

Z723EL

User Guide

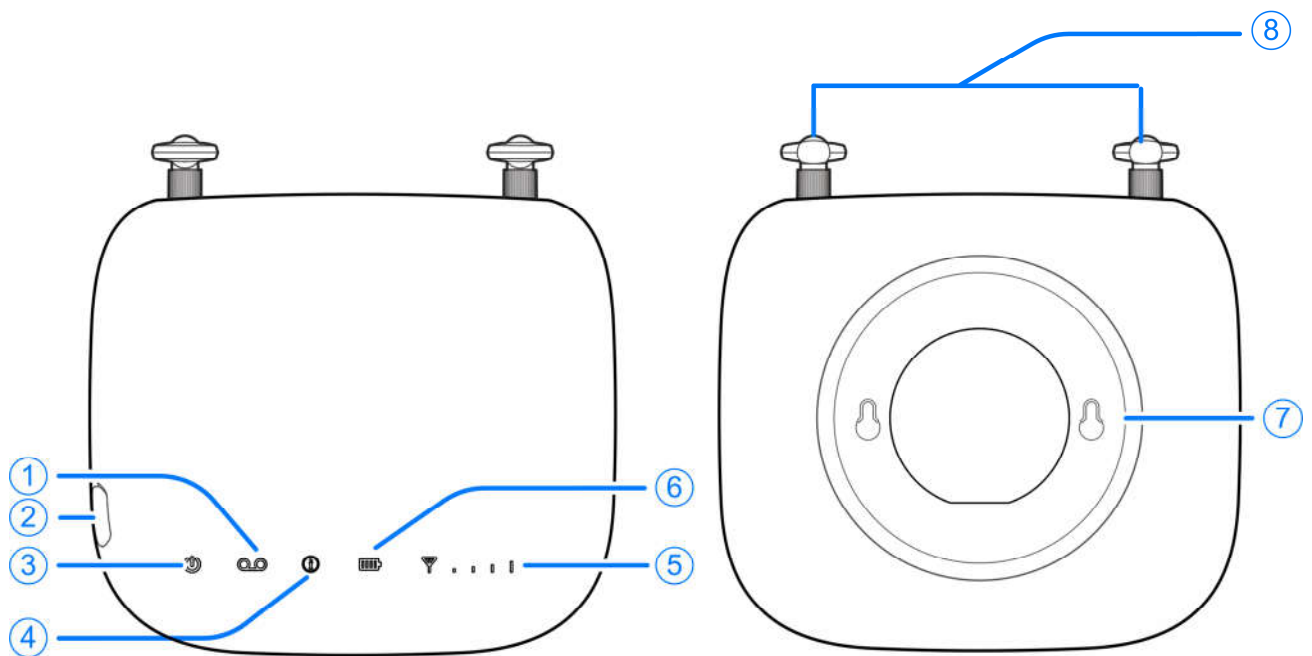
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Get Started

This chapter provides an overview of the Z723EL features.

Know Your Device

Your Z723EL enables you to make calls with your wireless service provider's cellular network.



1. **Voicemail**

2. **micro-USB jack** (used for manufacturer)

3. **Power**

4. **Information**

5. **Signal strength**

6. **Battery charge**

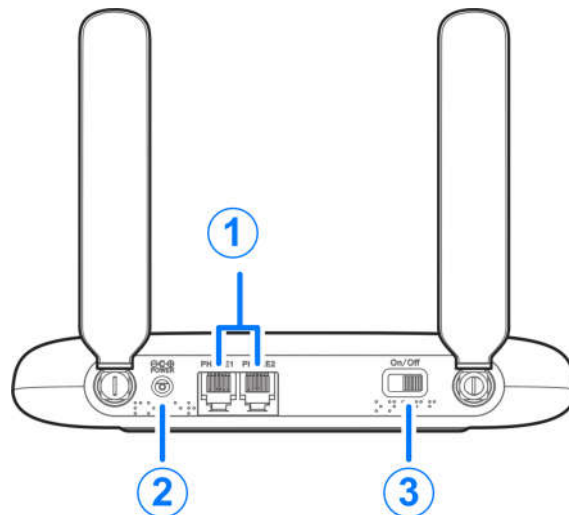
7. **Back cover**

8. **Antenna**

 NOTE:

Your Z723EL comes with the nano-SIM card inserted.

