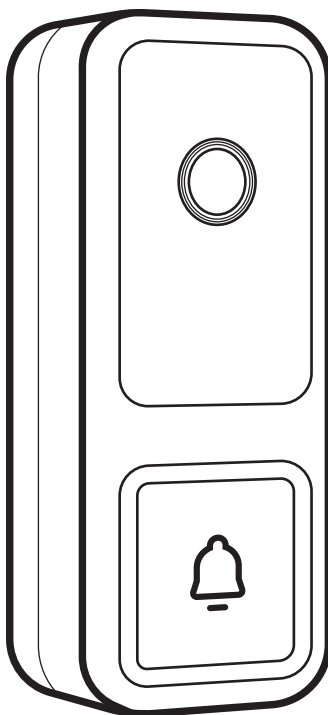




# CAMERA DOORBELL

## IMPORTANT SAFETY INSTRUCTIONS AND INSTALLATION GUIDE



Only supports  
2.4GHz Wi-Fi  
Networks



**READ BEFORE INSTALLATION.  
SAVE THESE INSTRUCTIONS.**

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## Safety Information

**PLEASE READ BEFORE INSTALLING!**

### IMPORTANT SAFEGUARDS:

ALWAYS FOLLOW BASIC SAFETY PRECAUTIONS WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT.



**CAUTION:** Requires a transformer (not included): 12-24VAC 60Hz. This product is not user-serviceable. Do not attempt to open the product enclosure for any reason. Before installing your smart video doorbell, thoroughly review enclosed installation guide. If you do not have sufficient electrical wiring experience, please refer to a do-it-yourself wiring handbook or have your smart video doorbell installed by a certified electrician. Reliable operating temperature is -4°F to 122°F (-20°C to 50°C). This product must be installed in accordance with the applicable installation code by a person familiar with the construction and operation of the product and hazards involved. Min. 90°C supply conductors.



**CAUTION:** If you are unfamiliar or inexperienced with your home's electrical systems, contact a certified electrician for assistance.



**WARNING:** This product may represent a possible shock or fire hazard if improperly installed or attached in any way. Product should be installed in accordance with the owner's manual, current electrical codes and/or the current National Electric Code (NEC).

**RISK OF ELECTRIC SHOCK:** Turn off the main power at the circuit breaker before installing.

## TOOLS REQUIRED TO MOUNT THE DOORBELL



PHILLIPS  
SCREW DRIVER



PENCIL



POWER DRILL

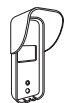
## HARDWARE INCLUDED



**NOTE:** Hardware not shown to actual size.



AA



BB



CC



DD



EE



FF



GG

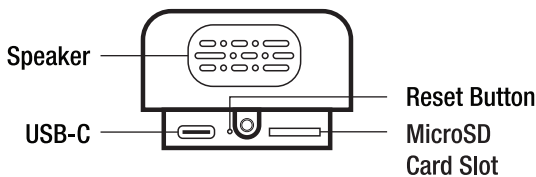
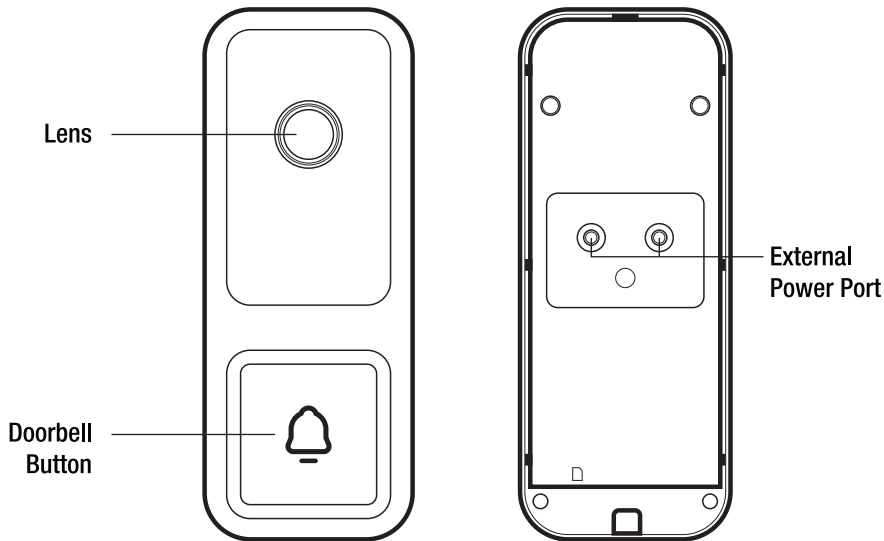


