

# D'call

## VT26W Guide



Virtual Trunk Pre Ltd

### Note

- Before using the product, please read the Operating Guide to fully benefit from it.
- Warranty period is 1 year from date of purchase.
- The property right of all parts in this product including fittings and relevant accessories belong to Virtual Trunk Pte. Ltd. (The "Company"), any unlawful imitation, reproduction, extract and/or translation is not permissible without the written consent and permission from the company.
- This product involves constant upgrading and/or improvement, our company reserves the right to change the specifications of software and/or hardware mentioned in this operating guide without any prior notice. The product specifications and information mentioned in the operating guide are for reference only.
- Please more careful for the clip when use it.

### Check list

- Please check the following accessories before you discard the packing material. Please contact your local dealer immediately if there is any missing or damage parts.

Accessories	Quantity	Accessories	Quantity
VT26W (with Belt Clip)	1	Desktop Charger	1
Antenna	1	USB Data Cable	1
Battery	1	Lanyard	1
Charging Plug	1	Quick Start Guide	1

### 1. Overview of VT26W



### Power/volume Knob

Turn the power/volume knob clockwise to on the IP smart terminal and / or increase volume.

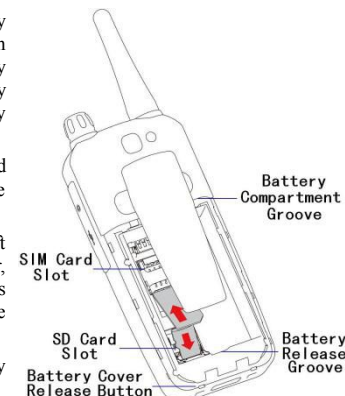
Turn the power/volume knob anticlockwise to decrease the volume and / or off the IP smart terminal.

### LED indicator light

Operating state	Indication
USB Charging	Red (Blinking)
Network Search	Yellow (Steady)
No Network	Red (Steady)
Standby Mode	Green (Steady)
PTT	Green, (Steady)
PTT Receiving/Queuing	Green (Blinking)
Emergency Initiation	Yellow (Blinking)
Emergency Call Ongoing	Yellow (Steady)
Low Battery	Yellow (Steady)

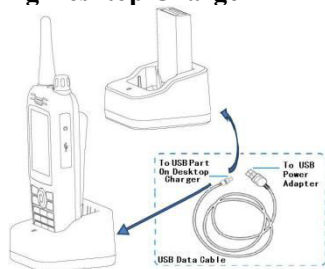
### 2. Installation of SIM card

- Press on the battery cover release button and lift the battery cover. Lift the battery from the battery release groove.
- Insert the SIM card as shown in the picture.
- Pull down and lift the SD slot cover, insert the SD card as shown in picture. Close the SD slot cover.
- Put back the battery and the battery cover.



### 3. Charging the Battery

#### ● Using Desktop Charger

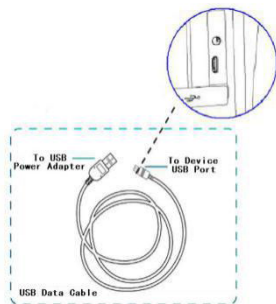


Connect the Desktop Charger and the Power Adapter using the USB Data Cable.

Blinking Red light on the desktop charger indicates battery charging in progress.

Green light on the desktop charger indicates fully charged.

#### ● Using USB Data Cable



Connect the IP smart terminal and power adapter using the USB Data Cable.

Blinking Red light on the IP smart terminal indicates battery charging in progress.

Lights off indicates fully charged.

**WARNING: DO NOT USE THE ABOVE TWO CHARGING METHODS SIMULTANEOUSLY.**

#### **Important:**

*Use only the approved D'Call designated charger.*

*Battery must be fully charged before first use.*

*Do not expose the battery to high temperature.*

*Do not dismantle the battery.*

### 4. Basic operations

#### ● Startup

Turn on the IP smart terminal.

You will hear the "Startup tone" follow by a voice announcement upon logging in.

