

# MediaQ M210 Streaming Player Quick Start

## 1 Getting started

### What's in the box

If any of the following items are missing, please contact your vendor.

Item	Quantity	Item	Quantity
MediaQ M210	1	Remote control	1
Power adapter	1	USB power cable	1
HDMI cable	1	AAA battery	2
Quick Start	1	Safety Information and Warranty Card	1

Figures in this guide are for your reference only. The actual products may vary.

### For more information

Please visit [www.huaweidevice.com/worldwide/support/hotline](http://www.huaweidevice.com/worldwide/support/hotline) for recently updated hotline and email address in your country or region.

### Your M210 at a glance



Power port	Connects to a USB power cable.
HDMI out	Connects to an HDTV or HD display that has an HDMI port.

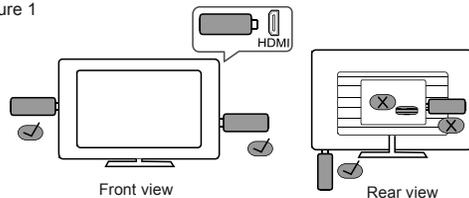
- Built-in wireless module: Enables the M210 to connect to a Wi-Fi network.
- Built-in Bluetooth module: Connects to a Bluetooth mouse, keyboard, remote control.

### Connecting cables

1. Connecting to a HDTV: Insert the M210's HDMI out plug into the TV's HDMI in port. To prevent the TV from blocking the M210's wireless reception, connect the M210 to an HDMI port on the outside edge of the TV. As shown in Figure 1, insert the M210 into a position marked with ✓ instead of one with X.

If your TV does not have an HDMI port on any of its edges, you can use an M210 HDMI extension cable to connect the M210 to your TV. For maximum signal reception, the M210 should not be blocked by the TV.

Figure 1

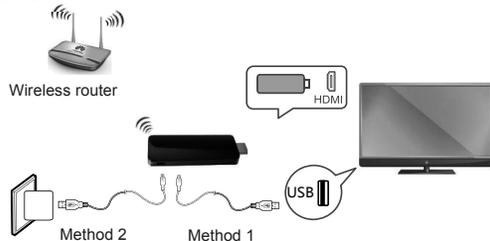


The HDTV or HD display must support 720p or higher.

2. Connecting to a power supply: Connect the smaller end of the USB cable to the M210's power port and the other end to the TV's USB port. See method 1 in Figure 2.

If the M210 is not working properly after being connected to the TV's USB port, the power supply from the TV's USB port may be insufficient. In this case, use the 5 V 1 A power adapter. See method 2 in Figure 2.

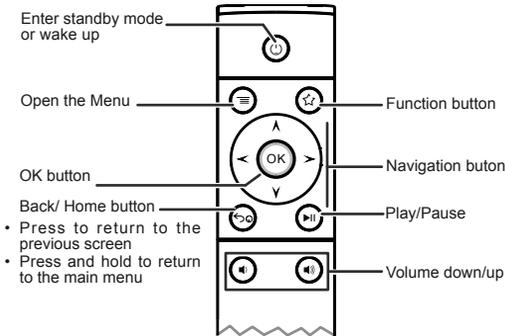
Figure 2



After you connect the cables, power on the M210. Use the TV's remote control to switch to HDMI input. The TV then displays the M210 interface. Please follow the setup instructions on your TV to connect the M210 to the wireless router's network. Then you can start using the M210.

## 2 Remote control

### Bluetooth remote control



Install two AAA batteries to the Bluetooth remote control.

Power on your M210 and follow the setup instructions on your TV to pair the Bluetooth remote control with your M210 (Press the and simultaneously until the icon appears on the TV screen, which means that pairing is successful, then release the button).

After the M210 enters sleep mode, wait at least 6 seconds before pressing to wake it up again.

The remote control enters sleep mode to save power if it has been idle for more than 30 minutes. There might be a slight 2 second delay before it becomes responsive again after it wakes up.

### Optional remote control devices

In addition to the dedicated remote control, you can control your M210 using an smartphone, Bluetooth mouse or keyboard.

- Smartphone: Power on the M210 and follow the instructions on the TV to download the remote control application. For details, see the remote control application onscreen instructions.
- Mouse: Connect the mouse to your M210 via Bluetooth. The left mouse button functions as the OK button and the right button as Back.
- Keyboard: Connect the keyboard to your M210 via Bluetooth. The Enter button functions as the OK button, Esc as Back, and up, down, left, and right buttons as Navigation.

• Press Back button to close the current dialog box or onscreen keyboard.

- The M210 is compatible with most mainstream Bluetooth keyboards and mice available on the market. However, the Logitech V470 Mouse and Logitech Tablet Keyboard are recommended (not for iPad).

## 3 FAQs

1. I connected my TV to the M210, but nothing is displayed. What can I do? Make sure your M210 is properly connected to the power supply and TV. Check that the HDMI port on the TV is working, and that the TV is set to HDMI input. If the problem persists, your M210 may be in sleep mode or the HDMI cable may be damaged. Either wake up your M210 by pressing on the remote control, or replace the HDMI cable.
2. I connected my TV to the M210, but the image is not displayed properly. I am experiencing issues, such as incorrect aspect ratio, color distortion, or color bars. What can I do? Make sure the M210 is securely connected to the HDMI port on your TV. Then go to **Settings > DEVICE > Display** setting to change the parameters.
3. After I connected my TV to the M210, the image is displaying properly but there is not audio output. What can I do? Check that your TV is not muted and make sure the volume of your TV and M210 has not been turned down too low.
4. I cannot pair a Bluetooth device with my M210. What can I do? M210 only supports Bluetooth mouse, keyboard, and dedicated Bluetooth remote control. Check that the batteries have sufficient power and are installed correctly. If the problem persists, the Bluetooth device may not be compatible with your M210. Verify this by checking whether other Bluetooth devices (for example, your Bluetooth remote control) work properly with your M210.
5. What can I do if the remote control is not responsive? Check that the batteries have sufficient power and are installed correctly. Stay within 8 meters of the M210. If the problem persists, please restart the M210 or reinstall the batteries of Bluetooth remote control. If the problem still persists, see the answer below.
6. How do I pair a new Bluetooth remote control or re-pair the original one with my M210?
  - Option 1: Restart the M210. While the second animation is displayed, press and hold the and on the remote control simultaneously for 6 seconds. Release the buttons before the home screen is displayed.
  - Option 2: Use a different control device to go to the M210's **Settings > Wireless & networks > Bluetooth**, and choose **Search for devices**. Press and hold and on your Bluetooth remote control simultaneously. Until **Connected** is displayed under the remote control name, release the buttons on the Bluetooth remote control.
7. I cannot install the remote control application. What can I do? Completely remove the remote control application. Then download the application and install it again.
8. I cannot access the Internet. What can I do? Make sure you have entered the correct password for the wireless network and your wireless router is working properly and is connected to the Internet. If it is connected to the Internet, disconnect the M210 from the power supply and restart it.
9. How do I improve my M210's wireless reception? Make sure that the TV is not blocking the M210: Keep your M210 away from sources of interference, such as microwaves, electromagnetic ovens, and similar devices: Place the M210 near the wireless route: Use a device, such as a Wi-Fi repeater, to expand the coverage area.
10. How do I reset the M210?
  - Go to **Settings > Backup and reset**, and select **Factory data reset**.

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