



# JPMEDICS

User Manual  
EC-7610B/JPM65/ KaZe Duo

[www.jpmedics.com](http://www.jpmedics.com)

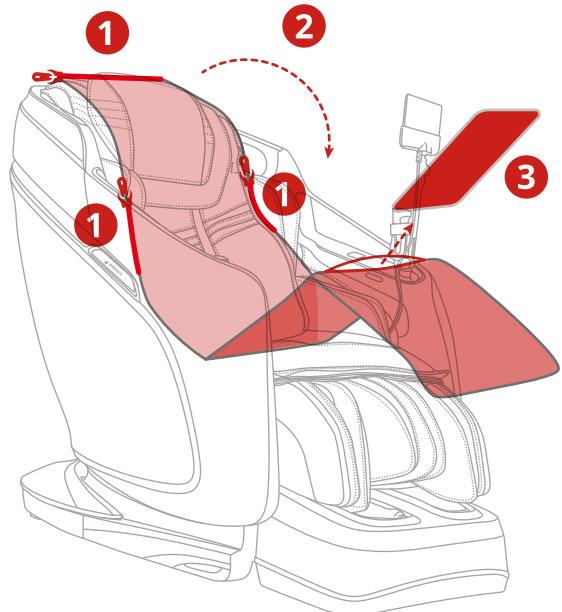
# We Can Help.

Our team will respond quickly  
to help you solve any issues

**1.877.977.0656**

Need a deeper massage?  
Remove Softening Pad

- 1** Unzip
- 2** Fold Down
- 3** Remove Pad



Scan QR Code to Visit Website



Scan QR Code for Operation Video



Scan QR Code for Service Support



For replacement parts and tech support, please call our service and warranty phone number,  
or visit [www.jpmedics.com](http://www.jpmedics.com)

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# SAFETY PRECAUTIONS

We're looking out for you.

## IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following: Read all instructions before using (this appliance).

### DANGER

-To reduce the risk of electric shock:

- Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- Never use pins or other metallic fasteners with this appliance.
- Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- Keep Dry-Do not operate in a wet or moist condition.

### WARNING

-To reduce the risks of burns, fire, electric shock or injury to persons:

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
- Keep the cord away from heated surfaces.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Keep children away from extended foot support.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Temperatures sufficiently high to cause burns may occur regardless of the control setting.

- Do not use on an infant or invalid or on a sleeping or unconscious person.
- Do not use on insensitive skin or on a person with poor blood circulation.
- Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Do Not Crush – Avoid sharp folds.
- Do not use massager in close proximity to loose clothing or jewelry.
- Keep long hair away from massager while in use.



Warning

BURNS WILL RESULT FROM IMPROPER USE  
READ INSTRUCTIONS BEFORE USING  
DO NOT WET – DO NOT USE PINS  
NEVER REMOVE COVER.

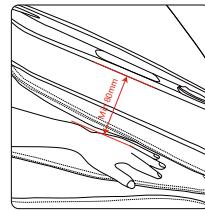


Attention

DES BRULURES RÉSULTAT D'UNE UTILISATION INADÉQUATE  
LIRE LES INSTRUCTIONS AVANT L'UTILISATION  
NE PAS MOUILLER -NE PAS UTILISER DE  
BROCHES N'ENLEVEZ JAMAIS LE COUVERCLE.

### Warning:

When using the massage chair, the arm should not be placed on the wireless charger. The minimum distance between the arm and the wireless charger is 80mm.



## SAVE THESE INSTRUCTIONS

This massage chair is intended for household use only.

### 1. Usage Environment

- Do not use the massage chair in an excessively humid or dusty environment as this may result in malfunction or electric shock.
- Do not use the massage chair in a room with a temperature of 104°F or higher.
- Do not expose the massage chair to heaters, stoves or direct sunlight.
- Place and use the massage chair on an even, non-slip floor.
- The massage chair is designed for home use and not for commercial purposes.



Caution

- This massage chair is to be used indoors only.
- If you use the massage chair in a cold room, do not increase the room temperature abruptly. It is recommended that you increase the temperature gradually to a normal level.
- If the massage chair is stored in a cold place and is being brought into a warm environment, it is advisable to wait for one hour before use. This is because its performance may not be at optimum level, as there may be water droplets on the mechanical parts due to consideration. Using the massage chair under such conditions may result in malfunction.

## 2. Safety Precautions

- It is not recommended to use the massage chair for more than 30 minutes.
- Do not perform continuous massage on the same spot of your body for more than 5 minutes at a time as this may result in excessive stimulation and may have adverse effects.
- Do not insert your hand or foot along the paths of the massage rollers during use as this may cause injury.
- Stop operation immediately if you feel any discomfort.
- This product is not intended for self-treatment of conditions that should be managed by a qualified health care provider.
- People on medication or with medical conditions, please consult your doctor before use. Please do not use the product if you are not feeling well.
- It is not recommended to use the massage chair for more than 30 minutes.
- Do not perform continuous massage on the same spot of your body for more than 5 minutes at a time as this may result in excessive stimulation and may have adverse effects.
- Do not insert your hand or foot along the paths of the massage rollers during use as this may cause injury.
- Stop operation immediately if you feel any discomfort.
- This product is not intended for self-treatment of conditions that should be managed by a qualified health care provider.
- People on medication or with medical conditions, please consult your doctor before use. Please do not use the product if you are not feeling well.

## 3. People with Medical Conditions

Consult your doctor before use if you:

- Are under medical rest as ordered by a doctor.
- Have spinal disorders, an abnormal spinal condition or have suffered a spinal injury.
- Have back problems.
- Have diabetes, osteoporosis or sensory impairment.
- Have joint dysfunction such as rheumatism, hammertoe or gout.
- Have a pacemaker or other electronic medical devices.
- May be pregnant.
- Have phlebitis or thrombosis.
- Have an increased risk for blood clots.
- Had recent surgery.
- Have surgical pins, screws, or anything mechanical in the legs, ankles or feet.



Caution

- This massage chair is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction or instruction concerning use of the massage chair by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the massage chair.
- Avoid using the massage chair under the influence of alcohol.
- Do not apply massage rollers directly on the head, elbow or knee joints, torso or abdomen.
- If your legs or feet slip off the leg rest during massage, do not force them back in as this may result in injury.
- Remove the power plug from the electrical outlet immediately should liquid be accidentally spilled onto the massage chair. Do not use wet hands to connect or disconnect the power plug from the electrical outlet.
- Do not tamper with the power cord or use the massage with a damaged cord as this may result in malfunction and electric shock.

## 4. Instances When the Massage Chair Should Not Be Used

In the following events, please switch off the main power switch immediately and disconnect the power cord from the electrical outlet:

- If liquid is accidentally spilled onto the massage chair. This may result in electric shock or malfunction.
- If the fabric of the backrest is torn and the internal components are exposed.

- If pain or discomfort is felt during massage, stop operation immediately and consult your doctor.
- If you detect any malfunction or any other abnormal condition during operation.
- If there is power failure. Injury may occur when power is restored unexpectedly.
- If there is lightning.

## 5. Assembly and Repair of the Massage Chair

- Do not disassemble the backrest cover of the massage chair. Touching the internal components may result in malfunction or electrical shock.
- This massage chair must only be professionally serviced or repaired. Do not attempt to disassemble or repair the massage chair by yourself.

## 6. Things to Be Noted About the Power Plug and Cord

- Check that the Alternating Current (AC) voltage corresponds with the specifications indicated for the massage chair.
- Do not connect or disconnect the power plug from the electrical outlet with wet hands. This may result in malfunction or electric shock.
- When disconnecting the power plug, pull it by holding the plug, not the cord.
- Although operation will be stopped automatically by the Auto-Timer function, always remember to switch off the main power after use.
- Do not place the power cord under the massage chair or any other heavy objects.
- Do not wind the power cord around the massage chair as this may damage the cord and result in a fire or electric shock.
- Do not operate the massage with a damaged cord or extension cord.
- Do not use the massage if the electrical outlet is loose.
- If the power cord is damaged, it should be replaced by a qualified technician.

# FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

## FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure requirement. The device can be used in portable exposure condition without RF striction.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

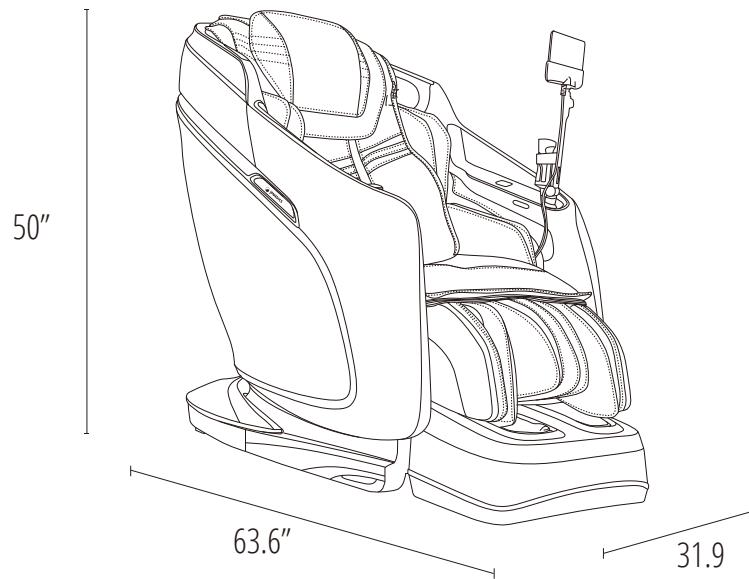
- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

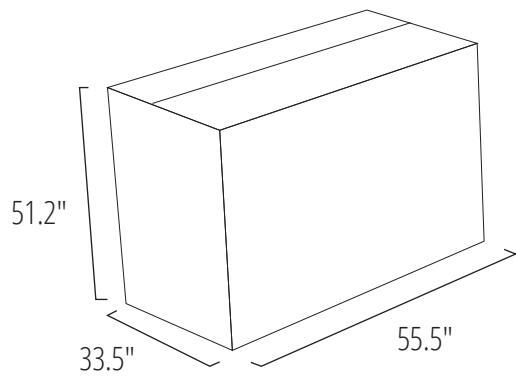
- 1) L'appareil ne doit pas produire de brouillage;
- 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

# DIMENSIONS

First, let's get your chair inside.

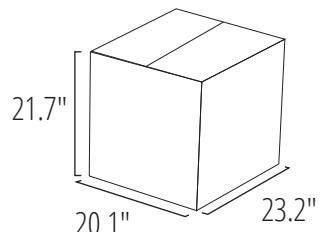


**Box 1**



Base & Backrest

**Box 2**



Footrest

# CONTENTS

Everything you need for a relaxing experience.



