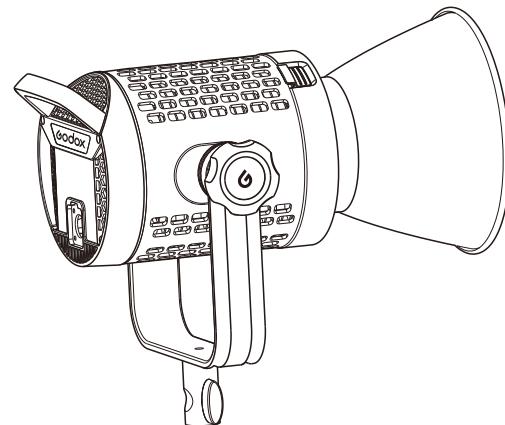


Godox

双色温静音LED摄影灯
Bi-color Silent LED Light

UL60 Bi



深圳市神牛摄影器材有限公司

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GODOX Photo Equipment Co., Ltd.

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godox.com

Made in China



使用手册
Instruction Manual

前言

感谢您购买神牛产品！

静音版LED摄影灯UL60Bi非常适用于直播拍摄、视频录制、采访布光等多种场合。控制盒与灯体分离，操控方便。光源稳定，宽广色温，显色性好，功能强大。

主要特点：

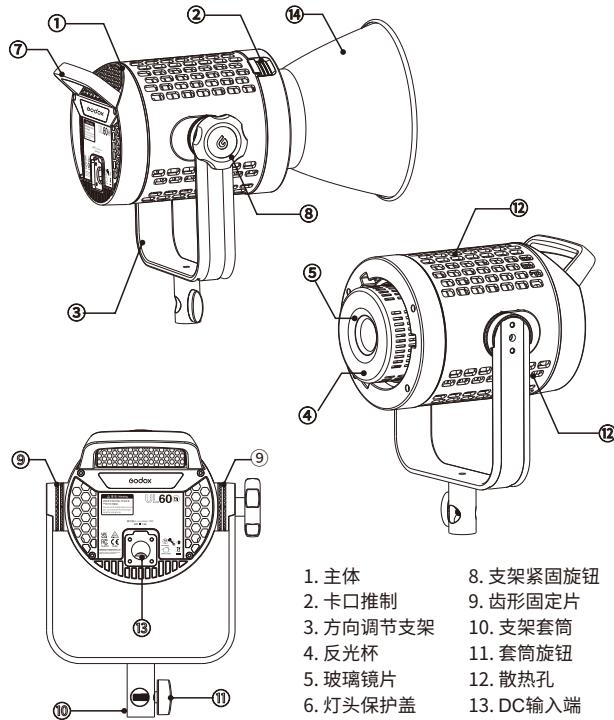
- 光源稳定，亮度高且可自由调节
- 支持2.4G、手机APP、DMX控制
- 内置11种光效，轻松实现创意拍摄
- 灯体、控制器分离，操控更便捷，散热性更佳
- U型支架设计，可吊装，角度调节更方便
- 小巧轻便，为各类场景提供可移动的光源
- 保荣卡口，支持安装各类光效附件
- 宽广色温，色温调节范围为2800K-6500K

⚠ 警告

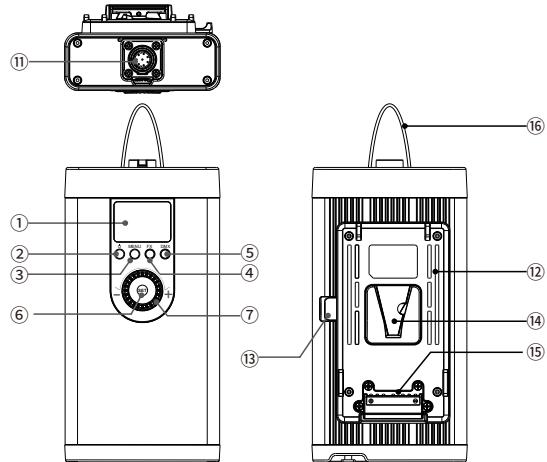
- △ 请勿私自拆卸产品，如产品出现故障须由本公司或授权的维修人员进行检查维修。
- △ 此机有温度保护功能，当温度过高时进入保护状态，当温度降低后恢复正常。
- △ 摄影灯采用电源插头做为断接装置，应保持随时便于操作。
- △ 本产品不能防水，在雨天及潮湿的环境下注意防水。
- △ 在不使用时，请断开电源。
- △ 请勿让儿童接触本品，以免发生意外。
- △ 请勿将光源直射人的眼睛，可能产生不适。
- △ 保存好本手册，以便日后查看使用。

