Digital Picture Frame

User Manual

215KZ

Please read this manual before operating your Wi-Fi Cloud Photo Frame, and keep it for further reference.

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FCC Warning Statement

FCC Compliance:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
1)This device may not cause harmful interference, and
2)this device must accept any interference received, including interference that may cause undesired operation.

• 15.21 Information to user.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

• 15.105 Information to the user.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ✧Reorient or relocate the receiving antenna.
- ✧Increase the separation between the equipment and receiver.
- ✧Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ✧Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Exposure Warning Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

For USA: The frequency stability of all transmission frequencies of U-NII-1, U-NII-3 meets the requirements of 47 CFR FCC Part15.407(g), and the manufacturer declares that their transmission is maintained at Band U-NII-1, U-NII-3.

FCC ID: 2ATFT-215KZ

EU Declaration of Conformity

Shenzhen Kejinming Electronic Co.,Ltd

EU Declaration of Conformity

1. Apparatus model/Product (product, type, batch or serial number):

Product name: Digital WiFi Photo Frame

Model No.: 215KZ

Brand name: N/A

2. Name and address of the manufacturer or his authorised representative:

Manufacturer: Shenzhen Kejinming Electronic Co.,Ltd

Address: 1~6F, Block B7, Yintian Industrial Park, Xixiang Street, Bao'an Dist, Shenzhen

3. This declaration of conformity is issued under the sole responsibility of the manufacturer

4. Object of the declaration

Refer to the section 1

5. The object of the declaration described above is in conformity with the relevant Union harmonisation legislation:

☑ RED Directive (2014/53/EU)

☑ LVD Directive (2014/35/EU)

☑ EMC Directive (2014/30/EU)

6. References to the relevant harmonised standards used or references to the other technical specifications in relation to which conformity is declared. References must be listed with their identification number and version and, where applicable, date of issue:

Essential requirement		Applied standard	Refer to report
Article 3.1(a)	Safety	EN IEC 62368-1:2020+A11:2020	Refer to report
Article 3.1(b)	RED	ETSI EN 301 489-1 V2.2.3 (2019-11) ETSI EN 301 489-17 V3.2.4 (2020-09) EN 55032:2015/A11:2020 EN 55035:2017+A11:2020 ETSI EN 300 328 V2.2.2 (2019-07) EN IEC 62311: 2020	LCS220421009AEA LCS220421009AEB LCS220421009AEC
Article 3.1(c)	EMC	EN 55032:2015/A11:2020 EN 55035:2017+A11:2020 EN IEC 61000-3-2:2019/A1:2021 EN 61000-3-3:2013/A2:2021	LCS220421012AE

7. Notified body involved

None

8. Where applicable, description of accessories and components

Adapter	For AC Adapter Input: 100-240V~, 50/60Hz, 1.2A Max Adapter Output: 12.0V 3.0A, 36.0W

9. Additional information

The technical documentation as required by the conformity assessment procedure is kept at the following address for a period ending at least 10 years after the last product has been manufactured at the disposal of the relevant national authorities of any Member State for inspection:

10. Signed for and on behalf of Shenzhen Kejinming Electronic Co.,Ltd

Name: Dani Lee

Title: Product Manager

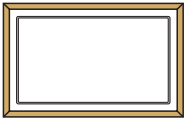
Email: info@kejinming.com

Signature: Dani Lee

Date of issue: P.R.C. 09/05/2023

Contents of box

Please make sure the following items are included in package.
If any item us damaged or missing, contact us anytime to get a new one for free .

