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DATE: March 10, 2004

Corporate Headquarters
Hand Held Products, Inc.

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BABT

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Dear Sir or Madam:

We, Hand Held Products, Inc (d/b/a HHP), 700 Visions Drive, PO Box 208, Skaneateles Falls, NY 13153-0208, USA, hereby authorize TÜV Product Service Limited, Segensworth Road, Fareham, Hampshire, United Kingdom, PO15 5RH, to act as our agent in all matters relating to applications for equipment authorization, including the signing of all documents relating to these matters. I further certify that the applicant nor any party to the application is subject to a denial of Federal benefits, that includes FCC benefits, pursuant to Section 5301 of the Anti-Drug Abuse Act of 1988, 21 U.S.C. Section 862. Products involved are D9500-05(or 9500BW0-xxx-xxx), D9500-07(or 9500LW0-xxx-xxx), D9500-08(or 9500BWP-xxx-xxx), and D9500-09(or 9500LWP-xxx-xxx), where x is any alphanumeric number(a to z and 0 to 9)

This authorization expires on May 31, 2004.

Sincerely,

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