

SONY®

Startup guide

English

XPERIA

sola

MT27i

Sony Mobile Communications AB
SE-221 88 Lund, Sweden
www.sonymobile.com

1261-2618.1

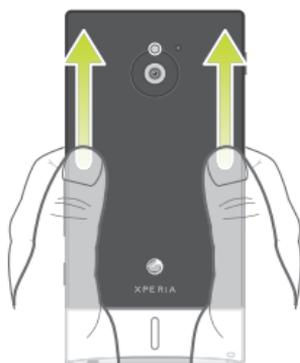
Welcome

Important information

Please read the *Important information* leaflet before you use your mobile phone.

Assembly

To remove the back cover



To insert the memory card and the SIM card

- ! Do not insert an incompatible SIM card in the SIM card slot. Doing so could permanently damage your SIM card or your phone.



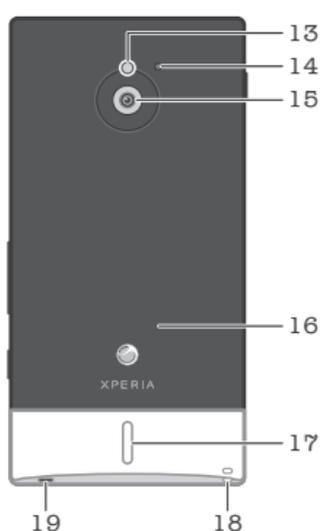
- ! The memory card may not be included at purchase in all markets.

To attach the back cover



Phone basics

Phone overview



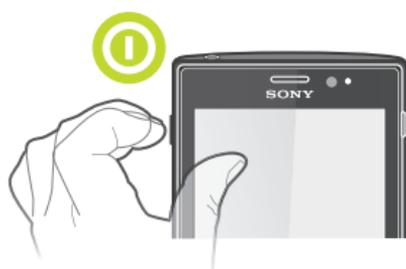
- | | |
|------------------------------------|------------------------|
| 1. Headset connector | 11. Touch screen |
| 2. Ear speaker | 12. Power key |
| 3. Light sensor | 13. Camera LED light |
| 4. Proximity sensor | 14. Second microphone |
| 5. Connector for charger/USB cable | 15. Camera lens |
| 6. Volume/Zoom key | 16. NFC detection area |
| 7. Camera key | 17. Speaker |
| 8. Menu key | 18. Strap hole |
| 9. Home key | 19. Main microphone |
| 10. Back key | |

! Use the accessories provided with your phone, or other compatible accessories, for optimal performance.

Turning on the phone

To turn on the phone

! Make sure that the battery is charged for at least 30 minutes before you turn on the phone for the first time.



- 1 Press and hold down the power key ① on the left side of the phone until the phone vibrates.
- 2 Wait a while for the phone to start.

Waking up the screen

To activate the screen

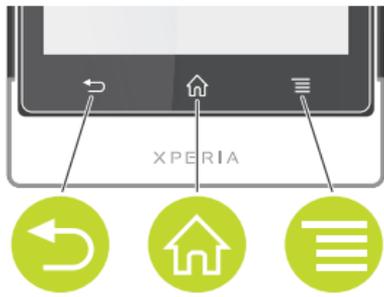
- Briefly press the power key ①.

To unlock the screen



- Drag  to the right across the screen.

Using the keys



Back

- Go back to the previous screen
- Close the on-screen keypad, a dialog box, an options menu, or the Notification panel



Home

- Go to the Home screen
- Press and hold to open a window showing your most recently used applications



Menu

- Open a list of options available in the current screen or application

Set up your phone

What is Android™?



Android is your phone's operating system. Since it's developed by Google™, your phone is preloaded with several Google™ services, such as Google Maps™ and Google™ web search. To use some of the services provided by Google™, you need a Google account. With a Google account you can access Android Market™ – an application store providing both free and paid applications for easy download to your phone.

What is different about Android?

Android™ is an open system, which means that you're not limited to using applications and services from only one provider.

g Google™ account

Use Gmail™ to send emails, Google Talk™ to chat with friends, and Android Market™ to download applications.

To add an account

- 1 From your Home screen, tap .
- 2 Tap **Settings** > **Accounts & sync** > **Add account**.
- 3 Tap the account type you want to add and then follow the registration wizard.

Basic settings

The first time you start your phone, a setup guide explains basic phone functions and helps you enter essential settings. You can also access the setup guide later.

To access the setup guide manually

- 1 From the Home screen, tap .
- 2 Find and tap **Setup guide**.