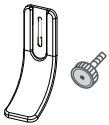


WI-Fi Cloud Photo Frame

Power Adapter
with Power Cable

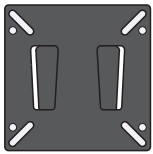
User Manual

Table stand need



Wall stand need

Screws for wall mounting

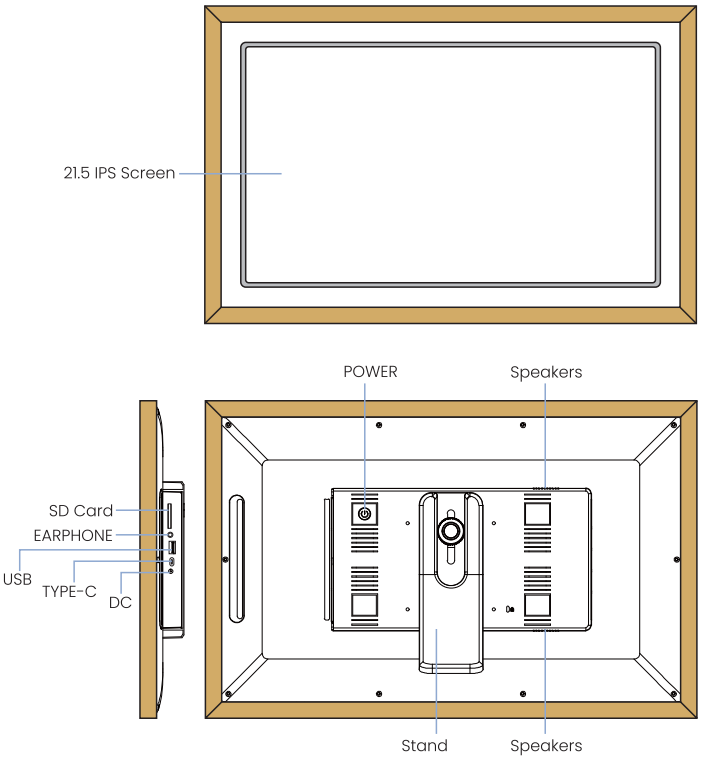


Screws for frame mounting

Remote Control need

Battery for
Remote control

Frame Features



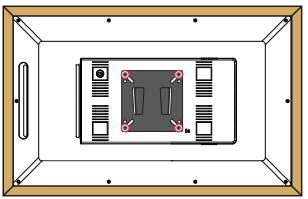
Getting Started

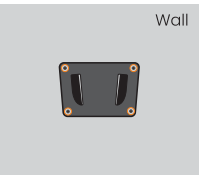
● Install the wall mounting stand

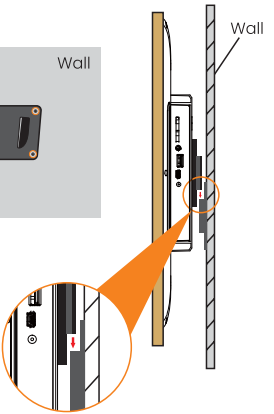
① Attach the bracket to the rear of the photo frame using screws, ensuring the narrower side is facing downwards.

② Secure another bracket onto a suitable location on the wall, ensuring the narrower side faces downwards.

③ Slide the bracket on the back of the photo frame into the wall-mounted bracket.

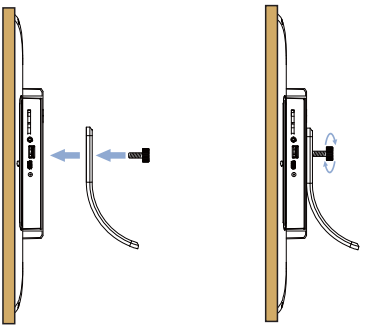






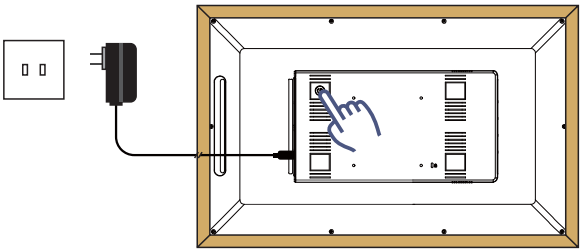
● Install the tablet stand

Fit into the frame bracket on the back. You can choose different height holes to control the frame angle.



● Power on

Connect the Power Cable to your frame and plug the Power Adapter into the wall socket, the frame will enter the system in seconds.



● Initial settings

There are several initial settings (Wi-Fi, Device info, Sleep Mode, etc.) when you enter the system for the first time.

● Connect to Wi-Fi

Select the Wi-Fi network you would like to connect and enter the password if required.
If your Wi-Fi network is not on the list, move your frame closer to your router, wait for seconds and check it again.

● Download the Uhale App

To send photos to your frame, by using the Uhale App for iOS or Android.

Download App

Search for "Uhale" on App Store / Google Play

Scan the QR code to download and install it on the mobile device.

Download on the App Store

Get it on Google Play

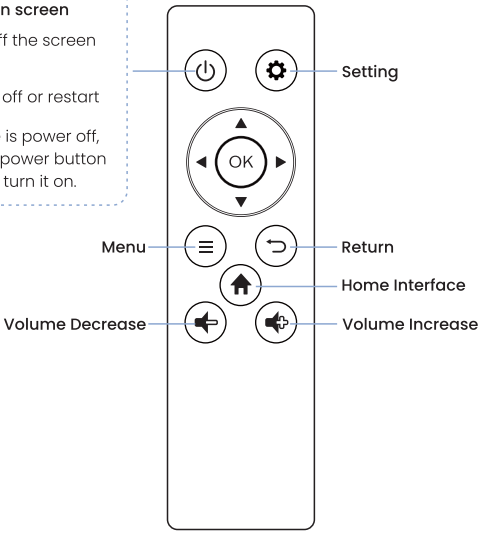
● Remote control

Turn off screen/Turn on screen

①Short press to turn off the screen or turn on the screen.

