CLOUD

C8

MOBILE

USER
MANUAL

Table of Contents

Getting Started

Using Your Phone

Apps

Settings

Getting Started

Get to Know Your Phone

Meet Your Cloud Mobile Stratus C8

Earphone Jack

Rear Camera

LED Flash

Receiver

Light Distance Sensor

Front Camera

Volume Button

Power Button

Touchscreen

Speaker

Charging Port
(Type-C Connector)

Microphone

SIM Card

Install Your SIM Card

Your device uses a Nano SIM card. A SIM card may be pre-installed or you may be able to use your previous SIM card.

Your SIM card is provided by your carrier. For some devices, the SIM card is pre-installed in your phone.

1. Place phone screen side down. Make sure it is on a soft and dry surface.
2. Locate the cut-out slot at the bottom left corner of phone.
3. Insert your fingernail into the cut-out slot to remove the back cover of phone.
4. Place the back phone cover aside. You'll need it later.

5. Find the SIM card slots located in the middle of your phone. Each slot is labeled with a number (1 or 2).
6. Gently place the SIM card into the slot with the numeric label of "1".
7. If you have a second SIM card, slide the SIM card into the other slot. Make sure the SIM card's gold chip is facing down. The phone only requires one SIM card to be operational. Dual SIM is supported.
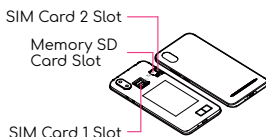
To insert a SIM card in slot 1, place the SIM card face down with the notch on the bottom right side. Gently place the SIM holder down over the SIM card and slide up to lock in place.
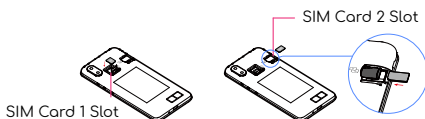
To insert a SIM card in slot 2, slide the SIM card into the lower slot labeled 2 on the top right hand side of the phone. Make sure to place the SIM card with the notch side on the left. Refer to the SIM slot 2 diagram on the phone to adjust the placement as necessary.

8. After the SIM card is inserted, reattach the back cover to your phone by applying light pressure to the back panel. Make sure to press the cover back into place. Once your SIM card is installed, turn on your phone, and wait a few minutes for your phone to find a network.

NOTE To avoid damage to phone, do not use any other kind of SIM card, or any non-standard Nano SIM card cut from a SIM card.

Remove Your SIM Card

1. Place your phone screen side down. Make sure it is on a soft and dry surface.
2. Locate the cut-out slot at the bottom left corner of your phone.
3. Insert your fingernail into the cut-out slot to remove the back cover of your phone.
4. Place the back phone cover aside. You'll need it later.
5. Find your SIM card you want to remove.
6. To remove the SIM card from Slot 1, press on your SIM card to lift the cover and gently remove your SIM card.
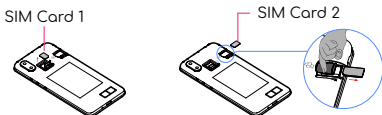
SIM Card 1

SIM Card 2

To remove the SIM card from Slot 2, find the ejection lever on the lower edge of the SIM card slot. Use your fingernail to push the ejection lever to the right. This action will release the SIM card, allowing you to remove it from the slot.

Memory SD Card
Install Your Memory SD Card

1. Turn off your phone
2. Place your phone screen side down. Make sure it is on a soft and dry surface.
3. Insert your fingernail into the cut-out slot to remove the back cover of your phone
4. Place the back phone cover aside. You'll need it later.
5. Locate your memory SD card
6. Gently slide your memory SD card into the slot until it clicks

Memory SD Card Slot

Remove Your Memory SD Card

1. Close all apps on your phone
2. Go to your **Settings > Storage > Unmount SD card**
3. Wait till you see the message displayed on the screen: "SD card safe to remove"
4. Remove the back cover of your phone
5. Press on the memory SD card and gently slide memory SD card out

Using Your Phone

Charge Your Battery

Before turning on your device, make sure you charge it fully.

Insert the provided USB-C cable and wall charger into the charging port located at the top of your phone.

You can charge your battery from any standard outlet.

Turn Your Phone On or Off

To turn your phone on:
• Press and hold the Power button, located on the right side of your phone

To turn your phone off:
• Press and hold the Power button, located on the right side of your phone
• Tap **Power off** when prompted

Restart Your Phone

If your device stops responding to taps or finger gestures and you're unable to turn it off, you can restart your phone.

To restart your phone:
• Press and hold the Power button on the right side of your phone and tap **Restart** when prompted.

Lock or Unlock Your Phone

Use your phone's screen lock features to keep your phone secure. By default, your phone locks automatically when the screen times out.

To lock your phone, press the Power button.
To unlock your phone, press the Power button.
If you set a password, it will prompt you to enter your password.

To set a screen lock, you can use a screen lock function such as swipe, pattern, PIN, or password. Go to **Settings > Security > Screen Lock.**

Use the Setup Wizard

The first time you turn your phone on, the setup wizard guides you through how to set up your phone.

Follow the prompts to choose a default language, connect to a Wi-Fi network, set up accounts, and more.

Touch Buttons

- The ◁ button moves back one step to the previous menu/page.
- The ◯ button returns immediately to the main screen.
- The ▢ button displays a menu of recently opened apps. You can also **Clear All** in this view.

Home Screen

The home screen will look similar to the picture to the right.

- To switch between screens, simply slide your finger across the touch screen.
- The home screen contains shortcuts to your most-used apps and widgets.
- The status bar displays system information, such as current time, wireless connectivity and phone battery.

Navigation

The touch screen responds best to a light touch. Do not use excessive force or other objects on the touchscreen.

<u>Swipe Up</u>

When you swipe up, all your apps will appear. Here, you can see all your available apps.
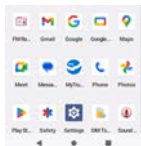
<u>Swipe Down</u>

When you swipe in a downwards motion on your screen, you can quickly review your notifications in the Notification Panel.

Swipe down again to display the fast access menu, where you can modify the functions such as **Wi-Fi**, Battery Saver, **Bluetooth**, **Airplane mode**, Auto-rotate, **Do Not Disturb**, and brightness.
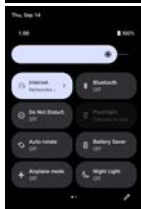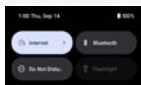
<u>Tap</u>

Lightly tap on apps to select or launch them.

