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# Preface

## Hello and welcome

Congratulations on your purchase of the Toshiba K01.

For additional phone content, please visit [www.toshiba-europe.com/mobile](http://www.toshiba-europe.com/mobile).

If you require further technical support please contact our customer operations team as follows:

Tel.: 008000 505 2006

E-mail: [customer\\_operations@toshiba.co.uk](mailto:customer_operations@toshiba.co.uk)

Opening hours: Monday - Friday 9AM - 1PM and 2PM - 6PM (CET)

We hope you enjoy using your new Toshiba phone.

To use your Toshiba phone, you must have service from a wireless service provider. Many of the features in your Toshiba phone depend on features in the wireless network to function. These network services may not be available on all networks, or you may have to make specific arrangements with your service provider before you can utilise network services. Your service provider may need to give you additional instructions for their use and explain what charges will apply. Some networks may have limitations that affect how you can use network services. For instance, some networks may not support all language-dependent characters and services.

Please note that the **Windows Live Messenger** and **Windows Live** applications described in this user manual may not be available on your Toshiba phone because support for these applications is dependent on your network service provider.

The availability of particular products may vary by region.

Due to the continual development of our products, Toshiba reserves the right to modify this document at any time without prior notice.

## Declaration of conformity

We, Toshiba Information Systems UK (Ltd), Mobile Communications Division, of  
Toshiba Court, Weybridge Business Park, Addlestone Road, Weybridge, KT15 2UL declare under our  
sole responsibility that this product (K01, Type (Model) Name RQ5-E01) is in conformity with the following  
standards and/or other normative documents:

EN301511 v9.0.2, 2003-03, EN301908-1 v3.2.1, 2007, EN301908-2 v3.2.1, 2007-05, EN60950-1 2006,  
EN300328 v1.7.1, 2006, EN300440 v1.2.1, 2008, EN50360 2001, EN62209-1 2006, EN301489-1 v1.8.1,  
2008, EN301489-3 v1.4.1, 2003, EN301489-7 v1.3.1, 2005, EN301489-17 v1.3.2, 2008 and EN301489-24  
v1.4.1, 2007

We hereby declare that all essential radio test suites, EMC & safety requirements have been carried out and that  
the above named product is in conformity to all the essential requirements of Directive 1999/5/EC.

The conformity assessment procedure referred to in Article 10(5) and detailed in Annex IV of Directive 1999/5/  
EC has been followed with the involvement of the following Notified Body(ies):

**SGS UK, South Industrial Estate, Bowburn, and County Durham, United Kingdom DH6 5AD**

CE 0890 !

XX XXXX XXXX



Hidehito Koka  
Deputy Managing Director of TIU  
General Manager Mobile Communications Division

## Declaration of conformity

This equipment may be operated in:

AT	BE	BG	CH	CY	CZ	DE	DK
EE	ES	FI	FR	GB	GR	HU	IE
IT	IS	LI	LT	LU	LV	MT	NL
NO	PL	PT	RO	SE	SI	SK	TR

# Important Health and Safety Information

## SAFETY ICONS

This manual contains safety instructions that must be observed to avoid potential hazards that could result in personal injuries, damage to your equipment, or loss of data. These safety cautions have been classified according to the seriousness of the risk, and icons highlight these instructions as follows:

-  **WARNING** Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
-  **CAUTION** Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
- **CAUTION** Indicates a potentially hazardous situation which, if not avoided, may result in property damage.
- **NOTICE:** Provides important information.

# Important Health and Safety Information

## RECOMMENDATIONS FOR SAFE USE OF YOUR DEVICE (PHONE, BATTERY, ADAPTOR/CHARGER, CABLE AND OTHER ACCESSORIES)



- Never allow your Device to become wet or exposed to moisture or humidity. Contact with liquids may cause overheating, electric shock, fire, malfunction, or serious injury. The warranty for your Device does not apply if the water exposure detection sticker shows water exposure or tests determine that corrosion has occurred due to water exposure, condensation, or perspiration.



- Always turn off your Device when near a flammable or explosive gas, e.g. at a gas station. Also, do not charge your Device in these locations. Doing so may cause the gas to ignite or explode.
- Always check your surroundings and situation to ensure it is safe to make and receive calls, send and receive messages, text, and/or take pictures. Failure to do so may cause you to trip or cause a traffic accident.



- Never leave your Device in humid, dusty or hot places. Doing so may cause malfunction.

# Important Health and Safety Information

## **WARNING**

- **Never disassemble, modify or repair the Device.**  
Doing so may cause overheating, cracks, electrical shock, fire, damage to the equipment, or serious injury.  
For repair, contact your service provider.
- **Never deposit fluids or insert objects such as pieces of metal or flammable materials into the microSD card slot.**  
Doing so may cause overheating, fire, electric shock or malfunction.
- **If you have a weak heart, always use caution when setting the call vibration or ring tone volume.**  
Sudden loud sounds or vibrations may affect your heart.
- **If the display is broken and the liquid crystal leaks, do not lick, swallow, or touch it.**  
If the liquid crystal or liquid comes into contact with your eyes or mouth, immediately rinse with water and see a doctor. If the liquid crystal adheres to your skin or clothing, immediately wipe it off with alcohol and wash with soap and water.  
Failure to observe these precautions may cause blindness or skin injury.

# Important Health and Safety Information

## KEEP DEVICE OUT OF REACH OF CHILDREN



- **Always keep cables away from babies and children.**

The cable, battery pack and other product parts may create a choking or swallowing hazard.



- **If you see lightning or hear thunder while using your Device outdoors, immediately turn off the power and take shelter in a safe place.**
- Always keep your Device in a location within acceptable ambient temperatures of 5 to 35°C (41 to 95°F) and with humidity between 35 and 85%. Ranges are approximate. Extremely low or high temperature/humidity conditions may temporarily shorten your battery life or result in a system failure, malfunction or data loss.

### NOTICE:

- **Never use or store your Device near strong magnetic objects which may cause it to malfunction.**

Strong magnetic objects may cause misoperation.

# Important Health and Safety Information

## BATTERY PACK



Failure to observe these instructions and avoidance of these hazards could cause the battery pack to leak acid, explode, overheat, smoke and / or ignite, and could result in serious bodily injury.

- Never disassemble or modify the battery pack. The battery pack is equipped with built-in safety/protection features.



- Never connect the positive (+) and negative (-) terminals with a metal object. Never transport or store the battery pack together with metal objects since this could cause a short-circuit and over-current.
- Never use or leave the battery pack near a heat source such as a fire or a heater (80°C (176°F) or higher).
- Never put the battery pack into a microwave oven or pressurised container.
- The charging temperature range is 5 to 35°C (41 to 95°F) (approximately).

Never charge the battery outside this temperature range. Doing so could activate its built-in protective features, which will prevent the recharging of the battery pack and could result in an excessively high current and voltage.

# Important Health and Safety Information

## **WARNING**

- Never connect the battery pack to an electrical outlet or vehicle cigarette lighter or otherwise charge the battery pack other than by the method described in this user guide. Always use the AC Adaptor or USB Cable with your Toshiba phone to charge the battery pack. Failure to do so could result in an extremely high current and voltage being generated.
- Always confirm that the battery terminals are correctly oriented. Reversing the terminals will result in reverse charging, and possibly lead to acid leakage, overheating, smoke emission, bursting and/or ignition of the battery pack.
- Never use the battery pack with any equipment other than your Toshiba phone. Doing so could result in extremely high current and voltage.
- NEVER allow battery electrolyte liquid to come into contact with your eyes. In the event electrolyte liquid does come into contact with your eyes, rinse immediately with clear running water and consult a doctor. Failure to do so could result in serious eye injury.
- Always maintain a charge in the phone's battery. Leaving the battery uncharged will affect its performance and useful life.

## **NOTICE:**

The battery recharge time varies depending on usage. Battery charging time is the estimated time for a depleted battery to be charged to 'full' when your phone is turned off. Charging time can be extended when your Toshiba phone is turned on. If recharging is not completed within the recharging time immediately, stop further recharging. Continued recharging will cause the battery to lose its ability to perform at maximum capacity.

# Important Health and Safety Information

## ADAPTOR/CHARGER AND CABLE



- **Never disassemble, modify or repair the Adaptor/Charger.**  
Doing so may cause overheating, cracks, electrical shock, fire, damage to the equipment, or serious injury.
- **Never use the adaptor/charger or cable if the power cord is damaged.**  
Doing so may cause electric shock, overheating or fire.
- **Always charge your Toshiba phone on a stable surface and avoid excessive dust and vibration when charging.**
- **Never put heavy objects on the adaptor/charger or cable or cover with any material during charging.**  
Doing so may cause electric shock or fire.
- **Never touch the adaptor/charger, cable or power outlet with wet hands.**  
Doing so may cause electric shock.
- **Always use the specified voltage and current.**  
Using the adaptor with incorrect voltage may cause a fire or malfunction. Use the AC Adaptor for Global Use to charge the battery overseas.  
AC Adaptor: AC 120V  
AC Adaptor for Global Use: AC100V to 240V (specific to vehicle with negative ground)
- **Never use AC Adaptor for charging near a landline phone or receiver to avoid noise bursts.**

# Important Health and Safety Information

## **WARNING**

- Always grasp the plug when unplugging the adaptor/charger from the power supply. Do not pull the cord itself.  
Pulling the cord may damage it and cause electric shock or fire.
- Always unplug the adaptor/charger from the power outlet before cleaning and when the adaptor/charger will be left unused for an extended period.  
Failure to do so may cause electric shock, fire or malfunction.
- If water or other liquid gets into the adaptor/charger, immediately unplug it from the power outlet.  
Failure to do so may cause electric shock, smoke or fire.
- Always connect to products that bear the USB-IF logo or have completed the USB-IF compliance program.

## **WARNING**

### **POTENTIAL HEARING LOSS AND DAMAGE**

Prolonged exposure to loud sounds [including music] is one cause of preventable hearing loss and other auditory damage, including tinnitus (ringing in the ear). Scientific research suggests that the prolonged use of portable phones and/or music devices at high volume for long periods of time could cause hearing damage. This includes the use of headsets, earbuds and Bluetooth® or other wireless devices. When using any portable audio device, you should exercise common sense, including limiting the amount of time you listen, lowering the volume, and discontinuing use and consulting a doctor if you experience any hearing difficulty or discomfort after listening.

# Important Health and Safety Information



## DRIVING SAFETY

- Always check and comply with local laws and regulations concerning the legal and permitted use of wireless devices in moving vehicles. Many jurisdictions prohibit or otherwise restrict the use of wireless devices by vehicle drivers and operators. It is your responsibility to know and comply with the law in your area.
- Always use hands-free operation where required by law. When hands-free operation is not available pull off the road to a safe location before making or answering a call.
- Never use the video function of your Toshiba phone when driving a motor vehicle or other mode of transportation.
- Never place objects, including either installed or portable wireless equipment, in the area over the airbag or in the airbag deployment area.

# Important Health and Safety Information



## RADIO FREQUENCY(RF) INTERFERENCE/PERSONAL MEDICAL DEVICES

Your Toshiba phone generates, uses and can radiate radio frequency energy. Almost all electronic receivers are subject to radio frequency interference from external sources if inadequately shielded or designed, or otherwise not configured to be compatible. As a result, your Toshiba phone may cause interference with other receivers.

Users of your phone are encouraged to avoid such interference by following one or more of these measures:

- Reorienting or relocating the receiver antenna.
- Increasing the gap between your Device and the receiver.
- Increasing the separation between the equipment, your Device and the receiver.
- Connecting your Device into an outlet on a circuit other than that to which the receiver is connected.
- Consulting the dealer or an experienced radio/TV technician.

In addition to the above, follow these instructions to avoid interference problems:

Aircraft: Use of your Toshiba phone may be prohibited while in the aircraft, whether on the ground or in flight. Always follow the instructions of flight crew, pilots and/or others responsible for the safety of the aircraft and passengers concerning the permitted and prohibited use of your Toshiba phone.

## Important Health and Safety Information

**Vehicles:** RF signals may affect installed or inadequately shielded electronic systems in motor vehicles. Check with the vehicle manufacturer or its representative.

**Pacemakers:** The Health Industry Manufacturers Association recommends the following:

- That a minimum separation of at least six inches (15 centimetres) be maintained between a handheld wireless device or phone and a pacemaker to avoid potential interference with the pacemaker.
- Never carry your Toshiba phone or other wireless device near to your heart.
- If there is any reason to suspect that interference is taking place, turn off the Device immediately.
- Always use the ear opposite the pacemaker side.

**Other Medical Devices:** If you use any other medical device, consult the device manufacturer or your physician to determine whether it is adequately shielded from external RF energy.

**Health Care Facilities:** Always turn your Toshiba phone off in health care facilities when regulations posted in these areas instruct you to do so. Hospitals and other health care facilities may use equipment that is sensitive to external RF energy.

# Important Health and Safety Information

Blasting Area: Always turn your Toshiba phone off when in a “blasting area” or in areas with a notification to “Turn off Two-way radios”.

Other Posted Facilities: Always turn off your Toshiba phone in any facility or other location where required by posted notice.



Plastic bags can be dangerous. To avoid danger of suffocation keep this bag away from babies and children.

## Important Health and Safety Information



### EFFICIENT USE

When using your Toshiba phone always take frequent breaks and rest your eyes periodically to avoid eyestrain, fatigue and/or headaches. Always position the LCD screen away from bright light sources and glare. Glare on the LCD screen could cause eyestrain, fatigue and/or headaches. Proper lightning conditions can improve the visibility of the LCD screen and reduce eyestrain, eye fatigue or headaches.

Repetitive motion and use, such as pressing keys on the screen or playing games may cause repetitive strain. As a result, you may experience occasional discomfort in your hands, wrists, arms, shoulders, neck, or other parts of your body. Take short/ periodical rest breaks to avoid strain. If you continue to have discomfort during or after such use, stop using your Toshiba phone and consult your doctor.

# Important Health and Safety Information

## METAL ALLERGIES

If you have any metal allergies, contact with certain components of your Toshiba phone could cause itchiness, rashes or sores. If this occurs, stop using your Toshiba phone immediately and consult a doctor.

Your Toshiba phone contains the following metal components at the following locations:

Part	Materials	Surface treatment
Power key	Polycarbonate	Aluminium deposition + UV coating
Volume keys		
Camera key		
Side slip	Polycarbonate	Tin deposition + UV coating

# Important Health and Safety Information



## HOT DEVICE AFTER PROLONGED USE

When you use your Device for a prolonged period of time, such as when you are talking on the phone, charging the battery or browsing the web, your Toshiba phone or Adaptor/charger (including conversion cable) can become hot. Always avoid prolonged contact with the phone and AC Adaptor/charger to prevent skin irritation and/or heat related injury.

## PROTECTION OF PERSONAL INFORMATION

- **Never place the Device near magnetic cards or media.**  
The magnetic data in cash cards, credit cards, telephone cards, floppy disks, etc. may be erased.
- Always scan new files for viruses. Ask your service provider or network administrator to help you.

To safeguard your privacy, you should erase important data before selling or disposing of your Toshiba phone. IF YOUR DATA IS ALTERED OR LOST DUE TO ANY TROUBLE, FAILURE OR MALFUNCTION OF THE DEVICE AND DATA CANNOT BE RECOVERED, TOSHIBA SHALL NOT BE LIABLE FOR ANY DAMAGE OR LOSS OF DATA, OR ANY OTHER DAMAGES RESULTING THEREFROM. WHEN COPYING OR TRANSFERRING YOUR DATA, PLEASE BE SURE TO CONFIRM WHETHER THE DATA HAS BEEN SUCCESSFULLY COPIED OR TRANSFERRED. TOSHIBA DISCLAIMS ANY LIABILITY FOR THE FAILURE TO COPY OR TRANSFER THE DATA CORRECTLY.

# Important Health and Safety Information

## Handling your Toshiba phone

### NOTICE:

- Do not turn off your Toshiba phone when using the microSD card. Doing so may cause data loss or malfunction.
- Removing the battery from the phone or failing to keep the battery charged could result in the loss or corruption of stored data and settings.
- The digital communication system your Toshiba phone employs provides a high level of privacy protection. However, the possibility of someone eavesdropping on your conversation cannot be ruled out as long as radio waves are used.

## Emergency Calls and GPS

### CAUTION

Never rely solely upon your Toshiba phone for essential communications (e.g. medical emergencies) since a wireless phone requires a complex combination of radio signals, relay stations and landline networks for its operation. Consequently, emergency calls may not always be possible under all conditions on all wireless phone systems.

# Important Health and Safety Information

## BLUETOOTH AND WIRELESS LAN FUNCTIONS

### NOTICE:

- Your Toshiba phone supports the Bluetooth® security function compliant with Bluetooth standards, but the security may not be sufficient depending on the setting.

In the event your Toshiba phone causes harmful radio wave interference with other equipment using the same Bluetooth frequency band, promptly change the operating frequency or stop radio wave emission by turning off the power.

Do not use the wireless LAN function in magnetic fields surrounding electric appliances or AV, OA equipment, or at the place where electromagnetic waves are generated.

- When the wireless LAN is adversely affected by magnetism or electric noise, the transmission noise may be increased or communication disabled (especially when you use a microwave oven, the wireless

LAN may often be influenced).

- When you use the wireless LAN near a television set or a radio, poor reception may occur or the TV picture may be distorted.
- If there are multiple wireless LAN access points within a confined space and the same channel is used, correct channel searching may be adversely affected.
- Precaution when using a 2.4 GHz device within the frequency band used by wireless LAN equipment, a local radio station (requiring a license) is operated, which is used for mobile object identification at the production lines of factories manufacturing industrial, scientific and medical equipment such as microwave ovens and others, as well as a specified low power radio station (not requiring license) and an amateur radio station (requiring a license).
  1. Ensure that both the specified low power radio station and the amateur radio station are not operating.

## Important Health and Safety Information

- 2. Where the local radio station for mobile object identification is adversely affected by radio wave interference from the equipment, change the frequency used by the equipment or stop the radio-wave transmission immediately, and then contact the inquiries number provided on the back of this manual to consult for handling details to prevent interference (for example, setting up partitions), and so on.
- 3. In addition, when other troubles occur, such as where a specified low power radio station or amateur radio station for mobile object identification is adversely affected by radio wave interference from the equipment, contact your service provider.
- Bluetooth wireless technology is a new innovative technology, and Toshiba does not guarantee compatibility of its Bluetooth equipment/function with all equipment using such Bluetooth wireless technology.
- Bluetooth and Wireless LAN devices operate within the same radio frequency range and may interfere with one another. If you use Bluetooth and Wireless LAN devices simultaneously, you may occasionally experience sub-optimal network performance or even lose your network connection. If you should experience any such trouble, immediately 1) separate the two devices with a gap of at least 10 meters (33 ft); or 2) turn off either one of your Bluetooth or Wireless LAN.
- Wireless connectivity and some features may require the purchase of additional subscription service from your service provider. The availability of public Wireless LAN access points may be limited. The transmission speed may also vary depending on the surrounding electromagnetic environment, obstacles, access point design, application software installed, and the format of the data transmitted.

