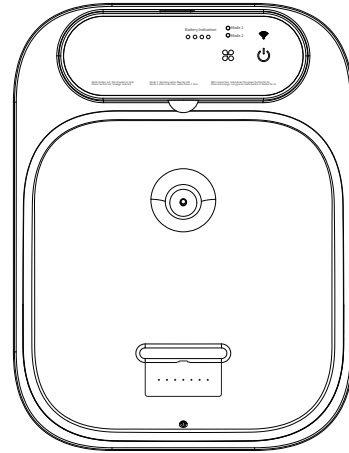# Smart Pet Water Fountain
# User Manual

Expertise, Quality, Devotion, Companion, Zeal, Responsibility.

Thank you for choosing our intelligent pet water fountain ,
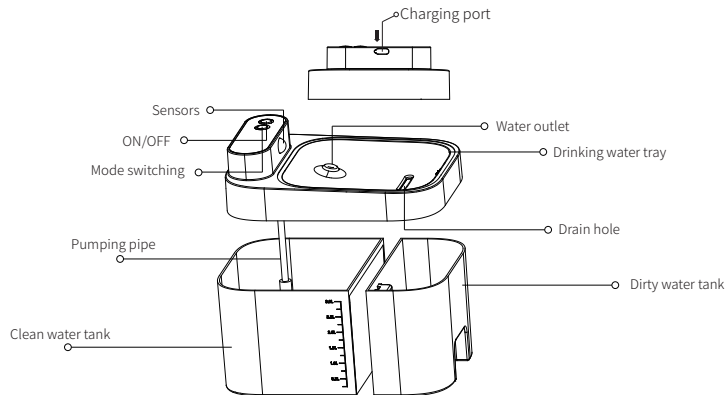Please read the instructions carefully before use and keep them for future reference.

## | Notice

● The product only applies to the DC output 5V-2A power adapter. Use the power adapter that complies with the relevant national and regional standards.

● Please read this product manual carefully before use. Once installed or used, it means that the following safety instructions have been carefully read and accepted.

## | Warning
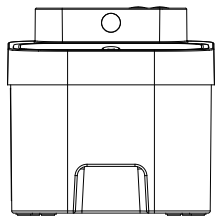
1.Failure to comply with the following provisions may result in the normal use of the product or other accidental losses.

2.Install and use the product in strict accordance with the instructions.

3.Use this product selectively according to the actual conditions of pets.

4.Please use it in cool, dry and away from fire.

5.This product is in low voltage mode, but pets chewing the wire maycause leakage, please use under the correct guidance.

6.Use the DC5V-2A power adapter that complies with relevant national and regional standards. Otherwise, the product may be damaged or security risks may arise.

7. Keep it placed horizontally. Do not upset the product. Otherwise, the equipment will not work properly or water will spill out.

8.Do not wash or soak the operating parts of the upper cover. Do not open the Type-C waterproof plug when wiping or cleaning.

9.If you do not use or move the product for a long time, please unplug the power cord.

10.If children are using this device, make sure that they are guided by an adult.

11.Be sure to check the remaining water in the water dispenser before going out on a small holiday.

12.Please repair under the guidance of professional personnel to avoid all kinds of injuries. Please contact customer service in case of any problem.

13.When cleaning the drain port, manually push the drain valve open, remove the silicone gel and clean it, then install it, Close the valve, drain one time by hand, and reset the valve.
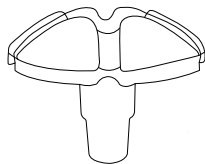
## | Product Introduction



Charging port
Sensors
ON/OFF
Mode switching
Water outlet
Drinking water tray
Pumping pipe
Drain hole
Dirty water tank
Clean water tank
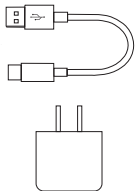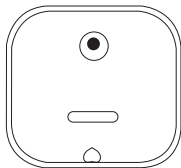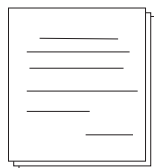
## |Packing List