②Long press to power off or restart

NOTE: When the frame is power off, you need to press the power button located at the back to turn it on.



● Operation & Use Video

Do you want to learn how to use the 21.5" digital picture frame quickly ?
Please scan the QR code below to watch the video instructions.

Scan Me

Usage Video Link：https://bitly.lifepavilion.com/link/05/215kz_wood

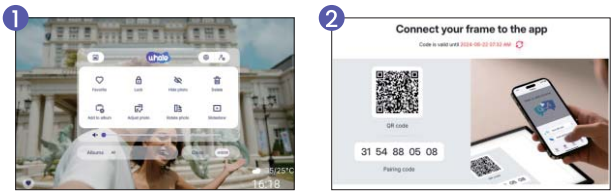
● Quick Setup

Setting Up Your Frame for the First Time

1. Upgrade: When you start your Uhale Frame for the first time, it may prompt you to upgrade to the latest version. It is recommended to complete this upgrade before proceeding.
2. Language Selection: Choose your preferred default language.
3. Wi-Fi Connection: Connect the photo frame to the internet via Wi-Fi.
4. Date and Time: Set the date, time, and time zone as needed.
5. Naming and Location: Name the photo frame (e.g, Jack's Frame) and set its location (e.g., Living Room, Kitchen, Office).
6. Quick Guide: Check the quick guide on the Uhale Frame for additional setup information.

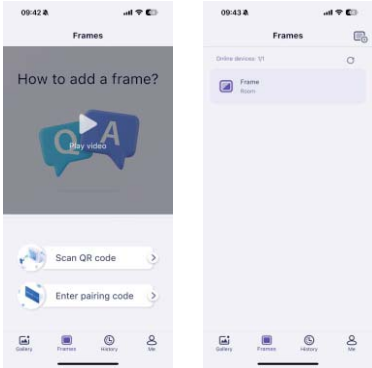
● Bind your frame

1. Make sure that your friend has downloaded and installed the Uhale App.
2. Choose the " " icon on your frame. A dialog will appear showing both QR code and SN code (valid for 48 hours).
3. Now share either the QR code or the SN code through your preferred way E.g. SMS, IM, phone call, to your friend.
4. Once the frame is connected to your friend's Uhale App, you will be able to find them on the sharing list on the frame.



● **New Tips to bind with frame**

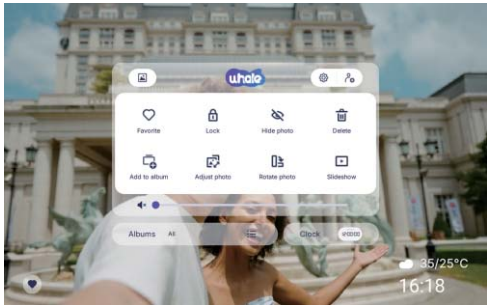
Open Uhale App, click the frame tag, either scan the frame's QR code or enter the pairing code to add the frame.



Connect: Once the frame is connected to your Uhale App, the frame will receive amessage on screen, and you will be able to find them in "manage account" on the frame. frame tag, either scan the frame's QR code or enter the pairing code to add the frame.

● **Navigating your frame**

Use the Remote Control left and right to browse photos, photos can be automatically rotated.
To access the menu bar, tap the ☰ on the Remote Control, this will show the menu. In the menu, you will find quick access to the add friends and the settings.
From the menu, it is also possible to make relevant settings for the currently displayed photos, such as hide, adjust, Repeat all, and Slideshow.



• Clock Themes

This Uhale Frame features several clock theme options as following, anytime you can easily switch the clock theme per your preference by below steps:

Option1: Tap on screen → Click "Clock"→ Swip Left or right to switch Clock

Option2: Click "Clock" at the bottom right corner on the screen → Click the screen one time again → Click "⚙" → Select one of them to display

• Weather

At the bottom right corner of the screen, you can find the day's weather details. Press the weather details for 3 seconds, and the weather forecast for the entire week will be displayed directly. You can choose to display or hide it per your wish.

