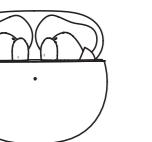


# TCL MOVEAUDIO Neo

V1.0 | TW241\_TW18  
www.tcl.com

English

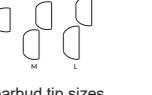
## What's in the box



Charging Case & Earbuds



USB-C cable



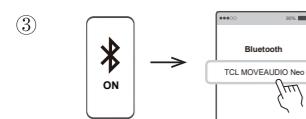
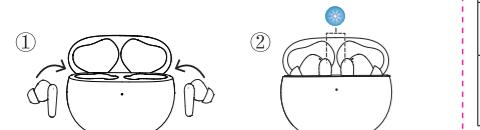
Alt. earbud tip sizes



Quick start guide

## First time pairing

- ① Open the charging case and place the earbuds in the charging case for at least 5 seconds.
- ② The earbud LED indicators flash in blinking blue, close the charging case, the LED indicator will turn off. Open the case to complete the activation.
- ③ On your device, open Bluetooth® settings and select TCL MOVEAUDIO Neo to pair.



## Controls

L / R	○ 2s	📞	🔇 / 🔊
L / R	X2	▶ / ▶▶	◀ / ◀◀
L	○ 2s	◀◀	
R	○ 2s	▶▶	
R	X3	EQ	
L	X3	Siri / Google Assistant	
R	○ 5s	Low latency	
L & R	○ 3s	ANC	

Press and hold either earbud for 2 seconds	Reject an incoming call / Mute mic on / off *
Double tap either earbud	Play or pause / Answer or end a call
Press and hold left earbud for 2 seconds	Previous song
Press and hold right earbud for 2 seconds	Next song
Triple tap right earbud	Switch EQ mode: Music, Bass, Podcast and Treble.
Triple tap left earbud	Activate Siri® or Google Assistant™
Press and hold right earbud for 5 seconds	Turn on Low latency mode
Press and hold the left and right earbuds at the same time for 3 seconds	Activate ANC

\* Mute mic on/off is only available during phone calls.

## Charging your headphones and case

### Charging your earbuds

The case LED indicator light will turn green for 3 seconds when charging starts. Earbuds will fully charge in 1.5 hours.



### Charging the case

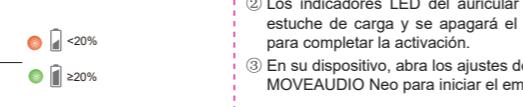
The LED indicator turns orange when charging, and turns green when charging is complete.



### Check case battery

Open or close the charging case to check the battery level for the case from the case LED indicator lights.

If the case battery is 20% or greater the light will be green. If the case battery is lower than 20% the light will be orange.



## Reset the headphones

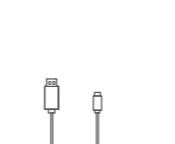
- ① Place earbud in the charging case with the lid open.
- ② Press and hold left or right earbud for 8 seconds. The earbud LED indicator flash in blue when earbuds enter reset process. After reset process, the earbuds will enter pairing mode automatically and earbuds LED indicator flashes in blue in cycle.

Note: All pairing information is deleted when the earbuds are reset to factory settings.



## Español

### Elementos incluidos



Estuche de carga y auriculares



Cable USB tipo C



Tamaños de almohadilla del auricular



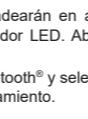
Instructivo de uso



Estuche de carga

## Primera vez vinculando

- ① Abra el estuche de carga y coloque los auriculares dentro durante al menos, 5 segundos.
- ② Los indicadores LED del auricular parpadean en azul. Cierre el estuche de carga y se apagará el indicador LED. Abra el estuche para completar la activación.
- ③ En su dispositivo, abra los ajustes de Bluetooth® y seleccione TCL MOVEAUDIO Neo para iniciar el emparejamiento.



## Reiniciar los auriculares

- ① Coloque los auriculares en el estuche de carga con la tapa abierta.
- ② Mantenga pulsado el auricular izquierdo o el derecho durante 8 segundos. Los indicadores LED de los auriculares parpadean en azul cuando los auriculares están en proceso de reiniciarse. Despues de este proceso, los auriculares entran en el modo de emparejamiento de forma automática y el indicador LED de los auriculares parpadea en azul.
- ③ Mantenga pulsados los auriculares derecho e izquierdo a la vez durante 3 segundos

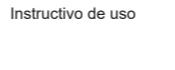


\* Activar o desactivar el micro sólo está disponible durante las llamadas telefónicas.



## Controles

L / R	○ 2s	📞	🔇 / 🔊
L / R	X2	▶ / ▶▶	◀ / ◀◀
L	○ 2s	◀◀	
R	○ 2s	▶▶	
R	X3	EQ	
L	X3	Siri / Asistente de Google	
R	○ 5s	Baja latencia	
L & R	○ 3s	ANC	



## Cargar los auriculares y el estuche

### Cargar los auriculares

La luz del indicador LED del estuche se volverá verde durante 3 segundos cuando comience la carga. Los auriculares se habrán cargado por completo en una hora y media.