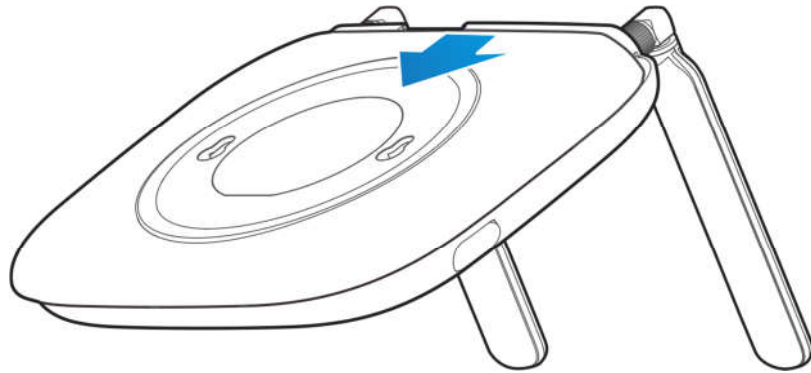
Interface Description



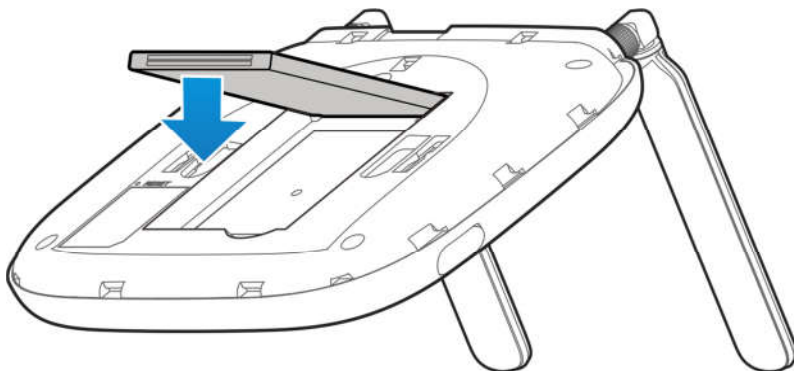
1. **Telephone ports:** RJ11 connector for connection to telephone.
2. **Power socket:** Connector for the external power supply.
3. **Power switch:** Turn your device on or off.

Install Your Battery

1. Slide the back cover and remove it.



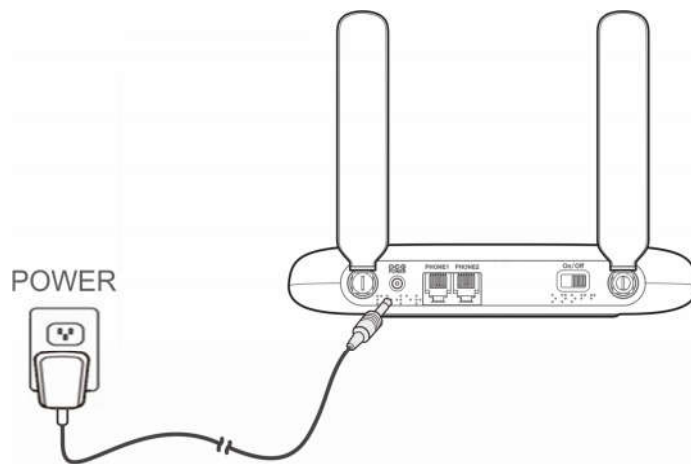
2. Insert the battery by aligning the metal contacts on the battery with the metal contacts in the battery compartment. Gently push down on the battery until it clicks into place.



3. Replace the back cover.

Charge the Battery

1. Connect the adapter to the power socket of the Z723EL. Do not force the connector into the power socket.

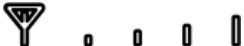


2. Connect the charger to a standard AC power outlet.
3. Disconnect the charger when the battery is fully charged.

Status Indicator

The indicator shows the device's status:

