

## SKYBUDS

**SAFETY AND COMPLIANCE INFORMATION.** Before using your Skybuds™, please read all safety information and usage and handling instructions below. Please also read the user manual and start guide available at [www.skybuds.com](http://www.skybuds.com) in their **entirety** prior to using Skybuds so that you are familiar with proper usage and all features. Only then, please use Skybuds responsibly.



Failure to follow these safety instructions could result in serious physical injury or damage.

**Listen Safely and Responsibly.** To avoid hearing damage, make sure that the volume on your audio player is low before connecting your Skybuds. After placing Skybuds in your ears, gradually turn up the volume until you reach a comfortable listening level.

Noise levels are measured in decibels (dB). Gradual hearing loss can result from exposure to any noise at or above 85 dB. Constant exposure at high decibels for prolonged periods of time can lead to serious and permanent hearing loss. Hearing loss is a function of loudness versus time – meaning, the louder the sound, the less time you can be exposed to it. The softer the sound, the more time you can listen to it. To provide context, see the table below and monitor your use accordingly:

Sound Intensity (dB)	Sound Sources
0 dB	Threshold of Hearing
30 dB	Whisper
40 dB	Raindrops
60 dB	Normal Conversation
85 dB	Hair Dryer
90 dB	Food Blender
105 dB	Rock Concerts

**Skybuds In Ears.** To optimize sound performance, refer to the diagram enclosed in the Skybuds packaging and to the instructions on how Skybuds should be positioned in your ears. Make sure to watch the video instruction, available at [www.skybuds.com](http://www.skybuds.com).

Select the bud tips that best fit and seal your ear canal. Do not force the tips down your ear canal. If the tips become lodged in your ear, please seek immediate medical attention.

If you experience regular discomfort while using Skybuds, discontinue use and consult your physician.

If Skybuds start to overheat, **stop** using Skybuds and contact Alpha Audiotronics, Inc. promptly.

**Use Skybuds Safely.** Do not use Skybuds or any other earbuds when it is unsafe to do so – for example, while operating a vehicle, crossing streets, operating heavy machinery or during any activity or in any environment where your full attention to your surroundings is required.

It is dangerous to drive while wearing earbuds, and in many places, illegal because they decrease your chances of being able to hear life-saving sounds outside of your vehicle, such as emergency vehicle sirens and another car's horn.

Learn how to establish a safe listening level and review other important safety guidelines from the the Deafness Research Foundation at [www.drf.org](http://www.drf.org) and Consumer Electronics Association at [www.ce.org](http://www.ce.org).

**Keep Away from Children.** Do not allow children to play with Skybuds because the small buds may be a choking hazard.

**Not a Medical Device.** Skybuds are not medical devices and are not intended to diagnose, treat or cure any impairment or disease.

**Maintaining your Skybuds and Skydock (collectively, the "devices").** Failure to adhere to these handling and care instructions could result in damage to your devices or other property and could void the warranty.

Do not disassemble, throw, drop, bend, crush, puncture, or paint the devices, and take care not to spill any food or liquid on the devices. The buds are sweatproof, but the devices are **not** waterproof. If your device(s) do get wet, remove the buds from the dock and wait for the buds and dock to dry completely before re-inserting the buds into the dock. Do not attempt to dry the buds or the dock with an external heat source, such as a microwave oven or hair dryer, or in a dryer. Do not charge Skybuds if either the Skybuds or Skydock is wet.

To clean the buds and dock, first unplug any cables and use a soft, lint-free cloth. Be careful not to wipe the devices with anything abrasive, and avoid using liquids or harsh chemicals that may damage the devices. Store the devices in cool, dust-free areas out of direct sunlight. Do not leave the devices in sunlight for an extended period of time.

Do not tamper with or disassemble the devices. Doing so will void the warranty and may result in electrical shock.

Use only an authorized Skybuds charging cable with the Skydock.

**Servicing Skybuds / Skydock.** If you experience problems with troubleshooting the devices, please contact Skybuds Support at [support@skybuds.com](mailto:support@skybuds.com).

**Batteries.** The devices contain batteries. The dock contains a lithium-ion polymer battery and each bud contains a lithium-ion battery. Do not open, puncture, disassemble, bend, shred or cut the dock or the buds. Do not expose the devices to water or other liquids, fire or explosion hazards. Because the devices contain batteries, the devices must be disposed of in accordance with applicable laws and regulations and never be disposed of by being thrown into a fire.

Avoid dropping the devices. While the devices are designed to withstand accidental drops from low heights, they are not meant to withstand multiple, consecutive drops or drops from larger heights. If dropped and you suspect damage, take steps to prevent any ingestion or direct contact of fluids and any other materials from the batteries in the devices with skin or clothes.

**Recycling or Disposal of Skybuds/Skydock.** In some areas, the disposal of certain electronic devices is regulated. Make sure you do not dispose of the devices with household waste, and make sure you dispose of or recycle the devices in accordance with your local laws and regulations.

**One-Year Limited Warranty.** This warranty for the devices is provided by Alpha Audioelectronics, Inc. ("Alpha"), 73 Spring Street, Suite 502, New York City, NY 10012, U.S.A. The provider of this warranty is sometimes referred to as "we."