## Important Health and Safety Information

- Bluetooth wireless technology is a new innovative technology, and Toshiba does not guarantee the compatibility of its Bluetooth equipment/function all headsets and/or other equipment using Bluetooth wireless technology.
- Bluetooth and Wireless LAN devices operate within the same radio frequency range (2.4Ghz) and may interfere with one another. If you use Bluetooth/ Wireless LAN near any device using Wireless LAN/ Bluetooth, you may occasionally experience sub-optimal network performance or even lose your network connection. If you should experience any such trouble, 1) immediately separate these two devices with a gap of at least 10 meters (33 ft) or more; or 2) immediately turn off either your Bluetooth or Wireless LAN.
- Wireless connectivity and some features may require the purchase of an additional subscription service from your service provider.  
The availability of public Wireless LAN access points may be limited. The transmission speed may vary depending on the surrounding electromagnetic environment, obstacles, access point design, application software installed, and the format of the data transmitted.
- 54Mbps is the theoretical maximum speed under the IEEE802.11 (a/b/g) standard. Actual data transmission speeds will vary depending on the line conditions or the surrounding environment. When you are outside of your service providers' high-speed network coverage or connecting to a wireless access point not corresponding to the high speed network, the actual data transmission speed may be slow.

# Important Health and Safety Information

## Attention

### CAUTION

- Please be aware that your service provider is not responsible when the data stored cannot be restored for security reasons when passwords, such as your security code (PIN), have been forgotten.
- When the memory residual quantity of your Toshiba phone decreases, the low application of an activity ratio is forced to terminate. Since data being worked on may not have been saved, please save periodically.
- When you repair or replace your phone, please delete any personal data saved to your Device beforehand.  
In the case of repair, the Phonebook, data saved, programs, and various settings are initialised.

## THIRD PARTY SERVICES AND ACCESSORIES

- Certain features of your Toshiba phone require a separately purchased subscription service from your service provider. The performance of certain features will vary depending on your service providers' network coverage and settings, and/or environmental conditions.  
Always contact your service provider concerning the availability of the service, functional limitations and terms and conditions.
- Use of third-party services requires a functioning Internet and Wireless LAN connection and may be limited or unavailable based on conditions, factors, or events outside Toshiba's control, such as your Internet connection, router, wiring, and other network and/or transmission conditions. You are responsible for any telephone or broadband service charges incurred as a result of using such services.

# Important Health and Safety Information

- Before connecting your Toshiba phone to an accessory or other device, read the supporting documentation to confirm that the other device is compatible.
- Toshiba does not guarantee that the read/write function of your Toshiba phone is compatible with all microSD cards in the market. Always use only high quality and stable SD cards to best ensure data protection and integrity.
- Earphones are not provided as original equipment and must be purchased separately. Toshiba does not guarantee the compatibility and/or the functionality of earphones used with this phone. Consult with the earphone manufacturer. Also, before purchasing and using earphones read and understand the section of this manual entitled "Potential Hearing Loss and Damage."

## Disposal

The following information is only valid for EU-member states.

## Disposal of products



The crossed out wheeled dust bin symbol indicates that products must be collected and disposed of separately from household waste. Integrated batteries and accumulators can be disposed of with the product. They will be separated at the recycling centres.

The black bar indicates that the product was placed on the market after August 13, 2005. By participating in separate collection of

## Important Health and Safety Information

products and batteries, you will help to assure the proper disposal of products and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please contact your local city office or the shop where you purchased the product.

### Disposal of batteries and/or accumulators



The crossed out wheeled dust bin symbol indicates that batteries and/or accumulators must be collected and disposed of separately from household waste.

If the battery or accumulator contains more than the specified values of lead (Pb), mercury (Hg), and/or cadmium (Cd) defined in the Battery Directive (2006/66/EC), then the chemical symbols for lead (Pb), mercury (Hg) and/or cadmium (Cd) will appear below the crossed out wheeled dust bin symbol.

By participating in separate collection of batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please contact your local city office or the shop where you purchased the product.

# Important Health and Safety Information

## FCC Notice

This Device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This Device may not cause harmful interference, and (2) this Device must accept any interference received, including interference that may cause undesired operation.

### NOTICE:

- This equipment has been tested and found to comply with the limits for a Class B digital Device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful

interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

# Important Health and Safety Information

## FCC RF exposure information

Your Toshiba phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The guidelines are based on standards that were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The SAR value for this model handset when tested for use at the ear is

0.798 W/kg and when worn on the body, as described in this user guide, is 0.483 W/kg.

## Body-worn operation

This phone was tested for typical body-worn operations with the back of the phone kept at a distance of 1.5 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between your body and the back of the phone. The use of belt clips, holsters and similar accessories should not contain metallic components. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

The FCC has granted an Equipment Authorization for this model handset with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model handset is on file with the FCC and can be found under the Display Grant section of <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching

## Important Health and Safety Information

on FCC ID SP2-RQ5-E01.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) website at <http://www.phonefacts.net>.

### Disclaimers

#### CAUTION

Under some conditions, your Toshiba phone may automatically lock-up. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid any risk of lost data, always make backup copies of data by periodically storing it on an external storage medium. Use your Toshiba phone only under recommended conditions.

# Important Legal Information

## Disclaimers

Performance of your Device may vary from specifications under certain conditions, including the following:

1. The use of certain multimedia, computer generated graphics or video applications,
2. Slow network connections,
3. The use of several applications or functions simultaneously, or
4. The use of your Device at temperatures outside the range of 5 to 35°C (41 to 95°F).

The information contained in this manual, including but not limited to any product specifications, is subject to change without notice.

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# Important Legal Information

### Export Administration Regulations.

Your Device and this document contains technical data that may be controlled under European and each Member State law. Any export, directly or indirectly, in contravention of the laws are prohibited.

### Software

Some software may differ from its retail version (if available), and may not include user guide or all program functionality.

### Third-party Services

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paper money, coins, and securities in circulation is strictly prohibited.

## Care and maintenance

### LCD Panel

- Always use a soft and dry cloth or other suitable non-abrasive product or material (such as lens paper or eyeglass cleaning cloth) to clean your Toshiba phone. Your phone's LCD panel is coated with a special agent that allows a clear view of the colour liquid crystal display. Never vigorously wipe or scratch the LCD panel.
- Never use alcohol, thinner, benzene, ammonia, window cleaners, household cleaners, aerosol sprays, solvents, abrasives or detergents to clean your phone. Doing so may cause the printing on the surfaces of your phone to fade.
- In the event water or other liquid gets on the LCD panel, clean and dry as directed above. Failure to properly clean the LCD panel could result in spotting and damage to the LCD coating.

### Restarting your Toshiba phone

If you have any problems, such as your phone freezing, restart your phone.

To do so:

1. Press and hold the **Power key**.
2. Tap **Power Off** to confirm powering off your phone.
3. Wait a few seconds, then press and hold the **Power key** to switch your phone on.

If, after you have restarted your Toshiba phone, the problem remains:

1. Remove the battery (see **Getting started** for instructions).
2. Re-insert the battery, then switch on your phone (see **Getting started** for instructions).

# Care and maintenance

## Resetting your Toshiba phone

**NOTICE:** Unsaved data may be lost. It is recommended that you frequently back up the data on your phone.

If you still have problems after restarting your phone, you can reset your phone.

Resetting your Toshiba phone causes it to restart and adjusts the memory allocation. Your phone will revert to the same status as it was the last time it was "On". Unsaved data may be lost.

To reset your Toshiba phone:

Press and hold the **Power key** for approximately 15 seconds.

**NOTICE:** If you attempt to reset your Toshiba phone just after installation of any of your own programs or changing settings, you will be unable to do so. In such case, you should install your own program or change settings again.

## Reinitialising your Toshiba phone

For details of reinitialising your Toshiba phone, see **Master Clear** in **Settings**.

We recommend that you back up all of your data before reinitialising your Toshiba phone.

**NOTICE:** Before reinitialising your Toshiba phone, see the **Settings** (page 106) of this user guide including **Encryption** (page 109) and **Master Clear** (page 111). Failure to carefully follow these instructions may result in the permanent loss of data.

# Getting started

## Unpacking

Please ensure that the contents of your sales pack include:

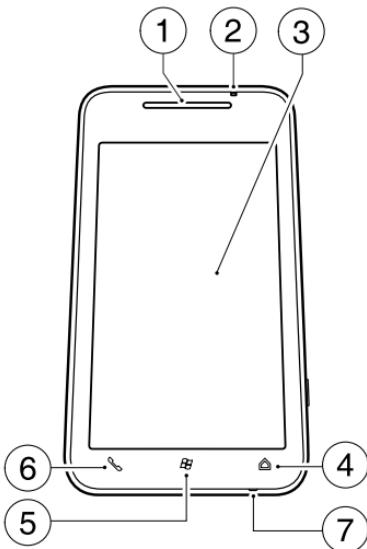
- Your Toshiba phone
- Battery
- AC charger
- USB cable
- Headset and headset adapter
- Quick Start Guide
- Legal and Safety Information leaflet
- CD (User Guide)



**NOTE:** If any of the items listed are missing, contact the retailer where you purchased your Toshiba phone.

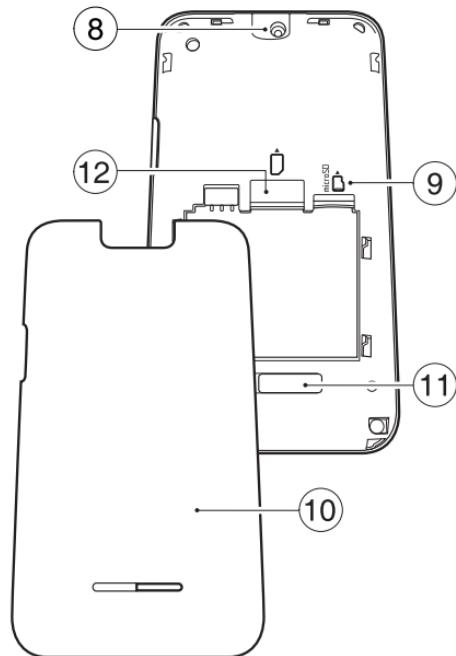
# Getting started

## Phone layout and functions



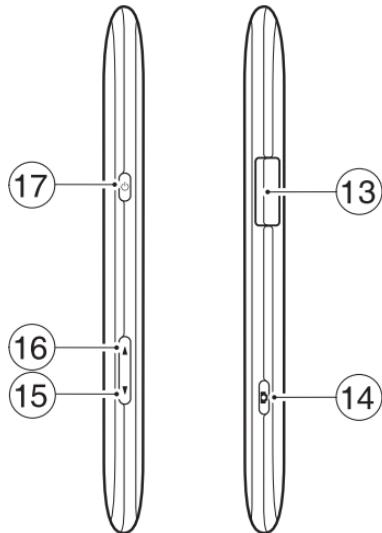
1. **Earpiece**
2. **LED indicator** - indicates various states of the phone.  
Red - phone is charging.  
Blue (flashing) - a call, message or notification has been received.  
Green (flashing) - phone is in sleep mode.
3. **Touch screen**
4. **Home key** - tap to access the Home screen.
5. **Start key** - tap to access the Windows Mobile Start screen.
6. **Send key** - used to make answer and hold calls. Tap to access the Phone screen.
7. **Microphone**

## Getting started



- 8. Camera lens
- 9. microSD card slot
- 10. Battery cover
- 11. Speaker
- 12. SIM card slot

# Getting started



13. **Cable, phone charging and headset connector** (Micro-USB)
14. **Camera key** - long press to launch the **Camera** application.  
If **Camera** application is already running, press to capture a photo or begin/stop recording a video clip.
15. **Volume Down key** - press to decrease the volume.
16. **Volume Up key** - short press to increase the volume; long press to switch between portrait and landscape modes when the **Auto screen orientation change** checkbox is unticked (see **Motion Sensor Settings** in **Settings** for details).
17. **Power key** - short press to enter/leave sleep mode; long press to switch phone on/off (The phone starts with a vibration and the green LED indicator illuminated.); long press for approximately 15 seconds to reset the phone.

## Getting started

### Installing the SIM card, microSD card and battery

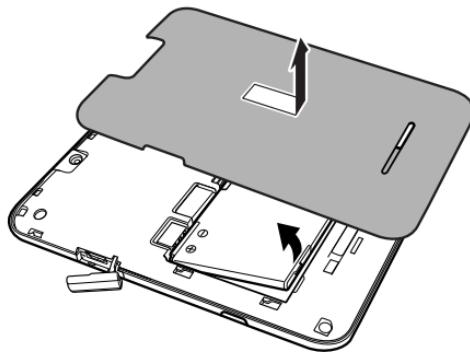
**IMPORTANT:** The SIM card is easily damaged by scratching and bending, so take care when handling it.

**IMPORTANT:** Keep SIM card away from static, dust and water.

**IMPORTANT:** Power off the phone and disconnect the charger before inserting or removing the SIM card.

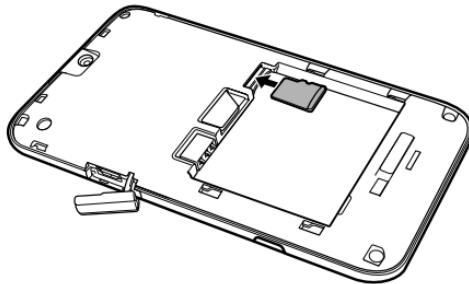
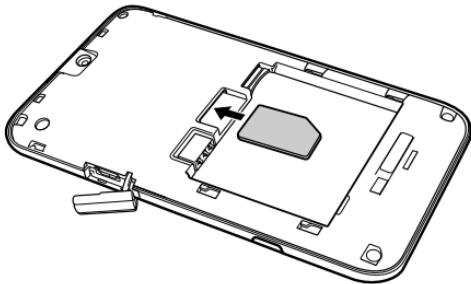
To install the SIM card, microSD card and battery:

1. Move the cover of the cable, phone charging and headset connector away from the side of the phone.
2. With the back of the phone facing up, press down on the battery cover. Slide the cover towards the bottom of the phone, then lift it upwards and remove it from the phone.
3. If the battery is already installed, lift the tab at its base, then remove the battery.



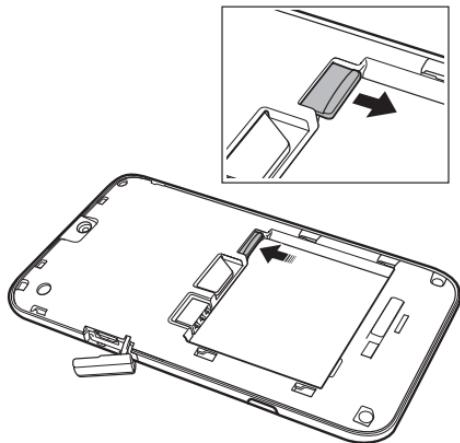
# Getting started

4. With the gold connectors facing downwards, align the SIM card the correct way, as shown in the diagram below. Push down lightly while sliding the SIM card into place.
5. With the gold connectors facing downwards, align the microSD card the correct way, as shown in the diagram below. Gently slide the microSD card into the slot until it clicks into place.



## Getting started

To remove the microSD card, gently press it inwards. It will automatically eject.



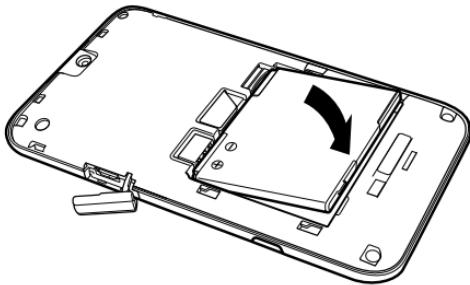
**IMPORTANT:** Do not remove the microSD card while the phone is reading data from, or writing data to, the card.



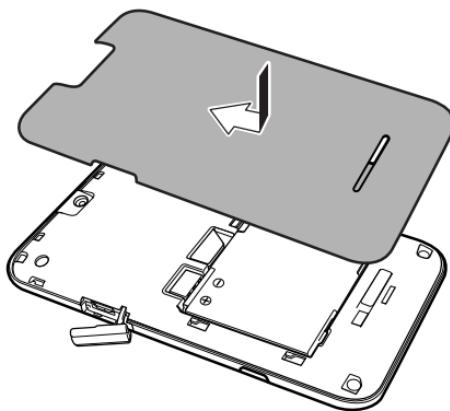
**TIP:** Your Toshiba K01TG02 supports microSDHC™ memory cards. When transferring a memory card from your Toshiba phone to another device, please check with the device manufacturer that SDHC cards are fully supported.

# Getting started

6. Insert the battery into the battery compartment with the gold connectors facing towards the top of the phone. The battery is shaped so that it can only be inserted this way. Gently push on the bottom of the battery (non-connector end) to insert it completely.



7. Gently slide the battery cover upward into place.



**⚠ WARNING:** There is a danger of explosion if the battery is incorrectly replaced.

# Getting started

## Charging the battery

You will need to fully charge the battery before you can switch your Toshiba phone on for the first time. You can charge your battery in the following two ways:

- Either plug the AC charger into an AC outlet and connect it to the charger connector on your Toshiba phone. When the battery is fully charged, unplug the AC charger from the AC outlet and disconnect it from the phone charger connector by gripping it tightly and pulling gently,  
or
- connect your Toshiba phone to a PC with the USB cable.



**IMPORTANT:** Do not remove the battery while it is charging.

The battery will only achieve optimum performance after two or three complete charges.

When charging is complete, disconnect the AC charger from the power source, or the USB

cable from the PC, then disconnect your Toshiba phone.

## Battery information

Battery performance depends on many factors, such as your service provider's network configuration, signal strength, the temperature of the environment in which you operate your Toshiba phone, the features and/or settings you select and use, items attached to your phone's connecting ports, and your voice, data, and other program usage patterns.



**NOTE:** It is recommended that you save the data in your phone memory to a PC or storage card. The manufacturer is not responsible for data lost or altered due to battery discharge.



**TIP:** For information on optimising the power performance of your Toshiba phone, see **Backlight, Power, and Power Saving Settings** in **Settings**.

# Getting started

## Low battery

When the battery charge level drops to 10% of its total capacity, an alert message and the low battery icon are displayed.

If the battery charge level runs too low for normal operation, your Toshiba phone will automatically switch off.

## Managing a low battery

When the low battery alert is displayed, you should do the following:

1. Save your current data.
2. Charge the battery as soon as possible.
3. If you are unable to charge the battery immediately, we recommend that you switch off your phone.

## Switching the power on and off

To switch your Toshiba phone on:

1. Press and hold the **Power key** for approximately two seconds.

2. If a PIN or security code is requested, enter the code.

**⚠ WARNING:** The PIN code activates the services in your Toshiba phone and should be provided in the documentation supplied by your service provider. If you enter the incorrect PIN for your SIM card three consecutive times, you will need to contact your service provider to obtain the Personal Unblocking Key (PUK). Do not try to guess the PUK as your SIM card will be rendered permanently inoperative following ten consecutive unsuccessful attempts.

