

Buttons and Select Dial: Rotate the select dial to choose "Channel" box, then press the set button to enter channel settings, rotate the select dial and press the set button to choose your desired channel, finally press the set button to exit.

ID Settings

Change the wireless ID to avoid interference for it can only be triggered after the wireless IDs (0FF/01-99) of the sender unit and the receiver unit are set to the same.

Touch Screen: Slide the "ID" box to turn off the ID, or choose your desired ID. **Buttons and Select Dial:** Rotate the select dial to choose "ID" box, then press the set button to enter ID settings, rotate the select dial and press the set button to choose your desired ID, finally press the set button to exit.

Wireless Sync

The wireless sync function helps the sender and receiver to quickly set the same channel and ID.

Receiver Wireless Sync

Preconditions:

1. Set V100 C to sender mode and the "Sender" icon on the panel is yellow.
2. Assume retro camera flash Lux Master as the receiver.

Touch Screen: Click the "SYNC" icon on both V100 C and Lux Master.

Buttons and Select Dial: Rotate the select dial on V100 C to choose "SYNC" icon, then press the set button. Rotate the select dial on Lux Master to choose "SYNC" icon, then press the set button.

Sender Wireless Sync

Preconditions:

1. Set V100 C to receiver mode and the "Receiver" icon on the panel is yellow.
2. Assume flash trigger X3 C as the sender.

Touch Screen: Click the "SYNC" icon on both V100 C and X3 C.

Buttons and Select Dial: Rotate the select dial on V100 C to choose "SYNC" icon, then press the set button. Rotate the select dial on X3 C to choose "SYNC" icon, then press the set button.

When the sender unit and receiver unit are both V100 C, wireless sync is also available.

Menu

Touch Screen: Slide the screen from the left to the right to make the mode interface appears, click the "Menu" icon to enter the menu interface. Then slide from the left to the right to return to the main interface.

Buttons and Select Dial: Press the power switch button to make the mode interface appears, rotate the select dial and press the set button to choose and enter the menu interface. Short press the power switch button to return to the main interface.

Icon	Function	Options	Description
	Sender Flash	Off On	Sender flash off Sender flash on
	Power Type	1/256 2.0	Minimum power step is 1/256 Minimum power step is 2.0
	Protocol	S1 S2	Only available in M (manual) flash mode, the flash will fire synchronously when the main flash fires. Only available in M (manual) flash mode, the flash will ignore a single "pre-flash" from the main flash and will only fire in response to the second, actual flash from the main flash.
	m/f	m ft	Meter Foot
	Standby	On Off	Automatically standby after the set time (90 seconds) of idle use. Do not automatically standby after the set time (90 seconds) of idle use.
	Auto Off	Off 30 min 60 min 90 min	Turn off auto power off function 1. Setting as wi-off sender mode when the standby function is off, the flash will automatically shut down after 30 minutes of idle use. 2. Setting as receiver mode, the flash will automatically shut down after 30 minutes of idle use. 1. Setting as wi-off sender mode when the standby function is off, the flash will automatically shut down after 60 minutes of idle use. 2. Setting as receiver mode, the flash will automatically shut down after 60 minutes of idle use. 3. Setting as wi-off sender mode when the standby function is off, the flash will automatically shut down after 90 minutes of idle use. 2. Setting as receiver mode, the flash will automatically shut down after 90 minutes of idle use.
	Model	Continue Interrupt	The modeling lamp is constant on when flashing. The modeling lamp automatically turns off when flashing.
	Screen	/ 30 sec 1 min 2 min 3 min	Screen brightness is steplessly adjustable. Screen standby after 30 seconds of idle use. Screen standby after 1 minute of idle use. Screen standby after 2 minutes of idle use. Screen standby after 3 minutes of idle use.
	Language	Simplified Chinese English	Simplified Chinese system. English system
	Factory Reset	Cancel Apply	Cancel factory reset. Factory reset
	Device Info	/	Display the device model and firmware version

Wireless Flash Shooting (2.4G Wireless Transmission)

This section explains wireless sending/receiving flash shooting. The V100 C attached to the camera is referred as the sender unit, while a V100 C that is wirelessly controlled is referred as the receiver unit.

You can also wirelessly control the V100 C set as the receiver unit with the TTL flash trigger XPROII (sold separately). For details on setting the flash trigger functions, see its instruction manual.

