish to use the device in Portrait or Landscape modes. Landscape can be right or left-handed. Tap OK to make the changes.



Tap Align Screen if you wish to recalibrate the alignment of the stylus with the screen image.



## SECURITY


Protect your data, your SIM card and your device with passwords

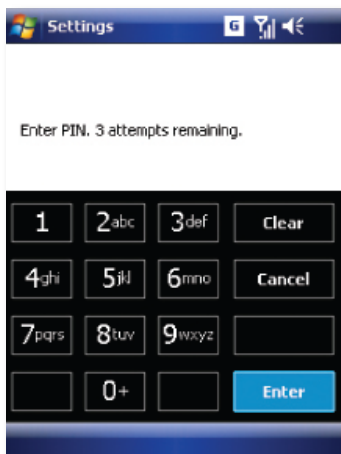
This section will describe how to set a password for your SIM card and how to set a password to lock the device itself. You can choose to set up either type of password or both passwords or to have no password at all.

Locking the device is different from locking the SIM card; a SIM card could be removed from the device and used in another device unless SIM security has also been applied as described below.

### SIM Security

Unauthorised use of a SIM could potentially incur unwanted network usage charges as well as compromising the security of any data stored on the SIM card. To protect your SIM card with a PIN access:

1. Tap  Start > Settings > Phone > Phone tab or from the Phone screen, tap Menu > Options > Phone tab.
2. Tap "Require PIN" when the phone is used and enter the PIN number from the screen keypad.
3. To change the PIN at any time, tap Change PIN.




NOTE: If the network operator allows it, Emergency calls can be placed at any time, without requiring a PIN. If your PIN is entered incorrectly three times, the SIM card will be blocked. If this happens, you can unblock it with the PUK (PIN Unlocking Key) obtained from your wireless service provider. A maximum of 10 attempts at entering the PUK is allowed, after which the user would have to contact the service provider for a replacement SIM card.



## Protect your device with a password

You can help keep your data more secure by requiring a password every time the device is turned on.


1. Tap  Start > Settings > Personal tab > Lock.
2. Select the Prompt if device unused for checkbox. In the box to the right, select how long your device must be turned off before a password is needed. In the Password type box, select the type of password you want to use. Enter the password and, if necessary, confirm it. If the device is configured for network connection, use a strong password for better network security.
3. On the Hint tab, enter a phrase that will help you remember your password but does not allow others to guess it. The hint will be displayed after the wrong password is entered four times.
4. Tap OK. The next time the device is turned on you will be prompted to enter your password.






NOTE: Each time a wrong password is entered, the time the device takes to respond will get deliberately longer and longer until the device appears to be not responding. If you forget your password, you must follow the procedure to perform a hard reset (clean boot) as described in Chapter 8 which will clear all personal data from memory.

## Change your password

1. Tap  Start > Settings > Personal tab > Lock. You will be prompted to enter your current password. Then tap Unlock.
2. In the Password boxes, enter and confirm your new password.
3. On the Hint tab, enter a phrase that will help you remember your new password but does not allow others to guess your password. The hint will be displayed after the wrong password is entered four times.
4. Tap OK.



## Encrypt data on your storage card

1. Tap  Start > Settings > System tab > Encryption.
  2. Select Encrypt files placed on storage cards to encrypt files as they are placed on a storage card.
- If your organization enforces an encryption policy, you can see this setting but cannot change it.
  - Encrypted files can be read only on the device that encrypted them.
  - Encrypted files are opened just like other files, provided you are using the device that encrypted them. There is no separate step for you to take to read these files.



## PROFILE CONTROLLER

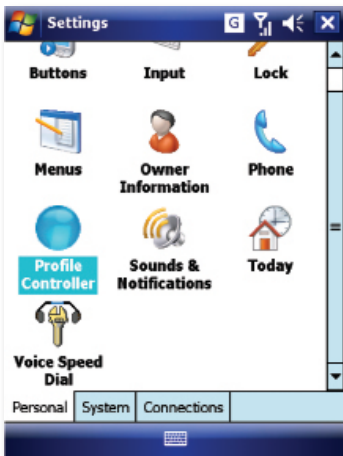
### Save and recall your favorite settings

Your device is provided with the i-mate Profile Controller whose job is to remember and apply your preferred volume and ringer settings for you for specific situations. Rather than applying individual settings one-by-one, you can instantly recall a predefined set at once, called a 'Profile', accessed from one convenient place. The Profile Controller also adds quick access to changing the screen orientation and enabling/disabling your push mail.

