

MediaQ M310

Safety Information & Warranty Card



1 Safety information

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

Electronic device

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

Interference with medical equipment

- ✓ Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- ✓ Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- ✓ Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent

potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

Protecting your hearing when using a headset



To prevent possible hearing damage, do not listen at high volume levels for long periods.

- ✓ Using a headset at high volumes may damage your hearing. To reduce this risk, lower the headset volume to a safe and comfortable level.
- ✓ Exposure to high volumes while driving may cause distraction and increase your risk of an accident.

Areas with flammables and explosives

- ✓ Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.

- ✓ Do not store or transport the device in containers with flammable liquids, gases, or explosives.

Operating environment

- ✓ Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
- ✓ Before connecting and disconnecting cables, stop using the device and disconnect it from the power supply. Ensure that your hands are dry during operation.
- ✓ Place the device on a stable surface.
- ✓ Keep the device away from electronic appliances that generate strong magnetic or electric fields, such as a microwave oven or refrigerator.
- ✓ During thunderstorms, power off your device and remove all cables connected to it to protect against lightning strikes.
- ✓ Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
- ✓ Ideal operating temperatures are 0°C to 40°C. Ideal storage temperatures are -20°C to 55°C. Extreme heat or cold may damage your device or accessories.

- ✓ Keep the device and accessories in a well-ventilated and cool area away from direct sunlight. Do not enclose or cover your device with towels or other objects. Do not place the device in a container with poor heat dissipation, such as a box or bag.
- ✓ To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- ✓ Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- ✓ Do not place any object, such as a candle or a water container, on the device. If any foreign object or liquid enters the device, immediately stop using it, power it off, and remove all cables connected to it. Then, contact an authorized service center.
- ✓ Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- ✓ Do not touch the device's antenna. Otherwise, communication quality may be reduced.

- ✓ Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- ✓ The device should be installed and operated with a minimum distance of 20 cm between the radiator and your body.
- ✓ Keep the device in a place with good reception. The distance between the device and other metal materials (such as metal brackets or metal doors and windows) should be greater than 25cm and the distance between the device should be greater than 30cm.

Child's safety

- ✓ Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- ✓ The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

- ✓ Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.

- ✓ Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

Power adapter safety

- ✓ The power plug is intended to serve as a disconnect device.
- ✓ For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- ✓ Unplug the power adapter from electrical outlets and the device when not in use.
- ✓ Do not drop or cause an impact to the power adapter. If it is damaged, take it to an authorized service center for inspection.
- ✓ If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- ✓ Do not touch the power cord with wet hands or pull the power cord to disconnect the power adapter.

- ✓ If your power adapter has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- ✓ Ensure that the power adapter meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1 and has been tested and approved according to national or local standards.

Battery safety

- ✓ Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- ✓ Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- ✓ Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- ✓ If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or

splashes into your eyes, immediately flush with clean water and consult a doctor.

- ✓ In case of battery deformation, color change, or overheating while storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- ✓ If the battery is improperly replaced, it may explode. Replace the battery with the same or equivalent type only.
- ✓ Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- ✓ Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- ✓ Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.
- ✓ Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- ✓ Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, and may be damaged.

Cleaning and maintenance

- ✓ During storage, transportation, and operation of the device, keep it dry and protect it from collision.
- ✓ If the device is not going to be used for an extended period of time, power it off, and remove all cables connected to it.
- ✓ If anything unusual occurs (for example, if the device emits smoke or any unusual sound or smell), immediately stop using it, power it off, remove all cables connected to it, and contact an authorized service center.
- ✓ Do not trample, pull, or excessively bend any cable. Doing so may damage the cable, causing the device to malfunction.
- ✓ Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- ✓ Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.

- ✓ Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.
- ✓ Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- ✓ Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- ✓ Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- ✓ Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.

Environmental protection

- ✓ The device and its accessories, including but not limited to the power adapter, headset, and battery (if included) should not be disposed of with household garbage.

- ✓ Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

Disposal and recycling information



This symbol (with or without a solid bar) on the device, batteries (if included), and/or the packaging, indicates that the device and its electrical accessories (for example, a headset, adapter, or cable) and batteries should not be disposed of as household garbage. These items should not

be disposed of as unsorted municipal waste and should be taken to a certified collection point for recycling or proper disposal.

For more detailed information about device or battery recycling, contact your local city office, household waste disposal service, or retail store.

Disposal of the device and batteries (if included) is subject to WEEE Directive Recast (Directive 2012/19/EU) and Battery Directive (Directive 2006/66/EC). The purpose of separating WEEE and batteries from other waste is to minimize the potential environmental impacts and human health risk of any hazardous substances that may be present.