<u>Drag and Drop</u>

Tap and hold on an app and then move it to a new location. You can:

1. Drag an app shortcut to add it to a home screen
2. Drag an app to place it in a new location

<u>Long Press</u>

Press and hold on an app to delete, uninstall, or move.

Screenshot

To take a screenshot, press and hold the **Power** button and the **Volume -** button simultaneously for 1-2 seconds. A floating toolbar will appear on the bottom of your screen where you can quickly choose to edit or share the screenshot. You can also find your screenshot in your **Photos**.

Apps

Phone

The **Phone** app allows you to make calls and listen to your voicemail.

Search Bar

On the top of your screen, you can search for your contacts and places. To get contact information for places near you, allow access to your location in **Settings**.

Make a Call

Tap **Phone**. Tap the Keypad in the bottom right corner of your the phone screen. Here, you can enter a number on the keypad to make a call.

Make a Call from Favorites

Call your favorite contacts with just one tap. In this tab, you can add a person from your contacts to your **Favorites**.

Make a Call from Recents

The **Recent** tab features your call log of all incoming, outgoing, and missed calls.

Make a Call from Contacts

In the **Contacts** tab, you'll see all your contacts listed. Tap on a contact to see their details and select call, text, or video.

Voicemail

The **Voicemail** tab will display all your voicemail messages. You'll be prompted to set up your visual voicemail if it is your first time opening this tab.

Answer a Call

On the incoming call screen, swipe your finger up to answer a call 🔵.

Decline a Call

To decline a call, swipe your finger to the Red **Call End** key 🔴.
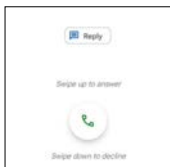
Decline a Call with a Message

You can decline a call with a text message 🔵 Reply.
Choose from responses listed or write your own response.

Actions on a Call

While you are on a call, you can do the following:
• Mute the call
• Choose to put call on speaker
• Add call
• Hold the call
• Use the **Keypad**

Save a Contact from a Recent Call

In the **Recents** tab of your phone app, you can save a contact from a recent call.

💬 Message

Send and receive messages with the **Message** app.

Send a Message

Compose a new message to a saved contact or manually enter a phone number.
1. Tap the 💬 **Message**
2. Select **Start Chat** button in the bottom right corner
3. Choose recipients from **Contacts** or enter a phone number

Receiving a Message

When you receive a message, you'll be notified. To see your message, open the **Message** app to view.

Camera

- Tap the 📷 **Camera** to enter camera mode and open the interface.
- Tap the button to take a picture.
- Tap the button to start camera recording.
- Tap the in the top right corner to switch between the front and back camera.

Photos

Go to your **Photos** to view, edit, and manage your photos and videos.

View Photos and Videos

- Tap on a photo to view it
- Swipe left or right to view other photos or videos in order
- Tap on the star icon in the top right corner to mark the photos as a favorite
- Tap on the three dots in the upper right corner to see more details
- Tap **Use As** to set the selected photo as your wallpaper or assign it to a contact

Edit Photos and Videos

For Photos:

- Tap **Edit** to rotate, crop, or add a filter to your photo
- To save your edited photo, tap **Save Copy** in the top right corner

For Videos:
- Tap **Edit** to to adjust the length of your video
- To save your edited video, tap **Save Copy** in the top right corner

Share Photos and Videos

From your **Photos**,
- Tap on a photo or video
- Tap **Share** and choose a Contact or an app to share your photo or video selection

Settings

To change settings, tap on ⚙ **Settings** in your app menu.

Network and Internet

Internet

You can connect your phone to a Wi-Fi network to access the internet without using your mobile data.

1. **Settings > Network and Internet > Internet**, and then tap ⬤ to turn on Wi-Fi and scan for available networks
2. Tap a network and enter password if required
3. Tap **Connect**

Mobile Network

Use **Mobile Network** to configure your phone's ability to connect to mobile networks or mobile data.

- **Data Roaming:** Choose whether to allow your phone to connect to mobile data when outside your carrier's network area
- **Data Usage:** Select to enable or disable mobile data, view current usage, or set mobile data limit

Mobile data charges apply when data is turned on and data will be passed through your mobile carrier's network.

To see your **Mobile Network**, go to **Settings > Network and Internet > Mobile Network**.

Airplane Mode
Airplane Mode turns off all network connections including calling, texting, mobile data, Wi-Fi, and **Bluetooth**.

When **Airplane Mode** is enabled, you can turn on Wi-Fi and **Bluetooth** in **Settings** to connect to available networks or devices.

Go to **Settings > Network and Internet > Airplane Mode > Tap** ⚫ to enable this feature.

Hotspot and Tethering
Your phone can be used as a mobile hotspot. When the **Hotspot** feature is enabled, it uses your mobile carrier data plan to create a Wi-Fi network that can be used for multiple devices.

To enable your mobile hotspot, go to **Settings > Network and Internet > Hotspot and Tethering > Wi-Fi Hotspot > Tap** ⚫ to use Wi-Fi Hotspot.

Here, you will see your **Hotspot Name**, **Security** code, **Hotspot Password**, and **AP Band** . You can also tap ⚫ to **Turn off hotspot automatically** when no devices are connected.

Connected Devices
View your current or previously connected devices and change your connection preferences.

Pair a New Device
To pair a new device:
1. Go to **Settings > Connected Devices > Pair new device**
2. Select from **Available Devices via Bluetooth > Connect.**

View Saved Devices

To view all previously **Bluetooth** connected devices, go to **Settings > Connected Devices > See all.**

Connection Preferences

Connection preferences allows you to change settings for various connections, such as **Bluetooth** or Cast. To update these settings, go to **Settings > Connected Devices > Connection Preferences.**

Bluetooth®

When **Bluetooth** is turned on, your phone can communicate with other nearby **Bluetooth**-enabled devices if paired. **Bluetooth** pairing is a one-time process.

To enable **Bluetooth**, go to **Settings > Connected Devices > Connection Preferences > Bluetooth** and tap ⬤.

Device Name

You can rename your device's name that appears in **Bluetooth** pairing to help identify it easier.

