# WF723CA
User Guide

# CONTENTS


Get Started ..... 4

Know Your Device ..... 4

Interface Description ..... 5

Install Your nano-SIM Card ..... 5

Install Your Battery ..... 6

Charge the Battery ..... 8

Status Indicator ..... 8

Device Installation ..... 10

Use Your WF723CA ..... 10

Power On or Off ..... 10

Connect the WF723CA to a Phone ..... 11

Phone Calls ..... 11

Adjust Volume ..... 12

Manage Your Voicemail ..... 13

Set Up a Conference Call ..... 14

Use Call Waiting ..... 15

Forward Incoming Calls ..... 16

TTY Mode ..... 18

PIN Lock ..... 19

Specifications ..... 20

Device Specifications ..... 20

Battery Specifications ..... 20

Troubleshooting ..... 21

Regulatory and Safety Information ..... 22

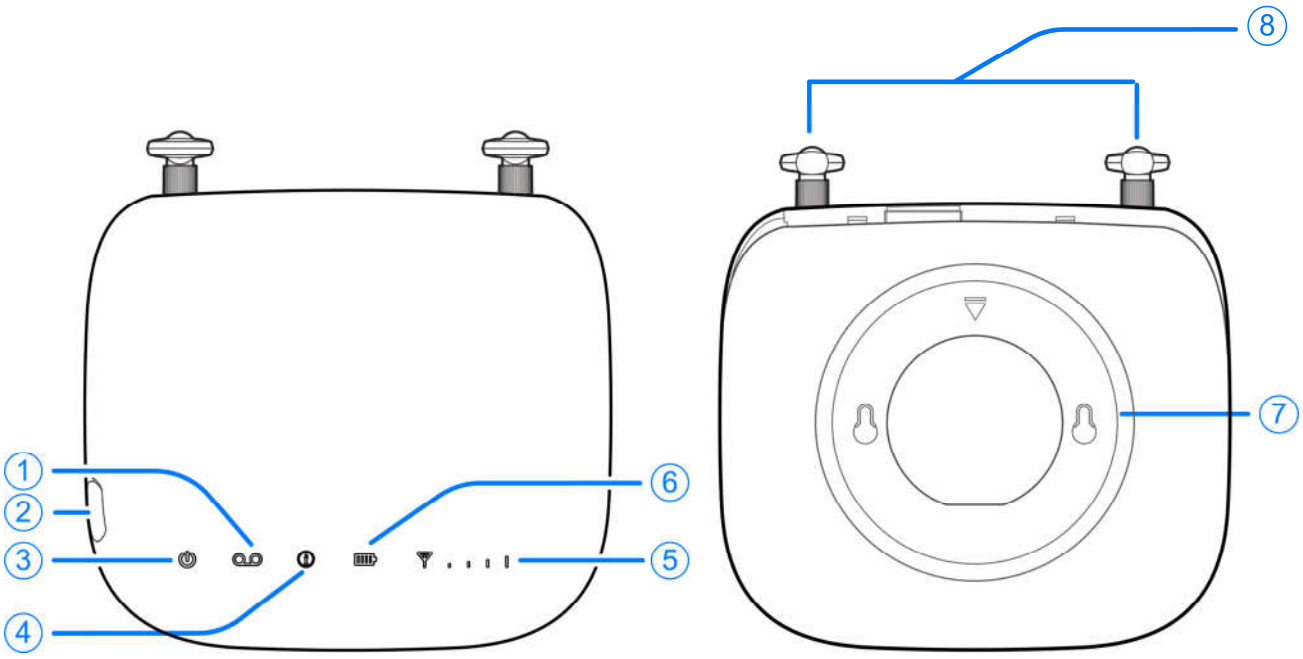
Safety Precautions ..... 22
Cleaning and Maintaining ..... 23
Limited Warranty ..... 24
Limitation of Liability ..... 25
FCC Compliance ..... 25
RF Exposure ..... 27
CTIA Requirements ..... 27
IC Notice ..... 28

# Get Started

This chapter provides an overview of the WF723CA features.