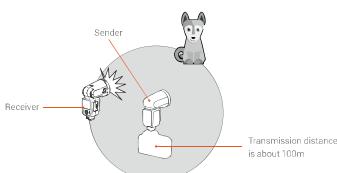
When the camera's shooting mode is set to a fully automatic mode or an image zone mode, the operations in this section are not available. Please set the camera's shooting mode to Fv/P/Tv/Av/M.

Using a flash with a radio transmission wireless shooting function make it easy to shoot with advanced wireless multiple flash shooting, in the same way as TTL auto flash shooting.

As long as the channel, group, ID, and other relevant wireless settings of the sender and receiver units are set to the same, the settings on the V100 C (sender unit) will be automatically applied to the wirelessly controlled V100 C (receiver unit). Therefore, there is no need to operate the receiver unit during shooting.

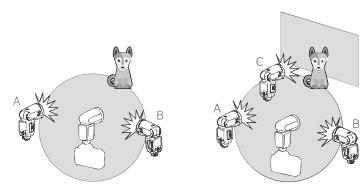
Positioning and Operation Range

Auto Flash Shooting with One Receiver Unit



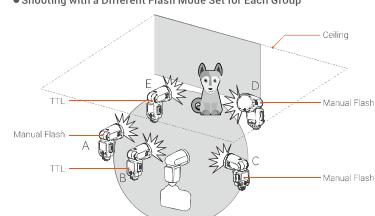
Auto Flash Shooting with Multiple Receiver Groups

You can divide the receiver units into two or three groups and perform TTL auto flash while changing the flash ratio (flash output ratio).



1. Before shooting, perform a test flash and test shooting.
2. The transmission distance might be shorter depending on the conditions such as positioning of receiver units, the surrounding environment and whether conditions.

Shooting with a Different Flash Mode Set for Each Group



Wireless Sender/Receiver Settings

Set as a Sender Unit

Touch Screen: Slide the screen from the left to the right to make the mode interface appears, click the "Sender" icon to enter sender mode, slide from the left to the right to return to the main interface.

Buttons and Select Dial: Press the power switch button to make the mode interface appears, rotate the select dial and press the set button to choose and enter sender mode. Short press the power switch button to return to the main interface.

Set as a Receiver Unit

Touch Screen: Slide the screen from the left to the right to make the mode interface appears, click the "Receiver" icon to enter receiver mode, slide from the left to the right to return to the main interface.

Buttons and Select Dial: Press the power switch button to make the mode interface appears, rotate the select dial and press the set button to choose and enter receiver mode. Short press the power switch button to return to the main interface.

About the Sender Unit

Use two or more sender units. By preparing several cameras that with sender units attached, cameras can be changed in shooting while keeping the same lighting source (receiver unit).

Sender Unit's (Flash) ON/OFF

You can set whether the sender unit flash that sends wireless signal flashes or not, and when the sender unit flash setting is on, the flash fires as a flash A group.

Touch Screen: Slide the screen from the left to the right to make the mode interface appears, click the "Menu" icon to enter menu interface, choose "Sender Flash" icon and click to turn on or off the sender flash.

Buttons and Select Dial: Press the power switch button to make the mode interface appears, rotate the select dial and press the set button to enter menu interface and choose "Sender Flash", then rotate the select dial and press the set button to turn on or off the sender flash. Short press the power switch button to return to the main interface.

Even if the sender unit flash firing is off, it still sends wireless flash signals.

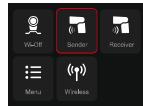
TTL: Fully Automatic Wireless Flash Shooting

The below instructions are described in touch screen operation, you can also use buttons and select dial.

Using Automatic Wireless Flash with a Single Receiver Unit

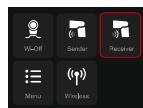
1. Sender Unit Setting

Click the "Sender" icon on the panel, then the V100 C attached to the camera is set as the sender unit.



2. Receiver Unit Setting

Click the "Receiver" icon on the panel, then the V100 C wireless controlled is set as the receiver unit.



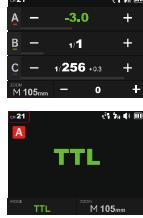
X2T-C can also be set as sender unit.

X2T-C can control V100 C's ZOOM value when the ZOOM is adjusted to auto (A) mode.