To update a connected device name:
1. Go to **Settings > Connected Devices > Connection Preferences > Bluetooth > Device Name**
2. Fill out the form field to the desired name

Pair a Bluetooth Device

To connect your phone to a **Bluetooth** device, go to **Settings > Connected Devices > Connection Preferences > Bluetooth > Pair New Device > Select a Device > Pair.**

Cast

You can cast content from your phone to nearby devices that are on the same Wi-Fi network.

To cast, go to **Settings > Connected Devices > Connection Preferences > Cast.**

Printing

Connect to nearby printers on the same Wi-Fi network to print files from your phone.

1. **Settings > Connected Devices > Connection Preferences > Printing > Default Print Service**
2. Tap ⬤ to use print service
3. Make sure your Wi-Fi-enabled printer is on and connected to the same Wi-Fi network as your phone
4. Verify your Wi-Fi-enabled printer is in the **Default Print Service** list
5. Exit **Settings**
6. **Open a file > Tap Print > Select a printer > Tap OK**

Chromebook

You can connect your phone with your Chromebook and work together.

To Chromebook, go to **Settings > Connected Devices > Connection Preferences > Chromebook.**

Nearby Share

Nearby Share uses **Bluetooth** scanning to find nearby Android devices to send and receives files or apps. If notifications are enabled, **Bluetooth** scanning is used to notify you if someone wants to share with you, even when **Nearby Share** is turned off.

> **NOTE** You must be signed into your Google Account to use this feature

To enable the **Nearby Share** feature, go to **Settings > Connected Devices > Connection Preferences > Nearby Share.**

Device Visibility

Choose who can share with you when they are nearby.

Go to **Settings > Connected Devices > Connection Preferences > Nearby Share > Device Visibility.**

Change your visibility by selecting one of the following:
- **Everyone:** Anyone can share with you when they are nearby

  💡 **NOTE** You must accept the transfer

- **Contacts:** Only your contacts can share with you when they are nearby

  💡 **NOTE** You must be signed into your Google Account to use this feature

- **Hidden: No one can share with you until you make** yourself visible

Data
Select how you'd like to share your files.

Go to **Settings > Connected Devices > Connection Preferences > Nearby Share > Data.**

Sharing Options
To change your sharing options, go to **Settings > Connected Devices > Connection Preferences > Nearby Share > Data.**

You can choose your data sharing option from the following list:
- **Data:** Data may be used for small files (charges may apply)
- **Wi-Fi only:** Only use Wi-Fi to share and never use data to share
- **Without Internet:** Files will always be shared offline

Android Auto
Android Auto lets you use phone apps and features on your in-car display for a more convenient driving experience.

💡 **NOTE** To find out if your car display is compatible, check the user manual or contact the car manufacturer

Connect your phone to the car with a USB-C cable, then start **Android Auto** to operate, go to **Settings > Connected Devices > Connection Preferences > Android Auto,**or open it in your list of applications

NOTE To use Android Auto, sign in to your Google Account and download Android Auto app from Google Play

Apps

Apps allow you to see your recently opened apps and all apps installed on your phone. To see all your apps and app information, go to **Settings > Apps.**

Default Apps

Choose your default app for your **Browser, Caller ID, Spam, Digital Assistant, Home, Phone,** and **SMS.**

Screen Time

In the dashboard, you can see how much screen time you use per day.

Unused Apps

Unused apps on your phone can be automatically moved to this section after a long period of inactivity to free up storage space on your phone.

To view your unused apps, go to **Settings > Apps > Unused Apps**.

To enable or disable an individual app, go to **Settings > Apps > Select the apps > Tap** to Pause app activity if unused feature**.**

Special App Access

You can prioritize and streamline app access by changing which apps have file access for your file records. Here, you can modify system settings for all apps in your phone.

Notifications

You can adjust notifications settings by prioritizing and streamlining app alerts to change which apps send notifications and how notifications alert you.

App Settings

Control notifications from individual apps. To allow and enable notifications, tap ⚫ for all your apps.

To update your app notifications, go to **Settings > Notifications > App Settings.**

Notification History

To enable the notification history feature, tap ⚫. When enabled, your recent and snoozed notifications will appear here. If disabled, you will not see any notifications listed here.

To see your **Notification History**, go to **Settings > Notifications > Notification History.**

Conversations

You can see your priority and modified conversations here. If you marked a conversation as priority or make any other changes to conversations, they will appear here.

To update conversation settings: **Swipe down > Open the pull-down shade > Touch and hold a conversation.**

Bubbles

This feature can display certain conversations as floating icons that sit on top of other applications

To enable **Bubbles**, go to **Settings > Notifications > Bubbles** and **tap** ⚫.

Device and App Notifications

Control which apps and devices can read notifications.

To view and modify your device and app permissions, go to **Settings > Notifications > Device and App Notifications.**

Notifications on Lock Screen

To change how you see notifications on your lock screen, go to **Settings > Notifications > Notifications on Lock Screen.**

Choose to:
• Show conversations, default, and silent
• Hide silent conversations and notifications
• Don't show any notifications

Do Not Disturb

With **Do Not Disturb** mode, you can mute sound, stop vibration, and block visual disturbances. You can select which contacts, apps, and notifications you want to receive notifications from by either silencing them or allowing them. Go to **Settings > Notifications > Do Not Disturb**.

Turn On Do Not Disturb Mode

Tap the **Turn On Now** button to enable **Do Not Disturb** mode. You can also select what notifications are allowed in **Do Not Disturb** Mode.

• **People**: Select which conversation, calls, or messages from your contacts can reach you when in **Do Not Disturb** mode
• **Apps**: Choose which app notifications to allow when **Do Not Disturb** mode is enabled
• **Alarms and Other Interruptions:** Tap ⬤ to enable alarms, media sounds, touch sounds, reminders, or calendar events from interrupting you in **Do Not Disturb** mode.

Wireless Emergency Alerts

Go to **Settings > Notifications > Wireless Emergency Alerts > and tap** ⬤▭ **to enable or disable wireless emergency alerts**. Select your alert preferences and reminder frequency.

Types of Alerts available are:
• Extreme threats to life and property
• Severe threats to life and property
• AMBER alerts
• Test alerts

You can also see your Emergency Alert history.

