



10.1" Wi-Fi Digital Photo Frame

User Manual

Cautions

Precautions and maintenance

- For indoor use only.
- To avoid risk of fire or electric shock, do not expose the unit to moisture or condensation.
- To avoid overheating, do not block the ventilation holes on the back of the Digital Photo Frame.
- Keep the Digital Photo Frame out of direct sunlight.
- Do not dismantle the Digital Photo Frame. There is a risk of electric shock and there are no user-serviceable parts inside. Dismantling the Digital Photo Frame will void your warranty.

Cleaning the LCD Screen

- Treat the screen carefully. Because the screen of the Digital Photo Frame is made of glass and it would easily be broken or scratched.
- If fingerprints or dust accumulate on the LCD screen, we recommend using a soft, non-abrasive cloth such as a camera lens cloth to clean the LCD screen.
- Moisten the cleaning cloth with the cleaning solution and apply the cloth to the screen.

WARNING:

Please power off the unit before inserting or removing a card or USB device. To avoid causing any damage to the card/USB and the unit.

To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

Introduction:

- Thank you for the purchase of the Digital Photo Frame. It is designed to allow quick and easy view of photos taken from your digital camera, mobile phone, or from a memory storage card.
- Please read this User Manual carefully to learn the correct way to use the Digital Photo Frame.

Features:

1. 10 inch IPS screen and touch panel.
2. Built-in clock, calendar, weather, alarm.
3. Support viewing pictures in thumbnail mode.
4. Support playing 1080P Full HD video.
5. Adjustable slide show speed and over 10 kinds of slide show transition effect.
6. Copy and delete file in internal storage, memory card and USB driver.
7. OSD Language: English, French, German, Italian, Spanish.
8. Sharing pictures, videos from Facebook, Twitter, BSIMB PHOTO APP and email.
9. Cabinet Lock Hole & wall mounted design.
10. Support slide show picture with background music.
11. Support OTA version upgrade.

Packaging Check List:

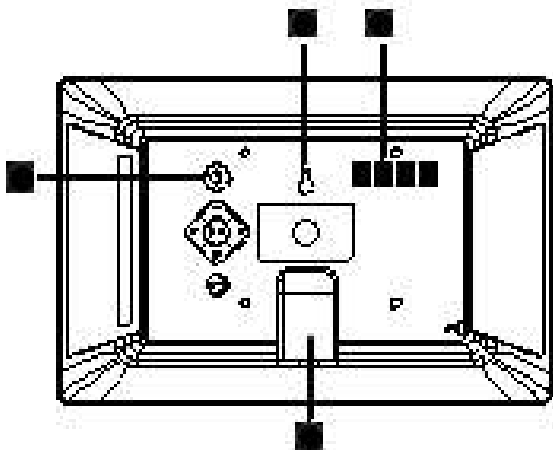
- | | | |
|----|-------------------------|---------|
| 1. | 10 "digital photo frame | 1 piece |
| 2. | AC/DC adapter | 1 piece |
| 3. | Bracket | 1 piece |
| 4. | Warranty Card | 1 piece |
| 5. | User Manual | 1 piece |

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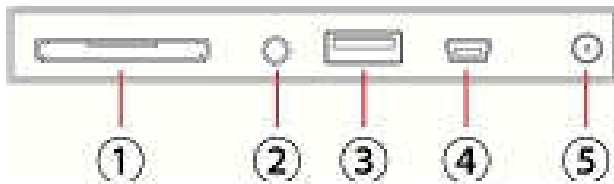
1. Product Diagram

1.1 Back side of the frame



- 1. Loudspeaker
- 2. Wall mounted hole
- 3. Bracket hole
- 4. On/Off button

1.2 Side Panel



- 1. SD/SDHC/MMC card slot
- 2. Audio output (3.5mm jack)
- 3. USB (Type A)
- 4. Mini USB
- 5. DC IN

2. Getting Started

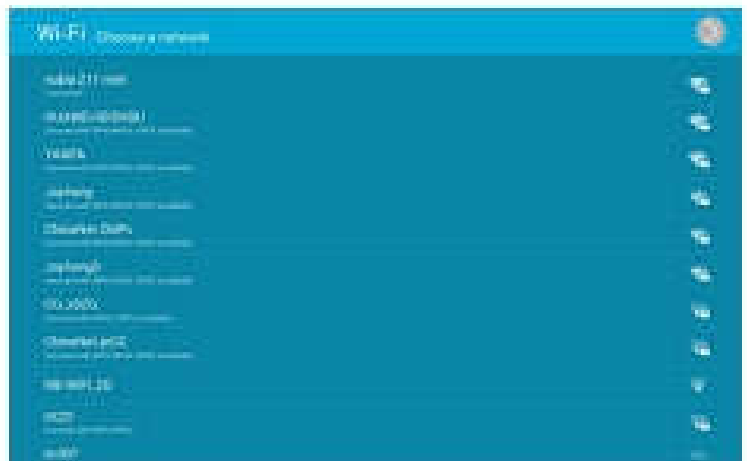
2.1 Put the digital photo frame with installing bracket on a flat position steadily, then plug one end of the AC adapter into a standard 110-240V AC electrical outlet and the other end into the DC IN slot on the left side of the frame.