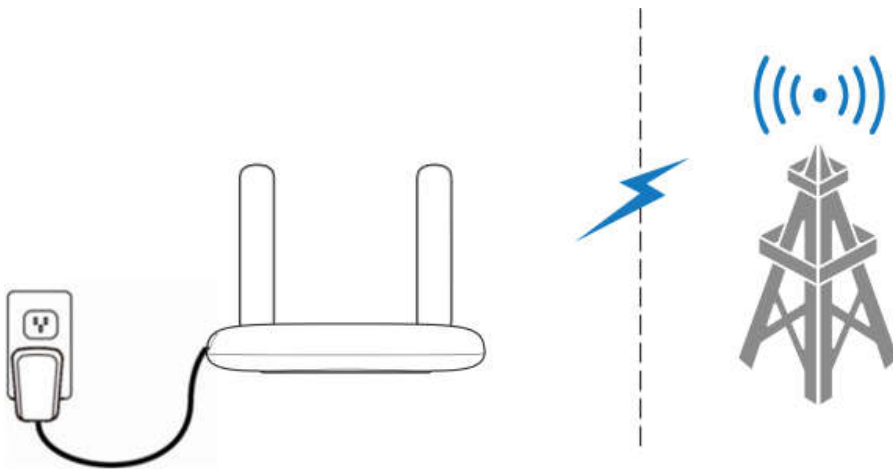
Indicator	Status	Description
 Power	Green	On
	Green blinking	Shutting down
	Off	Power off
 Voicemail	Green Blinking	New voicemail waiting
	Off	No message
	Green blinking(2S)	Before update
	Green	FOTA update is in process
	Green	Update end or activation

Information	blinking(10S)	success
	Red blinking(10S)	Update end fail
	Green blinking	During activation
	Red blinking	Activation fail
 Battery Charge	Green	More than 50% discharging
	Green blinking	More than 50% charging
	Yellow	20%~49% discharging
	Yellow blinking	20%~49% charging
	Red	Less than 20% discharging
	Red blinking	Less than 20% charging
	Off	No battery installed
 Network signal strength	Green (network and 1to 4 bars)	Signal Strength (Low to High)
	Network red and no bar lit	Limited, no service, searching, or LTE register failed
	Network red blinking and no bar lit	Device is not able to use as normal.

Device Installation

The Z723EL works with your wireless service provider's cellular network instead of your home's phone jacks.

Put the Z723EL in a place where there is a strong signal from a signal tower, typically near a window or outside wall.



Use Your Z723EL

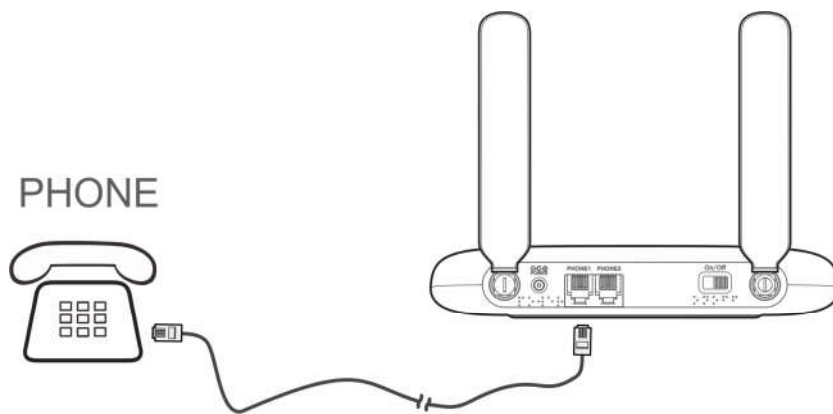
This chapter describes how to make calls with Z723EL or configure the call settings.

Power On or Off

- Slide the **On/Off** switch to **On** position to turn on your Z723EL.
- To power off, slide the **On/Off** switch to **Off** position.

Connect the Z723EL to a phone

1. Unplug your phone from the home phone wall jack.
2. Plug your phone into the 'PHONE 1' port on the device through a phone cable.



NOTE:

The “Phone 2” port can be used to connect an additional phone, or cordless base station. All telephones connected to the Z723EL will use the same telephone number.

Placing and Ending Calls

Place a Call by Dialing

1. Pick up the handset of the connected home phone.
2. Dial the phone number.
3. Press # or wait 4~8 seconds for the call to be connected automatically.



NOTE:

You will need to dial 10 digits even for local numbers.

End a call

During a call, hang up your home phone or return the phone receiver to its base.

Answering a Call

When the phone rings, pick up the handset to answer it. If the telephone has hands-free function you also can answer the call by pressing the Hands-free button. Press the Hands-free button again to end the call.