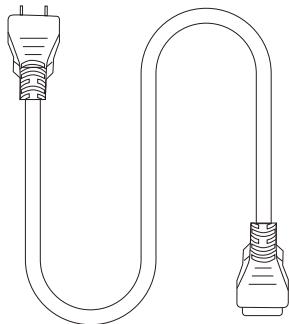
User Manual



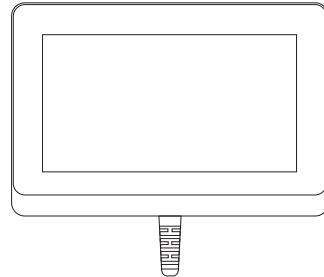
Installation Manual



Warranty Postcard



Power Cord



Wired Touch-Pad

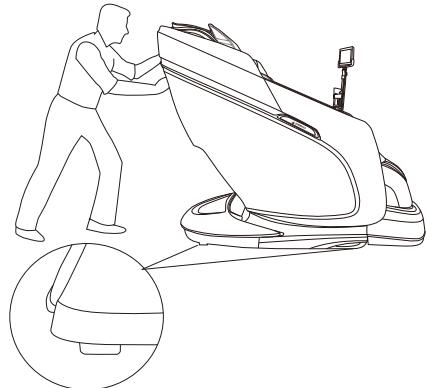


JPM65/KaZe Duo Massage Chair

# MOVE & CLEARANCE

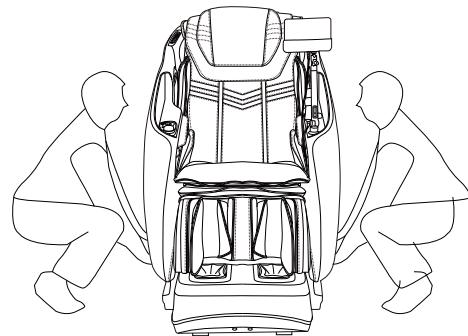
A few simple steps to find the best place for your new chair.

## HOW TO MOVE



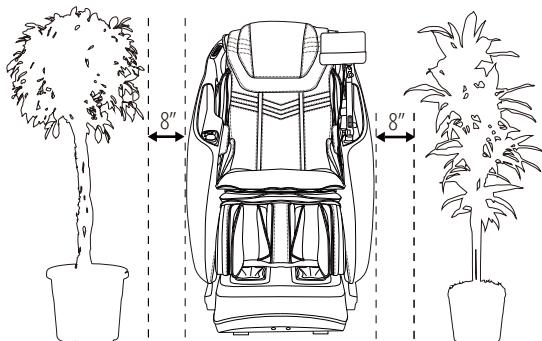
Move with a slight pull or push

Caution: If you roll the chair on wood floor, marks may be left

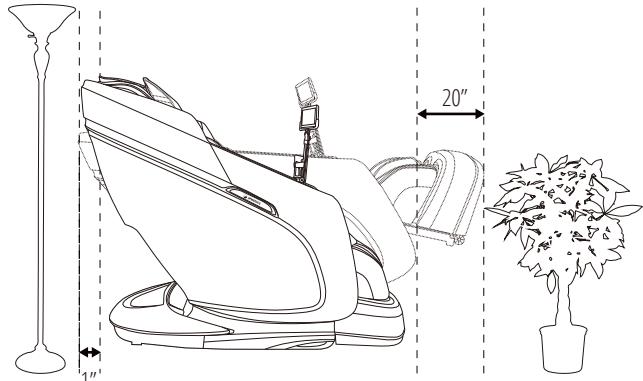


Two people are needed to lift the chair

## CLEARANCE



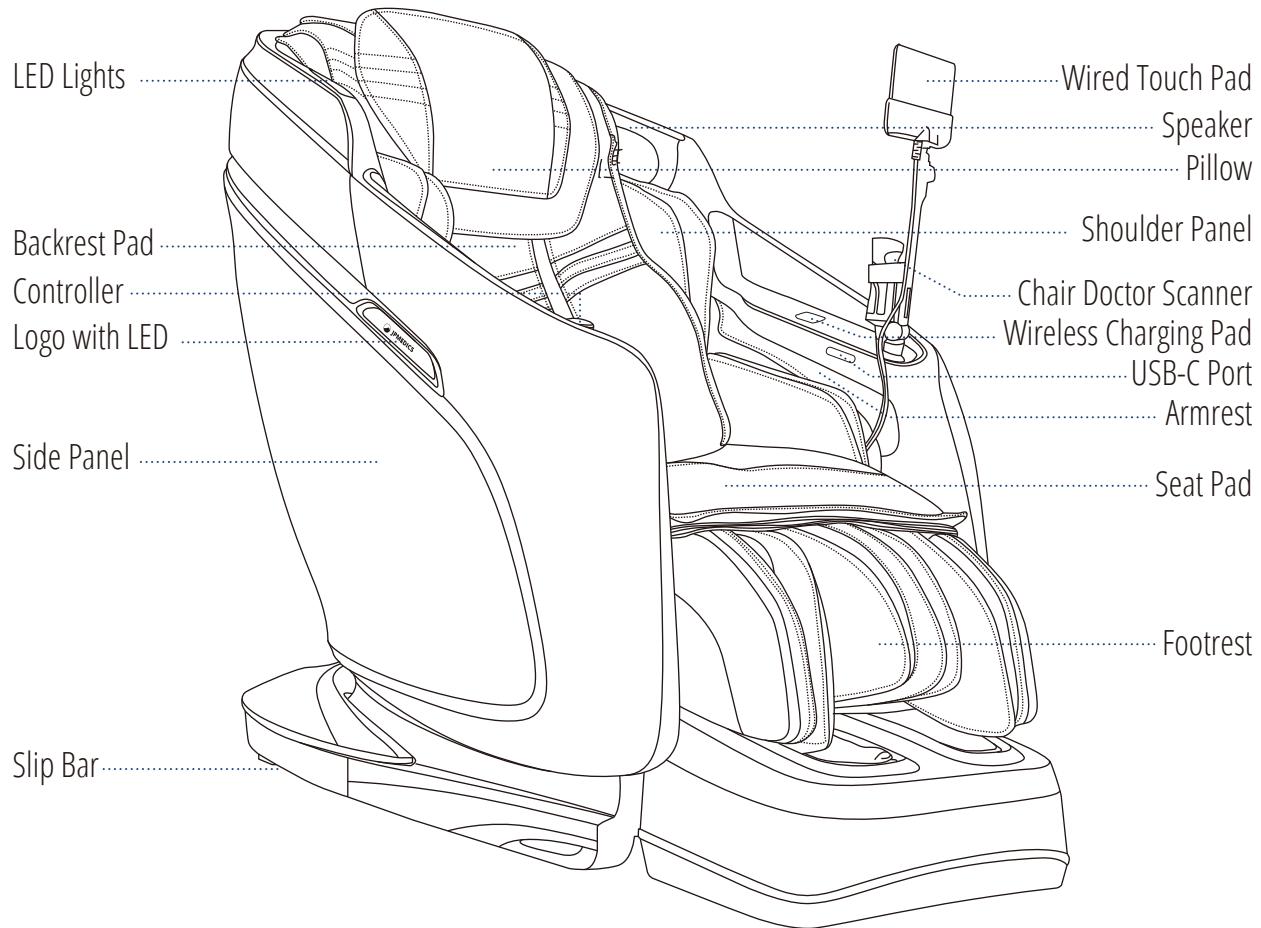
Reserve space on the left and right



Reserve space on the front and back

# CHAIR COMPONENTS

Some of your chair's most important features.

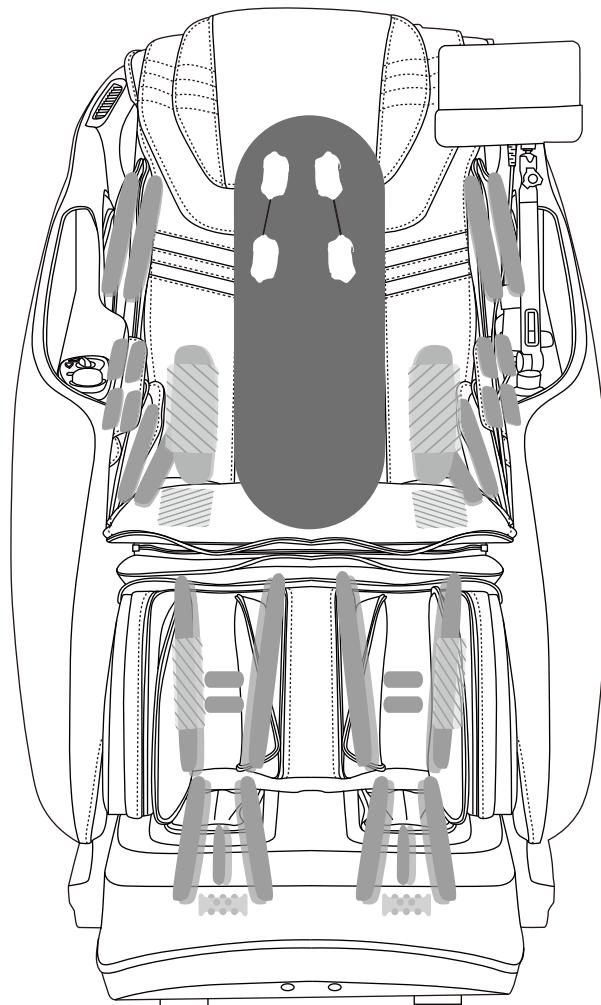


Note: The speaker will only operate when the massage chair is in operation



To play music using your massage chair's speakers please connect your smartphone, tablet, or other electronic device to your chair using bluetooth. Note that the code to connect the bluetooth is JPMedics KaZe Duo.

# MASSAGE POINTS



Back Massage Mode

Air Bag

Roller

Heating Pads

22 Air Bags  
2 Heat Pads On Lumbar  
2 Heat Pads On Seat

10 Air Bags  
2 Heat Pads On Leg  
Foot Rollers with Leg  
Kneading Massage

# CHAIR SPECIFICATIONS

A few important facts about your massage chair.



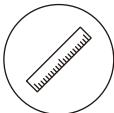
## Model No.

