



User Manual v1.0

IOS & Adroid App



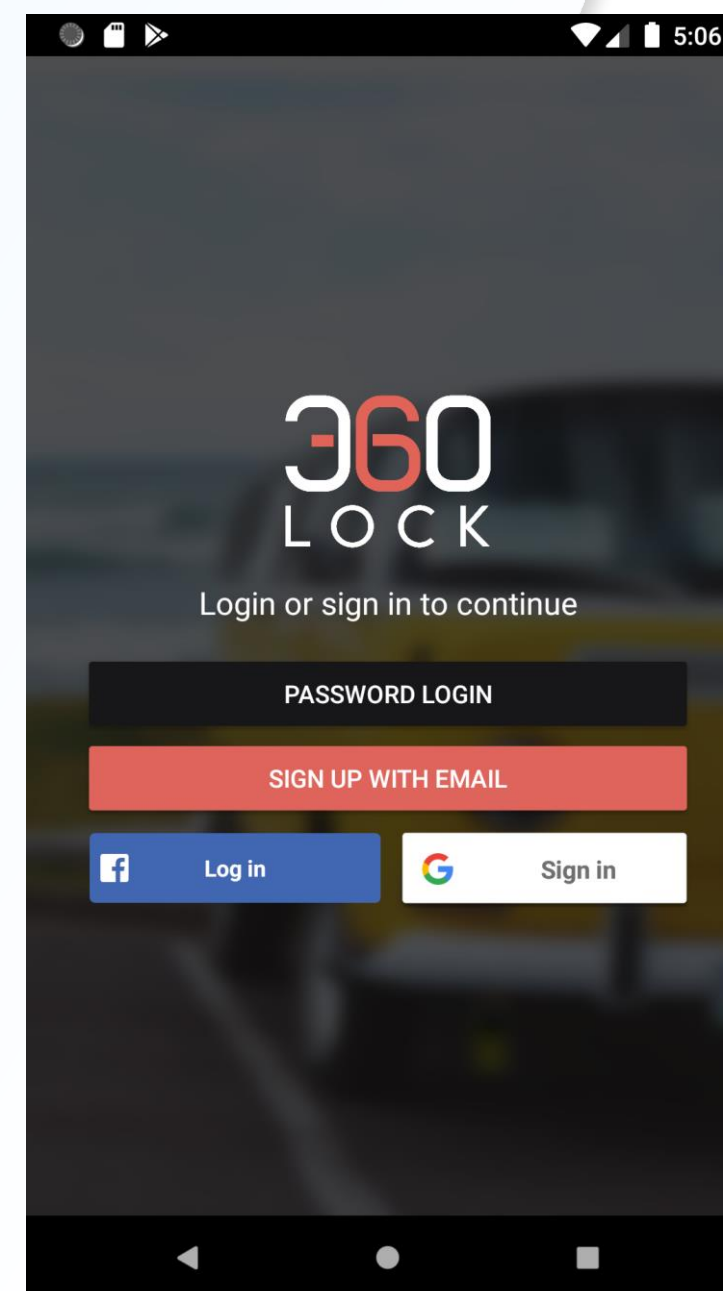
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How to download the 360Lock app

1. Open the App Store on your iOS or Android device*
2. Go to search and type in '360Lock'
3. Select 360Lock from the search results and install the application



Sign in with Facebook or Google

1. To log in with your Facebook or Google account, press one of dedicated buttons
2. You will be asked to authorize your use of Facebook/Google to login via 360Lock
3. Once authorized, your 360Lock account will be created using your Facebook/Google account information

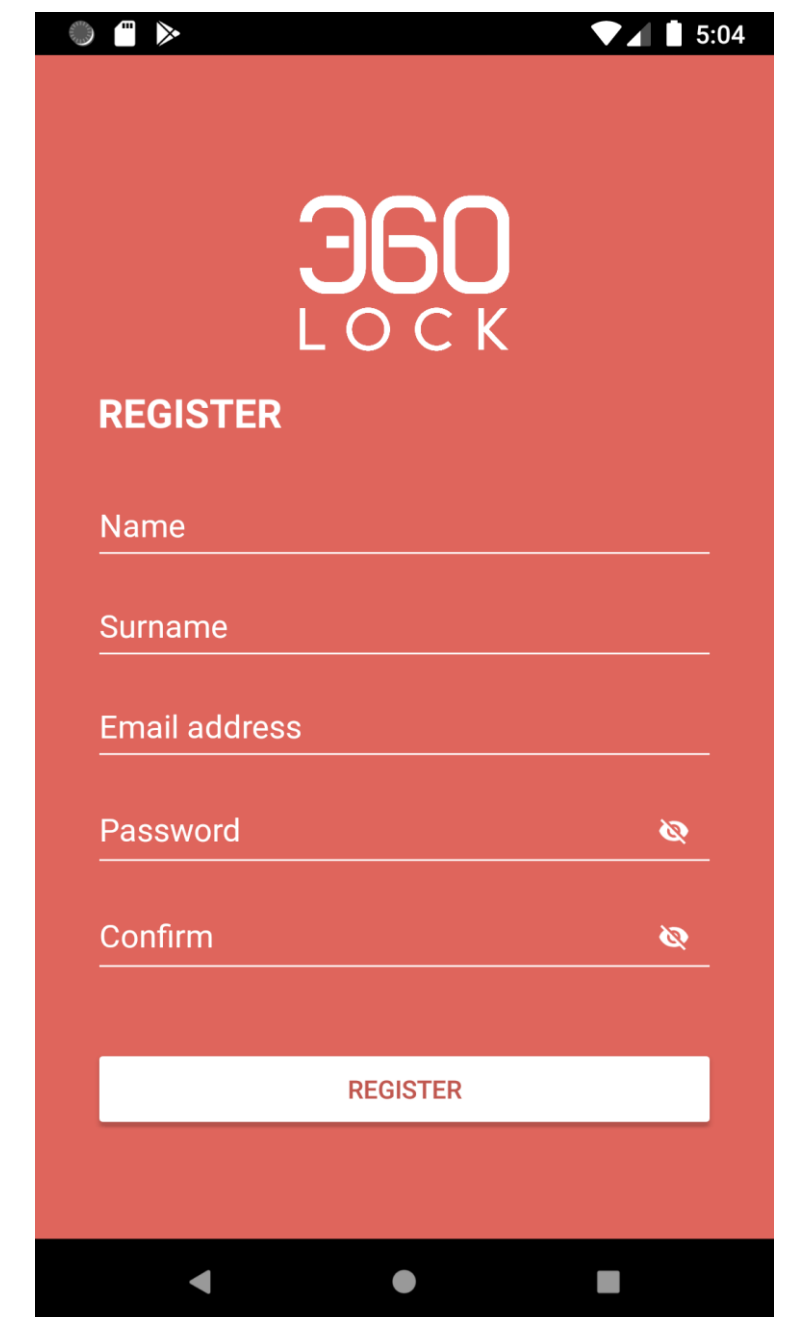
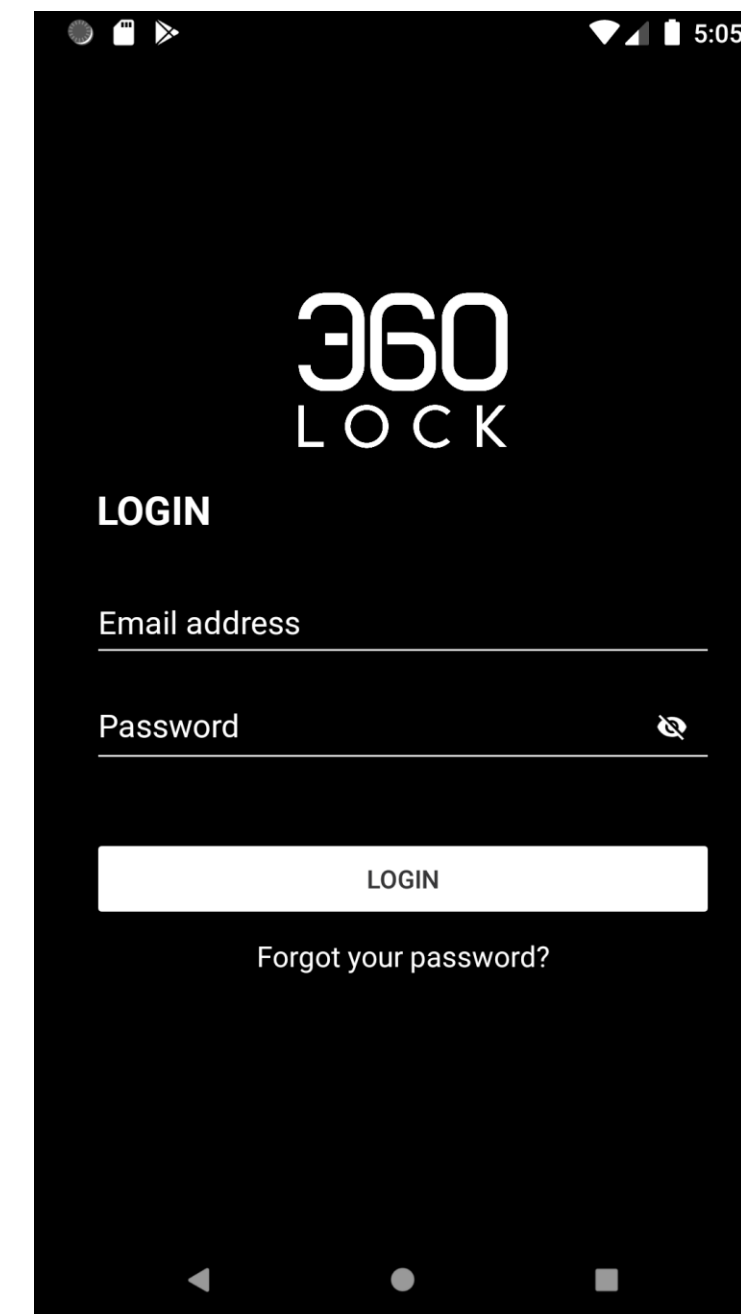
* Compatible with iOS devices supporting Bluetooth 4.0 or higher and running iOS 11.4 or later.
Compatible with Android devices supporting Bluetooth 4.0 or higher and running Android 4.3 or later.
For best performance, please ensure your device is running the latest version of the 360Lock software.

