

Sony Ericsson

User guide

Satio™

Experience more. Discover how.

Please read the *Important information* before you use your mobile phone.

Fill it with pop and let it rock. Share your life in pictures. Or why not go online for the latest updates? Your new phone is the key to a wider world. And it's just around the corner. Get started with this User guide. And join us online to get the full picture. Music, games, apps, updates, downloads, support and more.

All in one place: www.sonyericsson.com/Satio

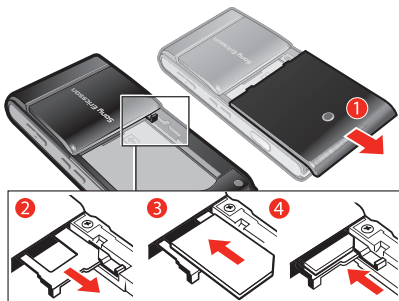
- 💡 Don't forget to update your phone software. See *Updating your phone* on page 5.

Getting started

Assembly

Before you start using your phone, you need to insert a SIM (Subscriber Identity Module) card and the battery.

To insert the SIM card



- 1 Remove the battery cover.
- 2 Pull out the SIM card holder.
- 3 Put the SIM card into its holder with the gold-coloured contacts facing down.
- 4 Push the holder back into place.

To insert the battery



- 1 Insert the battery with the label side up and the connectors facing each other.
- 2 Put the battery cover into place.

Turning on the phone

To turn on the phone



- 1 Press and hold down **Ⓜ**.
- 2 Enter your SIM card PIN, if requested, and select **OK**.
- 3 The first time you turn on the phone, follow the instructions to use the setup wizard for basic settings and useful tips.

Help

You can find **Help** on most applications in **Organiser** or you can access **Help** from within a specific application by selecting **Options**.

To access the general Help in your phone

- Select **Menu > Organiser > Help**.

To view Help when you are in an application

- Select **Options > Help**.

Updating your phone

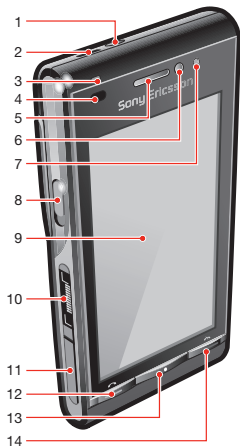
You can view your phone software version, phone model name, or update your software from a server.

To check for updates

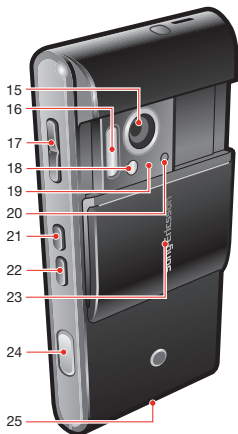
- 1 Select **Menu > Settings > Phone > Phone management > Device updates**.
- 2 Select **Options > Check for updates**.

Phone overview

- 1 On/off key
- 2 Loud speaker
- 3 Charging/message indicator
- 4 Proximity sensor
- 5 Ear speaker
- 6 Video call camera
- 7 Brightness sensor
- 8 Keylock key
- 9 Screen
- 10 Connector for charger, handsfree and USB cable
- 11 Memory card cover
- 12 Call key
- 13 Main menu key
- 14 End key



- 15 Main camera
- 16 Xenon flash
- 17 Volume, digital zoom keys
- 18 LED light/AF assisting light
- 19 Video recording indicator
- 20 Camera brightness sensor
- 21 Camera view key
- 22 Camera mode key
- 23 Camera lens cover
- 24 Camera key
- 25 Strap holder



Menu overview*

 **Messaging**


 **Internet**


 **Camera**

 **Media**
Photo, Music, Video

 **Contacts**

 **PlayNow™**

 **Entertainment**
Radio, TrackID™, Chat, Record sound

 **Location services**
Google maps, Location, Wisepilot

 **Calendar**

 **Calls****

 **Organiser**
File manager, My applications, Clock, RoadSync, Google, Search, Notes, Converter, Calculator,

Adobe PDF, Quickoffice, Help

 **Settings**

Personal

Profiles, Themes, Standby

Phone

Date and time, Language, Display, Download settings, Sensor settings, Touch input, Accessories, Application sett., Phone mgmt.

Application mgr

Installed apps., Installation files, Install settings

Calling

Call, Speed dialling, Voicemail, Divert calls, Call barring

Connectivity

Network, Wi-Fi, Bluetooth, USB, Destinations,




















Connection mgr, Data transfer, Remote drives, Video sharing, Admin. settings

* Some menus are operator-, network- and subscription-dependent.

** You can use touch functionality to scroll between tabs in submenus. For more information, see *Navigation* on page 11.

Status icons

Status icons appear at the top of the screen. You can tap status icons to view more information or change settings.

-  Battery fully charged
-  Network signal strength
-  Messages in the outbox
-  GSM available
-  Missed call
-  Handsfree connected
-  Call diverted
-  Text message received
-  New email received
-  Headphone inserted
-  GPS connected
-  Alarm activated
-  Bluetooth™ connected
-  Keylock activated
-  USB data transferring
-  Data synchronising
-  Flight mode activated
-  Secure Wi-Fi™ network connected
-  Wi-Fi™ network connected

- 3G** 3G available
- H** HSDPA available
- E** EGPRS available

Navigation

You can move through menus with your fingertips or with a stylus. Tap or double-tap an item to select or open it. You can also switch between running applications.

To access the main menu

- Press the main menu key.

To lock or unlock the phone

- Slide the keylock key.

To view running applications

- 1 Press and hold down the main menu key.
- 2 To switch to a running application, tap it.

- ! Leaving applications running in the background increases the demand on battery power and reduces the battery life.

To end a function

- In most cases, select **Options > Exit**.

To delete items



- In most applications, to delete items such as files, folders, messages, or media files, select an item, and then select **Options > Delete**.

Standby

After you have turned on your phone and entered your PIN, the name of the network operator appears. This view is called standby. Your phone is now ready to use.

To return to standby

- Press and hold down the main menu key and select .

 To end the current application and return to standby, press .

Default standby theme

The default standby theme provides five different views:



Favourites view



Bookmarks view



Idle view




Photos view*







Shortcuts view

* The icon for Photos view changes based on the last photo you took.

 These five views are only available for the default standby theme.

Idle view

After you turn on your phone, you reach Idle view. You can access the standby music player and touchbar at the bottom of the display. The standby music player is activated when you play music in **Media**. The touchbar provides quick access to four applications:

-  **Number entry** – make calls
-  **Media** – go to Media
-  **Messaging** – send and receive messages
-  **Search** – search the phone


Favourites view

The Favourites view provides quick access to your favourite contacts.

To add contacts to Favourites

- 1 Tap .
- 2 Tap  and select the contacts you wish to add.

To call a favourite contact



- 1 Tap .
- 2 Tap a contact and select **Call**.

