390Eyes Smart Camera
Product Manual

www.xiaoqiangiot.com

Scan the QR code above to download the "390Eyes" APP and complete the installation

Dear users, thank you for using the company's products, please read the operation manual carefully before using the company's products and save this manual for subsequent production examinations

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390Eyes

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1. Register and log in to the APP
1.1 Open the APP (as shown in Figure 1)
1.2 Click to register (as shown in Figure 2)
1.3 Follow the prompts to fill in the registration information (as shown in Figure 3) to complete the registration and log in to the APP (as shown in Figure 4)
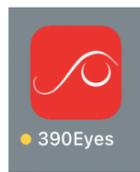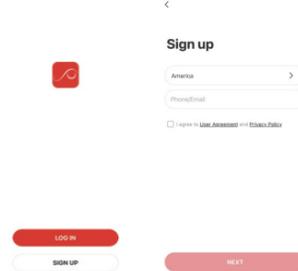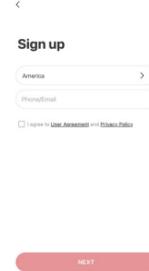

figure 1   figure 2   figure 3

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2. Add a camera
Method 1: Scan the code to add
2.1 Click the "+" sign at the top right of the home page (as shown in Figure 4)
2.2 Click the scan button in the upper right corner (as shown in Figure 5)
2.3 Scan the "PID QR code" on the camera (as shown in Figure 6)
2.4 Follow–up steps to be added, please ask the production test APP to prompt

figure 4   figure 5   figure 6

Method 2: QR code distribution network
3.1 Click the "+" sign at the top right of the home page (as shown in Figure 7)
3.2 Click "WiFi camera QR code distribution network" (as shown in Figure 8)
3.3 Confirm that the above steps are completed and click "Next"

figure 7   figure 8   figure 9

3.4 Check "Confirm that the above steps have been completed" and click "Next" (as shown in Figure 10)
3.5 After entering the correct WiFi password, click "Next" (as shown in Figure 11)
3.6 Aim the camera lens at the QR code until the "wireless configuration is successful" beep is heard and click "Hear the beep" (as shown in Figure 12)

figure 10   figure 11   figure 12

3.7 Devices are being added(as shown in Figure 13)
3.8 After jumping out of the successful addition page, click the "Finish" button on the upper right to complete the addition(as shown in Figure 14)

figure 13   figure 14

Method 3: Hotspot distribution network
4.1 Click the "+" sign at the top right of the home page (as shown in Figure 15)
4.2 Click on "WiFi camera hotspot distribution network" (as shown in Figure 16)
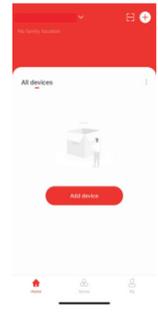4.3 After entering the correct WiFi password, click "Next" (as shown in Figure 17)

figure 15   figure 16   figure 17

4.4 Confirm that the above steps are completed and click "Next" (as shown in Figure 18)
4.5 Check "Confirm that the above steps have been completed" and click "Next" (Figure 19)
4.6 Click "Go to Connect" (as shown in Figure 20)

figure 18   figure 19   figure 20

4.7 Connect the mobile phone WiFi to the WiFi named "SmartLife" and return to the APP (as shown in Figure 21)
4.8 The device is being added (as shown in Figure 22)
4.9 After jumping out of the successful addition page, click the "Finish" button on the upper right to complete the addition (as shown in Figure 23)
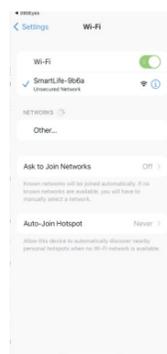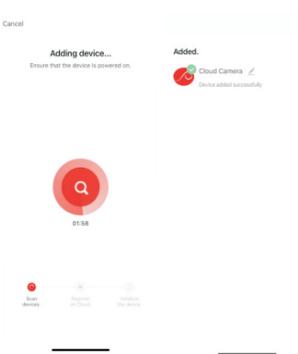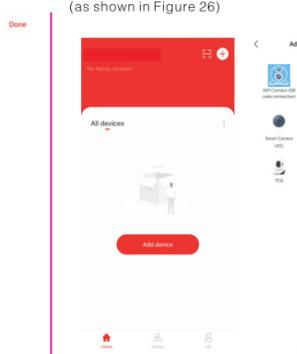

figure 21   figure 22   figure 23

Method 4: Wired addition (this method requires the camera to have a network port)
5.1 Click the "+" sign at the top right of the home page (as shown in Figure 24)
5.2 Click on the Wi–Fi camera's wired network port to configure the network (as shown in Figure 25)
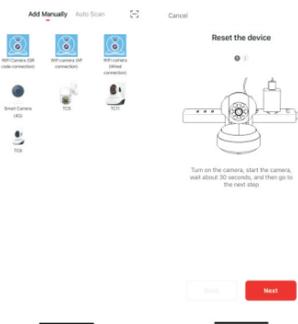5.3 Confirm that the above steps are completed and click "Next" (as shown in Figure 26)

figure 24   figure 25   figure 26

5.4 Confirm that the above steps are completed and click "Next" (as shown in Figure 27)
5.5 Check "Confirm that the above steps have been completed" and click "Next" (as shown in Figure 28)
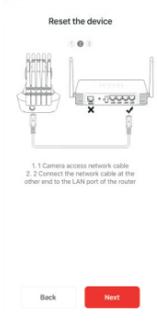5.6 Device searching (as shown in Figure 29)

figure 27   figure 28   figure 29

5.7 After finding the camera, click the "+" sign on the right to add it (as shown in Figure 30)
5.8 The device is being added (as shown in Figure 31)
5.9 After jumping out of the successful addition page, click the "Finish" button on the upper right to complete the addition (as shown in Figure 32)

figure 30   figure 31   figure 32

FAQ
1. Can two mobile phones be connected to one camera at the same time?
(A camera can only be added by one account, and multiple mobile phones can be viewed by sharing the device or logging in to the same account through multiple mobile phones)
2. Can I connect to the camera without WiFi?
(No, the camera needs to be connected to WiFi network to use)
3. Check the playback prompt "SD card not detected"?
(Check if the memory card is correctly inserted into the camera)
4. How to change the network connection?
(Long press the camera reset button until the "reset successful" is issued to restart and then connect
5. The camera prompts to be offline?
(Check whether the WiFi network is normal, check whether the power supply is working properly)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
 (1) this device may not cause harmful interference, and
 (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment offandon, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

 To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum 20cm distance between the radiator and your body: Use only the supplied antenna.