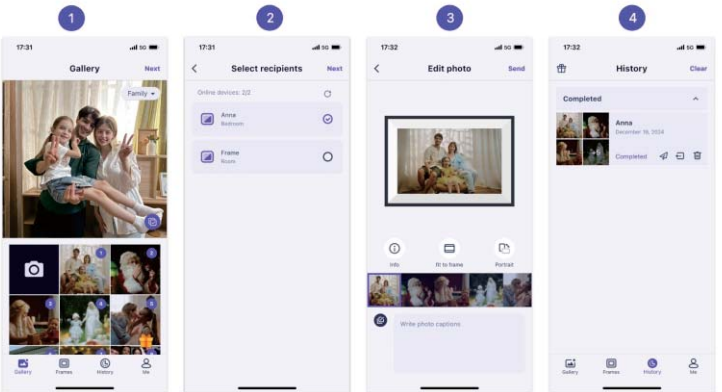
Share Photos and Videos

You can share photos and videos in three easy ways:

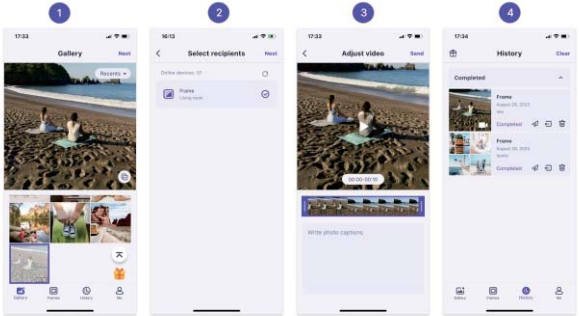
1.Uhale App

Quick Setup: The app serves as a transfer tool, allowing you to log in with either a visitor account or an email account.
Visitor Accounts: These accounts are temporary and do not save data in the cloud. If you uninstall or reset the app, your account and all associated information will be deleted.
Email Accounts: Your usage data (such as avatar, nickname, and photo frame settings) will be stored in the cloud. This data will remain accessible even if you uninstall or reset the app or change your phone.

Photo and Video Sharing Options:
Photo share: Select Pictures (maximum 100 at a time), Select Recepients, write Caption (also can choose the picture preview mode), finally click "Send " button to upload the picture.
Tips: if wanna to bulk upload pictures to the frame, please click this icon first. or you can only select one photo each time.

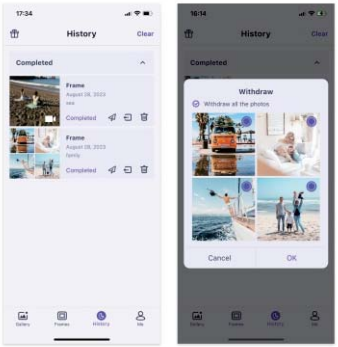


Video Share: Select video (only one video can be selected, 120 seconds length video) select photo frame - edit video (video length and video naming) - send.



History

You can check the status of your photo sending tasks and perform quick actions on the sending history page:
Clear: Clear the history data (doesn't delete tasks that are in the sending states)
Resend: Resend the photo or video to other frames.
Withdraw: Delete local historical data and corresponding data on the Recipient frame.
As long as the history record exists in the App and the frame is online, you can withdraw the photos.
Delete: Delete local history data (unable to restore after clearing on App, but won't influence it on frame)



Remote Setting Frame Via Uhale App

Now you can not only do the settings on the Uhale photo frame, but also can remotely adjust various settings in the Uhale APP on your phone anytime.

Open the Uhale app → frames → Click the name of the frame → Start to rename the frame or set the frame.

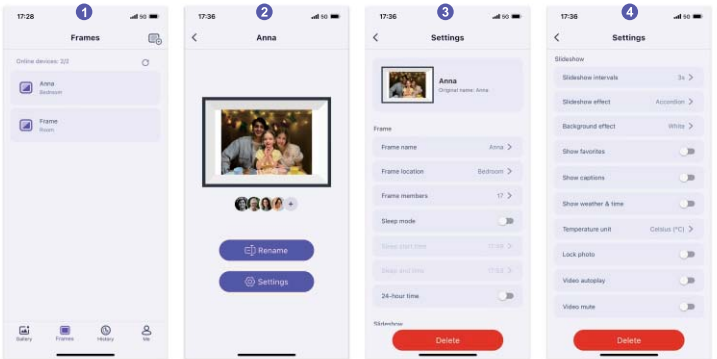
Rename frame: you can change the frame name which displayed on the Phone Uhale app anytime, but the name on the frame won't be changed.

Settings: you can remotely adjust the frame settings and slideshow settings.

Frame settings: including frame name, frame location, frame members, sleep modes, 24-hour format, etc.

Slideshow settings: including slideshow intervals, slideshow effect, background effect, show favorites/captions/weather &time, temperature unit, Lock photo, video auto play, video mute.

Attention: in this setting page, if you click the "delete" button, then this frame will be removed from your Phone App.