We provide the following limited warranty to you if you purchased the devices from Alpha's website ([www.skybuds.com](http://www.skybuds.com)), or if you purchased the devices from an authorized reseller. We warrant the devices against material defects in materials and workmanship under ordinary consumer use for a period of one year from the date of original purchase ("Warranty Period"). During the Warranty Period, if the defect arises in the devices and you follow the instructions for returning the devices, we will, at our sole option, to the extent permitted by law, either (i) repair the devices using either new or refurbished parts, (ii) replace the devices with new or refurbished equivalents (identical model or functional equivalent), or (iii) refund the amount of the price you paid for the devices (excluding taxes and shipping costs). Any devices that have been repaired or replaced under this Warranty Policy will have warranty coverage for the longer of: (a) ninety (90) days from the date of repair or replacement; or (b) the remaining original Warranty Period. All replaced parts and devices for which a refund is given shall become our property. This limited warranty applies only to hardware components of the devices that are not subject to accident, misuse, neglect, fire or other external causes, alterations, repair or commercial use.

**INSTRUCTIONS.** For specific instructions about how to obtain warranty service for the devices, please refer to the Warranty Returns Policy, which can be found under [www.skybuds.com/support](http://www.skybuds.com/support). In general, you will need to return the devices in either their original packaging or in equally protective packaging to the address specified by Skybuds' Customer Service.

A claim for warranty service must be submitted to Alpha within the Warranty Period. Once Skybuds Support provides a return merchandise authorization code, you must mail the devices to Alpha within two weeks of receiving such return merchandise authorization code. Further detailed instructions can be found under [www.skybuds.com/support](http://www.skybuds.com/support) - please read thoroughly prior to making a warranty service claim.

**LIMITATIONS.** TO THE EXTENT PERMITTED BY LAW, THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES, AND WE SPECIFICALLY DISCLAIM ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND AGAINST HIDDEN OR LATENT DEFECTS. IF WE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES, THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND TO REPAIR OR REPLACEMENT SERVICE. SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG A STATUTORY OR IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WE ARE NOT RESPONSIBLE FOR DIRECT,

SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY. IN SOME JURISDICTIONS, THE FOREGOING LIMITATION DOES NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS, SO THE ABOVE EXCLUSION OR LIMITATION OF DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

This limited warranty gives you specific rights. You may have additional rights under applicable law, and this limited warranty does not affect such rights.

**CUSTOMER SERVICE.** You can find customer service contact information at [www.skybuds.com/support](http://www.skybuds.com/support).

**PATENT NOTICES.** The devices and/or methods used in association with the devices may be covered by one or more patents or pending patent applications.

**COPYRIGHT, TRADEMARK, AND OTHER NOTICES.** “Skybuds,” “Skydock,” the Alpha logo, the Skybuds logo, the devices and packaging are trademarks or registered trademarks of Alpha in the United States and other countries.

The instructional diagrams, loose leaf pages, quick start guide, user manual, this information guide, and portions of the devices’ software © 2016 Alpha Audiotronics, Inc. or its affiliates. All rights reserved.

### **USA Federal Communications Commission (FCC)**

**Statement.** This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications made to Skybuds or Skydock, unless expressly approved by Alpha Audiotronics, Inc., could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Skybuds meet the FCC and IC requirements for RF exposure in public or uncontrolled environments.

Skybuds and their antennas must not be co-located or operating in conjunction with any other antenna or transmitter. Skybuds, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by Skybuds, however, is less than the electromagnetic energy emitted by other wireless devices such as mobile phones. Skybuds operate within the guidelines found in radio frequency safety standards and recommendations. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission for an uncontrolled environment.

SKYBUDS FCC ID: 2AJGJ-SB100-B

SKYDOCK FCC ID: 2AJGJ-SB100-D

### **CANADA Industry Canada (IC) Statement.**

This device comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

CAN ICES-3(B)/NMB-3(B).

**Pour les usagers résidant au Canada.**

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes:

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Innovation, Science and Economic Development Canada for an uncontrolled environment.

SKYBUDS IC : 21713-SB100B

SKYDOCK IC : 21713-SB100D

**European Union: CE Directive**



Compliant with the standards:

CE RF EN300328

CE RF EN300330

CE EMC EN301489-1,-3,-17

CE EMC EN55032

CE EMC EN55024

CE SAR EN62311

CE Safety EC60950-1

Conforme à les normes:

CE RF EN300328

CE RF EN300330

CE EMC EN301489-1,-3,-17

CE EMC EN55032

CE EMC EN55024

CE SAR EN62311

CE Safety EC60950-1



To prevent possible hearing damage, do not listen at high volume levels for long periods.

**WEEE**



This symbol on the product or its packaging signifies that this product has to be disposed separately from ordinary household wastes at its end of life. Please kindly be aware that this is your responsibility to dispose electronic equipment at recycling centers so as to help conserve natural resources. Each country in the

European Union should have its collection centers for electric and electronic equipment recycling.

For information about your recycling drop off point, please contact your local related electrical and electronic equipment waste management authority.

Do not dispose with household waste. Disposal should be done in accordance with local regulations. Batteries are not to be disposed of in municipal waste stream and require separate collection.

This device meets the EU requirements on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

**Recycle**



Please recycle packaging where available.

**BC**



This symbol on the product or its packaging signifies that this product contains rechargeable batteries and complies with the requirements of the California Energy Commission (CEC).

Skybuds label information:

Company name – Alpha Audiotronics, Inc.

Product name – SKYBUDS

Model – SB100

Input rating – 5Vdc

FCC ID: 2AJGJ-SB100-B

IC: 21713-SB100B



SKUDOCK Label location

Label located inside of the dock case.

SKYDOCK Detail Label information