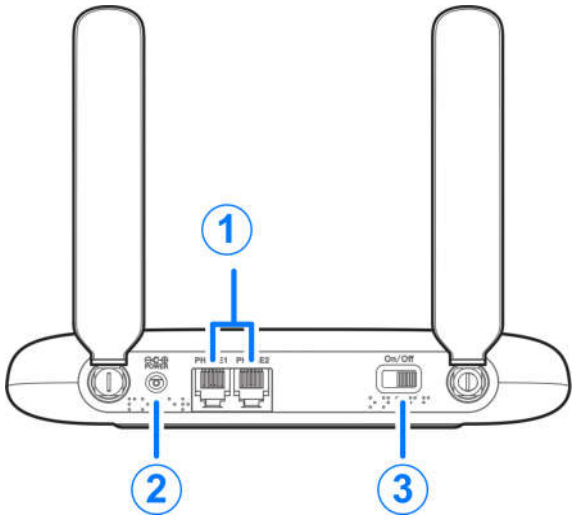
## Know Your Device

Your WF723CA enables you to make calls with your wireless service provider's cellular network.




1. Voicemail
2. micro-USB jack (For use by manufacturer)
3. Power
4. Information
5. Signal strength
6. Battery charge
7. Back cover
8. Antenna

## Interface Description

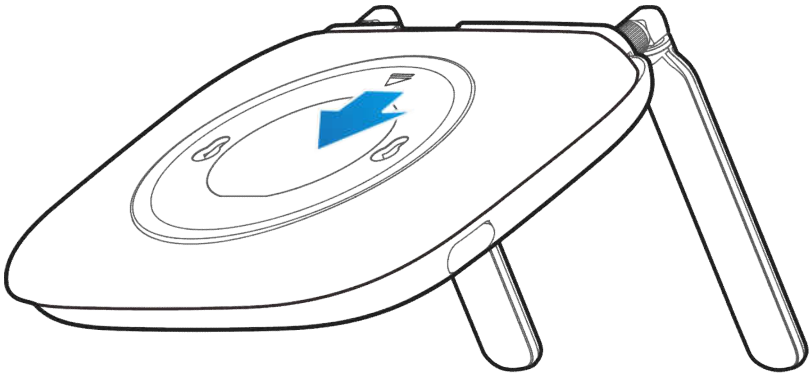



1. Telephone ports: RJ11 connector for connection to telephone.
2. Power socket: Connector for the external power supply.
3. Power switch: Turn your device on or off.

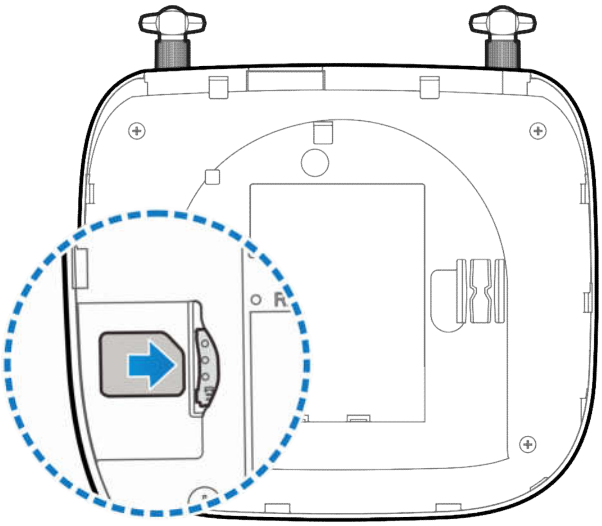
## Install Your nano-SIM Card

1. With the back cover facing upright, sandwich the device between your hands.

   Slide your top hand down to remove the back cover.



