

User Manual

Model: J10
FCC ID: 2AMPAJ10

Safety precautions

Before using your device, please thoroughly read the following safety precautions.

- User manual is for reference only. Descriptions here are based on the default setting.
- The actual product, depending on different regions, service providers, or model specifications, may vary.
- Large files or games that require high CPU and RAM usage will affect the overall performance of the device.
- Software, sound sources, wallpapers and other media provided with this device shall not be used for any commercial purpose. Users who illegally use the media would be completely responsible for infringing the copyright laws.
- Data services, such as uploading, downloading and auto-syncing, incur additional charges. Therefore, it is recommended to use Wi-Fi network when coming to large data transfers.
- If you have questions about the pre-installed apps on the device, contact a Service Centre. As for user-installed apps, please contact service providers.
- Modification of device's operating system or installation of unauthorized third-party software may damage your devices, cause data loss and even put your personal information in danger. These actions violate the device license agreement and will void your warranty.

Touchscreen

Tapping

To open an app, to select a menu item, to press an on-screen button, or to enter a character using the keyboard on the screen, tap it with your finger.

Dragging

To move an item, tap and hold it and drag it to the target position.

Tapping and holding

Tap and hold an item or the screen for more than 2 seconds to access available options.

Double-tapping

Double-tap on a message conversation to zoom in. Double-tap again to return.

Swiping

Swipe to the left or right on the Home screen or the Apps screen to view other panels. Swipe upwards or downwards to scroll through a webpage or a list of items, such as contacts.

Spreading and pinching

Spread two fingers apart on a webpage, map, or image to zoom in a part. Pinch to zoom out.

Home screen

Home screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more.

To view other panels, swipe to the left or right, or tap one of the screen indicators at the bottom of the screen.

Tap and hold an app or a folder from the Apps screen, and then drag it to the Home screen.

To add widgets, tap and hold an empty area on the Home screen, tap Plug in, tap and hold a widget, and then drag it to the Home screen.

Moving and removing an item

Moving

Tap and Adding items

1. Hold an item on the Home screen, and then drag it to a new location.
2. To move the item to another panel, drag it to the side of the screen.
3. You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

Removing

To remove an item, tap and hold the item. Then drag the item to the delete area at the top of the screen.

Creating folders

1. On the Home screen, tap and hold an app, and then drag it over another app.
Drop the app when a folder frame appears around the apps.

2. A new folder containing the selected apps will be created.

3. Tap Enter folder name and enter a folder name.

To add more apps to the folder, tap and hold another app, and then drag it to the folder.

Lock screen

Pressing the Power key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

To unlock the screen, press the Power key and swipe in any direction.

You can change the way that you lock the screen to prevent others from accessing your personal information.

On the Apps screen, tap Settings → Security&location → Screen lock , and then select a screen lock method. The device requires an unlock code whenever unlocking it.

Notification panel

Using the notification panel

When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.

Using quick setting buttons

Tap quick setting buttons to activate some features. Swipe to the left or right on the buttons area to view more buttons. To view more detailed settings, tap and hold a button.

Applications

Phone

Introduction

Make or answer voice calls.

Contacts

Introduction

Create new contacts or manage contacts on the device.

Messages

Introduction

Send and view messages by conversation.

Photos

Introduction

View and manage photos and videos stored in the device.

Files

Introduction

Learn fast and fun to open your all stored in the cell phone store pictures, movies, music, documents, and other types of files.

Sound Recorder

Introduction

Use different recording modes for various situations, such as in an interview. The device can convert your voice to text and distinguish between sound sources.

Calculator

Introduction

Mobile phones directly perform mathematical calculations, switch to a scientific calculator landscape.

Clock

Introduction

Set alarms, check the current time in many cities around the world, time an event, or set a specific duration.

Settings

Introduction

Customise settings for functions and apps. You can make your device more personalised by configuring various setting options.

Calendar

Introduction

Used to record the date and other related information.

Google apps

Google provides entertainment, social network, and business apps. You may require a Google account to access some apps. Refer to Accounts for more information.

To view more app information, access each apps in the help menu.

Tips:Some apps may not be available or may be labelled differently depending on the region or service provider.

Chrome

Search for information and browse webpages.

Gmail

Send or receive emails via the Google gmail service.

Maps

Find your location on the map, search for locations, and view location information for various Places.

YT Music

Discover, listen to, and share music on your device.

Play Movies & TV

Watch videos stored on your device and download various content to watch from the Play Store.

Drive

Store your content on the cloud, access it from anywhere, and share it with others.

Play Store

Browse, download, and purchase third-party apps on Google Play.

YouTube

Watch or create videos and share them with others.

Photos

Manage photos, albums, and videos that you have saved on the device and uploaded to Google+.

Google

Search quickly for items on the Internet or your device.

Troubleshooting

Before contacting the Service Centre, please attempt the following solutions. Some situations may not apply to your device.

The touchscreen responds slowly or improperly

If you attach a protective cover or optional accessories to the touchscreen, the touchscreen may not function properly.

- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is updated to the latest version.
- If the touchscreen is scratched or damaged, visit a Service Centre.

Your device does not turn on

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

Calls are not connected

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using a headset, ensure that it is properly connected.

Your device displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

A cellular network or the Internet is often disconnected or audio quality is poor

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You may have connectivity problems due to issues with the service provider's base station.
- Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:

- Password: When the device lock feature is enabled, you must enter the password you set for the device.
- PIN: When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- PUK: Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- PIN2: When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

The battery icon is empty

Your battery is low. Charge the battery.

The battery does not charge properly (For Service-approved chargers)

- Ensure that the charger is connected properly.
- Visit a Service Centre and have the battery replaced.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference..

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This Smart Album meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: J10 (FCC ID: 2AMPAJ10) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification when properly worn on the body is 1.267W/kg. This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 0mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.