

Product Specification Sheet

Name of client	neutral
Name of product	Portable energy storage power supply
Product Model / Version	G500 V1.2.00
Product Specifications	500/519.48Wh
Specification Version	A0
Date of issue	2022-9-5

Shenzhen zhifu new energy resources co., ltd

to copy	To examine	Approval
Yang Chao		Gu Jinbo

Customer signature

confirm	To examine	Approval
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Revision record				
Version number	date	Revised content explanation	Draft	Approval

# catalog

<b>1</b>	<b>INTRODUCTION</b>	<b>4</b>
1.1	About this product	4
1.2	About this specification	4
1.3	Normative reference	4
<b>2</b>	<b>Product Overview</b>	<b>4</b>
<b>3</b>	<b>Schematic diagram of the whole machine</b>	<b>5</b>
<b>4</b>	<b>Switches and buttons</b>	<b>5</b>
<b>5</b>	<b>LCD screen display</b>	<b>5</b>
<b>6</b>	<b>Product function and performance</b>	<b>6</b>
6.1	Battery pack characteristics	6
6.2	DCInput (charge) characteristics	7
6.3	ACOutput characteristics	7
6.4	DC5525 + Flare Flare Output Characteristics	8
6.5	USB-AOutput characteristics	8
6.6	USB-COutput characteristics	8
6.7	Wireless charging and output characteristics	9
6.8	Energy saving and environmental protection characteristics	9
6.9	others	10
<b>7</b>	<b>Working environment</b>	<b>10</b>
<b>8</b>	<b>Compliance with certification or testing standards</b>	<b>10</b>
<b>9</b>	<b>Product physical parameters</b>	<b>10</b>
<b>10</b>	<b>Packing list</b>	<b>11</b>
<b>11</b>	<b>Notes</b>	<b>11</b>

## **1 Introduction**

### **1.1 About this product**

Model: G500M (American and Japanese r

egulations) Produc

t version number: V

1.2.00

Customer Name: Neutral

## 1.2 About this specification

This product specification is compiled and released by the company's product center, which is the specification of the product released by the company, and is an important basis for the company to carry out the relevant work of this product (including production, inspection, testing, certification, marketing, etc.).

This product specification is maintained and updated by the company's product center.

## 1.3 Normative reference

Reference standards are as follows:

1)

GB31241-2014 Safety requirements for lithium-ion batteries and batteries for portable electronic products  
(country Home Standard No. 1 No. The amended)

2)

GBT35590 - 2017 "General Standard for Mobile Power Supply for Digital Equipment"

3)

CethTS018-2020 Technical Specification for Portable Li-ion Battery Energy Storage Power Source Certification (for the first time)

## 2 Product Overview

G500MI is a US / Japanese AC power standard, rated AC output power of 500W, adopted 18650 Ternary lithium battery, the battery capacity is 519.48Wh. Portable energy storage power products for the home should be used for emergency electricity, outdoor travel, emergency relief, field work and other occasions.

The product AC total output power is 500 W, Have two ways 110VAC output, three-way compliance QC3.0 Standard USB-A Output, all the way in line with PD60 Standard USB-C Output, two ways DC 5525 output With a flare port output, built in 5 W LED Lighting and SOS Alarm function, support 10W Wireless charging

Yes.

This product comes standard with 25 V / 4A of AC Adapter Support 110V AC charging, but also supports DC photovoltaic 18V/100-200W Charging and DC 12V The car charger charges the product.

### 3

## Schematic diagram of the whole machine



### 4 Switches and buttons

Serial number	Key name	Number	Introduction

er			S
1.	Master switch button	lindi vidua l	Press the master switch, turn on, LCD screen lights up. Touch and press off. Press the master switch to control:DC5525 With the cigarette lighter output, the control USB-A、USB-C, Wireless Charge Output
2.	AC Output Switch	lindi vidua l	Control the AC output.
3.	DC output switch	nothi ng	
4.	USB/Wireless charging switch	nothi ng	
5.	Light switch	lindi vidua l	Normal: Short Press1Next light, and then short press1Secondary closure SOS: Continuous Short Press2Next Flash, Short Press1Next change light, and then short press 1Secondary closure

