

8125 Holton Drive Florence, KY 41042 U.S.A.

April 08, 2004

Evan Gould Curtis Strauss 527 Great Road Littleton, MA 01460

Re:

Label Adhesive

Dear Evan,

The adhesive that is used to adhere the label to the Read / Write head is permanent and is expected to last the lifetime of the product.

Sincerely,

Steve Combs Balluff, Inc.