

# 5. Applications

## 5.2 Bluetooth Applications

### Bluetooth



Activate Bluetooth.

'setting' -> 'Bluetooth'



You can search peripheral Bluetooth devices like the left screen  
Touch 'Add new device' and search them.

After searching a device, connect the device you are going to use.





## 6. Others

### 6.1 Problem solving

#### Problem solving

1. Check followings first when a problem occurs while using the product.
2. If the problem is still not solved, contact the customer center with the phone number below.

A/S consultation phone no.:

#### Problem

Product does not turn on.

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No sound from the speaker.

---

Screen is dark.

---

I do not understand what is explained in the manual.



#### Solution

1. When the product is shipped from the factory, the circuitry is disconnected. Press the power button for 2 seconds or longer, when the product will turn on.

2. Check if the battery is fully charged and charge the battery before using the product.
- 

1. Check if the earphone is plugged in. If the earphone is not plugged in, the speaker will not output any sound.

2. Check if the volume of the product is not set at 0.
- 

1. Enter into 'Setup' and adjust the lighting.
- 

1. Use customer support in the Web site or contact customer center over phone, when we will sincerely answer your questions.



## 6. Others

### 6.1 Problem solving

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#### Problem

The product seems to be hot.

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Buttons cannot be pressed or screen touch does not work.

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The PC does not recognize the product.

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#### Solution

1. This product is designed to properly radiate the heat generated inside the product through the case.
  2. If the product is used for a long period of time or the adapter is connected for long, you may feel warmth from the case. Please use the product at ease as there is no problem with the product.
- 

1. Check if the line is connected or in hold state
- 

1. If the connection is frequently cut and instable, please connect the product not to a separate hub but directly to the USB terminal of the PC.
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## 6. Others

### 6.1 Problem solving

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1. Check if the line is connected or in hold state
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-



## 6. Others

### 6.2 Guidance on customer support and after service

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#### 1. Guidance on after service center

1) Telephone number

A/S consultation telephone : 82-2-850-3243

2) Consultation time

Mon. through Fri. : 9:00~18:00 (Not available during lunch time, 12:00~13:00,  
Saturdays, Sundays and holidays)

3) Web site

Use the customer center after accessing the site at <http://smarterterminal.com/>  
Service & Support to download our current manuals.

4) Content of service

Free or charged repair of all the models of PDA and sale of various accessories.

#### 2. Before asking for repair

1) Be sure to check the content of 'Problem solving' in the previous page before asking for repair. If the problem is still not solved, then ask for repair.

2) Do not forget to backup important data contained in the product in advance. Data may be deleted during repair due to memory formatting, etc. The Company does not take any responsibility for the data lost during after service repair.

3) Be sure to write your telephone number and address. If there is no contact information for the customer, a problem may occur in the process.

#### 3. Quality Assurance

1) The warranty of the product is on the overleaf of the manual.

2) The products manufactured and sold by the Company are products shipped after going through strict quality control and inspection of SAMMINFORMATION SYSTEMS CO.,LTD.



## 6. Others

### 6.2 Guidance on customer support and after service

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#### 3) Warranty period

- Main body: 1 year
- Accessories (consumables): 6 months (battery and items excluding the main body)
- Mandatory period to keep spare parts in stock: 3 years from the date of releasing the relevant model

#### 4) Content of warranty

When a problem occurs during normal use within the warranty period, the after service center of the Company shall provide legitimate material and immaterial service in accordance with Consumer Damage Compensation Regulation by item. In following cases, repair may be inevitably impossible even within the warranty period and at a cost.

- a. if the product is out of order due to shock or water-logging caused by a mistake of the consumer;
- b. if the product has been randomly disassembled or remodeled;
- c. if the product is out of order due to natural disaster such as fire, earthquake or flood; or
- d. if the product has been repaired by others than the designated after service center. in another place than Individual matters not specified in this article shall be reviewed from the aspect of the internal regulation of DO Tel Co., Ltd. for after service and customer support but aiming at convenience of the final consumer

#### 5) Warranty area: Korea

### 4. Expense for repair

- 1) If the product has failed due to defect of the product itself within the warranty period, it will be repaired at free of cost in accordance with the warranty standard of the Company and Consumer Damage Compensation Regulation
- 2) The repair expense shall be decided in accordance with the repair price for each item in the internal regulation of the Company. 3)Even within the warranty period, if it falls under article 3-4 above, a certain amount of repair expense will be charged. Please understand as repair may not be possible in some cases. 5. Hardware manufacturer: SAMMINFORMATION SYSTEMS CO.,LTD.

<http://smarterterminal.com/>



## 6. Others

### 6.3 Product Warranty

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#### Product Warranty

Classification	Content
Model name	SMART-P300U
Date of purchase	
Purchased from	
Manufacturing no.	
Warranty period	One year from the date of purchase

#### Repair charge regulation

Product failure type		Within warranty period	After warranty period
When the failure occurred within 10 days after the purchase		Replace	
Repair able	When failure has occurred more than 3 times due to same defect	Free repair	Repair at a cost
	When failure has occurred more than 4 times due to same defect	Replace	Repair at a cost
Not repair able	If repair is impossible within one month	Replace	Replace after deducting a fixed amount of depreciation
	If repair is impossible due to unavailability of repair part	Replace	Replace after deducting a fixed amount of depreciation
	If replacement is impossible	Refund	Refund the amount after deducting a fixed amount of depreciation and adding 10 percents





## 6. Others

### 6.4 Communication and Product Specification

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#### Communication Specification

<b>Classification</b>	<b>Content</b>
Moblie	Frequency used: GSM/GPRS/EDGE: 850/1900MHz UMTS: 850/1900
WLAN	Frequency used : 2412 ~ 2462 MHz IEEE 802.11b/g /n Standard
Bluetooth	Frequency used :2402 ~ 2480 MHz
RFID	Frequency used: 902~928MHz
GPS	Frequency used: 1575.42MHz



## 6. Others

### 6.5 System Product Specification

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#### System Product Specification

<b>Classification</b>	<b>Content</b>
C P U	ARM 11 88AP320
O S	Windows Mobile 6.5.3
R A M	256MB
R O M	512MB
DISPLAY	TFT LCD MODULE 3.5INCH,262K COLOR
INTERFACE	USB 2.0, 3.5 Phi Ear Jack
BATTERY	Standard Type : 4000mA Pistol option : 2600mA
SIZE	75*174*129T
WEIGHT	522g
ADAPTER	5V/4A