When "Group No." is announced, it indicates successful login.

#### ● Shut Down

Turn the power / volume knob anti-clockwise until a click is heard. Press the end button for 5 seconds, you will hear the "turn off music". Once the screen goes blank after the music, the smart terminal is fully shut down.

#### ● Volume adjustment

Turn the power/volume knob clockwise / anti clockwise to increase / decrease the volume.

#### ● Group Selection

Screen blank

● Press the group selection button, the current group will be announced.

● Press and hold the group selection button to change group, the new group will be announced.

Screen lighted

● Press group selection button, the "switch group" screen will be displayed.

● Press and hold the group selection button to change group.

#### ● Group Call

● Press and hold the PTT button until you hear the Permit Tone.

● You are now connected to the Group.

● You may begin to talk.

● Release PTT button to end the call and the device will be in the receiving mode.

#### ● Emergency Call

Press and hold the Emergency button for 3 seconds and an emergency call will be made to the Console.

#### ● Outgoing Call

IP Smart Terminal can do mobile call and VoIP call. After keying number, select the mode of outgoing call.

#### ● Input Method

When in text mode, press # to change input text.

#### ● Backlight

Press "End" button to on and off backlight. You can select the time duration of the backlight.

#### ● Emergency Button

Press and hold the emergency button for 2 seconds and the emergency call will be made.

#### ● Low Batt

When the battery power fall below 10%, a "beeping" tone will be

heard. LED indicator light will turn yellow.

#### ● Document Manager

Select document manager, you will see all folder including pictures and videos.

#### ● Troubleshooting

No	Problem	Solution
1	Silent, no response	<ul style="list-style-type: none"> <li>● Battery might be drained, please replace the battery or charge it.</li> <li>● Battery might not be installed correctly, please replace it with a fully charged battery or charge the battery.</li> <li>● Check if the device has been power on.</li> <li>● Check the volume level.</li> <li>● Check if the external audio accessory is connected.</li> </ul>
2	Unable to make / receive calls	<ul style="list-style-type: none"> <li>● Check if you are in the same group.</li> <li>● Check whether the network is connected</li> </ul>
3	Battery drained rapidly.	<ul style="list-style-type: none"> <li>● Turn off the power/volume switch when using.</li> <li>● Shut down the WiFi and GPS if not in use.</li> </ul>
4	Cannot Charge	<ul style="list-style-type: none"> <li>● Check USB cable, replace if faulty.</li> </ul>
5	Poor Reception	<ul style="list-style-type: none"> <li>● Check operator's signal strength.</li> <li>● Check if Antenna is properly screw on.</li> </ul>

### Basic operation

The IP walkie talkie is based on the PoC (PTT over Cellular) technology. Voice is transferred by 2G/3G data channel.

PoC as below:

The PoC feature involves the use of a terminal device that provides a button or other facility to place PoC calls.

A PoC call consists of a series of talk bursts between two or more individuals that comprise a single conversation.

A PoC call is referred to as a one-to-one PoC call, when only two individuals participate in the PoC call. A PoC call is referred to as a one-to-many or a group PoC call,

when more than two individuals participate in the PoC call.

### ●WLAN

- Settings and select WLAN Settings, then turn on the WLAN switch.

- The screen will detect the WLAN network.

- If the network is open, the connection will be done automatically.

- If the network is encrypted, enter the network password as prompted and click Connect.

### ●BT

General users do not apply this function. This is just used by the manufacturer.



The WEEE logo (shown at the left) appears on the product to indicate that this product must not be



disposed of or dumped with your other household wastes. You are liable to dispose of all your electronic or

electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste.

### **FCC Statement:**

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

### **ISED RSS Warning:**

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

### **RF Exposure Information (SAR):**

The SAR limit of USA (FCC) is 1.6W/Kg averaged over one gram of tissue. Product, FCC ID:2AKDA-VT26W has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the head is 1.46 W/Kg and when properly worn on the body is 0.57 W/Kg. The device was tested for typical body-worn operations with the back of headset kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user body and the back of the headset.