Create a 360Lock account

1. Press 'Sign up with Email' on the home screen
2. Fill in all of the required details, including First Name, Last Name, Email, and Password
3. Press 'Register' to verify your phone number
4. After the verification process, your account is created

Log in with a 360Lock account

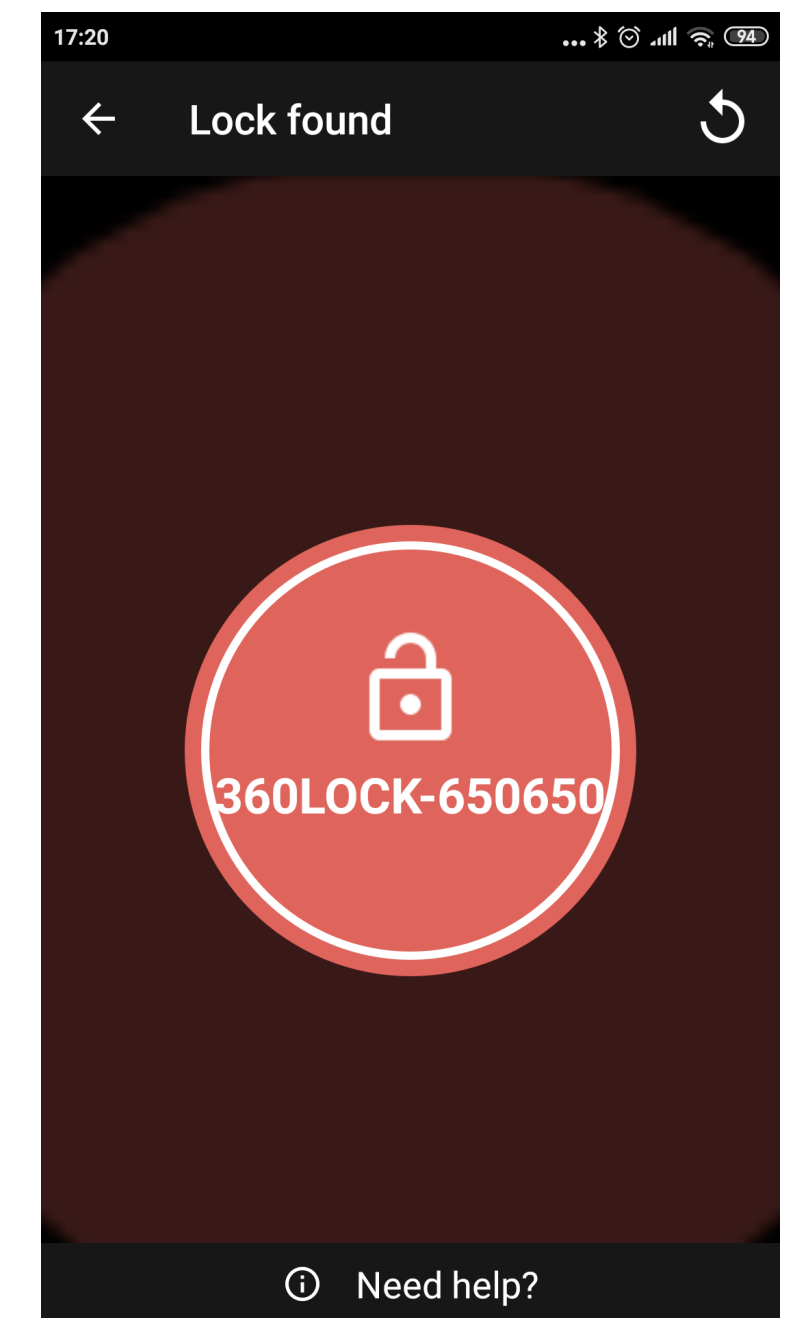
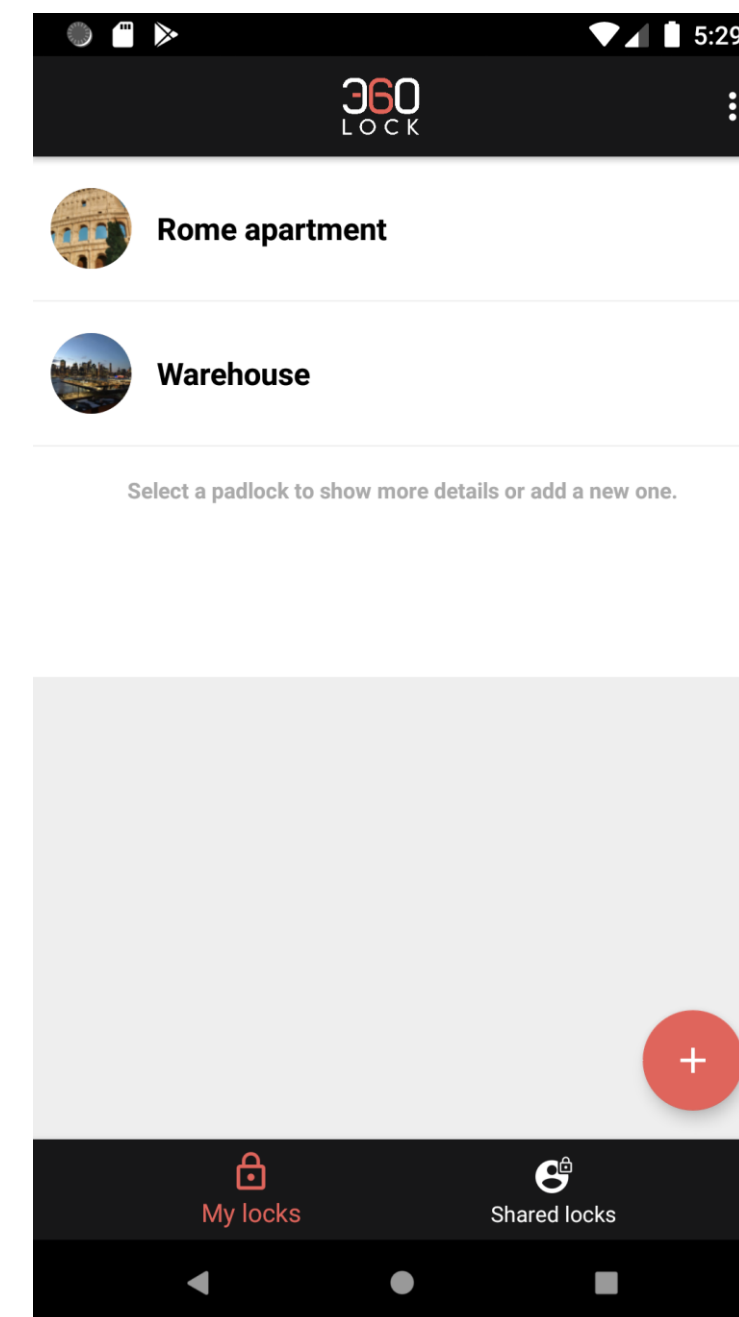
1. To log in with your 360Lock account, press the 'Password login' button on the home screen
2. Enter your user name and password
3. Press 'Login' to log in to your account



