



INSTALLATION GUIDE

HE0780D Dual DVD Headrest Replacement System

NOTICE OF INTENDED INSTALLATION AND USE

ROSEN ENTERTAINMENT SYSTEMS VIDEO PRODUCTS ARE NOT INTENDED FOR VIEWING BY THE DRIVER, AND ARE TO BE INSTALLED ONLY TO BE VIEWED BY REAR-SEAT OCCUPANTS.

IMPROPER INSTALLATION COULD DISTRACT THE DRIVER OR INTERFERE WITH SAFE OPERATION OF THE VEHICLE, WHICH COULD RESULT IN SERIOUS INJURY OR DEATH, AND COULD ALSO VIOLATE STATE LAW. ROSEN ENTERTAINMENT SYSTEMS DISCLAIMS ANY LIABILITY FOR ANY BODILY INJURY OR PROPERTY DAMAGE THAT MAY RESULT FROM ANY IMPROPER OR UNINTENDED INSTALLATION AND/OR USE.

BEFORE YOU START THE INSTALLATION, READ THIS GUIDE!

Rosen "Headrest DVD" systems are the easiest-to-install DVD entertainment systems available today. However, we strongly recommend reading this guide before starting the installation!

For additional technical tips, please visit
www.Rosendealercentral.com

1 Make sure you have the tools you will need

These common items are needed to complete this installation:

- Digital multimeter (DMM)
- #2 Phillips screwdriver
- Appropriate tool for headrest removal
- Allen wrench set
- Panel removing tools
- Cable routing tool (included)
- Security latch tool (included)
- Retractable knife
- Wire cutters, strippers, and a crimping tool
- 1/4" drive sockets are often needed for dashboard and trim disassembly
- Check if Torx or Allen-drive bolts are used on any panels you will be removing
- You will need a DVD **in good condition** when testing the system

Standard installation parts you will need include wire, wire ties, wire crimp connectors or solder, and electrical insulating tape. Installation of aftermarket automotive electronics also often requires access to special parts. It is a good idea to have a source for these common installation parts.

2 Inspect the vehicle and plan your work

CHECK THE BATTERY

Test the battery voltage to make sure it's fully charged and inspect battery terminals for tightness and any corrosion. This only takes seconds and can save hours of troubleshooting later.

DECIDE ON A LOCATION FOR THE INTERFACE UNIT

Location of the interface unit varies by vehicle, but is typically secured underneath a driver or passenger seat out of sight and unobstructed by moving parts and passengers.



IF YOU HAVE PURCHASED A PRE-ASSEMBLED HEADREST SYSTEM, SKIP TO SECTION 6

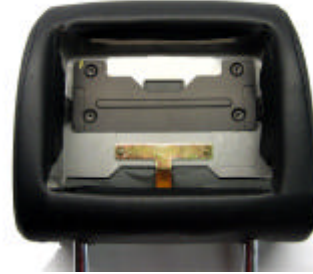
3 Installing the electronics mounting bracket

You will need to install the electronics mounting bracket. The following steps will guide you through this process.

Step 1: Locate clean, non-abrasive working surface to prepare the headrest units.

Step 2: Locate the mounting bracket as shown.

Step 3: Install the 4 supplied mounting screws to fully attach the mounting bracket



Headrest cushion with electronics mounting bracket installed

4 Running the cables through the headrest posts

You will need to route the cables through the headrest posts. The following steps will guide you through this process.

Step 1: Place the HE0780D electronics system above the headrest bucket as shown in figure 1.

Step 2: Position the cables on each side of the headrest bucket and ensure they are smooth without kinks or knots.

Step 3: Route the cables through the headrest posts, being careful not to cross the cables.

Step 4: Position the HE0780D electronics unit in the headrest bucket while constantly pulling the cable through the headrest posts (see figure 2). This step is critical to prevent damage to the cables or HE0780D unit.