Transferring contacts to your new phone



Transferring contacts to your new phone can sometimes be complicated, but help is available. You can transfer contacts from several phone brands, including iPhone, Samsung, HTC and Nokia. You need:

- An Internet-connected PC running Windows®
- A USB cable for your old phone
- A USB cable for your new Android™ phone
- Your old phone
- Your new Android™ phone

! If you don't have access to all of the items listed above, go to www.sonymobile.com to find out about other ways to transfer your contacts.

Get started transferring your contacts

Use the PC Companion program to transfer your contacts. It's free, and the installation files are already saved on your new phone. PC Companion also offers a range of other features, including help to update your phone software.

To install PC Companion

- 1 **New phone:** Turn on your new Android™ phone and connect it to a PC using a USB cable.
- 2 **New phone:** Tap **Install** to install PC Companion on the PC.
- 3 **Computer:** If a popup window appears, select *Run Startme.exe*. In the new popup window that appears, click *Install* to start the installation and then follow the instructions to complete the installation.

To transfer contacts to your new phone using PC Companion

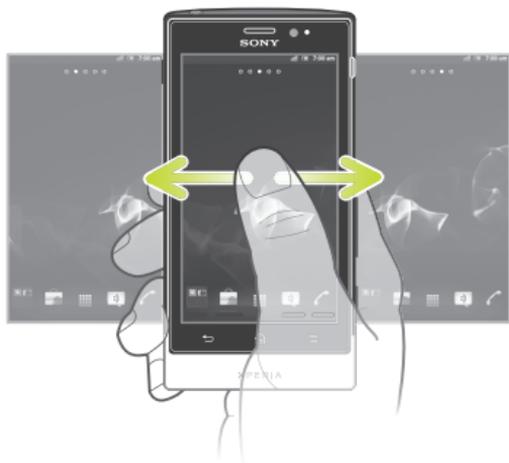
- 1 Make sure that PC Companion is installed on your PC.
- 2 Open the PC Companion program on the PC, then click *Contacts Setup* and follow the instructions to transfer your contacts.

Finding your way

Home screen

Your phone Home screen is the equivalent of the desktop on a computer. You can customise your Home screen with widgets, shortcuts, folders, themes, wallpaper and other items.

The Home screen extends beyond the regular screen display width, so you need to flick left or right to view content in one of the screen's four extensions.



The items in the bar at the bottom of the screen are always available for quick access.

To go to the Home screen

- Press .

To browse the Home screen

- Flick right or left.

To change your Home screen wallpaper

- 1 From your Home screen, press .
- 2 Tap **Wallpaper**, then select a wallpaper.

Widgets

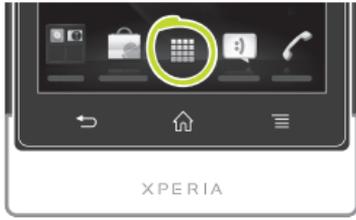
Widgets are small applications that you can use directly on your Home screen. For example, the Music player widget allows you to start playing music directly.

Application screen

The Application screen, which you open from your Home screen, contains the applications that come installed with your phone as well as the applications you download.

The Application screen extends beyond the regular screen width, so you need to flick left and right to view all content.

To open the Application screen



- From your Home screen, tap .

To open an application

- From your Home screen or the Application screen, tap the application.

Applications

An application is a phone program that helps you perform a task. For example, there are applications to make calls, take photos and download more applications.

Status and notifications

The status bar at the top of your screen shows what's going on in your phone. For example, new message and calendar notifications appear here.



A notification light also gives you battery status information and some notifications. For example, a flashing blue light means there is a new message or a missed call. The notification light may not work when the battery level is low.



Checking notifications and ongoing activities

You can drag down the status bar to open the Notification panel and get more information. For example, open a new message or view a calendar event from the Notification panel. You can also open running applications, such as the music player.

To open the Notification panel



- Drag the status bar downwards.

Phone settings menu

View and change your phone settings from the Settings menu.

To access the phone settings

- 1 From the Home screen, tap .
- 2 Tap **Settings**.

More basics

Calling

To make a call by dialling

- 1 From your Home screen, tap .
- 2 Find and tap **Phone**.
- 3 Enter the number of the recipient and tap **Call**. To delete a number, tap .

To end a call

- Tap **End call**.

To answer a call



- Drag  to the right across the screen.