2. Hold your nano-SIM card with the metal contacts facing down and slide it into the nano-SIM card slot.



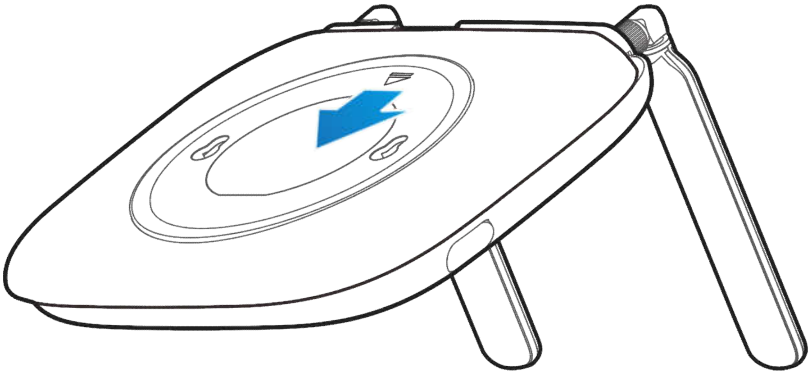
3. Replace the back cover.

**WARNING!**

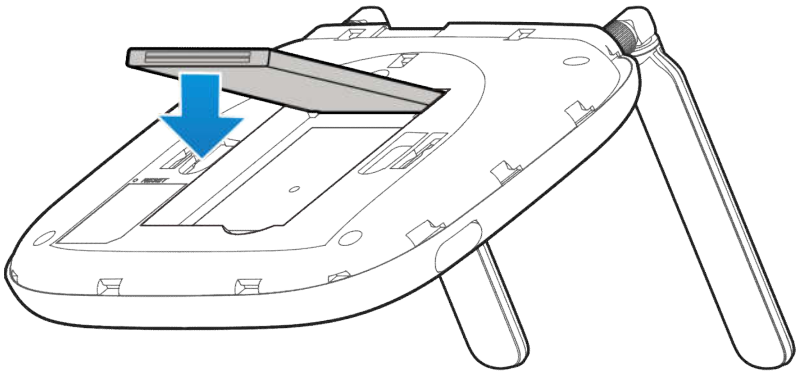
- Your device only supports a nano-SIM card.
- To avoid damaging the device, please only use the card that is provided by your service provider.

## Install Your Battery

1. With the back cover facing upright, sandwich the device between your hands. Slide your top hand down to remove the back cover.



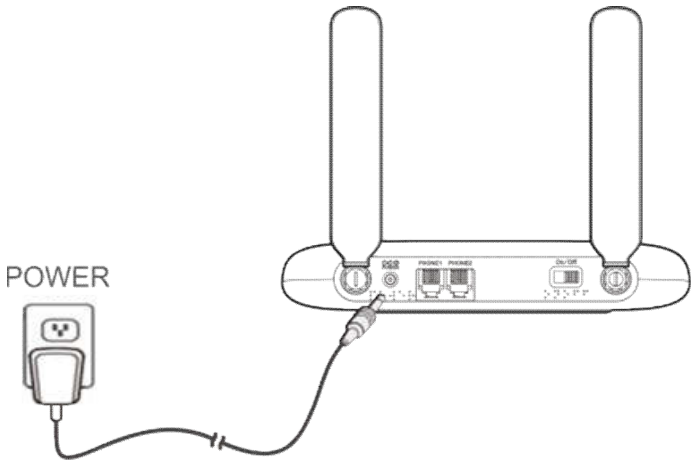
2. Insert the battery by aligning the metal contacts on the battery with the metal contacts in the battery compartment. Gently push down on the battery until it clicks into place.