3. Check the Communication Channel /ID

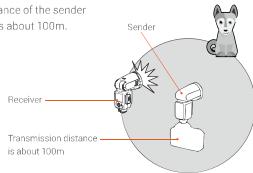
Set the wireless channels and IDs of sender unit and receiver unit to the same. For example, if the sender unit channel is set to 1, then the receiver unit channel needs to be 1 as well.

You can also use the wireless sync function to set the channels and ID to the same quickly.



4. Position the Camera and Flashes

The transmission distance of the sender unit and receiver unit is about 100m.



5. Set the Flash Mode to <TTL>

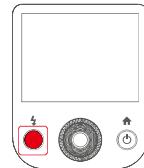
Click the "Sender" icon on the panel to enter sender mode. Press and hold the group "A/B/C/D/E" box to switch to TTL auto flash compensation amount.

Please set the sender unit's flash to ON in order to make the sender unit fire flashes.

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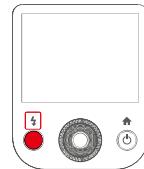
6. Check Whether the Flash is Ready

Check whether the sender unit's flash ready indicator is lightened.



7. Check the Flash Operation

Press the sender unit's test button <4>. Then, the receiver unit will fire. If not, adjust the distance from the sender unit.

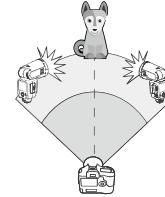


Using Automatic Wireless Flash with Multiple Receiver Units

When stronger flash output or more convenient lighting operation is needed, increase the number of receiver units and set it as a single receiver unit.

To add receiver units, use the same steps as setting "using automatic wireless flash with a single receiver unit". Any flash group can be set (A/B/C/D/E).

When the number of receiver units is increased or the sender unit flash firing is ON, automatic control is implemented to make all groups of flashes fire the same flash output and ensure the total flash output is up to standard exposure.



- ▲ 1. Press the depth-of-field preview button on the camera to fire a modeling flash.
- 2. If the receiver unit's auto power off function is on, press the sender unit's test button to power it on. Please note that test firing is unavailable during the camera's regular metering time.
- 3. The effective time of receiver unit's auto power off is changeable between 30min or 90min in the menu settings.

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M: Wireless Stroboscopic Flash Shooting with Manual Flash

Using wireless (multiple flash) shooting with manual flash, you can shoot with a different flash output setting for each receiver unit (flash group) while setting all parameters on the sender unit.

1. Click the "Sender" icon on the panel, then the V100 C attached to the camera is set as the sender unit.

Click the "Sender" icon on the panel to enter sender mode. Press and hold the group "A/B/C/D/E" box to switch to M-manual flash power.

2. Set the flash output of each flash group

Click the - or + icon to adjust the flash output of each flash group.



3. Set the wireless channels and IDs of sender unit and receiver unit to the same.

For example, if the sender unit channel is set to 1, then the receiver unit channel needs to be 1 as well.

You can also use the wireless sync function to set the channels and ID to the same quickly.

4. Take Picture

Each receiver unit fires at the set flash ratio.

Wireless Stroboscopic Flash Shooting with Multi Flash

1. Set the Sender Unit to Wireless Multi Flash

Click the "Sender" icon onto the sender unit's LCD panel to enter sender settings. Slide the screen down to make the "Multi" icon appears and click to turn it on, then slide up to make the wireless multi flash parameters appear.

2. Set the Flash Output, Number of Flashes and Flash Frequency of the Wireless Multi Flash

Click the - or + icon can adjust the flash output, slide the number in front of "Times" can adjust the number of flashes, slide number in front of "Hz" can adjust the flash frequency.

3. Set the Receiver Unit

Click the "Receiver" icon onto the sender unit's LCD panel to enter receiver settings.

4. Set the Wireless Channels and IDs of Sender Unit and Receiver Unit to the Same

For example, if the sender unit channel is set to 1, then the receiver unit channel needs to be 1 as well.

5. Turn On/Off the Wireless Multi Flash of Receiver Unit Group

The wireless multi flash of receiver unit A/B/C/D/E can be turned on or off directly on the sender unit.

▲ The parameters of receiver unit can be directly set on the sender unit on the condition that channels and IDs of them are set to the same.

Other Applications

Sync Triggering

The sync cord jack is a ϕ 2.5mm plug. Insert a trigger plug here and the flash will be fired synchronously with the camera shutter.