HH



II

Part	Description	Quantity
AA	Smart Video Doorbell	1
BB	Standard Mounting Plate	1
CC	Angled Mounting Plate	1
DD	USB-A Chime	1
EE	USB-C Cable	1
FF	Phillips Screw	2
GG	Bracket Screws	2
HH	Mounting Anchors	2
II	Reset Pin	1

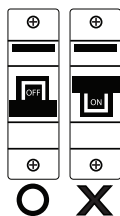


**NOTE:** Stores up to 10 days of continuous recording based on 128 GB MicroSD card (not included). Results will vary based on file size, resolution, compression, bit rate, content, audio and other factors.

Item	Description
External Power Port	12-24VAC 10VA transformer (not included) for a single doorbell application. For two doorbells ringing the same mechanical chime box, there needs to be 20 or 30 VA transformer.
Doorbell Button	Press to activate the doorbell.
Status Light	<ul style="list-style-type: none"> <li>• Blinking RED = Pairing Mode</li> <li>• Solid RED = Rebooting</li> <li>• Blinking BLUE = Connecting to Wi-Fi</li> <li>• Solid BLUE = Connected to Wi-Fi</li> </ul>
SD Card Slot	Add 128GB or less MicroSD card (not included) to enable recording. Only supports MicroSD card with FAT32 format.
Reset	Press and hold for 5 seconds with the Reset Pin (II) to reset the doorbell.

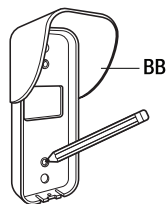
## 1 Shut Off the Power

Shut Off the power to your doorbell at the circuit or fuse breaker before installing.



## 2 Mark Screw Positions

Mark screw positions using the Mounting Plate (BB) on your wall.



## 3 Installing the Mounting Plate

Drill holes at the marked points if installing on a hard surface such as concrete or brick. Insert Mounting Anchors (HH) into holes. You can skip this step if installing on wood or siding. (see Fig. 1)

Use the Mounting Screws (FF) to attach the Mounting Plate (BB) to the wall (see Fig. 2).

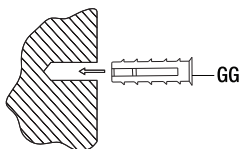


Fig. 1

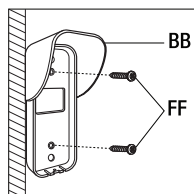


Fig. 2



**NOTE:** Feed your doorbell wires through the center hole before mounting.

## 4 Installing the Smart Video Doorbell

Attach your doorbell wires to the External Power Port on the back of your Smart Video Doorbell (AA). Use the provided Wire Extenders and Wire Terminal Block if your existing doorbell wires are too short. Tighten the Mounting Screws (FF) with the screwdriver. Attach the Smart Video Doorbell (AA) onto the Mounting Plate (BB). Then secure it with a Phillips Screw (FF) at the bottom of the Smart Video Doorbell (AA), using Phillips screwdriver.

**Optional Angled Wall Mount:** Use the Mounting Screws (FF) to attach the Angle Wall Mount (CC) to the wall, then attach the Mounting Plate (BB) to the Angled Mounting Plate (CC). Use the Bracket Screws (GG) to screw in the Mounting Plate (BB) (see Fig. 2a & 2b).

