User Guide

Getting Started

What You Need

Before using Rouge Sur Mesure, make sure you have all the required components. In addition to the Rouge Sur Mesure system, you must have at least one set of cartridges, which are sold separately. You will also need a smartphone complying with following minimum technical requirements:

- iPhone: minimum iPhone 6 (or later generations) with iOS 13 or above
- Android: Android 8.0 with Bluetooth 4.2 or higher

Unboxing and preparing your system

Inside the Rouge Sur Mesure box, you will find the following components:

Top shelf:
- Device Body
- Compact
- Travel caps (pre-attached to the compact and device body)

Bottom shelf:
- Lip Brush
- Travel pouch
- Charging cord
- Quick Start Guide and Safety Guide

Tip: To access the bottom shelf, lift the top shelf using the two ribbon loops located at each end of the device box.

Additionally, upon purchasing a cartridge set, you should have 3 cartridges from one shade universe (red, nude, orange or pink)

Removing travel caps

Carefully remove your device body and compact from the box cradle.

On the bottom of the compact, carefully pry open the compact travel cap at the numbered tab (1), revealing the dispensing ports, as shown.

For the device, use the fingerpick slot on the sides of the cap to carefully pry open the travel cap at the numbered tab (2) from the device body, revealing the dispensing canals. As the cap is securely attached, this operation may require a bit of force to unclip the cap away from device.

Important: Make sure you save both travel caps. They will be needed to safely transport your device and take your compact on the go for retouch during the day.

Attaching compact to device body

With the travel caps removed, you can now attach the compact to the device body.

To attach the compact properly, first make sure the compact is in the right orientation - the compact opening button should be aligned with the power button. Upon placing the compact on the device, the magnetic attachment should snap both pieces into place.

Then, ensure that the alignment grooves at the bottom of the compact line up with those on the top of the device by wiggling the compact from side to side until it locks into place. When the alignment grooves fit correctly, you should not be able to twist the compact in either direction.

Attaching lip brush to device body

Your lip brush can be attached to the back of the device for safe-keeping. Simply hold the brush near the back of the device, and the magnetic attachment will hold it into place.

When using the lip brush, you can retract it open to reveal the brush tip for mixing and applying. When not in use, make sure you clean the brush of any formula residue with a cotton pad or dry tissue before retracting it closed.

Device Controls On/Off

To turn your device on, simply press on the front power button of the device. The button will alight in white when turned on. To turn off, press and hold the power button for 3 seconds. If the device is left on, it will automatically go into standby mode to preserve battery life.

Charging device

Your device comes pre-charged and ready to use out of the box. In order to maintain optimum performance, please ensure to monitor the battery life and keep it well charged at all times. When kept in standby mode, the battery will last more than 1 week; you can monitor the battery percentage in the app from the Device Manager. When the button LED turns yellow, the device battery is low and should be charged.

To charge your device, use the USB-C cord provided and connect your device to a USB wall adaptor. When properly charging, the power button LED will pulse in white.

Important: A USB-A wall charger with 5V and 1A characteristics is recommended.

Pairing Device

To use the device, it must be paired with the Rouge Sur Mesure app. First make sure you download the Rouge Sur Mesure application, available on the App Store or on Google Play.

Upon downloading the app, you can create your account or log into an existing YSL Beauty customer account. Then, follow the onscreen instructions to pair your device during the onboarding flow.

To pair another device after the first onboarding, go to the *Device Manager*. Then select *Advanced Settings > Add a New Device* and follow the onscreen instructions.

Loading Cartridges

After pairing your device, you can load a cartridge set.

The cartridge hatch is located at the bottom of the device, following the arrow indicators at the bottom of the device, place your thumb near the USB port and twist open the lid counter-clockwise to reveal the three cartridge ports.

To prepare a cartridge for insertion, remove the safety seal and the protective cap from the cartridge to reveal the dispensing tip. To reduce contamination risk, be careful to not touch the dispensing tip once the cap is removed. Be sure to save the cap to preserve your cartridge whenever it is removed from your device.