Bookmarks view

The Bookmarks view provides quick access to your favourite websites. You can add and remove bookmarks.

- ! You need the correct Internet settings to visit websites.
For cost information, contact your service provider.

To add bookmarks

- 1 Tap .
- 2 Tap  and select the bookmarks you wish to add.

Photos view

The Photos view provides quick access to your 200 most recently taken photos. The most recently taken photo is displayed in the centre of the screen. All photos are reduced and then cropped to 360x360 pixels.



To set a photo as wallpaper

- 1 Tap .
- 2 Tap a photo and select **Set as wallpaper**.

Shortcuts view

The Shortcuts view provides a list of shortcuts to different applications and bookmarks. You can personalise the shortcuts you wish to show.

To change shortcut settings


- 1 Tap .
- 2 Tap .
- 3 Select a shortcut and tap **Options** > **Change**.
- 4 When **Shortcut type:** appears, select **Application** or **Bookmark**.
- 5 Double-tap an item.
- 6 To save your settings, select **Back**.

To charge the battery



- 1 Connect the charger to the phone. It takes approximately 2.5 hours to fully charge the battery. Activate the screen with a tap to view the charge status.

- 2 Remove the charger by tilting the plug upwards.

 You can use your phone while it is charging. You can charge the battery at any time and for more or less than 2.5 hours. You can interrupt the charging without damaging the battery.

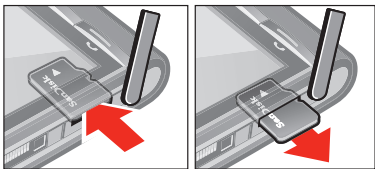
Memory card

 You may have to purchase a memory card separately.

Your phone supports memory cards, adding more storage space to your phone. The memory card can also be used with other compatible devices.


You can move content between the memory card and the phone memory.

To insert or remove a memory card



- 1 Open the memory card cover.

- 2 Insert the memory card with the gold-coloured contacts facing down.










- 3 To remove the memory card, press  and select **Remove memory card**, and then press the edge of the memory card to release and remove it.






Entering text

You can enter letters, numbers and special characters using the on-screen keyboard, alphanumeric keypad or handwriting recognition. You can switch between these input methods.




Text input icons

These icons may appear in the text input window.

-  Tap to accept the text in the input window and close the on-screen keyboard view
-  Tap to open the input options menu to change, for example, the **Writing language**, or view **Help**
-  Tap to switch character cases
-  Tap to display numbers and symbols
-  Tap to move the cursor left or right
-  Tap to delete a character
-  Tap to enter a space
-  Tap to insert a carriage return
-  Tap to change to another input method: **Mini QWERTY keyboard**, **Fullscr. QWERTY keyboard**, **Alphanumeric keypad** or **Handwriting**

-  When using **Mini QWERTY keyboard**, tap and hold to move the input window around the screen
-  When using handwriting recognition, tap to open the symbol table
-  When using handwriting recognition, tap to switch to number input mode
-  Tap to turn predictive text input modes on or off, change the character case, and switch between letter and number modes
-  When using handwriting recognition, tap to switch character case

To copy and paste text

- 1 Tap to place the cursor at the beginning of the text you want to select for copying. Then drag your fingertip or stylus to the end of the text.
 - 2 To copy the selected text, tap  and select **Copy**.
 - 3 To paste the text within the same text field, move the cursor to where you want the text be inserted, tap  and select **Paste**.
-  To paste the text to another text field, go to that text field, move the cursor to where you want to insert the text and select **Options > Paste**.


Media

You can manage media files in your phone or on your memory card. You can also manage photos in albums on the web.


Viewbar and touchbar


You can use the viewbar and touchbar to navigate through different views and manage your media files.

- Viewbar – a bar that appears at the top of the screen after you select an application in **Media**. Using this bar, you can navigate to play view, to various list views within the same application, or to the main **Media** menu.
- Touchbar – a bar at the bottom of the screen where you can manage your media files or go back to the previous level.

 To get tips for an icon in the bars, touch and hold the icon.

To update media libraries manually

- Tap  in the touchbar.

 Your media libraries update automatically when you use **Media** for the first time.

To go to the play view

- Tap  at the top of the screen.



To view more commands in the touchbar

- Tap  in the touchbar.

Mark mode

You can mark several files and manage them in batches.

To mark media files

- 1 When in list or grid view of the files, tap  in the touchbar.
- 2 Tap the files to highlight them as marked.
- 3 To exit mark mode, tap .

Photo

You can view, send and manage photos in your phone. You can also edit and arrange your online photo albums.

To view a photo in full screen

- 1 Select **Menu** > **Media** > **Photo**.
- 2 Select a view option and tap a thumbnail to view the photo.
- 3 To view the next or previous photo, flick left or right.

To edit a photo






- 1 When viewing a photo, tap  > .
- 2 Select **Options** and select an item.

Photo tags



You can manage your photos easily by creating tags for them.

- 💡 Only photos with EXIF info can be tagged.

To create a tag

- 1 When viewing a photo, tap  > .
- 2 Tap , enter a new name and select **OK**.
- 3 Select a tag icon.
- 4 Select the created tag to add it to your photo.

To tag a photo

- 1 When in play view or mark mode, tap  > .
- 2 Select a tag.

Music

You can listen to music, audiobooks, podcasts and your recordings.

Playback controls

The following playback controls may appear in your music player and video player:



Pause



Play



Touch and hold to rewind. Tap to go to the previous track or video clip



Touch and hold to fast forward. Tap to go to the next track or video clip

Additional music controls

The following music controls may appear in your music player:



Turn on shuffle to play tracks in the current playlist in a random order



Turn off shuffle



Repeat all tracks in the current playlist



Repeat the current track several times



Disable repeating tracks




To play music or other audio tracks

- 1 Select **Menu** > **Media** > **Music**.
- 2 Browse for tracks in **Artists**, **Albums**, **Tracks**, **Playlists**, **Audiobooks**, **Podcasts** and **My recordings**.
- 3 Tap a track.

To change the volume

- Press the volume key up or down.




To minimise the music player

- 1 When the music player is open, tap .
 - 2 To restore the music player on the screen, tap .
- !  may appear as the album cover of the current track.

Playlists

You can create playlists to organise your music. You can add tracks and folders to a playlist. It may take a few minutes for the phone to create a playlist.

To create a playlist

- 1 Select **Menu** > **Media** > **Music** > **Playlists**.
- 2 Tap **New playlist**.
- 3 Enter a name and select **OK**.
- 4 To add tracks, select, for example,  from the viewbar and tap .
- 5 Select tracks you want to add to the playlist and tap .
- 6 Select the playlist.

Video

You can browse and play video clips saved in your phone.

To play a video clip

- 1 Select **Menu** > **Media** > **Video**.
- 2 Select an option.
- 3 Tap a video clip.

Transferring and handling content

You can transfer and handle content such as pictures and music.