## 5 LCD screen display

Serial number	Information item	type	Intr oduc tion s
6.	Battery power	blen d	Displays the current battery charge as an energy column+Percentage presented.
			The main switch is turned on, and the battery power is displayed. During charging, the energy column is displayed dynamically.
7.	Charging power	nume rica l v alue	When charging,“POWER IN”The icon lights up and shows the charging power.
8.	DC output power	nume rica l v alue	After the master switch is turned on,“DC OUT”Icon lights up and displays the total DC output of the Use power.
9.	USB/Wireless charging output power	nume rica l v	After the master switch is turned on,“USB OUT”The icon lights up and displays theUSB-A、USB-CThe total power output of the three wi

		alues	reless charging.
10.	AC output power	numerical value	After the AC output switch is turned on, “AC OUT”The icon lights up and displays the communication Total used power output
11.	Lighting lamp	icon	Light on, light bulb icon on
12.	fan	icon	Core $\geq$ detected45 Degree or power $\geq$ 40%After the rated load, the fan starts, Fan icon lights up
13.	Temperature alarm	icon	The temperature of the cell is detected to reach the set protection value, such as the charging protection temperature value. The exclamation mark icon flashes if the discharge temperature protection value is reachedOf ten bright.

## 6 Product function and performance

### 6.1 Battery pack characteristics

project	Minimum	standard	Maximum	Introductions
Voltage	16.8V	22.2V	25.2V	
capacity	21.80Ah	23.4Ah 519.48Wh		Battery Pack Factory Capacity:0.5C discharge $\geq$ 21.8Ah(0.2C Charge to25.2V, 0.02CCurrent cutoff,0.5Cdischarge To 16.8 V, resulting capacity)
Battery Pack Low Voltage protect	17.8V	18.3V	18.8V	When the battery pack voltage is below this value, stop discharging(Through the Lord Control)
Charging high temperature protection	45°C	50°C	55°C	Battery temperature exceeds this value, stop charging, charging protection diagram Exclamation point flashing;
Charging high temperature protection Post-recovery	40°C	45°C	50°C	After the high temperature protection stops charging, it returns to this temperature and automatically recovers. Recharging;

Low temperature protection for charging	-5°C	0°C	5°C	Battery temperature below this value, stop charging, charging protection diagram Exclamation point flashing
Low temperature protection for charging Post-recovery	0°C	5°C	10°C	After the low temperature protection stops charging, it returns to this temperature and automatically recovers. Recharging
High temperature discharge protection	60°C	65°C	70°C	Battery temperature exceeds this value, stop discharge Discharge protection icon Exclamation point
High temperature discharge protection Post-recovery	55°C	60°C	65°C	High temperature protection after termination of discharge, return to the temperature, you can press Key recovery
Discharge cryogenic protection	-10°C	-15°C	-20°C	Cell temperature below this value, stop discharge, discharge protection diagram Exclamation mark often bright
Discharge cryogenic protection Post-recovery	-15°C	-10°C	-5°C	Low temperature protection after termination of discharge, return to the temperature, you can press Key recovery

## 6.2 DCinput(Charge) Characteristic

project	Minimum	standard	Maximum	Intr oduc tions
DC Charging mode				SupportAC Adapters, car chargers, PV,
PV Input port		1 individual		
DC Input port		1 individual		
DC Input vol	12V	25V	26V	

tage				
DC Input current		4A	8.5A	Standard25V4A adapter
DC Input power			105W	
PV Input voltage	12V	18V	26V	
PV Input current		6A	8.5A	
PV Input power			105W	
Car charging input voltage	12V		15V	
Car charger input current		8A	8.5A	
Car charger input power		100W	105W	
Multiple charging at the same time		Not supported		When charging, only one input mode can be selected to charge the product.
Charge and put		Not supported		Allowed when chargingDC,USB, Not AllowedAC discharge

### 6.3 ACOutput characteristics

project	Minimum	standard	Maximum	Intructions
AC Output Jack		2		Meiji
AC power transfer		500W	510W	Pool Set Voltages 20.4 ~ 25.2V PF 1.0R Load
Output peak power		1000W		Protection Off Output after Maximum Power Continues 200 ms
AC Out Wave		sine wave		Resistance R load
THDV		5%		Resistive belt
AC Frequency	59HZ	60HZ	61HZ	
No-load outp	105V	110V	115V	



