

Overview

Product name	Product Photoes
PETFON Box	 A black, rectangular PETFON Box with a hinged lid. The lid is open, revealing two circular compartments inside. The box has a matte finish and a small circular button on the front.
P0102B	 A black, rounded rectangular device with a white diagonal stripe. The stripe contains the text "PETFON Pet Manager System".
P0102A	 A black, rounded rectangular device with a white diagonal stripe. The stripe contains a power button icon and a circular arrow icon.
LOOP	 A black, rounded rectangular device with a white diagonal stripe. The stripe contains a power button icon and a circular arrow icon.

Connect to your smart phone

- 1、 Register on <http://www.petfon.com>, or scan QR Code. The PETFON app is available on Android and IOS.
- 2、 Open the PETFON Box, tap the charging button, and activate the P0102A&B. Green lights on P0102A&B will flash, These indicate P0102A&B are ready to be paired.
- 3、 Open the PETFON APP on your smartphone and tap “Click here to scan device”. Keep the P0102A&B close to your phone. The App will pair your phone with P0102A&B via bluetooth.
- 4、 After the Bluetooth connection is established, put BAND on P0102A&B. Put P0102B on your pets. Carry P0102A with you. Now you can track your pet with PETFON.

Product Specifications

P0102A&B

Product Specifications	Relative Parameter
Bluetooth:	Bluetooth4.2
GPS	GPS/Glonass
Wi-Fi	802.11 b/g/n
Lora	902MHZ-928MHZ
Battery:	350mAh
Sensor:	Six axis (accelerator) Sensor
Speaker:	1 W

Battery Type:	Lithium-ion
Weight:	P0102A 23.7g P0102B 27.6g
Dimension:	42mm*42mm*18mm
Operating Temperature:	-20 — 60°C
Operating Range:	Up to 1km in open area
Waterproof :	IP65

Petfon box

Product Specifications	Relative Parameter
Battery:	3000mAh
Battery Type:	18650
Weight:	143.6g
Dimension:	122mm*57mm*53.5mm
Operating Temperature:	-20 — 60°C

Caution

Location Hazard:

To ensure safety of the user, do not use the device near hospitals, pacemakers, on the plane, or any other areas /times that restrict the use of electronic devices.

Do not use near gas stations or any other inflammable environments (areas that might contain inflammable gas, gun powder, or other flammable substances).

Do not use in areas/times that restrict wireless electronic products.

Device Malfunctions (signs of smoke, smell, heat etc) Immediate stop using the product if you discover signs of smoke, unusual smell, heat or other unusual state from the device. Turn off the areas that might contain flammable substance to avoid fire disasters.

Please contact Petfon customer service to receive instructions.

Other Cautions:

Do not disassemble or customize the device.

Do not immerse device in water, or burn the device.

Do not strike, throw or put pressure on the device.

Always use the designated charger to charge the device, check the voltage and amperage on your charger.

Do not leave device in direct sunlight or damp environments for long periods of time.

Any Changes expressly or modifications not approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RSS Warning

This device complies with ISED license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause

undesired operation of the device. Under ISED regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by ISED.

Cet appareil est conforme aux normes RSS exemptes de licence ISED. Son fonctionnement est soumis aux deux conditions suivantes: (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris les interférences pouvant entraîner un fonctionnement indésirable de l'appareil. En vertu des réglementations ISED, cet émetteur radio ne peut fonctionner qu'avec une antenne d'un type et un gain maximal (ou inférieur) approuvé pour l'émetteur par l'ISED.

SAR tests are conducted using standard operating positions accepted by the FCC/ISED with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

Before a new model device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC/ISED. Tests for each device are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC/ISED.

For body worn operation, this model device has been tested and meets the FCC/ISED RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 0 mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

Les tests SAR sont effectués à l'aide de positions de fonctionnement standard acceptées par la FCC / ISED avec l'appareil transmettant à son niveau de puissance certifié le plus élevé dans toutes les bandes de fréquences testées, bien que le SAR déterminé au niveau de puissance certifié le plus élevé, le niveau SAR réel de l'appareil en cours d'utilisation peut être bien en dessous de la valeur maximale. Avant qu'un nouveau modèle d'appareil soit disponible à la vente au public, il doit être testé et certifié par la FCC qu'elle ne dépasse pas la limite d'exposition établie par la FCC / ISED, des tests sont effectués pour chaque appareil dans les positions et les endroits requis par la FCC / ISED.

Pour le fonctionnement porté sur le corps, ce modèle d'appareil a été testé et est conforme à l'exposition RF de FCC / ISED lorsqu'ils sont utilisés avec un accessoire conçu pour ce produit ou avec un accessoire qui ne contient pas de métal et positionne le combiné à 0 mm minimum du corps.

Le non-respect des restrictions ci-dessus peut entraîner une violation des consignes d'exposition aux RF.

Customer Service

If you have any questions or concerns regarding the device's usage, maintenance, safety and others, please contact service at support@petfon.com. For terms and regulations, please visit www.petfon.com.

Warranty

Every Petfon device comes with an unconditional exchange within 30 days of receipt and a one-year limited warranty. Limited warranty applies to anything malfunctions from the chart below. Please contact support@petfon.com for more help before sending us back the device.

This Warranty Covers Following

- (i) Damage due to structural or material problem
- (ii) New device cannot be switched on or operated after fully charged
- (iii) Unable to charge
- (iv) Button malfunction
- (v) No display
- (vi) Unable to pair devices with phone via bluetooth

This Warranty Does Not Cover

- (i) Product accessories such as chargers, modifications, etc.
- (ii) Any services offered to you by Petfon.com or any third party in connection with the device.
- (iii) General wear and tear.
- (iv) Defects or damage resulting exposure to liquid, moisture, dampness, sand or dirt.
- (v) The Product has not been purchased directly from Petfon, Inc..

For App malfunctions, please tap open "Contact Us" under "Me" on the App and tap "Report an Issue". Our technical team will receive your report directly. We are grateful for your feedbacks and reviews!