- ! You are not allowed to exchange some copyright-protected material.

File manager

You can use **File manager** in your phone to handle content saved in the phone memory or on a memory card. If the memory is full, delete some content to create space.

Sending content to another phone

You can send content, for example, using **Messaging** or using Bluetooth™ wireless technology.

PC Companion

PC Companion lets you:

- explore content in your phone
- use your phone as a modem
- install PC Software used to synchronise, transfer and back up phone content

For more information, go to

www.sonyericsson.com/support.

To install PC Companion

- 1 Connect your phone to a PC using a USB cable supported by your phone.
- 2 **Computer:** Select **Mass storage**.

- 3 Computer:** Wait until the memory card in your phone appears as the external disk in *Microsoft® Windows® Explorer*.
- 4 Computer:** On the computer desktop, double-click the *My Computer* icon.
- 5 Computer:** To launch the PC Companion installer from the memory card, double-click the icon representing your memory card and double-click **Startme.exe** under the folder **pccompanion**.
- 6 Computer:** Follow the instructions that appear.

Transferring media files

You can use Media Go™ to transfer media files from CDs or from your computer to the memory card in your phone. Media Go™ computer software and USB drivers are available for download at www.sonyericsson.com/support.

Using a USB cable

You can connect your phone to a computer using a USB cable to synchronise, transfer and back up phone content, and to use your phone as a modem.

- ! You may have to purchase a USB cable separately.

Required operating systems

You need one of these operating systems to use Sony Ericsson PC software:

- Microsoft® Windows Vista™
- Microsoft® Windows XP, Service Pack 2 or higher

Before using a USB cable

Only use a USB cable supported by your phone. Do not remove the USB cable from your phone or computer during transfer as this may corrupt the memory card or the phone memory.

To use mass storage

- 1 Connect the USB cable to the phone and the computer.
 - 2 **Phone:** Select **Mass storage**.
 - 3 **Computer:** Wait until your memory card appears as the external disk in *Microsoft Windows Explorer*.
 - 4 **Computer:** On the computer desktop, double-click the *My Computer* icon.
 - 5 **Computer:** To view the memory card folders, double-click the icon representing your memory card.
 - 6 Copy and paste your file, or drag and drop it, into a folder on your computer or on your memory card.
- ! You cannot view the transferred files in your phone until you remove the USB cable from the phone.

PlayNow™

When you select **PlayNow™**, you enter PlayNow™ arena, where you can download music, games, ringtones, themes and wallpapers. You can preview or listen to content before you purchase and download it to your phone.

- ! This service is not available in all countries.

For extended functionality, you can also access the PlayNow™ arena web shop on a computer from www.playnow-arena.com. For more information, go to www.sonyericsson.com/support.

To use PlayNow™

- 1 Select **Menu** > **PlayNow™**.
- 2 Surf through PlayNow™ arena and follow the instructions to preview and purchase content.

TrackID™

TrackID™ is a music recognition service. You can search the title, artist and album name for a track you hear playing through a loudspeaker.

To search for track information

- When you hear a track through a loudspeaker, select **Menu** > **Entertainment** > **TrackID™** > **Start**.
- 💡 For best results, use TrackID™ in a quiet area.
- 💡 You get a vibrating alert when the recording is finished or if it fails.


Calls

Making and receiving calls


You need to turn on your phone and be within range of a network.

- 💡 The touch screen is disabled automatically during calls when you place your phone next to your ear.

To make a call

- 1 Select  to open the dialer and enter a phone number (with international country code and area code, if applicable).

2 Press .

 You can call numbers from your contacts and call lists.

To end a call

• Press .

To answer a call

• Press .

To reject a call


• Press .

To change the ear speaker volume during a call

• Press the volume key up or down.

Emergency calls

Your phone supports international emergency numbers, for example, 112 or 911. You can normally use these numbers to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network.


 In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.

Call list

You can view information about recent calls.

To call a number from the call list

1 Press  and select a tab.


2 Select a name or a number and press .

Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

- 💡 You can synchronise your contacts using the *Sony Ericsson PC Suite*.

To add a new contact

- 1 Select **Menu** > **Contacts**.
- 2 Tap .
- 3 Add contact information. To close the text input window, tap ✓.
- 4 Select **Done**.

To set default contacts

- Select **Menu** > **Contacts** > **Options** > **Settings** > **Contacts to display**.

To copy contacts between the memory card and SIM card

- 1 Select **Menu** > **Contacts**.
- 2 Select a contact and then select **Options** > **Mark/Unmark** > **Mark**.
- 3 To mark more than one contact, repeat step 2.
- 4 Select **Options** > **Copy**.
- 5 Select an option.

- ! When you copy contacts from the **Phone memory** to the **SIM memory**, only the contact name and phone number will be saved to the SIM card.

To find a contact


- In the search field, enter the first letters of the contact name.

Using the camera

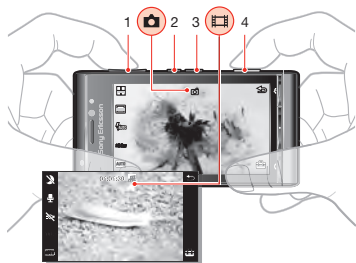
Your phone has a 12.1 megapixel camera and a 3.5 nHD touch display with touch capture, face detection, smile detection, Xenon flash and image stabiliser functions.

To activate the camera



- Open the camera lens cover.
- 💡 You can also activate the camera by pressing .
- 💡 Do not take photos when a strong light source is in the background. Use a support or the self-timer to avoid blurred photos.

Viewfinder



- 1 Zoom in or out
- 2 View photos and video clips
- 3 Switch between photo mode and video mode
- 4 Take photos/Record video clips



To close the camera

- Close the camera lens cover.

To take a photo

- 1 Activate the camera.
- 2 To use auto focus, press  halfway down.  begins to blink.

3 When  turns green, press  fully down to take the photo. The photo is automatically saved.

 To take a photo more quickly, you can skip step 2 and press  fully down.

To record a video clip

- 1 Activate the camera and press  to switch to video mode.
- 2 Press  fully down to start recording.
- 3 To stop recording, press  fully down. The video is automatically saved.

More camera features

BestPic™ helps you capture a precise moment. You can touch a point on the screen to choose where the camera should focus. The image stabiliser reduces the impact from vibrations.

To change settings

- Activate the camera and tap .


To view information about a setting

- Tap a setting and tap .

Face detection

You can use face detection to bring an off-centre face into focus. The camera automatically detects one face, indicated by a white frame. The frame becomes green when focus is locked. Focus is set to the face closest to the camera.

To set face detection






- 1 Activate the camera.
- 2 Tap .
- 3 Select **Photo > Focus > Face detection**.

! Face detection is not available in Landscape, Document or Twilight landscape scenes.

Smile detection

Smile detection is a technology that detects a person's smile and automatically takes the photo.