Adjusting Volume

You can adjust call volume using the volume controls of any connected phone or the Z723EL Volume Setting Mode.

1. When you are on a call, press ** or ## in 1 second to enter Volume Setting Mode.
2. Press * or # to turn volume down or up.
3. Press any other key or wait 5 seconds to exit Volume Setting Mode.



NOTE:

Five volume levels are available (level 1 to level 5). The default setting is the highest at level 4. When you're at the highest level 5 or lowest level 1, you can't adjust the volume anymore and will hear the indicating voice.

Your home phone(s) may have a separate volume level setting function that is independent of the Z723EL.

Checking Voicemail

You Z723EL support to divert calls to voicemail, callers can leave voicemail messages when they cannot reach you.

The voicemail indicator on the Z723EL flashes when a voicemail message is waiting. You will also hear an intermittent dial tone on any connected phone handset before placing a call. Here's how to check the messages they left.

1. Dial 1 or *86 on the connected home phone. If prompted, enter your voicemail password.
2. Wait 4~8 seconds to connect to your voicemail box.
3. Follow the voice prompts to listen to and manage your voicemail messages.



NOTE:

See [Set Voicemail on page 13](#) to set your voicemail service. For detailed information, please contact the service provider.

Set Up a Conference Call

When the call waiting and three-way call features are available, you can switch between two calls or set up a conference call. With this feature, you can talk to two people at the same time.



NOTE:

The call waiting and three-way call features need network support and may result in additional charges. Please contact your service provider for more information.

1. Place the first call.
2. Once you have established the connection, press the **Flash** (or **Talk**) key on your phone.
3. When hear a dial tone, dial the second number. (This puts the first caller on hold.)
4. When you're connected to the second party, press the **3** and **Flash** key to complete the three-way connection.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

5. To end the conference call, hang up your home phone or return the phone receiver to its base.



NOTE:

If your phone does not have a **Flash** (or **Talk**) key, use the off-hook mechanism supported by your phone instead.

Adjusting Your Call Settings

Set Voicemail

1. Dial *86 on any phone connected to your Z723EL and wait for 4 seconds to connect to your voicemail box.
2. Follow the system prompts to set your voicemail options, such as password and name announcement.

Use Call Waiting

Call waiting allows you to get notified of incoming calls when you are already in a call.

To hold the current call and accept the waiting call, press the **Flash** (or **Talk**) key.

You can press the **Flash** (or **Talk**) key anytime to switch back and forth between calls.



NOTE:

Your device comes with standard three-way calling and call waiting. Operation of these features will vary depending on your home phone equipment.

If your phone does not have a **Flash** (or **Talk**) key, then use the off-hook mechanism supported by your phone.

Forward Incoming Calls

Call forwarding feature allows you to forward your incoming calls to another

phone number, including your mobile phone or office number. Your home phone will not ring until you turn off the service. Airtime applies to forwarded calls even if you send the call to landline phones. Contact the service provider for assistance on how to set an available option (**Always forward**, **When busy**, **When unanswered**, or **When unreachable**).

TTY Mode

Your Z723EL is a TTY compatible device. A TTY device can allow people who have hearing or speech disabilities to communicate by telephone.

Select a TTY mode for your Z723EL to work with a TTY device, or turn TTY off.

Dial *983*889*n# on your connected phone to set TTY mode.

- **n=0: TTY Off mode:** Users who can hear and talk can disable TTY support.
- **n=1: TTY Full mode:** Users who cannot talk or hear may use this mode to send and receive text messages through a TTY device.
- **n=2, VCO mode.** Users who can talk, but cannot hear, may use this mode to talk through the phone and receive responses via text messages.
- **n = 3: HCO mode.** Users who can hear, but cannot talk, may use this mode to listen to conversation of the other party and respond via text messages.

Common Settings

The following table lists common keyboard settings options for your Z723EL.

Command	Description
*983*3284#	Reset your device to factory mode.
*983*238*xx#	Set the auto-dialing time. "XX" means the time range: 4~12s. The default time is 4s.
*983*338*xx#	Set the flash diagnosing time. "XX" means the time range: 200~1200(ms). The default time is 700ms.
*983*866*xx#	Set up your voicemail number.
*983*808*n#	Set the method of caller ID display. "n" equals to 0 (FSK) or 1 (DTMF). The default mode is FSK.