You can personalize profiles for Meeting, Silent, Outdoor, Headset and Normal requirements and easily apply the profile that is the most appropriate to your situation.

### Configure the Profile Controller

- Tap Start > Settings > Profile Controller.



In each profile, you will find that some default selections have been made.

For example, in the Silent profile, the Ring Type is preset to None and the Set Device Volume slider is already at its minimum.



All the settings shown can be personalized by the user. Each profile consists of the following combination of settings which are applied when the profile is selected:

- IncludeProfilecheckbox:youcanchoosetodisabletheSilent,Outdoorand/orHeadset profiles by clearing the relevant check box. The Normal and Meeting profiles are always included.
- ShowProfileControllercheckbox:seebelow - Access theProfileControllerfrom the Today screen.
- SetDeviceVolume:the device(earpiece/speaker) volumewillbe alteredtothevalue set on this slider.
- SetRingtoneVolume:theringervolumewillbe alteredtothevalue set on this slider.
- RingTypedrop-downlist:theringtypewillbe changedtoRing,IncreasingRing,Ring Once, Vibrate, Vibrate and Ring, Vibrate then Ring or None.
- RingTonedrop-downlist:ifringingis enabledabove,theringtonewillbe changedto Ring-Standard, Ring-Vision or Ring-Windows-Mobile.

To move between profiles, tap the double arrows to either side of the profile name.

When satisfied with the settings, tap OK or press the left soft key. The currently displayed Profile will be applied.

### **Access the Profile Controller from the Today screen**

You may need to change profiles quickly and it is useful to be able to see at a glance which profile is active. There are two ways to make Profile Controller present on the Today screen:

- (a) Tap Start > Settings > Personal tab > Today > Items tab and check the box for Profile Controller

OR:

- (b) Within Profile Controller, check Show Profile Controller.

Now you can change the active profile simply by tapping the Profile name. With successive taps, the device cycles through the profiles in the sequence:

- Normal > Meeting > Silent > Outdoor > Headset > Normal.

However, if you choose not to display the Profile Controller on the Today screen, you can still pick and apply a new profile from the Profile Controller by tapping Start > Settings > Profile Controller. When you tap OK within the Profile Controller, the currently displayed Profile is immediately applied.



---

TIP: If you mark, or clear, the checkbox for Show Profile Controller on any profile settings page, the same setting is automatically copied to all the other profiles.

---

### **Enable automatic profile selection for appointments**

With the Profile Controller displayed on the Today Screen, tap the check box next to Auto. When the box has a check mark in it, the device will use the information about appointments in your Calendar to switch automatically between the Normal and Meeting profiles at the set times.



## Let the Profile Controller take charge

The profile selected in Profile Controller will take priority over volume and ringer settings you might have chosen previously on other settings pages, such as in Sounds & Notifications.

In addition, the profile selected in Profile Controller will be re-applied every time you turn on the device provided that you have chosen to display the Profile Controller on the Today screen.



**TIP:** If you do desire later adjustments to the volume and ringer settings to persist when you shut down the device, either make the changes within the Profile Controller or, alternatively, prevent the Profile Controller from re-applying its own settings at start-up by removing the Profile Controller from the Today screen.

## Rotate the display

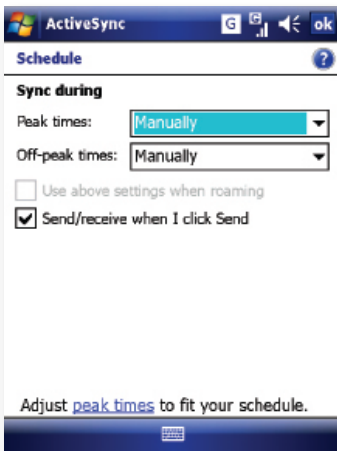
The profile controller also allows you to rotate the display, swapping conveniently between landscape and portrait orientations. With the Profile Controller displayed on the Today Screen, tap the 90° rotation symbol which is found to the far right of the profile name. Left-handed and right-handed landscape orientations are included.