Output voltage				
Output voltage with load	100V	110V	120V	
Inverter efficiency	85%	87%		Load current at rated voltage 40%, 60%, 80%, 100% The Average Efficiency of Four Points with R Load Plate End
AC Effective Output Capacity amount	400Wh			Ambient temperature $25 \pm 2$ degrees, rated power test;
AC Overload Protection	510W	550W	590W	ACThe load power is greater than the550WContinuedBSPost-trigger overloadProtection, OffAC, Key Recovery DC+USB+ACThe load power is greater than the550WPost-trigger overloadProtection, OffAC, ReservationsDC/USBOutput, key recovery complex
Inverter overtemperature protection	85°C			Turn off the AC output, button recovery

#### 6.4 DC5525 + Flare Output Characteristics

project	Minimum	standard	Maximum	Intr oduc tions
DC5525 Port		2		
Cigarette Lighter Port		1		
Output voltage	11.8V	12.8V	14V	
Output current		10A		Two way 5525 + one way cigarette lighter total output
Output current limiting protection	10.1A	11.5A	13A	Turn off output, no damage to circuit, key recovery

Output short circuit protection		Support		Turn off output, no damage to circuit, key recovery
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## 6.5 USB-A Output characteristics

project	Minimum	standard	Maximum	Introductions
USB A port		3		
QC3.0		Support		
Output power		18W		
5V No-load output	4.7V	5V	5.5V	
5V Full Load Output	4.5V	5V	5.5V	
5V Positive Current	---	3A	---	
9V No-load output	8.7V	9V	9.6V	
9V Full Load Output	8.6V	9V	9.5V	
9V Positive Current	---	2.0A	---	
12V No-load Output	11.6V	12	12.6V	
12V Full Load Output	11.5V	12V	12.6V	
12V Positive Current	---	1.5A	---	
Automatic identification	---	Yes	---	Output voltage and current according to different load
Output current limiting protection	3.1A	3.8A	4.5A	Turn off the output, without damaging the circuit, automatic recovery
Output short circuit protection		Support		Turn off the output, without damaging the circuit, automatic recovery

## 6.6 USB-C Output characteristics

project	Minimum	standard	Maximum	Introductions
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				tion s
USBC port		1		
PD3,0		Support		
Output power		60W		
5V No-load output	4.6V	5V	5.5V	
5V Full Load Outputer	4.5V	5V	5.5V	
5V Positive Current	---	3A	---	
9V No-load output	8.6V	9V	9.5V	
9V Full Load Outputer	8.5V	9V	9.5V	
9V Positive Current	---	3A	---	
12V No-load Outputer	11.6V	12V	12.6V	
12V Full Load Outputer	11.5V	12V	12.5V	
12V Positive Current	---	3A	---	
15V No-load output	14.6V	15V	15.6V	
15V full load output	14.5V	15V	15.6V	
15V Positive Current	--	3A	---	
20V No-load output	19.7V	20V	21V	
20V full load output	19V	20V	20.8V	When the power is $\leq 10\%$ , 20V output is not supported.
20V Positive Current	---	3A	---	
Automatic identification	---	Yes	---	Output voltage and current according to different load
Output current limiting protection	3.1A	3.8A	4.5A	Turn off the output, do not damage the circuit, self-recovery
Output short c		Support		Turn off the output, do not damage

ircuit protection				When the circuit is in a self-recovery state, the circuit will automatically recover to the normal state.
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## 6.7 Wireless charging and output characteristics

project	Minimum	standard	Maximum	Introductions
Wireless charging port		1		
Output power		10W		
Output voltage	8.8V	9V	9.3V	
Output current	0.8A	1.1A	1.3A	
FOD		Support		
Temperature protection	60°C	65°C	70°C	Turn off the output, without damaging the circuit, automatic recovery

## 6.8

### Energy saving and environmental protection characteristics

project	Minimum	standard	Maximum	Introductions
Automatic shutdown		Support		The load power is $\leq 5$ W; Continuous 8 H Automatic Shut Down
Whole machine working idle Power consumption		500mA	650mA	Battery pack output 2.2V, OpenDC. USB. AC Measuring battery B+ End access
When the whole machine shuts down since Electricity consumption		$\leq 1$ mA		
Runtime noise			75db	Less than 35db when fan free and less than 75db when fan starts

## 6.9 Other

project	Minimum	standard	Maximum	Intr
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	um	rd	um	roduction s
Lighting power		5W		Surface light source
Illuminant brightness		600LM		Distance 20CM Test
Illuminant color temperature		3000K		
Lights dormancy		8H		After opening, no open DC, USB, AC within 8 H Yes, turn off the lights to sleep;