Hide Silent Notifications in Status Bar

To hide silent notifications in the status bar, go to **Settings > Notifications > Hide Silent Notifications in Status Bar > Tap** ⬤▭.

Allow Notification Snoozing

To allow notification snoozing, go to **Settings > Notifications > Allow Notification Snoozing > Tap** ⬤▭.

Notification Dot on App Icon

A notification dot will appear next to an app icon to let you know you have a notification within the app. To enable, go to **Settings > Notifications > Notification Dot on App Icon > Tap** ⬤▭.

Enhanced Notifications

To enable enhanced notifications, go to **Settings > Notifications > Enhanced Notifications > Tap** ⬤▭. Once enabled, you'll get suggested actions, replies, and more.

Battery

Check your phone's battery percentage, battery usage, and manage other features.

The Cloud Mobile Stratus C8 has a battery life of 10+ hours and is powered by a rechargeable battery. Use the provided USB-C cord and wall charger to maximize your phone's battery lifespan.

Battery Saver

Battery Saver mode reduces the amount of power that your phone uses when the battery gets low or when you want to conserve your battery life. **Battery Saver** mode enables dark theme and limits background activity, visual effects, and network connections.

To enable the **Battery Saver** feature, tap .

Automatically Turn On Battery Saver

1. Go to **Settings > Battery > Battery Saver > Set a Schedule**
2. When setting your **Battery Saver** schedule, you can select between two options: no schedule or based on percentage

To enable **Battery Saver**, go to **Settings > Battery > Battery Saver > Tap** .

You can enable **Battery Saver** to turn off when your phone charges above 90%, go to **Settings > Battery > Battery Saver > Tap** .

Adaptive Battery

Adaptive battery is a feature that you can enable to limit battery for apps that you don't use often.

To enable **Adaptive Battery**, go to **Settings > Battery > Adaptive Battery > Tap** to use Adaptive Battery.

Battery Percentage

To view **Battery Percentage**, go to **Settings > Battery > Battery Percentage > Tap** ⬤.

Storage

View your storage capacity available on your phone.

Here, you can view how much storage your Apps, System, Images, Trash, Documents, Games, Audio, and Videos are using.

Free Up Space

Manage and free your phone storage space.

• Tap **Free up space** go to your files and view cleaning suggestions
• Choose to clean, browse, and nearby share files

> **NOTE** You can free up space by **Pause app activity if unused** feature. To pause app activity, go to **Settings > Apps > Select the apps > Tap** ⬤ **to Pause app activity if unused feature.**

Sound and Vibration

Volume

Adjust your **Volume** bar for media, call, alarm, ring, and notification volume by going to **Settings > Sound and Vibration**.

Do Not Disturb

With **Do Not Disturb** mode, you can mute sound, stop vibration, and block visual disturbances. You can select which apps, contacts, and notifications you want to receive notifications from by either silencing them or allowing them.

To access the **Do Not Disturb** feature, go to **Settings > Sound and Vibration > Do Not Disturb**.

Turn On Do Not Disturb Mode

To enable **Do Not Disturb** mode, tap the **Turn On Now** button.

You can also select what notifications are allowed in **Do Not Disturb** mode.

- **People:** Select which conversation, calls, or messages from your contacts can reach you when in **Do Not Disturb** mode
- **Apps:** Choose which app notifications to allow when **Do Not Disturb** mode is enabled
- **Alarms and Other Interruptions:** Tap 🔘 to enable alarms, media sounds, touch sounds, reminders, or calendar events from interrupting you in **Do Not Disturb** mode

Phone Ringtone

Choose a pre-installed system ringtone or add your own ringtone from your audio files.

Add your own ringtone by tapping **+ Add ringtone** and select an audio file from your **Files** or browse audio **files** from your other apps.

To choose or change your ringtone, go to **Settings > Sound and Vibration > Phone ringtone.**

Live Caption

Live caption detects speech on your device and automatically generates captions

To enable **Live Caption**, go to **Settings > Sound and Vibration > Live Caption** and Tap 🔘.

Media

Manage your media recommendations and **Media Player** settings. To update media settings, go to **Settings > Sound and Vibration > Media**.

To pin the **Media Player** or **Show Media Recommendations**, tap ⬤.

To show media recommendations based on your activity, tap ⬤.

Vibration and Haptics
Choose from the selection to:
- Ring vibration
- Notification vibration
- Alarm vibration
- Touch feedback
- Media vibration

To customize your vibration settings, go to **Settings > Sound and Vibration > Vibration and Haptics**.

Default Notification Sound
Select a pre-installed sound or add your own notification sound from your audio files.

Select Preferred Notification Sound
To choose your preferred notification sound, go to **Settings > Sound and Vibration > Default Notification Sound.**

Add Your Own Notification Sound
1. Tap **+ Add notification**
2. Select an audio file from your Files or browse audio files from your other apps

Default Alarm Sound
Choose a pre-installed alarm sound or add your own alarm sound from your audio files.

Preferred Notification Sound
To choose your preferred alarm sound, go to **Settings > Sound and Vibration > Default Alarm Sound.**

Add Your Own Alarm Sound

1. Tap **+ Add notification**
2. Select an audio file from your **Files** or browse audio files from your other apps

Dial Pad Tone

To enable the dial pad tone, go to **Settings > Sound and Vibration > Dial Pad Tone > Tap** ⬤.

Screen Locking Sound

To turn on the screen lock sound, go to **Settings > Sound and Vibration > Screen Locking Sound > Tap** ⬤.

Charging Sounds and Vibration

To enable charging sounds and vibration, go to **Settings > Sound and Vibration > Charging Sounds and Vibration > Tap** ⬤.

Touch Sounds

To enable touch sounds, go to **Settings > Sound and Vibration > Touch Sounds > Tap** ⬤.

Always Show Icon When in Vibrate Mode

To enable always show icon when in vibrate mode, go to Settings > Sound and Vibration > always show icon when in vibrate mode > Tap ⬤.

Sound Enhancement

BesLoudness is a audio post-processing feature to increase your phone's device volume. Toggle your **BesLoudness** to enhance your volume for your speakers.

To enable **BesLoudness**, go to **Settings > Sound and Vibration > Sound Enhancement > Tap** ⬤.

Display

Brightness Level

Adjust the screen brightness to suit your surroundings or personal preference. You can also adjust screen brightness to conserve battery power.