2.2 Slowly remove the protective film covering on the Screen.

3. Ourphoto APP, Email Operate Instruction

3.1 Connect Wi-Fi to get frame ID

Cloud frame will scans for available Wi-Fi networks and displays the names of those it finds.



Tap the Wi-Fi network you want to connect to. Use the keyboard to enter the Password. And check [Show password] to show password you entered. Tap [Connect] to connect Wi-Fi. The frame ID will appear in [Setting>vice info] after connect to the available Wi-Fi.



3.2 OurPhoto APP

How to download APP

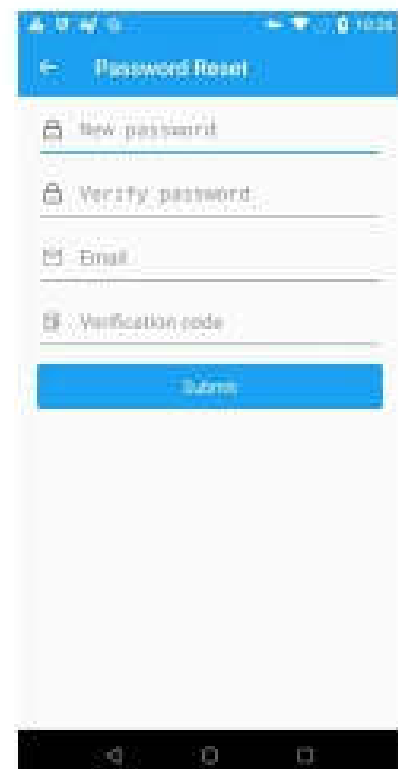
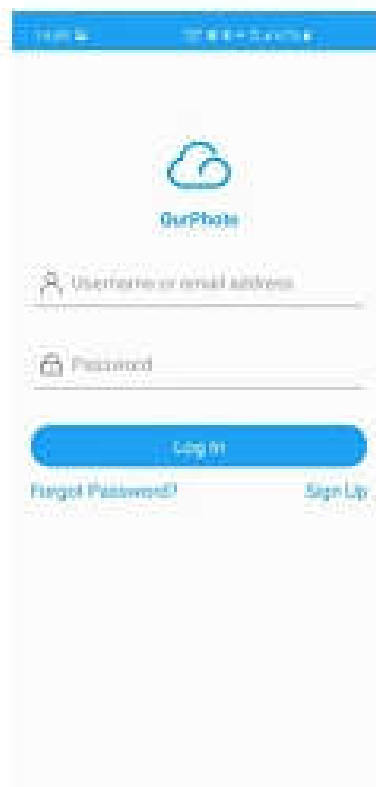
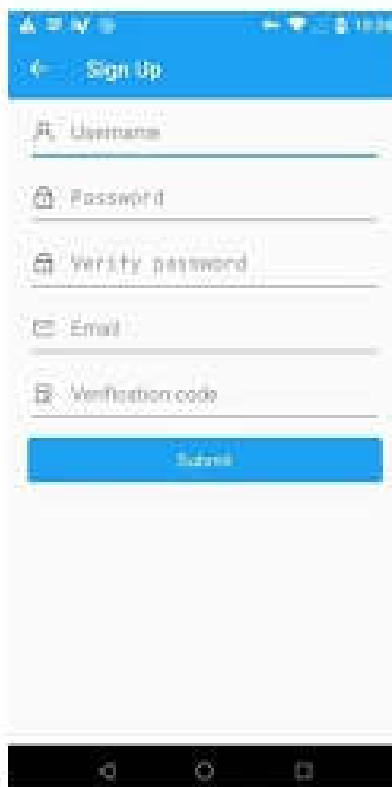
For Android: Search [OurPhoto] in Google Play and download the APP as below icon.

For IOS: Search [OurPhoto] in APP Store and download the APP as below icon.



How to sign up new account and log in.

1. Enter user name, pass word, email and click [Submit] to get verification code by email. then click [Submit] to sign up new account.
2. Back to log in interface after sign up new account . Enter user name and pass word then click [log in] to log in.
3. If You forget pass word, click [Forgot Password]. Then enter new pass word, email, and click [Submit] to get Verification code by email. Then click [Submit] to reset password.



