

Quick Start Guide

TCL



More information

On the web

Detailed support information including a full user manual and device specifications are available at www.cricketwireless.com/support/devices

On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial **611** from your cell phone

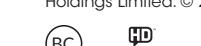
Accessories

- Battery
- Micro USB charger
- Cricket SIM card
- Quick start guide
- Safety information guide
- Terms of service

For more information about accessories, please visit your local Cricket store or go to www.cricketwireless.com/shop/accessories.

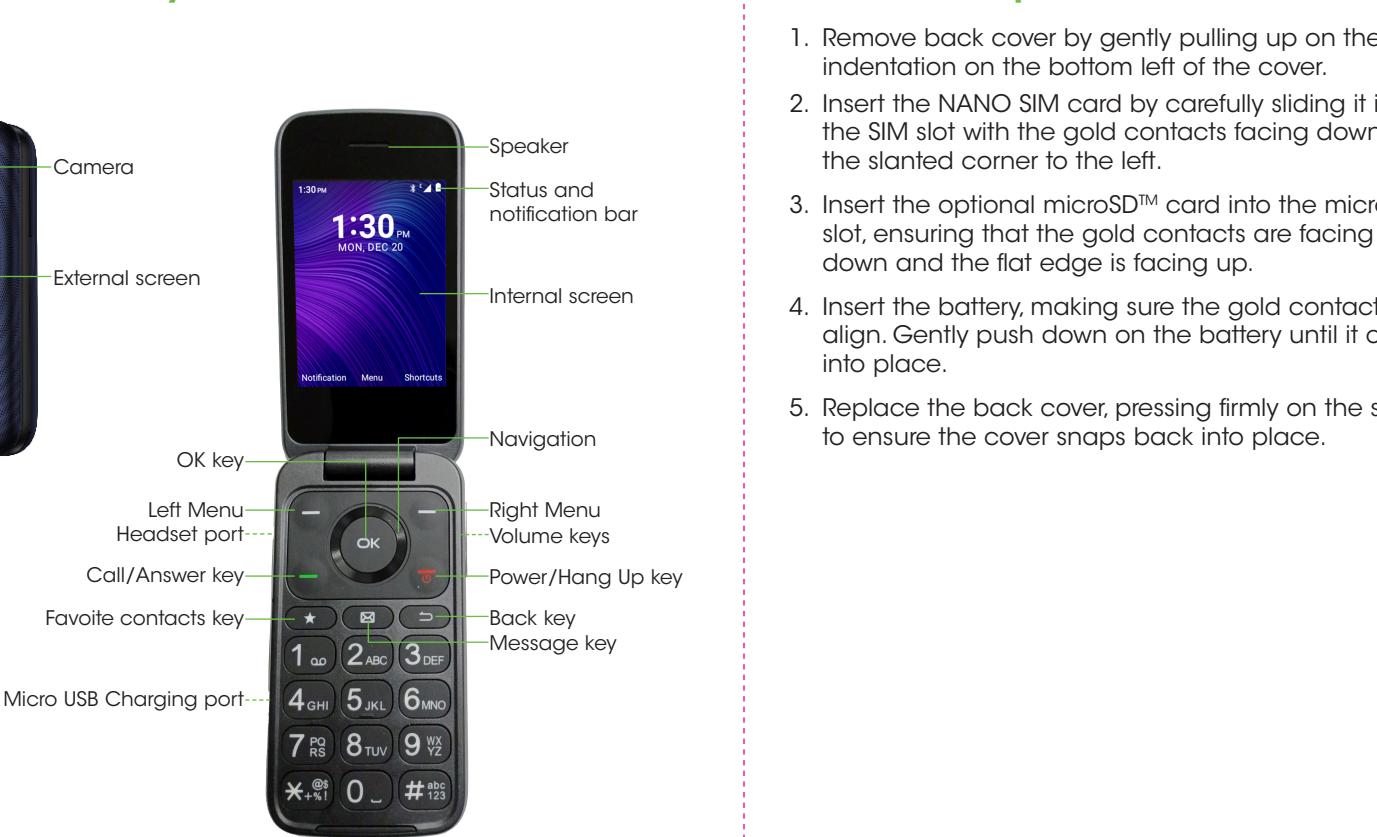
Note: Store and online inventories may vary.

Product meets FCC Radio Frequency Exposure Guidelines—FCC ID **2A2CJN059**. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. © 2022 Cricket Wireless LLC. All rights reserved. Cricket and the Cricket logo are registered trademarks under license to Cricket Wireless LLC. Alcatel is a trademark of Nokia used under license by TCT Communication Technology Holdings Limited. SMARTFLIP is a trademark of TCT Communication Technology Holdings Limited. © 2022 TCT Mobile Limited. All rights reserved.



CJB69H1RKAA
Printed in China

Getting to know your Alcatel SMARTFLIP™



Phone setup

1. Remove back cover by gently pulling up on the indentation on the bottom left of the cover.
2. Insert the NANO SIM card by carefully sliding it into the SIM slot with the gold contacts facing down and the slanted corner to the left.
3. Insert the optional microSD™ card into the microSD slot, ensuring that the gold contacts are facing down and the flat edge is facing up.
4. Insert the battery, making sure the gold contacts align. Gently push down on the battery until it clicks into place.
5. Replace the back cover, pressing firmly on the sides to ensure the cover snaps back into place.

Personalize

Set wallpaper

1. From the Home screen, press **OK** to open app list.
2. Navigate **OK** to **Settings** and press **OK** to select.
3. Navigate down **OK** to **Display** and press **OK** to select.
4. Navigate down **OK** to **Wallpaper** and press **OK** to select.
5. Navigate **OK** to **On**, and press **OK** to enable lock screen with password.

Lock and unlock your screen

To create a passcode

1. From the Home screen, press **OK** to open app list.
2. Navigate **OK** to **Message** and press **OK** to select.
3. Navigate down **OK** to **Phone settings** and press **OK** to select.
4. Navigate down **OK** to **Wallpaper** and press **OK** to select.
5. Navigate **OK** to **On**, and press **OK** to enable lock screen with password.
6. Create a 4 digit passcode using the dial pad, press **OK** to next.
7. Enter this passcode once again and press **OK** to create.

Calls and Voicemail

HD Voice Capable

HD Voice means clearer conversations with reduced background noise when both participants are using HD Voice compatible phones and the call is made over Cricket's LTE network or a compatible network.*

Make a Call

1. From the Home screen, enter the phone number then press **Call/Answer** to place the call.
2. If you make a mistake, press the **Back key** to delete the incorrect digits.

Send a Multimedia Message

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Text and Picture messaging

Send a Text Message

1. From the Home screen, press **OK** to open app list.
2. Navigate **OK** to **Message** and press **OK** to select.
3. Press **Left Menu** to create a new message.
4. Enter the phone number of the recipient in the **To** bar, or press **Right Menu** to **Select from Contact** or **Select contact group**.
5. Navigate down **OK** to access **MS bar** to type in the message.
6. Press **OK** to send text message.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Picture

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Pictures**, **Videos**, **Audio** or **Contact** to attach.
5. Once your message is attached, press **OK** to send.

Send a Video

1. Repeat steps 1-4 above.
2. Press **Right Menu** to access **Options**.
3. Navigate down **OK** to **Add Attachment** and press **OK** to select.
4. Select **Videos**, **Audio** or <b