3. Replace the back cover.

## Charge the Battery

1. Connect the adapter to the power socket on the WF723CA. Do not force the connector into the power socket.




2. Connect the charger to a standard AC power outlet.

3. Disconnect the charger when the battery is fully charged.

## Status Indicator

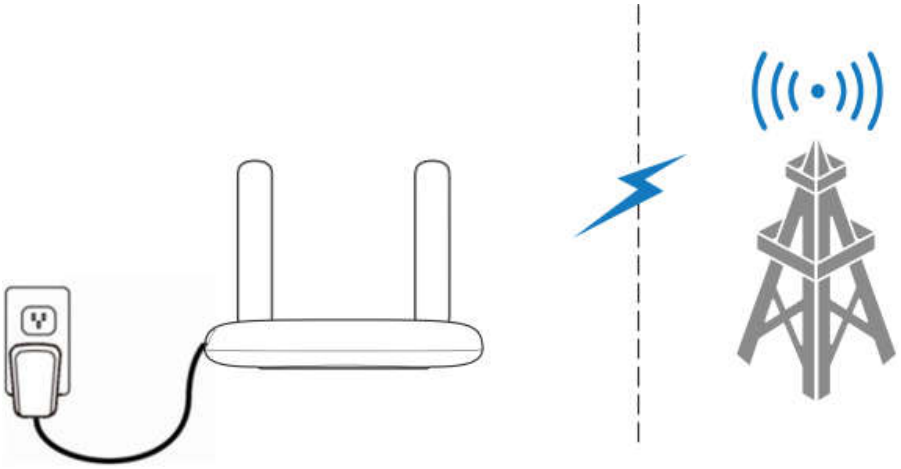
| Indicator | Status | Description |
|---|---|---|
| Power | Green solid | Power on |
| | Green blinking | Shutting down |
| | Off | Power off |
| Voicemail | Green blinking | New voicemail message |
| | Off | No new voicemail message |

| | | |
|---|---|---|
| Information | Green solid | Software update in process |
| | Green blinking(2S) | Ready to update |
| | Green blinking(10S) | Software update successful |
| | Red blinking(10S) | Update failed |
| Battery | Green solid | High (battery in use) |
| | Green blinking | • High(charging)<br>• Need to enter a PIN |
| | Yellow solid | Medium (battery in use) |
| | Yellow blinking | • Medium (charging)<br>• Need to enter a PUK |
| | Red solid | Low (battery in use) |
| | Red blinking | Low (charging) |
| | Off | No battery installed |
| Network<br>Signal Strength | Green solid<br>(Icon and bars) | Attached on LTE network; Signal strength (low to high) |
| | Orange solid<br>(Icon and bars) | Attached on UMTS network; Signal strength (low to high) |
| | Red solid(Icon),<br>Off(bars) | Limited or no service, searching for service, network registration failed |
| | Red blinking<br>(Icon and bars) | SIM card error, no SIM card, or other issues |

## Device Installation

The WF723CA works with your wireless service provider's cellular network instead of your home's phone jacks.

Put the WF723CA in a place where there is a strong signal from a signal tower, typically near a window or outside wall.



# Use Your WF723CA

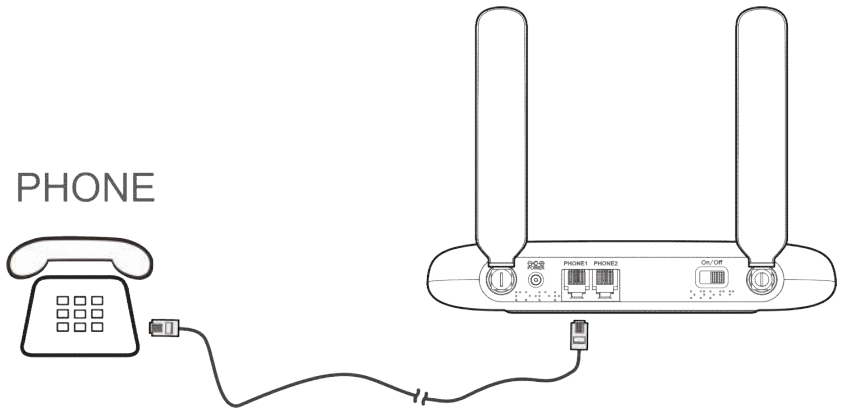
This chapter describes how to make calls with WF723CA or configure the call settings.