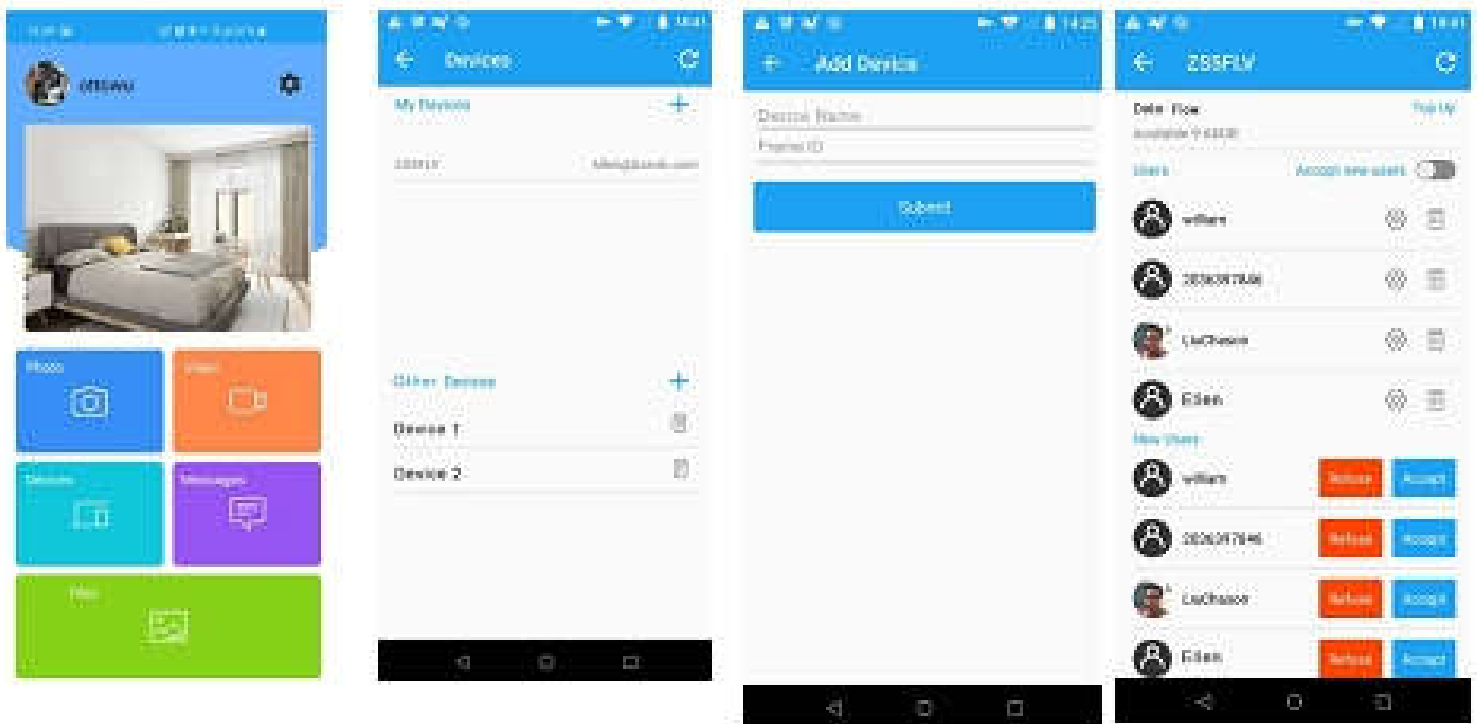
How to add and activate new device

Tap [Devices] in user interface of BSIMB PHOTO APP. Then tap [+] at the right side of [My Devices]. Enter device name and frame ID then tap [Submit] to activate and bind this device . You can find frame ID in [Setting> Device info] of cloud frame. Please choose [Accept] to accept this new user in [User Management>Settings] of cloud frame to complete activation and binding .

How to manage my device

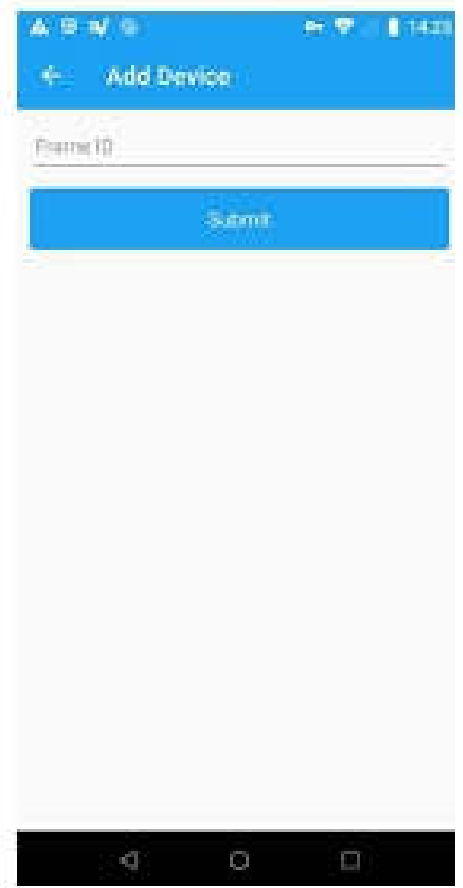
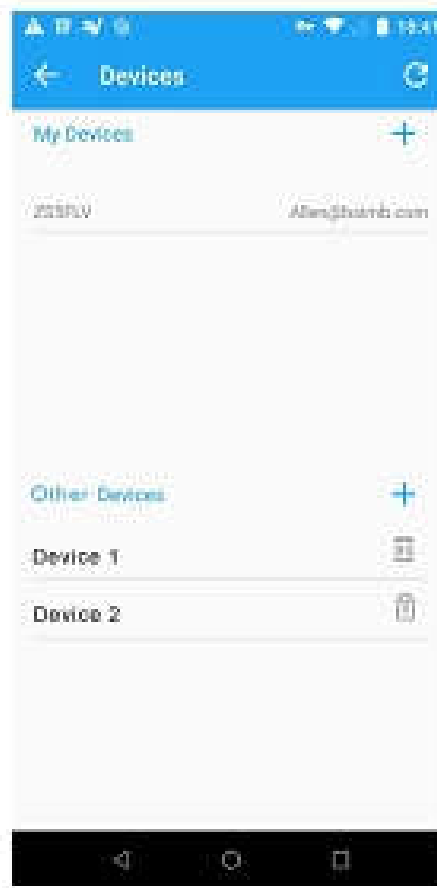
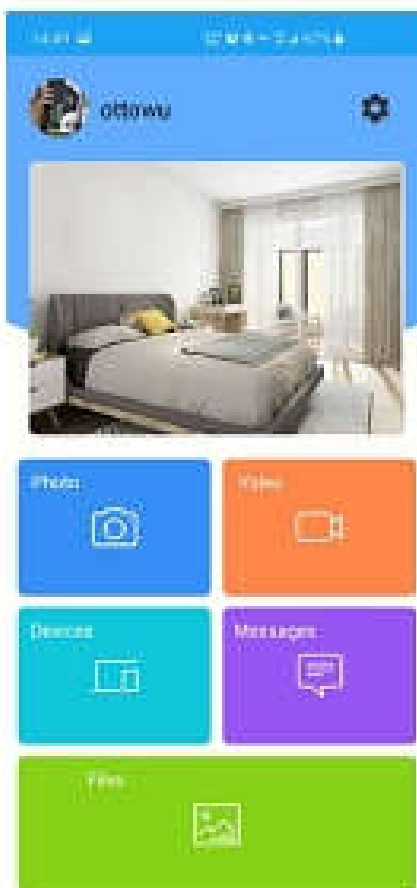
Tap device name in [My Devices], you can check the user that bound to this device, accept/ refuse new user , remaining data flow and top up data flow.