## Control your Microsoft Exchange push mail with a single tap

If you have already configured push mail on your device to synchronize items with a Microsoft Exchange server, an additional envelope icon be visible on the Today screen in the Profile Controller area. Tap this icon to enable or disable push mail. When the icon is turned gray, it is the same as choosing to sync 'Manually' in ActiveSync > Menu > Schedule... but faster and easier to set. When the icon is turned back to color, push mail is re-enabled and this is the same as choosing to sync 'As items arrive' in ActiveSync > Menu > Schedule...





NOTE: Another form of push mail is supported by the latest version of Windows Live. These settings for Windows Live push mail are independent from the above and are not modified by the Profile Controller. To access the settings for Windows Live, instead tap Start > Programs > Windows Live > Menu > Options > Sync Schedule and then choose the Sync frequency.

## Further Help

There is some built-in help which you can refer to while within the Profile Controller:

- Tap Menu > Help.



Make a Call

Receive a Call

Video Telephony

In-Call Options

Special Dialling Requirements

Additional Settings

## Using Your Phone **Chapter 3**



## MAKE A CALL

Like a standard mobile phone, you can use your i-mate Windows Mobile Professional Phone to make, receive and keep track of calls. You can also take notes while talking, dial directly from Contacts and easily copy SIM/USIM contacts to Contacts on the device.

In order to make calls, you will need to insert your SIM/USIM card into the device as described in Chapter 1. Most SIM/USIM cards are preset with a PIN (personal identification number), provided by your wireless service provider. If this option is enabled in your SIM/USIM card, you will be prompted to enter the PIN when the unit is switched on.






---

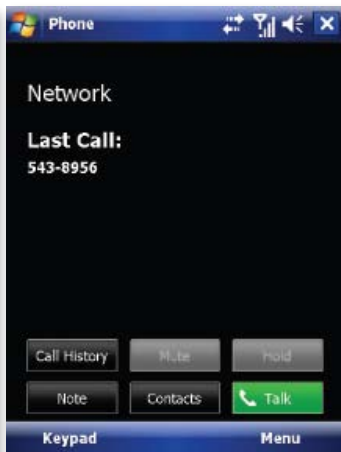
**NOTE:** If your PIN is entered incorrectly three times, the SIM/USIM card will be blocked. If this happens, you can unblock it with the PUK (PIN Unblocking Key) obtained from your wireless service provider.

---



You can make a call from Phone, Contacts, Speed Dial, Call History and SIM/USIM Manager.

## Make a call from the Phone screen

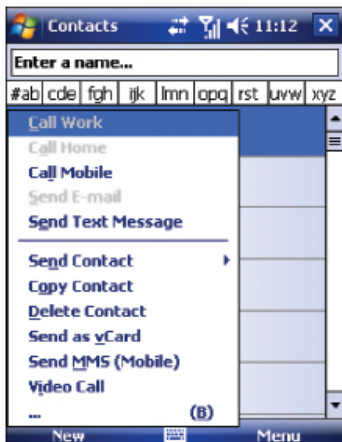
1. To open the Phone screen, either use the stylus to tap  Start > Phone or press the  button.
2. On the Phone screen, tap the desired phone number and then tap Voice Call or press the  button.




## Make a call from the Contacts screen

1. Tap  Start > Contacts.
2. To search for a contact, enter the desired name and number in the search field, or tap the letter corresponding to the name in the alphabet bar.
3. Tap the desired contact and tap Call or press the  button.


You can also tap the desired contact in the Contacts list and tap the phone number that you want to call. Or, tap and hold the desired contact. On the shortcut menu, tap Call Work, Call Home, or Call Mobile.