Carefully insert the cartridge into any open cartridge port until it clicks into place. Repeat these steps until all three cartridges are loaded into your device. If a cartridge will not insert fully, slightly rotate it to the left or right until it clicks into place. Then, securely close the cartridge hatch lid (the hatch must be fully closed in order for the device to power back on). Once closed, the application will automatically recognize the cartridges loaded into the device.

Important: For safety reasons, the application tracks the date of the first insertion of each cartridge - the expiration date is 2 years after the opening of the cartridge. After this date, the cartridge will be expired and it will need to be replaced.

Priming Cartridges

Every time a new cartridge or cartridge set is loaded into the device, it will need to go through a priming flow. Priming helps initiate the flow of formula in the cartridge so that it dispenses with the highest accuracy.

Upon loading a new cartridge or cartridge set, the app will recognize if priming is required and will show a pop-up to allow you to initiate priming.

If loading a cartridge that has previously been inserted into a device, the priming flow will initiate in order to flush out any remaining formula from the previously installed cartridge.

The Essentials

Create a Shade

There are many ways to dispense a shade from the app. For details on the various methods, please see the *Creating a Color* section.

The virtual try-on experience allows you to digitally try on the shade before creating it live. When you commit to a shade, the shade recipe is sent to the device to dispense the exact combination of cartridges for your selected shade.

Important: Make sure to open the compact before dispensing any shade to avoid formula transfer on the mirror.

Adjust Dispense Volume

The volume for each dispensed can be adjusted based on the size of your lips and the number of applications you want to achieve.

To adjust the volume based on your lip size, go to Dispense Settings. Select the lip size closest to you (petite, medium, and full) to adjust the volume per application. You can perform a print test to evaluate whether the volume is suitable for your needs.

You can also adjust the amount of applications dispensed for a single shade. When you are ready to dispense a shade, hold down on the *Create* button until a slider appears. You can select your chosen volume from the following options:

- Trial (perfect for a small swatch before a full dispense)
- 1 application
- 2 applications
- 3 applications

Mix and Apply a Shade

Upon dispensing a shade, the formula needs to be thoroughly mixed using the applicator brush before it can be applied. To get the perfect color selected, please make sure to have a clean dispensing cup without any previous formula residue remaining.

Power button LED indicators

LED Color	LED Behavior	Device Status
White	Solid light	Device ready

White	Dimming occasionally	Idle mode
White	Blinking	Charging
Blue	Solid light	Bluetooth pairing mode
Yellow	Blinking	Low battery

Managing Cartridges

4 Shade Universes

Rouge Sur Mesure is compatible with four unique shade sets designed by YSL color experts. Each shade set can dispense thousands of shades within the red, nude, orange, and pink spectrum.

Important: Shade sets cannot be intermixed – if you load cartridges from two or more shade sets at the same time, the app will recognize a mismatch and ask you to correct it.

Monitoring Cartridge Status

From the application, the Cartridge Manager allows you to monitor the status of each of your cartridges, including the fill level (%) and expiration date.

Additionally, you can find any relevant alerts on your cartridges, including:
- Priming needed
- Cartridge expired
- Low fill level
- Cartridge empty
- Cartridge mismatch

Swapping Cartridges

You can use and reuse multiple cartridge sets with your Rouge Sur Mesure device.

In order to switch from one set to another:

Open the cartridge hatch lid to reveal the three loaded cartridges. To remove a cartridge, press down on the ejection button (the arrow printed on the button will indicate which cartridge will be ejected).

Pull the cartridge from the canal and wipe any formula residue from the tip before placing the cap back on the cartridge to protect it when not installed in the device. Please store in a cool, dry place to preserve the integrity of the formula. Repeat these steps for all cartridges that will be swapped.

To install a new cartridge set, follow the instructions in the *Loading Cartridges* section.

Creating a Color

Important: Make sure to open the compact before dispensing any shade to avoid formula transfer on the mirror.