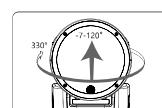
Modeling Flash

If the camera has a depth-of-field preview button, pressing it will fire the flash continuously for 1 second. This is called modeling flash. It enables you to see the shadow effects on the subject and the lighting balance. You can fire the modeling flash during wireless or normal flash shooting.

- Note: 1. To avoid overheating and deteriorating the flash head, do not fire the modeling flash for more than 10 consecutive times. If you fire the modeling flash 10 consecutive times, allow at least 10 minutes' break for the camera flash.
- 2. The modeling flash cannot be fired with the Canon EOS 300 and Type-B cameras.

Bounce Flash

By pointing the flash head toward a wall or ceiling, the flash will bounce off the surface before illuminating the subject. This can soften shadows behind the subject for a more natural-looking shot. This is called bounce flash.

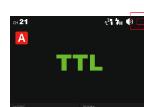


To set the bounce direction, hold the flash head and turn it to a satisfying angle.

- Note: 1. If the wall or ceiling is too far away, the bounced flash might be too weak and result in underexposure.
- 2. The wall or ceiling should be a plain, white color for high reflectance. If the bounce surface is not white, a color cast may appear in the picture.

Low Battery Warning

If the battery power is low, the \square icon will turn red. Please replace or charge the battery immediately.



Control with the Camera's Menu

If the camera flash is attached to an EOS camera which has a camera control function, the flash can be controlled using the camera's menu screen.

The functions that can be set are as follows. The available settings vary depending on the flash mode, wireless flash function settings, and other conditions.

Function	
Flash Firing	On/Off
E-TTL Balance	Ambience priority/Standard/Flash priority
TTL Metering	Evaluative (Face priority) / Evaluative / Average
Continuous Flash Control	E-TTL shooting every time / E-TTL shooting for the first time
Flash synchronization speed in aperture-priority mode	
Flash Mode	TTL flash metering (auto flash) / manual flash / multi flash (stroboscopic)
Wireless Functions	Wireless flash: Off/Radio transmission
Zoom (Flash Coverage)	
Shutter Sync	First-curtain Sync/Second-curtain Sync / High-speed Sync
Flash Exposure Compensation	

Setting Camera Flash Functions

1. Select <Flash control> or <External Speedlite control>.



2. Select <Flash function settings> or <External func. setting>.



3. The setting screen and items displayed vary depending on the camera.



1. To clear all custom function settings, you can enter the [Clear settings] in step 2 and select [Clear all Speedlite C Fn] or [Clear ext. flash C Fn set].
 2. If flash exposure compensation has already been set with the camera flash, flash exposure compensation cannot be set with the camera. To set it with the camera, the camera flash's flash exposure compensation must be set to zero.
 3. If any flash custom functions and flash settings other than flash exposure compensation have been set by both the camera and the flash, the latest settings will take effect.

Protection Function

Over-Temperature Protection

- To avoid overheating and deteriorating the flash head, do not fire more than 70 continuous flashes in fast succession at 1/1 full power. After 70 continuous flashes, allow a rest time of at least 10 minutes.
- If you fire more than 70 continuous flashes and then fire more flashes in short intervals, the inner over-temperature protection function may be activated and make the recycle time over 10 seconds. If this occurs, allow a rest time of about 10 minutes, and the flash unit will then return to normal.
- When the over-temperature protection is started, < > is shown on the LCD display.

Number of flashes that will activate over-temperature protection:

Number of Flash	Focal Length	28mm	35mm	50mm	70mm	80mm	105mm
		70	75	90	90	100	100
1/2	105	114	120	134	150	160	
1/4	215	231	240	273	300	300	
1/8	300	300	300	300	300	300	
1/16	1200	1200	1200	1200	1200	1200	
1/32	3500	3500	3500	3500	3500	3500	
1/64							
1/128							
1/256							

Number of flashes that will activate over-temperature protection in HSS mode:

Power Output Level	Number of Flashes
1/1	60
1/2 (0.1~0.9)	70
1/4 (0.1~0.9)	100
1/8 (0.1~0.9)	
1/16 (0.1~0.9)	
1/32 (0.1~0.9)	
1/64 (0.1~0.9)	
1/128 (0.1~0.9)	
1/256 (0.1~0.9)	

Other Protections

The system provides real-time protection to secure the device and your safety. The following lists prompts for your reference:

Display	Meaning
Error1	A failure occurs on the recycling system so that the flash cannot fire. Please restart the flash unit. If the problem still exists, please send this product to a maintenance center.
Error3	The voltage on two contacts of the flash tube is too high. Please send this product to a maintenance center.
Error5	Abnormalities in the flash circuit. Please send this product to a maintenance center.
Error9	There are some errors occurred during the upgrading process. Please using the correct firmware upgrade method.

