

April 1, 2009

Intertek Testing Services

Philips Healthcare

Reference: Federal Communications Commission (FCC) Title 47 of the Code of Federal Regulations (CFR) Part 0.459.

Dear Ms. Gruhn:

This letter is in reference to the request to the FCC by you in our behalf for confidentiality with the information (schematics, detailed block diagrams, detailed operational/functional description, Internal photos, etc.) for the Lifeline Systems products, specifically our Personal Help Button (PHB) identified as FCC ID BDZ 324BD.

Him and

Pursuant to regulation 0.459, Lifeline Systems Inc. respectfully requests that schematics and design information of their various transmitters and communicators not be made routinely available for public inspection. Lifeline Systems believes that its designs and technology provides a competitive advantage, considers this to be confidential and proprietary information, and does not divulge this information outside the company except under non-disclosure agreements or as necessary for regulatory or agency evaluation. Lifeline Systems provides all repair service at the factory so this information is not needed by, or supplied to, any outside personnel or facility. Lifeline Systems believes that public disclosure could adversely affect our competitive position.

If you have any further questions please feel free to contact me.

Sincerely,

Clyde Dottin

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