Getting Inspired

Your discovery page is your place of inspiration to view new content and suggested shades by the YSL Beauty experts and by the Rouge Sur Mesure community. Keep checking the page for new updates and to keep up to date on trends, try them on, and recreate them on the spot.

Color Creator - Shade Wheel

Feel the freedom to explore all the possible shades that can be created with your installed cartridge set.

Tip 1: Find good lighting & maximize the phone screen brightness
For the best virtual try-on experience, good natural lighting is key - you'll have a clearer image and the colors you're trying on will look more realistic. Strong backlight or artificial lighting can impact the accuracy of virtual try-on mode.

Tip 2: Try on bare lips
To achieve accurate results during virtual try-on, remove any existing lip make-up. Any lip shades worn on your lips can distort the accuracy of the colors shown.

Color Creator - Shade Match

Shade Match uses the power of AI to replicate the colors you see in real life into a lip shade.

Take a photo of your target object, then use the colorpicker to select the exact color you want to match.

The application will search all Rouge Sur Mesure shade universes to find the closest color match. If found, you can virtually try it on and dispense it on the spot.

If the shade cannot be recreated by existing Rouge Sur Mesure color sets, you have the option to submit the shade to the YSL Beauty team for future development.

Tip: Find good lighting & maximize the phone screen brightness for the best results in Shade Match

Color Creator - Shade Stylist

The Shade Stylist allows you to bring a YSL color expert with you. Combining the measurement of your skintone and undertone and a photo capture of your outfit, the Shade Stylist curates a selection of shades to match and clash your look.

Want to harmoniously coordinate with your outfit? Choose a match.

Want to make a statement with a bold look? Choose a clash.

Curating your Shade Collections

Shade Closet

The Shade Closet allows you to save and organize all your favorite shades into categories. Have the freedom to create a collection of your favorite pinks, your office-friendly lip looks, or your go-to date night shades.

Lip Avatar

Your lip avatar is your personal swatching tool. To get a sneak peek of a shade on lips, you can customize your lip avatar when saving a shade by clicking the modify icon.

Taking Rouge Sur Mesure on the go

Compact Takeaway

Rouge Sur Mesure is designed with the flexibility to take your compact with you to reapply on the go.

To prepare your compact to take it away with you:
1. Dispense your chosen shade and mix it thoroughly before closing your compact
2. Detach the compact from the device body
3. With a cotton pad or clean tissue, wipe the bottom of the compact to clean any formula residue from the dispensing valves
4. Attach the compact travel cap to protect the bottom of the compact
5. For better protection, carry your compact and applicator in the provided travel pouch

Travelling with Your Device

To make custom shades while travelling, you can take the entire Rouge Sur Mesure system with you.

To prepare the device for safe transport:
1. From the application, go to Device Manager and Enable Travel Mode, which locks your device from any accidental dispensing while the device is being transported.
2. Detach the compact from the device body
3. With a cotton pad or clean tissue, wipe the bottom of the compact and the top of the device body to clean any formula residue from the dispensing valves.
4. Attach the travel caps to the bottom of the compact and the top of the device to protect the dispensing valves from dust and debris.
5. Place the compact and applicator inside the travel pouch.
6. If packing Rouge Sur Mesure inside a bag, be sure to safely protect the device and compact from bumps and impact.
7. The cartridges can be transported while installed in the device. If bringing any additional cartridges, ensure the cartridge caps are securely attached before placing them inside a bag.

Cleaning Rouge Sur Mesure

Cleaning after each use

After every use, make sure to thoroughly clean the compact and applicator to prepare for the next use. Using a cotton pad or clean tissue, wipe any excess formula from the compact dish and the applicator brush. Do not rinse or clean the device or compact under running water, this may damage the device.

Weekly Maintenance

Some weekly hygiene maintenance is recommended to preserve optimum performance and hygiene.

Using rubbing alcohol on a cotton pad or microfiber cloth, wipe the compact dish and mirror.

Wipe the outside of the device with a microfiber cloth to clean away any dust or debris.