To switch your Toshiba phone off:

1. Press and hold the **Power key**.
2. Tap **Power Off** to confirm powering off the phone.

# Getting started

## Touch user interface

### Overview

The enormous 4.1" wide VGA (800x480) touch-screen display, Spb Mobile Shell, and Toshiba's custom-built, toolbox which includes the magnifying glass, Toshiba free pad, and task switcher provide users with easy-to-use navigation between different applications. Innovative gesture operations also make it easy to carry out everyday tasks without even touching the screen - a simple shake when the Toshiba phone is ringing, for instance, will automatically activate an incoming call, while the magnifying glass with its capability will enlarge anything that comes under it when you need to easily view the screen display. Also coupling with floating touch pad and task switcher makes your Toshiba phone's one hand operation easier.



**NOTE:** To access the Home screen, tap  located below the touch screen. To access the Windows Mobile Start screen, tap  located below the touch screen at any time.

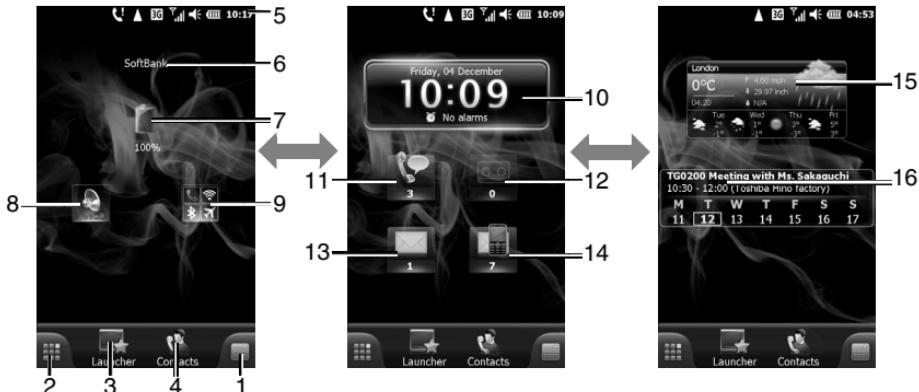
### Spb Mobile Shell

Spb Mobile Shell brings the perfect usability balance to the Toshiba touch screen phone. It will allow you, using one hand, to get information, launch programs, make calls and navigate your Toshiba phone simply and easily. Spb Home has two components: Professional Home and Lifestyle Home. Spb Lifestyle Home is set as a default for your Toshiba phone. You can fully customise the Home layout by adding your own favourite widgets for one-tap access in a user friendly manner.

The majority of the Home functionality is implemented via widgets. There are widgets for all purposes: widget-based photo contacts, media player, profiles, weather, world time, and wireless manager, etc.

The Home screen extends beyond the screen width to provide more space for adding icons, widgets, and more. Slide your finger horizontally across the screen to go to the left or right side of the extended Home screen.

# Getting started



1. **Menu button** - tap to view the available layout options such as adding widgets, editing layout, and changing settings.
2. **View button** - tap to access the Spb Mobile Shell pages in the selected view style (carousel or tiles).
3. **Launcher tab** - tap to access the Launcher, which consists of two pages, a smart launcher and Spb Menu. The smart launcher shows the frequently used shortcuts to display and allows you to manage your favourite items. the Spb Menu contains all your Toshiba phone programs, settings, and tools well-organised in categories.
4. **Contacts tab** - tap to access the Favorite Contacts, which helps you manage your contacts and calls.

# Getting started

5. **Status indicators** - See **Annex 3 - Common status icons** for further information.
6. **Operator Name** - displays the operator name of the current network.
7. **Battery** - displays the remaining power in your battery. Tap to access **Power** settings.
8. **Phone Profile** - allows you to select one of three basic phone profiles Normal, Vibrate, and Silent. You can also edit the normal profile.
9. **Wireless Manager** - allows you to quickly turn on or off your phone wireless connections such as Bluetooth, Wi-Fi, Phone, and Flight Mode on or off.
10. **Digital Clock** - displays the current time. Tap to open the time screen for more details.
11. **Missed Calls** - icon is highlighted with the number of new missed calls. Tap to access call history.
12. **Voicemails** - icon is highlighted with the number of new voicemails. Tap to dial the voicemail. For details of setting up voice mail, see **Setting up voice mail** in **Settings**.
13. **Emails** - icon is highlighted with the number of new emails you have in your inbox. You can open your **Inbox** to read new emails with just a tap.
14. **SMS and MMS** – icon is highlighted with the number of new SMS and MMS messages. Tap to access text messages inbox.
15. **Weather** - displays the current weather forecast. Tap to open the weather details page where you can update forecast or access the weather options.
16. **Agenda** - displays events and appointments. Tap to view the detailed agenda in calendar.

See the Spb Mobile Shell webpage for further information.

To access the Home screen at any time, tap .

# Getting started

## Basic Controls

The controls on the Toshiba phone touch user interface change dynamically depending on the task you are performing.

### Starting an application

To start an application:

Tap the application icon.

To return to the Home screen:

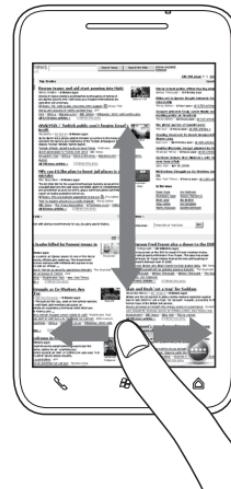
Tap  located below the touch screen at any time.

You can view and switch active applications by using **Task Switcher**. See **Task Switcher** for details.

## Scrolling

To scroll up or down:

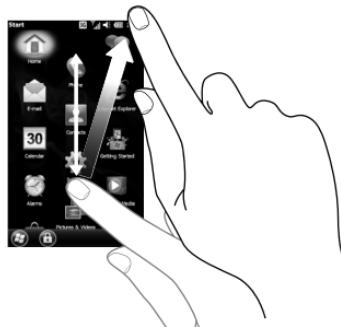
Drag up or down by your finger. On some screens such as web pages, you can also scroll from side to side.



# Getting started

To scroll up or down quickly:

Flick by your finger. You can wait for the scrolling to come to a stop, or tap or touch anywhere on the screen to stop it immediately.



## Magnifying Glass

The Magnifying Glass enables you to magnify a portion of the displayed screen.

### Starting the Magnifying Glass

To start the Magnifying Glass:

Start the Toolbox, and then tap . For information on starting the **Toolbox**, see **Toolbox**.



# Getting started

Drag the **Magnifying Glass** to where you want to magnify by tapping and holding its frame. The items displayed within the glass are magnified.



**NOTE:** The **Magnifying Glass** is disabled by disabling the **Toolbox**.

## Changing the display magnification power

To change the display magnification power:  
Tap the magnification power icon on the right of the Magnifying Glass to toggle between **x1.5**, **x2**, and **x2.5**.



## Ending the Magnifying Glass

To close the **Magnifying Glass**:  
Tap **X** on the right of the glass.

# Getting started

## Motion Sensor

The **Motion Sensor** in your Toshiba phone enables you to quickly and easily carry out a variety of operations.

You can set up your phone to carry out specific operations when you move the phone in a particular way.

Examples of the motions and corresponding operations are as follows:

- Change the screen orientation by turning the phone sideways.
- Answer a call by lightly shaking the phone.
- Start **Task Manager** by tapping the back of the phone twice.

For information on setting up the **Motion Sensor**, see **Motion Sensor Settings** in **Settings**.

## Toolbox

The **Toolbox** enables you to start the following functions:

- **Toshiba Free Pad**
- **Magnifying Glass**
- **Task Switcher**



**NOTE:** You can choose to disable the **Toolbox**. By not using **Toolbox**, the **Toshiba Free Pad**, **Magnifying Glass**, and **Task Switcher** are also disabled. For information on setting up the **Toolbox**, see **Toolbox Settings** in **Settings**.

To open the **Toolbox**:

Slide your finger upwards on the **Start key** located below the touch screen.

The **Toolbox** is automatically hidden after approximately 5 seconds.

# Getting started

## Toshiba Free Pad

The **Toshiba Free Pad** consists of two items - the **Multi Function Pad** and the **Free Cursor Pad**.

The **Multi Function Pad** operates as cursor (up, down, left, right) and Enter buttons. It also enables you to access the Windows Mobile Start screen.

The **Free Cursor Pad** displays a mouse pointer on the screen so that you can operate the phone in the same way as using a mouse with a PC.

To open the **Toshiba Free Pad**, start the **Toolbox** and tap .

You can choose to use the right- or left-handed **Toshiba Free Pad**. For information on setting up the **Toshiba Free Pad**, see **Toolbox Settings** in **Settings**.

To close the **Toshiba Free Pad**, drag it out of the touch screen or tap **X**.



**NOTE:** The **Toshiba Free Pad** is disabled by disabling the **Toolbox**, see **Toolbox Settings** in **Settings**.

## Multi Function Pad

Right-handed use



Left-handed use



1. Top bar  
To move the **Multi Function Pad**, tap and hold the top bar, and move the pad as it expands.
2. Up, Down, Left and Right buttons
3. Enter button  
Operates as the Enter key for selected items.
4. Start screen button
5. OK/Close button  
Operates as the **OK** or **X** button is displayed at the bottom right of the screen.
6. Switching pad button  
Tap and hold this button to switch to the **Free Cursor Pad**.
7. Closing pad button

# Getting started

## Free Cursor Pad

Right-handed use



Left-handed use



1. Top bar  
To move the **Free Cursor Pad**, tap and hold the top bar, and move the pad as it expands.
2. Free cursor area  
Move the pointer by moving your finger on the pad.
3. Enter button  
Tapping this button operates in the same way as clicking the mouse button on an item.
4. Switching pad button  
Tap and hold this button to switch to the **Multi Function Pad**.
5. Closing pad button

## Task Switcher

The **Task Switcher** displays the icons of the current active applications.

Tap the required icon to change the screen display to the application.

To start the **Task Switcher**:

Start the **Toolbox**, and then tap .



**NOTE:** The **Task Switcher** is disabled by disabling the **Toolbox**.

In addition, you can access the **Task Manager** by tapping  on the right bottom of the screen.

To close the **Task Switcher**:

Tap **X** on the bottom left of the screen.

# Getting started

## Operator Settings

Using **Operator Settings**, you can quickly and easily configure mobile service provider settings, including GPRS, WAP, and MMS.

To use **Operator Settings**:

1. Tap  > **Settings** > **Connections** > **Operator Settings**.
2. If the required settings are available from the U/SIM, tap the button showing your mobile service provider name.
3. If the settings are not available from the U/SIM, tap **Select Operator**.
4. Tap your country in the list, then tap **Next**.
5. Tap your mobile service provider in the list, then tap **OK**.

## Synchronising your Toshiba phone with a PC

### ActiveSync (for PCs running Windows XP or earlier)

**ActiveSync** acts as the gateway between your Microsoft Windows-powered PC and your Toshiba phone. It allows you to synchronise Microsoft Outlook information, Microsoft Office documents, pictures, music, videos and applications to and from your phone.

In addition to synchronising with a PC,

**ActiveSync** allows you to synchronise Microsoft Outlook information directly with Microsoft Exchange Server 2003 and Microsoft Exchange Server 2007, so that you can keep your e-mail, calendar data, tasks and contact information updated wirelessly when you're away from your PC.

You can install **ActiveSync** by downloading it from the Microsoft website.

# Getting started

Once the software has been installed and your Toshiba phone is connected to your PC, the ActiveSync Setup Wizard is started. Simply follow the on-screen instructions.

If you are not synchronising directly with a Microsoft Exchange server, do not select the option to synchronise directly with a server. The alternative is to synchronise your Toshiba phone with your PC. You cannot do both at the same time.

## Starting and stopping ActiveSync synchronisation

To start and stop synchronisation:

1. Access **ActiveSync**. For details, see **Windows Mobile Start Screen Structure** in **Annex 2 - Navigating your Toshiba phone**.
2. To start synchronisation, tap **Sync**.
3. To stop synchronisation, tap **Stop**.

## Changing ActiveSync settings

Once you have set up synchronisation using the ActiveSync Setup Wizard on the PC, you can change your synchronization settings at a later stage:

- If you want to change **ActiveSync** settings for synchronising with a PC, use **ActiveSync** on the PC. For more information, see **ActiveSync Help** on the PC.
- If you want to change **ActiveSync** settings for synchronising with an Exchange server, use **ActiveSync** on your Toshiba phone.



**NOTE:** Disconnect your Toshiba phone from your PC before changing the synchronisation settings.

# Getting started

## Windows Mobile Device Center (for PCs running Windows Vista)

The Windows Mobile Device Center:

- Combines an efficient synchronisation platform with a compelling user experience.
- Enables you to set up new partnerships, synchronise content and manage music, pictures and video with Windows Mobile powered devices (Windows Mobile 2003 or later).
- Helps you to synchronise information such as e-mail, contacts and calendar appointments, easily manage your synchronisation settings, and transfer documents between your phone and PC.

You can install Windows Mobile Device Center (WMDC) by downloading it from the Microsoft website.

For further information on **ActiveSync** and WMDC, refer to the Help on your PC.

# Call functions

## Receiving a call

### Answering or ignoring a call

- To answer an incoming call, tap  or .
- To ignore an incoming call, tap .

 **NOTE:** If you choose to ignore a call, the caller will be connected to your voice mail, provided you are subscribed to this service.

 **TIP:** When you have an incoming call during sleep mode, you can do the following:

- Answer the incoming call by sliding the  to the right.
- Ignore the incoming call by sliding the  to the right.

 **TIP:** You can answer an incoming call by lightly shaking the phone.  
For information on activating shake operation, see **Motion Sensor Settings** in **Settings**.



**TIP:** When you have the headset connected to your Toshiba phone, you can do the following:

- Answer an incoming call by pressing the headset button.

Ignore an incoming call by pressing and holding the headset button.

## Ending a call

To end a call, tap **End** or **End Call**.



**TIP:** When you have the headset connected to your Toshiba phone, you can end a call by pressing and holding the headset button.

# Call functions

## Making a call

Before making a call, ensure that your Toshiba phone is switched on, that there is a valid SIM card installed, and that the signal is sufficiently strong.

## Making a call from the Phone screen

To make a call from the **Phone** screen:

1. Access the **Phone** screen.
2. Enter a phone number using the numeric keypad.
3. Tap  or **Talk**.

## Dialling the last number called

To dial the last number called:

Tap  twice.

## Making a call from Contacts

To make a call from **Contacts**:

1. Access **Contacts**.
2. Tap the required contact.
3. Tap the required phone number,  
or  
select it to be highlighted then tap  or .



**TIP:** If you have a long list of contacts, enter the first few letters of the contact's name. The phone will display only the matching contact. To call the contact, tap the required contact, and then tap the required phone number.



**TIP:** A work phone number (**w**), mobile phone number (**m**) and home phone number (**h**) can be assigned to a contact that is saved to the phone.

The mobile phone number is dialled by default.

# Call functions

## Making an international call

To make an international call:

1. Access the **Phone** screen.
2. Tap and hold **0** on the keypad until the **+** sign is displayed.
3. Enter the full phone number, including the country code, area code (without the first **0**) and phone number.
4. Tap **¶** or **Talk**.

## Speed Dial

### Creating a speed dial

To create a speed dial:

1. Access the **Phone** screen.
2. Tap **Speed Dial**.
3. Tap  > **New**.
4. Tap the required contact.
5. In the **Location:** field, select the speed dial number.
6. Tap **OK** twice.



**NOTE:** The digit **0** is reserved for inserting the **+** character when dialling an international phone number. The digit **1** is reserved for calling your voice mail mailbox as a speed dial.

# Call functions

 **TIP:** To create a speed dial from **Contacts**:

1. Access **Contacts**.
2. Tap the required contact.
3. Scroll to the required phone number to be highlighted, then tap  > **Add to Speed Dial...**
4. In the **Location:** field, select the speed dial number.
5. Tap **OK** twice.

## Making a call using speed dial

To make a call using speed dial:

1. Access the **Phone** screen.
2. Tap **Speed Dial**.
3. Tap the speed dial number beside the required contact.

 **TIP:** To make a call using speed dial from the **Phone** screen:

From the **Phone** screen, tap and hold the required speed dial number on the keypad. If the speed dial number has two digits, tap the first digit, then tap and hold the second digit.

# Call functions

## In-call options

### Adjusting the volume

To adjust the volume while in a call:  
Press the **Volume Up key** to increase the volume, and the **Volume Down key** to decrease the volume.

### Putting a call on speakerphone

To put a call on speakerphone, tap **Speaker On** or  > **Turn Speakerphone On**.

To switch the speakerphone off, tap **Speaker Off** or  > **Turn Speakerphone Off**.



**NOTE:** The speakerphone is automatically switched off at the end of a call.

### Muting a call

To mute a call, tap **Mute** or  > **Mute**.

To unmute the call, tap **Unmute** or  > **Unmute**.

### Putting a call on hold

To put a call on hold, tap  **Hold** or  > **Hold**.

To unhold the call, tap  **Unhold** or  > **Unhold**.



**TIP:** When you have the headset connected to your Toshiba phone, you can place a call on hold by pressing the headset button.

To unhold the call, press the button again.

### Putting a call on hands-free

To put a call on hands-free:

When hands-free equipment is attached to your Toshiba phone, the item  > **Turn Hands-free On** will be enabled.

# Call functions

## Multiple and multiparty calls

### Answering or ignoring a second call

- To answer a second call, tap  or  or slide  to the right. The original call will be put on hold.



**TIP:** To end the second call after answering it:

Tap **End** or **End Call**, or press the **Camera key**. You will be reconnected to the original caller.

- To ignore a second call, tap  or slide  to the right.



**NOTE:** To interact with a second call, you need to have **Call Waiting** enabled. For information on enabling **Call Waiting**, see **Call Waiting** in **Settings**.

### Making a second call

To make a second call while already in a call:

- Tap  **Hold**, or  **> Hold** to put the first call on hold.
- Tap  or **Add Call** to display the numeric keypad.
- Dial the second number, then tap  or **Talk**. The first call will remain on hold.



**TIP:** To end the second call after it is connected:

Tap **End** or **End Call**, or press the **Camera key**. You will be reconnected to the original caller.



**TIP:** Tapping  or **Add Call** without putting a call on hold, you can still dial the second number. The first call, however, will be put on hold when  is tapped.

### Swapping between calls

To swap between calls, tap  **Swap** or  **> Swap**.

# Call functions

## Creating a conference call

To create a conference call:

With two calls active on your Toshiba phone, one active and the other on hold, tap

**Conference** or  > **Conference**. The calls will be joined together, and each party will be able to hear the other.



**NOTE:** The conference call feature is dependent on your service provider supporting it.



**TIP:** To add another party to the conference call:

1. Tap  **Hold**, or  > **Hold** to put the conference call on hold.
2. Tap  to display the numeric keypad.
3. Dial the new party's phone number, then tap  or **Talk**.
4. When the new party has answered, tap **Conference** or  > **Conference**.

