

February 14, 2000

Federal Communications Commission: 7435 Oakland Mills Road Columbia, MD 21046 USA

Request for Non-Disclosure of Information VCALL SYSTEMS INC. APPLICATION(S) # 9R01885.1 FCC ID: OWKVC300

We request that the FCC keep information contained on our application and detailed on the attached memorandum.

Thank you for your consideration of this request.

Yours truly, VCALL SYSTEMS INC.

Gerard Thibault President and CEO



MEMORANDUM

TO: FEDERAL COMMUNICATION COMMISSION

FROM: VCALL SYSTEMS INC.

SUBJECT: REQUEST FOR NON-DISCLOSURE OF INFORMATION

DATE: February 14, 2000

FCC ID: OWKVC300

We wish the following information be withheld from the public:

Schematic diagrams

Parts lists Photographs

Operating instructions

Software

These items are part of application #

We have developed a product, which has various unique processes and hardware. This makes our product unique and in a class of it's own. The specific items are:

- 1- Dual transmitters We use dual transmitters in order to offer a redundant means of transmitting security alarms
- 2- Software The software used to control our transmitters is unique in that if one transmitter is disabled the other has the ability to compensate and communicate an alarm signal
- 3- Keypad control Our keypad will connect to a standard residential or commercial alarm system in order to communicate an alarm signal.

These items are not found in any product in our industry, and are what give us a competitive advantage.

Confidentiality would protect our technology for a period of time allowing us to maximize our research to the greatest potential. There are vehicle alarms, and there are monitored residential and commercial alarm systems, but there are no monitored vehicle alarms on the market today.

This information will help actual or potential competitors to develop competitive products. We need an advantage in order to establish ourselves in the car alarm market.

Vcall Systems inc. has taken many precautions in order to protect our information as listed below

- 1 Non disclosure documents for suppliers, Sales agents, Authorized distributors and Contractors.
- 2 All information distributed on a need to know basis.
- 3 Separate design facilities for hardware and software
- 4 Separate manufacturing facilities for hardware
- 5 Patents and Copyrights have been applied for on all applicable items
- 6 All sensitive files are stored in a vault with extremely restricted access

The information requested for non-disclosure is not available to the public, and in it's combined form is unique to our Company. Except as noted above there hase been no disclosure to third parties.

Vcall requests a seven (7) year period for non-disclosure. This represents our estimate for the design, development, manufacturing, and sales of the first and second generation of the product.