Note: The maximum number of bound user is 30 for each device. Please delete some users when the number of bound user exceed the limitation.



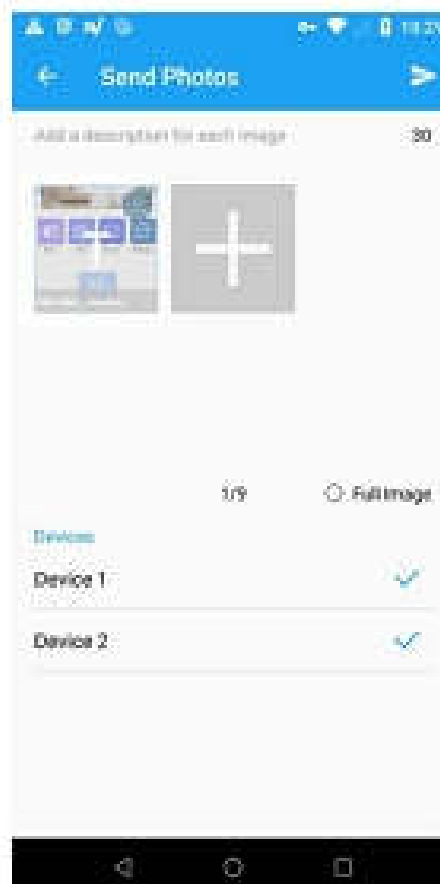
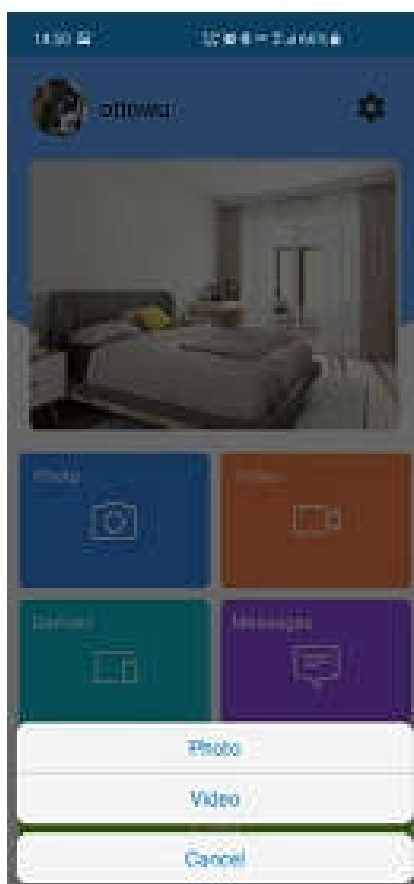
How to bind other device

Tap [Devices] in user interface of BSIMB PHOTO APP. Then tap [+] at the right side of [Other Devices]. Then enter frame ID and tap [Submit] to bind this device. You can find frame ID in [Setting>Device info] of cloud frame. Please choose [Accept] to accept this new user in [User Management>Settings] of cloud frame to complete binding.



How to post picture, video to cloud frame.

Tap [Files] in user interface. Choose [Photo] or [Video] and check the picture or video you want to post. Then tap [Sure] to confirm your selection and choose [Devices] that you want to post to. Then tap [Send] to send. After process of sending is completed. A pop up message [Sent successfully] will show on smart device. You can check post history by tapping [Messages] in user interface.