JPM65 / KaZe Duo  
EC-7610B



## Massage Time

5 to 30 minutes



## Dimensions (L x W x H)

Chair dimensions: 63.6" x 31.9" x 50"  
Reclined dimensions: 73.7" x 31.9" x 41.5"



## Shipping Weight

Gross weight: 315.5 lbs  
Net weight: 273.6 lbs



## Usage Condition

Environment temperature: 10°C-40°C  
Contrasting humidity: 30-85RH



## Storage Condition

Storage temperature: -20°C-60°C  
Storage humidity level: 30-85RH



## Rated Current

2.0A



## Rating

110-120V ~ 60Hz



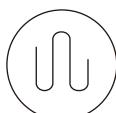
## The maximum rated user weight

320 lbs



## Power of Speakers

14W (2 sides)



## Length of Wiring

Controller wiring: 35.4"  
Power supply wiring: 70.9"



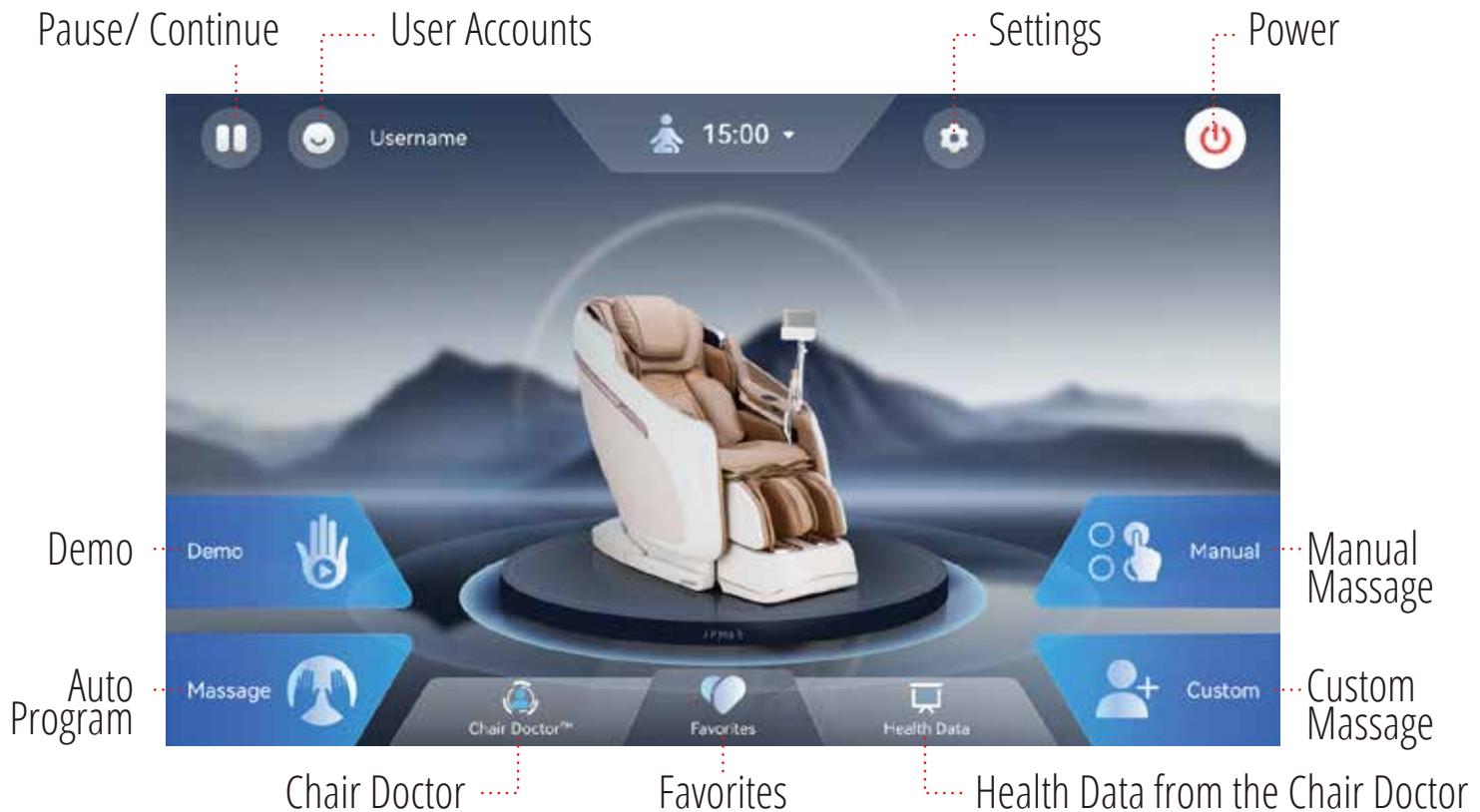
## Safety Feature

Equipped with child safety lock,  
leg rest and backrest safety sensor,  
and overheating and power surge detectors

# WIRED TOUCH-PAD INTERFACE

We have designed your massage chair's tablet controller with a user-friendly interface to make using your chair even easier.

## Home Screen



## Massage Controls

Home Page      Name of Program      Time Left      Add the Current Program to Favorites



Lower Mechanism  
Massage Strength

Upper Mechanism  
Massage Strength

Air Bag  
Intensity

Chair  
Angle  
Adjustment

Foot Rollers

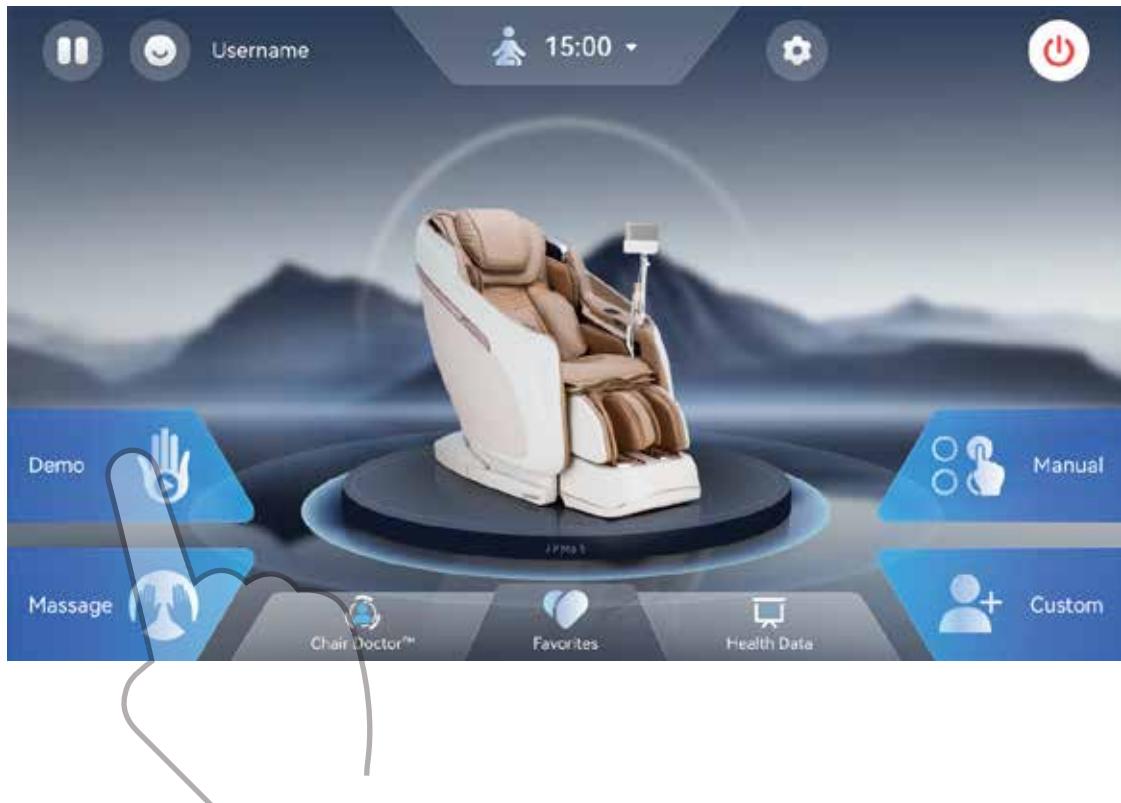
Heat

Light Color Variation

Select Air Bag Massage Area

# DEMO

In order to allow you to quickly understand your massage chair, we have created a demo program.



Choose the "Demo" icon to start the Demo program

## Demo Massage Interface



## Shoulder Detection Interface



Using the arrows, you can adjust the standard shoulder position

# AUTO MASSAGE

We have designed your chair with multiple massage options for your changing needs. Follow these simple instructions to begin a new auto massage.



Choose the "Massage" icon to select your auto massage program

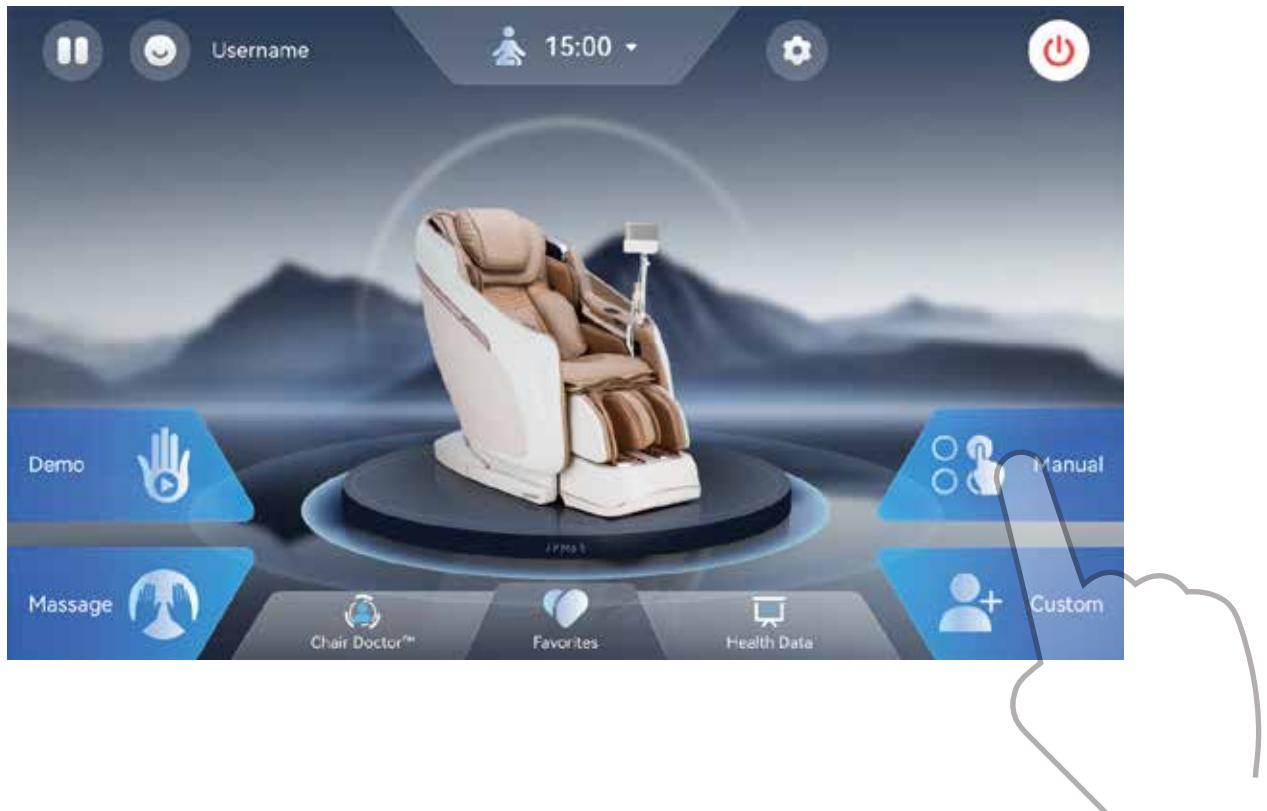
## Auto Program Selection Interface



Choose 1 of our 25 auto massages  
(Gentle, Demo, Stretch, Relax, Vigorous, Neck&Shoulder, Lower Back, Upper Back, Lower Body, Hip&Waist, Swedish, Thai, Japanese, Chinese, Balinese, Spine Care, Post Workout, Recharge, Yoga Stretch, Deep Tissue, Legs, Morning, Night, AI Design, Rolling)

# MANUAL MASSAGE

Here you can choose a manual massage or a compression massage program.