To use smile detection


- 1 Activate the camera.
- 2 Tap  > .
- 3 To start smile detection, press .  blinks on the upper-left part of the viewfinder.
- 4 When the face in the viewfinder smiles,  stops blinking and the photo is taken automatically.

BestPic™

BestPic™ is often used for capturing objects that move quickly. It lets you capture nine photos in a short interval so that you can choose the best. You can set the BestPic™ speed.

To take a photo using BestPic™







- 1 Activate the camera.
- 2 Tap  > .
- 3 To use auto focus, press  halfway down.  begins to blink.
- 4 When  becomes green, press  fully down. Nine thumbnails appear at the bottom of the screen.

- 5 Tap a thumbnail to view the photo in the viewfinder, and tap again to mark the photo. Tap  to save marked photos. You can mark and save more than one photo.

Panorama

The panorama feature helps you take wide panorama photos automatically. Three photos are taken sequentially in a row and connected to each other to form a seamless wide photo.



To take a panorama photo

- 1 Activate the camera.
- 2 Tap  > .  appears at the top of the screen.
- 3 To take the first photo, press .
- 4 To take the second photo, move the camera left or right until the indicator fits into  and becomes fully green. The photo is taken automatically and the direction of the panorama is now fixed.
- 5 To take the third photo, move the camera in the same direction as the previous shot until the indicator fits into  and becomes fully green. The photo is taken automatically.

Touch capture

In touch capture mode, you can touch the screen to focus and capture a photo. A white border in the viewfinder indicates the touchable area.


To take a photo in touch capture mode

- 1 Activate the camera.
- 2 Tap  > .

3 Tap within the white border to select the focus point. A photo is then taken automatically.

! Do not touch the viewfinder until you want to take a photo.

Image stabiliser

The image stabiliser compensates for small movements of the hand to ensure steady photos. When you turn on this function,  appears in the viewfinder.

To activate the image stabiliser

1 Activate the camera.

2 Tap .

3 Select **Photo > Image stabiliser > On**.

! The image stabiliser is only available when the flash is off.

Messaging

Text and multimedia messages

Messages can contain text, pictures, sound effects, video clips and presentations. You can also create and use templates for your messages.



When sending messages, the phone automatically selects the most suitable method to use (either a text or multimedia message) for sending the message.

To create and send a message

1 Select **Menu > Messaging > New message**.


2 Tap the **To** field and select a contact name from **Contacts**.

3 Tap **OK**.

- 4 Tap the text field and input your text.
 - 5 Select **Options** > **Add content** and add a picture, video clip and sound, as desired.
 - 6 Select  to send the message.
-  When manually entering the phone numbers of multiple recipients, use a semicolon to separate their numbers.

Internet

To start the Internet browser

- 1 Select **Menu** > **Internet**.
- 2 Tap , and enter a web address.
- 3 Select **Go to**.

Location services

Your phone has a GPS receiver that uses satellite signals to calculate your location. You can get help to find your way to a destination and save your favourite locations. With information from mobile towers near you, you may be able to view your approximate location on a map.

To access location services

- Select **Menu** > **Location services**, and select an application.

Using GPS

Your location can be found when you have a clear view of the sky. If your location is not found after a few minutes, move to another location. To help the search, stand still and

do not cover the GPS antenna, which is located in the upper-right part of the phone.

- ! The first time you use the GPS, it may take up to 10 minutes before your location is found.

Locks

SIM card lock

This lock only protects your subscription. Your phone will work with a new SIM card. If the lock is on, you have to enter a PIN.

The PIN2 is required to access some network services, and your SIM card must support these services.

If you enter your PIN incorrectly three times in a row, the SIM card is blocked and you need to enter your PUK (Personal Unlocking Key). Your PIN, PIN2 and PUK are supplied by your network operator.

To unblock your SIM card

- 1 When **PIN blocked. Enter PUK:** appears, enter your PUK and select **OK**.
- 2 Enter a new four-to-eight-digit PIN and select **OK**.
- 3 Re-enter the new PIN and select **OK**.

To turn on the SIM card lock

- 1 Select **Menu > Settings > Phone > Phone management > Security > Phone and SIM card > PIN request > On**.
- 2 Enter your PIN and select **OK**.

To edit your PIN

- 1 Select **Menu > Settings > Phone > Phone management > Security > Phone and SIM card > PIN.**
- 2 Follow the instructions to enter your old PIN once and new PIN twice.

Phone lock

You can stop unauthorised use of your phone. Change the phone lock code (0000 as default) to any four-to-eight-digit personal code.

When the touch screen and keys are locked, the touch screen and the keys are inactive.

- ! It is important that you remember your new code. If you forget it, you need to take your phone to your local Sony Ericsson retailer.

To turn on the phone lock

- 1 Select **Menu > Settings > Phone > Phone management > Security > Phone and SIM card > Phone autolock period > User defined.**
- 2 To automatically lock your phone when you do not use it for a defined time, tap the text input field under **Lock after (minutes):** and enter the time-out period.
- 3 Enter your phone lock code and select **OK.**
- 4 To unblock the phone, slide the keylock key on the side of the phone and follow the instructions that appear.

To edit your phone lock code

- 1 Select **Menu > Settings > Phone > Phone management > Security > Phone and SIM card > Lock code.**

- 2 Follow the instructions to enter your old lock code once and your new lock code twice.

Legal information

Sony Ericsson Satio™ phone U1i/U1a

This User guide is published by Sony Ericsson Mobile Communications AB or its local affiliated company, without any warranty. Improvements and changes to this User guide necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by Sony Ericsson Mobile Communications AB at any time and without notice. Such changes will, however, be incorporated into new editions of this User guide.

All rights reserved.

©Sony Ericsson Mobile Communications AB, 2009

Publication number: 1227-3864.1

Your mobile phone has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony Ericsson, are entirely responsible for additional content that you download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony Ericsson does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony Ericsson be liable in any way for your improper use of additional content or other third party content.

Bluetooth is a trademark or a registered trademark of Bluetooth SIG Inc. and any use of such mark by Sony Ericsson is under license.

The Liquid Identity logo, Satio, PlayNow, BestPic and TrackID are trademarks or registered trademarks of Sony Ericsson Mobile Communications AB.

TrackID™ is powered by Gracenote Mobile MusicID™. Gracenote and Gracenote Mobile MusicID are trademarks or registered trademarks of Gracenote, Inc.

SyncML is a trademark or registered trademark of the Open Mobile Alliance, Ltd

Sony is a trademark or registered trademark of Sony Corporation.
Media Go is a trademark or registered trademark of Sony Media Software and Services.

Wi-Fi is a trademark or a registered trademark of the Wi-Fi Alliance.
Google™ and Google Maps™ are trademarks or registered trademarks of Google, Inc.

Ericsson is a trademark or registered trademark of Telefonaktiebolaget LM Ericsson.

Microsoft, Windows and Vista are registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

RoadSync is a trademark or registered trademark of DataViz, Inc.