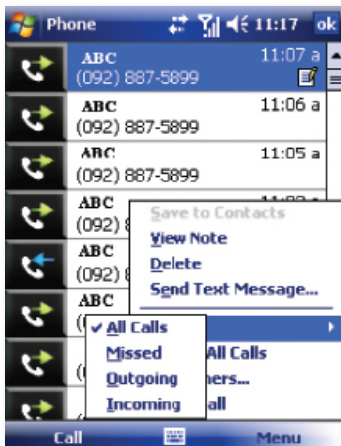


By default, the mobile telephone number (m) of a contact is dialed when you make a call from Contacts. However, you can specify that a different phone number is used instead.

1. Tap  Start > Contacts.
2. Press the Navigation Pad or the Scroll wheel up or down to select the contact.
3. Press the Navigation Pad left or right. The letters representing the number will change as you scroll through them.

### Make a call from Call History

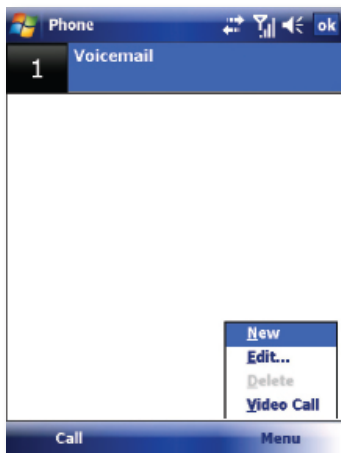
1. On the Phone screen, tap Call History.
2. Tap Menu > Filter and tap a category.
3. Scroll to the desired contact or phone number and tap Call or press the  button.




## Make a call from Speed Dial

Use Speed Dial to call frequently-used numbers with a single tap. For example, if you assign a contact to Location 2 in Speed Dial, you can tap and hold it on the Phone screen to dial the contact's number. Before you can create a Speed Dial entry, the number must be in Contacts. To create a Speed Dial entry:

1. On the Phone screen, tap Speed Dial.
2. Tap Menu > New.
3. Tap a contact. Tap the phone number for which you want to create a Speed Dial entry.
4. In the Location box, select an available location for the new Speed Dial entry.



## Make an emergency call

To make an emergency call, just enter the emergency phone number for your location and press .





NOTE: If the network operator allows it, Emergency calls can be placed at any time, without requiring a PIN. The ability to make emergency calls depends on network availability.



## Receive a Call


When you receive a phone call, a message will appear, giving you the option to either answer or ignore the incoming call.

1. To answer the call, tap Answer or press the  button.
2. To reject the call, tap Menu > Ignore (or Ignore with text) or press the  button.



TIP: Ignore with text is a feature which allows you to quickly compose a text message to the calling number. Depending on your service provider and network settings, note that the caller may also be invited to leave voice mail.

## End a call

Once an incoming or outgoing call is in progress, you can tap End or press  to hang up.



## VIDEO TELEPHONY

When you make a video call, you can see a real-time, two way video between you and the recipient of the call. The live video image, or video image captured by the camera in your device is shown to the other party in the video call.

To be able to make a video call, you must have a USIM card and be in the coverage of a UMTS (3G) network. For availability of and subscription to video call services, contact your service provider.

A video call can only be made between two parties. The video call can be made to a compatible mobile device or a fixed line ISDN terminal. Video calls cannot be made while another voice, video, or data call is active.

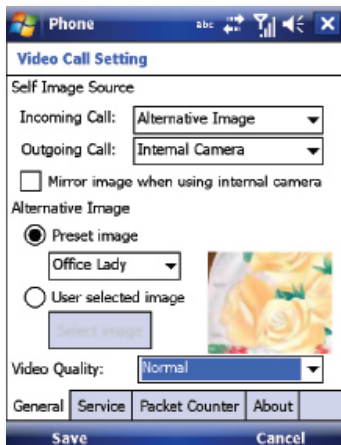


## Set up Video Call

1. On the Phone screen, or on the screen of the active video call, tap **Menu** > **Video Call Settings**.
2. On the General tab, do one of the following:

- **Self Image Source**  
Choose whether to show your camera's view by default. You can also choose to show a still image instead - see **Alternative Image** below.
- **Alternative Image**  
Choose to display the built-in image or any picture you like.
- **Video quality**  
Decrease or increase the amount of data needing to be transferred by choosing **Normal**, **Economy** or **Fine** video quality. The **Economy** setting places the lowest demand on data transfer and the **Fine** setting places the highest demand.