部件名称

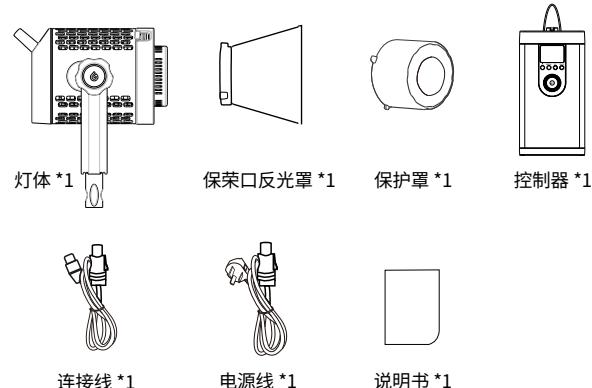
• 主机



• 控制盒

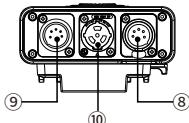


标配物品

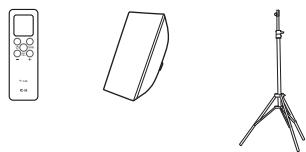


可选配购附件

可搭配本公司以下摄影附件使用，以获得最佳的拍摄效果和使用体验：
RC-A6遥控器、柔光箱、灯架等



1. 显示屏	9. DMX输出控制接口(母插)
2. 开关按键	10. 电源输入端
3. MENU按键	11. DC输出端
4. FX按键	12. 电池背夹
5. DMX按键	13. 电池推钮
6. SET按键	14. 电池卡座
7. 调节拨轮	15. 电池触针底座
8. DMX输出控制接口(公插)	16. 钢丝线



供电方式

• 第一种：AC电源供电

1. 将电源连接线两端分别对准控制器电源输出接口和灯体电源输入接口插入，听到“咔”声表示插到位。

2. 将电源线输出端对准控制器输入接口插入，然后向右旋转15°，听到“咔”声表示装到位。电源线拔出方式：将电源线输出端的推钮往外推同时向左旋转15°拔出即可。

3. 电源线插入插座，接通电源。

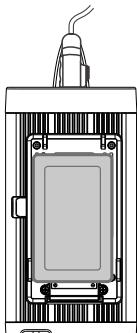
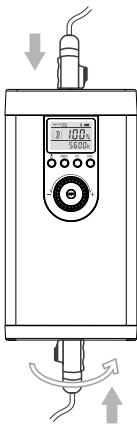
连接线拔出方式：将连接线端上的弹簧片按压同时拔出即可。

• 第二种：V口电池供电

直接将V口电池插入控制盒电池背夹上，打开电源开关即可使用。

注：V口电池请使用标准电压为14.8V，请勿使用电压超过16.8V的电池供电。

注：V口电池属于另购物品。



操作说明

• 开关：

短按开关按键，LED灯体开启，再次短按一次开关按键，LED灯体关闭。

双色温设置

双色温模式：主界面即为色温模式。

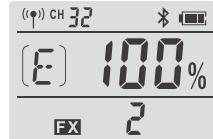
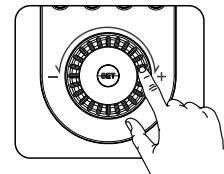
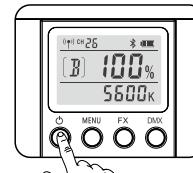
色温调节：在主界面，先短按SET按键，色温数值闪烁，然后拨动调节拨轮，可进行色温调节（2800~6500K）。正常旋转100个单元值，快速旋转500个单元值。

• 亮度调节：

在主界面，旋转调节拨轮，可进行亮度调节（0~100%）左旋调节拨轮减少亮度值，右旋调节拨轮增加亮度值。

• 光效模式设置

在常态下，短按一次FX按键，进入光效模式界面，拨动调节拨轮可选择光效场景。FX光效模式有11种(OFF/1~11)，模拟各种拍摄场景，轻松实现创意光效。



显示	FX1	FX2	FX3	FX4	FX5	FX6	FX7	FX8	FX9	FX10	FX11
场景	Flash 1	Flash 2	Flash 3	Storm 1	Storm 2	Storm 3	TV	坏灯泡	蜡烛	火	烟花