### Cargar el estuche

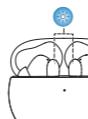
El indicador LED se vuelve naranja durante la carga y verde cuando termina de cargar.



## General Terms and Conditions

This warranty is confined to the first purchaser of the product only and is not applicable to cases other than defects in material, design and workmanship. **Terms and Conditions Not Covered:**

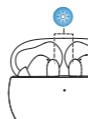
- Mantenga pulsado cualquier auricular durante 2 segundos Rechazar una llamada / Activar/Desactivar micro \*
- Toque dos veces cualquier auricular Reproducir o pausar / Contestar o finalizar una llamada
- Mantenga pulsado el auricular izquierdo durante 2 segundos Canción anterior
- Mantenga pulsado el auricular derecho durante 2 segundos Siguiente canción
- Toque tres veces el auricular derecho Cambiar modo Equalizador: Modo Música (predeterminado), modo Bajo, modo Pócast
- Toque tres veces el auricular izquierdo Activar Siri® o el Asistente de Google™.
- Mantenga pulsado el auricular derecho durante 5 segundos Activar el modo Baja latencia
- Mantenga pulsados los auriculares derecho e izquierdo a la vez durante 3 segundos Activar ANC



## Comprobar la batería del estuche

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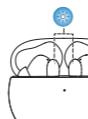
- Abra o cierre el estuche de carga para comprobar su nivel de batería mediante las luces del indicador LED del estuche.
- Mantenga pulsado el auricular izquierdo durante 2 segundos Si la batería del estuche es del 20 % o más, la luz será verde. Si la batería del estuche es menos del 20 %, la luz será naranja.
- Mantenga pulsado el auricular derecho durante 2 segundos Canción anterior
- Toque tres veces el auricular derecho Cambiar modo Equalizador: Modo Música (predeterminado), modo Bajo, modo Pócast
- Toque tres veces el auricular izquierdo Activar Siri® o el Asistente de Google™.
- Mantenga pulsado el auricular derecho durante 5 segundos Activar el modo Baja latencia
- Mantenga pulsados los auriculares derecho e izquierdo a la vez durante 3 segundos Activar ANC



## General Terms and Conditions

This warranty is confined to the first purchaser of the product only and is not applicable to cases other than defects in material, design and workmanship. **Terms and Conditions Not Covered:**

- Periodic checks, maintenance, repair and replacement of parts due to normal wear and tear.
- Abuse or misuses, including but not solely limited to the failure to use this product for its normal purposes or in accordance with TCL's instructions on usage and maintenance.
- Defects resulting from usage of the product in conjunction with accessories that are not approved by TCL for use with this product.
- TCL will not be responsible for any repairs caused by third party component parts, or service that is found to be the cause for the defect or damage of the product.
- Accidents, Acts of God, lightning, water, fire, public disturbances, improper ventilation, voltage fluctuations or any cause beyond the control of TCL.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

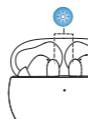


## FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Relocate the receiving antenna.
- Increase the separation between equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.



## Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

\* Activar o desactivar el micro sólo está disponible durante las llamadas telefónicas.



## Safety and Precautions

### Hearing safety

! Caution: To prevent possible hearing damage, do not listen at high volume levels for long periods. Set the volume to a safe level.



### Electric-, Magnetic- and Electromagnetic Fields (EMF)

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

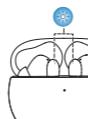
To prevent fire or shock hazard: Always keep this product dry. Do not expose it to excessive heat by heating equipment or direct sunlight.



## 1 YEAR LIMITED WARRANTY

TCL Technology Holding Limited, offers a 1 year limited warranty on selected Head Phones and Audio Products that are found to be defective in materials or workmanship upon submission of the following items:

- Proof of purchase – consisting of original invoice or sales slip indicating the date of purchase, dealer's name, model number and serial number of the product is required for warranty support.
- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.



## FCC ID: 2ACCJB212 (right); 2ACCJB213 (left)

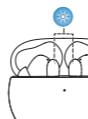
FCC ID: 2ACCJB212 (right); 2ACCJB213 (left)



## Notice of compliance

The device complies with the FCC rules, Part 15. Operation is subject to the following two conditions:

- 1.This device may not cause harmful interference, and
- 2.This device must accept any interference received, including interference that may cause undesired operation.



## FCC rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.



## 3. This warranty is not transferrable. This warranty will be the purchasers' sole and exclusive remedy and neither TCL nor its service centers shall be liable for any incidental or consequential damages or breach of any express or implied warranty of this product.

## Customer Care Contact Information

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