The Reason & Solution of Not Triggering in Godox 2.4G Wireless

1. Disturbed by the 2.4G signal in outer environment (e.g. wireless base station, 2.4G wifi router, Bluetooth, etc.)

→ To adjust the channel CH setting on the flash trigger (add 10+ channels) and use the channel which is not disturbed. Or turn off the other 2.4G equipment in working.

2. Please make sure that whether the flash has finished its recycle or caught up with the continuous shooting speed or not (the flash ready indicator is lightened) and the flash is not under the state of over-heat protection or other abnormal situations.

→ Please downgrade the flash power output. If the flash is in TTL mode, please try to change it to M mode (a pre-flash is needed in TTL mode).

3. Whether the distance between the flash trigger and the flash is too close or not (<0.5m).

→ Please turn on the "close distance wireless mode".

X1 Series: Press and hold the triggering button then turn on the device until the indicator blinks twice.

Xpro and X2T Series: Set the C.Fn-DIST to 0~30m.

X3 Series: Set the triggering distance to 0~30m.

4. Whether the flash trigger and the receiver end equipment are in the low battery states or not

→ Please replace the battery or charge it in time.

5. The flash trigger's firmware is an older version

→ Please upgrade the firmware of the flash trigger referring to the instruction manual for specific firmware upgrades.

Technical Data

Model	V100 C
Compatible Cameras	Canon cameras
Power (1/1 output)	100Ws
Flash Coverage	Auto zoom (flash coverage is set automatically to match the lens focal length and image size) Manual zoom (38~105mm) Swinging/tilting flash head (bounce flash): 0 to 330° horizontally and -7° to 120° vertically
Flash Duration	1/300s ~ 1/20000s
Exposure Control	
Exposure Control System	TTL auto flash and manual flash
Flash Exposure Compensation (FEC)	3 steps with 1/3 increment each step
Sync Mode	High-speed sync (up to 1/8000 seconds), first-curtain sync, and second-curtain sync
Multi Flash	Provided (up to 100 times: 100Hz)
Wireless Flash (Radio 2.4G Transmission)	
Wireless Function	Sender, Receiver
Sender Groups	A,B,C,D,E
Controllable Receiver Groups	A,B,C,D,E
Transmission Range (approx.)	100m
Channels	32: 01~32
IO	Off/On~99
Modeling Flash	Fired with camera's depth-of-field preview button
Auto Focus Assist Beam	
Effective Range (approx.)	Center: 0.6~10m / 2.0~32.8 feet Periphery: 0.6~5m/2.0~16.4 feet
LED Modeling Lamp	
Power	2W
Color Temperature	3300K±200K
Power Supply	
Built-in Lithium Battery	7.2V/2980mAh
Recycle Time	Approx. 1.7 seconds. LED indicator will light up when the flash is ready
Full Power Flashes	Approx. 400
Power Saving	Provide standby and auto-off functions
Sync Triggering Mode	Hot shoe, 2.5mm sync cord
Dimension	
W x H x D	2.81*2.99*8.11"
Net Weight Without Battery	~496g
Net Weight With Battery	~616g

Specifications and data may subject to changes without notice.

Troubleshooting

If there is a problem, refer to this troubleshooting guide.

The camera flash does not fire.

- The camera flash is not attached securely to the camera.
→ Attach the camera's mounting foot securely to the camera.
- The electrical contacts of the camera flash and camera are dirty.
→ Clean the contacts.
- < or < or <

The power turns off by itself.

- Setting as wi-off/sender mode when the standby function is on, the flash will enter sleep mode automatically after 90 seconds of idle use.
→ Press the camera shutter halfway or press any button will wake up the flash unit.
- Setting as wi-off/sender mode when the standby function is off while the auto off function is on, the flash will automatically shut down after 60 minutes (or 30 minutes, 90 minutes) of idle use.
→ Restart the flash unit.
- Setting as receiver mode when the auto off function is on, the flash will automatically shut down after 60 minutes (or 30 minutes, 90 minutes) of idle use.
→ Restart the flash unit.