Multimedia and text messaging

To create and send a message

- 1 From your Home screen, tap , then find and tap .
- 2 Tap .
- 3 To add a recipient, tap , then find and mark the checkbox next to the recipient name. To add more than one recipient, mark the checkboxes for the desired recipients. You can also enter the full number in the search field manually, then tap **Add**.
- 4 When you are finished adding recipients, tap **Done**.
- 5 Tap **Write message** and enter your message text.
- 6 If you want to add a media file, tap  and select an option.
- 7 To send the message, tap **Send**.

Troubleshooting

My phone is not responding

If your phone hangs, or if you cannot restart it normally, you can force restart the phone.

To force restart your phone



- 1 Press and hold both the volume up key and the power  key for five seconds.
- 2 After your phone vibrates once, release the keys. The phone restarts automatically.

Legal information

Sony MT27i

Android Market™ is not available in all countries. Some of the services and features described in this Startup guide are not supported in all countries/regions or by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

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Your mobile phone has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony, are entirely responsible for additional content that you download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony be liable in any way for your improper use of additional content or other third party content.

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Remove the back cover to see regulatory information such as the CE mark.

All product and company names mentioned herein are the trademarks or registered trademarks of their respective owners. Any rights not expressly granted herein are reserved. All other trademarks are property of their respective owners.

Visit www.sonymobile.com for more information.

All illustrations are for illustration only and may not accurately depict the actual phone.

This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

Explore more and get support



User guide

A User guide is available in the support application in your phone and at www.sonymobile.com.



Support in the phone

Get user support directly in your phone using the support application.

To access the support application

- 1 From your Application screen, find and tap .
 - 2 Find and tap the required support item.
-



Support on the web

Visit www.sonymobile.com to access a range of support and get the most from your phone.



Customer support

Customer support – if all else fails. Access the relevant support number at www.sonymobile.com by clicking the **Contact us** link at the bottom of the page. You can also find the relevant support number in the supplied *Important information* leaflet.

www.sonymobile.com

Sony Ericsson

Sony Ericsson Consumer Web site

At www.sonyericsson.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of Contact Centers.
- An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in the *Limited warranty* section.

At www.sonyericsson.com/support, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our Contact Centers. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes, unless the phone number is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.

Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.
- **Warning!** May explode if disposed of in fire.
- Do not expose to liquid or moisture or excess humidity.

phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body.

For more information about SAR and radio frequency exposure, go to: www.sonyericsson.com/health.

Flight mode

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

Sony Ericsson grants you a non-exclusive limited licence to use the Software solely in conjunction with the Device on which it is installed or delivered. Ownership of the Software is not sold, transferred or otherwise conveyed.

Do not use any means to discover the source code or any component of the Software, reproduce and distribute the Software, or modify the Software. You are entitled to transfer rights and obligations to the Software to a third party, solely together with the Device with which you received the Software, provided the third party agrees in writing to be bound by the terms of this Licence.

This licence exists throughout the useful life of this Device. It can be terminated by transferring your rights to the Device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony Ericsson and its third party suppliers and licensors retain all rights, title and interest in and to the Software. To the extent that the Software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Sweden. When applicable, the foregoing applies to statutory consumer rights.

In the event Software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the Software.

Export regulations

Export regulations: Goods delivered under this Agreement may be the subject to import and export regulations of the European Union, the United States and other countries. Purchaser will comply with these applicable laws and regulations and will obtain and maintain any export and import license required for the delivery of goods to Purchaser under this Agreement. Without limiting the foregoing, and as an example, Purchaser will not knowingly export or re-export goods to destinations identified

- For optimum performance, the product should not be operated in temperatures below -10°C(+14°F) or above +45°C(+113°F). Do not expose the battery to temperatures above +60°C(+140°F).



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony Ericsson authorised personnel should perform service.



- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.
- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.



Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged.

Accessories

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

In the US, compatible Sony Ericsson phones may offer compatibility with TTY terminals (with use of necessary accessory). For more information call the Sony Ericsson Special Needs Center on 877 878 1996 (TTY) or 877 207 2056 (voice), or go to www.sonyericsson-snc.com.

Disposal of old electrical and electronic equipment and batteries



The crossed-out bin symbol on batteries and electronic equipment means that electronic equipment and batteries should not be disposed of with household waste but should be left at an appropriate collection point for recycling. By recycling our products you will help to prevent potential negative consequences for the environment and human health. Check local regulations and the location of collection points for used electronic equipment and batteries by contacting your local city office, your household waste disposal service, the shop where you purchased the product, by calling a Sony Ericsson Contact Center or at www.sonyericsson.com/recycling. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.

Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or

pursuant to Articles in Chapter II of European Council Regulation (EC) 428/2009 and specifically, and without limitation, Purchaser will also comply with U.S. government Export Administration Regulations ("EAR", 15 C.F.R. §§ 730-774, <http://www.bis.doc.gov/>) administered by Department of Commerce, Bureau of Industry and Security and economic sanctions regulations (30 C.F.R. §§ 500 et. seq., <http://www.treas.gov/offices/enforcement/ofac/>) administered by the U.S. Department of Treasury, Office of Foreign Assets Control.

Limited Warranty

Sony Ericsson Mobile Communications AB, SE-221 88 Lund, Sweden, (Sony Ericsson) or its local affiliated company, provides this Limited Warranty for your mobile phone, original accessory delivered with your mobile phone, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Contact Center (national rates may apply) or visit www.sonyericsson.com to get further information.

Our warranty

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of two (2) years as from the original date of purchase of the Product for your mobile phone, and for a period of one (1) year following the original purchase date of the Product for all original accessories (such as the battery, charger or handsfree kit) which may be delivered with your mobile phone.

What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorised distributors or service

Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks. Replace the battery only with another Sony Ericsson battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

Driving

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and regulations restricting the use of wireless devices while driving must be observed.

use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

For Devices Supporting 3D Viewing capabilities

In viewing 3D images shot with this phone on a 3D-compatible monitor, you may experience discomfort in the form of eye strain, fatigue, or nausea. To prevent these symptoms, we recommend that you take regular breaks. However, you need to determine for yourself the length and frequency of breaks you require, as they vary according to the individual. If you experience any type of discomfort, stop viewing the 3D images until you feel better, and consult a physician as necessary. Also refer to the operating instructions supplied with the device or software you have connected or are using with this phone. Note that a child's eyesight is still at the development stage (particularly children below the age of 6). Consult a pediatrician or ophthalmologist before letting your child view 3D images, and make sure he/she observes the above precautions when viewing such images.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.

www.sonyericsson.com



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1222-9269.7

partners, in the country/region* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Ericsson Product is repaired or replaced. At present, Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorised dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.
3. This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any

failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and colour may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorised person.
6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product. Sony Ericsson disclaims any and all warranties, whether express or implied, for failures caused to the Product or peripheral devices as a result of viruses, trojan horses, spyware, or other malicious software. Sony Ericsson strongly recommends that you install appropriate virus protection software on your Product and any peripheral devices connected to it, as available, and update it regularly, to better protect your device. It is understood, however, that such software will never fully protect your Product or its peripheral devices and Sony Ericsson

disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfil its intended purpose.

7. Tampering with any of the seals on the Product will void the warranty.
8. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY ERICSSON OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

***Geographical scope of the warranty**

If you have purchased your Product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an authorised Sony Ericsson distributor. To find out if your Product is sold in the country you are in, please call the local Sony Ericsson Contact Center. Please observe that certain services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior

which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

** In some countries/regions additional information (such as a valid warranty card) may be requested.

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Support

Anguilla	1-800-080-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Antigua and Barbuda	1-800-081-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Argentina	0800-333-7427 (número gratuito)	questions.CO@support.sonyericsson.com
Australia	1300 650-050 (Toll Free)	questions.AU@support.sonyericsson.com
The Bahamas	1-800-205-6062 (Toll Free)	questions.CO@support.sonyericsson.com
Barbados	1-800-082-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Belgique/België	02-0745 1611	questions.BE@support.sonyericsson.com
Belize	AN 815, PIN 5597 (Toll Free)	questions.CO@support.sonyericsson.com
Bermuda	1-800-083-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Bolivia	800-100-542 (número gratuito)	questions.CO@support.sonyericsson.com
Brasil	4001-0444 (Capitais e regiões metropolitanas) 0800 884 0444 (Demais regiões)	questions.BR@support.sonyericsson.com
Canada	1 866 766 9374 (Toll Free / sans frais)	questions.CA@support.sonyericsson.com
Cayman Islands	1-800-084-9518 (Toll Free)	questions.CO@support.sonyericsson.com