Choose the "Manual" icon to begin manual massage

## Mechanical Massage Interface



The kneading massage can be combined with tapping, clapping or shiatsu massage

## Air Massage Interface

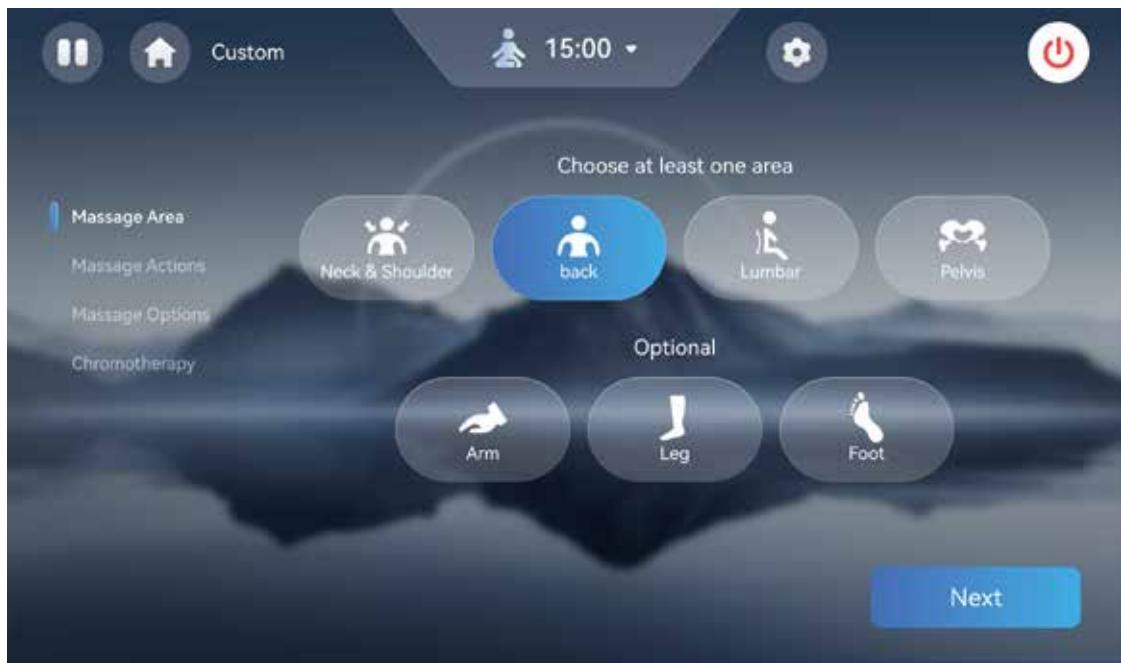


# CUSTOM MASSAGE

Every body is different. That's why we've given you the option to customize your massage to meet your specific needs. Follow these simple instructions to create a new custom massage.



## Custom Massage Settings Interface 1



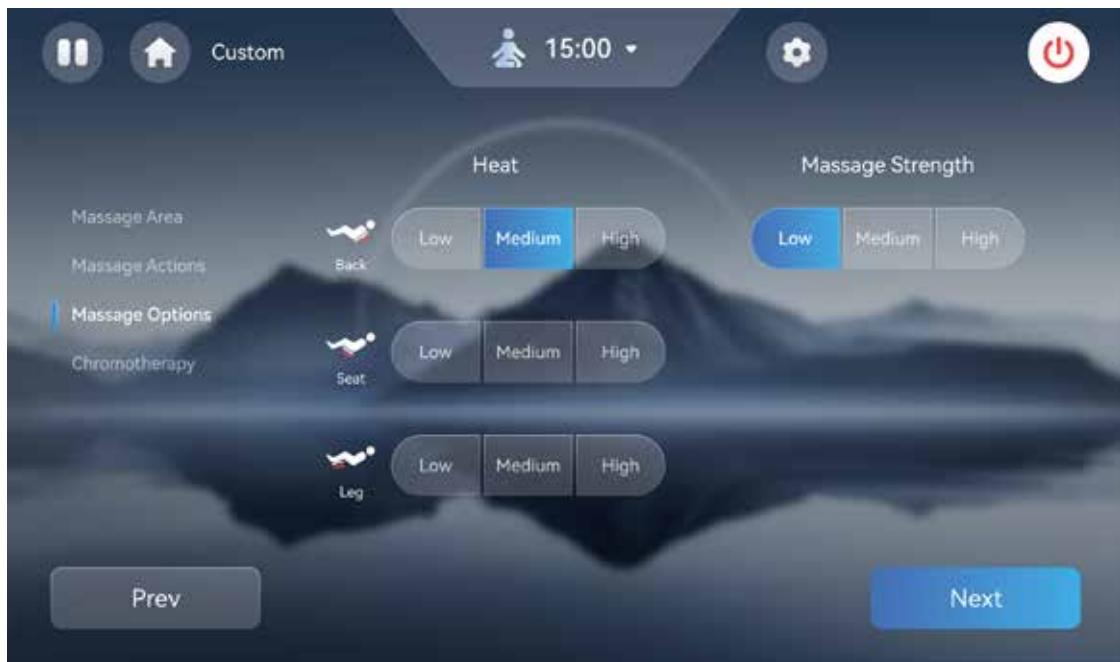
Select the massage area(s) that you prefer

## Custom Massage Settings Interface 2



Select which massage actions you would like the upper or lower mechanisms to perform - the kneading massage can be combined with tapping, clapping or shiatsu massage

## Custom Massage Settings Interface 3



Select the heat areas, temperature and massage strength that you prefer

## Custom Massage Settings Interface 4



Select the chromotherapy light pattern that your prefer

## Custom Massage Interface



After creating your custom program, you can click on the "Favorites" icon to create your own custom program name and save it to your favorites

# CHAIR DOCTOR

An innovative tool that diagnoses your body tension, SpO2 (oxygen saturation), and heart rate, to customize a treatment for your unique body.



Choose the "Chair Doctor" icon to take you to the Chair Doctor page

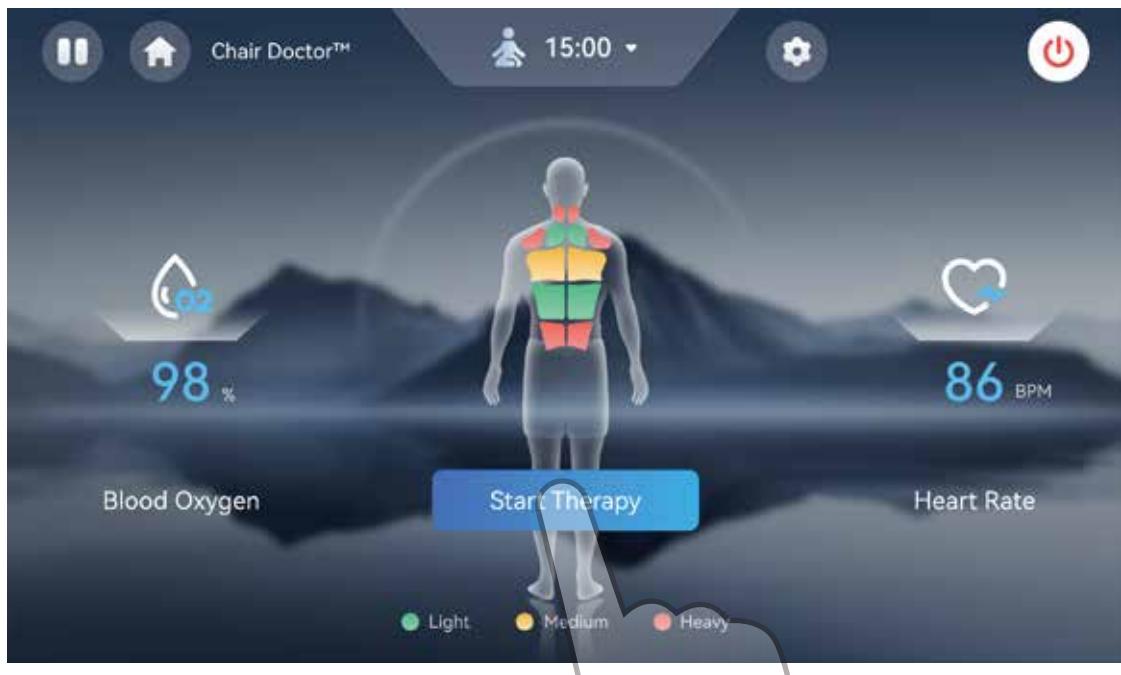
## Chair Doctor Interface 1



## Chair Doctor Interface 2



## Chair Doctor Interface 3



Choose the "Start Therapy" icon to start your personalized treatment program

## Health Data



Choose the "Health Data" icon to take you to the the data collected from your Chair Doctor scans

## Health Data Interface



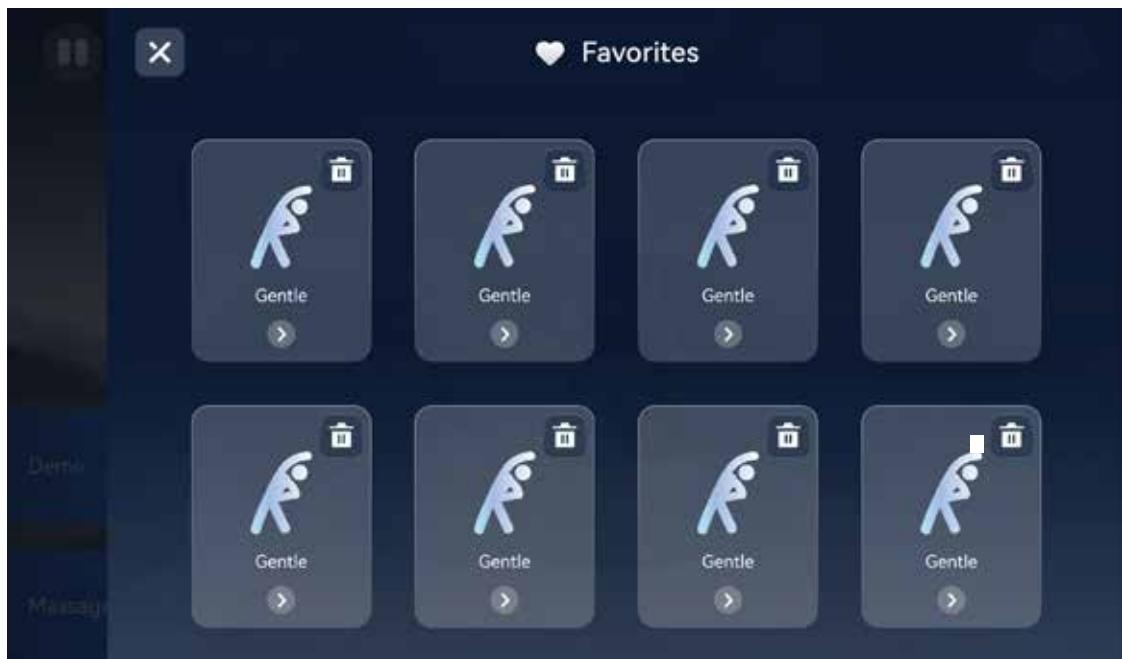
When you connect your chair to wifi, you are able to log in to your account to save your health data

