

ONNAIS RV Keyless Handle Installation Guide and **Operating Instructions** 



For any assistance, you can contact the following email addresses:

support@onnaisafe.com

### QUICK START GUIDE VIDEO



https://onnaisafe.com/pages/installation-guide

Follow Onnais on Instagram & Facebook for faster help.





### Low Battery Warning

When the battery voltage drops below 4.8V, after a short beep sound upon unlocking, there will be a long beep sound (1.5 seconds) indicating low battery voltage, accompanied by the logo button lighting up in red and flashing 5 times. At this time, please replace the battery as soon as possible.

### **Changing Batteries**

Remove the screw on the back battery cover and install four AA batteries. Changing the batteries will not affect the current code or remote programming.

\*To extend battery life and prevent handle damage during periods of non-use, it is recommended to remove the batteries from the handle when not in the travel season.

### Peek-proof digital design

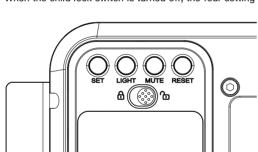
You don't have to worry about someone stealing your password. As long as you enter a sequence of numbers that includes the administrator password, you will be able to successfully unlock it.



TIPS: Up to 32 digits can be entered at one time.

### Child Lock

When the child lock switch is turned on, the four setting buttons are disabled and unresponsive When the child lock switch is turned off, the four setting buttons function normally.



# **Questions & Answers**

Have a question?

Find your answers here

Question 1: What are the different ways to unlock this RV lock?

Answer: We offer three ways to unlock your RV lock: a keypad code, a fob, and keys. These options ensure you always have secure access to your RV.

Question 2: If someone sees me enter my password, can they unlock my RV later?

Answer: You don't have to worry about someone stealing your password. As long as you enter a sequence of numbers

that includes the administrator password, you will be able to successfully unlock it.

Up to 32 digits can be entered at one time.

Answer: All settings for the RV lock must be adjusted when the child lock is disengaged and the RV lock is unlocked.

You cannot modify the lock's settings while it is locked.

Question 4: How easy is it to install the RV lock on my own?

Answer: We provide an installation guide video that you can watch by scanning the QR code. The installation process is straightforward, but it's essential to follow each step carefully to ensure the RV lock functions properly.

**Question 5:** Does the lock come with a warranty, and what does it cover?

**Question 3:** How secure is the lock against break-ins and tampering?

Answer: Our products come with a one year warranty, for any questions please send an email to support@onnaisafe.com with your order ID for customer service. Our brand customer service team will reply within 24 hours.

# The installation steps

- 1. Remove the existing door handle and lock from your RV.
- 2. Install 4 AA batteries before proceeding with the installation (batteries not included).
- 3. Carefully slide the front of the new handle into the door opening, ensuring that the wires are pulled ahead of the lock. Securely hold the lock in place and attach the new strike plate using the provided 2 short machine screws
- 4. Connect the battery wires between the front and back covers. You should hear 'beep' sound indicating that it's connected. If you don't hear any sound,
- 5. Use 4 longer screws to secure the back cover to the front cover. Test the door to ensure smooth operation. If you experience any sticking or looseness, readjust the installation position.
- 6. Press the 'ONNAIS' button to lock. Enter the initial password '12345' to unlock (If the password fails to unlock, press 'reset' three times within 3 seconds to restore the factory settings. The initial password is '12345').
- . 7. Pull out the mechanical key from the remote control and insert it into the keyhole to lock and unlock the door. The mechanical key can be used when remote
- 8. The EVA foam sheets provided are intended to serve as shims for doors that are too thin to accommodate the lock.

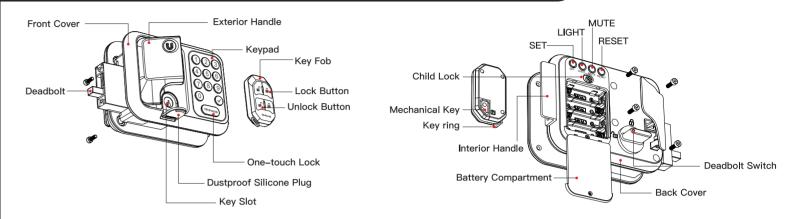
\*Please note that before proceeding with the installation, make sure you have thoroughly read and understood the installation instructions for the ONNAIS RV lock. If you encounter any issues, please contact support@onnaisafe.com, and we will respond to your email within 24 hours.

Avoid using a pressure washer on the RV door lock.

Keep the silicone cap on the keyhole closed when not using the mechanical key to prevent water ingress.

or electronic unlocking is not functioning. Remember to put the mechanical key back into the remote control and keep your keys safe.

# Get start to use your ONNAIS RV lock



#### Introduction to Key Components of ONNAIS RV Keyless Lock

- 1.Exterior Handle: Used for opening the lock from the outside. It is equipped with a magnetic attachment to prevent accidental opening due to bumps while driving.
- 2.Mechanical Key: Slide the tab to the left while pulling out the key.
- 3.MUTE button: Used to activate/deactivate the mute mode.
- 4.Light button: Allow you to turn on or off the keyboard backlight at any time.
- 5.Reset button: Press the Reset button 3 times in guick succession within 10 seconds to restore the product to its factory settings. If the ONNAIS button illuminates blue and there is 'beep' sound, it indicates a successful restoration to factory settings
- 6.Deadbolt Switch: By operating this switch, the deadbolt can extend or retract to lock or unlock the mechanical lock on the door.
- 7.Child Lock: When the child lock is opened, the four rear buttons are locked and cannot be modified to prevent accidental touch.
- 8.Key ring: You can attach the fob to your key ring for easy carrying.





### Program Your Fob



If you want one fob to work with two RV locks, start by pairing it with the lock 1. Then, repeat the pairing steps to pair it with the lock 2.

Your password + '\' ) - Press 'SET' 3 times | - Wait for 'beep' sound and the panel lights start flashing | - Press any button on the fob -> ( 'ONNAIS' button lights up green and flashes 2 times and you will hear 'beep' sound ) -> | The password keypad will flash for about 30 seconds, activate successfully

TIPS: 1. To pair additional ONNAIS fob, repeat the above process.

2. A maximum of six fobs can be paired in total. 3. To delete fob data, the RV lock must be reset, which will also delete both your password and the fobs.

# Use The Key

Insert



Rotate 90°

clockwise



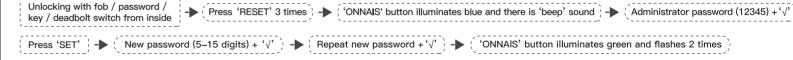




# Lock/Unlock the Door

Press 'ONNAIS' / fob / key to lock | - 🕨 ( After successful locking, the 'ONNAIS' button will flash green 3 times and you will hear 'beep' sound Fob / key / password + 'v' to unlock - (After successful unlocking, the 'ONNAIS' button will flash green 3 times and you will hear 'beep' sound

# Reset Your Password (Forgot Password or Change Password)



TIPS: 1. After the reset, your fob will also be deleted from the program and you will need to program your fob again. 2. The child lock will remain activated during the reset.

3.MUTE button: Used to activate/deactivate the mute mode

# FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna
- —Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. such modifications could void the user's authority to operate the equipment

The device has been evaluated to meet general RF exposure requirement