Alaga

User Manual

INDOOR CAMERA K10 2K

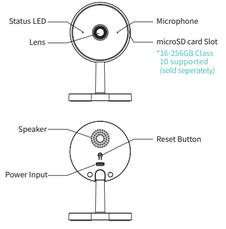
A-CW1303A

GET IT ON Google Play

Download on the App Store

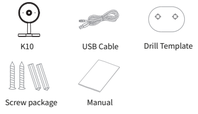
Download the "**CareCam Pro**" APP from the App Store(iOS devices) or Google Play (Android devices).

What' s in the box



LED Light Guide

	Solid Red	Camera initializing
	Flashing Blue	Camera is ready for setup
	Blue and Red Alternating	Connecting to internet
	Solid Blue	Camera is online



Set up the Camera

Step 1.

Connect the camera to power with the included power cable and power adapter

Step 2.

Scan the QR Code to download CareCam Pro APP

Download the CareCam Pro APP from the App Store(iOS devices) or Google Play (Android devices).

GET IT ON Google Play

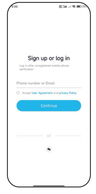
Download on the App Store

Step 3.

Connect your phone to a WiFi network and have Bluetooth enabled

Step 4

Open the APP, enter your email and password to log in.
If you do not have an account, please complete the account mregistration first, and then you can enter the APP.

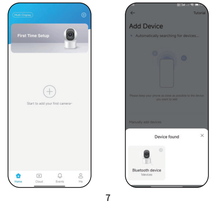


Step 5

Click the "⊕" in the upper right corner of the APP to add a camera.

Step 6

Please click on the discovered Bluetooth device.



Step 7

Complete device binding according to APP guidance.

Step 8

Device added successfully. You can rename the device.

Mounting the camera

The camera can be placed on a table or a shelf, or can be mounted on a wall or ceiling. Choose a location and height that meets your viewing requirements and is within reach of a power outlet and is not too far away from the router.

Note: Please ensure that the camera maintains a minimum distance of 0.7ft/0.2m from any objects or walls to prevent infrared reflection, which could affect the performance of night vision.

Install on a wall

❶ Mark the screw position on the wall with the drill template and drill 2 pilot holes

❷ Drill the 2 screws in and leave a space of 1.5mm. Attach the camera base onto the 2 screws to secure the camera

Storage Option

The Alaga K10 camera offers two storage alternatives. You have the option to save the footage either on a microSD card or by subscribing to a cloud storage plan. To enhance security, we advise utilizing both methods to back up each other, ensuring that no critical footage is lost even if the camera malfunctions, is stolen, or goes offline.

Record on a microSD card

Insert a microSD card and format it in camera setting menu, which allows camera to record locally even if camera is disconnected from the internet.

Record on cloud storage

In APP, subscribe to a cloud storage plan to back up your footage in encrypted data center, to ensure that you still have critical footages even if camera is stolen or broken.

Frequently Asked Questions

I cannot connect the camera to the Internet

Check the following steps:

- Ensure Wi-Fi password or SSID is correct
- Reset the camera and try again
- Try placing the camera as closely to the router as possible
- Ensure camera is powered on and the indicator is flashing in Blue before starting to connect
- Ensure Bluetooth is turned on your phone and Bluetooth permission is allowed for APP
- If the above steps don't help, contact our professional technical support via phone, email or live chat.

What can I do if the camera stopped working?

- Close the APP and restart the APP again
- Check if Wi-Fi password or Wi-Fi router is changed. If so, please reset the camera.
- Ensure Wi-Fi router is powered on and online
- Ensure camera has power
- Ensure the phone has decent network bandwidth
- Check if the APP is on latest version
- Try different power adapter, USB cable or power outlet

What can I do if the camera keeps getting offline?

- Ensure the camera is not too far away from the router
- Ensure your Wi-Fi is working properly. Check the status of other devices such as laptop or smart and see if you can stream videos
- The routers may get overloaded sometime, try restarting your router and wait for 2-3 mins
- Check if the camera is on latest firmware

How to record on microSD card?

- Ensure the microSD card is installed in the correct direction
- Format the microSD card in APP to enable recording
- After the card is formatted, choose to record all-day or by incident only in the 'Manage Storage' menu
- If the camera does not detect the microSD card, try formatting the card to FAT32 using a PC

What can I do if I receive too many notifications?

In 'Device Setting' menu, try adjusting the following settings to improve detection notifications:

- Turn on human detection to only get notified when a human-shaped object is detect
- Adjust detection sensitivity setting to low

FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions;
1- this device may not cause harmful interference.
2- this device must accept any interference received, including interference that may causeundesired operation.
The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications or change to this equipment. Such modifications or change
could void the urser's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.These limits are designed to provide
reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference
to radio communications. However, there is no guarantee that interference will not occur in a particular installation. if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to. which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
RF warning statement:

To maintain compliance with FCC's RF exposure guidelines, this equipment should beinstalled and operated with a minimum distance of 20 cm between the radiator and your body.

IMPORTANT PRODUCT SAFETY INFORMATION

Read all instructions and safety information before use.

SAFETY INFORMATION FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE

Alaga K10 Indoor Cam and its accessories are for indoor use only. Do not expose your device or adapter to liquids. If your device or adapter gets wet, carefully unplug all cables without getting your hands wet and wait for the device and adapter to dry completely before plugging them in again. Do not attempt to dry your device or adapter with an external heat source, such as a microwave oven or a hair dryer. If the device or adapter appears damaged, discontinue use immediately.
Use only the adapter provided by the manufacture. To avoid risk of electric shock, do not touch your device or any wires connected to your device during a lightning storm.

THIS DEVICE IS NOT A TOY. Children can get strangled in cords. Keep cords out of the reach of children (more than 3ft away)

Need help

Contact our Support Team by Email

>>>> Email Address: support@alagaai.com

100G 书纸 4C+1专 70MM 70MM 风琴折 八折页

PANTONE 570U