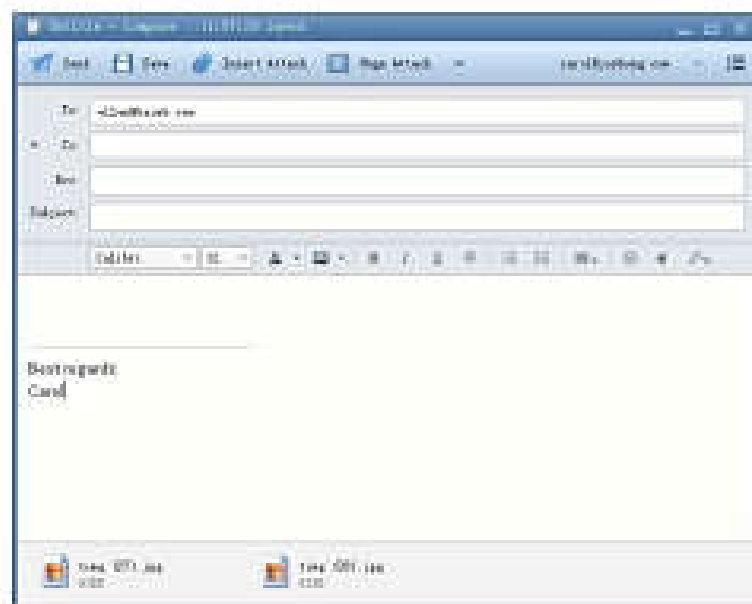
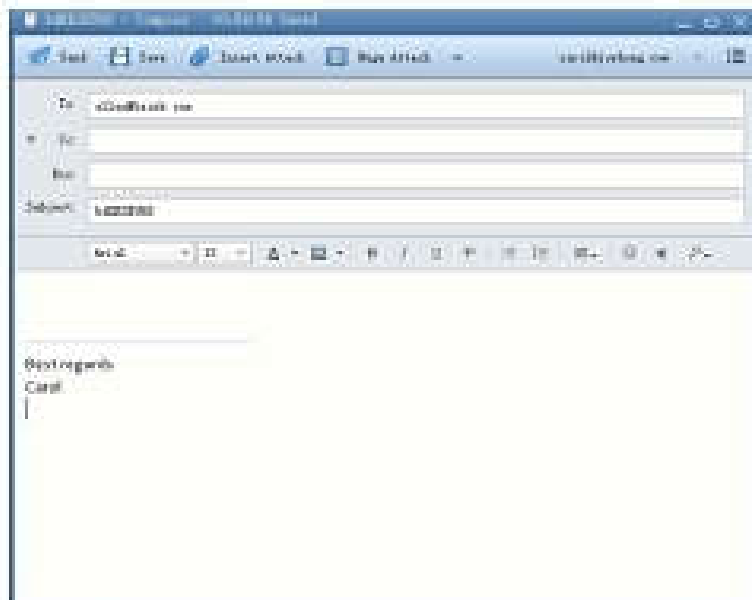


3.5 Link to email

Send an email with subject [bd+frame ID] to devices' email to blind the cloud frame. For example [bdKESEU8D]. You can find frame ID and devices' email address in [Setting> vice info] of cloud frame. Please choose [Accept] to accept this new user in [User Management>Settings] of cloud frame to complete binding. Once blinding successfully. You will receive an email reply.

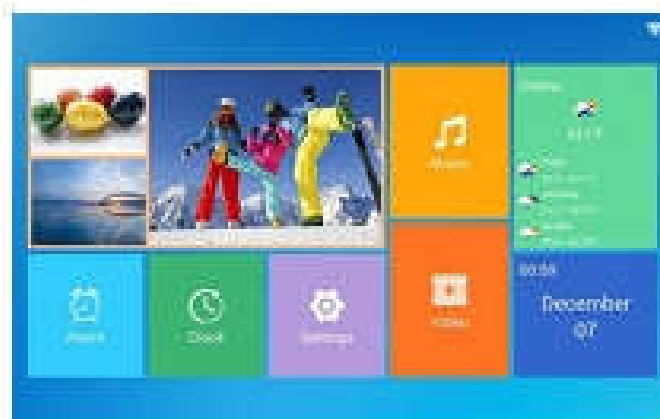
Note: Please use [BSIMB PHOTO APP] to act ate and apply device's email address first. If this step was skidded, the device's email address won't appear in [Setting> vice info].

Once blinding successfully, you can send email to the devices' email and attach the picture or video that you want to share to the cloud frame. After the cloud frame receive your email. You will receive an email reply. And you can see video or picture you shared on cloud frame.



4.General Operate Instruction

After turn on cloud frame, it will show the start-up animation. Then enter main menu interface.



4.1 Pictures









Tap [Picture] on main menu to access to picture interface. Choose picture from internal memory, memory card, USB driver, bound user and favorite album. Then tap the picture to start slide show pictures.