Quickoffice is a registered trademark of Quickoffice, Inc.

Wisepilot is a registered trademark of Appello Systems AB.

This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

Other product and company names mentioned herein may be the trademarks of their respective owners.

Any rights not expressly granted herein are reserved.

All illustrations are for illustration only and may not accurately depict the actual phone.

www.sonyericsson.com



Sony Ericsson

Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden

1227-3864.1

Sony Ericsson

FCC Statement
Declaration of Conformity

Sony Ericsson U1a

UMTS HSPA Band 1/2/5 GSM GPRS/EDGE 850/900/1800/1900

Radio wave exposure and Specific Absorption Rate (SAR) information

This mobile phone model U1a has been designed to comply with applicable safety requirements for exposure to radio waves. These requirements are based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

While there may be differences between the SAR levels of various phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.

For more information on SAR, please refer to the safety chapter in the User's Guide.

SAR data information for residents in countries that have adopted the SAR limit recommended by the International Commission of Non-Ionizing Radiation Protection (ICNIRP), which is 2 W/kg averaged over ten (10) gram of tissue (for example European Union, Japan, Brazil and New Zealand):

The highest SAR value for this model phone when tested by Sony Ericsson for use at the ear is 1.37 W/kg (10g).

FCC Statement

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions: (1)

This device may not cause harmful interference, and (2)

This device must accept any interference received, including interference that may cause undesired operation.



Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Statement

This device complies with RSS-210 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaration of Conformity for U1a

We, **Sony Ericsson Mobile Communications AB** of
Nya Vattentorget

SE-221 88 Lund, Sweden

declare under our sole responsibility that our product

Sony Ericsson type AAD-3880037-BV

and in combination with our accessories, to which this
declaration relates is in conformity with the appropriate
standards EN 301 511:V9.0.2, EN 301 908-1:V3.2.1, EN 301
908-2:V3.2.1, EN 300 328:V1.7.1, EN 300 440-1:V1.4.1, EN 300
440-2:V1.2.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.3.2, EN
301 489-24:V1.4.1, EN 301 489-3:V1.4.1 and EN 60 950-1:2006
following the provisions of, Radio Equipment and
Telecommunication Terminal Equipment directive **1999/5/EC** .

Lund, July 2009



A handwritten signature in black ink, which appears to read 'Rikko Sakaguchi', is written over a horizontal line.

Rikko Sakaguchi,
Corporate Vice President and Head of Creation & Development
We fulfil the requirements of the R&TTE Directive (1999/5/EC).

www.sonyericsson.com



Sony Ericsson

Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden

1230-7789.1

Sony Ericsson

Important information

Sony Ericsson Consumer Web site

At www.sonyericsson.com/support there is a support section where help and tips are only a few clicks away. Here you will find the latest computer software updates and tips on how to use your product more efficiently.

Service and support

You have access to a portfolio of exclusive service advantages such as:

- Global and local Web sites providing support.
- A global network of call centres.
- An extensive network of Sony Ericsson service partners.
- A warranty period. Learn more about the warranty conditions in the Important information.

At www.sonyericsson.com/support, you can find the latest support tools and information. For operator-specific services and features, please contact your network operator.

You can also contact our call centres. If your country/region is not represented in the list below, please contact your local dealer. (Calls are charged according to national rates, including local taxes, unless the phone number is a toll-free number.)

If your product needs service, please contact the dealer from whom it was purchased, or one of our service partners. For warranty claims, save proof of purchase.

Guidelines for Safe and Efficient Use

Please follow these guidelines. Failure to do so might entail a potential health risk or product malfunction. If in doubt as to its proper function, have the product checked by a certified service partner before charging or using it.



Recommendations for care and safe use of our products

- Handle with care and keep in a clean and dust-free place.
- **Warning!** May explode if disposed of in fire.

- Do not expose to liquid or moisture or excess humidity.
- For optimum performance, the product should not be operated in temperatures below $-10^{\circ}\text{C}(+14^{\circ}\text{F})$ or above $+45^{\circ}\text{C}(+113^{\circ}\text{F})$. Do not expose the battery to temperatures above $+60^{\circ}\text{C}(+140^{\circ}\text{F})$.



- Do not expose to flames or lit tobacco products.
- Do not drop, throw or try to bend the product.
- Do not paint or attempt to disassemble or modify the product. Only Sony Ericsson authorised personnel should perform service.



- Consult with authorised medical staff and the instructions of the medical device manufacturer before using the product near pacemakers or other medical devices or equipment.



- Discontinue use of electronic devices, or disable the radio transmitting functionality of the device, where required or requested to do so.
- Do not use where a potentially explosive atmosphere exists.
- Do not place the product, or install wireless equipment, in the area above an air bag in a car.
- **Caution:** Cracked or broken displays may create sharp edges or splinters that could be harmful upon contact.
- Do not use the Bluetooth Headset in positions where it is uncomfortable or will be subject to pressure.

Children

Warning! Keep out of the reach of children. Do not allow children to play with mobile phones or accessories. They could hurt themselves or others. Products may contain small parts that could become detached and create a choking hazard.



Power supply (Charger)

Connect the charger to power sources as marked on the product. Do not use outdoors or in damp areas. Do not alter or subject the cord to damage or stress. Unplug the unit before cleaning it. Never alter the plug. If it does not fit into the outlet, have a proper

outlet installed by an electrician. When a power supply is connected there is a small drain of power. To avoid this small energy waste, disconnect the power supply when the product is fully charged. Use of charging devices that are not Sony Ericsson branded may pose increased safety risks.

Battery

New or idle batteries can have short-term reduced capacity. Fully charge the battery before initial use. Use for the intended purpose only. Charge the battery in temperatures between +5°C(+41°F) and +45°C(+113°F). Do not put the battery into your mouth. Do not let the battery contacts touch another metal object. Turn off the product before removing the battery. Performance depends on temperatures, signal strength, usage patterns, features selected and voice or data transmissions. Only Sony Ericsson service partners should remove or replace built-in batteries. Use of batteries that are not Sony Ericsson branded may pose increased safety risks. Replace the battery only with another Sony Ericsson battery that has been qualified with the product per the standard IEEE-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Personal medical devices

Mobile phones may affect implanted medical equipment. Reduce risk of interference by keeping a minimum distance of 15 cm(6 inches) between the phone and the device. Use the phone at your right ear. Do not carry the phone in your breast pocket. Turn off the phone if you suspect interference. For all medical devices, consult a physician and the manufacturer.

Driving

Some vehicle manufacturers forbid the use of phones in their vehicles unless a handsfree kit with an external antenna supports the installation. Check with the vehicle manufacturer's representative to be sure that the mobile phone or Bluetooth handsfree will not affect the electronic systems in the vehicle. Full attention should be given to driving at all times and local laws and

regulations restricting the use of wireless devices while driving must be observed.