## Power On or Off

- Slide the **Power Switch** to the **On** position to turn on your WF723CA.
- To power off, slide the **Power Switch** to the **Off** position.

## Connect the WF723CA to a Phone

1. Unplug your phone from the home phone wall jack.
2. Plug your phone into the **PHONE 1** port on the device through a phone cable.




**NOTE:**

The **PHONE 2** port can be used to connect an additional phone, or cordless base station. All telephones connected to the WF723CA will use the same telephone number.

## Phone Calls

### Place a Call by Dialing

1. Pick up the handset of the connected home phone.
2. Dial the phone number.
3. Wait 4～8 seconds for the call to be connected automatically.

**NOTE:**

You will need to dial 10 digits even for local numbers.

**Answer a Call**

When the phone rings, pick up the handset to answer it. If the telephone has hands-free function, you can answer the call by pressing the Hands-free button.

**End a call**

During a call, hang up your home phone by pressing a hands-free function or returning the phone receiver to its base.

## Adjust Volume

You can adjust call volume using the volume controls of any connected phone or the WF723CA Volume Setting Mode.

1. While on a call, quickly press ** or ## to enter Volume Setting Mode.
2. Press * to turn the volume down or # to turn the volume up.
3. To exit Volume Setting Mode, press any other key or wait 5 seconds.

**NOTE:**

There are five settings, volume levels 1-5; level 4 is the default. When you're at the highest level 5 or lowest level 1, you can't adjust the volume anymore and will hear the indicating voice.

If your home phone(s) have volume controls, they are independent of the WF723CA's Volume Setting Mode.

## Manage Your Voicemail

You WF723CA can divert calls to voicemail, so callers can leave voicemail messages when they cannot reach you.

When a voicemail message is waiting, the voicemail indicator on the WF723CA flashes, and an intermittent dial tone can be heard when any connected phone handset is pick up to place a call.

**Check Your Voicemail Messages**

1. Dial **1** or ***86** on the connected home phone. Wait 4~8 seconds to connect to your voicemail box.
2. If prompted, enter your voicemail password.
3. Follow the prompts to listen to and manage your voicemail messages.

**Set Voicemail Options**

1. Call voicemail, as explained above.
2. Follow the system prompts to set options such as a password and voice recording.

**NOTE:**

For detailed information, please contact the service provider.

## Set Up a Conference Call

When the call waiting and three-way call features are available, you can switch between two calls or set up a conference call. With this feature, you can talk to two people at the same time.

**NOTE:**

The call waiting and three-way call features need network support and may result in additional charges. Please contact your service provider for more information.

1. Place the first call.
2. Once you have established the connection, press the **Flash** (or **Talk**) key on your phone.
3. When you hear a dial tone, dial the second number.
4. When you're connected to the second party, press the **3** key an**d Flash** (or **Talk**) key to complete the three-way connection.
5. To end the conference call, hang up your home phone or return the phone receiver to its base.

   If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

**NOTE:**

If your phone does not have a **Flash** (or **Talk**) key, use the off-hook mechanism supported by your phone instead.

## Use Call Waiting

Call waiting allows you to be notified of incoming calls while on a call.

Press *43# or #43# to enable or disable Calling Waiting features.

When you're on a call and another call comes in, you will hear two tones.

- Press the **Flash** (or **Phone/Talk**) key to hold the current call and accept the waiting call. You can press the **Flash** (or **Phone/Talk**) key again to switch back and forth between calls.
- Press 1 and the **Flash** (or **Phone/Talk**) key to end the current call and accept the waiting call.
- Press 0 and the **Flash** (or **Phone/Talk**) key to reject the waiting call.

**NOTE:**

Your device comes with standard three-way calling and call waiting. Operation of these features will vary depending on your home phone equipment.

## Forward Incoming Calls

The call forwarding feature allows you to forward your incoming calls to another phone number, such as your mobile phone or office number-even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

**Always forward**

1. Press **21* on your connected phone.
2. Dial the 10-digit number to which you wish to forward your calls.
3. Press “#” key.