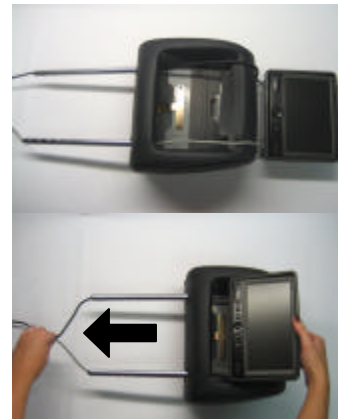


Fig. 1

Fig. 2



IMPORTANT!

Do NOT allow the cables to cross over one another or leave excess cable slack in the headrest bucket. This will prevent the unit from closing properly, could permanently damage the unit.

5 Mounting the HE0780D electronics into the headrest bucket

You will need to mount the HE0780D electronics unit into the headrest bucket. The following steps will guide you through this process.



CAUTION!

Do NOT press directly on the surface of the LCD. This will cause permanent damage which will not be covered by warranty.

Always REMOVE ANY SLACK in the cables during assembly. Failure to follow this step may cause damage to the cables.

Step 1: Place the lower edge of the HE0780D unit into the headrest bucket first. Be sure that the lower edge of the HE0780D unit does NOT go below the top surface of the headrest bucket (see figure 3). Use caution so the material on the bucket is not damaged.



Fig. 3

Step 2: Pull any additional slack created in the cables through the headrest posts.

Step 3: Align electronics on electronics mounting bracket. Push firmly, the side latch will “click” to lock monitor in place. Remove excess cable slack! Use caution NOT to press on the LCD surface as this can cause permanent damage to the LCD. (see figure 4)