## 7 Working environment

project	Minimum	standa rd	Maxim um	Intr oduc tion s
Charging operating temperature	0°C	25°C	40°C	environmental temperature
Discharge operating temperature	-10°C	25°C	40°C	environmental temperature
Storage temperature	-20°C	---	45°C	
Working humidity	10%	---	75%	
Storage humidity		---	45%	
altitude			2000 ri ce	
Test ambient temperature	23°C	25°C	27°C	
<p>If the battery is stored for more than three months, please use the charger with the specified parameter range to charge and discharge the product once.</p> <p>Charge to50%;</p>				

## 8

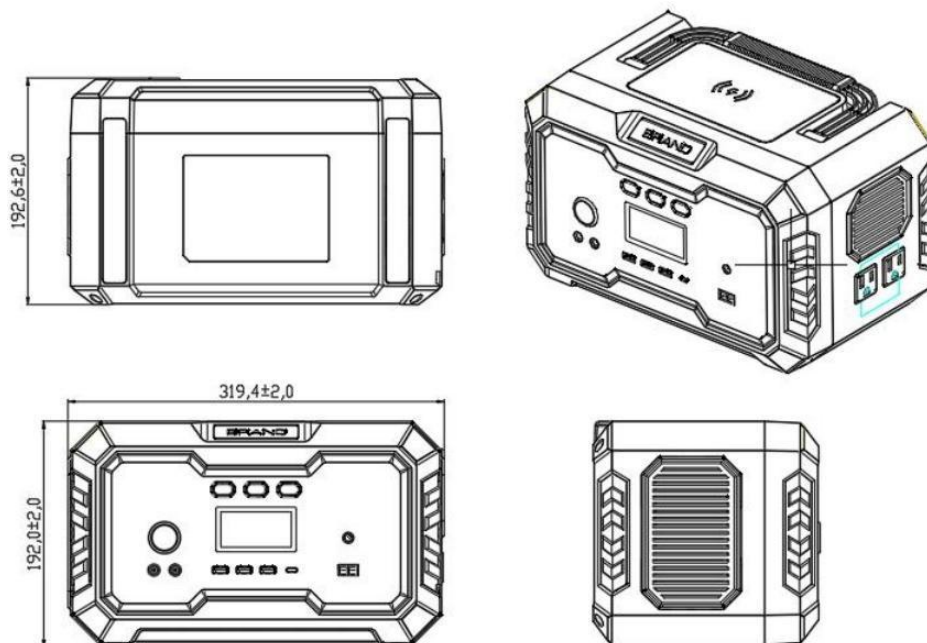
### Compliance with certification or testing standards

According to the needs of customers can do the following certification or record: UL2743 report / FCC-sDOC / FCC-ID / UN 38.3 / MSDS / UN box performance list / dangerous package certificate, the cost is the customer's responsibility.

Certification Program	Certification Implementation Standards
FCC-sDOC	FCC 47 CFR Part 15 Subpart B: 2022
FCC-ID	FCC Part15 Subpart C, Paragraph 15.209
UL2743	UL 2743. Edition 2. Revision 2020
UN38.3	ST/SG/AC.10/11/Rev.7/Amend.1

## 9 Product physical parameters

The maximum size of the machine appearance:  
319.4 \* 192.6 \* 192mm, 2 mm Body weight:  
6.14KG,



## 10 Packing list

Serial number	name	Specifications	Number
1	G500M	500W/519.48Wh	1
2	User's manual	G500M: 142*210mm	1
3	AC Fit	Miki 25V4A 100W	1

## 11 Note

2. Do not put the product into water or rain!
3.  
Do not heat the product or approach the fire source! Do not disassemble or transform the product without authorization! Do not hit the product hard! Otherwise, it may cause the battery to overheat, short circuit, fire or function failure, short life and other hazards.
4.  
Do not use or place this product in high temperatures (in hot sunlight or in very hot cars), otherwise it may cause overheating of the battery, fire or failure of function, short life, and other hazards.
5. Prohibit disassembly and disassembly of power supply
6. Prohibit short circuit of the power battery
7.  
Prohibit the use of non-dedicated charger to charge the power supply, it will be dangerous;
8.  
Do not directly touch the leaking battery, the leakage of electrolyte will cause skin discomfort, in case the electrolyte enters the eyes, rinse with water as soon as possible, do not rub the eyes, and quickly sent to the hospital;

## **FCC STATEMENT :**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

## **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.