To adjust the brightness level, go to **Settings > Display.**
 • Customize options under Brightness
 • Drag the Brightness slider to set a custom brightness level

Adaptive Brightness

When the **Adaptive Brightness** feature is enabled, your screen brightness will automatically adjust to your environment and activities. You can adjust the brightness slider manually to help your phone learn your preferences.

To enable adaptive brightness, go to **Settings > Display > Adaptive Brightness > Tap** ⬤.

Lock Screen

You can choose what your lock screen displays on your phone.

Privacy

To adjust your privacy settings on your lock screen, go to **Settings > Display > Lock Screen > Privacy** and choose to:
 • Show all notification content
 • Don't show notifications at all

Add Text on Lock Screen

You can add a custom lock screen message on your phone.

To add text on your lock screen, go to **Settings > Display > Lock Screen > Add text on lock screen > Enter in your custom text in the form field**

Show Wallet

Your phone wallet can store electronic cards, passes, tickets, coupons, and more.

To enable your wallet, go to **Settings > Display > Lock Screen > tap ⬤ to show wallet**.

NOTE To show your phone's wallet, you must have your screen lock enabled for security purposes.

Show Device Controls

To enable Device Controls, go to **Settings > Display > Lock Screen > tap ⬤ to show device controls**.

Control from Locked Device

To enable control from locked device, go to **Settings > Display > Lock Screen > tap ⬤ to Control from Locked Device.**

Double-line Clock

To enable Double-line clock, go to **Settings > Display > Lock Screen > tap ⬤ to Double-line clock.**

Wake Screen for Notifications

The wake screen feature will turn on and light up your screen when you get a new notification.

To enable wake screen for notifications, go to **Settings > Display > Lock Screen > Tap ⬤.**

Screen Timeout

The screen timeout feature will turn the screen off to save battery life. The default is 1 minute. Choose from the drop-down when your screen will timeout from:

• 15 seconds
• 30 seconds
• 1 minute
• 2 minutes
• 5 minutes
• 10 minutes
• 30 minutes

Screen Attention

Prevents your screen from turning off if you are looking at it

To enable **Screen Attention**, go to **Settings > Display > Screen Timeout > Tap ⬤**.

Dark Theme

You can change your phone's display to a dark background using a dark theme. To enable dark theme, go to **Settings > Display > Tap ⬤**.

Display Size and Text

You will see a preview of the change of your font in the sample display after you've set each slider to your preferred size. Adjust the font size on the slider to make the text on your screen smaller or larger.

To change display size, go to **Settings > Display > Display Size and Text.**

Night Light

Night Light is a feature that reduces the amount of blue light emitted by the device display to match the natural light of your phone's environment. This feature will tint your screen in an amber color and make it easier to look at your screen or read in dim light.

To enable **Night Light**, go to **Settings > Display > Tap ⬤**.

Auto-Rotate Screen

When this setting is on, the screen will automatically rotate when you move your device between landscape and portrait position.

To enable the auto-rotate screen feature, go to **Settings > Display > Auto-Rotate Screen > Tap ⬤**.

NOTE If you are using the **TalkBack** feature, you might want to turn off the auto-rotate feature as it can interrupt any spoken feedback.

Screen Saver

Your phone's screen saver can show the clock or colorful backgrounds when your phone is charging or docked.

To enable **Screen Saver**, go to **Settings > Display > Screen Saver > Tap** .

To update your screen saver:
1. Go to **Settings > Display > Screen Saver**
2. Select **Current Screen Saver**
3. Select **Clock, Colors** or **Photos**

To update when to start your screen saver:
1. Go to **Settings > Display > Screen Saver**
2. Select **When to start**
3. Choose: **while charging, while docked, while charging or docked**

Lift to Wake

The **Lift to Wake** feature automatically wakes the lock screen when you raise your phone to look at it.

To enable the **Lift to Wake** feature, go to **Settings > Display > Tap** .

Wallpaper

Change your home and lock screen wallpaper. You can display a favorite picture or choose from pre-installed wallpapers.

To change your wallpaper:
1. **Settings > Wallpapers**
2. Select where to choose your wallpaper from: Photos, Style or Wallpapers
3. Tap an image to choose it
    a. Tap **Set Wallpaper** at the top left corner
4. Select **Home Screen, Lock Screen, or Home Screen and Lock Screen**

Accessibility

Select to Speak

When **Select to Speak** is turned on, you can tap specific items on your screen to hear them read aloud.

To enable **Select to Speak**, go to **Settings > Accessibility > Select to Speak and Tap** .

To use **Select to Speak**:
1. Tap a specific item (text or image)
2. Tap the **Play** button to hear your selection read aloud

TalkBack

TalkBack is a screen reader intended for people who have difficulty seeing the screen. When **TalkBack** is on, it provides spoken feedback so you can use your device without looking at the screen.

To enable **TalkBack**, go to **Settings > Accessibility > TalkBack and Tap** .

To enable a **TalkBack** shortcut, go to **Settings > Accessibility > Tap** to the **TalkBack shortcut.** To use **TalkBack**:
• Select the area on the screen that needs to be read aloud. When **TalkBack** is on, The selected area is read aloud.

NOTE You might want to turn off the auto-rotate feature if you enable **TalkBack**, as it can interrupt any spoken feedback.

Security

Security Status

View your security status in **Google Play Protect**, set up **Find My Device**, and check the date of your last security update.

To check your security status, go to **Settings > Security**

Device Security

View your Screen lock, Smart Lock, device admin apps, Encryption and credentials, Trust agents, and app pinning features.

Screen Lock

To change your Screen lock, go to **Settings > Security > Screen Lock > Choose from the following options:**

· None
· Swipe
· Pattern
· PIN
· Password

Smart Lock

The **Smart Lock** feature keeps your phone unlocked when it's with you. **Smart Lock** can recognize when:

· Your phone is being carried
· You're near home or another trusted place
· Your watch or another trusted device is nearby

To change your **Smart Lock**, go to **Settings > Security > More Security Settings > Smart Lock**.

To disable your **Smart Lock**, go to **Settings > Security > More Security Settings > Trust Agents**.

App Pinning

App pinning allows you to keep an app's screen in your view until you decide to unpin it. You will not be able to use any other apps while one app is pinned. To use other apps again, simply unpin that screen.