## Favorites



Choose the "Favorites" button to take you to a page with all of the programs you have "favorited"  
Connect to wifi and log in to your account to save your favorites

## Favorites Programs Interface



Here are your saved favorite auto programs and custom programs  
To delete any saved program, press and hold the icon of the program you want to delete and the trash symbol will appear

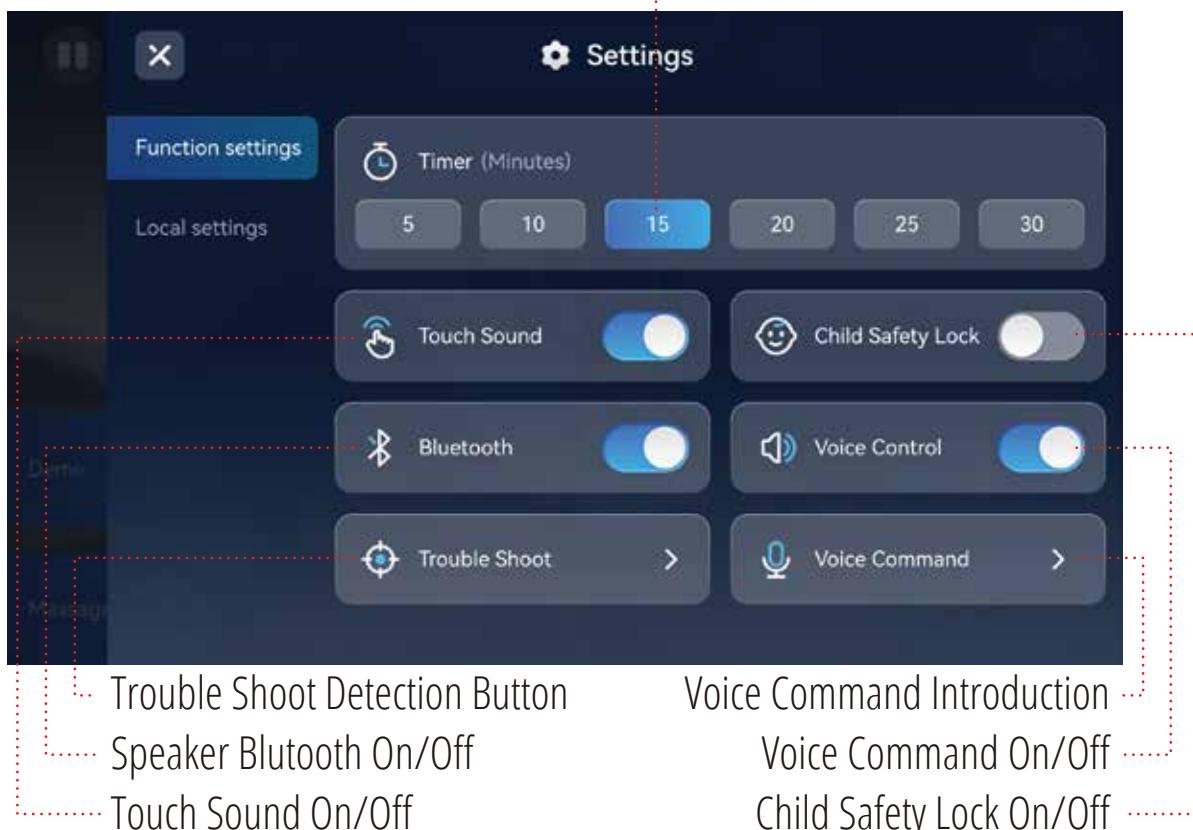
# SETTINGS



Choose the “Settings” icon to take you to the settings page

## Function Settings Interface

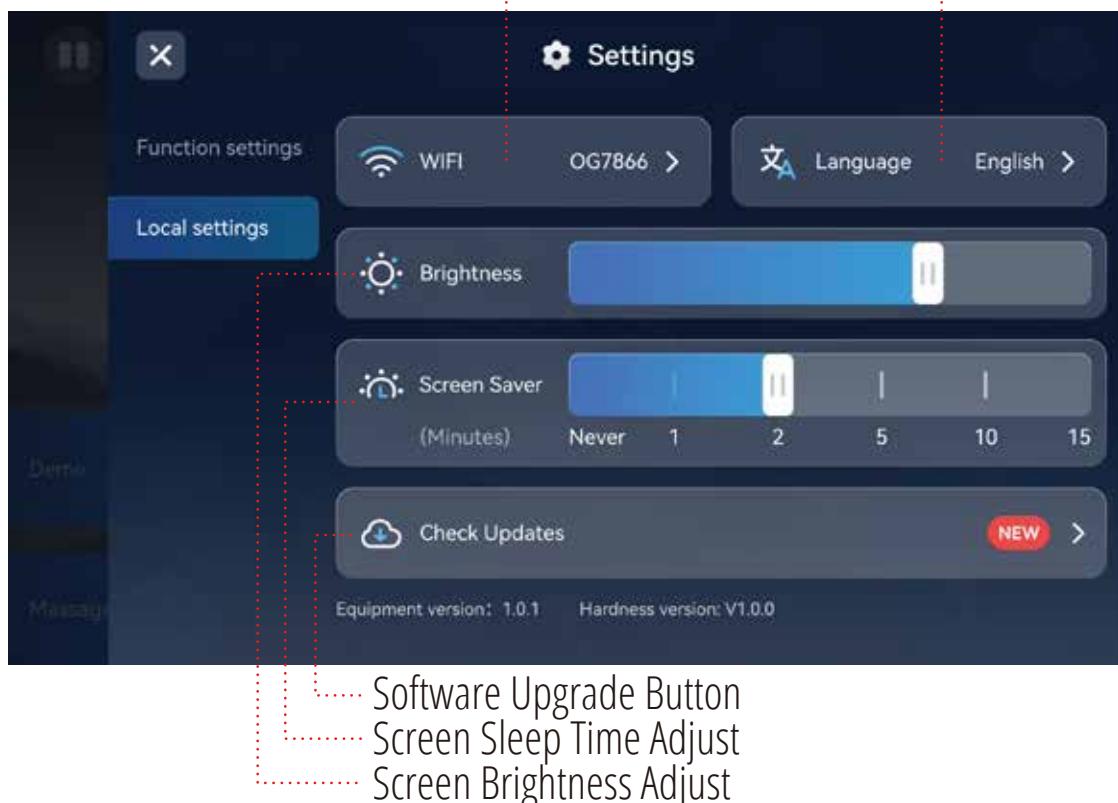
### Massage Time Adjustment



## Local Settings Interface

Wifi Settings Button

Language Settings Button



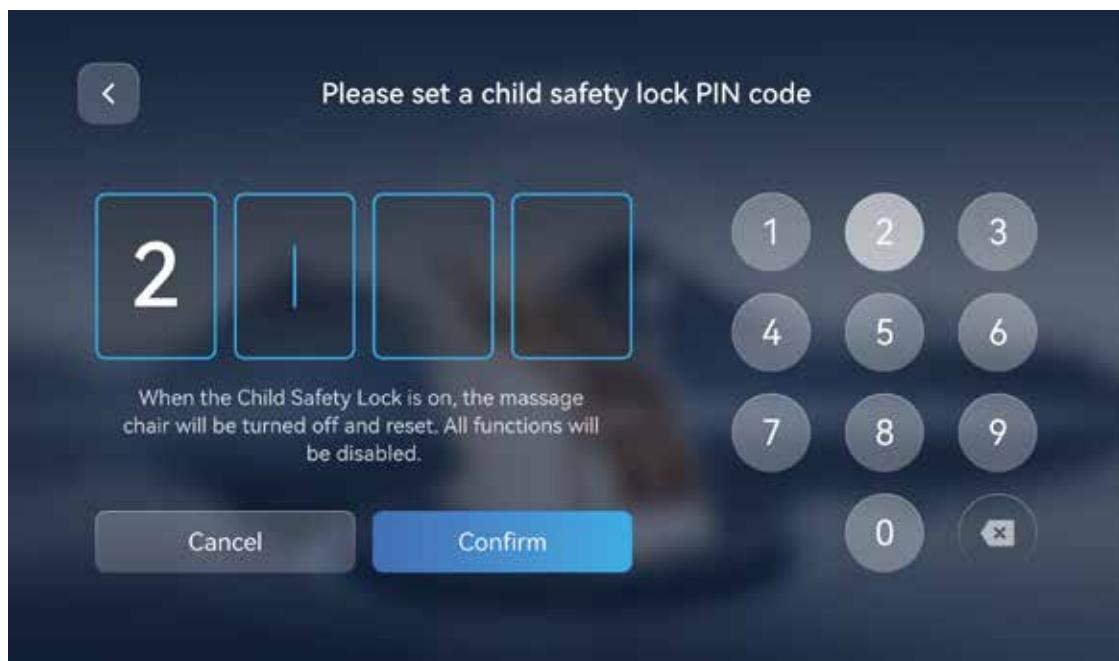
Wifi connection and account login are required before upgrading software

