

# Quick Start Guide

XT2551-2

## What's in the box



**Charger and battery safety:** The phone supports QC and USB PD fast charging. The power delivered by the charger must be between min 5 Watts required by the radio equipment, and max 68 Watts in order to achieve the maximum charging speed. For the fastest charging speed, choose a Motorola 68W or higher USB-C PD (Power Delivery) charger (may be sold separately) with the included PD cable. Use of other chargers is not recommended and may impair the charging performance. Chargers that do not comply with applicable national standards may be unsafe, with risk of death or injury, and may cause slow charging or product damage. Don't charge your phone in temperatures below -20°C (-4°F) or above 45°C (113°F). To view applicable standards and to learn more, see the "Legal information" section of this guide, or visit [www.motorola.com/device-legal](http://www.motorola.com/device-legal).



## Get to know your phone



### <sup>1</sup> Protect your main display:

Please do not remove the attached screen protector or use third party screen protectors. Doing so will void the device warranty.



## Need help?

Learn more about your phone with the **Device Help** app



To launch the app, scan this code with your camera



or visit [att.com/device-support](http://att.com/device-support)

Call our customer care team at  
**1-800-331-0500**

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## Get to know your phone



<sup>2</sup> **Wireless Charging:** Charge your phone using a Qi-certified wireless charger (sold separately). Your phone can wirelessly charge another Qi-compatible device. Swipe up from the home screen and tap **Settings > Battery > Power sharing**, then tap the switch to turn it on.

<sup>3</sup> **Use a wired digital headset:** To use a wired digital headset, you'll need one with a USB-C connector. If using a 3.5mm headset, you'll need a 3.5mm to USB-C digital headset adapter to connect it. Headset and adapter may be sold separately.

## Get connected

Upgrading or replacing your phone?  
Transferring your number to AT&T?

If so, activate your phone at  
[www.att.com/activations](http://www.att.com/activations)

Your new phone should already  
have the SIM card inserted.

If not, insert the SIM card as shown.

### 1 SIM Tool

Use the SIM tool to  
open the SIM tray.

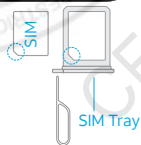
Microphone



### 2 Nano SIM Card

Insert the SIM card in the SIM tray.

To get all the benefits of our  
network, make sure to use the  
SIM card that shipped with your  
new phone.



SIM Tray

## Get started

You may need your Google ID and password  
and Wi-Fi password

Power on device



**Power Button**

**Press:**  
Display on/off.

**Press & hold:**  
Turn phone on/  
launch Google  
Assistant.

**Note:** To turn off your phone, press the Power  
and Volume Up buttons at the same time.

Follow setup screens



## Take care of your phone

To guarantee your warranty service and ensure you have a  
satisfying phone experience, please care for your phone  
as follows:



- Don't use third-party screen protectors. Your phone comes with a Motorola-developed screen protector customized to Razr's unique foldable design. The Motorola screen protector is of superior quality and preserves the predicted service life of your phone. In contrast, using third-party screen protectors may reduce your phone's screen sensitivity, cause the main display to become unresponsive, damage the screen, or cause other touch screen problems. In such cases, Motorola reserves the right to evaluate the situation and decide whether to provide you with free-of-charge warranty service during the remaining warranty period.
- Contact an authorized Motorola service center if your screen protector has air bubbles, warps, or separates from the main display during use. We may replace the screen protector because a compromised screen protector can damage the main display and shorten the service life of the phone.
- Only replace your screen protector using Motorola-approved service personnel who use professional equipment. Don't replace the screen protector in service centers that Motorola doesn't authorize or try to remove or replace the screen protector yourself. This may damage the main display and void the warranty.
- Take care not to physically damage your phone. Don't puncture or apply excessive force to the main display with a hard or sharp object while carrying your phone. Before closing the phone, always ensure that there are no obstructions between the screens or hinges. Items such as cards, coins, keys, and other objects can damage your screen or prevent your phone hinge from closing properly. Don't use excessive force to press the middle area of the screen. Avoid exposing your phone to water, coffee, or other liquids. Also, don't expose your phone to tiny pieces of debris, such as grit.
- **Important:** This product contains magnets. Always keep products with magnets more than 20cm. (8 in.) from medical devices, such as pacemakers, internal cardio defibrillators, or other devices that can be affected by a magnetic field. Also, keep away from credit cards, ID cards, and other media that use magnetically encoded information.
- **Reminder:** The crease at the bend on the main display and the faint noise you may hear while flipping open the phone are part of the design and do not impact product durability.