Add a lock

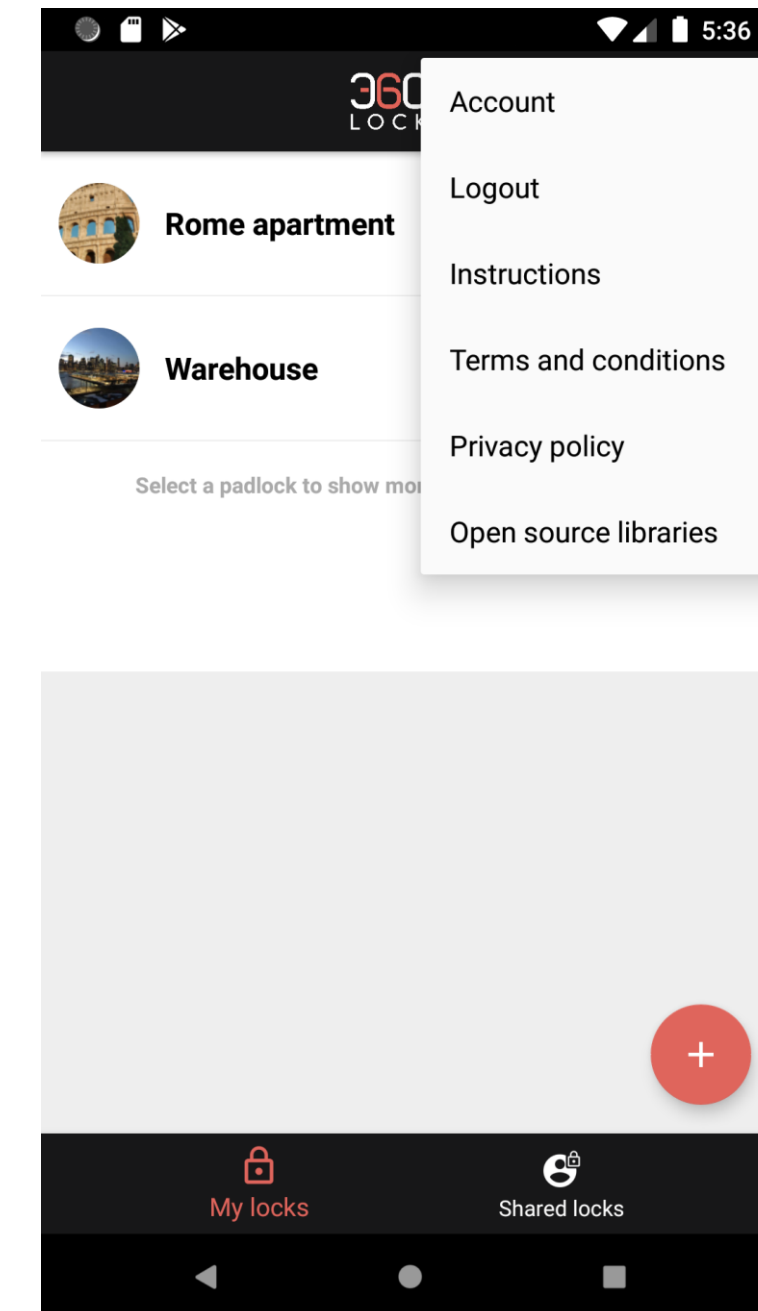
1. Ensure you have Bluetooth enabled on your device.
2. Ensure the lock is charged, in range (5m) and turned on.
3. To turn lock on, touch the black screen in front of the lock until a green light appears.*
4. Ensure the lock does not belong to another user.
5. Press '+' on the 'My locks' screen.
6. Follow instructions on screen.
5. The app will now search for the lock via Bluetooth.
6. Once lock is found, press the button to start setup process.
7. Set lock name, position and upload an image.
8. Press 'Save to finish'.

* Please note: a lock in location mode may take 30 sec to connect



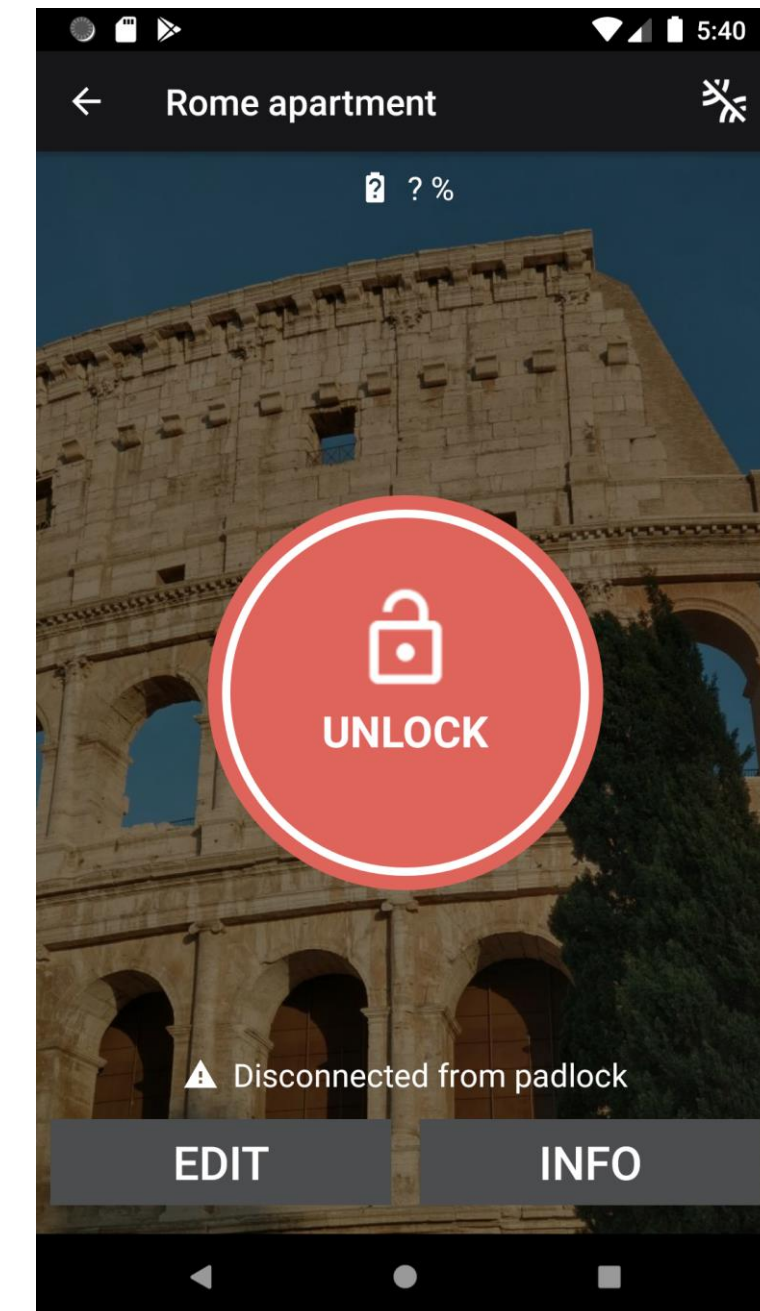
Logging out of the app

1. Open the options menu by pressing the three buttons in the top right section of main screen.
2. Press 'Logout'.
3. All of your personal and lock information will be removed from your device until you sign in again.