GPS/Location based functions

Some products provide GPS/Location based functions. Location determining functionality is provided "As is" and "With all faults". Sony Ericsson does not make any representation or warranty as to the accuracy of such location information.

Use of location-based information by the device may not be uninterrupted or error free and may additionally be dependent on network service availability. Please note that functionality may be reduced or prevented in certain environments such as building interiors or areas adjacent to buildings.

Caution: Do not use GPS functionality in a manner which causes distraction from driving.

Emergency calls

Calls cannot be guaranteed under all conditions. Never rely solely upon mobile phones for essential communication. Calls may not be possible in all areas, on all networks, or when certain network services and/or phone features are used.

Antenna

Use of antenna devices not marketed by Sony Ericsson could damage the phone, reduce performance, and produce SAR levels above the established limits. Do not cover the antenna with your hand as this affects call quality, power levels and can shorten talk and standby times.

Radio Frequency (RF) exposure and Specific Absorption Rate (SAR)

When the phone or Bluetooth handsfree is turned on, it emits low levels of radio frequency energy. International safety guidelines have been developed through periodic and thorough evaluation of scientific studies. These guidelines establish permitted levels of radio wave exposure. The guidelines include a safety margin

designed to assure the safety of all persons and to account for any variations in measurements.

Specific Absorption Rate (SAR) is used to measure radio frequency energy absorbed by the body when using a mobile phone. The SAR value is determined at the highest certified power level in laboratory conditions, but because the phone is designed to use the minimum power necessary to access the chosen network, the actual SAR level can be well below this value. There is no proof of difference in safety based on difference in SAR value.

Products with radio transmitters sold in the US must be certified by the Federal Communications Commission (FCC). When required, tests are performed when the phone is placed at the ear and when worn on the body. For body-worn operation, the phone has been tested when positioned a minimum of 15 mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate Sony Ericsson accessory and worn on the body.

For more information about SAR and radio frequency exposure, go to: www.sonyericsson.com/health.

Flight mode

Bluetooth and WLAN functionality, if available in the device, can be enabled in Flight mode but may be prohibited onboard aircraft or in other areas where radio transmissions are prohibited. In such environments, please seek proper authorisation before enabling Bluetooth or WLAN functionality even in Flight mode.

Malware

Malware (short for malicious software) is software that can harm the mobile phone or other computers. Malware or harmful applications can include viruses, worms, spyware, and other unwanted programs. While the device does employ security measures to resist such efforts, Sony Ericsson does not warrant or represent that the device will be impervious to the introduction of malware. You can however reduce the risk of malware attacks by using care when downloading content or accepting

applications, refraining from opening or responding to messages from unknown sources, using trustworthy services to access the Internet, and only downloading content to the mobile phone from known, reliable sources.

Accessories

Use only Sony Ericsson branded original accessories and certified service partners. Sony Ericsson does not test third-party accessories. Accessories may influence RF exposure, radio performance, loudness, electric safety and other areas. Third-party accessories and parts may pose a risk to your health or safety or decrease performance.

Accessible Solutions/Special Needs

In the US, compatible Sony Ericsson phones may offer compatibility with TTY terminals (with use of necessary accessory). For more information call the Sony Ericsson Special Needs Center on 877 878 1996 (TTY) or 877 207 2056 (voice), or go to www.sonyericsson-snc.com.

Disposal of old electrical and electronic equipment

Electronic equipment and batteries should not be included as household waste but should be left at an appropriate collection point for recycling. This helps prevent potential negative consequences for the environment and human health. Check local regulations by contacting your local city office, your household waste disposal service, the shop where you purchased the product or calling a Sony Ericsson call centre. Do not attempt to remove internal batteries. Internal batteries shall be removed only by a waste treatment facility or trained service professional.



Disposing of the battery

Check local regulations or call a Sony Ericsson call centre for information. Never use municipal waste.



Memory card

If the product comes complete with a removable memory card, it is generally compatible with the handset purchased but may not be compatible with other devices or the capabilities of their memory cards. Check other devices for compatibility before purchase or use. If the product is equipped with a memory card reader, check memory card compatibility before purchase or use.

Memory cards are generally formatted prior to shipping. To reformat the memory card, use a compatible device. Do not use the standard operating system format when formatting the memory card on a PC. For details, refer to the operating instructions of the device or contact customer support.

Warning!

If the device requires an adapter for insertion into the handset or another device, do not insert the card directly without the required adapter.

Precautions on memory card use

- Do not expose the memory card to moisture.
- Do not touch terminal connections with your hand or any metal object.
- Do not strike, bend, or drop the memory card.
- Do not attempt to disassemble or modify the memory card.
- Do not use or store the memory card in humid or corrosive locations or in excessive heat such as a closed car in summer, in direct sunlight or near a heater, etc.
- Do not press or bend the end of the memory card adapter with excessive force.
- Do not let dirt, dust, or foreign objects get into the insert port of any memory card adapter.
- Check you have inserted the memory card correctly.
- Insert the memory card as far as it will go into any memory card adapter needed. The memory card may not operate properly unless fully inserted.

- We recommend that you make a backup copy of important data. We are not responsible for any loss or damage to content you store on the memory card.
- Recorded data may be damaged or lost when you remove the memory card or memory card adapter, turn off the power while formatting, reading or writing data, or use the memory card in locations subject to static electricity or high electrical field emissions.

Protection of personal information

Erase personal data before disposing of the product. To delete data, perform a master reset. Deleting data from the phone memory does not ensure that it cannot be recovered. Sony Ericsson does not warrant against recovery of information and does not assume responsibility for disclosure of any information even after a master reset.

Loudness warning!

Avoid volume levels that may be harmful to your hearing.

End User Licence Agreement

Software delivered with this device and its media is owned by Sony Ericsson Mobile Communications AB, and/or its affiliated companies and its suppliers and licensors.

Sony Ericsson grants you a non-exclusive limited licence to use the Software solely in conjunction with the Device on which it is installed or delivered. Ownership of the Software is not sold, transferred or otherwise conveyed.

Do not use any means to discover the source code or any component of the Software, reproduce and distribute the Software, or modify the Software. You are entitled to transfer rights and obligations to the Software to a third party, solely together with the Device with which you received the Software, provided the third party agrees in writing to be bound by the terms of this Licence.

This licence exists throughout the useful life of this Device. It can be terminated by transferring your rights to the Device to a third party in writing.

Failure to comply with any of these terms and conditions will terminate the licence immediately.

Sony Ericsson and its third party suppliers and licensors retain all rights, title and interest in and to the Software. To the extent that the Software contains material or code of a third party, such third parties shall be beneficiaries of these terms.

This licence is governed by the laws of Sweden. When applicable, the foregoing applies to statutory consumer rights.

In the event Software accompanying or provided in conjunction with your device is provided with additional terms and conditions, such provisions shall also govern your possession and usage of the Software.