## Child Safety Lock



To disable this chair for child safety, turn on the child lock switch

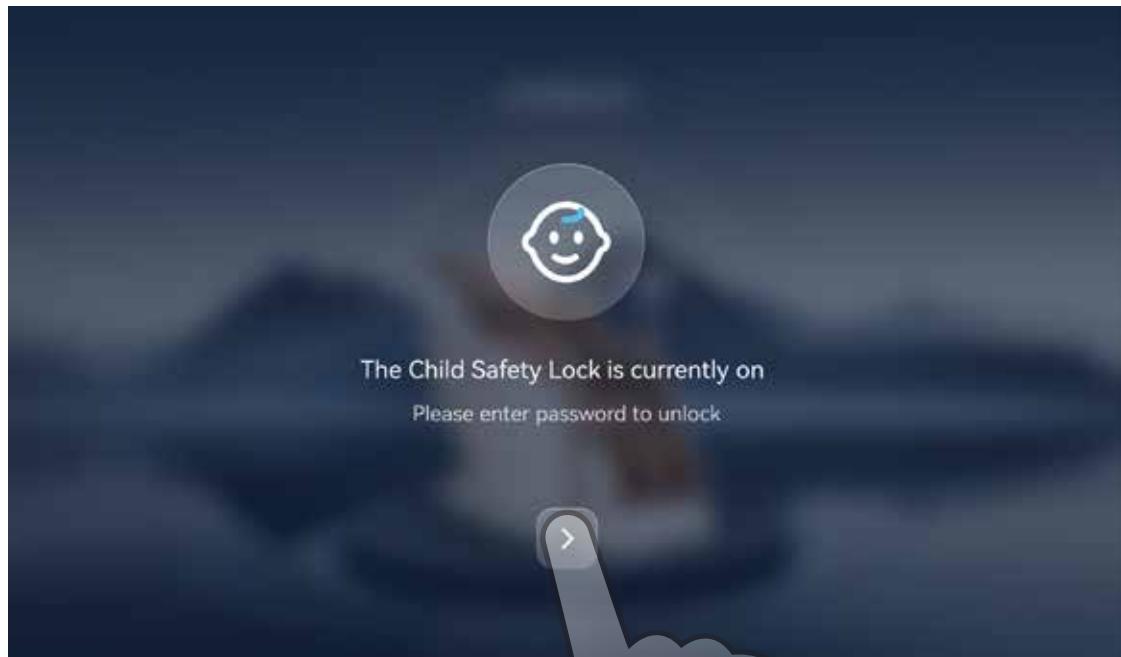
## Child Safety Lock Settings Interface



Set a password and click the confirm button

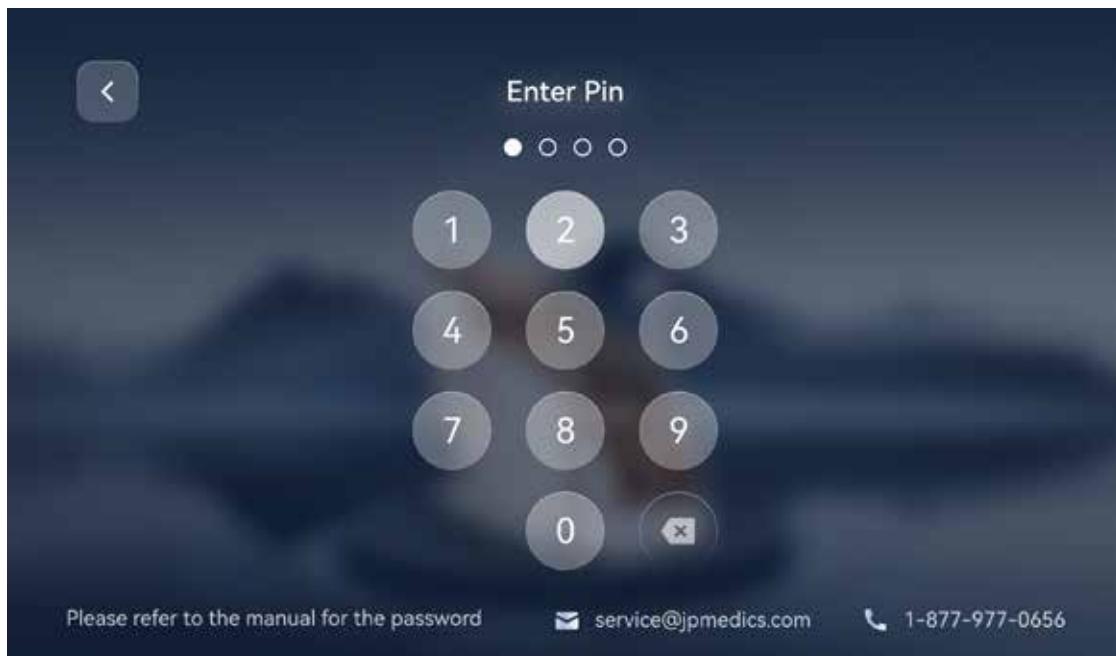
When the child safety lock is on, the massage chair will be turned off and reset - all functions will be disabled

## Child Safety Lock Unlock Interface 1



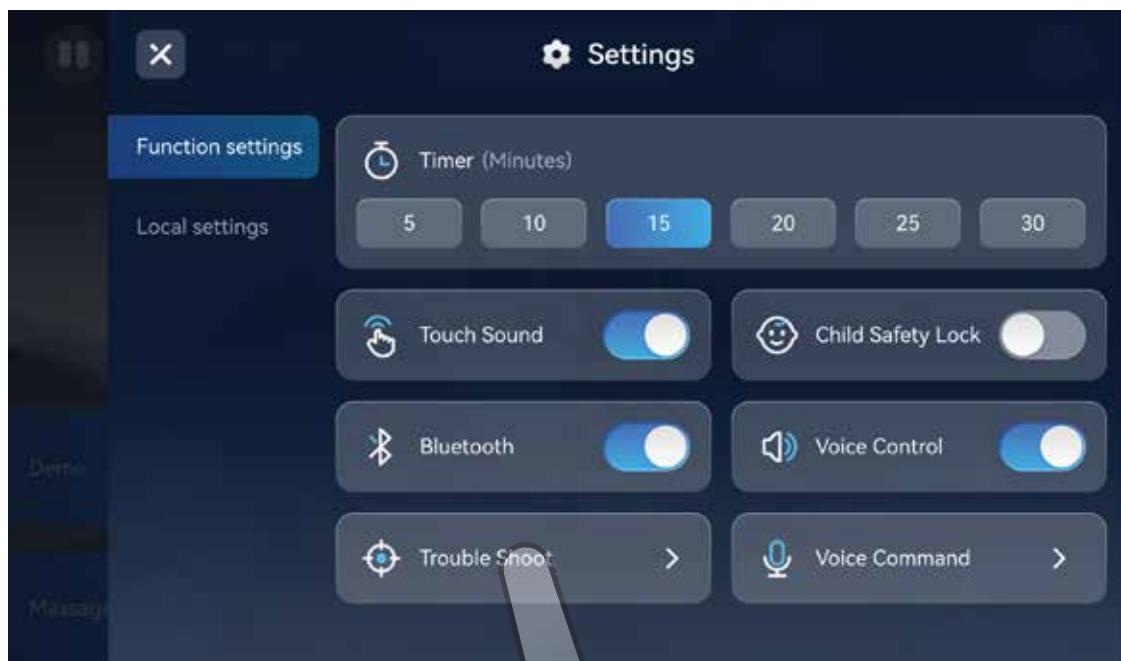
When the child safety lock is enabled, this screen will appear at startup

## Child Safety Lock Unlock Interface 2



Please enter the password you set or "0304" to unlock your massage chair  
If you don't need the Child Safety Lock on anymore, go to the Settings page to turn off this function

## Trouble Shooting



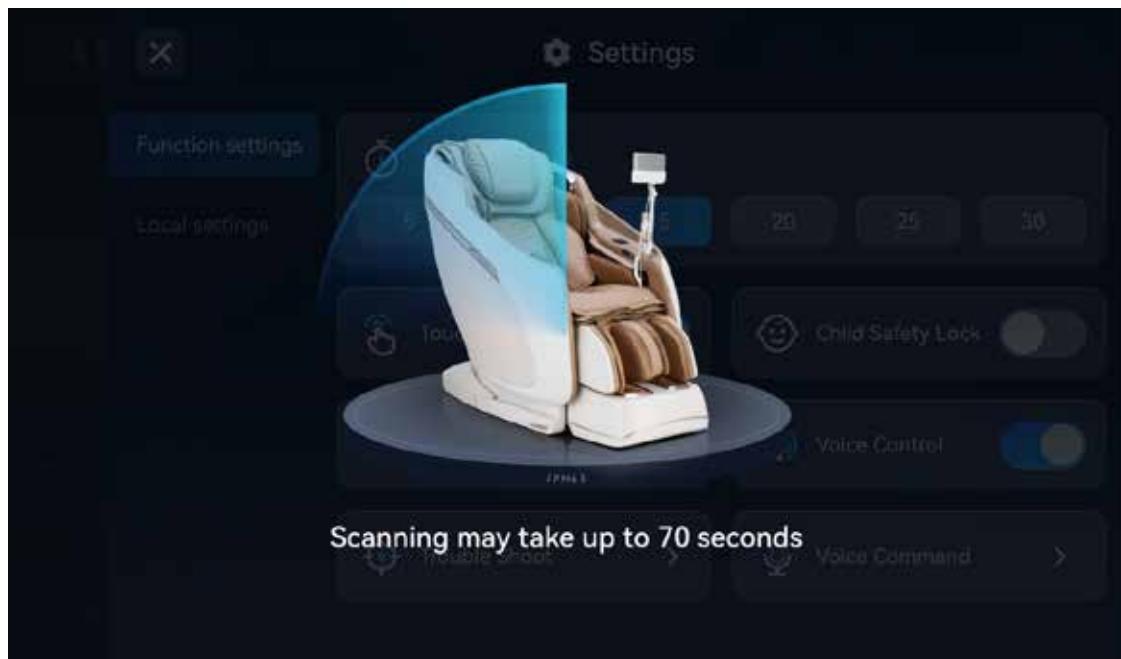
If your chair has any trouble, press the "Trouble Shoot" icon for the chair to automatically detect problem areas  
Use the error code provided when contacting our customer service team

## Trouble Shooting Interface 1



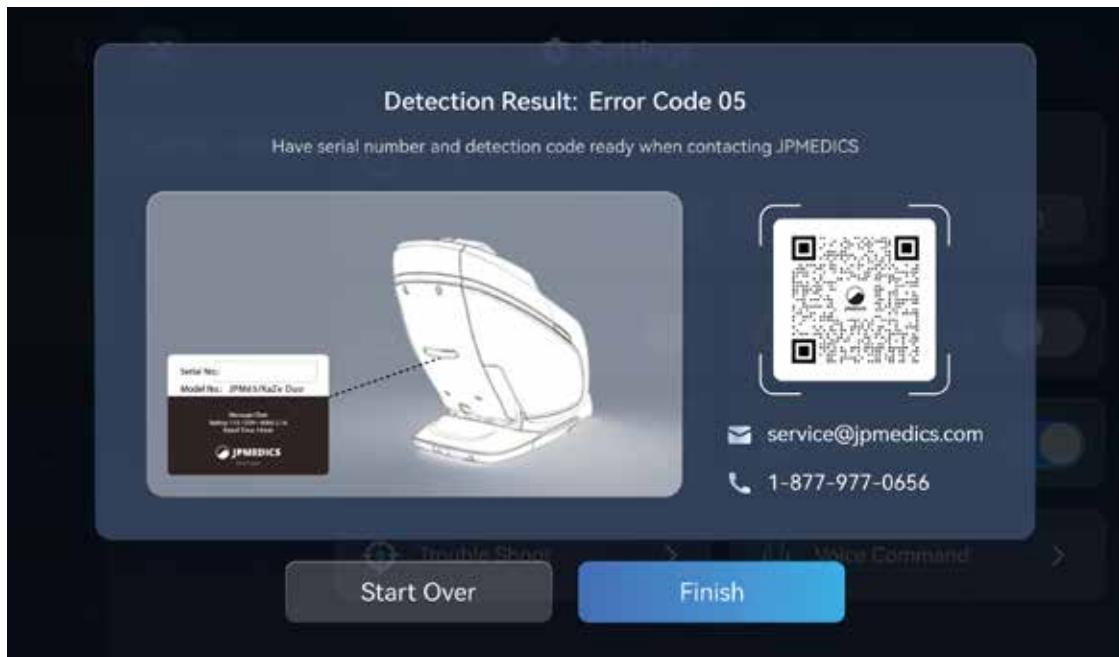
Choose "Start" icon and make sure the chair is not occupied during chair detection

## Trouble Shooting Interface 2



Your chair is detecting possible malfunctions, please wait for the detection result

## Trouble Shooting Interface 3



You can use your detection code when contacting the customer service team about your chair's problems

## Voice Control Command



This chair supports a voice control function - to activate, turn on the voice control switch

The user will first need to speak the wake-up word, and then speak the voice command for the corresponding function of the chair

After receiving the voice command from the user, the chair will answer and perform the corresponding function