To turn on the app pinning feature, go to **Settings > Security > More Security settings > App Pinning > Tap** ⬤.

Privacy

Cloud Mobile phones are designed to protect your privacy and information. You can grant or deny apps permission to suit your preferences while using other companies' apps and websites. To adjust your privacy settings, go to **Settings > Privacy**.

Privacy Dashboard

See which apps were recently updated with permissions. Go to **Settings > Privacy > Privacy Dashboard**.

Permission Manager

Control app access to your data from your Body sensors, Calendar, Call logs, Camera, Contacts, Files, Location, Microphone, Music, Audio, Nearby Devices, Notifications, Phone, Photos, Videos, Physical Activity, SMS, and Additional Permissions.

To access the permission manager, go to **Settings > Privacy > Permission Manager**.

Camera Access

To enable access to your device's front and back camera, go to **Settings > Privacy > Tap ⬤**.

Microphone Access

To enable access to your device's microphone, go to **Settings > Privacy > Tap ⬤**.

Show Passwords

You can choose to display characters briefly as you type your passwords. To enable the show passwords feature, go to **Settings > Privacy > Tap ⬤**.

Notifications on Lock Screen

You can choose to show all notifications on your device's lock screen or choose to have no notifications shown at all.

To have notifications appear on your lock screen, go to **Settings > Privacy > Notifications on Lock Screen.**

Android System Intelligence

Get suggestions based on the people, apps, and content you interact with.

To access Android system intelligence, go to **Settings > Privacy > Android system intelligence.**

App Content

Allow apps to send content to Android system.

To allow the app to send content, go to **Settings > Privacy > Tap** ⬤.

Show Clipboard Access

When **Clipboard Access** is enabled on your phone, you'll see a message when your app has accessed your clipboard. This feature will show a message when apps access text, images, or other content you've copied.

To enable clipboard access, go to **Settings > Privacy > Tap** ⬤ **to show clipboard access**.

Autofill Service from Google

View all your saved passwords, credit cards, and addresses that you have saved in Google.

To access all your autofill information, go to **Settings > Privacy > Autofill Service from Google**.

Google Location History

View all your Google saved locations.

To access your Google location history, go to **Settings > Privacy > Google Location History**.

Activity Controls

Choose the activities and information you allow Google to save.

To customize the saved information, go to **Settings > Privacy > Activity Controls**.

Ads

See your advertising ID and personalization information on Google.
 • To opt-out of Ads Personalization, tap ⬤▭.

Location

View all the apps that recently accessed your location. To enable the option for your device to use your current location, go to **Settings > Location > Tap ⬤▭ to use location**.

App Location Permissions

You can choose which apps have access to your location and change your location permissions at any time.

To enable location permission:
1. Go to **Settings > Location > App Location Permissions**
2. Select an app
3. Choose from the options: **Allow all the time, Allow only while using the app, Ask every time, or Don't allow**

Location Services

You can see your Google Location History here, and can turn on or off the following:
 • Emergency Location Service
 • Google Location Accuracy
 • Google Location History
 • Wi-Fi scanning
 • **Bluetooth** scanning

To change your location services preferences, go to **Settings > Location > Location Services**.

Safety and Emergency
Medical Information

Fill out your medical information to help first responders in an emergency. Anyone can read this information from your lock screen and dial your contacts without unlocking your phone.

You can fill out the following fields:
- Name
- Blood Type
- Allergies
- Medications
- Address
- Medical Notes
- Organ Donor

To add medical information, go to **Settings > Safety and Emergency > Medical Information > Fill in form fields.**

Emergency Contacts

You can enter your emergency contact to help first responders in an emergency situation.

To add an emergency contact, go to **Settings > Safety and Emergency > Emergency Contacts > Add Contact > Choose a Contact.**

Emergency SOS

The **Emergency SOS** feature will call the local emergency service number or preferred contact number and play an alarm in an emergency. To send an **Emergency SOS**, press the **Power** button quickly 5 times or more to start the **Emergency SOS** feature and the countdown alarm.

To enable the **Emergency SOS** feature, tap ⬤.

To enable the countdown alarm to play a loud sound when **Emergency SOS** is starting, tap ⬤.

Emergency Actions

Add a phone number that you would like to be called during an emergency. The default number to call for help is dependent on your local emergency service number.

Crisis Alerts

You can get notified about disasters and public emergencies affecting your area.

To enable the **Crisis Alerts** feature, tap ⬤⚪.

🔆 **NOTE** Sign in to your account to use crisis alerts.

Change Your Preferred Contact Number

To change your preferred contact number, go to **Settings > Safety and Emergency > Emergency SOS > Call Emergency Services**.

NOTE If you choose to enter a non-emergency number, your device must be unlocked to use Emergency SOS and your call may not be answered.

Emergency Location Service

To enable access to use the **Emergency Location Service**, Go to **Settings > Safety and Emergency > Emergency Location Service > tap** ⬤⚪.

When you enable **Emergency Location Service**:
 • Your device can automatically send its location to emergency response partners when you call or text an emergency number

 • **Emergency Location Service** may use your device's location and Google Location Accuracy

NOTE If your **Emergency Location Service** is off, your mobile carrier may still send your device's location during an emergency call.

Wireless Emergency Alerts

To enable wireless emergency alerts, tap ⬤⚪ and select your alert preferences and reminder frequency. You can also see all the Emergency alert history your phone has previously alerted you.

Types of Alerts available are:
- Extreme threats to life and property
- Severe threat to life and property
- Child abduction emergency bulletins
- Receive carrier tests and monthly tests from the safety alert system

Passwords and Accounts

Access saved passwords to login into your accounts seamlessly. Manage both your accounts and passwords from a single page. With this feature, you can choose your credentials and let your phone automatically fill out the rest of your passwords.

Passwords

Once you connect a Google Account to your phone, you can sync your password manager stored on the cloud to your phone.

Go access your passwords, go to **Settings > Passwords and Accounts > Passwords > Google > Select your Gmail account on your phone > View all saved passwords.**

Change Autofill Settings

Easily switch out the preferred password autofill app on your phone.

Go change your autofill settings, go to **Settings > Passwords and Accounts > Autofill Service > Select the service > Tap OK to confirm you trust the app.**

To enable apps to refresh data automatically, tap ⬤.

