

# INSTRUCTIONS



## Specifications

Input Voltage	120V AC/60Hz
Max Output	1800W
Operating Temperature	-5°C~45°C(~23°F~113°F)
Wireless Frequency	2.4GHz
Wireless Standard	IEEE802.11 b/g/n
Supported Operating Systems	Android 4.1 and above or iOS 8.0 and above

## Download the TreatLife APP



Please scan the QR code or download the TreatLife APP on the APP Store or Google Play.

### 1. Register or Log In

- Scan the QR code to download the “TreatLife” Application.
- Tap “Register” to create an account.
- Enter your phone number to get a verification code and create a password. Or, choose “Log in” if you already have a TreatLife account.

### 2. Configure the APP to the Plug

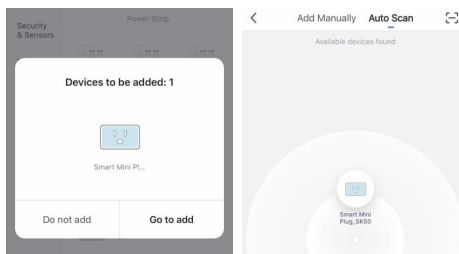
- Preparation: Ensure the Plug is connected to power; Ensure your phone is connected to your WiFi router and is able to connect to the internet.

**Note: This plug only supports 2.4Ghz networks. If you are connected to a 5Ghz network, please switch to the 2.4Ghz Network**

## Plug Pairing

### 1. Default Mode (EZ Mode)

- First, plug in the device and ensure it is receiving power.
- Press and hold the power button for about 5 seconds then confirm the indicator light is blinking rapidly.
- Open the “TreatLife” APP and it will find the plug automatically. Select the “Smart Plug (WiFi)” in the “Electrician” options.
- If the plug is not automatically discovered, click the “+” at the top right of the plug list and select Auto Scan to automatically search for the plug.
- Follow the steps in the APP to complete the plug pairing.



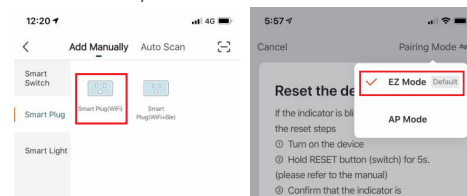
**Note: Please complete the pairing process within 3 minutes after the plug is reset.**

### 1. EZ Mode (Manual Mode)

**Note: please use one of the following pairing methods if the automatic mode above did not work.**

- Click the “+” symbol in the upper right corner of the device list, and select “Smart Plug (WiFi)” in “Electrician” options.
- Press and hold the on/off button for 5 seconds until the red indicator light blinks rapidly.

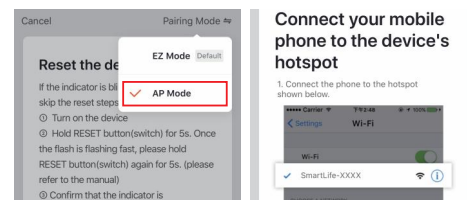
- Tap “Confirm indicator rapidly blink”;
- Enter your Wi-Fi Password; Wait for the plug to complete the connection. Devices have added successfully.



### 2. AP Mode

If you can not configure the plug successfully with the default mode, please try to connect with AP Mode.

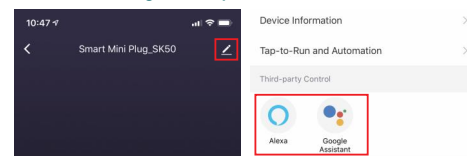
- Click the “+” symbol in the upper right corner of the device list, and select “Smart Plug (WiFi)” in “Electrician” options.
- Tap “AP Mode” on the top right corner.
- Press and hold the on/off button for 5 seconds until the red indicator light blinks rapidly. Then press and hold for 5 seconds again until the indicator light blinks slowly.
- Tap “Confirm indicator slowly blink”
- Follow the APP steps to complete the plug pairing.



## Link TreatLife to Alexa / Google Assistant

- Go to TreatLife> >More for instructions to link Alexa/Google Assistant.

**Note: Please log in with your TreatLife account.**



## Key Steps to Link the Alexa Skill

- Click the Alexa icon, sign in to your Amazon account, and open the “Alexa Skills” link from the “Echo & Alexa” menu.
- Search for the “Smart Life”, and tap “Enable”.
- Enter your “TreatLife” APP Account and Password, then tap “Link Now” to enable the Skill.

## APP Setting

### Resume Power State:

- Configure the device to resume its last power state (on or off) when power is restored to the device.

### Indicator Light Control:

- The LED indicator on/off status can be configured in the APP.

### Child Lock:

- Enable this setting to disable the on/off button to prevent children from turning the plug on or off by mistake. (Press the button 4 times within 5 seconds to disable this setting)

## Troubleshooting

### Can't connect to the APP.

- Make sure the red indicator light is blinking when you are attempting to connect to APP.  
Default Mode Pairing: Red Indicator light Blinking Rapidly.(3 times per second)  
AP mode Pairing: Red Indicator light Blinking Slowly.(2 times per second)
- Finish the pairing within 3 minutes when the red indicator light starts blinking. (Refer to “Me-FAQ&Feedback” in the APP)
- Move the plug closer to your wireless router to ensure there is a strong Wi-Fi signal.
- If your router is 2.4Ghz & 5Ghz dual-band, the 2.4Ghz band may not be turned on. Please configure the router settings to turn on the 2.4Ghz band.
- Make sure you entered the correct Wi-Fi password.

### Can't connect to the Alexa/Google assistant.

- Check whether the Alexa / Google Assistant APP is correctly configured with the TreatLife APP account.

- Check whether the device name is duplicated.
- The device name of TreatLife APP must be the same as the device name in Alexa / Google APP.
- Please refer to the manual instruction or “Me-FAQ & Feedback--All-Third-party control issues” in the APP to reconnect to the Alexa / Google Assistant.

### Plug stops working after previously working

- Remove the plug from the outlet and reinsert it. Also, try moving the plug to a different outlet that is closer to your wireless router.
- If the plug still doesn't work, please contact our support team.

### The timing function does not work properly.

- Check whether the device is offline. The device can't perform the timing function when offline.
- Remove the plug from the APP, then reset the plug and re-pair with the APP.
- Check whether there are any conflicts in the settings such as Schedule/ Countdown / Circulate / Random / Inching.
- You can also check “Me-> FAQ & Feedback” information in the APP.

### FCC Caution:

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful

interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### ISED Warning:

This device complies with Innovation, Science, and Economic Development Canada's licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance. The minimum distance from body to use the device is 20cm.

Le présent appareil est conforme Après examen de ce matériel aux exigences de la norme de l'Innovation, Sciences et Développement économique Canada, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquiescer les informations correspondantes. La distance minimale du corps à utiliser le dispositif est de 20cm.

## Need Help?

✉: [Support@treatlife.tech](mailto:Support@treatlife.tech)

Tech Support: [www.treatlife.tech/pages/support](http://www.treatlife.tech/pages/support)