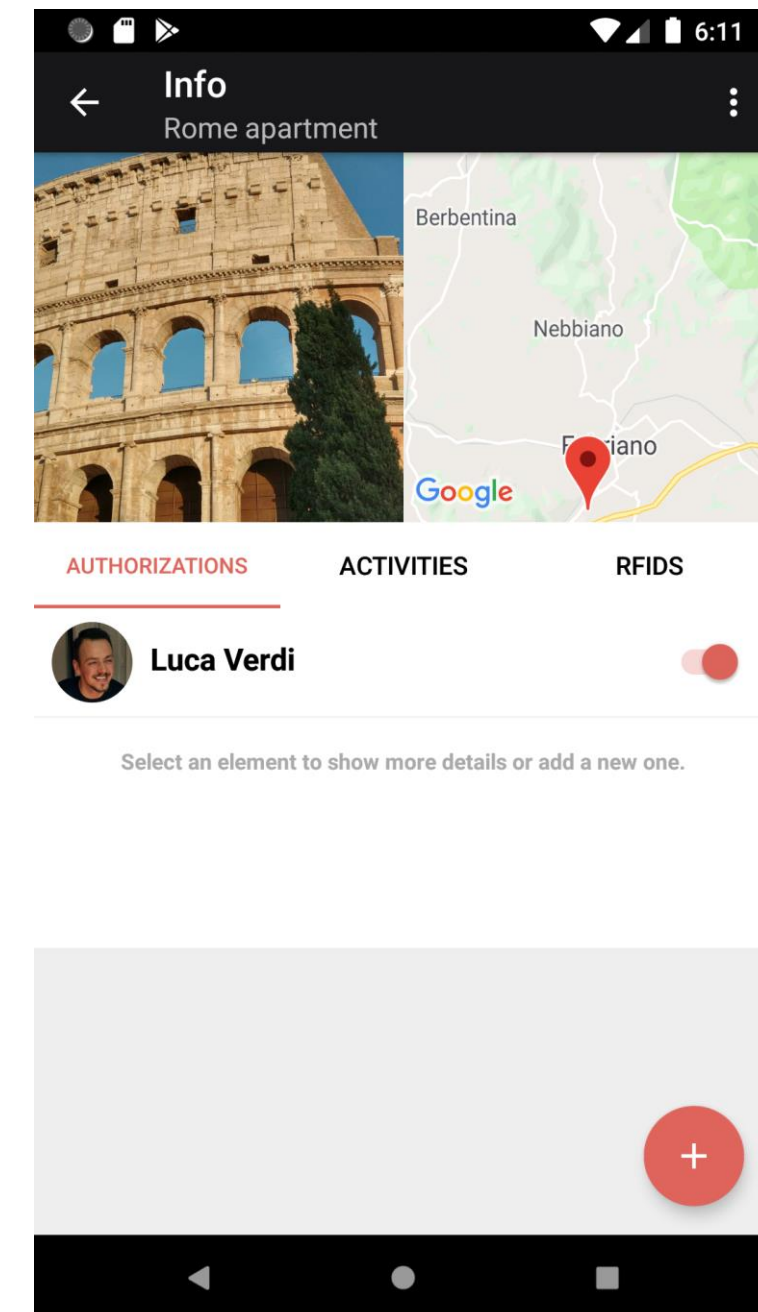
Tap to Unlock

1. Ensure you have Bluetooth enabled and that the lock is within 5m of your device and turned on. To turn on, press the button on the lock until a solid green light is displayed.
2. Choose the lock from the lock list screen.
3. You will see a large lock button in the center of the screen.
4. Simply tap on the lock button to unlock.



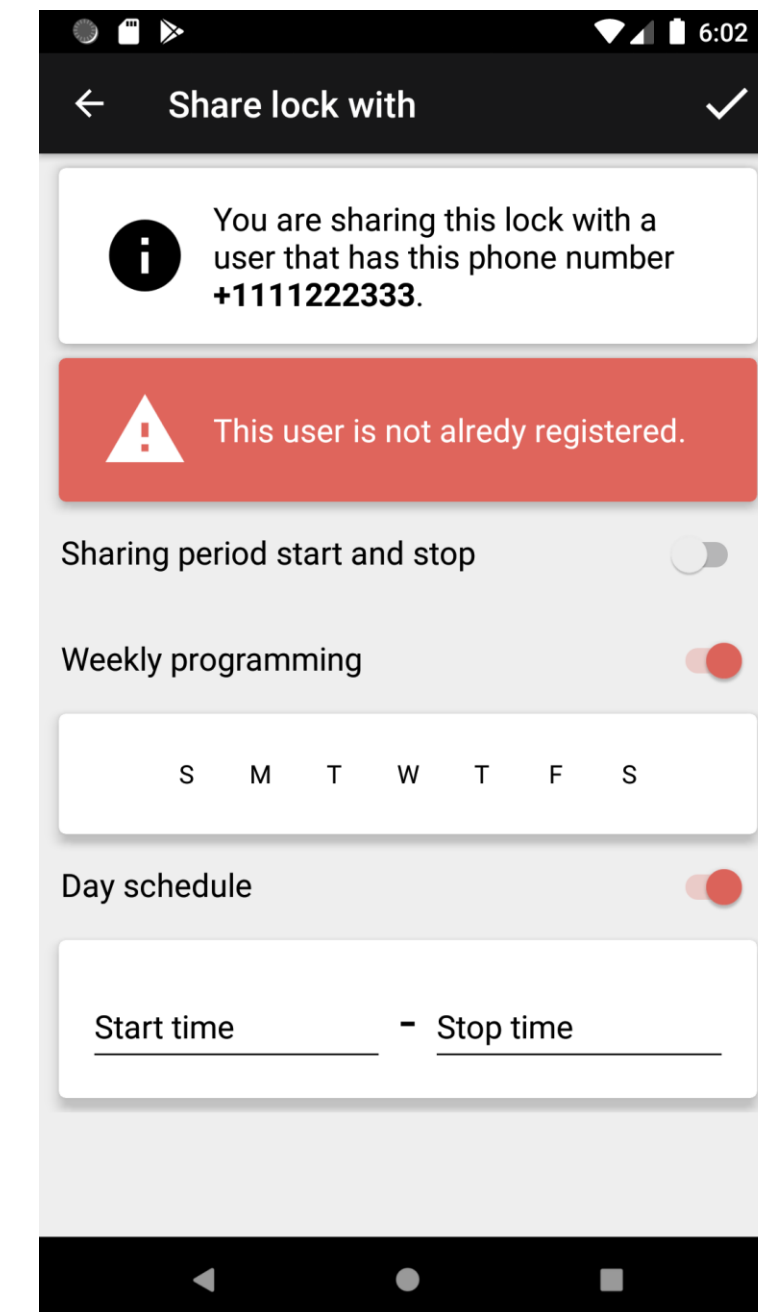
Share lock with other users 1/2

1. Choose any lock from the lock list screen and press the 'Info' option in the bottom menu.
2. Press the '+' button in authorizations section.
3. Select a user from your device's contact list or input phone number.
4. Schedule access for the shared user: 'Sharing period start and stop', 'Weekly programming' and 'Day schedule':
 - **Sharing period start and stop:** User will be limited to access to lock based on calendar.
 - **Weekly programming:** User will be limited to access to lock based on week day.
 - **Day schedule:** User will be limited to access to lock based day time.
 - Feel free to mix these options according to your needs.