## Having a private conversation with a conference call party

To have a private conversation with a conference call party, you need to split the conference call.

To have a private conversation from a conference call:

1. Tap **Private** or  > **Private**.
2. Select the party with whom you wish to have the private conversation, then tap **Private**.

# Call functions

## Call History

**Call History** displays a list of calls that you have missed, received and dialled recently.

### Viewing Call History

To view **Call History**:

1. Access **Call History**.
2. If required, you can filter the list by tapping  > **Filter** > **Missed**, **Outgoing**, or **Incoming**.
3. To view the details of a call, tap the required call.

### Deleting Call History records

To delete a call from **Call History**:

1. Access **Call History**.
2. Scroll to the required entry in the list to be highlighted, then tap  > **Delete**.
3. Tap **Yes** to confirm the deletion.

To delete all calls from **Call History**:

1. Access **Call History**.
2. Tap  > **Delete All Calls**.

3. Tap **Yes** to confirm the deletion.



**NOTE:** Deleting all calls from the **Call History** does not reset the **Call Timers**. These need to be reset separately (see **Resetting Call Timers**).

### Viewing Call Timers

To view **Call Timers**:

1. Access **Call History**.
2. Tap  > **Call Timers....**



**NOTE:** The length of waiting calls is not recorded.

### Resetting Call Timers

To reset **Call Timers**:

1. Access **Call History**.
2. Tap  > **Call Timers....**
3. Tap **Reset**.

# Messaging

You can create, send, receive, organise, delete and store the following message types on your Toshiba phone:

- Short Message Service (SMS) messages.
- Multimedia Messaging Service (MMS) messages.
- E-mail.

You can also use **Windows Live** for instant messaging with **Windows Live Messenger** and to access **Hotmail**.

## Text messages

Text messaging, or the Short Message Service (SMS), enables you to exchange text messages with other phones. For details on text messages, contact your service provider.

For information on setting up your text message service centre, see **Setting up text messages service centre** in **Annex 4 - Configuring SMS, MMS and e-mail**.

Your Toshiba phone supports the sending of more than the standard 160-character limit. If you enter more than 160 characters, the

message is split into linked text messages. These linked messages will be sent at the same time.

## Receiving text messages

Text messages are automatically received when your Toshiba phone is switched on. When your phone is off, messages are held by your service provider until the next time your phone is connected to the network.

Your Toshiba phone will alert you when a new text message arrives.

When you have an ongoing conversation using text messages, the messages are threaded together into a single conversation. This enables you to view the entire conversation as you type.

# Messaging

## Replying to a text message

To reply to a text message:

1. Access **Text Messages**.
2. Tap the required message in the **Inbox**, or scroll to the required message in the **Inbox** to be highlighted and tap . If you are replying to multiple recipients, scroll to the required message and tap  > **Reply/Forward** > **Reply All**.
3. Enter your message.
4. Tap .



**TIP:** You can also reply to a **New Text Message** by tapping . (Tap **Notification** or  if required.)

## Forwarding a text message

To forward a text message:

1. Access **Text Messages**.
2. Scroll to the required message in the **Inbox** to be highlighted, and tap  > **Reply/Forward** > **Forward**.
3. Add recipient(s). For details of how to add a recipient, refer to **Creating and sending a text message**.
4. If required, edit the message in the message area.
5. Tap .

## Creating and sending a text message

To create and send a text message:

1. Access **Text Messages**.
2. Tap  > **New** > **SMS**.
3. Add recipient(s) using one or more of the following methods:
  - With the cursor in the **To:** field, tap  > **Add Recipient...**, then tap a recipient from the list of contacts.

# Messaging

- With the cursor in the **To:** field, enter the first few letters of a name stored in **Contacts**, then tap  > **Check Names**. If several matches are displayed, select the required one.
- Enter mobile phone number(s) in the **To:** field. Use a semicolon to separate multiple recipients.
- Tap **To:**, then tap a recipient from the list of contacts.
- Tap the message area and enter your message.
- Tap .

## Options available when creating a text message

To convert the message to an MMS message, tap  > **Insert**, then tap the type of item that you want to add to the message.

To save time by inserting predefined text, tap  > **My Text**, then select the text to insert. You can also edit existing **My Text** items as required.

To save a message as a draft, tap  > **Save to Drafts**.

To check spelling before sending the message, tap  > **Spell Check**.

To cancel the message without sending it, tap  or  > **Close**.

## Requesting delivery notification

To request a delivery notification:

- Tap  > **Message Options...** or **Message Options**.
- Tick the **Request message delivery notification** checkbox.
- Tap **OK**.

# Messaging

## MMS messages

The Multimedia Messaging Service (MMS) enables you to exchange multimedia messages containing data such as text, pictures, sounds, animation and video clips. You can send MMS messages to other mobile phones or to e-mail addresses. For details of MMS, and to enable your account for this service, contact your service provider.

For details of configuring MMS settings manually, see **Configuring MMS settings** in **Annex 4 - Configuring SMS, MMS and e-mail**.

## Receiving MMS messages

Your Toshiba phone will alert you when a new MMS message arrives. Depending on your settings, the message contents may download a few moments later.

To view the MMS message, tap the message in the **Inbox** of **Text Messages**, then tap .

## Creating an MMS message

An MMS message can consist of many pages, also known as 'slides'. Each slide can hold an image, a sound and text, but you do not need to set all of these for each message. The maximum amount of content that can be sent in a message is set by your service provider.

To create an MMS message:

1. Access **Text Messages**.
2. Tap  > **New** > **MMS**.
3. Add recipient(s) using one or more of the following methods:
  - Tap  > **Add Recipient** > **From Contacts...**, **From Call History...**, or **From Sent History...**, then tap a recipient.
  - Tap  , then tap a recipient from the list of contacts.
  - Tap **Insert contacts here** field, then tap  , and tap a recipient from the list of contacts.
  -  , and enter mobile phone number(s) or e-mail address(es). Use a semicolon to separate multiple recipients. Tap **Done**

# Messaging

when you have finished.

, and tap a recipient from sent history.

, and tap a recipient from call history.

Tap **Done** when you have finished.

4. Enter a message. (Insert the subject if required.) Tap **Done** or **OK** when you have finished.
5. Tap **Send** when the message is ready.

## Options available when creating an MMS message

### Changing to carbon copy (Cc) or blind carbon copy (Bcc)

After adding recipient(s) to your message, you can change to carbon copy  or blind carbon copy  by the following steps.

1. Tap the added recipient(s) in **Insert contacts here** field.
2. Select a recipient from the list.
3. Tap  > **Change to Cc** or **Change to Bcc**.
4. Repeat 2. and 3. if required. Tap **Done** when you have finished.

### Inserting a picture or video

To insert a picture or video in the message:

1. Tap  or  > **Insert > Picture/Video**.... A preview of all pictures and videos in the current folder is displayed.
2. Either select one of the previewed pictures or launch the **Camera** application and capture a new picture by tapping  or a new video by tapping .

Once you have selected a picture or video, the message creation screen is displayed again.

 **NOTE:** If you add a video to a slide, you cannot add any further audio to that slide.

 **TIP:** You can also capture a new picture or video from the message creation screen by tapping  > **Capture > Image...** or **Video....**

# Messaging

## Inserting text

To insert text in the message:

1. Tap notepad or  > **Insert > Text....**
2. Enter text. To insert predefined text, tap  or tap  > **Insert My Text....**, then select the text to insert.

You can also insert emoticon, favorite, contact, and calendar by tapping , , , and , respectively, or selecting these options from .

3. Tap **Done** or **OK** when you have finished inserting text.

## Inserting audio

To insert audio in the message:

1. Tap  or  > **Insert > Audio....** A list of all audio files in the current folder is displayed.
2. Either select an audio file, or launch the **Audio Recorder** and capture a new audio by tapping  or tapping  > **Capture > Audio....**

## Inserting file

To insert file in the message:

1. Tap , or  > **Attachment....**
2. Tap , , or  to add vCard, vCalendar, or any file, respectively, or select these options from .

3. Select a required item, then tap **OK**.

To use or create a template:

Tap **Menu > Template**.

Tap **Select a Template...** to select a template to use for a new MMS message, or **Save as Template** to save the current MMS message as a template for future use.

To preview the message before sending, tap .

To cancel the message without sending it, tap  > **Cancel Message**.

To select a background colour for the message, tap  > **Options > Background**, then tap the required colour.

You can also set the priority of the message, a delivery time delay for the sending of the

# Messaging

message, an expiry time for the message, and request delivery and read reports.

To set these options, tap  > Options > Send Options..., then set the options as required.

## E-mail

Before you can send or receive e-mails, you need to set up an e-mail account. Your Toshiba phone supports the following types of e-mail accounts:

- Internet e-mail (POP3/IMAP).
- Exchange server (Outlook).

For details of setting up e-mail accounts, see **Setting up e-mail accounts in Annex 4 - Configuring SMS, MMS and e-mail.**

## Creating an e-mail

To create an e-mail:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap the e-mail account to use.
3. Tap  > **New**.
4. Add recipient(s) using one or more of the

following methods:

- With the cursor in the **To:** field, tap  > **Add Recipient...**, then tap a recipient from the list of contacts.
- With the cursor in the **To:** field, enter the first few letters of a name stored in **Contacts**, then tap **Menu** > **Check Names**. If several matches are displayed, select the required one.
- Enter e-mail address(es) in the **To:** field. Use a semicolon to separate multiple recipients.
- Tap **To:**, then tap a recipient from the list of contacts.
5. Tap the message area and enter your message.
6. Tap  when the message is ready. E-mails are stored in your **Outbox** and are sent to recipients the next time you synchronise or connect to your e-mail server.

# Messaging

## Options available when creating an e-mail

You can add recipients in the **Cc:** and/or **Bcc:** fields.



**TIP:** Scroll up to view the **Cc:** and **Bcc:** fields.

You can enter a subject for the e-mail in the **Subject:** field.

To add an attachment, tap > **Insert** > **Picture**, **Voice Note**, or **File**, then select the item to add.

To save time by inserting predefined text, tap > **My Text**, then select the text to insert.

To save a message as a draft, tap > **Save to Drafts**.

To check spelling before sending the message, tap > **Spell Check**.

To cancel the message without sending it, tap **X**.

To set the priority and language of the e-mail, tap > **Message Options...**, then select the required options in the **Priority:** and **Language:** field respectively.

## Sending and receiving e-mail

To send and receive e-mail:

1. Access **Messaging**.
2. Tap the required e-mail account.
3. Tap > **Send/Receive**. Your Toshiba phone connects to your Internet e-mail server and sends and receives your messages.



**TIP:** To stop this process, tap > **Stop Send/Receive**.

## Downloading a complete e-mail

To download a complete e-mail:

1. Access **Messaging**.
2. Tap the required e-mail account.
3. Tap the required e-mail, then tap > **Download Message**. The complete message is retrieved the next time you synchronise or connect to your e-mail server to send/receive e-mail.

# Messaging

## Downloading and viewing an e-mail attachment

To download and view an e-mail attachment:

From an open message with an attachment, tap the attachment. The attachment is downloaded the next time you synchronise or connect to your e-mail server to send/receive e-mail.

After it has been downloaded, you can tap the attachment to view it.

## Windows Live Messenger

**Windows Live Messenger** enables you to:

- send instant messages or join group chats.
- set your status and see the presence of friends and colleagues.
- send messages via voice as well as text.
- send pictures and files.
- use emoticons to express how you feel.

To use **Windows Live Messenger**, you need **Windows Live ID** credentials.

For details of **Windows Live ID**, go to:

[https://accountservices.passport.net/  
ppnetworkhome.srf](https://accountservices.passport.net/ppnetworkhome.srf)

You will also need to sign in to **Windows Live** before you can sign in to **Windows Live Messenger**.

# Messaging

## Nimbuzz

**Nimbuzz** enables you to use your favourite instant messaging features to connect with all your Yahoo! Messenger, AIM, Facebook, MySpace, Google Talk, Windows Live Messenger (MSN), ICQ, Gadu-Gadu, Jabber, studiVZ and Hyves buddies from one contact list.

You can broadcast your activity status with your Personal Message, and express yourself with emoticons.

To get started with **Nimbuzz**:

Start **Nimbuzz**, then either create an account, or log in with your existing account.

Add your instant messaging accounts to your **Nimbuzz** contact list. Your buddies will appear in the contact list and you can start chatting or sharing files.

Visit <http://www.nimbuzz.com/en/help> for more information on how to use **Nimbuzz**.



**NOTE:** The limited version of **Nimbuzz** preinstalled on your Toshiba phone includes instant messaging and dial-in calling, but does not include free VoIP calling.

# Applications and multimedia

## Calendar

The **Calendar** application works like an electronic diary. You can keep track of your appointments, including meetings and other events.

You can display reminders on your Toshiba phone, as well as synchronising your phone with Outlook on your PC.

You can also schedule meetings via e-mail with contacts who use Microsoft Outlook or Outlook Mobile.

### Scheduling an appointment

To schedule a new appointment:

1. Access **Calendar**.
2. Tap  > **New Appointment**.
3. Enter details of the appointment, then tap **OK**.



**TIP:** To send a meeting request:

1. Tap the **Attendees:** field.
2. Tap **Add Required Attendee...** or **Add Optional Attendee...** as required.
3. Tap the contact to invite.
4. Add more contacts if required.
5. Tap **OK** when you have finished adding attendees.
6. Tap **OK**.
7. Tap **Yes** if required to save the change and send the meeting request to the attendees.

The meeting request will be sent to the attendees when you next synchronise your Toshiba phone with your PC.

When attendees accept the meeting request, the meeting is automatically added to their schedules. When their responses are received, your calendar is updated.

# Applications and multimedia

## Sending an appointment

You can send an appointment within an MMS message.

To send an appointment:

1. Access **Calendar**.
2. Tap the required appointment.
3. Tap  > **Send as vCalendar**.
4. Add a recipient to the message, then tap **Send**.

## Changing the default reminder time

By default, the reminder time is set to 15 minutes before an appointment.

To change the default reminder time:

1. Access **Calendar**.
2. Tap  > **Tools** > **Options....**
3. Select **Appointments** on the upper screen menu.
4. Make sure that the **Set reminders for new items** checkbox is ticked, then change the reminder time.

5. Tap **OK**.

## Changing the Calendar view

To change the **Calendar** view:

Tap , , ,  or  to toggle between **Agenda**, **Day**, **Week**, **Month** and **Year** views.



**TIP:** You can also change the **Calendar** view by tapping  > **View**, then tapping the required view.

## Camera

Your Toshiba phone is equipped with a digital camera that can be used to capture photographs and video clips.

## Starting the Camera

You can launch the **Camera** application using one of the following methods:

- Tap  > **Camera**.
- Press and hold the **Camera key**.

# Applications and multimedia

## Main Camera screen

The following options are available from the main **Camera** screen:

-  - to access the **Camera** menu items.
-  - to change the screen orientation.
-  - to toggle the capture mode between the following modes:
  -  - default, to capture a single photograph.
  -  - to capture a video.
  -  - to capture a series of 9 photos. This feature is useful for capturing a photograph of a subject in motion.
  -  - to capture a photograph after approximately 5, 10 or 15 seconds. This feature is useful for capturing a photograph that you can be in.
-  - to select the required resolution for the photo or video.

 **NOTE:** Images of higher resolution (quality) will use more storage space.

-  - to zoom in and out.

## Capturing a photo

To capture a photo:

1. Start the **Camera**.
2. Aim the camera at the subject, then press the **Camera key** or tap . A preview of the photo is displayed.
3. Select the required action from the following:
  - tap  to save the photo.
  - tap  > **Send** to send the photo in an MMS message or e-mail.
  - tap  or  > **Delete**, then  to delete the photo.

# Applications and multimedia

## Capturing a video

 **NOTE:** Close all open applications before capturing videos with maximum resolution (640 x 480). This will avoid any deterioration in the video quality.

For information on ending all running applications, see **Ending applications** in **Task Manager**.

To capture a video:

1. Start the **Camera**.
2. Tap  or  > **Capture Mode** > **Video**.
3. Aim the camera at the subject, then press the **Camera key** or tap  to start recording.
4. Press the **Camera key** or tap  to stop recording.
5. Select the required action from the following:
  - tap  to save the video.

 **TIP:** To capture the video without sound, tap  before capturing the video. The icon will change to .

- tap  > **Play** to play the video.
- tap  > **Send** to send the video in an MMS message or e-mail.
- tap  or  > **Delete**, then  to delete the video.

## Changing storage location

By default, all photographs and videos taken with the **Camera** are saved in the **My Pictures** or **My Videos** folder on your Toshiba phone.

To save photographs and videos on a storage card:

1. Ensure that a storage card has been installed (refer to **Installing the SIM card, microSD card and battery** in **Getting started** for installation instructions).
2. Start the **Camera**.
3. Tap  > **Settings**.
4. Tap **General** tab.
5. In the **Save to:** field, select **Storage Card**.
6. Tap **OK**.

# Applications and multimedia

## Contacts

You can use the **Contacts** feature to store phone numbers, e-mail addresses, home addresses, and other information relating to a contact. You can also add a picture or assign a ring tone to a contact.

If you use Microsoft Outlook on a PC, you can synchronise contacts between your Toshiba phone and the PC.

### Creating a new contact

To create a new contact:

1. Access **Contacts**.
2. Tap .
3. Tap the contact type to create (**Outlook Contact**, **SIM Contact**, or **Windows Live**).  
Outlook contacts are stored on your Toshiba phone.

 **NOTE:** SIM contacts (except when using a USIM card) only support a single name and phone number. Contacts stored on a USIM card can include a name, three phone numbers and an e-mail address.



**NOTE:** If you move the SIM card to another phone, your SIM contacts are moved as well.

4. Enter the details of the new contact.
5. Tap **OK**.



**TIP:** You can customise Outlook contacts by adding a picture or a ring tone to uniquely identify the person calling you.



**TIP:** If someone whose phone number is not stored in **Contacts** calls you, you can create a contact for that person. To do this:

1. Access **Call History**.
2. Scroll to the required call to be highlighted, then tap  > **Save to Contacts**.
3. Tap **<New Contact>**.
4. Tap the contact type to create.
5. Edit the details of the new contact as required, then tap **OK**.



**TIP:** You can create **E-mail Group** and **Messaging Group** if required.

# Applications and multimedia

## Finding a contact

To find a contact by name:

1. Access **Contacts**.
2. Tap the **Enter a name...** field.
3. Enter the first letter of the name of the contact to find. Matching contacts will be listed.