Fig. 4

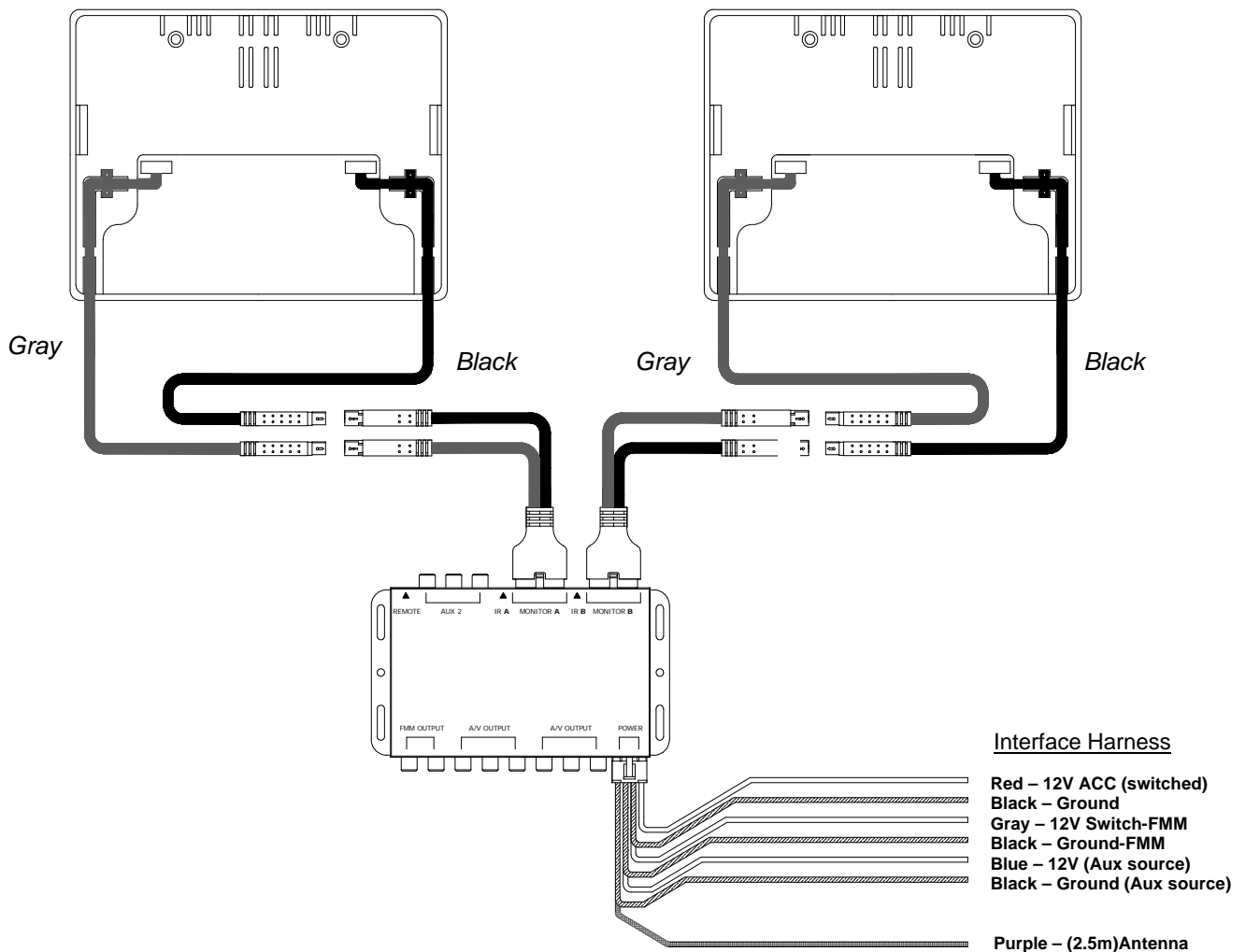


IMPORTANT!

Do not force electronics into the bracket, the components are designed to easily align when properly installed.

BE 100% CERTAIN TO REMOVE ALL SLACK in the cables during assembly of the units. Failure to follow this step may damage the unit, internal cables or prevent the unit from properly closing. If you feel resistance when closing the unit, please confirm that all cable slack has been removed.

Wiring diagram



6 Removing the factory headrests



IMPORTANT!

Do NOT start this step until you have inspected the seats and factory headrests for any obstructions.

You will need to remove the existing factory headrests. The following steps will guide you through this process.

Step 1: Determine if a locking device is present on the factory headrest. Locking devices are *usually* a button or small push pin located at the base of the headrest post(s).

Step 2: If a locking device is present, press and hold the lock release, and pull firmly upward on the headrest. If no locking device is visibly present refer to the vehicle's owners manual or the vehicle's manufacturer for further instructions.

7 Installing the HE0780D headrests

You will need to install the HE0780D headrests and route the cables through the seat backs. The following steps will guide you through this process.

Step 1: Check the headrest down tubes in the seat backs for any obstructions. Normally the down tubes are clear and allow the HE0780D cables to exit from the bottom of the down tubes.

Step 2: Position the HE0780D headrest so the monitor will be facing the rear of the vehicle once properly installed. Then drape the cables over the seat back, being sure that the cables are **NOT** crossed. Place the HE0780D safely on the seat cushion (see figure 6).



Fig. 6

Step 3: Attach the cable routing tool to a cable. Slowly feed each cable routing tool through its corresponding down tube until the ends of the cable routing tool is visible at the bottom of each seat back. Pull the cable until it extends out the base of the seat back. Repeat for the second cable.

Step 4: Remove the cable slack until only ½ inch is showing. Insert the headrest into the down tubes. This step normally takes some moderate force, and may be eased by using a very light lubricant on the posts. Be certain to pull lightly on the cables as the headrest is inserted to remove excess slack (see figure 7).



Fig. 7

Step 5: Once the headrest is fully seated in the down position, place a **small service loop (6"-12")** of cable in the seat back, to allow the headrest to easily adjust up or down.

Step 6: Connect the interface cable to the monitor cable, ensuring that the cables are matched **gray-to-gray** and **black-to-black**. Properly route the cables to ensure they are secured, out of sight and unobstructed by moving parts and passengers.



CAUTION!

Use caution when pulling on the cables as some seats may have sharp edges or objects in the seat back which could damage the cables. Sometimes it is necessary to remove or partially remove the seat back covering to properly install the cables.

8 Routing the harnesses and making the wiring connections



It is the installer's responsibility to ensure that the safety equipment in the vehicle is NOT adversely affected by installation of this system. Ensure that the routing of the harnesses does NOT obstruct airbags, SRS or other safety devices.

You will need to route the harnesses and make the power connections to the vehicle. The following steps will guide you through this process.