\*Note: Offline voice control only supports English

# USER ACCOUNT

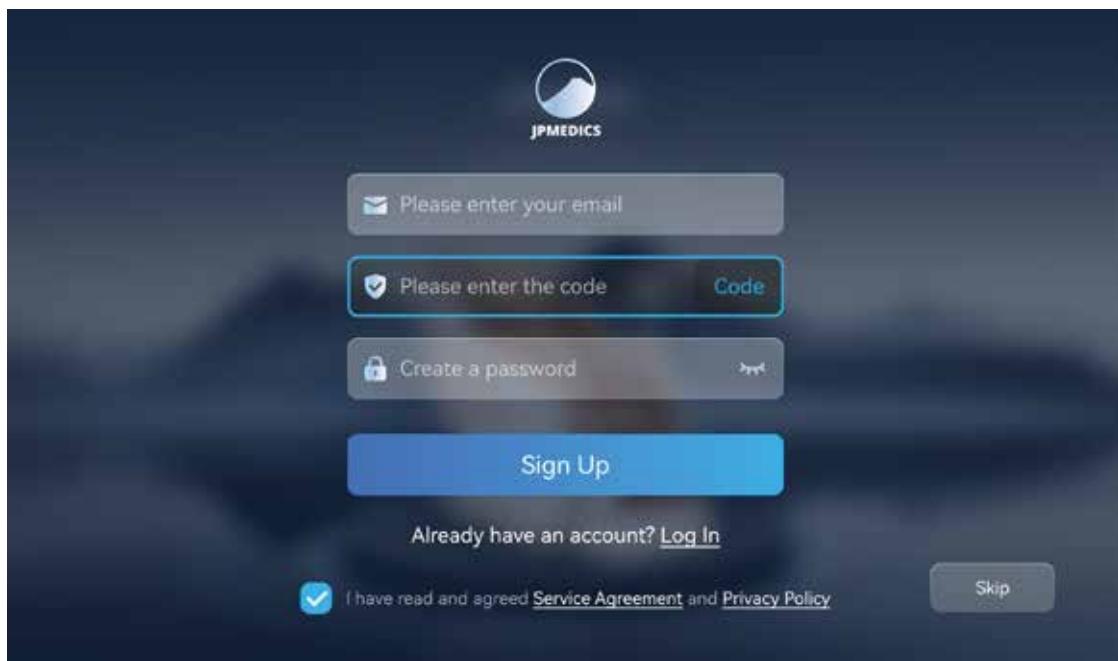


Choose the "User Account" icon to get to the account settings page

\*A wifi connection is required before logging in to your account

After logging in to your account, you can save your own favorite programs and health data

## Register an Account Interface

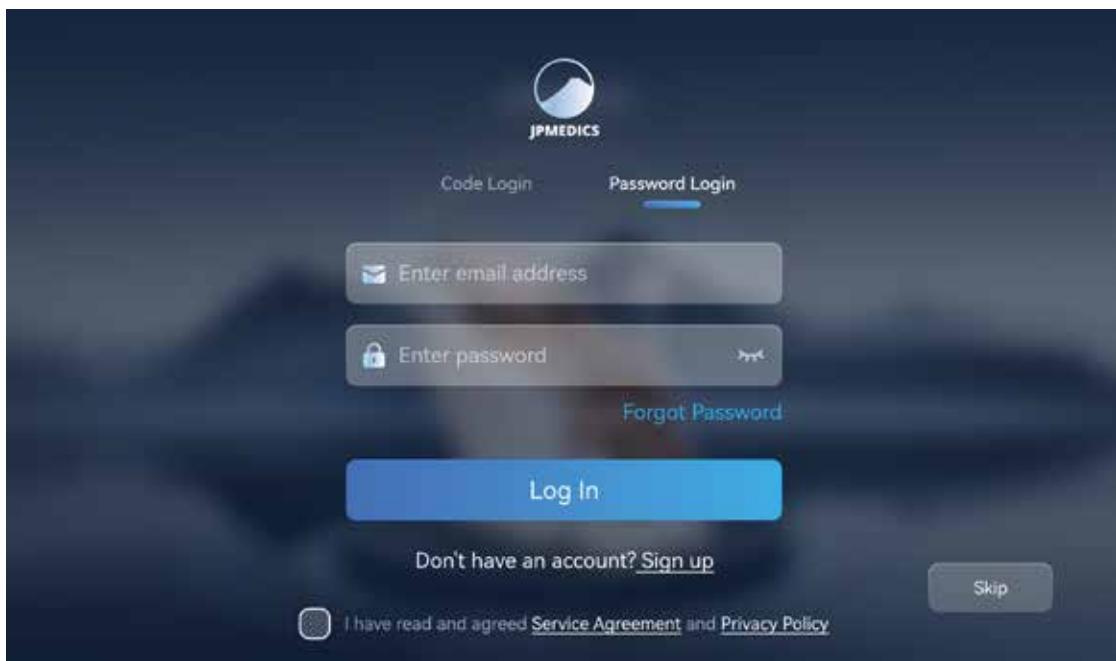


Enter your email address and click the "Code" button to get a verification code sent to your email

Enter the verification code from your email, then create your password

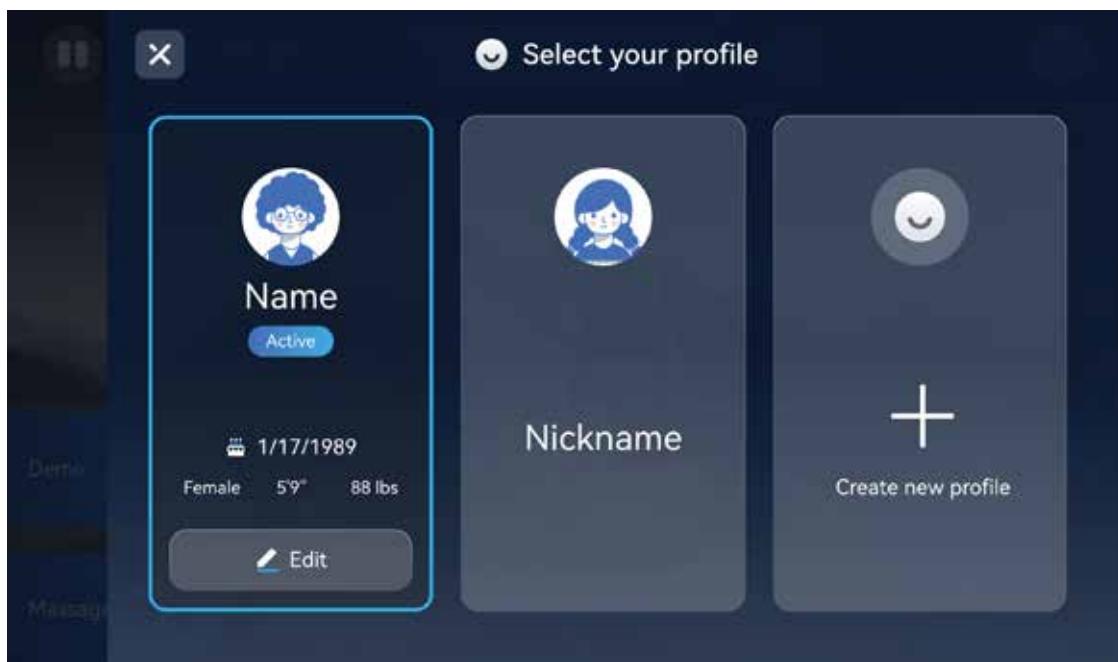
\*Before registering an account, you need to agree to the service agreement and privacy policy

## Account login Interface



If you already have an account, you can log in with your password or email verification code

## Account Settings Interface



You can switch between accounts or edit your account information

# AUTO PROGRAM DESCRIPTIONS

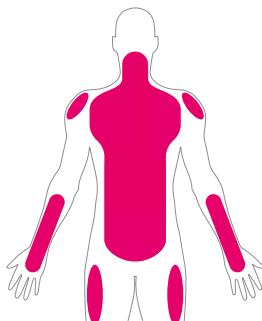
Let's dig a little deeper and discover the details of our pre-programmed massages.

## Demo



A 5 minute whole body massage for those on the go.

## FOCUS AREAS



## INTENSITY



## FOCUS TECHNIQUES



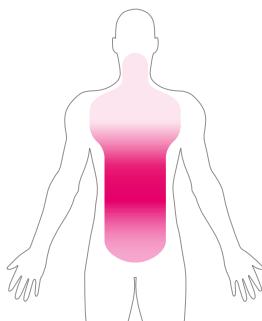
KNEADING   ROLLING   TAPPING

## Gentle



A program designed to provide a quiet, gentle massage that is good for beginners or those that prefer a soft touch.

## FOCUS AREAS



## INTENSITY



## FOCUS TECHNIQUES



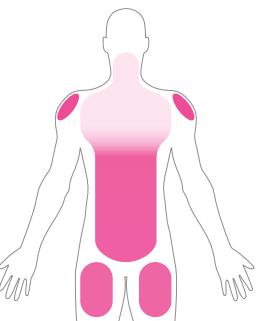
KNEADING   ROLLING

## Stretch



This massage will stretch your legs and back with a combination of gentle tapping, rolling, and air compression.

## FOCUS AREAS



## INTENSITY



## FOCUS TECHNIQUES



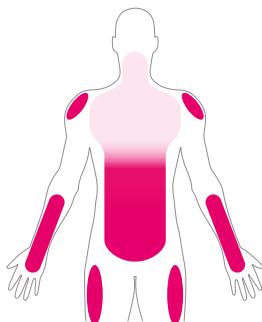
KNEADING   TAPPING

## Spine Care



This program provides a deep tissue massage that relaxes the spine.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



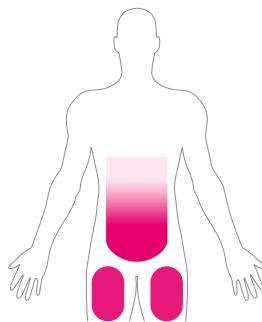
SHIATSU SWEDISH

## Legs



This program will focus on your leg muscles.