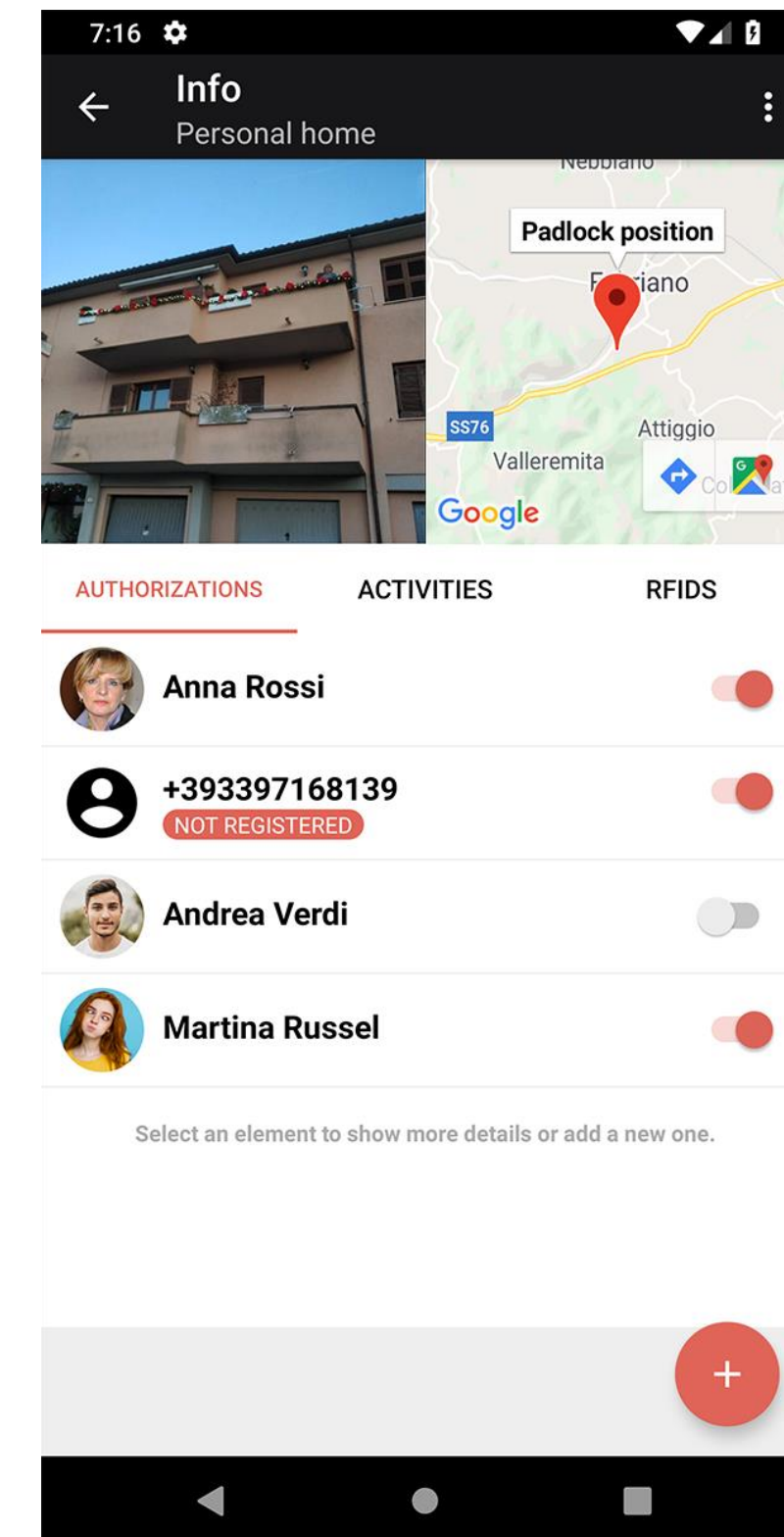
Share lock with other users 2/2

5. Your device's native SMS messaging application or WhatsApp will be opened with an editable invitation message to send to the invited user.
6. After opening the web link, the shared user will be prompted to install the 360Lock application and create a new account (if they have not already done so)
7. After installing 360Lock, the shared user will find the lock in the "Shared locks" screen



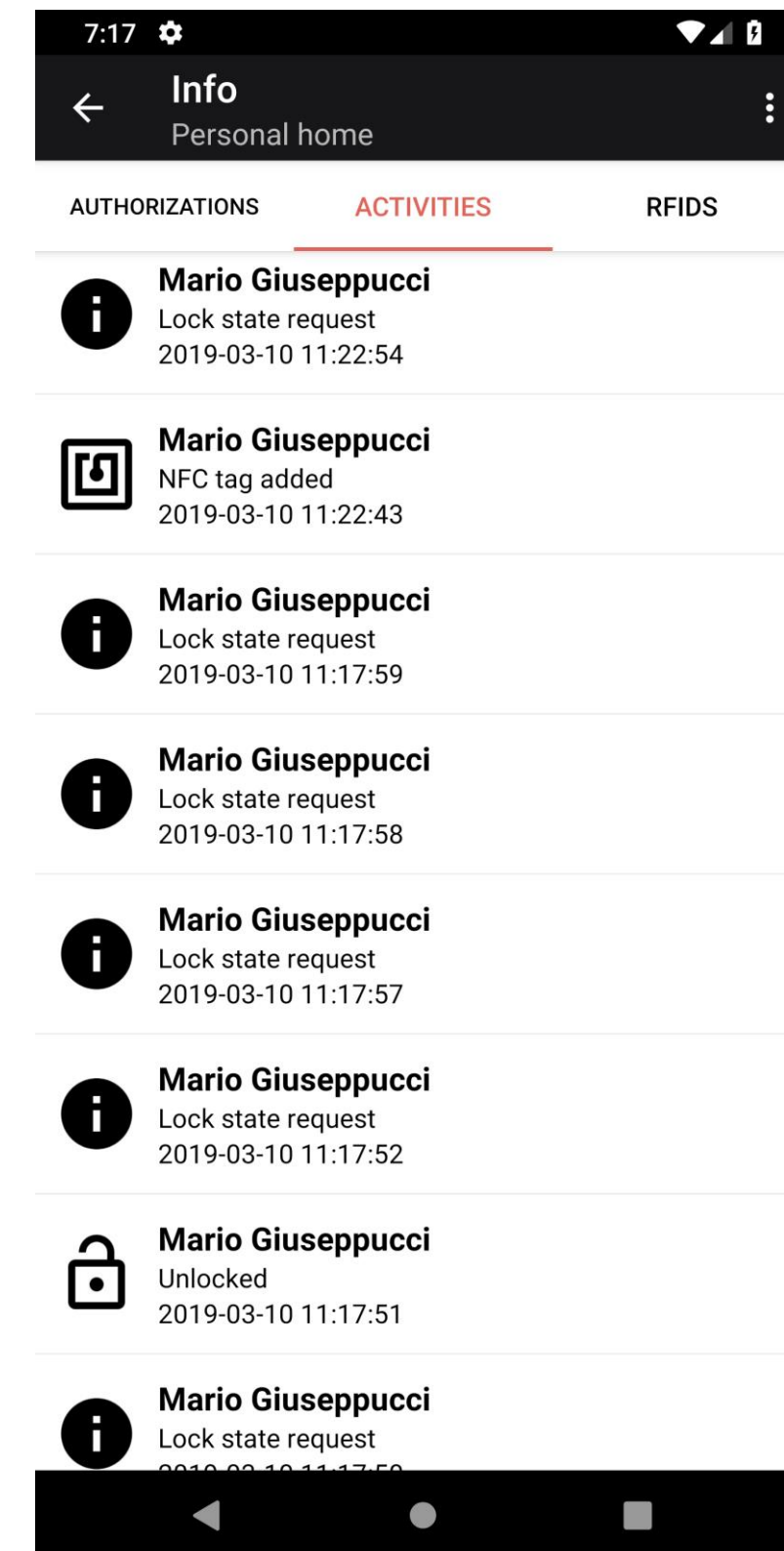
Shared lock functionalities

1. Shared users will be able to view the photo of the lock if the owner has set one.
2. Shared users will not have access to the lock's settings, activity log, RFID lists and will not be able to invite other users.
3. The shared user may open their lock using 'Tap To Unlock'. Please see 'Tap To Unlock' page for more details.
4. A log record is added to the lock's activity log for the owner each time that the shared user attempts to perform any operation on the lock.
5. Shared user access can be disabled temporarily by the owner in every moment.