If you pay for data per Megabyte (MB) transferred, note that these settings will also have an impact on cost.



### 3. Service

To set up further calling options for Video Calls, tap the **Service** tab.


On the **Service** screen, select the desired service from the list, and then tap **Get Settings** to access its settings.


## IN-CALL OPTIONS

### Put a call on hold

If this option is enabled, your device notifies you when you have another incoming call and gives you the choice of rejecting or accepting the call.

If you are already on a call and accept the new call, you can choose to switch between the two callers or set up a conference call between all three parties.

- Tap Answer to take the second call, which will put the first call on hold.
- To end the second call and return to the first call, tap End or press the  button on your device.

To switch between calls, tap Swap or press the  button.

### Set up a conference call

1. Either put a call on hold and dial a second number or accept a second incoming call when you already have one in progress.
2. Tap Menu > Conference.




---

NOTE: Not all service providers support conference calling. Contact your service provider for details.

---

### Turn on and off the speakerphone

The built-in speakerphone on your device allows handsfree operation or lets other people listen to the conversation. To activate the speakerphone mode, tap Speaker On in the Phone screen. The speakerphone icon  will appear in the title bar. To turn off the speakerphone, tap Speaker Off.

### Mute a call



You can turn off the microphone during a call so that you can hear the caller but the caller cannot hear you. During a call, tap Mute in the Phone screen, or hold down volume "-" button for 2 seconds.

- When the microphone is turned off, the mute icon will appear on the screen.
- Tap Unmute to turn on the microphone again, or hold down volume "-" button again for 2 seconds.

## SPECIAL DIALLING REQUIREMENTS

### Insert a pause in a dialling sequence

Calls to certain networks may require a pause in between the dialled digits:

1. Tap  Start > Contacts.
2. Click the contact whose phone you want to insert a pause and tap Menu > Edit.
3. Select the phone number and add a 'p' character where you want to insert an automatic 3 second pause.
4. Select the phone number and add a 'w' character where you want to insert a manual pause, if applicable. (To resume dialling after reaching a manual pause during a number string, you will press .)
5. Tap ok.

### Insert an International Country Code

To make an international call, you must insert a country code at the beginning of the dialling sequence for the phone number.

Use the Input Panel to enter a (+) sign. Then enter the country code and the rest of the number.



---

TIP: On the keyboard version of the Input Panel, press Shift in order to reveal the symbols in place of the numeric keys.


---

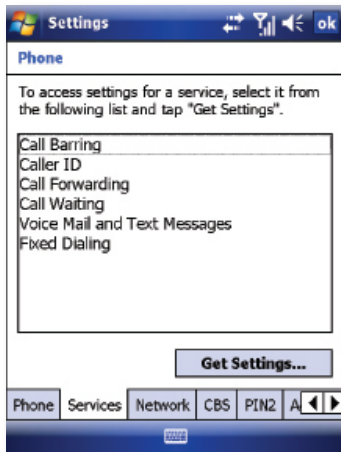
## ADDITIONAL SETTINGS

### Phone services

Phone Services, such as Call Waiting, enable you to choose how to handle all incoming calls on your device.

#### Choose services


1. Tap  Start > Settings > Personal tab > Phone > Services.
2. Tap the service you want to use and tap Get Settings.




### Networks

You can view available wireless networks, determine the order in which your device accesses another network if the current one is unavailable, and specify whether you want to change networks manually or automatically.

## Change phone network settings

1. Tap  Start > Settings > Phone > Network tab.
2. By default, your device displays the current network as offered by your service provider. You can customise this to your preferred network.

### Set preferred networks

3. Tap  Start > Settings > Phone > Network tab. By default, network selection field is set to Automatic. However, you can set it to Manual to choose your own network at any point of time.
4. Tap Set Networks.
5. Select the networks in Choose network and sort them according to your preference.
6. Tap OK.