Specifications

Device Specifications

Item	Description
Model Name	Z723EL

Dimensions	1.11 x 6.30 x 5.51 in
Weight	Approx.383.5 g
Interface	N/A
Frequency	1.1G
Technology Bands Supported	LTE

Battery Specifications

Item	Description
Limited Charge Voltage	4.35 V
Type	Lithium-ion
Capacity	2300mAh
Battery Talk Time¹	Approx. 3 hours
Continuous Standby Time	Approx. 13 hours

Troubleshooting

Symptoms	Possible Problems/ Solutions
There is no dial tone.	• Please wait for 1~2 minutes after the Z723EL is turned on. • If signal reception is poor, move to where signal reception is good.
The line is noisy/ distorted when I lift the phone off the hook.	• Remove any electrical appliance which is too close to the phone or router. • The cable or phone set might be faulty.
I hear a rapid engaged tone as soon as I lift the phone off the hook.	Put the phone on hook and try again.
After dialing the last digit I hear nothing /silence.	When you have finished dialing, wait 4-8 seconds to connect the call.

Regulatory and Safety Information

Safety Precautions

- Some electronic devices may be susceptible to electromagnetic interference. Locate the Z723EL away from TV set, radio and other electronic equipment to avoid electromagnetic interference.
- The Z723EL may interfere with medical devices like hearing aids and pacemakers. Consult a physician or the manufacturer of the medical device before using the Z723EL.
- Please keep yourself at least 20 centimeters away from the Z723EL.
- Do not use your Z723EL in dangerous environments such as oil terminals or chemical factories where there are explosive gases or explosive products being processed.
- Please use original accessories or accessories that are authorized by ZTE. Unauthorized accessories may affect the Z723EL performance, damage the Z723EL or cause danger to you.
- Do not attempt to dismantle the Z723EL. There are no user serviceable parts.
- Do not allow the Z723EL or accessories to come into contact with liquid or moisture at any time. Do not immerse the Z723EL in any liquid.
- Do not place objects on top of the Z723EL. This may lead to overheating of the

device.

- The device must be placed in ventilation environment for use.
- Do not expose the Z723EL to direct sunlight or store it in hot areas. High temperature can shorten the life of electronic devices.
- Do not allow children to play with the Z723EL or charger.
- Keep the length of the cable between the Z723EL and the phone less than 10 meters.
- The Z723EL is for indoor use only. Do not use the Z723EL outside. Do not connect telephone extensions which run outside of the building. These can result in lightning damage to your unit.

Cleaning and Maintaining

- Use an antistatic cloth to clean the Z723EL. Do not use chemical or abrasive cleanser as these could damage the plastic case. Turn off your Z723EL before you clean it.
- Use the Z723EL within the temperature range of $-10^{\circ}\text{C} \sim +55^{\circ}\text{C}$, and the storage temperature range is $-40^{\circ}\text{C} \sim +70^{\circ}\text{C}$. The humidity range is 5%~95%.
- Do not use your Z723EL during a thunderstorm. Remove the mains power pack from the wall socket.
- Do not take out your nano-SIM card unnecessarily. The nano-SIM card may be

easily lost or it can be damaged by static electricity.

Limited Warranty

- . This warranty does not apply to defects or errors in the Product caused by:
 - i. Reasonable abrasion.
 - ii. End User's failure to follow ZTE's installation, operation or maintenance instructions or procedures.
 - iii. End User's mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the Product.
 - iv. Modifications or repairs not made by ZTE or a ZTE-certified individual.
 - v. Power failures, surges, fire, flood, accidents, actions of third parties or other events outside ZTE's reasonable control.
 - vi. Usage of third-party products, or usage in conjunction with third-party products provided that such defects are due to the combined usage.
 - vii. Any other cause beyond the range of normal usage intended for the Product.

End User shall have no right to reject or return the Product, or receive a refund for the Product from ZTE under the above-mentioned situations.

- This warranty is End User's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied

or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

RF Exposure Information (SAR)

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that

may cause undesired operation.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

CTIA Requirements

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a

service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.

The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program



WARNING:

This product contains a chemical known to the State of California to cause cancer, birth defects or other reproductive harm.