Digital Wellbeing and Parental Controls

In **Digital Wellbeing**, you can see which apps and websites you use most and set daily limits. You can learn more about your phone usage, track it over time, and limit the time spent on certain apps. This was built for parents to monitor and limit their child's screen time.

Dashboard

The **Dashboard** section will display all the apps you've used each day to discover how much screen time you've been using. To navigate through each day, tap on the **left <** or **right >** arrows.

To locate your dashboard, go to **Settings > Digital Wellbeing and Parental Controls > Dashboard**.

Set an App Timer on Apps

Tap on the ⧗ next to an app to set app timers to limit time spent on an app. App timers will reset at midnight. You cannot set app timers for important system apps like **Settings**, **Phone**, or the **Play Store**.

After the timer expires, the app icon stays grayed out for the rest of the day until midnight. You can override the timer and reopen the app after it has grayed out.

Set a Timer

To set a timer, go to **Settings > Digital wellbeing and parental controls > Dashboard > Show all apps > Tap on the ⧗ next to an app > set timer > Tap OK**.

Delete a Timer

To delete a timer, go to **Settings > Digital wellbeing and parental controls > Dashboard > Show all apps > Tap on the ⧗ next to an app > Tap Delete Timer**.

Bedtime Mode

You can set your phone in Bedtime mode to silence your phone and charge your screen to black and white at bedtime.Only alarms and important calls can reach you.

To turn on bedtime mode, go to **Settings > Digital wellbeing and parental controls > Bedtime Mode > Select Bedtime mode > Tap Set a Schedule**

Focus Mode

You can set your phone in **Focus** mode to pause specific app notifications. Select the apps you wish to pause and tap the **Turn On Now** button.

You can also use the **Take a Break** option to temporarily resume the notifications for your selected apps in **Focus** mode. After the timer expires, **Focus** mode will turn back on.

To turn on focus mode, go to **Settings > Digital wellbeing and parental controls > Focus Mode > Select Distracting Apps > Tap Set a Schedule > Tap the Turn On Now button.**

Manage Notifications

To enable notifications, go to **Settings > Digital Wellbeing and Parental Controls > App Notifications > Tap ⬭.**

Do Not Disturb

With **Do Not Disturb** mode, you can mute sound, stop vibration, and block visual disturbances. You can select which apps, contacts, and notifications you want to receive notifications from by either silencing them or allowing them.

Turn On Do Not Disturb Mode

Tap the **Turn On Now** button to enable **Do Not Disturb** mode. You can also select what notifications are allowed in **Do Not Disturb** mode.

- **People:** Select which conversation, calls, or messages from your contacts can reach you when in **Do Not Disturb** mode
- **Apps:** Choose which app notifications to allow when **Do Not Disturb** mode is enabled

- **Alarms and Other Interruptions:** Tap ⬤ to enable alarms, media sounds, touch sounds, reminders, or calendar events from interrupting you in **Do Not Disturb** mode

To turn on **Do Not Disturb** mode from the **Digital Wellbeing and Parental Controls** section, go to **Settings > Digital Wellbeing and Parental Controls > Do Not Disturb**.

Show Icon in App List

To enable the **Digital Wellbeing and Parental Controls** icon in the app list, go to **Settings > Digital Wellbeing and Parental Controls > Tap** ⬤.

Parental Controls

Add content restrictions and set other limits to help your child balance their screen time.

To enable parental controls, go to **Settings > Digital Wellbeing and Parental Controls > Set Up Parental Controls > Select Get Started to set up parental controls with Google Family Link.**

Google

Sign into your Google Account to enable your phone to synchronize your email, contacts, and calendar using Gmail. You can back up, restore, and transfer your data from an old Google supported phone to your new phone.

NOTE Your phone can run without a Google Account and you can add other accounts to fill out your contacts and calendar and calendar.

Ads

See your advertising ID and personalization information on Google.

Ads Personalization

By default, your phone is enabled to receive personalized and relevant ads. If you wish to opt-out of this feature, go to **Settings > Google > Ads > Tap ⬤ to Opt-out of Ads Personalization.**

Autofill

Choose to autofill with Google or have SMS verifications codes be automatically filled.

To access autofill, go to **Settings > Google > Autofill**.

To enable autofill for SMS verification codes, go to **Settings > Google > Autofill > SMS Verfication Codes > tap ⬤ autofill service**.

To enable your default browser to allow autofill service to enter verification codes from text messages, go to **Settings > Google > Autofill > SMS Verfication Codes > tap ⬤ default browser**.

Backup

Easily restore your data or switch devices at any time by backing up your data to your Google Account via Google Drive. Backup includes:

• Apps and apps data
• Call history
• Contacts
• Device settings
• SMS

To back up your data, go to **Settings > Google > Backup**.

Set up and Restore

You can back up the contacts stored on your phone or SIM card. Storing data varies by phone and Android version. You cannot restore a backup from a higher Android version onto a phone running a lower Android version.

DuraSpeed

DuraSpeed helps boost the foreground app by restricting background apps.

💡 **NOTE** Notifications may be postponed or not received.

To enable an app to run in the background, tap ⬤⚪ for any of the following apps:

- Android Auto
- AOVTestApp
- Assistant
- Calculator
- Calendar
- Camera
- Chrome
- Clock
- Contacts
- Digital Wellbeing
- Drive
- Files
- Files by Google
- Find My Device
- FM Radio
- Gboard
- Gmail
- Google
- Google Play services
- Google Play Store
- Google TV
- Maps
- Meet
- Messages
- MyTruConnect
- Personal Safety
- Phone
- Photos
- Settings
- SIM Toolkit
- Sound Recorder
- Wireless emergency alerts
- YouTube
- YouTube Music

System

Customize your phone's system settings or reset the device.

- **Language and input:** Select device languages and change settings such as keyboards and voice input types
- **Data and time:** Access the settings to control how the device displays the date and time
- **Backup:** Easily restore your data or switch devices at any time by backing up your data to your Google Account via Google Drive
- **System Update:** View the phone's software version and check for updates

Tap on the **Check for Update** button to check for needed updates

About Phone

Access your phone's information, view your device details, and read the legal disclaimers.

Go to **Settings > About Phone** to access all your phone's information listed below.