设置好后再次短按FX按键或SET键返回到主界面。

注：选择1~11光效场景，主界面显示FX图标及光效类型，并可调节亮度，不显示色温；若选择OFF档位，主界面不显示FX图标，显示色温。

控制模式选择

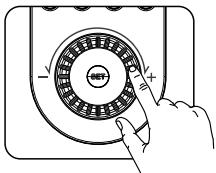
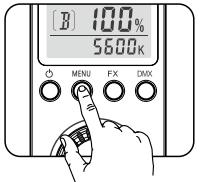
• 1. 2.4G无线控制：

静音LED摄影灯UL60具有2.4G无线接收功能，可另购遥控器RC-A6进行无线遥控，使用2.4G无线技术功能，可同时分别控制16组LED灯，32个频道，99个无线ID，抗干扰强。

注：使用前请把遥控器与LED灯的频道(CH),组别(GR)，ID设为一致，LED灯在开机的状态下才能接收无线信号。

• CH频道调节/GR组别调节/ID值调节：

在主界面，短按一次MENU按键，再拨动调节拨轮可进行CH频道、GR组别、ID值进行切换调节；在CH频道界面，短按一次SET键，参数图标闪烁；然后拨动调节拨轮可进行频道(CH)调节(1~32)；调节好后短按SET按键退出CH调节，参数图标停止闪烁。



在GR组别界面，短按一次SET按键，参数图标闪烁；然后拨动调节拨轮可进行组别(GR)调节(A-F、0-9)，调节好后短按SET按键退出CH调节，参数图标停止闪烁。

在ID界面，短按一次SET按键，参数图标闪烁；然后拨动+-调节拨轮可进行ID调节(1~99 / OFF)，调节好后短按SET按键退出ID调节，参数图标停止闪烁。

设置好后短按MENU键，返回到主界面。

注：10秒后无操作自动返回到主界面。

• 2. 蓝牙控制：

2.1 蓝牙编号显示&蓝牙重置功能

查看蓝牙编码：在主界面，短按一次MENU按键，再拨动+-调节拨轮切换，显示屏上方出现蓝牙符号即可见蓝牙编码。



蓝牙重置功能：在蓝牙编码界面长按SET按键2秒，蓝牙图标闪烁，可实现蓝牙重置功能。再短按MENU键，返回到主界面。

注：LED灯蓝牙默认开启状态。

首个移动设备(手机或平板电脑)可直接使用APP操控灯体。更换其他移动设备(手机或平板电脑)时，灯体进行蓝牙重置后，方可正常使用APP连接。

2.2 直接扫二维码即可下载“Godox Light”手机APP。（安卓和苹果系统都可以使用）

获取手机APP操作请打开APP里的“帮助”，里面有详细教程。



3. DMX控制设置

在主界面，短按一次DMX按键，进入DMX界面，参数图标为闪烁状态，然后拨动调节拨轮可进行DMX通道设置(1~512)。常规选择模式每次调节1个单元值，快速调节10个单元值。



设置好后短任意按一次SET键或DMX按键，返回到主界面。

DMX参数表：

运行模式 地址码	CCT	FX	备注
n(模式) n-1	0-51	52-255	
n+1	DMX*(100/255) 取整数 0-100%亮度调节	DMX*(100/255) 取整数 0-100%亮度调节	
n+2	DMX* (最高色温-最低色温) /100 /255 取整数	DMX*(光效总数/255)	1、色温调节 (如：最低色温2800，最高色温6500, DMX=102,102*((6500-2800) / 100)/255=14 (对应色温 28+14=42*100=4200) 2、色相调节 (如：DMX=200: H=200*360/255=282) 3、例如：光效总数14, DMX=160,光效号=160*14/255=8