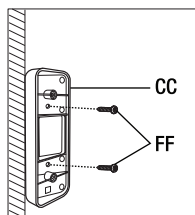
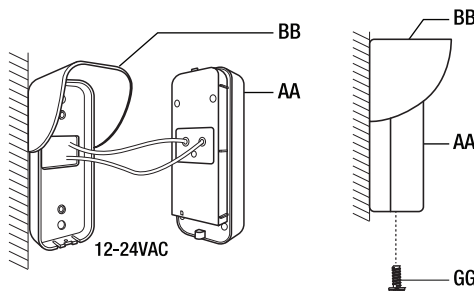


Fig. 2a

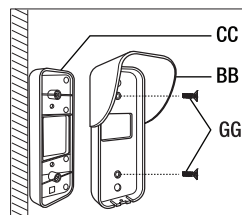


Fig. 2b



**NOTE:** Your existing doorbell wires can go to any terminal on the External Power Port.



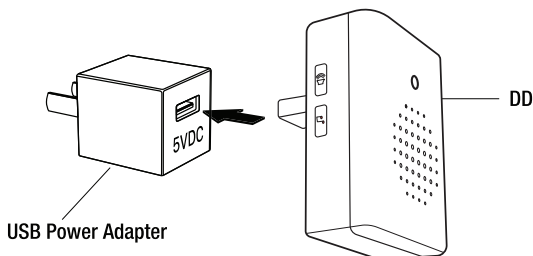
**NOTE:** Feed your doorbell wires through the center hole before mounting.

## 1 Supply Power

Supply power to your Wireless Chime (DD) with the USB power adapter near the Smart Doorbell. You can relocate it after pairing the device.

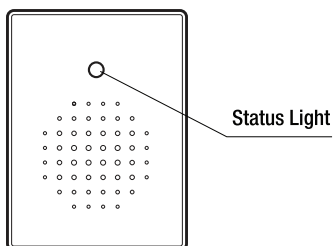


**NOTE:** The USB power adapter is not included.



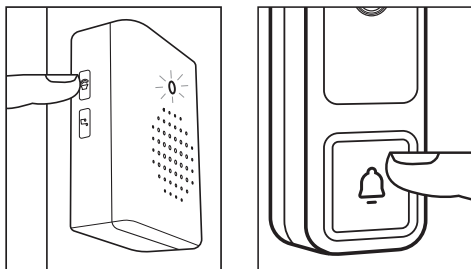
## 2 Confirm Status Light

Wait for the Status Light to blink twice then turn off.



## 3 Pair with Smart Doorbell

Press and hold the volume button until the light indicator blinks quickly, then release the button and press the doorbell button on the front of the camera.

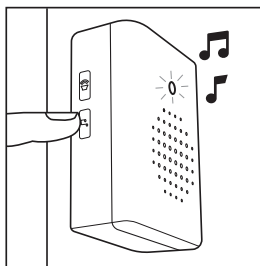


## 4 Complete Setup

Press it again to make sure it rings. You are now paired.



**NOTE:** Tapping the Ring Tone Selection button on the chime. It will play once you have stopped cycling.



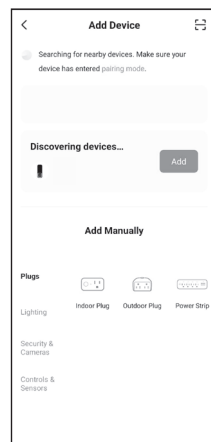
## Download and install the Tuya app

- Search for the Tuya app in the App Store or Google Play Store.
- Download and install the Tuya app on your smart device.



## Turn on Bluetooth and start the Tuya App

- Check to be sure the doorbell is in pairing mode. The RED status light must be blinking rapidly to connect. If the light is not blinking, press and hold the Reset Button until you hear an audible tone. Use the Tuya app to complete the set up.
- Tap "Add" in 'Discovering devices...' You will eventually be prompted to enter your Wi-Fi network and password.
- Follow the directions in the Tuya app complete setup.
- You can find more pairing methods in the drop down menu on the device set-up page.



Be sure to connect to a 2.4 GHz Wi-Fi network that covers your installation location.