Limited Warranty

Sony Ericsson Mobile Communications AB, SE-221 88 Lund, Sweden, (Sony Ericsson) or its local affiliated company, provides this Limited Warranty for your mobile phone, original accessory delivered with your mobile phone, and/or your mobile computing product (hereinafter referred to as "Product").

Should your Product need warranty service, please return it to the dealer from whom it was purchased, or contact your local Sony Ericsson Call Center (national rates may apply) or visit www.sonyericsson.com to get further information.

Our warranty

Subject to the conditions of this Limited Warranty, Sony Ericsson warrants this Product to be free from defects in design, material and workmanship at the time of its original purchase by a consumer. This Limited Warranty will last for a period of two (2) years as from the original date of purchase of the Product for your mobile phone, and for a period of one (1) year following the original purchase date of the Product for all original accessories

(such as the battery, charger or handsfree kit) which may be delivered with your mobile phone.

What we will do

If, during the warranty period, this Product fails to operate under normal use and service, due to defects in design, materials or workmanship, Sony Ericsson authorised distributors or service partners, in the country/region* where you purchased the Product, will, at their option, either repair or replace the Product in accordance with the terms and conditions stipulated herein.

Sony Ericsson and its service partners reserve the right to charge a handling fee if a returned Product is found not to be under warranty according to the conditions below.

Please note that some of your personal settings, downloads and other information may be lost when your Sony Ericsson Product is repaired or replaced. At present, Sony Ericsson may be prevented by applicable law, other regulation or technical restrictions from making a backup copy of certain downloads. Sony Ericsson does not take any responsibility for any lost information of any kind and will not reimburse you for any such loss. You should always make backup copies of all the information stored on your Sony Ericsson Product such as downloads, calendar and contacts before handing in your Sony Ericsson Product for repair or replacement.

Conditions

1. This Limited Warranty is valid only if the original proof of purchase for this Product issued by a Sony Ericsson authorised dealer specifying the date of purchase and serial number**, is presented with the Product to be repaired or replaced. Sony Ericsson reserves the right to refuse warranty service if this information has been removed or changed after the original purchase of the Product from the dealer.
2. If Sony Ericsson repairs or replaces the Product, the repair for the defect concerned, or the replaced Product shall be warranted for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is

longer. Repair or replacement may involve the use of functionally equivalent reconditioned units. Replaced parts or components will become the property of Sony Ericsson.

3. This warranty does not cover any failure of the Product due to normal wear and tear, or due to misuse, including but not limited to use in other than the normal and customary manner, in accordance with the Sony Ericsson instructions for use and maintenance of the Product. Nor does this warranty cover any failure of the Product due to accident, software or hardware modification or adjustment, acts of God or damage resulting from liquid.

A rechargeable battery can be charged and discharged more than a hundred times. However, it will eventually wear out – this is not a defect and corresponds to normal wear and tear. When the talk-time or standby time is noticeably shorter, it is time to replace the battery. Sony Ericsson recommends that you use only batteries and chargers approved by Sony Ericsson.

Minor variations in display brightness and colour may occur between phones. There may be tiny bright or dark dots on the display. These are called defective pixels and occur when individual dots have malfunctioned and can not be adjusted. Two defective pixels are deemed acceptable.

Minor variations in camera image appearance may occur between phones. This is nothing uncommon and is not regarded as a defective camera module.

4. Since the cellular system on which the Product is to operate is provided by a carrier independent from Sony Ericsson, Sony Ericsson will not be responsible for the operation, availability, coverage, services or range of that system.
5. This warranty does not cover Product failures caused by installations, modifications, or repair or opening of the Product performed by a non-Sony Ericsson authorised person.
6. The warranty does not cover Product failures which have been caused by use of accessories or other peripheral devices which are not Sony Ericsson branded original accessories intended for use with the Product.

Sony Ericsson disclaims any and all warranties, whether express or implied, for failures caused to the Product or peripheral devices as a result of viruses, trojan horses, spyware, or other malicious software. Sony Ericsson strongly recommends that you install appropriate virus protection software on your Product and any peripheral devices connected to it, as available, and update it regularly, to better protect your device. It is understood, however, that such software will never fully protect your Product or its peripheral devices and Sony Ericsson disclaims all warranties, whether express or implied, in case of failure by such antivirus software to fulfil its intended purpose.

7. Tampering with any of the seals on the Product will void the warranty.
8. THERE ARE NO EXPRESS WARRANTIES, WHETHER WRITTEN OR ORAL, OTHER THAN THIS PRINTED LIMITED WARRANTY. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SONY ERICSSON OR ITS LICENSORS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL LOSS TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY LAW.

Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

The warranty provided does not affect the consumer's statutory rights under applicable legislation in force, nor the consumer's rights against the dealer arising from their sales / purchase contract.

***Geographical scope of the warranty**

If you have purchased your Product in a country member of the European Economic Area (EEA) or in Switzerland or the Republic

of Turkey, and such Product was intended for sale in the EEA or in Switzerland or in Turkey, you can have your Product serviced in any EEA country or in Switzerland or in Turkey, under the warranty conditions prevailing in the country in which you require servicing, provided that an identical Product is sold in such country by an authorised Sony Ericsson distributor. To find out if your Product is sold in the country you are in, please call the local Sony Ericsson Call Center. Please observe that certain services may not be available outside the country of original purchase, for example, due to the fact that your Product may have an interior or exterior which is different from equivalent models sold in other countries. Please note in addition that it may sometimes not be possible to repair SIM-locked Products.

** In some countries/regions additional information (such as a valid warranty card) may be requested.

Trademarks and acknowledgements

The Liquid Identity logo and Xperia are trademarks or registered trademarks of Sony Ericsson Mobile Communications AB.

Sony is a trademark or a registered trademark of Sony Corporation.

Ericsson is a trademark or registered trademark of Telefonaktiebolaget LM Ericsson.

Bluetooth is a trademark or a registered trademark of Bluetooth SIG Inc. and any use of such mark by Sony Ericsson is under license.

Other product and company names mentioned herein may be the trademarks of their respective owners.

Any rights not expressly granted herein are reserved.