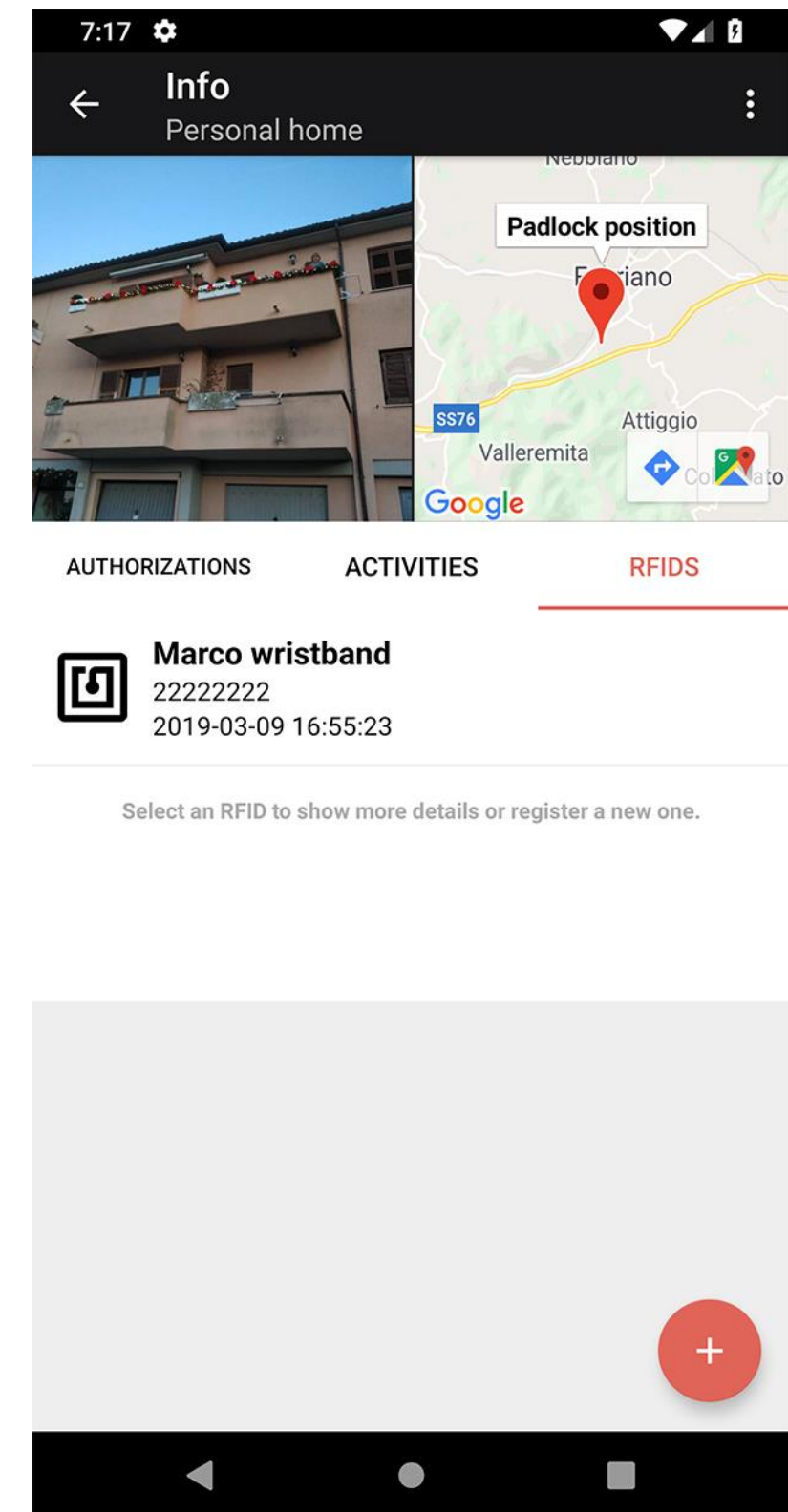
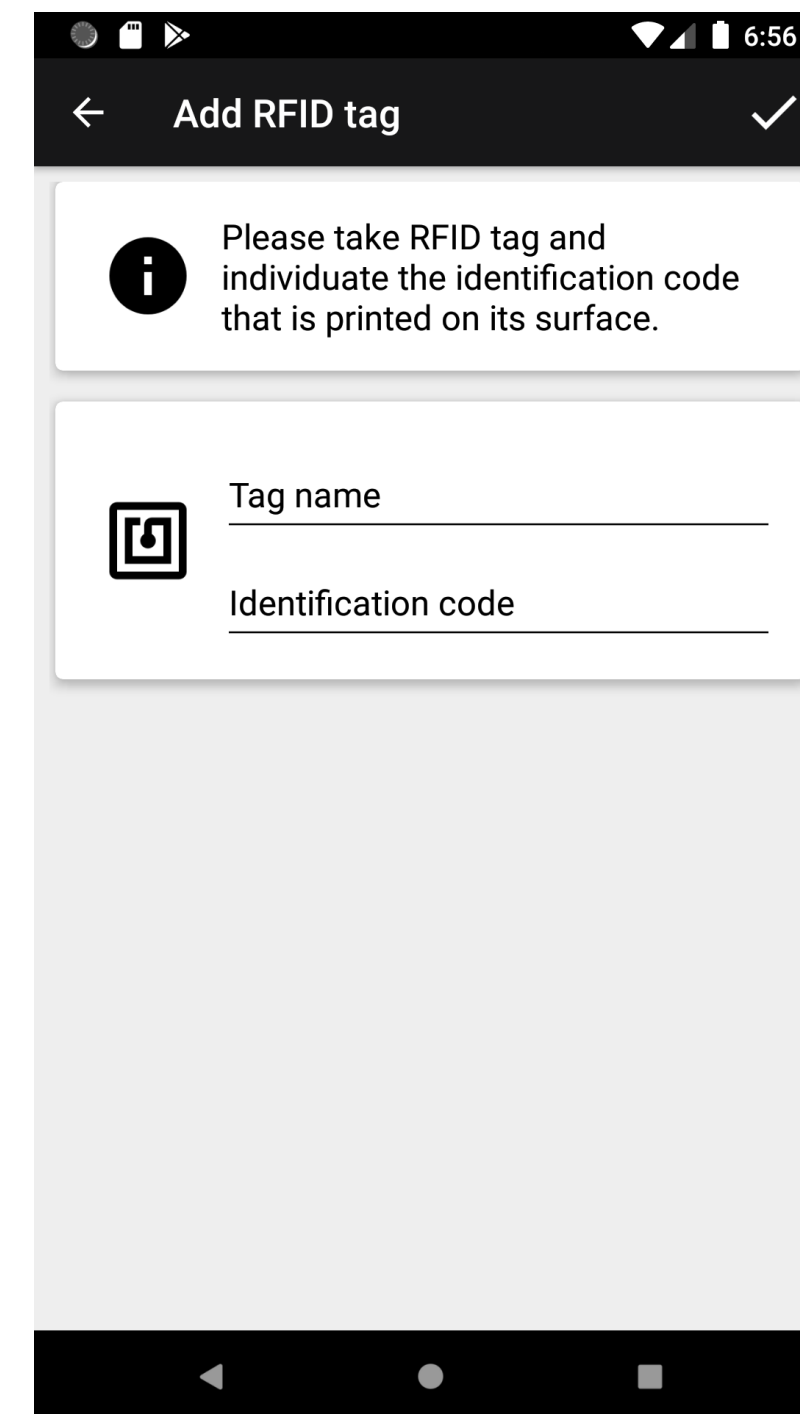
Activity Log

1. Choose any lock from the lock list screen
2. Press the 'Info' button from the bottom menu of the unlock screen
3. Select 'Activities' section
4. This screen shows a list of activities for any time a shared user performs any operation on the lock
5. By selecting a log record you can view the place where the operation was done