Step 1: This system requires a minimum of 12V (+) ACC Switched and Ground (-) to operate. The 12V (+) ACC Switched source must be capable of supplying a minimum of 7A. These can be found at multiple points in the vehicle. The Ground (-) should be located at a Factory Chassis ground point when possible.

Step 2: Select a location to mount the junction box for the HE0780D unit. Normally the junction box is best located under either the driver or passenger seat. Be sure to locate it so that it will not obstruct any moving parts in the seat or damaged by the feet of passengers.

Step 3: Route the power harness to the dash area where you have located the 12V (+) ACC connection point. Be sure to protect the cable from any potential sharp edges which could damage the harness in the future. To avoid vibration noise, use tape to secure the harness whenever possible.

Step 4: Route the FMT antenna wire (purple) toward the antenna/tuner. **(Be sure to separate it from the power wires and avoid any power seat modules or other vehicle harnesses as these may induce noise into the FM transmission.)**

Step 5: When connecting the power harness, Rosen recommends soldering all connections. When using T-Tap or crimp connectors, always ensure the connections are made with the proper gauge connectors. Failure to make a proper connection will result in a system failure in the future.

Step 6: With ACC off, plug all harnesses into the main interface unit. ***Note: Plug the main power harness in last.***

9 Initial test, reassembly, and pre-delivery re-test

You will need to fully test the system to ensure it is working and connected to the vehicle properly. The following steps will guide you through this process.

Step 1: INITIAL TEST (Do this BEFORE you reassemble any trim panels)

- a. Reconnect the vehicle battery if needed
- b. Install batteries into the remote control, headphones and game controllers
- c. Start the vehicle (ensure that it is safe to do so, there are no tools or people under the hood)
- d. Perform the following steps on each headrest to ensure proper operation:
 - Close and re-open the unit several times
 - With the display open, insert a DVD (in good condition) and select play
 - Check the audio on the IR headphones
 - Press the Speaker button and adjust the vehicle radio frequency as needed to check the audio
 - Select and play the internal games
 - Eject the disc
 - Turn off the vehicle and wait for the unit to turn off
- e. If the system does not function properly, reset the system by pressing and holding the reset button located near the eject button

Step 2: REINSTALL all trim panels removed during the installation using care not to damage any harnesses

Step 3: PRE-DELIVERY AND RE-TEST

- a. Start the vehicle (ensure that it is safe to do so, there are no tools or people under the hood)
- b. Perform the following steps
 - Insert a DVD (in good condition) and select play
 - Re-check IR headphones and FMT audio
 - Eject the disc
 - Remove the protective films and clean the unit as needed
- c. Place the Owners Information package in the glove compartment
- d. Place the IR headphones, remote control and game controller in a convenient location

10 Installer Setup

To access install setup menu: use the remote control, press EJECT-ENTER-1-1-2-0



- To change AUX 2 input labeling, highlight AUX 2 label and scroll left/right using arrows.
- To select EXT FMM, highlight EXT FMM and select on.
- POD ADDR is used to manually set pod address
Auto→ address is based on which port the pod is plugged into.
- Selecting A or B allows you to manually set the pod's address
When manually selecting POD ADDR, an OSD will appear on opposite pod displaying what pod it will be

Specifications

Supply Voltage	: 12V (+) ACC negative ground system, 11-16VDC operating range
Current Consumption	: 7A max operating
Video Signal	: Composite video 1.0Vp-p 75 , NTSC/PAL
Audio Signal	: Audio Output : 2Vrms, line output
IR Audio Signal	: Channel A= 2.3 MHZ / 2.8 MHZ and Channel B= 3.2 MHZ / 3.8 MHZ
Discs Played	: (1) 5" (12cm) DVD-VIDEO Disc (2) Compact Disc (CD-DA/CD-R/CD-RW/MP3)

Operating Temperature : 0C to +60C

Note: Specifications and designs are subject to modification without notice.

FAQ's

The monitor cables get stuck in the posts

Normally the cables will slide through the posts with very little effort. However, if you encounter difficulty, please check the following:

Solution: Ensure that there are no obstructions inside the post.

Solution: Ensure that there are no metal burs at the entrance or exit of the posts.