Main unit

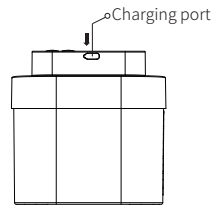Filter pad* 4

Fountain outlet

Adapter
Type-C charging cable
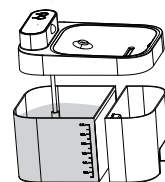
Stainless steel
water tray

User manual

## |How To Use

Charging port

1.Connect the power cable to the charging port at the back of the product. (Using wireless mode skip step 1 )

2.Add water to the clean water tank, put it back into the body, and close the top cover.
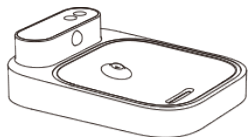
3.Press power button for 2s to start. Select M1 ( suggest to plug it in first), select M2 (induction mode: water flows 3 mins after induction). Press power button again for 2s to shout down.
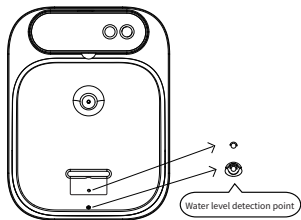
4.When the dirty water tank is full ,turn off the machine and open the top cover to pour the dirty water.
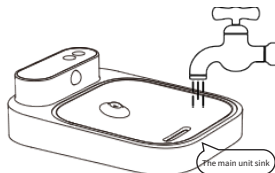
## | Cleaning Way



**1.Do not soak and rinse the water dispenser main unit.**

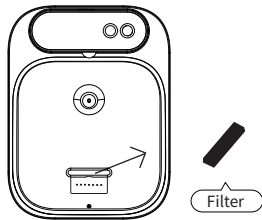Note: Do not use hot or boiling water when cleaning.



The main unit sink

**2.The main unit sink**

Note: Clean it once a week



Water level detection point

**3.Two water level detection points**
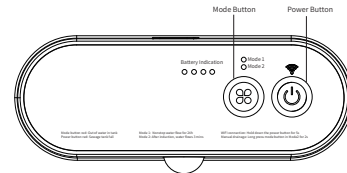
Note: Clean once a week



Filter

**4.Circulating water filter screen**

Note: Clean weekly, always install filter after.

Filter can be cleaned & reused.

## | Mode Description



Mode Button     Power Button

Battery indicator     Mode 1
                      Mode 2

### Mode 1

24 hours uninterrupted water circulation

When the water volume of the drinking tray is reduced, the pet is 30CM in front of the drinking machine, the infrared sensor start to fill water after triggering 15S until the water tray is full.

### Mode 2

The circulation of water stops after 3 minutes. When the pet is 30CM in front of the water fountain, the infrared sensor start to circulate water for 3 minutes after triggering and then cycle again, the water volume of the drinking tray is reduced, and the water is refilled once after triggering 15S until the water tray is full.

## | Button Description

### Power button

Long press 5S :  Wi-Fi indicator blinks when machine is connected to the network.

### Mode switch key

Short press:  switch modes, the default mode is mode 2.

Long press:

Mode 2 Long press 2S to open the drain valve and drain water.

# | Indicator Light Description

## Mode indicator

1.The two mode lights represent two modes respectively, mode 1 and mode 2.

2.The blue light of Wi-Fi is always on when the power is turned on. Press and hold the power button for 5s and it will flash, then the water dispenser is in the network connection state, and it will stay on after connecting to the network. If you need to redistribute the network, you need to press and hold the power button for 5s again.

3.Fault prompt:

（1）The power button lights up red, the dirty water tank is full, and the dirty water tank needs to be cleaned.

（2）The mode button is red, the water shortage of the clean water tank needs to be added.

# | Connect APP  (Use only when machine plugged in the power )

1.Scan below QR code or downloap App: Tuya Smart from Apple store and Play store.