Basic Info

View or change your Device Name and the phone numbers in your SIM slots (1 or 2).

Device Name

You can rename your device's name in the **About Phone** section.

Go to **Settings > About Phone > Device Name > Fill out the form field.**

Legal and Regulatory

To read the legal and regulatory information, go to **Settings > About Phone > Legal Information.**
Here, you can view:

- Third-party Licenses
- Google Legal
- Google Play System Update Licenses
- System WebView Licenses

Device Details

See your SIM status in SIM slots (1 or 2), phone model, IMEI number, and Android version from here.

SIM Status (SIM slots 1 or 2)

View the network, phone number, mobile network state, operator info, service state, signal strength, and mobile voice network type on your SIM. Go to **Settings > About Phone > SIM Status (SIM slot 1) or SIM Status (SIM slot 2).**

Device Identifiers

Your device identifier is your unique, anonymous identifier assigned to your phone. Go to **Settings > About Phone** to see your phone's:

- IP address
- Wi-Fi MAC address
- Device Wi-Fi MAC address
- Bluetooth address
- Up time
- Build number
- Custom build version

Limited Warranty

Your new Cloud Mobile Stratus C8 phone has a limited warranty. Details are available at **www.cloudmobileusa.com/warranty.**

Precautions

On the Road

Using a device while driving is illegal in many countries. Please refrain from using your mobile device while driving.

Near Sensitive Electronics or Medical Equipment

Don't use your device near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.

While Flying

Your device can cause interference with aircraft equipment. So it's essential you follow airline regulations.
If airline personnel asks you to switch off your device, or disable its wireless functions, please do as they say.

At a Gas Station

Don't use your device at gas stations. In fact, it's always best to turn off your phone whenever you're near fuels, chemicals or explosives.

Making Repairs

Never take your device apart. Please leave that to the professionals. Unauthorized repairs could break the terms of your warranty. Don't use your device if the antenna is damaged, as it could cause injury.

Around Children

Keep your mobile out of children's reach. It should never be used as a toy as the device can be hazardous.

Near Explosives

Turn off your device in or near areas where explosive materials are used. Always obey local laws and turn off your device when requested.

Emergency Calls

To make an emergency call, your device must be turned on and in an area where there's network coverage. Dial the national emergency number and press "Send." Explain exactly where you are and don't hang up until help has arrived.

Working Temperature

The working temperature for the device is between 0 and 40 degree Celsius. Please don't use the device outside the range. Using the device under too high or too low temperature might cause problems. At very high volume, prolonged listening to a mobile device can damage your hearing.

FCC RF Exposure Information

Read this information before using your phone

In August 1986 the Federal Communicatons Commission (FCC) of the United States with its action in **Report and FCC 96-326** adopted an updated safety standard for human exposure to radio frequency (RE) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies. The design of this phone complies with the FCC guidelines and these international standards. Use only the supplied or an approved antenna. Unauthorized antennas modifications, or attachments could impair call quality, damage the phone, or result in violation of FCC regulations.

Do not use the phone with a damaged antenna. If a damaged antenna meets the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

Body-Worn Operation:

This device was tested for typical body-worn operations with the back/front of the phone kept 1cm from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 1cm must be maintained between the user's body and the back/front of the phone, including the antenna. Third-party belt-clips, holsters and similar accessories containing metallic components shall not be used. Body-worn accessories that cannot maintain 1cm separation distance between the use's body and the back/front of the phone and have not been tested for typical body-worn operations may not comply with FCC RE exposure limits and should be avoided.

For more information about RF exposure, please visit the FCC website at **www.fcc.gov**

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and sends out radio frequency (RF) signals. In August,1996,the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

<ANSIC95.1> (1992) /<NCRP Report 86> (1986) / <ICNIRP> (1999)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universites, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1)

Nevertheless, we recommend that your use a hands-free kit with your phone (such as an earpiece or

headset) to avoid potential exposure to RF energy.
The design of your phone complies with the FCC
guidelines (and those standards) .
Use only the supplied or an approved replacement
antenna. Unauthorized antennas, modifications, or
attachments could damage the phone and may violate
FCC regulations.

Normal Position:

Hold the phone as you would any other telephone with
the antenna pointed up and over your shoulder.
RF Exposure Information:
This product is compliance to FCC RF Exposure
requirements and refers to FCC website https://apps.f-
cc.gov/oetcf/eas/reports/GenericSearch.cfm search
for **FCC ID:2AY6A-C8**
This device complies with part 15 of the FCC rules.
Operation is subject to the following two conditions:
(1)This device may not cause harmful interference.
(2)This device must accept any interference received,
    including interference that may cause undesired
    operation.
The manufacturer is not responsible for any radio or
TV interference caused by unauthorized modifications
to this equipment. Such modifications could void the
user's authority to operate the equipment.
This equipment has been tested and found to comply
with the limits for a Class B digital device, pursuant to
part 15 of the FCC Rules. These limits are designed to
provide reasonable protection against harmful
interference in a residential installation.
This equipment generates uses and can radiate radio
frequency energy and, if not installed and used in
accordance with the instructions, may cause harmful
interference to radio communications. However, there
is no guarantee that interference will not occur in a
particular installation. If this equipment does cause
harmful interference to radio or television reception,
which can be determined by turning the equipment
off and on, the user is encouraged to try to correct the

interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Do not use the device with the environment which below minimum -10°C or over maximum 40°C, the device may not work. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Hearing-Aid Compatibility
(HAC) Regulations for Wireless
Devices
This device has been tested and rated for use with hearing aids, with some of the wireless technologies that it uses. However, there may be newer wireless technologies used in the device that have not been tested yet for use with hearing aids. It is important to try the different features on your device thoroughly and in different locations whilst using a hearing aid or cochlear implant to determine if there is any interfering noise.
This device was tested for compliance to theANSI C63.19-2019 standard for HAC.
Devicestested to this version of the standard, unlike previous versions, do not receive a HAC performance rating level; they are either HAC-compliant or not. In addition, in this version of the standard, the conversational gain of the device is tested, both with and without hearing aids. The conversational gain force lowest conversational gain is 8dB with a hearing aid and force lowest conversational gain is 13.01dB without a hearing aid.

Google, **Android**, **Google Play** and other marks are trademarks of **Google** LLC.

CLOUD

MOBILE