## Copying contacts

To copy a phone contact to the SIM card:

1. Access **Contacts**.
2. Tap the required contact.
3. Tap  > **Save to SIM**.
4. Tap **OK**.



**NOTE:** When copying phone contacts to a SIM card, only the supported fields will be copied.

To copy a SIM contact to the phone:

1. Access **Contacts**.
2. Tap the required contact.
3. Tap  > **Save to Contacts**.
4. Tap **OK**.

To copy all phone contacts to the SIM card:

1. Access **SIM Manager**.
2. Tap the picture of the phone.
3. Tap **Menu > Select All**.
4. Tap **Menu > Copy to SIM**.
5. Tap **ok** after the copying has finished.
6. Tap **OK** twice to exit the **SIM Manager** application.

To copy all SIM contacts to the phone:

1. Access **SIM Manager**.
2. Tap the picture of the SIM card.
3. Tap **Menu > Select All**.
4. Tap **Menu > Copy to Phone**.
5. Tap **ok** after the copying has finished.
6. Tap **OK** twice to exit the **SIM Manager** application.

# Applications and multimedia

## Deleting contacts

To delete a contact:

1. Access **Contacts**.
2. Tap the required contact.
3. Tap  > **Delete Contact or Delete SIM Contact**.
4. Tap **Yes** to confirm the deletion.

To delete all contacts:

1. Access **Contacts**.
2. Tap  > **Select Contacts > All**.
3. Tap  > **Delete**.
4. Tap **Yes** to confirm the deletion.

To delete all contacts from the phone:

1. Access **SIM Manager**.
2. Tap the picture of the phone.
3. Tap **Menu > Select All**.
4. Tap **Menu > Delete**.
5. Tap **Yes** to confirm the deletion.
6. Tap **ok** after the deleting.
7. Tap **OK** twice to exit the **SIM Manager** application.

To delete all contacts from the SIM card:

1. Access **SIM Manager**.
2. Tap the picture of the SIM card.
3. Tap **Menu > Select All**.
4. Tap **Menu > Delete**.
5. Tap **Yes** to confirm the deletion.
6. Tap **ok** after the deleting.
7. Tap **OK** twice to exit the **SIM Manager** application.

## Sending contact information

You can send contact information in a text message or MMS message, or using Bluetooth.

To send contact information in a text message:

1. Access **Contacts**.
2. Tap the required contact.
3. Tap  > **Send Contact > Text Messages**.
4. Select the specific information to send, then tap **Done**.
5. Add a recipient to the message, then tap .

# Applications and multimedia

To send contact information in an MMS message:

1. Access **Contacts**.
2. Select the required contact to be highlighted.
3. Tap  > **Send as vCard**.
4. Add a recipient to the message, then tap **Send**.

For details of sending contact information using Bluetooth, see **Beaming an item** in **Connectivity**.

## CorePlayer

With **CorePlayer**, you can take control of your mobile multimedia playback using

**CorePlayer**'s simple yet powerful interface and features. It also comes with built-in YouTube support.

For any further information, visit  
<http://support.corecodec.com/>.

## File Explorer

**File Explorer** enables you to view and manage files saved in your Toshiba phone, or on a storage card.

## Games

Your Toshiba phone comes preloaded with the following games:

- **Solitaire**

## Getting Started

**Getting Started** gives you step-by-step instructions for carrying out common procedures with your Toshiba phone.

# Applications and multimedia

## Internet Explorer

**Internet Explorer Mobile** gives quick and easy access to searching using **Bing** and web pages in your **Favorites** and **History**.

You can also type in an address to access other web pages.

### Accessing a web page

To access a web page:

1. Access **Internet Explorer**.
2. Tap the address bar.
3. Enter a web page address.
4. Tap .



**NOTE:** Full-screen mode is the default setting. Tap  to return to the address and softkey bar.



**TIP:** To return to the Home page, tap  > **Home Page**.

### Changing the text size of web pages

To change the text size of a web page:

1. From a web page, tap  > **View** > **Text Size**.
2. Tap the required size.

### Adding a web page to Favorites

To add a web page to **Favorites**:

1. From a web page, tap  , then .
2. Edit the details if required, then tap **OK**.

### Zooming in or out on a web page

To zoom in or out on a web page:

Zoom in or out by using the zoom bar.



**TIP:** To reposition the zoom bar on the left or right of the screen by tapping, holding, and dragging it to the desired location.

# Applications and multimedia

## Changing the home page

To change the home page:

1. From a web page, tap  > **Tools** > **Options**.
2. Tap **Home Page**.
3. Tap one of the following options:
  - **Default Home page** - to use the default home page.
  - **Current page** - to set the current web page as the home page.
  - **Custom page** - to set a new home page. Enter the address of the new home page in the field below.
4. Tap **OK**.

## Clearing temporary files, cookies and History

When you use the Internet, your Toshiba phone stores data that uses up some of the storage capacity of the phone. You can delete these files to free up storage.

To clear temporary files, cookies and **History**:

1. Access **Internet Explorer**.
2. Tap  > **Tools** > **Options**.
3. Tap **Browsing History**.
4. Select the item to clear, then tap **Clear**.
5. Tap **Yes** to confirm the deletion.
6. Tap **OK** when you have finished.

# Applications and multimedia

## Sending a link

To send a link using **Messaging**:

1. From a web page, tap  > **Tools** > **Send Link....**
2. Select the **Messaging** account to use to send the link. A new message is created with the web page address in the body of the message.
3. Add a recipient and edit the message if required.
4. Tap **Send** or .

## Increasing the speed of your Internet browser

For details of increasing the speed of your Internet browser, see **Browser Settings** in **Settings**.

## Java

Your Toshiba phone supports Java applications (also known as MIDlets) that are written for mobile devices. Java applications include games and utilities.

Your phone supports Java 2 Edition, J2ME.

The **Java** application on your Toshiba phone enables you to download, install and manage Java applications.

## Installing a Java application

To install a Java application:

1. Access **Java**.
2. Tap **Menu** > **Install**.
3. Select where to install the application from:
  - To install from a website, tap **Browser**. This will launch the default browser. Go to the website with the required Java application and download the application. It is then loaded into the **Java** application.

# Applications and multimedia

- To install from a specific URL, tap **URL**. If the URL has already been entered, tap it, then tap **Go**. If the URL has not been entered, tap **Add**, enter a name for the URL and the web address, then tap **OK**.
- To install an application stored on your Toshiba phone, tap **Local Files**. All uninstalled Java applications stored on the phone and the storage card are displayed. Tap the one to install.

4. The details of the selected application will be displayed and you will be prompted to confirm the installation. Tap **Continue** to install the application.
5. Select the folder in which to install the application, then tap **OK**.
6. Wait a few seconds while the application is being installed. You can then run the application.

## Running a Java application

Once Java applications are successfully installed, they are displayed on the main **Java** screen.

To run a Java application:

1. Access **Java**.
2. Tap the required application.

## Marketplace

**Marketplace** is an integral part of the mobile experience. **Marketplace** allows you to expand your Toshiba phone's capabilities through powerful software.

You can manage your **Marketplace** account and application purchases directly from your Toshiba phone.

# Applications and multimedia

## Microsoft My Phone

My Phone is a service that allows you to back up your Toshiba phone data to a password-protected server online. My Phone backs up your contacts and appointments through your Web account. My Phone also allows you to share the photos on your Toshiba phone with your family and friends.

## Notes

With **Notes**, you can quickly capture ideas, questions, reminders, to-do lists and meeting notes by writing, typing or recording your voice in a note. This is especially useful when you don't have a pen and paper to hand.

For further details of **Notes**, see **Writing and drawing on the screen** in **Annex 1 - Text input**.

### Creating a note

To create a note:

1. Access **Notes**.
2. Tap .
3. Change the input method if required. See **Input methods** in **Annex 1 - Text input** for further details.
4. Enter the note using your selected input method.
5. Tap **OK** when you have finished.

# Applications and multimedia

 **NOTE:** To record a voice note, use the recording toolbar.

If this bar is not displayed, tap  > **View Recording Toolbar**.

## Viewing or playing a note

To view or play a note:

1. Access **Notes**.
2. Tap the note to view or play.

## Office Mobile

### Excel Mobile

With **Excel Mobile** you can work on spreadsheets in the same way as on a PC. You can create new spreadsheets and charts, and open and edit workbooks created on a PC.

 **NOTE:** **Excel Mobile** does not fully support some features. See the Microsoft website for details.

 **NOTE:** Some data and formatting may be lost when you save a workbook created on a PC to your Toshiba phone. See the Microsoft website for details.

## OneNote Mobile

With **OneNote Mobile**, you can gather notes and information in one place.

Notes in **OneNote Mobile** can contain text, images and voice recordings. You can also synchronise the notes with **OneNote** on a PC using **ActiveSync**.

# Applications and multimedia

## PowerPoint Mobile

With **PowerPoint Mobile**, slide show presentations created on your PC can be opened and viewed on your Toshiba phone.



**NOTE:** **PowerPoint Mobile** does not fully support some features. See the Microsoft website for details.

## Word Mobile

With **Word Mobile** you can work on documents in the same way as on a PC. You can create new documents and templates, and open and edit documents created on a PC.



**NOTE:** **Word Mobile** does not fully support some features. See the Microsoft website for details.



**NOTE:** Some data and formatting may be lost when you save the document on your Toshiba phone. See the Microsoft website for details.

## PhotoBase

**PhotoBase** is a full-featured image, management, editing and sharing application that enables you to manage and quickly preview images stored on your Toshiba phone.

## Pictures & Videos

### Viewing pictures and videos

You can view pictures and videos stored on your Toshiba phone or storage card using the **Pictures & Videos** application.

To view pictures and videos:

1. Access **Pictures & Videos**.
2. Tap the required picture or video.

# Applications and multimedia

## Search Phone

You can search for files and other items stored on your Toshiba phone in the **My Documents** folder or on a storage card.

You can search by file name or by keywords located in the item. For example, you can search e-mail messages, notes, appointments, contacts, and tasks as well as in **Help**.

To search for a file or an item:

1. Access **Search Phone**.
2. In the **Search for:** field, enter the file name, word, or other information you require.
3. If you have searched for an item before, tap the arrow to the right of the **Search for:** field to find it in the searching history.
4. In the **Type:** field, select a data type to help narrow your search.
5. Tap **Search**.

In the **Results** list, you can tap the item you require to open it.

## SIM Toolkit

When you install a SIM card that has applications loaded on it, you can run the applications using the **SIM Toolkit** application.

To run an application from the SIM card:

1. Access **SIM Toolkit**. The list of SIM applications is displayed.
2. Select the application that you want to run, then tap **Select**.



**NOTE:** The **SIM Toolkit** icon (  ) is not displayed when the installed SIM card does not have any applications loaded.

The title of this icon depends on the title of the SIM. It will generally show the name of your service provider.

# Applications and multimedia

## Streaming Player

**Streaming Player** enables you to play live and recorded streaming media on your Toshiba phone.

To use **Streaming Player**:

1. Access **Streaming Player**.
2. Tap **Open**.
3. Enter the URL of the required media, then tap **Connect**.



**NOTE:** To access the URL of a streaming media item, your Toshiba phone must connect to the network. For more information about connecting your phone to a network, see **Internet connections** in **Connectivity**.

## Tasks

With the **Tasks** application, you can create one-off tasks or recurring tasks. You can also set reminders for your tasks, and organise them by category.

Overdue tasks will be displayed in red.

## Creating a task

To create a new task:

1. Access **Tasks**.
2. Tap  > **New Task**.



**TIP:** You can also create a task by entering a name for the task in the **Tap here to add a new task** field. However, using this method you will need to add the details of the task separately.

3. Edit the details of the task as required.
4. Tap **OK**.

# Applications and multimedia



**TIP:** You can synchronise tasks on your Toshiba phone with your PC. This will keep tasks up to date in both locations. If you create a new task with a reminder on your PC and then synchronise tasks with your phone, the reminder is activated at the time set on your PC.

## Changing the status of a task

When a new task is created, it will be set as active. When you have completed the task, you can update its status.

To mark a task as completed:

1. Access **Tasks**.
2. Scroll to the required task to be highlighted, then tap .



**TIP:** If you need to reactivate a task, scroll to the required task, then tap .



**TIP:** You can toggle the status of a task by tapping the checkbox next to the task.

## Video Editor

**Video Editor** enables you to easily edit videos. You can also create video clips by combining still images, or create a video storyboard by mixing video, photos, text and music.

## Windows Live

**Windows Live** gives access to searching using **Bing**, as well as access to **Windows Live Messenger**.

For information on **Windows Live Messenger**, see **Windows Live Messenger in Messaging**.

# Applications and multimedia

## Windows Media

### Overview of Windows Media Player 10 Mobile

You can use Windows Media Player 10 Mobile to play digital audio and video files that are stored on your Toshiba phone, a storage card or on the Internet.

### Overview of screens and menus

Windows Media Player 10 Mobile has three primary screens:

- **Library** screen - enables quick access of files and playlists. It also includes an item that enables you to switch to the **Now Playing** screen.  
To switch to the **Playback** screen from the **Library** screen, tap **OK**.  
The **Library** screen will be the default screen displayed when you first use Windows Media Player Mobile.
- **Now Playing** screen - displays the **Now Playing** playlist. This shows the file currently playing, as well as any files that are queued up to play next.
- **Playback** screen - displays the playback controls and the video window. You can change the appearance of this screen by selecting a different skin.

# Applications and multimedia

## Playing items stored on your Toshiba phone

Use the **Library** to find and play music, videos, and playlists that are stored on your Toshiba phone or storage card.

To play an item stored on your Toshiba phone:

1. Access **Windows Media**.
2. If the item is in the **Library**, select the item, then tap **Play**.  
If the item is not in the **Library**, tap **Menu** > **Open File**.... Select the item, then tap **Play**.



**TIP:** To add files to the **Library**, tap **Menu** > **Update Library**....

## Playing items stored on a network

To play an item stored on a network:

1. Access **Windows Media**.
2. From the **Library** screen, tap **Menu** > **Open URL**....
3. Enter the URL of the file or select a URL from the **History**: field, then tap **OK**.



**NOTE:** To play an item on a network, your Toshiba phone must connect to the network. For more information about connecting your phone to a network, see **Internet connections** in **Connectivity**.

# Connectivity

## Beam

The term '**Beam**' is used to describe the short range transfer of data between two devices via a Bluetooth connection.

You can beam **Calendar**, **Contacts**, **Tasks**, and **Pictures & Videos** items, and other files stored on your Toshiba phone, to other devices.



**NOTE:** Bluetooth must be set to **On** or **Visible** to send beamed items.

To receive beamed items, Bluetooth must be set to **Visible**.

## Beaming an item

To beam an item to another device:

1. Select the item that you want to beam, then tap >**Beam**.... (This path will vary slightly depending on the type of item that you want to beam. To beam a contact, tap >**Send Contact** > **Beam**.)
2. Tap the device to which you want to send the item.

## Configuring your Toshiba phone to receive beamed data

To configure your Toshiba phone to receive beamed data:

1. Access **Beam**.
2. Tick the **Receive all incoming beams** checkbox, then tap **OK**.

# Connectivity

## Bluetooth

Bluetooth is a short-range wireless communications technology. Bluetooth-capable devices can exchange data without requiring a wired connection.

Bluetooth on your Toshiba phone has three modes: **Off**, **On** and **Visible**.

In **Off** mode, you cannot send or receive data using Bluetooth.

In **On** mode, your Toshiba phone can search for and connect to other devices. However, your phone will not be visible in searches by other devices.

In **Visible** mode, your Toshiba phone can search for and connect to other devices. Your phone will also be visible to other devices.

## Changing Bluetooth mode

By default, Bluetooth is in **Off** mode. Bluetooth will remain in the same mode when turning your Toshiba phone off and on.

To change Bluetooth mode:

1. Access **Bluetooth**.
2. Select **Mode** on the upper screen menu.
3. To set **Bluetooth** to **Off** mode, untick the **Turn on Bluetooth** checkbox.

To set **Bluetooth** to **On** mode, tick the **Turn on Bluetooth** checkbox.

To set **Bluetooth** to **Visible** mode, tick both the **Turn on Bluetooth** and **Make this device visible to other devices** checkboxes.



**TIP:** You can also toggle Bluetooth mode between **On** and **Off**, or **Visible** and **Off** using **Wireless Manager**, when the Bluetooth is turned on.

# Connectivity

## Pairing devices

When devices are paired, a relationship is created that enables the exchange of data between the devices.

The pairing can be set up using a passcode, which will ensure that exchanged data is kept secure.

Pairing of devices only needs to be carried out once. After this, the devices can connect to each other and exchange data without the passcode needing to be entered again.

Before pairing your Toshiba phone with another device, ensure that:

- Your Toshiba phone and the other device are within 10 metres of each other.
- Bluetooth on your Toshiba phone is set to **On or Visible**.
- Bluetooth on the other device is set to **Visible**.

To pair your Toshiba phone with another device:

1. Access **Bluetooth**.
2. On the **Devices** screen, tap **Add new device...** or **Add**. Your Toshiba phone will search for other Bluetooth-enabled devices and display them in a list.
3. Tap the required device, then tap **Next**.
4. For enhanced security, enter a passcode in the **Passcode:** field. This is alphanumeric, and can be between 1 and 16 characters in length.
5. Tap **Next**.
6. Wait for the other device to accept the pairing. If a passcode has been set on your Toshiba phone, then it will need to be entered on the other device.
7. To edit the settings for the device, tap **Advanced**. You can then edit the name to be used for the device, and select services to use from the device. Tap **Save** when you have finished.

To finish the pairing without editing the settings, tap **Done**.

# Connectivity

## Connecting a Bluetooth headset

Before connecting a Bluetooth headset to your Toshiba phone, ensure that:

- Bluetooth on your Toshiba phone is set to **On** or **Visible**.
- the Bluetooth headset is set to pairing mode.

To connect a Bluetooth headset:

1. Access **Bluetooth**.
2. On the **Devices** screen, tap **Add new device...**, or **Add**.
3. Tap the Bluetooth headset in the list of devices, then tap **Next**.
4. Enter the passcode for the headset if required. This will be provided with your Bluetooth headset.
5. Tap **Next**.
6. Wait for the headset to accept the pairing.
7. A confirmation will be displayed when the headset has been connected. Tap **Advanced**. (The confirmation will disappear after a while. If so, tap the headset in the list.)

8. If required, edit the name of the headset.
9. Make sure that the **Hands Free** checkbox is ticked. If you are using a stereo Bluetooth headset, also make sure that the **Wireless Stereo** checkbox is ticked.
10. Tap **Save** when you have finished.

## Bluetooth security

Although your Toshiba phone has security features compliant with the Bluetooth standard specification, this security might not work properly when using your Toshiba phone in a non-secure environment. Take care when using the Bluetooth feature.

## Domain Enroll

**Domain Enroll** enables you to enroll your Toshiba phone as a domain member. You can then connect your phone securely to a network, e.g. your work network.

# Connectivity

## Internet connections

Your Toshiba phone is equipped with powerful networking functions that enable you to connect to the Internet through a General Packet Radio Service (GPRS) or Universal Mobile Telecommunications System (UMTS) network. You can set up connections to the Internet or to a corporate network to browse the Internet, and exchange e-mail or instant messages.