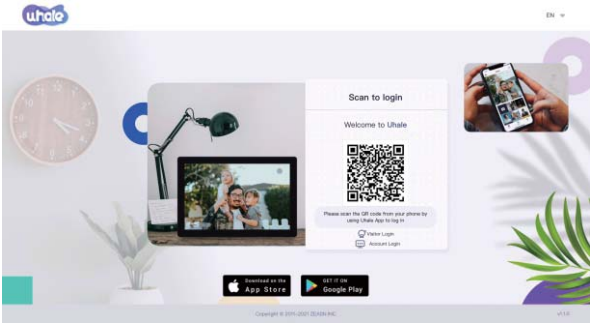


2. Uhale Web

Uhale Web is an online tool for transferring photos to Uhale Frames from your PC. Through Uhale Web, you can share up to 500 photos to the photo frame at once.

Log in and Log out:

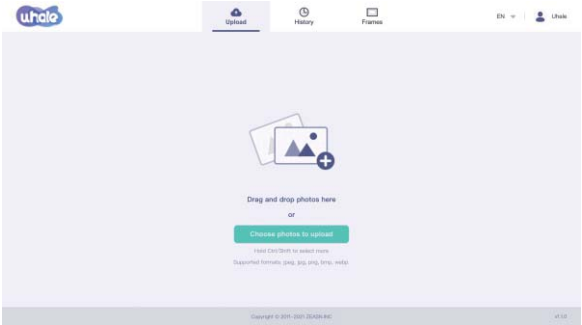
Visit the website to get access to Uhale Web: **https://uhale.zeasn.tv**
Download, install, and open the Uhale APP on your mobile device, find the QR code【scan】below to log in, or use visitor/account Login.
Note: After logging in, the webpage will automatically sync information from the app/account (such as avatar, nickname, and connected devices).



Log Out
To switch accounts for sharing, log out of the current account by clicking the upper right corner, and then scan the code to log in to another account.

Photo sharing

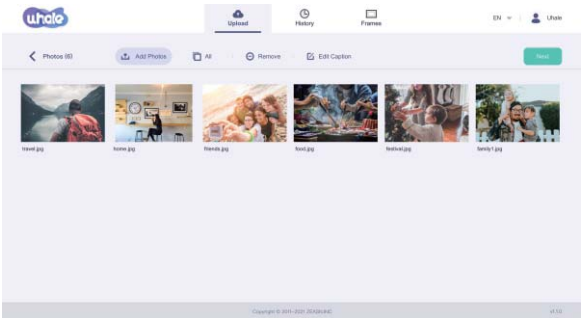
Photo selection



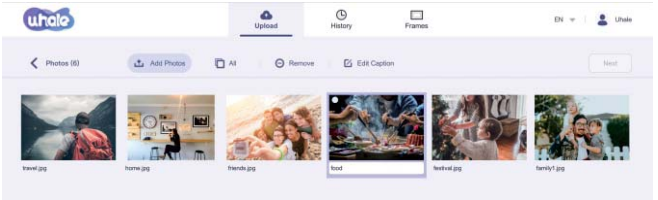
After logging in, select photos to share in two ways.
1) Click the button to open the local folder and select photos;
2) Drag photos or a folder directly to the area, then click [Next] to upload;
NOTE:
1) Hold down Ctrl or Shift batches or drag photo(s) to the area.
2) Supported Formats: jpeg, jpg, png, bmp, webp.

Photo editing

When the photos are on the list to be transferred, you can edit the photo information, such as adding other photos onto the existing list, renaming and removing photos.



Renaming a photo: Supports name re-editing for a selected photo.

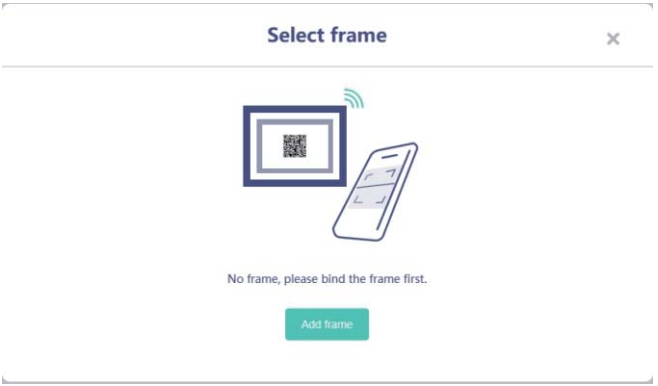


NOTE:
Exit the editing mode, select a photo frame to complete photo sharing. Photo(s) cannot be shared under editing mode.