Wash the applicator brush using soapy lukewarm water (i.e. vegetable solid soap Marseille soap) or a makeup brush cleaning solution. Gently tap the brush on a dry cloth, being careful to not fray the bristles. Lay the brush on a cloth to allow it to fully air dry before retracting the brush into a closed position.

Important: Only wash the tuft of the brush, avoid submerging the handle. Never store or retract a damp brush into closed position, dampness can cause mildew and destroy the tuft.

Tips & Tricks

Navigation Help

For help on app navigation basics, follow the **App Navigation Tour**
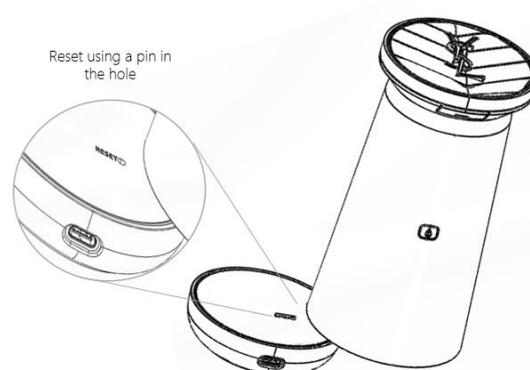
Color Creator

For help to master the Color Creation features, follow the **Color Creator Tour**

Quickly dispense your last recipe

In order to quickly dispense your last recipe, while the device is turned on, gently press the power button twice. Your last shade is then automatically dispensed by the device.

Reset the Device

In case of freezing or device trouble, twist open the bottom lid (cartridge hatch area) and reset device using a pin tin he reset hole.

Reset using a pin in the hole

Useful Information & Storage

- Keep device in a cool and dry place away from heat and direct sunlight.
  Note: under hot humid condition (above 40 degrees Celsius), some lipstick product may pop out in the dispensing cup due to the product characteristics & heating. Wipe the product & move device to a cooler place.
- The body, compact and lip brush contain magnets. Pacemakers, defibrillators and credit cards may be affected by magnetic fields, for safety reasons avoid placing them near the mentioned items.

Important Safety Information

- Do not use or hold the device with wet or damp hands. Do not expose the device to water & prevent any water from splashing onto the device. Do not use this appliance near bathtubs, shower, basins or vessels containing water. Do not leave device plugged in in proximity of water. Do not get the wall adaptor or USB cable wet.
- If water gets into inner part of the device, unplug the power supply immediately, turn off the device by pressing the button until indicator light is off and contact our after-sales service. Do not attempt to switch the appliance back on due to electrical injury risk.
- Do not attempt to disassemble appliance. Unauthorized opening of the appliance automatically voids the warranty. Repairs must only be carried out by the authorized after-sales service.
- Frequently check condition of the USB cable & power supply. Discontinue use if any damage occurs. Never operate this appliance if it has a damaged cord or plug, or if it has been dropped, damaged, or dropped into water.
- Never drop or insert any object other than authorized cartridges into any opening or hose.
- To reduce the risk of fire, explosion, or injury to persons, always unplug the power supply for this appliance immediately after using.
- Do not expose appliance to fire or excessive temperature. Keep away from heat source and high temperature (direct sunlight, radiator, heater). Exposure to fire or temperature above 130°C may cause explosion.
- This device may be used by children older than 8 years old and by individuals with reduced physical, sensory or mental capacity or lacking in experience or knowledge, as long as they are properly supervised or have been given instructions for using the device safely and the risks have been taken into account. Children must not play with the device. Cleaning and maintenance must not be done by children without supervision. Keep the appliance away from pets.

Environmental Responsibility

This product is subject to separate collection of electrical and electronic equipment.

At the end of its life, the appliance must be processed separately from household waste. This will prevent any harmful impact on the environment or on human health due to the uncontrolled disposal of waste that can contain dangerous substances. User is responsible to return the appliance to a specific center for waste electrical and electronic appliances. For additional information regarding applicable local laws, please contact your local municipal facility.