If your Toshiba phone has not been preconfigured, you will need to manually enter the details for the required internet connections. For details of setting up internet connections, see **Annex 5 - Configuring internet settings**.

## Internet Sharing

**Internet Sharing** enables you to use your Toshiba phone as a modem for a PC.



**NOTE:** This functionality is only available if it is supported on your SIM card.

To connect to the Internet using **Internet Sharing**:

1. Connect your Toshiba phone to a PC using the USB cable or Bluetooth.
2. Access **Internet Sharing**.
3. In the **PC Connection**: field, select the type of connection used for connecting the phone and PC.
4. In the **Network Connection**: field, select the connection to use to connect to the Internet.
5. Tap **Connect**. Once the connection is enabled, you can access the Internet on a PC using your Toshiba phone as a modem.
6. When you have finished using the Internet, tap **Disconnect** on your phone.

# Connectivity

## USB Mode

**USB Mode** enables you to change the type of USB connection used between your Toshiba phone and PC.

## Wi-Fi

Your Toshiba phone supports Wi-Fi (Wireless LAN), which is IEEE 802.11b/g compliant, and Wi-Fi Protected Setup (WPS), which is a standard for easy and secure establishment of a wireless network.

## Connecting to a Wi-Fi network

Before connecting to a Wi-Fi network, ensure that Wi-Fi on your Toshiba phone is on.



**NOTE:** The Wi-Fi on your Toshiba phone is set to **Off** as a default. To turn it on, access **Wireless Manager**, then tap **Wi-Fi**.

To connect to a Wi-Fi network:

1. Access **Wi-Fi settings**.
2. Select the required network, then tap **Connect**.

To connect to a Wi-Fi network via WPS:

1. Access **Wi-Fi Settings**.
2. Tap **Add New**.
3. Tap **WPS**.
4. Select **Connect Button** or **PIN**.

When **Connect Button** is selected:

Push the WPS button on an access point such as wireless router and modem.

When a **PIN** is selected:

Access the access point via the registrar such as PC, then enter the PIN displayed on the phone screen.

5. Tap **Connect**. The phone starts searching for the access point and then obtaining its information.

# Connectivity

-  **NOTE:** If the same SSID already exists, the phone asks whether or not you desire to replace it to a new network. Tap **Replace** to connect with the new network.
- 6. Tap **Next** when the **Setting Complete** appears on the phone screen.
- 7. Name the connection and enter it in the **Connection name:** field if required.
- 8. Tap **OK** and wait until the phone completes the connection process.

To connect to a Wi-Fi network manually:

1. Access **Wi-Fi Settings**.
2. Tap **Add New**.
3. Tap **Manual**.
4. Enter the details of the network.

 **TIP:** You can also connect to a Wi-Fi network from the **Wi-Fi**.

## Wi-Fi security

It is possible for an outside party to easily gain unlawful access to your Toshiba phone via Wi-Fi if the security function is not used.

Without this security, your Toshiba phone carries the risk of unlawful access, wiretapping, and loss or destruction of data.

You should set up your Toshiba phone to use the authentication and encryption features in order to prevent such access.

## Wireless Manager

**Wireless Manager** enables you to easily switch the **Phone**, **Bluetooth** and **Wi-Fi** functionality on or off.

 **TIP:** You can also access the detailed settings for the **Phone**, **Bluetooth**, and **Wi-Fi** from the **Menu** on the bottom screen.

 **NOTE:** You can conserve battery power by switching off **Bluetooth** and **Wi-Fi** when they are not in use.

# Connectivity

## Switching radio transmission on/off

You can switch the telephony radio transmission of your Toshiba phone on and off.

When the radio transmission is off, it is in '**Flight Mode**'. In this mode, you will not be able to make or receive calls, send or receive messages, or access the Internet.

To switch radio transmission on/off:

From **Wireless Manager**, tap the **Phone** item.  
Radio transmission will toggle on or off.

# Settings

## About

The **About** setting enables you to view technical information about your Toshiba phone, including the operating system and memory of the phone. This information is useful when installing new applications on your Toshiba phone.

You can also change the name of your Toshiba phone as it is displayed to other devices (for example, when using Bluetooth).

## Changing device name

To change the device name:

1. Access **About**.
2. Select **Device ID** on the upper screen menu.
3. Enter a new name for your Toshiba phone in the **Device name:** field. You can also add a description if required.
4. Tap **OK**.

## Adjust Geomagnetic Sensor

The geomagnetic sensor works as the electronic compass. Operating in tandem with the user's map application that supports geomagnetic sensor, the direction in which the user is moving will always be at the top of the phone screen. In addition, in applications unrelated to maps, it can simply be used as a compass.

The **Adjust Geomagnetic Sensor** starts when an application that supports geomagnetic sensor is started for the first time.

To adjust geomagnetic sensor:

1. Tap **Adjust** and repeat following steps until the adjustment is completed.
2. Hold the phone horizontal to the ground and rotate it as shown in the figures on the touch screen.
3. Rotate the phone toward your body at least 120 degrees and return it.
4. Rotate the phone to the left at least 120 degrees and return it.

# Settings

 **TIP:** You can access **Adjust Geomagnetic Sensor** by tapping  > **Settings** > **System** > **Adjust Geomagnetic Sensor**.

## Adjust Motion Sensor

If the **Motion Sensor** does not seem to be operating correctly, you can adjust it as follows:

1. Place your Toshiba phone on a stable, level surface, with the touch screen facing upwards.
2. Access **Adjust Motion Sensor**.
3. If the yellow circle is not in the centre of the target area, tap **Adjust**.
4. When the adjustment is complete, tap **OK**.

## Backlight

You can adjust the brightness of the backlight, and set the backlight to dim after a specific amount of time has elapsed.

You can configure settings to prolong battery power.

To change the backlight settings:

1. Access **Backlight**.
2. On the **Battery Power** screen, you can select when to turn off the backlight when using battery power.
3. On the **External Power** screen, you can select when to turn off the backlight when using external power.
4. On the **Brightness** screen, you can adjust the brightness of the screen when using battery or external power.
5. Tap **OK** when you have finished.



**NOTE:** The higher the brightness, and the longer the backlight remains on, the more power will be used.

# Settings

## Browser Settings

**Browser Settings** enables you to set **Internet Explorer** as a high speed browser.

 **NOTE:** Using the high speed browser setting will increase battery consumption, and may increase the time taken to switch your Toshiba phone on/off.

## Certificates

To view certificate details:

Access **Certificates**. On each screen, the certificate names, along with their issuing authority and expiry date, are displayed. Tap a certificate to view its details.

## Clock & Alarms

### Setting the date and time

To set the date and time:

1. Access **Clock & Alarms**.
2. Select **Time** on the upper screen menu if required.
3. Set the time zone, current date and time.
4. Tap **OK** when you have finished.
5. Tap **Yes** to save the changes.

 **NOTE:** These settings are only lost if you reset your Toshiba phone. Your settings are saved if you power off the phone, or if the battery is fully discharged.

# Settings

## Setting an alarm

To set an alarm:

1. Access **Clock & Alarms**.
2. Select **Alarms** on the upper screen menu.
3. Tap one of the alarm display areas for accessing Alarm Settings screen. (You can set up to three alarms.)
4. Set a time for this alarm.
5. Tap < **Description** > field to label this alarm if required.
6. Select the days when the alarm is required.
7. Select a sound and the types of alarm to use.



**TIP:** Tap **Play** button to listen to a sample of the selected sound.

8. Tap **OK**, and make sure that the checkbox for the set alarm is ticked.



**NOTE:** To set alarms to be audible, even when the phone is set to silent or vibrate, tick the **Sound alarms even when the device is set to silent or vibrate** checkbox, then tap **OK**.

## Customer Feedback

**Customer Feedback** sends anonymous information to Microsoft for use in helping improve Windows Mobile software.

## Encryption

This feature allows you to secure sensitive information on your storage card. The data will only be accessible when the card is installed in your Toshiba phone. If the card is lost or stolen, the information remains secure. The contents of the storage card cannot be accessed by anyone else because they are encrypted.

To encrypt the contents of your storage card:

1. Access **Encryption**.
2. Tick the **Encrypt files when placed on a storage card** checkbox.
3. Tap **OK**.



**WARNING:** Anyone in possession of the encryption key can decrypt and access information stored on the storage card.

# Settings

## Error Reporting

**Error Reporting** sends data from your Toshiba phone to Microsoft technical support groups. The data is used to diagnose program errors for devices running Windows Mobile software.

If a program error occurs, **Error Reporting** starts automatically. The information Microsoft receives is used by programming groups at Microsoft. The data is used for quality control and will not be used for tracking individual users, installations or for any marketing purpose.

## External GPS

To set up **External GPS**:

1. Access **GPS Settings**. (Tap **External GPS**.)
2. On the **Programs** screen, select the port that your Toshiba phone will use to obtain GPS data.
3. On the **Hardware** screen, select the hardware port to which your GPS device is connected. You can also set the baud rate.
4. On the **Access** screen, tick the **Manage GPS automatically (recommended)** checkbox if required. You are strongly advised to use this feature as it will enable Windows Mobile to manage access to your GPS device, and allows multiple programs to obtain GPS data simultaneously.
5. Tap **OK** when you have finished.

# Settings

## Internal GPS

**Internal GPS** enables you to change the settings for downloading the latest satellite data from the network and detecting position information quickly.

## Location Request

**Location Request** sets the action of your Toshiba phone when there is a location request from the third party.

## Managed Programs

**Managed Programs** lists applications that have been installed remotely by your company system administrator. You can view details of these applications.

## Master Clear

**Master Clear** resets all settings on your Toshiba phone to their factory defaults, and deletes all of your data.

You should only use this procedure as a last resort. It is recommended that you back up all of your data before using **Master Clear**.

If you are experiencing a problem with an application, it is most likely a result of a conflict between installed programs. We recommend uninstalling the most recently added program first. Also verify that the program is designed to be run on your Toshiba phone by comparing the requirements to the information provided with your phone. To view this information, access **About**.

To reinitialise your Toshiba phone when it is switched on:

1. Access **Master Clear**.
2. Follow the on-screen instructions to reinitialise your phone. The phone will restart after it has been reinitialised.

# Settings

To reinitialise your Toshiba phone if there are problems in accessing the **Master Clear** application:

1. Press and hold the **Power key**, the **Volume Up key** and the **Camera key** until the **Master Clear** screen is displayed (at least five seconds).
2. Within 60 seconds, press the **Volume Down key** to select **< Yes >** for the on-screen confirmation, then press the **Camera key**.
3. Press the **Volume Down key** to select **< Yes >** for the on-screen final confirmation, then press the **Camera key**. The phone will restart after it has been reinitialised.

## Memory

To ensure optimum performance of your Toshiba phone, it is necessary to maintain sufficient memory.

To check the memory available on your Toshiba phone:

1. Access **Memory**.
2. On the **Main** screen, you can view the details of **Storage** and **Program** memory.
3. On the **Storage Card** screen, you can view the memory available on the storage card.
4. Tap **Find large files using storage memory**, to search for specific files.

# Settings

## Motion Sensor Settings

These settings will allow you to select whether the motion sensor is activated when you tilt, tap or shake your Toshiba phone.

To set up the Motion Sensor:

1. Access **Motion Sensor Settings**.
2. Tick or untick the **Auto screen orientation change**, **Double tap to Task Manager** and **Activate shake operation** checkboxes as required. (You can select one of the following options for **Activate shake operation**, **Go to Phone screen**, **Go to Today Screen**, or **Answer Call**.)
3. Tap **OK**.

## Owner Information

**Owner Information** enables you to enter your identification such as address, telephone, e-mail, and notes for your reference.

## Phone

### Setting ring tones

To set a ring tone:

1. Access the **Phone** settings.
2. On the **Sounds** screen, select the following:
  - In the **Ring type**: field, select the required type of tone. This can be ringing, vibration, a combination of ringing and vibration, or none.
  - In the **Ring tone**: field, select the required tone.



**TIP:** Tap the play icon to listen to a sample of the selected ring tone.

# Settings

3. Tap **OK**.

-  **TIP:** You can use custom sounds as ring tones. You can copy the files to your phone from your PC using **ActiveSync**, or download them from the Internet.
-  **TIP:** You can also set the ring tone from the **Sounds & Notifications** settings.

## Setting keypad tones

To set keypad tones:

1. Access the **Phone** settings.
2. On the **Sounds** screen, select the required type of keypad tones in the **Keypad:** field. To have no keypad tones, select **Off**.

## Call Barring

**Call Barring** enables you to block certain categories of incoming and outgoing calls (for example, international calls).

-  **NOTE:** **Call Barring** is only available if it is supported by your service provider.
-  **NOTE:** Before setting up **Call Barring**, you will need to obtain your call barring password from your service provider.

To set up **Call Barring**:

1. Access the **Phone** settings.
2. Select **Services** on the upper screen menu.
3. In the list of services, tap **Call Barring**, then tap the **Get Settings...** button. The settings will then be read from the network.
4. When the current settings are displayed, select the settings required for blocking incoming and outgoing calls.
5. Tap **OK**.
6. Enter the call barring password, then tap **OK**. The settings are sent to the network.

# Settings

## Caller ID

**Caller ID** allows selected call recipients to view your name and phone number information on their phone when you call them.

To configure **Caller ID**:

1. Access the **Phone** settings.
2. Select **Services** on the upper screen menu.
3. In the list of services, tap **Caller ID**, then tap the **Get Settings...** button.
4. In the **Provide my caller ID to:** field, select one of the following:
  - **Everyone** - your information will be displayed to everyone that you call.
  - **No one** - your information will be hidden from everyone that you call.
  - **Only to contacts** - your information will only be displayed when you call a number stored in **Contacts**.
5. Tap **OK**.

## Call Forwarding

**Call Forwarding** enables you to forward incoming calls to another number.



**NOTE:** **Call Forwarding** is only available if it is supported by your service provider.

To set up **Call Forwarding**:

1. Access the **Phone** settings.
2. Select **Services** on the upper screen menu.
3. In the list of services, tap **Call Forwarding**, then tap the **Get Settings...** button.
4. Select the conditions during which you would like to forward incoming calls. Enter the phone number(s) for forwarded calls.
5. Tap **OK**.



**TIP:** If you have set up voice mail, you can select **Voicemail** as the phone number for forwarded calls. For details of setting up voice mail, see **Setting up voice mail**.

# Settings

## Call Waiting

**Call Waiting** notifies you of incoming calls when you are already in a call. You will then have the option to answer or ignore the second call.



**NOTE:** **Call Waiting** is only available if it is supported by your service provider.

To enable **Call Waiting**:

1. Access the **Phone** settings.
2. Select **Services** on the upper screen menu.
3. In the list of services, tap **Call Waiting**, then tap the **Get Settings...** button.
4. Select whether or not you wish to be notified of waiting calls.
5. Tap **OK**.

## Setting up voice mail

Voice mail is normally preconfigured. If it is not preconfigured, you can save your voice mail number to the phone manually.

To set up voice mail manually:

1. Access **Mail Settings**.
2. Tap **SMS**.
3. Enter your voice mail number in the **Voice mail number:** field. This can be obtained from your service provider.
4. Tap **OK**.

## Fixed Dialing

**Fixed Dialing** restricts the numbers that you can call from your Toshiba phone. When **Fixed Dialing** is activated, you can only call predefined numbers or area codes. These numbers are stored in a list that you can set up and edit using your Toshiba phone.



**NOTE:** **Fixed Dialing** is only available if it is supported by your service provider.

# Settings

 **NOTE:** Before setting up **Fixed Dialing**, you will need to obtain PIN2 from your service provider.

To set up **Fixed Dialing**:

1. Access the **Phone** settings.
2. Select **Services** on the upper screen menu.
3. In the list of services, tap **Fixed Dialing**, then tap the **Get Settings...** button.
4. Tick the **Enable fixed dialing** checkbox.
5. Tap **Menu > Add**.
6. In the **Name:** and **Number:** field, respectively enter the name and phone number you want to be able to call.
7. Tap **Done**.
8. If required, add more numbers, then tap **Done**.
9. Tap **OK**, then enter PIN2 and tap **Done**.

## Setting the network selection type

 **NOTE:** This setting is only available if it is supported by your service provider.

To set the network selection type:

1. Access the **Phone** settings.
2. Select **Network** on the upper screen menu.
3. In the **Network selection** field, select **Automatic** or **Manual** as required.
4. If you select **Automatic**, your Toshiba phone will register to the default network. This network is defined by your SIM card.
5. If you select **Manual**, you will need to wait for the phone to search for all available networks.

When the list of networks is displayed, tap the required network, then tap **OK**. Your Toshiba phone will register to the selected network.

6. Tap **OK**.

The default setting is **Automatic**.

If you select **Manual**, and your current network becomes unavailable, you will need to wait for

# Settings

the phone to search for all available networks. You can then select one to connect to.

## Preferred networks

If you have selected the **Automatic** network selection type, following any failure in connection to your home network, your Toshiba phone will attempt to connect to the first network in the list of **Preferred networks**. If this fails, the phone will attempt to connect to the next network in the list, and so on.

To set up or update the list of **Preferred networks**:

1. Access the **Phone** settings.
2. Select **Network** on the upper screen menu.
3. Tap **Set Networks**. The settings will then be read from the network.
4. Add new networks or reorder the list as required. You can also remove networks from the list by unticking the checkbox beside the network name.
5. Tap **OK** when you have finished.

## Connecting to a network

To connect to a network:

1. Access the **Phone** settings.
2. Select **Network** on the upper screen menu.
3. Tap **Find Network**. You will need to wait for the phone to search for all available networks.

When the list of networks is displayed, tap the required network, then tap **OK**. Your Toshiba phone will register to the selected network.

## Setting network mode

To set the network mode:

1. Access the **Phone** settings.
2. Select **Mode** on the upper screen menu.
3. Select a network mode from one of the following:
  - **Automatic** - selects network mode automatically.
  - **HSDPA** - selects 3G/3.5G network mode.
  - **GSM** - selects 2G/2.5G network mode.
4. Tap **OK**.

# Settings



**NOTE:** Changing the network mode settings may limit the ability of your Toshiba phone to connect to the wireless network, and may result in signal failure.

## Power Saving Settings

**Power Saving Settings** enables you to set up your Toshiba phone to optimise performance or save battery power, depending on your preferences.

## Power

The **Power** settings enable you to check the battery status and configure settings to prolong battery power.

To view and change **Power** settings:

1. Access **Power**.
2. On the **Battery** screen, the remaining battery power is displayed.
3. On the **Advanced** screen, you can select when to turn off the screen when using battery or external power.
4. On the **Wi-Fi** screen, you can restrict sleep mode activation, and set the power save setting to use when Wi-Fi is on.
5. Tap **OK** when you have finished.