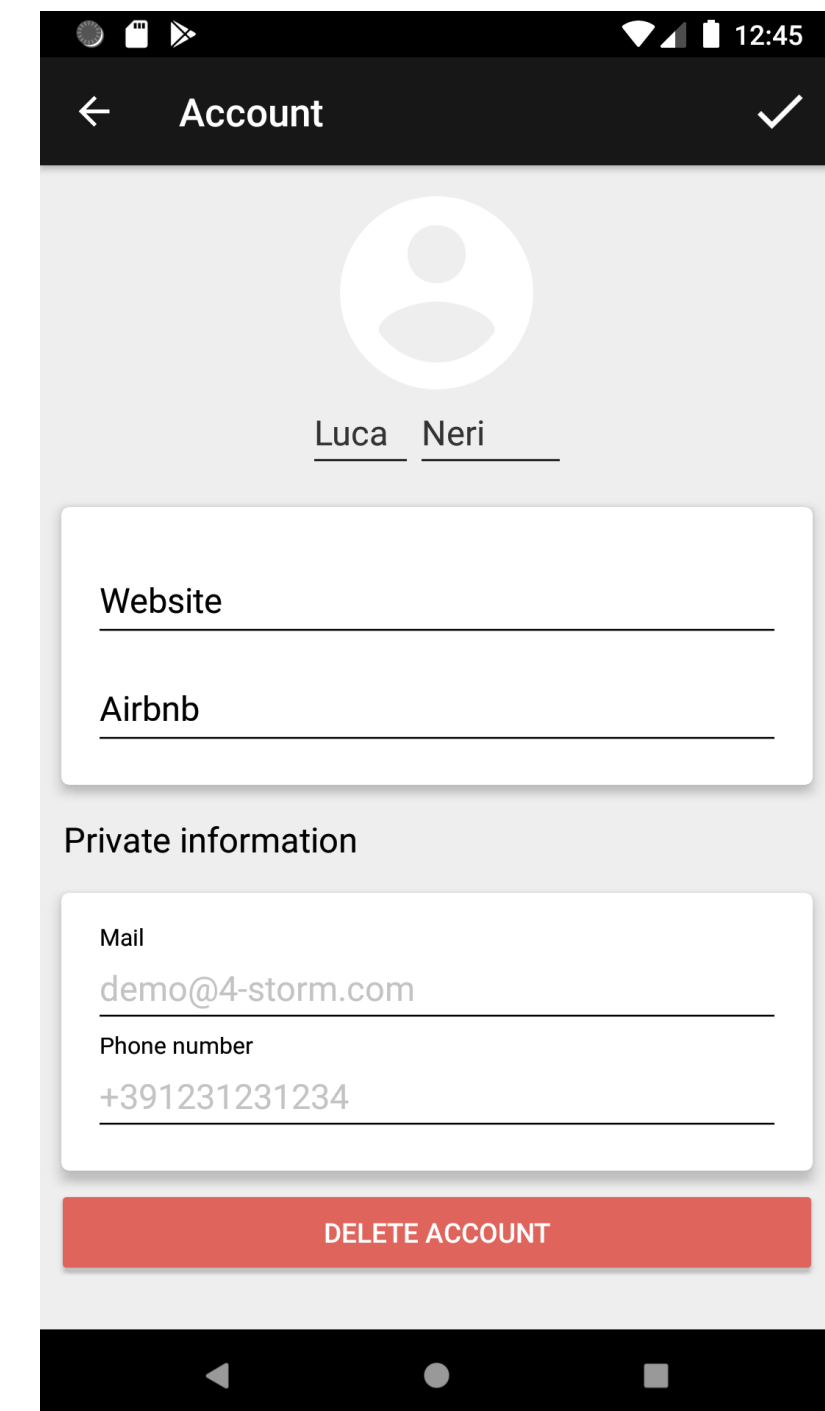
Add RFID tag/wristband

1. Choose any lock from the lock list screen.
2. Press the 'Info' button from the bottom menu of the unlock screen.
3. Select 'RFIDs' section.
4. This screen shows a list of RFID tags registered with this padlock.
5. Press '+' button to add a new RFID tag.
6. Input a tag name and the identification code that is printed on its surface.
7. Ensure you have Bluetooth enabled and that the lock is within 5m from your device and turned on. To turn on, press the surface on the lock until a solid green light is displayed.
8. Press the done button in the upper corner to save and register the RFID tag.



Account settings

1. To access Account Settings, press the three bullets on the top right of the main screen, then press the 'Account' button.
2. The Account section can be used to change your First Name, Last Name, Website, Airbnb web link.
3. To change your account password, press the 'Change Password' button.
4. Enter your current password, new password and confirm your new password.
5. Press the 'Save' button in the top right to save your password changes.

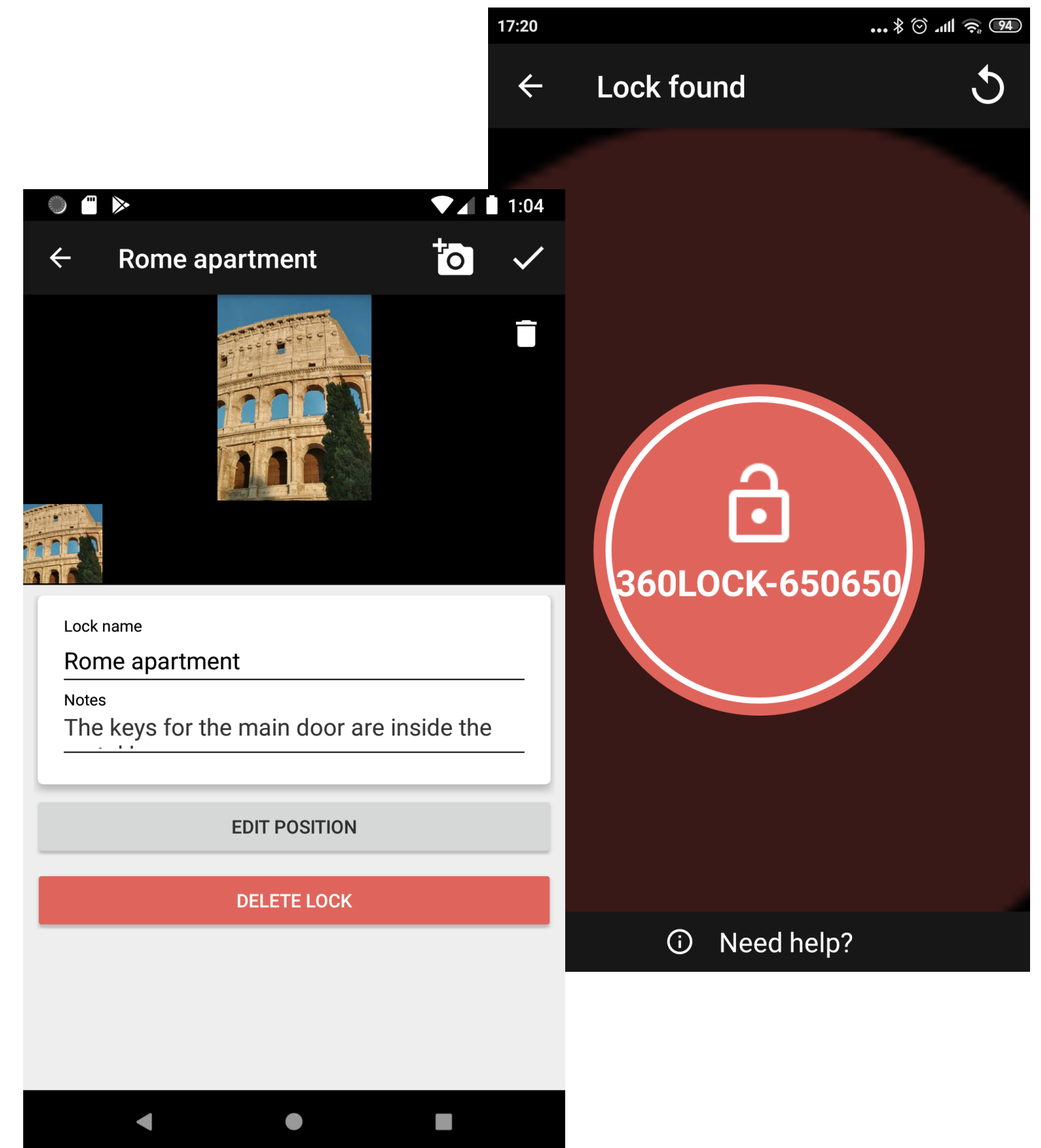


The screenshot shows a mobile application interface for account settings. At the top, there is a dark header bar with a back arrow, the word "Account", and a checkmark icon. Below the header, there is a profile section with a circular placeholder for a profile picture and the name "Luca Neri" with underlines. Below the name, there are two input fields labeled "Website" and "Airbnb". Further down, there is a section titled "Private information" containing two input fields: "Mail" with the value "demo@4-storm.com" and "Phone number" with the value "+391231231234". At the bottom of the form, there is a red button labeled "DELETE ACCOUNT". The bottom of the screen shows the standard Android navigation bar.

Lost mobile device – for owner

Follow the steps below for optimum security of your account and locks in the event of losing your device.

- Login with your 360Lock username and password on another compatible device
- Reset all of your lock security keys for maximum protection, you can do so by removing and re-adding each lock to your account:
 1. Chose a lock from the lock list screen.
 2. Press the 'Edit' button from the bottom section of the unlock screen.
 3. Press the delete button in the 'Edit section'.
 4. Ensure you have Bluetooth enabled and that the lock is within 5m of your device and turned on. To turn on, press the button on the lock until a solid green light is displayed.
 5. Add the lock to your device again as per the 'Add a lock' section.