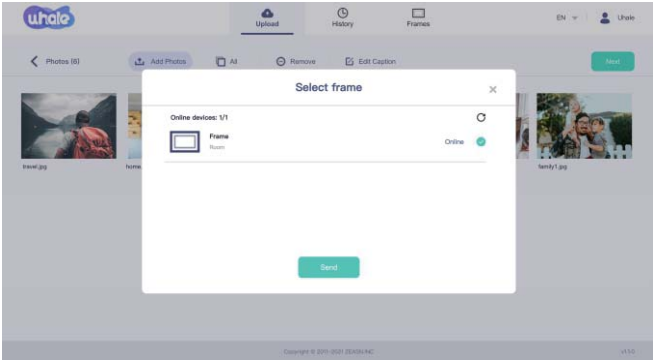
Frame selection

When finishing editing all photos, click [Next] to select a photo frame. If there is a binding device, the online photo frame information will be displayed; and if there is no binding device, you will be prompted to go to the APP to bind one.

Offline display:

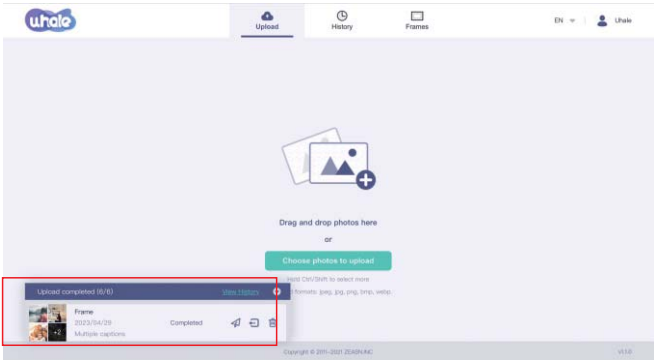


Online display:



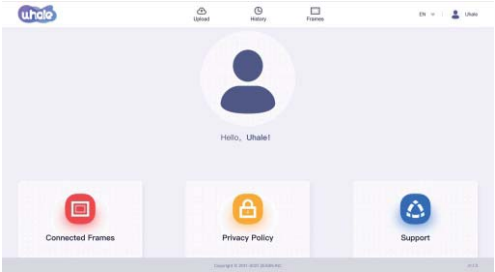
Send

Select the photo frame and click [Send]. Then, a task will be created in the taskbar. Check the photo sending progress on the page or click [History] to view it.



Profile

Basic information is displayed under the profile section.



1) Connected frames: Display information of connected frames, name, location and status.
2) Privacy Policy: Displays Privacy Policy and Terms of Use.
3) Support: Displays contact information of the support team.
4) Remove Account : Remove the account you selected by following the prompt information.

Photo sharing

The Taskbar displays the photo transfer tasks for users to check sending progress.
The Taskbar supports quick operations, including re-send, withdraw, delete and more.
1) View history: Click [View History] to jump to the history record. The functions of the history record are the same as Taskbar; but in here, you can view the transmission details of a single task.
2) Maximize/Restore down the Taskbar: When the taskbar is maximized, scroll up and down to view each transmission task; restore down to display in a smaller window.
3) Resend: Re-select the photo frame to send the photo(s) again.
4) Withdraw: Withdraw photo(s) from the photo frame.
5) Delete: Delete current task.

History

History obtains the same functions as Taskbar but in here, you can view the details of a task to check the transferring status of photo(s) (successful, transferring, failed).

3. USB Drive & SD Card

You can copy photos & videos to USB drive/SD card, then plug the USB Drive/SD card into the corresponding interface, and import photos to the frame through【Frame】-【Settings】-【Manage Photos】-【Import Photos】.
Surely, you can also direct playback photos & videos from the USB Drive/SD Card without importing.

Note:

1. Please format the SD card and USB drive to "FAT32" before use.
2. For best compatibility, we recommend using a 32GB SD card or USB drive,as 64GB and 128GB options may not work properly with the frame.

How to format the SD card and USB drive to FAT32"?

Note:
Formatting the SD card or USB drive will erase all data stored on that card or drive. Be sure to back up any important files before proceeding.

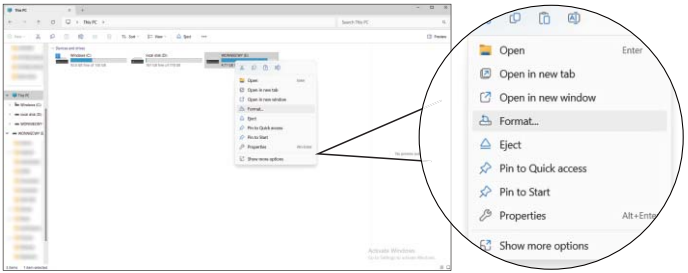
Step 1

Insert the SD card into your computer, open "ThisPC", and locate the new drive that represents your SD card.