   (Example: **21*1234567890# forwards your calls to the phone number 123-456-7890)
4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

**NOTE:**

To un-forward calls, press ##21#, please wait for 3 seconds and until you hear a confirmation tone for the un-forwarding to complete before hanging up.

**Forward when busy**

1. Press **67* on your connected phone.
2. Dial the 10-digit number to which you wish to forward your calls.
3. Press “#” key.

4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

**NOTE:**

Press ##67# to un-forward calls.

**Forward when unanswered**

1. Press **61* on your connected phone.
2. Dial the 10-digit number to which you wish to forward your calls.
3. Press “#” key.

   Or press **[DelaySec]#.

**NOTE:**

[DelaySec] represents the duration of no answer.

(Example: **61*1234567890**10# forwards your calls to the phone number 123-456-7890, if you don't answer the calls for 10 seconds.)

4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

**NOTE:**

Press ##61# to un-forward calls.

**Forward when unreachable**

1. Press **62* on your connected phone.
2. Dial the 10-digit number to which you wish to forward your calls.

3. Press “#” key.
4. Wait for 3 seconds and until you hear a confirmation tone for the forwarding to complete before hanging up.

**NOTE:**

Press ##62# to un-forward calls.

## TTY Mode

Your WF723CA is a TTY compatible device. A TTY device can allow people who have hearing or speech disabilities to communicate by telephone.

To set the TTY mode or turn TTY support off, dial ***983*889*n#** on your connected phone, replacing **n** with one of the following numbers:

- Replace **n** with **0** for **TTY Off** mode. Users who can hear and talk can disable TTY support.
- Replace **n** with **1** for **TTY Full** mode. Users who cannot talk or hear may use this mode to send and receive text messages through a TTY device.
- Replace **n** with **2** for **VCO** mode. Users who can talk, but cannot hear, may use this mode to talk through the phone and receive responses via text messages.
- Replace **n** with **3** for **HCO** mode. Users who can hear, but cannot talk, may use this mode to listen to conversation of the other party and respond via text messages.

# PIN Lock

Refer to the following table to check your nano-SIM card status, and perform the corresponding action.

| SIM Status | Battery Indicator | Action |
|---|---|---|
| PIN1 Locked | Green blinking | Enter PIN code and then the “#” Key. |
| PUK1 locked | Yellow blinking | Enter PUK code, the “*” Key, New PIN, the “*” Key again, New PIN again, and then the “#” Key. |

**NOTE:**

When you enter wrong PIN1 code for 3 times, the nano-SIM card will be PUK1 locked; When you enter wrong PUK1 code for 10 times, the nano-SIM card will be permanently locked.

# Specifications

## Device Specifications

| Item | Description |
|---|---|
| **Model Name** | WF723CA |
| **Dimensions** | 1.11 x 6.30 x 5.51 in |
| **Weight** | Approx.385 g |
| **Processor Speed Frequency** | 1.1 GHz |
| **Technology Bands Supported** | UMTS: Band2/Band4/Band5<br>FDD LTE：Band2/Band4/Band5/<br>Band12（with MFBI)/Band13 |

## Battery Specifications

| Item | Description |
|---|---|
| **Limited Charge Voltage** | 4.4 V |
| **Type** | Lithium-ion |
| **Capacity** | 2800 mAh |
| **Battery Talk Time** | Approx. 3 hours |
| **Continuous Standby Time** | Approx. 12 hours |

# Troubleshooting

| Symptoms | Possible Problems/ Solutions |
|---|---|
| There is no dial tone. | • Please wait for 1~2 minutes after the WF723CA is turned on.<br>• If signal reception is poor, move to where signal reception is good. |
| The connection sounds disorted/noisy. | • Remove any electrical appliance which is too close to the phone or WF723CA.<br>• The cable or phone set might be damaged. Try using a different cable or phone, or contact the dealer. |
| There is a rapid engaged tone when the phone is removed from the receiver. | Place the phone back on the receiver and try again. |
| After dialing, there is no tone. | After dialing, wait 4~8 seconds for the call to connect. |