Copy and delete picture

Tap [] at the top right of screen first. Then check the picture you want to copy or delete. You can also tap [] to select all pictures. Then tap [] to delete picture and tap [] to copy picture from memory card/USB driver to internal storage or from internal storage to memory card / USB driver.







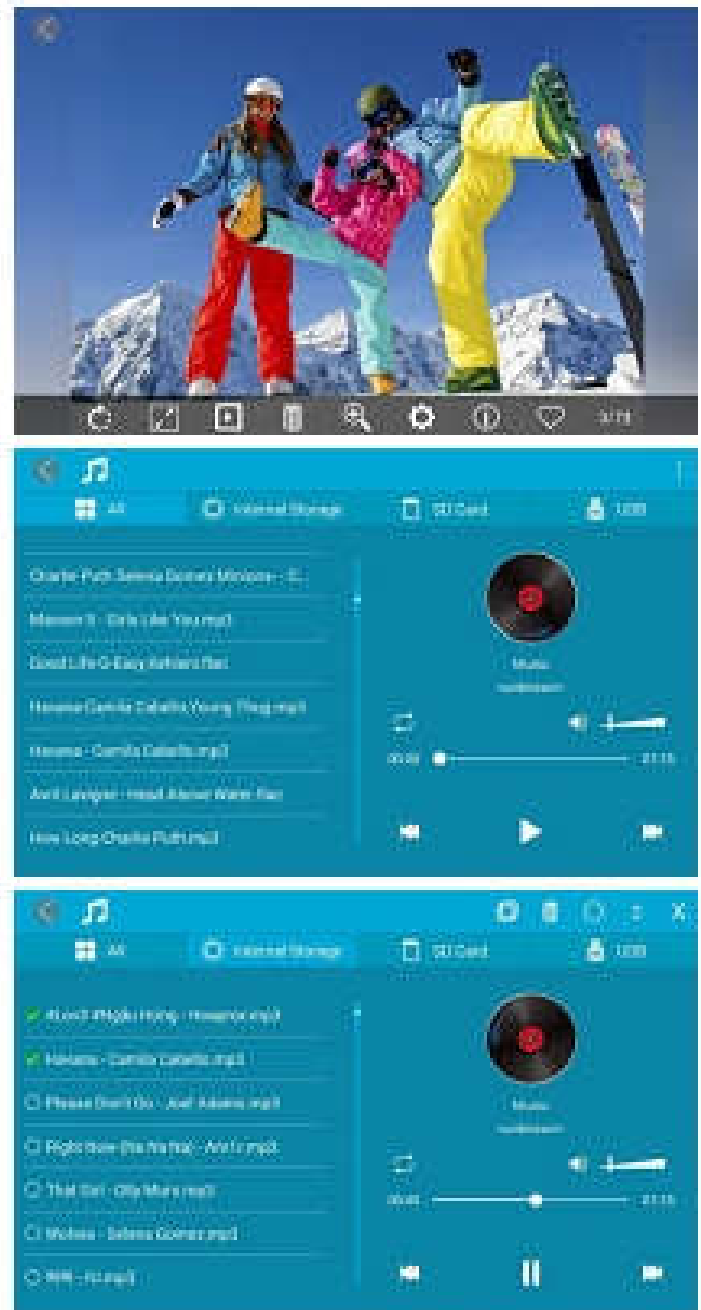
While playing pictures, You can tap [] to rotate this picture at 90 degree. Tap [] to adjust picture to fit the screen size or return to original display ratio. Tap [] to start slide show. Tap [] to delete the picture. Tap [] to enlarge the picture 1~2 times. Tap [] to turn on /turn of background music, select slide show interval and transition effect. Tap [] to check detail information of picture. Tap [] to add the picture to favorite album.

Note: Cloud frame only support adding picture to favorite album from internal storage .

Tap [Music] on main menu to access to music interface. Choose music from internal memory, memory card, USB driver. Then tap the music to start playing music.

4.2 Music Copy and delete music

Tap[] at the top right of screen first. Then check the music you want to copy or delete. You can also tap [] to select all music. Then tap [] to delete music and tap [] to copy music from memory card/USB driver to internal storage or from internal storage to memory card / USB driver.