Central and Southern Africa	+27 11 506 0123	questions.CF@support.sonyericsson.com
Česká republika	844 550 055	questions.CZ@support.sonyericsson.com
Chile	800-646-425 (número gratuito)	questions.CO@support.sonyericsson.com
Colombia	01800-0966-080 (número gratuito)	questions.CO@support.sonyericsson.com
Costa Rica	0 800 011 0400 (número gratuito)	questions.CO@support.sonyericsson.com
Danmark	3331 2828	questions.DK@support.sonyericsson.com
Deutschland	0180 534 2020 (ortsübliche Gebühren)	questions.DE@support.sonyericsson.com
Dominica	1-800-085-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Ecuador	1-800-0102-50 (número gratuito)	questions.CO@support.sonyericsson.com
Eesti	06 032 032	questions.EE@support.sonyericsson.com
Egypt/مصر	16727	questions.EG@support.sonyericsson.com
Ελλάδα	801 11 810 810 +30 210 899 19 19 (από κινητό τηλέφωνο)	questions.GR@support.sonyericsson.com
El Salvador	800-6323 (número gratuito)	questions.CO@support.sonyericsson.com
España	902 180 576 (tarifa local)	questions.ES@support.sonyericsson.com

France	09 69 32 21 21 09 69 32 21 22 (Xperia™ uniquement)	questions.FR@support.sonyericsson.com
Guatemala	1-800-300-0057 (número gratuito)	questions.CO@support.sonyericsson.com
Haiti/Ayiti	AN 193, PIN 5598 (numéro gratuit / nimewo gratis)	questions.CO@support.sonyericsson.com
Honduras	AN 8000122, PIN 5599 (número gratuito)	questions.CO@support.sonyericsson.com
Hong Kong/香港	+852 8203 8863	questions.HK@support.sonyericsson.com
Hrvatska	062 000 000	questions.HR@support.sonyericsson.com
India/भारत	1800 11 1800 (Toll Free) +91 (011) 39011111	questions.IN@support.sonyericsson.com
Indonesia	021 2701388	questions.ID@support.sonyericsson.com
Ireland	1850 545 888 (Local rate)	questions.IE@support.sonyericsson.com
Italia	06 48895206 (tariffa locale)	questions.IT@support.sonyericsson.com
Jamaica	1-800-442-3471 (Toll Free)	questions.CO@support.sonyericsson.com
Κύπρος/Kıbrıs	0800 90 909	questions.CY@support.sonyericsson.com
Latvija	67 21 43 01	questions.LV@support.sonyericsson.com
Lietuva	8 700 55030	questions.LT@support.sonyericsson.com
Magyarország	01 880 47 47	questions.HU@support.sonyericsson.com
Malaysia	1800-88-9900 (Toll Free / bebas tol)	questions.MY@support.sonyericsson.com

Maroc/المغرب	+212 2 2958 344	questions.MA@support.sonyericsson.com
México	0 1800 000 4722 (número gratuito)	questions.MX@support.sonyericsson.com
Nederland	0900 8998318	questions.NL@support.sonyericsson.com
Nederlandse Antillen	001-866-509-8660 (gratis nummer)	questions.CO@support.sonyericsson.com
New Zealand	0800-100-150 (Toll Free)	questions.NZ@support.sonyericsson.com
Nicaragua	AN 1800-0166, PIN 5600 (número gratuito)	questions.CO@support.sonyericsson.com
Norge	815 00 840 (lokaltakst)	questions.NO@support.sonyericsson.com
Österreich	0810 200 245	questions.AT@support.sonyericsson.com
Pakistan/پاکستان	021 - 111 22 55 73	questions.PK@support.sonyericsson.com
Panamá	00800-787-0009 (número gratuito)	questions.CO@support.sonyericsson.com
Paraguay	009 800 54 20032 (número gratuito)	questions.CO@support.sonyericsson.com
Perú	0800-532-38 (número gratuito)	questions.CO@support.sonyericsson.com
Philippines/Pilipinas	+63 2 7891860	questions.PH@support.sonyericsson.com
Polska	+48 22 22 77 444	questions.PL@support.sonyericsson.com
Portugal	808 204 466 (chamada local)	questions.PT@support.sonyericsson.com
República Dominicana	1-800-751-3370 (número gratuito)	questions.CO@support.sonyericsson.com
România	+40 21 401 0401	questions.RO@support.sonyericsson.com
Saint Kitts and Nevis	1-800-087-9518 (Toll Free)	questions.CO@support.sonyericsson.com