# Regulatory and Safety Information

## Safety Precautions

- Some electronic devices may be susceptible to electromagnetic interference. Locate the WF723CA away from TV set, radio and other electronic equipment to avoid electromagnetic interference.
- The WF723CA may interfere with medical devices like hearing aids and pacemakers. Consult a physician or the manufacturer of the medical device before using the WF723CA.
- Please keep yourself at least 20 centimeters away from the WF723CA.
- Do not use your WF723CA in dangerous environments such as oil terminals or chemical factories where there are explosive gases or explosive products being processed.
- Please use original accessories or accessories that are authorized by ZTE. Unauthorized accessories may affect the WF723CA performance, damage the WF723CA or cause danger to you.
- Do not attempt to dismantle the WF723CA. There are no user serviceable parts.
- Do not allow the WF723CA or accessories to come into contact with liquid or moisture at any time. Do not immerse the WF723CA in any liquid.

- Do not place objects on top of the WF723CA. This may lead to overheating of the device.
- The device must be placed in a well ventilated area while in use.
- Do not expose the WF723CA to direct sunlight or store it in hot areas. High temperature can shorten the life of electronic devices.
- Do not allow children to play with the WF723CA or charger.
- Keep the length of the cable between the WF723CA and the phone less than 10 meters.
- The WF723CA is for indoor use only. Do not use the WF723CA outside. Do not connect telephone extensions which run outside of the building. These can result in lightning damage to your unit.

## Cleaning and Maintaining

- Use an antistatic cloth to clean the WF723CA. Do not use chemical or abrasive cleanser as these could damage the plastic case. Turn off your WF723CA before you clean it.
- Use the WF723CA within the temperature range of -10℃ ～ +55℃, and the storage temperature range is -40℃ ～+70℃. The humidity range is 5%~95%.
- Do not take out your nano-SIM card unnecessarily. The nano-SIM card may be easily lost or it can be damaged by static electricity.

## Limited Warranty

- This warranty does not apply to defects or errors in the Product caused by:

i. Reasonable abrasion.

ii. End User’s failure to follow ZTE’s installation, operation or maintenance instructions or procedures.

iii. End User’s mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the Product.

iv. Modifications or repairs not made by ZTE or a ZTE-certified individual.

v. Power failures, surges, fire, flood, accidents, actions of third parties or other events outside ZTE’s reasonable control.

vi. Usage of third-party products, or usage in conjunction with third-party products provided that such defects are due to the combined usage.

vii. Any other cause beyond the range of normal usage intended for the Product.

End User shall have no right to reject or return the Product, or receive a refund for the Product from ZTE under the above-mentioned situations.

- This warranty is End User’s sole remedy and ZTE’s sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

## Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

## FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Changes or modifications not expressly approved by the manufacturer could void the user’s authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

— Reorient or relocate the receiving antenna.

— Increase the separation between the equipment and receiver.

— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

— Consult the dealer or an experienced radio/ TV technician for help.

## RF Exposure

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding

the FCC radiation exposure limits, human proximity to the antenna shall not be less than 20cm（8 inches）during normal operation.

The manual is published by ZTE Corporation. We reserve the right to make modification on print errors or update specification without prior notice.

The FCC grant can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID: SRQ-Z723EL.

## CTIA Requirements

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

## IC Notice

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC: 5200E-WF723

**ISED RF Exposure Statement**

This device complies with ISED RSS-102 RF exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the IC RSS-102 RF exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

Cet appareil est conforme aux limites d'exposition aux rayonnements de la CNR-102 définies pour un environnement non contrôlé. Afin d'éviter la possibilité

de dépasser les limites d'exposition aux fréquences radio de la CNR-102, la proximité humaine à l'antenne ne doit pas être inférieure à 20 cm (8 pouces) pendant le fonctionnement normal.