Solution: Ensure that there are no kinks or knots in the cables.

Solution: Use a cable pulling lubricant.

The monitor does not fit into the headrest bucket

The HE0780D unit has been designed to fit tightly into the headrest bucket. This was done to ensure a high quality fit with no gaps.

Solution: Use a mild soap and water solution to LIGHTLY moisten the mating surface of the headrest bucket. **CAUTION!** – Do not get water on or in the electronics as damage WILL result which will not be covered by warranty.

The FMT does not transmit audio

The system is designed to use either the internal FM Transmitter or an external FM Modulator. Select the mode in the installation set up menu.

Solution: Check the FMT configuration to be sure that FMM is set to OFF. FMT is the default.

Resetting the system

It is a good practice to reset the system immediately after Power is FIRST connected.

Solution: To reset the system, open the DVD unit and locate the small reset button next to the Eject button. Press and hold the Reset button for 3 or 4 seconds.

Finding the best Power Point

Avoid connection to wires which supply the following: fan/seat/mirror motors power, excessively large sized wires, glow plug power lines, radio power lines, defroster power lines, etc.

Solution: Open power points can be located in the fuse box, which are designed for accessory equipment.

The DVD restarts when the vehicle is started

When the vehicle is started, the DVD should resume from previous point. However, if the voltage falls below 10VDC during cranking, the system will restart at the beginning of the DVD.

Solution: Check if the battery is fully charged. New vehicles rarely have a fully charged battery.

Solution: Older batteries can not provide the necessary voltage during an engine cranking. Vehicle battery may need replacement.

Solution: Extreme climate conditions (cold or hot) will reduce the efficiency of the battery. Be sure the battery is fully charged and in good condition. Replace the battery if needed.

The System Stays On and Never Shuts Off

The System is designed to turn off when the key is turned off. If the ACC (Red) wire is connected to a constant 12VDC (+) power point the system will stay on until the battery dies.

Solution: Check the ACC connection point to be sure it is switched with the key, and relocate as needed.

No headphone audio

The Headphone audio should be preset at all times, unless the MUTE is set to on, or a DVD Setting has been changed in the DVD Settings Menu.

Solution: Press the MUTE Button to enable the audio and turn the MUTE OFF.

Solution: Confirm the headphones have fresh batteries, are turned on, and the ON LED Indicator is Illuminated.

Solution: Check the DVD Setting and restore them to FACTORY SETTINGS if needed (see the Owners Manual).

Selecting FMM pre-sets

For best operation, the FMM Pre-set selection should be on a station which is not in use or has weak broadcast in your area.

Solution: You can also check www.RosenDealerCentral.com. This site provides you with the best stations in your local area. Select a corresponding FMM Station when available.

Reducing audio or video noise

Audio or video noise may be induced into the system from sources ranging from harness location, power point to poor grounding.

Solution: Re-route the wire harnesses to avoid passing over other harnesses or near electrical motors.

Solution: Try relocating the ground point to factory ground point or factory ground wire.

Solution: In some cases, inline audio filters may be required. Contact Rosen for support on selection of a filter.

Missing Channel B Audio

System includes a monitor A and monitor B. Monitor A is channel "A" on headphones and monitor B is channel "B" on headphones. If audio is not present, check the following.

Solution: Check A/B switch on headphones.

Solution: Reset the system

Solution: Check all cable connections

Solution: Please refer to "Install Set-up Menu".

Solution: Force channel B via Installer Setup menu

Service and optional parts list

<u>Part Number</u>	<u>Description</u>	<u>Part Number</u>	<u>Description</u>
AP1006	IR Remote Control	AC3323	External Wireless FMT
AP1007	IR Game Controller	AP1003	Interface Module
AC3640	2 Channel IR Headphones	AP1041	Monitor Black Harness
AP1008	Power Harness	AP1042	Monitor Gray Harness
AP1010	Interface Extension Harness	AP1011	Monitor Aux Harness
AP1012	Remote IR Harness	AP1019	Hardware Pack
AC3196	External Wired FMM	AP1026	Quick Reference Card
AP1021	Owners Manual		

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Caution!

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user authority to operate the equipment.