PROBLEM	CORRECTIVE ACTION
Doorbell will not power up	<ul style="list-style-type: none"> <li>After completing installation, make sure your circuit breaker is in the On position. If the doorbell does not power on, consult a certified electrician to ensure the transformer is properly installed for mechanical chimes.</li> </ul>
Doorbell will not connect to my Wi-Fi network	<ul style="list-style-type: none"> <li>Make sure the LED is blinking red. If the LED is not blinking red, press and hold Reset Button for 5 seconds or until you hear an audible tone, located at the bottom of the doorbell.</li> <li>Make sure the Wi-Fi network is a 2.4GHz network. Device will not connect to a 5GHz network.</li> <li>Test your Wi-Fi network with other devices such as your phone or computer to make sure it is operating properly.</li> <li>The Wi-Fi connection may be out of range during pairing. Use your phone to check the Wi-Fi signal strength, it is recommended to have at least 2 signal bars showing for proper connection.</li> <li>Your Wi-Fi network password is case sensitive, make sure you are entering it correctly.</li> </ul>
The doorbell is offline	<ul style="list-style-type: none"> <li>There could be a temporary issue with your internet connection (e.g., service disruption). Please try again in a few minutes.</li> <li>Make sure your Wi-Fi router is turned On.</li> <li>The doorbell may not have power to it, make sure the wall switch and breaker is in the On position.</li> <li>Make sure the doorbell is getting a good signal from your Wi-Fi router. Use your phone to check the Wi-Fi signal strength, it is recommended to have at least 2 signal bars showing for proper connection.</li> <li>The doorbell may have been disconnected from your Wi-Fi network. Press and hold the Reset Button until you see a blinking red LED and hear an audible tone. Follow directions in the App Setup section of the manual to re-connect the doorbell to your Wi-Fi network.</li> </ul>
What do the blinking LEDs mean?	<ul style="list-style-type: none"> <li>Blinking RED = Pairing Mode</li> <li>Solid RED = Rebooting</li> <li>Blinking BLUE = Connecting to Wi-Fi</li> <li>Solid BLUE = Connected to Wi-Fi</li> </ul>
Live video stream is slow to load	<ul style="list-style-type: none"> <li>Doorbell streaming issues may be caused by any of the following:               <ul style="list-style-type: none"> <li>Your phone's cellular connection, which relies on mobile coverage.</li> <li>Limited internet bandwidth at home. For example, other video streaming services running at the same time on your network can cause congestion slowing down the internet upload and download speeds.</li> <li>Wi-Fi reception may not be stable or work reliably if the doorbell's Wi-Fi signal strength is less than 2 signal bars. You may need to install a Wi-Fi repeater or extender to boost the Wi-Fi signal.</li> </ul> </li> </ul>
How do I reset the doorbell to reenter pairing mode?	<ul style="list-style-type: none"> <li>Press and hold the Reset Button located at the bottom of the doorbell until you see a blinking red LED and hear an audible tone.</li> </ul>
The doorbell is not recording	<ul style="list-style-type: none"> <li>Under Advanced Settings, then event, make sure sensitivity is set to Low, Middle or High</li> <li>Make sure that the MicroSD card is installed correctly. To confirm that the doorbell is recognizing the MicroSD card, go to the settings menu in the Feit Electric App. Then, go to the SD Card Settings menu and make sure the MicroSD card capacity menu shows total, used, and free space. If this does not appear, consider reformatting the MicroSD card.</li> </ul> <p><b>WARNING: Reformatting MicroSD card will delete all videos stored on card. Please go through the troubleshooting section before doing so or contact our Customer Support Team.</b></p>
How do I set the doorbell to Event or Continuous Recording?	<ul style="list-style-type: none"> <li>In the Settings menu under SD Card and Record Settings make sure Record Switch is turned On, and then select Event Recording or Continuous Recording.</li> </ul>
How can I check the available space on the MicroSD Card?	<ul style="list-style-type: none"> <li>In the Settings menu under SD Card and Record Settings, you will see Used Space and Free Space.</li> </ul> <p>Note: Doorbell only supports 128GB or less microSD cards with FAT32 format.</p>
What happens when the MicroSD card reaches full capacity?	<ul style="list-style-type: none"> <li>Once the MicroSD Card reaches full capacity, new videos will start rewriting (deleting) over the oldest videos.</li> </ul>
Can I use a new MicroSD card if I do not want to record over existing videos?	<ul style="list-style-type: none"> <li>Yes, you can use a new MicroSD Card if you do not want to record over existing videos. Remove the existing MicroSD Card from the bottom of the doorbell and replace a new one not exceeding 128GB capacity. Once this is completed, format the new MicroSD Card by going to the SD Card and Record Settings and pressing Format SD Card, then Confirm.</li> </ul> <p><b>WARNING: Reformatting MicroSD Card will delete all videos stored on card. Please go through the troubleshooting section before doing so or contact our Customer Support Team.</b></p>



FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.