Insert the USB drive into your computer, then open "ThisPC" and locate the new drive that represents your USB drive.

Step 2

To check the format of your SD card or USB drive, open "This PC," right-click on the drive, and select "Format". This will display the current file system format of your device.



Clicking "Format" will open the above interface. Choose "FAT32" to format your SD card or USB drive.

Manage Photos

• Memory usage

The Manage Photo section shows you the number of photos stored in the frame and the storage space occupied/remained.

• Show/Hide photos

Select the photo you want to hide by tapping the photo. Hidden photos will not be deleted from the frame and can be re-displayed at any time. Use to select or deselect all photos.

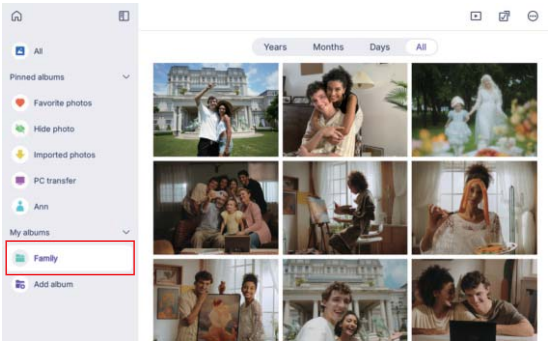
• Favorite photos

Select the photo you want to remove from the favorite photos by tapping the photo.

• Add to album

Add current photo to album. You can either select an existing album to store it in or create a new album and add the photo there. Once added, the photo will remain stored in the album.

Click the " " button to play only the photos and videos in the currently selected album.
Click the " " button to select the photos you want. You can add them to Favorite, Hide, Add to album, Remove from album, and Export.
Click the " " button to select photo display order, the Filter type (All/Photos/Videos). Album name, Delete album.



• Delete photos

Select the photo you want to permanently delete from the frame by tapping the photo.
Use to select or deselect all and to delete the selected photos.
You can also withdraw photos/videos which are already sent to frame from Uhale mobile app (Note: Withdraw only works when history is retained and the frame stays online).
To withdraw: In Uhale “history” - select the icon of the ones you would like to withdraw.

● Import photos

Allows you to import photos from USB Drive/SD Card.
——How to import photos to your frame?
1. Insert a USB Drive /SD Card into your digital frame.
2. Select the photos you want to import into the photo frame.
3. Tap on the import button to start the import process.
Once the import process is complete, your selected photos will be available for display on your digital picture frame.

● Export photos

Allows you to export photos from the digital frame to a USB Drive/SD Card.
——How to export photos from your frame to a USB Drive/SD Card?
1. Select the photo you want to export from the photo frame.
2. Tap the export button to start the export process.
Once the export process is complete, the selected photo will be saved onto the USB Drive/SD Card, allowing you to transfer it to other devices or store it as a backup.

● Best wishes

Here you can view the history of blessings received, including time, title, sender, etc.

Manage account

This section shows all the accounts authorized to send photos to your frame.

- **Add a new account**

To add a new authorized account, then share the displayed SN or QR code with your friend.

- **Delete Account**

To remove an account from the list, just click the account name, then a prompt will appear for you to choose. Please confirm whether you want to delete all photos sent by this account before clicking "OK"; the account will be removed from the list!

ATTENTION: You can ignore this info if you do not hope to delete all photos sent by that account user !

Functional Overview

Settings

My frame	Frame name	Set/Change the name of the frame. The frame name is also displayed in connected mobile devices, under the list of connected photo frames in the App.
	Frame location	Set/Change the location of the photo frame. This location is displayed in the list of connected photo frames of your friends and family, helping to identify multiple frames.
	Set time zone	Set time zone for a photo frame.
	Set language	Set language used for a photo frame.
	Auto sync date & time	Use network-provided time.
	Set date/time	The date and time can be manually adjusted after the automatic date&time is turned off.
	Use 24-hour format	Enable and disable the 24-hour clock.
	Power	Power off / Restart / Sleep

Display settings	Sleep mode	when the sleep mode is on, the screen is turned off during a specific time to reduce energy consumption. The default setting is to turn off the screen at 20:00 and turn it back on at 08:00. This can be changed by setting your preferred sleep mode start time. Photos can still be received when the sleep mode is on.
	Weather & Time	Enable and disable the weather and time. When enabled, the weather and time are displayed on the home page, and when disabled, they are not displayed.
	Set weather	View weather specific information and search to switch to other cities.
	Temperature unit	Supports Celsius and Fahrenheit switching.