# Settings

## Regional Settings

**Regional Settings** enables you to specify the styles in which numbers, currency, time and date are displayed.

To change **Regional Settings**:

1. Access **Regional Settings**.
2. On the **Region** screen, select your region in the drop-down list. Changing this setting automatically updates the styles in which numbers, currency, time and date are displayed to the defaults for the selected region.
3. Change specific items on the other screens if required.
4. Tap **OK** when you have finished.

## Remove Programs

**Remove Programs** enables you to delete applications that you have installed.



**NOTE:** Programs that were pre-installed on your Toshiba phone cannot be removed in this way.

To remove a program:

1. Access **Remove Programs**.
2. Tap the application to remove, then tap **Remove**.
3. Tap **Yes** to confirm the deletion.
4. Tap **OK** when you have finished removing programs.

# Settings

## Screen

### Adjusting screen settings

To adjust screen settings:

1. Access **Screen**.
2. On the **General** screen, you can set up the screen orientation and alignment.
3. On the **ClearType** screen, you can enable ClearType, which smooths the edge of screen fonts.
4. On the **Text Size** screen, you can slide the marker to adjust the text size. An example of the selected text size is displayed.
5. Tap **OK** when you have finished.

### Adjusting scroll speed

The scroll speed is the speed at which you can scroll through items in a list.

To adjust the scroll speed:

1. Access **Buttons**.
2. In the **Delay before first repeat**: field, move the pointer to adjust the time taken before scrolling begins.
3. In the **Repeat rate**: field, move the pointer to adjust the time taken to scroll from one item to the next.
4. Tap **OK** when you have finished.

## Security

It is advisable to apply certain security features in case your Toshiba phone is lost or stolen.

You can apply the following security to prevent unauthorised use:

- **Device lock** - when this feature is activated, you will need to unlock the phone before you can use it.

You can enable a password for the device

# Settings

lock to prevent unauthorised use of your Toshiba phone. You can also set a time after which the device lock will be activated if the phone is left idle.

When the device lock is activated with a password enabled, you will be prompted to enter the password to unlock the phone.

By using the device lock without a password, you can prevent accidental calls and operations.

- **Phone lock** - using a personal identification number (PIN), this feature prevents unauthorised use of your SIM card in any phone. When this feature is activated, you will be prompted for your PIN when you switch on your Toshiba phone. You cannot use the SIM card until the PIN is entered correctly.
- **SIM Lock** - this feature prevents unauthorised use of your Toshiba phone with other SIM cards. When this feature is activated, your Toshiba phone can only be used with the SIM card that was in the phone during **SIM Lock** activation.

## Enabling a password for the device lock

To enable a password for the device lock:

1. Access **Lock**.
2. On the **Password** screen, tick the **Prompt if phone unused for** checkbox, and select how long your phone can be left idle before a password is required.
3. Select a password type.
4. Enter and confirm a password.
5. Enter a hint on the **Hint** screen if required.
6. Tap **OK**.
7. Tap **Yes** to confirm the changes.



**IMPORTANT:** If you forget your password, you will need to reinitialise your phone. See **Master Clear** for details.

# Settings

## Disabling the device lock password

To disable the device lock password:

1. Access **Lock**.
2. Enter your current password, then tap **Unlock**.
3. On the **Password** screen, untick the **Prompt if phone unused for** checkbox.
4. Tap **OK**.
5. Tap **Yes** to confirm the change.

## Activating the device lock

To activate the device lock, enter the sleep mode or tap  and then tap .

## Deactivating the device lock

The device lock will be activated when returning from the sleep mode.

To deactivate the device lock:

If the device lock password is enabled,

1. Slide the  to the right or left if required.
2. Enter your current password.
3. Tap  or **Unlock** to return to where you left off,

 to go to **Contacts**, or  
 to go to **Messaging**.

If the device lock password is not enabled, slide the  to the left or right.

## Enabling phone lock



**NOTE:** Before you start, you will need to know the SIM PIN. This is provided with your SIM card.

To enable the phone lock:

1. Access the **Phone** settings.
2. Select **Security** on the upper screen menu.

# Settings

3. Tick the **Require PIN when phone is used** checkbox.
4. Enter the SIM PIN, then tap **Enter**.
5. Tap **OK**.

## Disabling phone lock

To disable the phone lock:

1. Access the **Phone** settings.
2. Select **Security** on the upper screen menu.
3. Untick the **Require PIN when phone is used** checkbox.
4. Enter the SIM PIN, then tap **Enter**.

**⚠ WARNING:** If you enter the incorrect PIN for your SIM card three consecutive times, you will need to contact your service provider to obtain the PUK. Do not try to guess the PUK as your SIM card will be rendered permanently inoperative following ten consecutive unsuccessful attempts.

5. Tap **OK**.

## Activating SIM Lock

To activate SIM Lock:

1. Access **SIM Lock**.
2. Tick the **Lock phone to use current SIM card only** checkbox.
3. Enter and confirm a password of eight digits.
4. Tap **Done** or **OK**.
5. Tap **Yes** to confirm the changes.

## Deactivating SIM Lock

To deactivate **SIM Lock**:

1. Access **SIM Lock**.
2. Enter the **SIM Lock** password, then tap **Done** or **OK**.
3. Untick the **Lock phone to use current SIM card only** checkbox.
4. Tap **Done** or **OK**.
5. Tap **Yes** to confirm the changes.

# Settings

## Sleep Mode Indicator

This setting enables you to set the LED indicator to be on when your Toshiba phone is in sleep mode.

## Sounds & Notifications

You can set a different sound for different events. The sound can be set to something different for each type of event.

You can also set up the sounds and vibrations required when tapping the screen.

### Setting sounds and notifications

To set sounds and notifications:

1. Access **Sounds & Notifications**.
2. On the **Sounds** screen, select the required settings from the following:
  - Tick the **Events** checkbox to enable sounds for events such as warnings.
  - Tick the **Programs** checkbox to enable sounds for applications.
3. On the **Notifications** screen, select the specific sound required for each event, and the way in which you want to be notified of the event. Available items are dependent on the event selected.
4. On the **Vibrations** screen, select whether to activate vibrations for screen taps. You can also specify the length of the vibrations.
5. Tap **OK** when you have finished.

• Select whether to enable sounds for **Screen taps** or pressing **Hardware buttons**. You can also specify the level of the sounds.

3. On the **Notifications** screen, select the specific sound required for each event, and the way in which you want to be notified of the event. Available items are dependent on the event selected.

 **TIP:** Tap the play icon to listen to a sample of the selected sound.

 **TIP:** You can use custom sounds by copying the files to your phone from your PC using **ActiveSync**, or downloading them from the Internet.

 **TIP:** Disabling sounds and flashing lights for events will help to conserve battery power.

4. On the **Vibrations** screen, select whether to activate vibrations for screen taps. You can also specify the length of the vibrations.

5. Tap **OK** when you have finished.

# Settings

## Task Manager

**Task Manager** enables you to quickly switch between currently running applications.

It also enables you to end an application if it becomes unstable or the memory is low.

## Switching between applications

To switch between applications using **Task Manager**:

1. Access **Task Manager**.
2. Double-tap on the application to access.



**TIP:** Alternatively, tap the application, then tap **Menu > Switch To**.

## Ending applications

To end an application using **Task Manager**:

1. Access **Task Manager**.
2. Tap the application to end, then tap **End Task**.
3. Tap **X** or **Menu > Exit** when you have finished.



**TIP:** To end all running applications, tap **Menu > End All Tasks**, then tap **Yes** to confirm the action.

## Toolbox Settings

### Enabling or disabling Toolbox

To enable/disable the **Toolbox**:

1. Access **Toolbox Settings**.
2. Tick or untick the **Use Toolbox** checkbox as required.
3. Tap **OK**.



**NOTE:** By disabling the **Toolbox**, the **Toshiba Free Pad**, **Magnifying Glass**, and **Task Switcher** are also disabled.

# Settings

## Setting up Toshiba Free Pad for left or right-handed use

To set up **Toshiba Free Pad** for left or right-handed use:

1. Access **Toolbox Settings**.
2. Ensure that the **Use Toolbox** checkbox is ticked.
3. Select **Right-handed** or **Left-handed** as required.
4. Tap **OK**.

## Video Quality Setting

This setting enables you to set the quality for playing video files.

## Volume control

You can access the phone sound volume and ringer/call volume settings by tapping the ringer icon on the status indicators.

Volume control has the following settings:

- Phone sound volume - 6 levels.
- Ringer/call volume - 6 levels.
- Both phone volume and ringer/call volume can be set to **On**, **Vibrate** or **Off**.

 **TIP:** You can change the volume settings by pressing the **Volume keys**.

 **TIP:** You can also change the phone volume and ringer/call volume settings using **Toshiba Volume Settings**. To do this:

1. Access **Volume Settings**.
2. Tap the required setting (**On**, **Vibrate** or **Off**), then tap **OK**.

# Specifications

<b>System Information</b>	
Processor	Qualcomm® Snapdragon™ QSD8250, Scorpion™ at 1 GHz
Memory	RAM : 256 MB ROM : 512 MB
Operating System	Windows Mobile® 6.5 Professional
<b>UMTS/HSDPA/HSUPA GSM/GPRS/EDGE Frequency Range</b>	
Within 3G (UMTS) 2100	1920 - 2170 MHz
Within 3G (UMTS) 900	880 - 960 MHz
Within GSM 850	824 - 894 MHz
Within GSM 900	880 - 960 MHz
Within DCS 1800	1710 - 1880 MHz
Within PCS 1900	1850 - 1990 MHz
<b>Continuous Talk Time</b>	
Within 3G (UMTS) area	Approximately 240 minutes
Within GSM area	Approximately 275 minutes
<b>Continuous Standby Time</b>	
Within 3G (UMTS) area	Approximately 220 hours
Within GSM area	Approximately 225 hours

# Specifications

<b>Maximum Output</b>	
Within 3G (UMTS) 2100	Class 3 0.25 W
Within 3G (UMTS) 900	Class 3 0.25 W
Within GSM 850	Class 4 2 W
Within GSM 900	Class 4 2 W
Within DCS 1800	Class 1 1 W
Within PCS 1900	Class 1 1 W
<b>Dimensions (H x W x D)</b>	
Approximately 126 mm x 66 mm x 9.9 mm	
<b>Weight</b>	
Approximately 125 g	
<b>AC Charger</b>	
Input voltage	100 to 240 VAC, 50/60 Hz
Charging temperature range	5 to 35 °C
Battery charging time	Approximately 140 minutes
<b>Display</b>	
LCD	104mm (4.1") TFT LCD with Touch screen
Resolution	800 x 480 (65536 colours)

# Specifications

<b>Audio/Video codecs</b>	
Audio	AAC, AAC+, eAAC+, AMRNB, MP3, WMA
Video	ASF, H.263, H.264, MPEG-4, WMV
<b>Connectivity</b>	
Bluetooth	Bluetooth™ ver2.0 + EDR (Power Class 2) Advanced Audio Distribution Profile (A2DP) Audio/Video Remote Control Profile (AVRCP) Generic Access Profile (GAP) Hands-Free Profile (HFP) Headset Profile (HSP) Personal Area Networking Profile (PAN) Phone Book Access Profile (PBAP) Serial Port Profile (SPP)
Wireless LAN	IEEE 802.11b/g AES, TKIP, WEP, WPA, WPA-PSK, WPA2, WPA2-PSK, WPS
<b>Interface</b>	
Cable, headset and phone charging	Micro-USB (Client, Full Speed, High Speed, Host) / Headset / Charger
Headset Connector	Micro-USB stereo headset
Expansion slot	microSD™

# Troubleshooting

Problem	Possible cause	Possible solution
Cannot switch phone on.	Battery out of power.	Charge the battery (see page 46).
	Battery not installed correctly.	Ensure that the battery is inserted correctly (see page 45).
Phone switches off automatically.	Battery out of power.	Charge the battery (see page 46).
Cannot charge battery.	Battery not installed correctly.	Ensure that the battery is inserted correctly (see page 45).
	AC charger not connected.	Ensure that the AC charger is connected to the phone and to a working AC outlet.
	Connectors are dirty.	Clean the connectors of the AC charger and battery.
	Battery has worn out.	Replace the battery.
	Battery or AC charger is damaged.	Replace the battery or charger. Contact your dealer for assistance.
Battery loses power quickly.	<b>Backlight, Power settings and Power Saving Settings</b> need to be adjusted.	Adjust settings to optimise power performance (see page 107, page 119 and page 119).

## Troubleshooting

Problem	Possible cause	Possible solution
Network not displayed.	SIM card not installed correctly.	Ensure that the SIM card is inserted correctly (see page 43).
	Contacts between SIM card and phone are dirty.	Gently clean the contacts of the SIM card and phone.
	Network signal is weak.	Move clear of any obstructions that may block the signal.
	SIM card is damaged.	Contact your service provider to obtain a replacement SIM card.
Cannot make a call.	You are outside of your network service area.	Connect to a different network if this is supported by your service provider (see page 118).
	Phone or SIM card is locked.	Unlock the phone or SIM card (see page 121).
	<b>Call Barring</b> is active.	Deactivate <b>Call Barring</b> (see page 114).
Cannot answer a call.	<b>Call Forwarding</b> is active.	Deactivate <b>Call Forwarding</b> (see page 115).
	<b>Call Barring</b> is active.	Deactivate <b>Call Barring</b> (see page 114).
No ringing for an incoming call.	Phone is set to not ring for incoming calls.	Edit the ringtone settings (see page 113).

# Troubleshooting

Problem	Possible cause	Possible solution
Poor call quality.	Network signal is weak.	Move clear of any obstructions that may block the signal.
	Network signal is changing frequently, e.g. when travelling on a train.	Wait until signal strength is consistently high before making or answering a call.
Other party in a call cannot hear you.	Phone is muted.	Unmute the phone (see page 64).
Cannot send or receive text messages.	Your service provider is not enabling this service.	Contact your service provider to check your subscription status.
Cannot send or receive MMS messages.	Your service provider is not enabling this service.	Contact your service provider to check your subscription status.
	MMS settings are missing or incorrect.	Ensure that the MMS settings are correct (see page 145). To obtain the settings, contact your service provider.
Cannot access the Internet.	Your service provider is not enabling this service.	Contact your service provider to check your subscription status.
	Network settings are missing or incorrect.	Ensure that the network settings are correct (see page 102). To obtain the settings, contact your service provider.

## Troubleshooting

Problem	Possible cause	Possible solution
Storage memory is low.	Too many items stored on the phone.	Delete any unwanted messages, clear the Internet history, and delete any unwanted files.
Storage card is not recognised.	Storage card not installed correctly.	Ensure that the storage card is inserted correctly (see page 43).
	Storage card is damaged.	Replace the storage card.

# Annex 1 - Text input

## Input methods

Your Toshiba phone enables you to enter information in three different ways:

- Typing - using the **Input Panel**.
- Writing - using your finger, writing directly on the screen.
- Drawing - using your finger, drawing directly on the screen.

## Input Panel

The **Input Panel** provides the following input methods:

- **Keyboard**
- **Toshiba Keyboard**

The **Input Panel** icon is displayed at the centre bottom of the screen when text input is possible.

To open the **Input Panel**, tap the **Input Panel** icon.

When you begin entering a word using any of the input methods, your Toshiba phone will suggest possible words. Tap one of the suggested words to enter it.

Your Toshiba phone will learn words as you use them. They will then be used as suggested words in the future.



**TIP:** Tap and hold to switch the **Input Panel**.

## Keyboard

With **Keyboard**, you use your finger to tap on the keyboard to enter characters.



**TIP:** Tap to enter miscellaneous letters and symbols.

## Annex 1 - Text input

### Toshiba Keyboard

With **Toshiba Keyboard**, you use your finger to tap on the keyboard to enter characters.

**Toshiba Keyboard** consists of the following three keyboard layouts:

- **QWERTY pad** - this has a similar layout to a PC keyboard.
- **Multi-tap pad** - this has a similar layout to a conventional multi-tap mobile phone keypad.
- **Numeric/Symbol pad** - this enables easy entry of numbers, symbols and special language characters.

Tap the pad switch buttons (  and  for **QWERTY pad**,  for **Multi-tap pad**,  for **Numeric/Symbol pad** ) to switch between the different pads.

### Writing and drawing on the screen

With your Toshiba phone, you can draw directly on the screen, write on the screen, and save notes in your own handwriting. To do this, you must first set the input mode in **Notes** to **Writing**. If you prefer to use handwriting or frequently add drawings to your notes, you may find it helpful to set **Writing** as the default input mode. If you prefer typed text, set **Typing** as the default input mode.

To set the input mode for **Notes**:

1. Access **Notes**.
2. Tap  > **Options....**
3. In the **Default mode:** field, select one of the following:
  - **Writing** - if you want to draw or enter handwritten text in a note.
  - **Typing** - if you want to create a typed note.
4. Tap **OK**.

## Annex 1 - Text input

To hand write a note:

1. Access **Notes**.
2. Tap .
3. Tap , and make sure that **Draw** is ticked.
4. Write text on the screen.
5. Tap **OK** when you have finished.



**NOTE:** If a letter crosses three or more ruled lines, it is treated as a drawing rather than text.

To draw on the screen using your finger:

1. Access **Notes**.
2. Tap .
3. Tap , and make sure that **Draw** is ticked.
4. Using your finger, draw over at least three ruled lines. A box labelled **Drawing** is displayed around the drawing.
5. Tap **OK** when you have finished.



**TIP:** To select a drawing (for example, to copy or delete it), tap and hold the drawing briefly. When you lift your finger, the drawing is selected.

## Annex 2 - Navigating your Toshiba phone

This section gives information about some of the main screens on your Toshiba phone. It also gives an overview of the menu structure of your phone.

### Phone screen



You can access the **Phone** screen in the following ways:

- Tap **Send key** located below the touch screen.
- Tap , and then tap .



**TIP:** When you tap a key on the numeric keypad, a list of names and/or numbers is displayed. This list shows matching names and numbers from **Contacts**, **Call History**, **Speed Dial** and the SIM card.

For example, if you tap **2**, names beginning with **A**, **B** or **C** and phone numbers beginning with **2** are displayed. You can enter more characters to reduce the number of matching entries.

To call an entry, tap it, then tap  or .