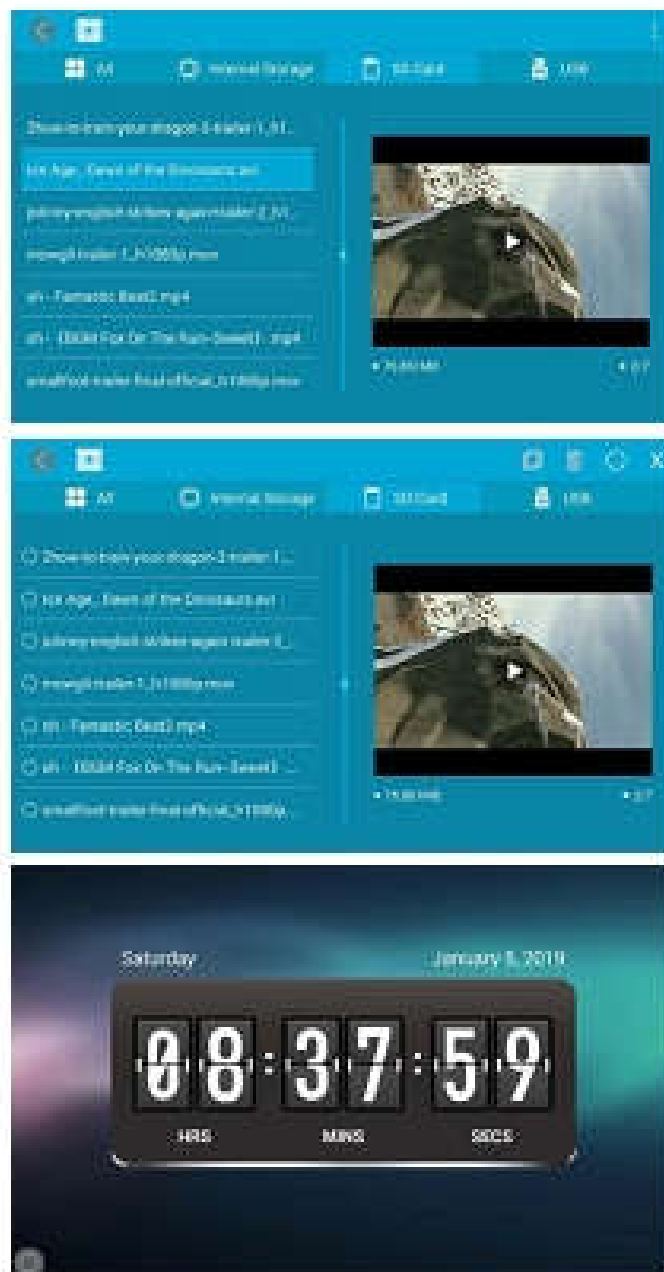
4.3 Videos

Tap [Video] on main menu to access to video interface. Choose video from internal memory, memory card, USB driver and bound user. Then tap the video to start playing video.

Tap [⋮] at the top right of screen first. Then check the video you want to copy or delete. You can also tap [📁] to select all videos. Then tap [🗑️] to delete video [📁] and tap [📁] to copy video from memory card/USB driver to internal storage or from internal storage to memory card / USB driver.

4.4 Clock

Tap [Clock] on main menu to access to clock interface.



Double tap the clock and you can choose different Clock skins.



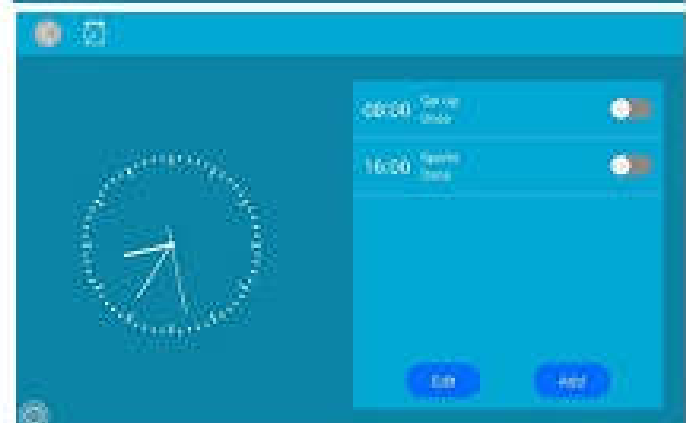
4.5 Calendar

Tap [Calendar] on main menu to access to calendar with a slide show window at the right side.



4.6 Alarm

Tap [Alarm] on main menu to access to alarm interface. Tap [Add] to add new alarm. Tap [Edit] to access edition interface. Then tap [⚙️] to edit alarm and tap [🗑️] to delete alarm.



4.7Weather

Tap [Weather] on main menu to access to weather interface with slide show window and weather of three days. Tap [°C] or [°F] to switch temperature format.



Tap [📍] you can switch the city. Then city name and tap [🔍] to search city.



5. Settings

5.1 Device info

You can check cloud frame ID number and device s' email address in [Device Info].



5.2 User Management

In user management interface, You can choose Accept new user or don't accept new user. If you Choose don't accept new user. It would n't be able to Bind the device for new user. If you choose accept new users, you will see new user appear in the list when some new user is trying to bind the device. And you can choose refuse or accept this user.

You can do the following operation by tapping user avatar. View pictures that shared by this user, remark user name, delete this user and delete the pictures that shared by this user.

Note: The maximum number of bound user is 30 for each device. Please delete some users when the number of bound user exceed the limitation.

5.3 PC control

Cloudframe can be used as a FTP server if the frame and other devices, such as laptop and smart phone are Connecting to the same WLAN. Tap [Start] to get FTP link and use FTP link that shown on frame [Setting>PC control] to access to FTP server. Then put picture, music, video on this folder. You can see these files in internal memory of cloud frame as long as files completely uploaded.



5.4 Wi-Fi Setting

Turn on or turn of Wi-Fi connect on and check available Wi-Fi network.