Photo settings	Timer	Set the photo display time interval.
	Fill frame	This function is to change the scaling of all current photos on the frame or not.
	Slideshow	There are four slides to choose from here, Default, Shuffle, Scale In Out, Accordion
	Video related settings	Video Autoplay: when turned on, video will be automatically played; when turned off, video will be paused. Playback Audio: when turned off, the video will be muted; when turned on, the video will be played with a preset volume. Video volume setting: Adjust the video volume of the photo frame.
	Live photo autoplay	Turn on this button to play live photo.
	Playback Mode	Repeat all/Single repeat

Notifications	Notification volume	Adjust the notification volume of the photo frame.
	Show Notifications	Enable for notification, disable to stop(Wi-Fi connection, New friends, Storage space, New photos)

Backup and restore	Backup	Backup frame to external storage (e.g. SD card/USB flash drive) Tap to make a backup of your photos by remote control. The time of the last successful backup is also displayed here. Any existing backup on the external storage will be overridden!
	Restore from backup	Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under "Backup" frame to external storage (e.g. SD card/USB flash drive). if e.g. the last backup is too old or if no backup is made, then press the "Backup" frame external storage (e.g. SD card/USB flash drive)"button" to make a new backup. NB: If you wish to restore a backup on a frame that has already been set up, please make sure that both frames are updated to the latest version beforehand.
	Reset Frame	This is done by pressing the "Reset Frame" button. This operation will delete all the data on the frame and reset the frame to its factory preset values. After a successful reset, select the "Restore from backup" button to restore the data.

WiFi	Set the Wi-Fi connection, Wi-Fi details, Add a hidden Wi-Fi, Refresh Wi-Fi list
Help	Give feedback、FAQ、Guide、Privacy policy、Companion APP、Support
About	Software version update、Build Number、System version、MAC、Terminal ID

More meaningful functions

● Favorite

Choose the on the screen to favorite the current photo or video.

● Best wishes

Show the wishes sent by your family or friends.

You can manage the blessings in 【Settings】-【 Manage photos】 - 【Best wishes】.

How to send out wishes?

1) Open the Uhale APP on your phone. Tap the【Gift】icon.

Note: Please upgrade the APP to version 3.14 or above.

2) Write down your wishes in text.

3) Select a style.

4) Choose a frame(s) you would like to send wishes to.

FQA

1. Is the frame install a battery?
Answer: No, this photo frame without a battery, it can only work by supporting an adapter.

2. Why can't I power on when I plug in the adapter and press the power button?
Answer: You need to confirm whether the adapter is plugged in, and also check whether the power supply is calling.

3. Can I share the photos to friends and family through the frame?
Answer: Yes, you can share photos and videos with friends and family through the website or Uhale APP.

4. What kind of app should I download for the photo frame?
Answer: To send photos to your frame, use the Uhale app for iOS or Android.
Find the Uhale app on: Google play by searching for "Uhale"or App Store by searching for "Uhale".

5. Can this digital frame operate with a 220V outlet?
Answer: Yes, this digital frame operate with 110-220V outlet.

6. Can I send photos to the frame by mail?
Answer: No!
Way one: transfer photos to digital frame via "Uhale" App.
Way two: import photos to digital frame via SD card.
Way three: transfer photos to the digital frame through the website.
Way four: import photos into the digital photo frame via USB flash drive.

7. Can I transfer photos from my computer to the frame?
Answer: Yes!
Way one: Transfer computer photos to photo frame via website: **https://uhale.zeasn.tv**
Way two: Transfer the photos on the computer to the SD card, and then insert the SD card into the photo frame to import the photos to the frame.
Way three: Transfer the photos on the computer to the USB flash drive, then insert the USB flash drive into the photo frame to import the photos into the photo frame.

8. Are my photo transfers safe?
Answer: Absolutely safe! Our digital frames are authorized genuinely by "Uhale" App company, so there is no need to worry about photos and videos being leaked.

9. Can I use a USB flash drive to directly upload photos or videos?
Answer: Yes, you can import the photos in the USB flash drive into the photo frame, or you can choose not to import and view the photos in the USB flash drive directly.

10.How to send best wishes?
Answer: Open the Uhale APP on your phone. Click the [Gift] icon, select a style, edit the text and send it to the photo frame which would like to send wishes to.

Contact Us

* If there is a malfunction of the machine or damage to any part of the machine, stop using it and consult a licensed electrician for repairs.
* Do not attempt to modify or repair the machine yourself. If you have any problem with the product, please don't hesitate to email us at:

215kz-uhale@eitack.com

We will reply to you within 24 hours and give you the best solution. Thank you!

Digital Picture Frame

User Manual

Scan Me

Scan QR Code
Get the usage video