## Annex 2 - Navigating your Toshiba phone

### Windows Mobile Start Screen

#### Structure

##### Start

- Today
- Phone
- Text Messages
- Messaging
  - Text Messages
  - Outlook E-mail
  - Setup E-mail
- Contacts
- Internet Explorer
- Calendar
- Settings
  - Bluetooth
  - Clock & Alarms
  - Lock
  - Network Settings
  - Power
  - Power Saving Settings
  - Sounds & Notifications
  - Home
  - Wi-Fi Settings

#### Connections

- Beam
- Connections
- Domain Enrollment
- GPRS Settings
- Mail Settings
- Operator Settings
- USB Mode
- Wi-Fi
- Wireless Manager

#### Personal

- Buttons
- Owner Information
- Phone
- Toolbox Settings

#### System

- About
- Adjust Geomagnetic Sensor
- Adjust Motion Sensor
- Backlight
- Browser Settings
- Certificates
- Customer Feedback

## Annex 2 - Navigating your Toshiba phone

Encryption	Windows Live Messenger
Error Reporting	Microsoft My Phone
GPS Settings	MSN Weather
Internal GPS Setting	Windows Live
Location Request	MSN Money
Managed Programs	Calculator
Master Clear	Games
Memory	Solitaire
Motion Sensor Settings	Notes
Regional Settings	Tasks
Remove Programs	Office Mobile
Screen	Excel Mobile
SIM Lock	OneNote Mobile
Sleep Mode Indicator	PowerPoint Mobile
Task Manager	Word Mobile
Video Quality Setting	File Explorer
Volume Settings	ActiveSync
Microsoft My Phone	Internet Sharing
Getting Started	Task Manager
Clock & Alarms	Search Phone
Pictures & Videos	Help
Windows Media	Adobe Reader LE
Marketplace	Camera

## Annex 2 - Navigating your Toshiba phone

Contacts Backup

Java

Nimbuzz

PhotoBase

SIM Manager

Streaming Player

Video Editor

Spb Mobile Shell

Spb Home

CorePlayer

## Annex 3 - Common status icons

Type	Icon	Description
Radio signal icons		Signal strength
		No signal
		No radio service. The phone has not yet connected to a network.
		Radio signal lost. The phone is searching for a signal.
		Phone set to Off.
		GPRS available
		3G+ available
		EDGE available
		3G/UMTS available
		HSDPA available
		Connecting to GPRS
		Connecting to EDGE
		Connecting to 3G/UMTS
		Connecting to HSDPA
		Active GPRS connection
		Active EDGE connection
		Active 3G/UMTS connection
		Active HSDPA connection
		Roaming

## Annex 3 - Common status icons

Type	Icon	Description
Connectivity icons		Pairing request received from another device.
		Incoming beam.
		Wi-Fi set to On.
		Wi-Fi network(s) in range.
		Animated - connecting to a Wi-Fi network. Static - connected to a Wi-Fi network.
Call icons		Call in progress
		Data call in progress
		Call on hold
		Speakerphone on
		Calls forwarded
		Missed call
Volume icons		Ringer on for incoming calls
		Ringer off for incoming calls
		Vibrate for incoming calls
Notification icons		New message(s) received (includes voice mail messages)*
		New voice mail message received*
		New instant message(s) received
		New MMS message(s) received

## Annex 3 - Common status icons

Type	Icon	Description
Notification icons		Multiple notifications. This icon is displayed when there are multiple occurrences that would normally each display an icon, for example, when there is a missed call and a message received. This icon is displayed automatically after the last notification icon has been displayed briefly. You can tap this icon to view the individual notifications.
Battery icons		Battery level
		Battery level low
		Battery charging
ActiveSync icons		Synchronisation over GPRS in progress
		Synchronisation over EDGE in progress
		Synchronisation over 3G/UMTS in progress
		Synchronisation over Wi-Fi in progress
		Synchronisation error
Other icons		Alarm pending
		No SIM card

\* The type of voice mail message indicator displayed is dependent on your service provider. Your service provider may also allow you to select the type of voice mail notification that you receive. Please contact your service provider for details.

## Annex 4 - Configuring SMS, MMS and e-mail

### Setting up text messages service centre

To set up the text messages service centre:

1. Access **Mail Settings**.
2. Tap **SMS**.
3. Enter the required number in the **Text messages service centre**: field. This number can be obtained from your service provider.
4. Tap **OK**.



**TIP:** You can also set up the text messages service centre from the **Phone** settings by selecting **Voice Mail and Text Messages** on the **Services** screen, then tapping **Get Settings....**

### Configuring MMS settings

If your Toshiba phone has not been preconfigured, you will need to manually enter the details of the MMS account. These details are available from your service provider.

To configure MMS settings:

1. Access **Mail Settings**.
2. Tap **MMS**.
3. Tap **Add New**.
4. Enter the following details:
  - **Server name:** - enter a descriptive name, such as the name of your service provider.
  - **Gateway:** - enter the WAP gateway to be used for this connection.
  - **Server address:** - enter the URL address of the MMS server.
5. Tap **Next**.
6. Enter the following details:
  - **Port number:** - enter the HTTP port number for connecting to the MMS server and for file transfer.

## Annex 4 - Configuring SMS, MMS and e-mail

- **Message sending size limit:** - select the maximum MMS message size permitted by your service provider.
- **Connect via:** - select the connection point for the MMS server.

7. Tap **OK**.



**TIP:** If you have several MMS providers, you can set one as the default. To do this, tap the required entry, then tap **Default**. A check mark is displayed next to the default MMSC entry.

### Setting up e-mail accounts

#### Setting up an e-mail account automatically

To set up an e-mail account automatically:

1. Access **Messaging**. (Tap > **E-mail**.)
2. Tap **Setup E-mail**.
3. In the **E-mail address:** field, enter the e-mail address for this account.
4. Enter a password in the **Password:** field.

**TIP:** Choose a strong password - strengthen the security of your password by selecting a combination of alphabet and numeric characters.

5. Tick the **Save password** checkbox if you wish to save your password to your Toshiba phone. This will mean that you do not need to enter it each time you connect to your e-mail server. This may or may not be required by your internet service provider (ISP).

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## Annex 4 - Configuring SMS, MMS and e-mail

**⚠ WARNING:** If you save your password and then lose your Toshiba phone, you run the risk of someone else being able to access your e-mail account.

6. Tap **Next**.
7. Ensure that the **Try to get e-mail settings automatically from the Internet** is ticked, then tap **Next**.

If the account has set up successfully, you are prompted to send and receive e-mail.

If the account has not set up successfully, tap **Next** and then set up the account manually.

### Setting up a Gmail or Yahoo! Mail account automatically

To set up Gmail or Yahoo! Mail account automatically:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap **Setup E-mail**.
3. In the **E-mail address:** field, enter the e-mail address for this account.
4. Enter a password in the **Password:** field.

5. Tick the **Save password** checkbox if you wish to save your password to your Toshiba phone. This will mean that you do not need to enter it each time you connect to your e-mail server.
6. Tap **Next** twice.
7. Enter your name in the **Your name:** field. Modify the name for this account on your Toshiba phone in the **Account display name:** field if required.
8. Tap **Next**.
9. Select the frequency with which to send and receive your e-mail in the **Automatic Send/Receive:** field.
10. Tap the **Review all download settings** link to set the following additional settings if required:  
The **Download messages:** field enables you to set the time range for downloading messages from the server.  
Tap **Advanced Settings** to edit additional settings for sending, receiving and deleting e-mails if required. Tap **Done**, then **Next**

## Annex 4 - Configuring SMS, MMS and e-mail

- when you have finished.
11. Select the format for sending messages (HTML or Plain Text) in the **Message format:** field.
12. Select the download size limitation in the **Message download limit:** field.
13. Select the download preferences for attachments in IMAP4 e-mails in the **Download attachments:** field.
14. Tap **Finish**.
- mail server. Tap **Next** twice. (Set up Roaming Settings as required, then tap **Done**.)
6. Select **Accept** or **Reject** for the Windows Live Terms of Use. If you **Accept**, go to the next step.
7. Tick **Windows Live services** for showing Windows Live on the Today screen, then tap **Next**.
8. Choose among the options on the screen, then tap **Next**.
9. Tap **Done** when finished.

### Setting up a Hotmail account automatically

To set up a hotmail account automatically:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap **Setup E-mail**.
3. In the **E-mail address:** field, enter the e-mail address for this account.
4. Enter a password in the **Password:** field.
5. Tick the **Save password** checkbox if you wish to save your password to your Toshiba phone. This will mean that you do not need to enter it each time you connect to your e-

### Setting up an Internet or custom domain e-mail account manually

You will need to set up an Internet or custom domain e-mail account if your e-mail provider supports POP or IMAP e-mail. Contact your e-mail provider for further information.

A custom domain e-mail account has an address hosted by a different provider than indicated by the domain. For example, your e-mail address may be "user@mycompany.com",

## Annex 4 - Configuring SMS, MMS and e-mail

although "live.com" hosts the account and provides the messaging services.

 **NOTE:** Before setting up the account, you will need to obtain the required information from your e-mail provider.

To set up an Internet or custom domain e-mail account manually:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap **Setup E-mail**.
3. In the **E-mail address:** field, enter the e-mail address for this account.
4. Enter a password in the **Password:** field.
5. Tick the **Save password** checkbox if you wish to save your password to your Toshiba phone. This will mean that you do not need to enter it each time you connect to your e-mail server. This may or may not be required by your internet service provider (ISP).
6. Tap **Next**.
7. Untick the **Try to get e-mail settings automatically from the Internet**

checkbox, then tap **Next**.

8. In the **Your e-mail provider:** field, select **Internet e-mail** or **Custom domain** as required.
9. Tap **Next**.
10. If you are setting up a custom domain e-mail account, enter the domain of your e-mail address provider in the **E-mail provider domain:** field, then tap **Next**.
11. Enter the name that you want displayed when you send e-mail in the **Your name:** field.
12. Enter a unique name for this account in the **Account display name:** field, then tap **Next**.
-  **NOTE:** This name cannot be changed later.
13. Enter the name of the incoming server in the **Incoming mail server:** field.
14. Select the server type that hosts your e-mail mailbox in the **Account type:** list (**POP3** or **IMAP4**), then tap **Next**.

## Annex 4 - Configuring SMS, MMS and e-mail

15. Enter the user name assigned to you by your ISP in the **User name:** field. This is usually the first part of your e-mail address, before the '@' sign.
16. Tap **Next**.
17. Enter the name of the outgoing server in the **Outgoing (SMTP) mail server:** field.
18. Tick the **Outgoing server requires authentication** checkbox if the outgoing server requires authentication. This authentication will use the user name and password that you have already entered.
19. Tick the **Use the same user name and password for sending e-mail** checkbox if required.
20. Tap the **Advanced Server Settings** link to set the following additional settings if required.  
Tick the checkboxes if you wish to enable Secure Sockets Layer (SSL) connection.



**IMPORTANT:** SSL connection enables you to send and/or receive personal information more securely. If you select one or both of these options and your ISP does not support SSL connection, you will not be able to send and/or receive e-mail.

The **Network connection:** field enables you to select the network to which your e-mail server connects.

Tap **Done** when you have finished.

21. Tap **Next**.
22. Select the frequency with which to send and receive your e-mail in the **Automatic Send/Receive:** field.
23. Tap the **Review all download settings** link to set the following additional settings if required:  
The **Download messages:** field enables you to set the time range for downloading messages from the server.  
Tap **Advanced Settings** to edit additional settings for sending, receiving and deleting e-mails if required.

## Annex 4 - Configuring SMS, MMS and e-mail

Tap **Done**, then **Next** when you have finished.

24. Select the format for sending messages (**HTML** or **Plain Text**) in the **Message format:** field.
25. Select the download size limitation in the **Message download limit:** field.
26. Select the download preferences for attachments in IMAP4 e-mails in the **Download attachments:** field.
27. Tap **Finish**.

### Setting up an Outlook e-mail account manually

An Outlook e-mail account is created and managed by a Microsoft Exchange server, usually within a company or other organisation.



**NOTE:** You need to have an e-mail account set up on the Exchange server before you can receive e-mails from this account on your Toshiba phone. Contact the administrator of the Exchange server for further information.



**NOTE:** Before setting up the account, you will need to obtain the required information about the Exchange server. Contact the administrator of the Exchange server for further information.

To set up an Outlook e-mail account manually:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap **Setup E-mail**.
3. In the **E-mail address:** field, enter the e-mail address for this account.

## Annex 4 - Configuring SMS, MMS and e-mail

4. Enter the password of your Outlook e-mail account in the **Password:** field.
5. Tick the **Save password** checkbox if you wish to save your password to your Toshiba phone. This will mean that you do not need to enter it each time you connect to your e-mail server. This may or may not be required by your internet service provider (ISP).
6. Tap **Next**.
7. Untick the **Try to get e-mail settings automatically from the Internet** checkbox, then tap **Next**.
8. In the **Your e-mail provider:** field, select **Exchange server**, then tap **Next**.
9. Tap **Next**.
10. Tap **Next**.
11. Enter the address of the Exchange server in the **Server address:** field.
12. If the Exchange server uses SSL, ensure that the **This server requires an encrypted (SSL) connection** checkbox is ticked.
13. Tap **Next**.
14. Make sure that the user name and password information is correct.
15. Enter the Exchange server domain in the **Domain:** field, then tap **Next**.
16. Select the data that you would like to synchronise with the Exchange server (from **Contacts, Text Messages, E-mail, Calendar and Tasks**).
17. Tap **Finish**.
18. Wait for the synchronisation to finish. This may take several minutes.

# Annex 4 - Configuring SMS, MMS and e-mail

## General messaging options

You can customise the options for your **Messaging** accounts, message options, addressing, and message storage.

To access the **Messaging** options:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap **Menu** > **Options**.
3. Customise the following options as required:
  - **Accounts** screen - enables you to change the settings for each messaging account. Tap **New Account...** to set up a new messaging account.
  - **Message** screen - enables you to change options for sending and deleting messages. Tick the **Display account picker when opening Messaging** checkbox if you would like to select the messaging account each time you open **Messaging**.
  - **Address** screen - enables you to select whether to check **Contacts** as well as any online address books for e-mail addresses. You can also add online address books and

select which ones to use for e-mail address checking.

- **Storage** screen - enables you to check the memory space of your phone, storage card and attachments. You can also select whether to store attachments on a storage card, and specify how deleted items are emptied.

## Inserting a signature

To create a signature and insert it in messages:

1. Access **Messaging**. (Tap  > **E-mail**.)
2. Tap **Menu** > **Options**.
3. On the **Accounts** screen, tap **Signatures....**
4. In the **Select an account:** field, select the account for which you are creating the signature.
5. Tick the **Use signature with this account** checkbox.
6. To insert a signature in every message you send, tick the **Use when replying and forwarding** checkbox. If this checkbox is

## Annex 4 - Configuring SMS, MMS and e-mail

not ticked, the signature is inserted in new messages only.

7. Enter the signature.
8. Tap **OK** twice.

## Annex 5 - Configuring internet settings



**NOTE:** Before you begin, you will need to obtain the following information:

- From your phone service provider - data connectivity plan information, access point name, and PAP/CHAP security settings.
- From your ISP or wireless service provider - access point name, user name and password, and other security information.

### Setting up a GPRS connection

GPRS is a packet-based wireless communication service which enables data to be sent and received using mobile phones.

You can use GPRS to connect to the Internet or to send and receive MMS messages using your phone. When you use GPRS, you will usually be billed based on the data traffic volume.

However, you should check billing information with your service provider.



**NOTE:** Before setting up a GPRS connection, you will need to obtain the required settings from your service provider. As a minimum, the access point name will be required.

To set up a GPRS connection manually:

1. Access **Network Settings**.
2. Tap **Network Settings**.
3. Select **Cellular Line (GPRS)**, then tap **Next**.
4. In the **Access point name:** field, enter the GPRS access point name (APN) for your service provider, then tap **Next**.
5. In the **User name:** field, enter your user name for the network, then tap **Next**.
6. In the **Password:** field, enter your password for the network, then tap **Next**.
7. If you need to specify extra settings, tap one or more of the following items and enter the required information:
  - **Domain** - enter the domain name, then tap **OK**.

## Annex 5 - Configuring internet settings

- **IP Address** - select **Use server-assigned IP address** to automatically configure the IP address. Otherwise, select **Use specific IP address** and manually enter the IP address.  
Tap **Next**.  
Tick the checkbox(es) for the required types of compression, then tap **OK**.
- **Server Address** - to automatically configure the server address, select **Use server-assigned address**, then tap **OK**. Otherwise, select **Use specific server address** to manually enter the server address information in the **Primary DNS:**, **Secondary DNS:**, **Primary WINS:**, and **Secondary WINS:** fields.  
Tap **OK**.

8. **Authentication** - select one of the following:

- **None** - no authentication (default).
- **CHAP** - use Challenge Handshake Authentication Protocol.

- **PAP** - use Password Authentication Protocol.  
Tap **OK**.

9. Tap **OK**.

10. In the **ISP name:** field, enter a name for the GPRS connection.

11. Tap **OK**.

### Setting up a dial-up connection



**NOTE:** Before setting up a dial-up connection, you will need to obtain the required settings from your service provider.

To set up a dial-up connection:

1. Access **Network Settings**.
2. Tap **Network Settings**.
3. Select **Cellular Line**, then tap **Next**.
4. In the **Dialling number:** field, enter the phone number used to dial the network, then tap **Next**.

## Annex 5 - Configuring internet settings

5. Enter the required information. See **Setting up a GPRS connection** for details.
6. Tap **OK**.

### Setting up a VPN connection

**i** **IMPORTANT:** Please ensure that you have set up a GPRS connection before attempting to set up a VPN connection. The VPN connection uses the GPRS connection to connect to a network, such as a corporate network.

**n** **NOTE:** Before setting up a VPN connection, you will need to obtain the required settings.

To set up a VPN connection:

1. Access **Network Settings**.
2. Tap **Advanced**.
3. On the **Tasks** screen, tap **Add a new VPN server connection** in the **My Work Network** section.

4. Enter the following information:
  - **Name:** - name for the connection.
  - **Host name/ IP:** - name of the VPN server.
  - **VPN type:** - select the type of VPN.
5. Tap **Next**.
6. If you selected **IPSec/L2TP** in the **VPN type** field, select the type of authentication. Enter the pre-shared key if required. Tap **Next**.
7. Enter the required information. See **Setting up a GPRS connection** for details.
8. Tap **Finish**.

## Annex 5 - Configuring internet settings

### Setting up a proxy connection

Depending on your service provider's configuration, you may need to add a proxy connection to allow your Toshiba phone to access the Internet or WAP services.

Your service provider will be able to advise whether you need to create a proxy connection.



**NOTE:** Before setting up a proxy connection, you will need to obtain the required settings from your service provider.

To set up a proxy connection:

1. Access **Network Settings**.
2. Tap **Advanced**.
3. On the **Tasks** screen, tap **Set up my proxy server** for the required group.
4. On the **Proxy Settings** screen, tick the **This network connects to the Internet** and **This network uses a proxy server to connect to the Internet** checkboxes.

5. In the **Proxy server:** field, enter the name of the proxy server.
6. If you need to specify extra settings, tap the **Advanced...** button and edit the settings as required.  
Tap **OK** when you have finished.
7. Tap **OK**.

# Annex 5 - Configuring internet settings

## Connecting to intranet URLs

Some URLs for corporate intranet pages may use ‘.’ characters, for example:

intranet.companyname.com. To view these pages, you need to set up a URL exception.

To set up a URL exception:

1. Access **Network Settings**.
2. Tap **Advanced**.
3. Select **Advanced** on the upper screen menu.
4. Tap the **Exceptions...** button.
5. Tap **Add new URL....**
6. In the **Work URL:** field, enter the required URL.
7. Tap **OK** three times.

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