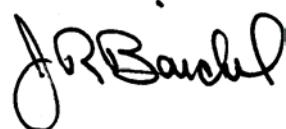


December 9, 2002

Gentlemen:

The AirLink CDMA Model C3110 modem does not require any tune-up procedures. The C3110 uses the embedded OEM modem module, the SB555 from Sierra Wireless, and is preset in the manufacturing process.

AirLink Communications, Inc.

A handwritten signature in black ink that reads "JR Baichtal". The "JR" is written above the "Baichtal".

Jim Baichtal
Vice President of Engineering