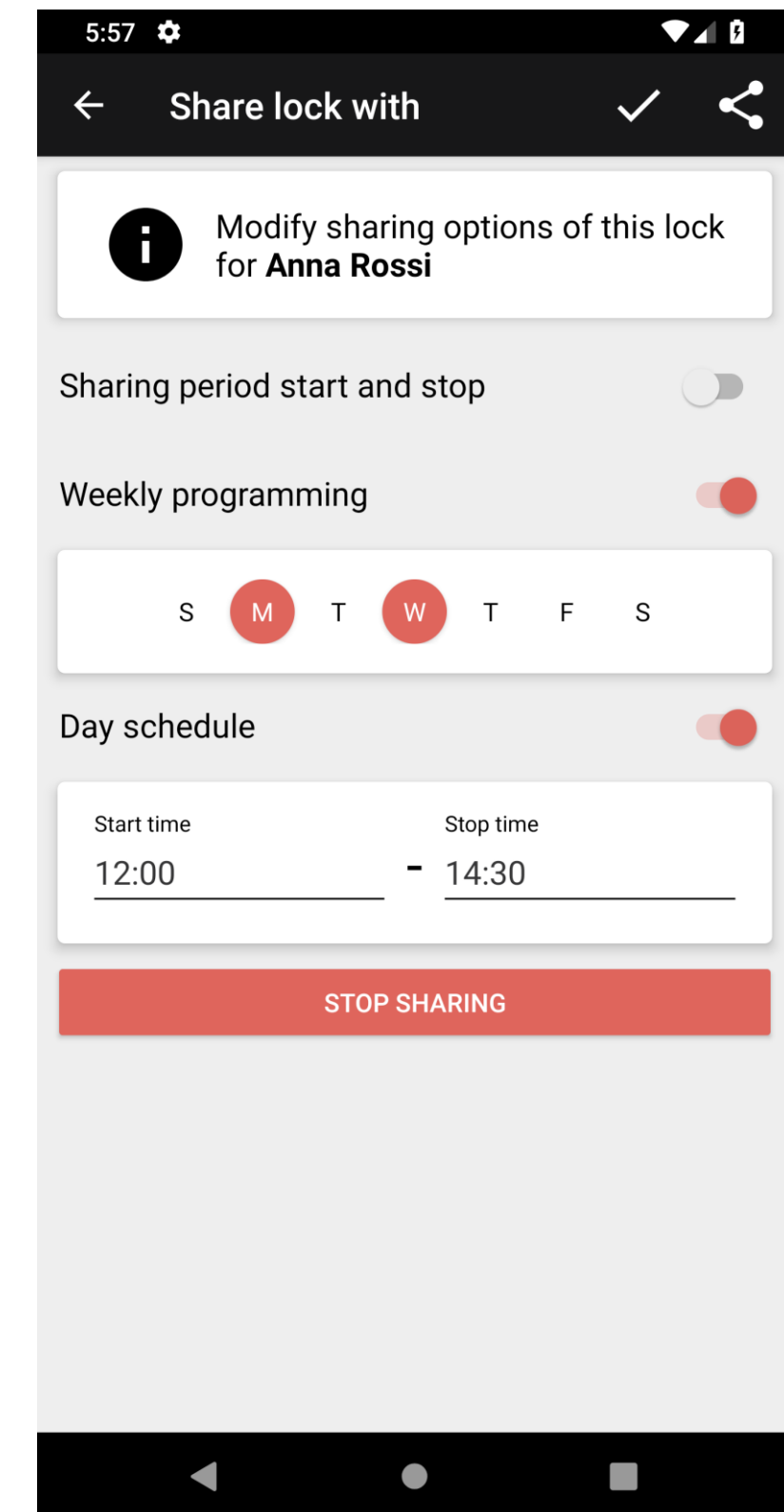
Note: Deleting and re-adding a lock will reset the settings, activity log and shared users for that lock. We strongly recommend changing your account password; details on changing your password can be found in the 'Account Settings' section.

Lost mobile – for shared user

If the lost phone is a shared user of the lock, the owner only has to remove the shared user from having access to the lock to secure.

The owner should:

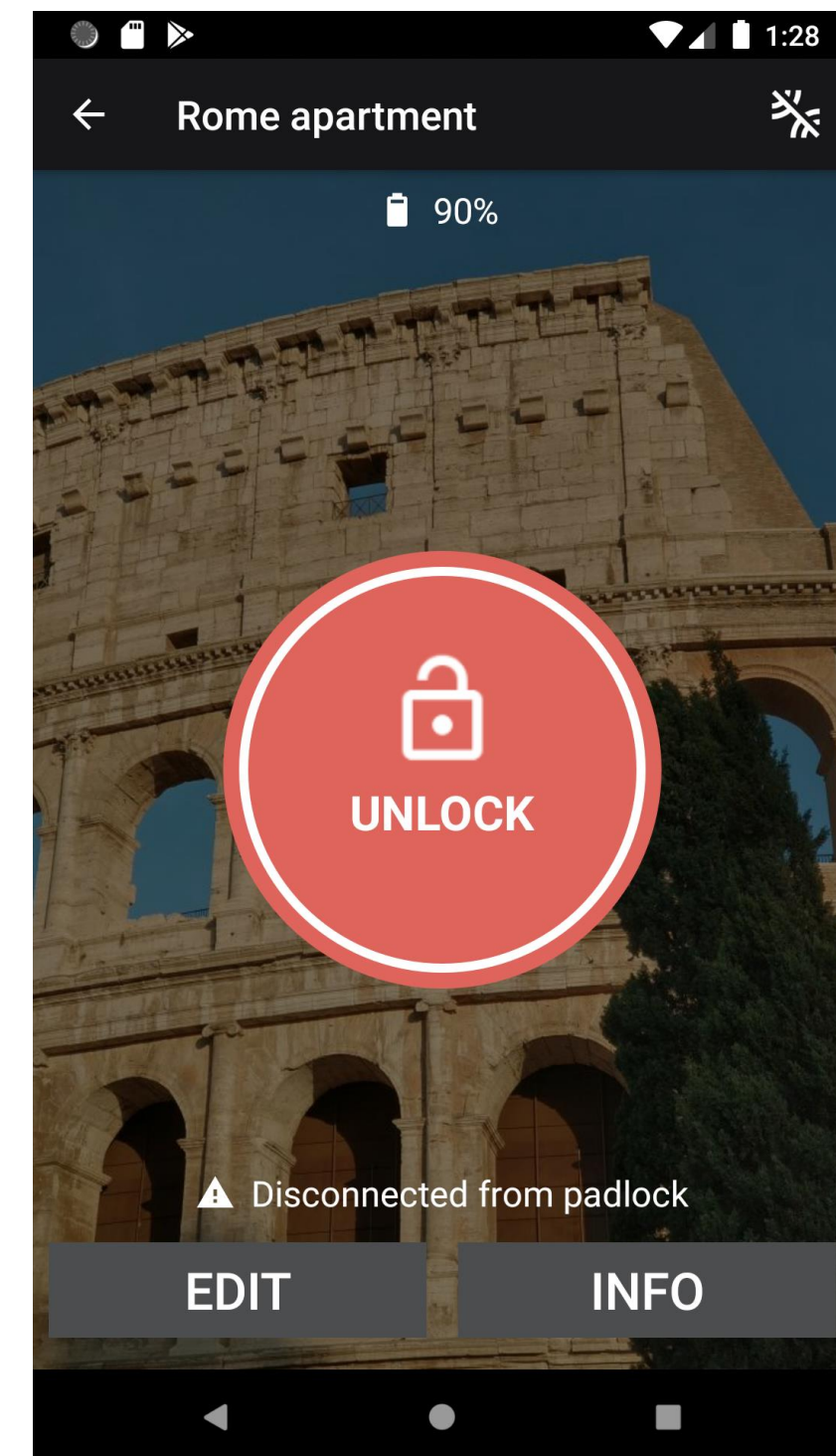
1. Chose a lock from the lock list screen.
2. Press the 'Info' button from the bottom section of the unlock screen.
3. Press on the name of the shared user you would like to delete.
4. A new page will open with sharing details.
5. Press 'Stop sharing' button



Note: Deleting and re-adding a lock will reset the settings, activity log and shared users for that lock. We strongly recommend changing your account password; details on changing your password can be found in the 'Account Settings' section.

Battery management and feedback

1. Choose any lock from the lock list screen.
2. You will see the battery level percentage displayed at the top of the screen for the lock.
3. The battery level is updated every time the application connects to the lock, but note that your device must directly connect to the lock; having a shared user access the lock will also update this display.



What to do if your lock runs out of battery power?

Plug in any standard USB cable (or use the cable supplied) and connect to a power source such as a power supply, car charger or laptop. Within just a few minutes, you will have enough power to unlock. Within approximately 60 minutes on a 2 amp power supply your lock will be fully charged

MODULES

Mechanical accessories

Bike Lock



E - Padlock



Key Case



360 LOCK

powered by

4storm



info@4-storm.com



www.4-storm.com



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FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.