Disposal and recycling information

This device is compliant with the REACH Regulation [Regulation (EC) No 1907/2006] and RoHS Directive Recast (Directive 2011/65/EU). Batteries (if included) are compliant with the Battery Directive (Directive 2006/66/EC). For up-to-date information about REACH and RoHS compliance, please visit the web site www.huaweidevice.com/certification.

EU regulatory conformance

Statement

Hereby, Huawei Technologies Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For the declaration of conformity, visit the web site www.huaweidevice.com/certification.

The following marking is included in the product:



This device may be operated in all member states of the EU.

Observe national and local regulations where the device is used.

This device may be restricted for use, depending on the local network.

Restrictions in the 2.4 GHz band:

Norway: This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.

Restrictions in the 5 GHz band:

WLAN function of this device is restricted only to indoor use when operating in the 5150 to 5350 MHz frequency range.

FCC Regulatory Compliance

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful

interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

This device is intended to be attached to a receiver that is not used to receive over-the-air broadcast signals. Connection of this device in any

other fashion may cause harmful interference to radio communications and is in violation of the FCC Rules, part 15.

Restrictions in the 5 GHz band:

Within the 5.15 to 5.25 GHz band, UNII devices will be restricted to indoor operations to reduce any potential for harmful interference to co-channel Mobile Satellite System (MSS) operations.

2 Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- ✓ Place your device in a safe area to prevent it from unauthorized use.

- ✓ Periodically back up personal information kept on your memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device
- ✓ If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- ✓ If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.
- ✓ If you use services such as Wi-Fi or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- ✓ Install or upgrade device security software and regularly scan for viruses.
- ✓ Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- ✓ Install security software or patches released by Huawei or third-party application providers.
- ✓ Some applications require and transmit location information. As a result, a third-party may be able to share your location information.

- ✓ Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- ✓ If you have concerns about the security of your personal information and data, please contact mobile@huawei.com.

3 Legal Notice

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Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and therefore may not be activated or may be limited by local network operators or network service providers.

Thus, the descriptions herein may not exactly match the product or its accessories which you purchase.

Huawei reserves the right to change or modify any information or specifications contained in this manual without prior notice and without any liability.

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Import and Export Regulations

Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

Privacy Policy

To better understand how we protect your personal information, please see the privacy policy at

<http://consumer.huawei.com/en/privacy-policy/index.htm>.

4 Warranty Card

Thank you for choosing Huawei Technologies Co., Ltd. — a leading telecom solution provider. To get better services, please read this warranty card carefully, fill in the required information and preserve this card in good condition.

Limited Warranty

Subject to the exclusions contained below, Huawei Technologies Co., Ltd. (hereinafter referred to as Huawei) warrants its access terminals ("Products") to be free from defects in materials and workmanship under normal consumer usage for one year from the date of purchase of the product ("Warranty period"). During the warranty period, a Huawei

authorized service partner shall remedy defects in materials and workmanship free of charge.

Special Notice:

1. The warranty card shall be applicable only after being stamped by the dealer.
2. The warranty card must be preserved in good condition and free of any scratch or alteration.
3. To claim such service for defects that are not included in the following exclusion terms, the warranty card and the invoice that records the product serial number shall be presented to a Huawei authorized service partner.

Exclusions

In any of the following cases, the warranty card becomes unenforceable or inapplicable without prior notice:

1. The defects are caused by improper handling in transportation and assembly.

2. The defects are caused by the fact that the product is dismantled or altered by anyone that is not from a Huawei authorized service partner.
3. The defects are caused by the fact that the product is used in a harsh environment that is not suitable for the operation of the product.
4. The defects are caused by any force majeure including but not limited to fire, earthquake, lightning and tsunami.
5. The defects are caused by the fact that the product is used or handled improperly, roughly or not as instructed in the applicable User Guide.
6. The normal wear and tear, including but not limited to the normal wear and tear of the shell and the power module, shall not be covered by the limited warranty.
7. The warranty card is altered or illegible, or the product serial number recorded on the warranty card is inconsistent with the actual one imprinted or labeled on the product.

8. The product nameplate, serial number barcode, or seal label has been removed, erased, defaced, or is illegible.

In any case that is not covered by this limited warranty or should the warranty expire, Huawei shall charge for the service(s) claimed for the products if the product is still remediable.

Huawei preserves the right for interpretation of this limited warranty.

YOUR NAME.
Address/Postal Code.
Telephone.
Product Type.
Product Serial Number.
Purchase Date.
Invoice Number.
Dealer Name.
Dealer's Address/Telephone recorded

Preserve well. No reissue.

Dealer's Seal:

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