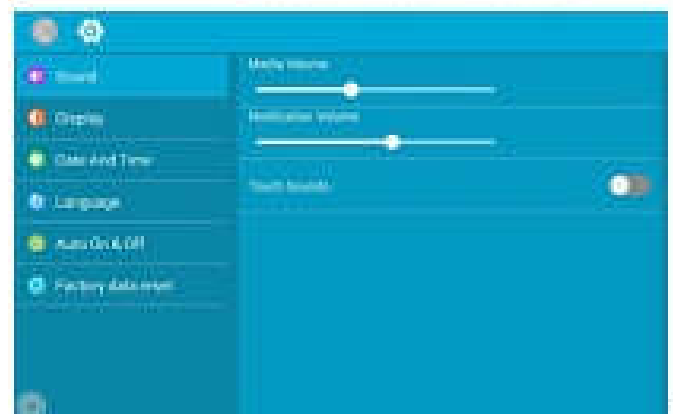
5.5 Album Setting

In [Album Settings], You can set different Slideshow setting include [Scale], [Slideshow], [Background Music],[Slideshow Mode], [Transition Effect], [Slideshow Interval],[Delete Photos]and [Restore Default Settings].



5.6 System Settings

In [System Settings], You can set [Sound], [Display], [Data And Time],[Language], [Auto On& Auto Of], [Factory Data Reset].



Note: Turn on [Auto On/Of]in [System Setting].And set [Auto On Time], [Auto Of Time]and [Repeat]. Then cloudframe will auto power on or power of as you set.

5.7 About

In [About] you can check firmware version, frame ID, internal memory space, available data flow and other device information.

5.7.1 Top up data flow

We will provide 10GB free data flow for each cloud frame. Please top up data flow after run out of it. The top up link will be shown at [Settings>About].

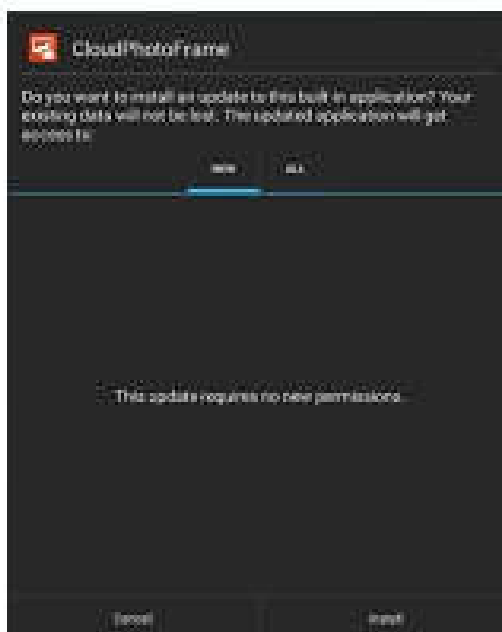


5.7.2 Version Upgrade

If new version was launched, tap [Version] and you will see a pop up message [Find new version]. Then tap [Download] to download new version of cloud photo frame APP.



After download process is completed, tap [Install] to install new version of cloud photo frame APP and tap [Cancel] to cancel this process. After new version of cloud photo frame APP was installed. Tap [Done] or [Open], then it will return to main menu interface.



6. Suspended Ball

Turn on suspended ball in [System Settings>Display]. Then suspended ball will appear on screen. Tap [] access to previous page. Tap [] access to main menu. Tap on [] to increase volume. Tap on [] to decrease volume.



7. Technical Specifications

- | Adapter: Input AC 100-240V 50/60Hz Output 5V2A
- | Picture Format: JPEG/BMP /GIF/PNG.
- | Audio Format: Mp3 / WMA / APE / FLAC / WAV.
- | Video formats: MPEG1, MPEG2, AVI, M-JPEG,MKV ,WMV, ASF MOV, RMVB, MP4 ,H.264, 3GP.
- | Memory Cards: SD/SDHC/MMC Up to 32GB.
- | Built-in Memory: 8GB
- | USB: USB 2.0, Mini USB
- | Screen Parameter:
 - Screen Size: 10 inch IPS
 - Resolution :1280*800 pixels
 - Aspect Ratio: 16:9
 - Brightness: 200-300 cd/m2
 - Contrast: 500:1
 - Response Time: 20ms
 - Viewing Angle: 175°(left/right/vertical/horizontal)
 - Working Temperature: 0℃~40℃, Humidity: 10-85%

8. Trouble shooting Guide

If you come across when using the photo frame on problems, consult the suggested solutions below, and the corresponding sections of this manual. If you need additional assistance, please contact technical support.

- I No power:
Please check whether the AC-Adaptor is inserted correctly.
- I Cannot read the Memory Card or USB-Device:
Please confirm there are supported files on your memory card or USB device. Empty devices cannot be read.
- I Cannot play the file:
Please confirm if the file format is compatible with the player.
- I Display too bright or too dark:
Please adjust the brightness in the setup menu.
- I No sound
Please check whether the volume is correct and the player is not in Mute mode.
- I No files after share video or picture to cloud server
Please check whether the upload process is completed or not.
- I Can not find Frame ID in Device info
Please check whether cloud frame has connected to a available Wi-Fi network or not and reflash it.

FCC Warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.