### FOCUS AREAS



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### FOCUS TECHNIQUES



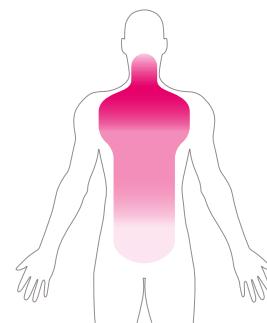
SWEDISH CLAPPING

## Relax



A program designed to provide a mild massage that is great for deep relaxation, best used before going to sleep.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



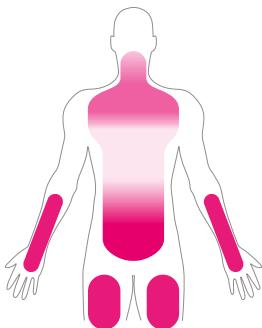
KNEADING SWEDISH

## Vigorous



This massage will combine vigorous tapping on your lower back and an air massage focused on your thighs and legs.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



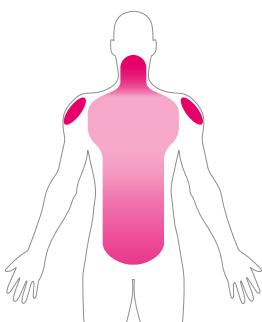
TAPPING KNEADING

## Neck & Shoulder



This massage will focus on your shoulders and neck using a combination of kneading and shiatsu techniques.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



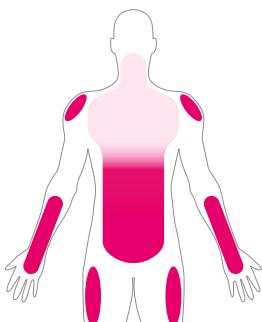
KNEADING TAPPING

## Lower Back



This massage will focus on your lower back with a deep massage that includes air compression.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



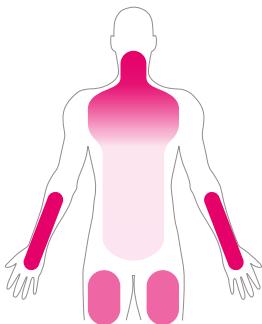
TAPPING KNEADING

## Upper Back



This massage will focus on your neck, shoulders, and legs with a slow massage that incorporates soothing heat.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



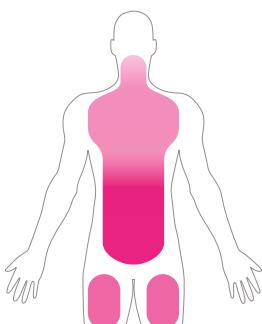
KNEADING TAPPING SWEDISH

## Lower Body



This is a partial body program that focuses air compression and vibration on the lower body.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



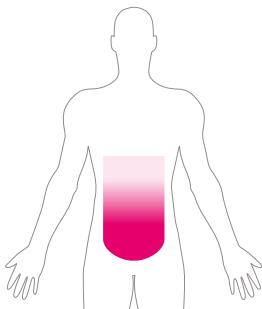
KNEADING ROLLING

## Hip & Waist



A program that helps you relax your waist and hip muscles.

### FOCUS AREAS



### INTENSITY

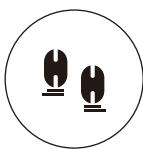


### FOCUS TECHNIQUES



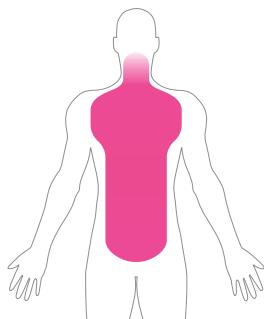
CLAPPING TAPPING

## Rolling



This program will massage from your neck down to your hips, using the ultra rolling technique.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



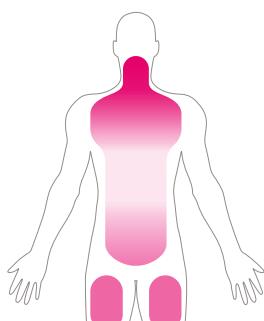
ROLLING

## Swedish



This massage will start by traveling from your neck down to your glutes, and will finish with a soothing rocking motion.

### FOCUS AREAS



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### FOCUS TECHNIQUES



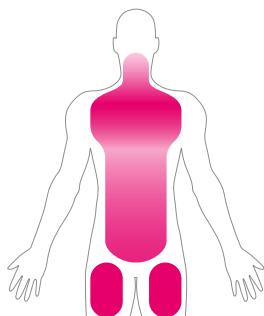
KNEADING TAPPING

## Thai



This massage will focus on your mid back and upper shoulders with a deep tissue massage that will create an acupressure effect.

### FOCUS AREAS



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### FOCUS TECHNIQUES



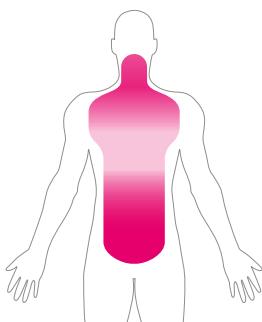
KNEADING TAPPING

## Japanese



A program designed using Japanese-inspired techniques to improve your immune system, blood circulation, and aid in pain relief.

### FOCUS AREAS



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### FOCUS TECHNIQUES



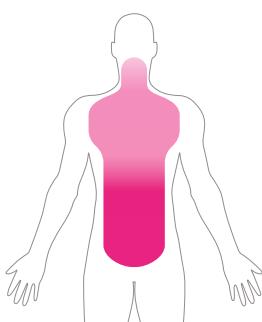
SHIATSU KNEADING

## Chinese



This massage will focus on your entire back while also massaging your legs and feet.

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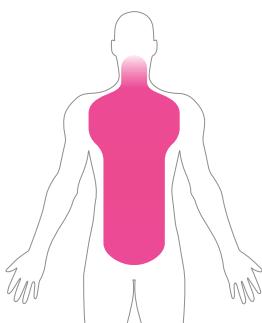
KNEADING TAPPING

## Balinese



This massage will focus on your back and spine using fast, ultra kneading and tapping techniques.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



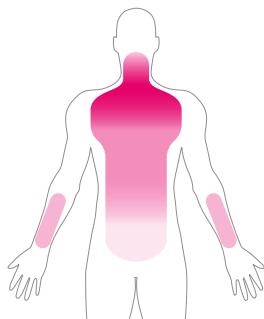
KNEADING TAPPING

## Morning



This program is a relaxing massage that will help ease you into your day.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



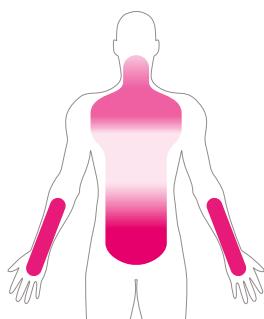
KNEADING SWEDISH

## Night



The program is a calming massage that will get your mind and body ready for bed.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



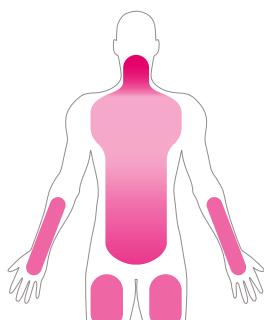
KNEADING TAPPING

## AI Design



A full body massage that centers on kneading and tapping, with a stretching function. This program enables users to achieve the effect of relaxing the whole body and refreshing the mind.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



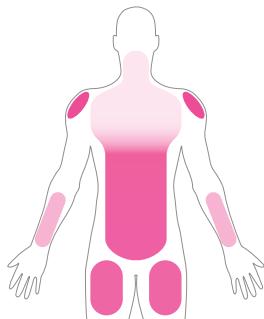
SWEDISH KNEADING

## Post Workout



A program that is designed to help your muscles recover and to relieve body tension after you exercise.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



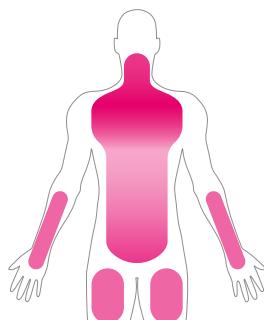
KNEADING SWEDISH TAPPING

## Recharge



Use this program when you are tired to reenergize your body.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



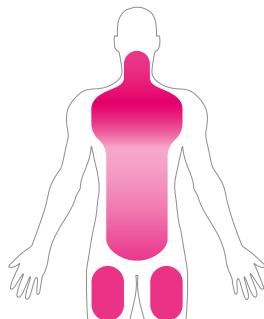
KNEADING ROLLING

## Yoga Stretch



This program uses yoga exercises (asana) for warm up and stretching - this helps you wake up quickly and provides a gentle stretch for the muscles.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



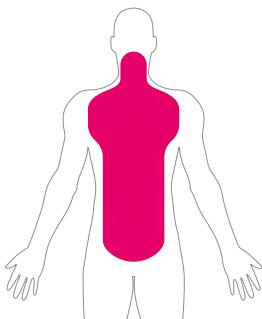
KNEADING TAPPING CLAPPING

## Deep Tissue



A deep tissue massage to relieve your muscle tension.

### FOCUS AREAS



### INTENSITY



### FOCUS TECHNIQUES



KNEADING TAPPING ROLLING

# GROUNDING INSTRUCTIONS

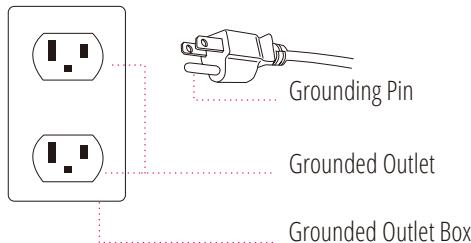
The product must be grounded to reduce the electric shock hazard because of functional faults of the product. The product has a power cord with a grounding conductor and a grounding plug. The grounding plug must be inserted into an appropriate socket that has been correctly installed and grounded in full compliance with the local code and decree.

## Caution

If the grounding conductor is not correctly connected, electric shocks may happen. If you are not sure about the correctness of the grounding, have it inspected by a professional electrician. If the grounding plug provided with the product does not match with the socket you have, do not refit it by yourself but ask a professional electrician to install an appropriate socket.

The product has a grounding plug. Make sure the product is connected with a socket matching with shape of the grounding plug.

Do not connect the product to a multi-plug.



- If it is difficult to remove the stains on the synthetic leather, soak a piece of melamine foam bought from the market into a neutral detergent and use it to wipe the product.

- Do not dry the surface with a hair dryer.

- Surface of the synthetic leather may be dyed by fabric colors; therefore, be careful when wiping the product with denim or colored cloth.

- Keep the chair positioned away from long-time contact with plastics to avoid fading.

- Synthetic leather may discolor, so if you are using hair product or hair dye, cover the headrest with a towel.

# CONSUMER WARRANTY

The JPM65/KaZe Duo massage chair has a three year in-home service warranty. The warranty is only valid in the 48 contiguous states. We do not provide a warranty for chairs sold to Alaska or Hawaii.

Consumers may contact the JPMEDICS customer service department at 1-877-977-0656 between 9:00 am and 5:30 pm PST, Monday through Friday or email us at [service@jpmedics.com](mailto:service@jpmedics.com) for warranty or service issues.

The warranty period begins from the day of purchase; no allowance or extension is offered for delivery and/or installation.

The warranty only applies to the JPM65/KaZe Duo massage chair, any accessories or enhancements are not included.

The JPMEDICS service department will make an appointment with the consumer before they arrange in-home service which is performed by an authorized technician.

In certain situations, the warranty does not apply:

A: Customer cannot provide receipt and warranty card.

B: Damage caused by improper installation, abuse, or improper maintenance.

C: Damage caused by disaster (ex. earthquake, fire, flood, etc.), abnormal power supply, breakages (ex. pets chewing, drink spilling, etc.).

D: Massage chair repaired by unauthorized technician or if unauthorized modifications occur to the massage chair.

If the synthetic leather, fabric, sponge, or fillers become naturally worn, they are not considered as defect under this warranty. Read the safety instructions before using this massage chair. Under no circumstance shall JPMEDICS or its representatives be liable for indirect, consequential, or incidental damages (including damages for lost profits, business interruption, bodily injury, and so on).

The warranty is not applicable if the massage chair is being utilized for business use.





**JPMEDICS**

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