2.Register an account and log in.
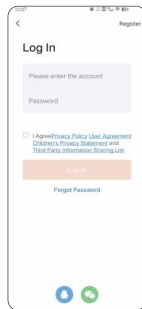




3. Manually click on "Add Device", click on "Add Device" on the page, or click on the plus sign in the upper right corner to add a device.

4.Select the 2.4GHZ WIFI Network and enterpassword, then Click Next icon.

## 5.APP operation instructions

1. The number of water discharge: the number of water discharge times of a single water dispenser on the same day, once triggered by induction 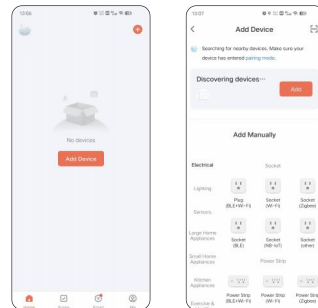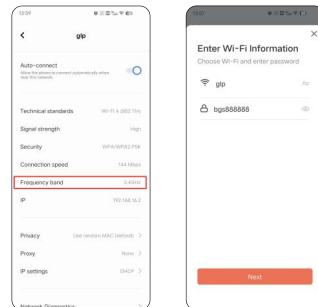or manual water discharge, once counted water discharge, and the number of water discharge times is cleared after 24 o 'clock.

2. Clean Water level: If the clean water tank has water, the display is normal. If the clean water tank is short of water, the display is short of water, and the icon turns red.（Pic 1）After filling the clean water tank, you can press the mode button to clear the red sign of water shortage.

3. Sewage level: If the sewage tank is not full the display is normal. When the sewage tank sewage is full, the display icon turns red.（Pic 2）We need to dump the sewage and the icon will automatically return to normal.

4. Manual change water mode: Click it and the machine will automatically open the drain and clean the water tray at the same time. For about 3-5s the machine will close the drain, and add clean water to the water tray.

5. Automatic water change time interval: The automatic water change interval of pet water dispenser is selected, 24h means automatic water change once a day, 48h means that the water is automatically changed once every other day.

6. Working mode: Mode 1, mode 2, switch the way of water circulation flow of drinking water tray.

（Pic 1）          （Pic 2）



# ▌Basic Parameters

| | |
|---|---|
| Products Name： | Smart Pet Water Fountain |
| Model： | P004 |
| Products Size： | L250mm*W 190mm* H 190mm |
| Pet suggestion： | Cats and small dogs |
| Material： | ABS |
| G.W： | 1186g |
| Wireless connection： | Bluetooth, WIFI |
| Charge voltage: | 5V |
| Charging current： | 2A |
| Rated power： | 3W |
| Clear water tank capacity： | 3L |
| Dirty water tank capacity： | 1.35L |

*Note: The product, accessories, user interface and other illustrations in the manual are schematic diagrams for reference only.

Due to the update and upgrade of the product, the actual product and the diagram may be slightly different, please refer to the actual product.

# Description of Status Indicators

| Name | Indicator status | Working state |
|---|---|---|
| Smart Pet Water Fountain | Mode button for red light | Water shortage of clean tank, Please add fresh water |
| | The switch button is red | The sewage tank is full, please clean |
| | Mode 1 light | The water dispenser is in mode 1 |
| | Mode 2 light | The water dispenser is in mode 2 |
| | The WIFI blue light | Power supply is connected /WIFI connection is successful |
| | WIFI blue light flashes | In distribution network state |

# Warranty Service

If you have any questions, please feel free to contact us!

# Warning

To assure continued compliance, any changes or modifications not expressly approved by
the party.Responsible for compliance could void the user's authority to operate this equipment.

FCC Statement
This equipment complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received,
including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a
Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed
to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not
installed and used in accordance with the instructions, may cause harmful interference
to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged
to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the
receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:
The equipment complies with FCC Radiation exposure limits set forth for uncontrolled
environment. This equipment should be installed and operated with minimum distance
20cm between the radiator and your body.