Support

Anguilla	1-800-080-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Antigua and Barbuda	1-800-081-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Argentina	0800-333-7427 (número gratuito)	questions.CO@support.sonyericsson.com
Australia	1300 650-050 (Toll Free)	questions.AU@support.sonyericsson.com
The Bahamas	1-800-205-6062 (Toll Free)	questions.CO@support.sonyericsson.com
Barbados	1-800-082-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Belgique/ België	02-0745 1611	questions.BE@support.sonyericsson.com
Belize	AN 815, PIN 5597 (Toll Free)	questions.CO@support.sonyericsson.com
Bermuda	1-800-083-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Bolivia	800-100-542 (número gratuito)	questions.CO@support.sonyericsson.com
Brasil	4001-0444 (ligação gratuita)	questions.BR@support.sonyericsson.com
Canada	1 866 766 9374 (Toll Free / sans frais)	questions.CA@support.sonyericsson.com
Cayman Islands	1-800-084-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Central and Southern Africa	+27 11 506 0123	questions.CF@support.sonyericsson.com
Česká republika	0844 550 055	questions.CZ@support.sonyericsson.com
Chile	800-646-425 (número gratuito)	questions.CO@support.sonyericsson.com
Colombia	01800-0966-080 (número gratuito)	questions.CO@support.sonyericsson.com
Costa Rica	0 800 011 0400 (número gratuito)	questions.CO@support.sonyericsson.com
Danmark	3331 2828	questions.DK@support.sonyericsson.com

Deutschland	0180 534 2020 (ortsübliche Gebühren)	questions.DE@support.sonyericsson.com
Dominica	1-800-085-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Ecuador	1-800-0102-50 (número gratuito)	questions.CO@support.sonyericsson.com
Eesti	06 032 032	questions.EE@support.sonyericsson.com
Egypt/مصر	16727	questions.EG@support.sonyericsson.com
Ελλάδα	801 11 810 810 +30 210 899 19 19 (από κινητό τηλέφωνο)	questions.GR@support.sonyericsson.com
El Salvador	800-6323 (número gratuito)	questions.CO@support.sonyericsson.com
España	902 180 576 (tarifa local)	questions.ES@support.sonyericsson.com
France	09 69 32 21 21 09 69 32 21 22 (Xperia™ uniquement)	questions.FR@support.sonyericsson.com
Guatemala	1-800-300-0057 (número gratuito)	questions.CO@support.sonyericsson.com
Haïti/Ayiti	AN 193, PIN 5598 (numéro gratuit / nimewo gratis)	questions.CO@support.sonyericsson.com
Honduras	AN 8000122, PIN 5599 (número gratuito)	questions.CO@support.sonyericsson.com
Hong Kong/香港	+852 8203 8863	questions.HK@support.sonyericsson.com
Hrvatska	062 000 000	questions.HR@support.sonyericsson.com
India/भारत	1800 11 1800 (Toll Free) +91 (011) 39011111	questions.IN@support.sonyericsson.com
Indonesia	021 2701388	questions.ID@support.sonyericsson.com
Irland	1850 545 888 (Local rate)	questions.IE@support.sonyericsson.com
Italia	06 48895206 (tariffa locale)	questions.IT@support.sonyericsson.com
Jamaica	1-800-442-3471 (Toll Free)	questions.CO@support.sonyericsson.com

Kύπρος/ Kibris	0800 90 909	questions.CY@support.sonyericsson.com
Latvija	67 21 43 01	questions.LV@support.sonyericsson.com
Lietuva	8 700 55030	questions.LT@support.sonyericsson.com
Magyarország	01 880 47 47	questions.HU@support.sonyericsson.com
Malaysia	1800-88-9900 (Toll Free / bebas tol)	questions.MY@support.sonyericsson.com
Maroc/ المغرب	+212 2 2958 344	questions.MA@support.sonyericsson.com
México	0 1800 000 4722 (número gratuito)	questions.MX@support.sonyericsson.com
Nederland	0900 8998318	questions.NL@support.sonyericsson.com
Nederlandse Antillen	001-866-509-8660 (gratis nummer)	questions.CO@support.sonyericsson.com
New Zealand	0800-100-150 (Toll Free)	questions.NZ@support.sonyericsson.com
Nicaragua	AN 1800-0166, PIN 5600 (número gratuito)	questions.CO@support.sonyericsson.com
Norge	815 00 840 (lokaltakst)	questions.NO@support.sonyericsson.com
Österreich	0810 200 245	questions.AT@support.sonyericsson.com
Pakistan/ پاکستان	021 - 111 22 55 73	questions.PK@support.sonyericsson.com
Panamá	00800-787-0009 (número gratuito)	questions.CO@support.sonyericsson.com
Paraguay	009 800 54 20032 (número gratuito)	questions.CO@support.sonyericsson.com
Perú	0800-532-38 (número gratuito)	questions.CO@support.sonyericsson.com
Philippines/ Pilipinas	+63 2 7891860	questions.PH@support.sonyericsson.com
Polska	+48 22 22 77 444	questions.PL@support.sonyericsson.com
Portugal	808 204 466 (chamada local)	questions.PT@support.sonyericsson.com
República Dominicana	1-800-751-3370 (número gratuito)	questions.CO@support.sonyericsson.com
România	+40 21 401 0401	questions.RO@support.sonyericsson.com
Saint Kitts and Nevis	1-800-087-9518 (Toll Free)	questions.CO@support.sonyericsson.com

Saint Vincent and the Grenadines	1-800-088-9518 (Toll Free)	questions.CO@support.sonyericsson.com
Schweiz/ Suisse/ Svizzera	0848 824 040	questions.CH@support.sonyericsson.com
Singapore	+65 6744 0733	questions.SG@support.sonyericsson.com
Slovensko	02 5443 6443	questions.SK@support.sonyericsson.com
South Africa	0861 632222	questions.ZA@support.sonyericsson.com
South Korea/ 대한민국	(+82) 1588 4170	questions.KO@support.sonyericsson.com
Suomi	09 299 2000	questions.FI@support.sonyericsson.com
Sverige	013 24 45 00 (lokal taxa)	questions.SE@support.sonyericsson.com
Trinidad and Tobago	1-800-080-9521 (Toll Free)	questions.CO@support.sonyericsson.com
Türkiye	+90 212 473 77 77	questions.TR@support.sonyericsson.com
United Kingdom	08705 237 237 (Local rate)	questions.GB@support.sonyericsson.com
United States	1 866 766 9374	questions.US@support.sonyericsson.com
Uruguay	000-401-787-013 (número gratuito)	questions.CO@support.sonyericsson.com
Venezuela	0-800-1-00-2250 (número gratuito)	questions.CO@support.sonyericsson.com
Việt Nam	1900 1525 (miễn phí)	questions.VN@support.sonyericsson.com
Беларусь	8 82 00 361 0001	questions.BY@support.sonyericsson.com
България	0800 1 8778	questions.BG@support.sonyericsson.com
Россия	+7 (495) 7870986	questions.RU@support.sonyericsson.com
Україна	(+380) 44 590 1515	questions.UA@support.sonyericsson.com
الأردن	+971 4 3919 880	questions.JO@support.sonyericsson.com
الإمارات العربية المتحدة	+971 4 3919 880 (UAE)	questions.AE@support.sonyericsson.com
الكويت	+971 4 3919 880	questions.KW@support.sonyericsson.com
المملكة العربية السعودية	800-8200-727	questions.SA@support.sonyericsson.com
中国	+86 400 810 0000	questions.CN@support.sonyericsson.com
台灣	+886 2 25625511	questions.TW@support.sonyericsson.com
ไทย	02 2483 030	questions.TH@support.sonyericsson.com

www.sonyericsson.com



Sony Ericsson

Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden

1222-9269.1