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Saint Vincent and the Grenadines	1-800-088-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Schweiz/Suisse/Svizzera	0848 824 040	questions.CH@support.sonyericsson.com
Singapore	+65 6744 0733	questions.SG@support.sonyericsson.com
Slovenia	01 600 5000	questions.SI@support.sonyericsson.com
Slovensko	02 5443 6443	questions.SK@support.sonyericsson.com
South Africa	0861 632222	questions.ZA@support.sonyericsson.com
South Korea/대한민국	(+82) 1588 4170	questions.KO@support.sonyericsson.com
Suomi	09 299 2000	questions.FI@support.sonyericsson.com
Sverige	013 24 45 00 (lokal taxa)	questions.SE@support.sonyericsson.com
Trinidad and Tobago	1-800-080-9521 (Toll Free)	questions.CO@support.sonyericsson.com
Türkiye	+90 212 473 77 77	questions.TR@support.sonyericsson.com
United Kingdom	08705 237 237 (Local rate)	questions.GB@support.sonyericsson.com
United States	1 866 766 9374	questions.US@support.sonyericsson.com
Uruguay	000-401-787-013 (número gratuito)	questions.CO@support.sonyericsson.com
Venezuela	0-800-1-00-2250 (número gratuito)	questions.CO@support.sonyericsson.com
Việt Nam	1900 1525 (miễn phí)	questions.VN@support.sonyericsson.com
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ไทย	02 2483 030	questions.TH@support.sonyericsson.com

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The Sony logo is displayed in a bold, black, sans-serif font. The letters are closely spaced, and a registered trademark symbol (®) is located at the top right of the letter 'Y'.

SONY®

FCC Statement
Declaration of Conformity

Sony MT27i

UMTS HSPA Band 1 2 5 8 GSM GPRS/EDGE
850/900/1800/1900

Important Information

United States & Canada

THIS PHONE MODEL HAS BEEN CERTIFIED IN COMPLIANCE WITH THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

The MT27i Series mobile phones have been designed to comply with applicable safety requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed to not exceed the limits* of exposure to radio frequency (RF) energy set by governmental authorities. These limits establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by international scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a safety margin designed to assure the safety of all individuals, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate (SAR). Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands. While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves. For more information on SAR, please refer to the safe and efficient use chapter in the User Guide.

The highest SAR value as reported to the authorities for this phone model when tested for use by the ear is 1.52 W/kg*, and when worn on the body is 1.09 W/kg* for speech and 1.34 W/kg* for data calls. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony accessory and worn on the body. For devices which include "WiFi hotspot" functionality, body-worn SAR measurements for operation of the device operating in WiFi hotspot mode were taken using a separation

distance of 10mm. Use of third-party accessories may result in different SAR levels than those reported.

****Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure*. The tests are performed in positions and locations (i.e., by the ear and worn on the body) as required by the FCC for each model. The FCC has granted an Equipment Authorization for this phone model with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. While there may be differences between the SAR levels of various phones, all mobile phones granted an FCC equipment authorization meet the government requirement for safe exposure. SAR information on this phone model is on file at the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID PY7A3880134. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) website at <http://www.phonefacts.net>.**

** In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.*

****This paragraph is only applicable to authorities and customers in the United States.**

Important Information

Latin & South America

Radio wave exposure and Specific Absorption Rate (SAR) information

The MT27i Series mobile phones have been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardised methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

For more information on SAR, please refer to the safety chapter in the User Guide.

SAR data information for residents in countries that have adopted the SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over ten (10) gram of tissue (for example European Union, Japan, Brazil and New Zealand):

The highest SAR value for this model phone when tested by Sony for use at the ear is 1.25 W/kg (10g).

FCC Statement

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions: (1)

This device may not cause harmful interference, and (2)

This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Industry Canada Statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaration of Conformity for MT27i

We, **Sony Mobile Communications AB** of

Nya Vattentornet

SE-221 88 Lund, Sweden

declare under our sole responsibility that our product

Sony type AAD-3880134-BV

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 301 908-1:V4.2.1, EN 301 908-2:V4.2.1, EN 300 328:V1.7.1, EN 300 440-2:V1.4.1, EN 301 489-7:V1.3.1, EN 301 489-17:V2.1.1, EN 301 489-24:V1.5.1, EN 301 489-3:V1.4.1, EN 302 291-2:V1.1.1 and EN 60 950-1:2006+A11:2009+A1:2010 following the provisions of, Radio Equipment and Telecommunication Terminal Equipment directive **1999/5/EC**.

Lund, February 2012

CE 0682 



Pär Thuresson,

Chief Quality Officer, Head of Quality & Validation

We fulfil the requirements of the R&TTE Directive (1999/5/EC).

www.sonymobile.com

SONY®

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SE-221 88 Lund, Sweden