Auto zoom does not work.

- The camera flash is not attached securely to the camera.
→ Attach the camera flash's mounting foot to the camera.

The flash exposure is underexposed or overexposed.

- You used high-speed sync.
→ With high-speed sync, the effective flash range will be shorter. Make sure the subject is within the effective flash range displayed.
- You used manual flash mode.
→ Set the flash mode to TTL or modify the flash output.

Photos have dark corners or only parts of the target subject are illuminated.

- The focal length of lens exceeds the flash coverage.
→ Check the flash coverage you set. This flash unit has the flash coverage between 28 and 105mm, which fits medium-format cameras.

Firmware Upgrade

- This product supports firmware upgrade through the USB-C port, please use USB-C cable (sold separately).
- As the firmware upgrade needs the support of Godox G3 V1.1 software, please download and install the "Godox G3 V1.1 firmware upgrade software" before upgrading. Then choose the related firmware file.
- Please refer to the latest electronic version of the instruction manual.
- The download website of firmware upgrade is:
<https://www.godox.com/firmware-G3/>

Compatible Camera Models

V100 C unit can be used on the following Canon EOS series camera models:
1DX, 5D Mark II, 6D, 7D, 60D, 50D, 40D, 30D, 650D, 600D, 550D, 500D, 450D, 400D Digital, 1100D, 1000D, 5D Mark IV, 7D Mark II, 760D, 750D, 70D, 80D, 800D, 77D, M5, M3, M50, EOS R, 1500D, 3000D, R²

▲ 1. This table only lists the tested camera models, not all cameras. For the compatibility of other camera models, a self-test is recommended.
2. Rights to modify this table are retained.

IC Warning

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2), l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. Tout changement ou modification non expressément approuvée par la partie responsable de la réglementation de l'OCDE peut faire perdre à l'utilisateur le droit d'utiliser l'appareil.

Remarque: cet appareil a été testé pour répondre aux limites des appareils numériques de classe B conformément à la partie 15 des règles de la Federal Communications Commission des Etats - Unis. Ces limites sont concues pour fournir une protection raisonnable contre les interférences nuisibles dans les installations résidentielles. L'appareil génère de l'énergie RF utilisée et rayonne, ce qui peut causer des interférences nocives pour les communications radio s'il n'est pas installé et utilisé conformément aux instructions. Cependant, aucun Garantie contre les interférences dans un installation spécifique. Si l'appareil cause des interférences nuisibles à la réception de la radio ou de la télévision, qui peuvent être déterminées en éteignant et en allumant l'appareil, l'utilisateur est encouragé à tenter de corriger les interférences par une ou plusieurs des mesures suivantes:
- Redirection ou repositionnement de l'antenne de réception.
- augmenter l'espace entre l'appareil et le récepteur.
- Connecter l'appareil à une prise sur un circuit différent de celui auquel le récepteur est connecté.
- consultez votre revendeur ou un technicien radio / tv expérimenté pour obtenir de l'aide.

Avertissement RF pour les appareils portables:
L'appareil a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences. Équipement peut être utilisé sans restriction dans des conditions d'exposition portables.

Warning

Operating frequency: 2412.99MHz ~ 2464.49MHz

Maximum EIRP Power: 5.0dBm

Declaration of Conformity

GODOX Photo Equipment Co.,ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states. For more information of DoC, Please click this web link:<https://www.godox.com/eu-declaration-of-conformity/>

The device complies with RF specifications when the device used at 0mm from your body.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular

installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model Name	Product Code Number
Customer Information	Address	Contact Number
Seller Information	Contact Number	
Information	Address	Date of Sale
Note		

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items, giveaways and additional accessories attached, etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the (day/purchase date) when the product is bought for the first time. And the purchase date is considered as the date registered on the warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases:
① The product or accessory has expired its warranty period;
② Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc.;
③ Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, transportation, addition or detachment;
④ The identifying information of the product or accessory is modified, altered, or removed;
⑤ No valid warranty card;
⑥ Breakage or damage caused by using illegally authorized, nonstandard or non-public released software;
⑦ Breakage or damage caused by force majeure or accident;
⑧ Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Circuit board	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery, charger, etc.	12	Customer sends the product to designated site
Other Items	Flash tube, modeling lamp, lamp body, lamp cover, locking device, package, etc.	No	Without warranty

Godox After-sale Service Call +86-755-29609320(8062)