照度数据

距离 色温	产品测试状态	测试参数	1m	2m	3m
2800K	裸灯、100%亮度	lux	1860	512	249
		fc	173	47.6	23.1
3200K	裸灯、100%亮度	lux	22400	4710	1800
		fc	2080	438	167
4300K	裸灯、100%亮度	lux	2050	579	281
		fc	191	53.8	26.1
5600K	裸灯、100%亮度	lux	24600	5320	2020
		fc	2280	494	188
6500K	裸灯、100%亮度	lux	2300	633	307
		fc	214	58.8	28.6
	带标罩、100%的亮度	lux	27400	5790	2210
		fc	2550	538	205
	裸灯、100%亮度	lux	2350	642	311
		fc	218	59.7	28.9
	带标罩、100%亮度	lux	27800	5880	2250
		fc	2580	546	209
	裸灯、100%亮度	lux	2320	634	307
		fc	215	58.9	28.5
	带标罩、100%的亮度	lux	27200	5760	2200
		fc	2530	535	204

产品参数

静音LED摄影灯	UL60Bi
供电方式	AC电源供电
	V口电池
功率	最大78W
色温	2800-6500K
CRI	≥96
TLCI	≥97
调光范围	0~100%
频道(CH)	32个
组别 (GR)	16个
工作环境温度	-10~40°C
控制方式	手机APP/2.4G无线/DMX控制
2.4G无线传输距离(≈)	50米
产品尺寸(≈)	灯体:225*119*263mm 控制盒:268*113*64mm
净重(≈)	灯体:2.46kg 控制盒:0.99kg

* 设计和规格如有变更，恕不另行通知。

维护保养

- 1年保修，消耗品电池，电源线，电源连接线等配件不在此保修范围内
- 经发现，擅自检修此补光灯的，将取消LED灯之一年保修期，维修需要收取相关费用。
- 对于不规范操作引起的机器故障不在保修范围内。
- 所有维修概由本厂指定可供原厂配件之维修部负责。
- 为了防止灰尘的堆积影响到产品的性能，请定时用干净的湿布轻轻擦拭产品外部。
- 如果本品出现故障或者被水淋湿，在专业人员维修后方可继续使用。
- 设计和规格如有变更，恕不另行通知。

本设备包含型号核准代码为: CMIIT ID:2020DP13510，为该产品的无线电发射模块。

Foreword

Thank you for purchasing this Godox Product!

Bi-Color Silent LED Video Light UL60Bi is suitable for live recording, video shooting and photojournalistic shooting. UL60Bi is very convenient due to the separation design of main body and controller. UL series create stable light resource, wide color temperature and even illumination for photography.

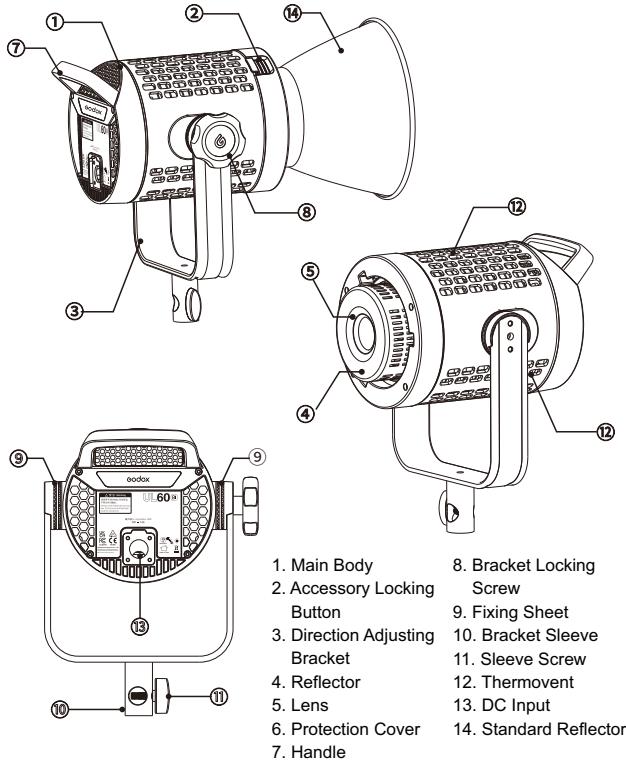
Main Features:

- With stable light source and adjustable light brightness
- Can be controlled by 2.4G, smartphone APP and DMX
- Support 11 light effects to achieve creative shooting
- Adapter and controller are separate from the main light body, which offers more convenient operation and better heat dissipation
- With U-type bracket to adjust different angles easily
- Lightweight, portable and suitable for multiple scenes
- Bowens-mount supports various of accessories
- CCT can be widely adjusted from 2800K to 6500K

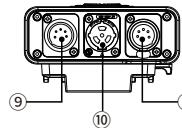
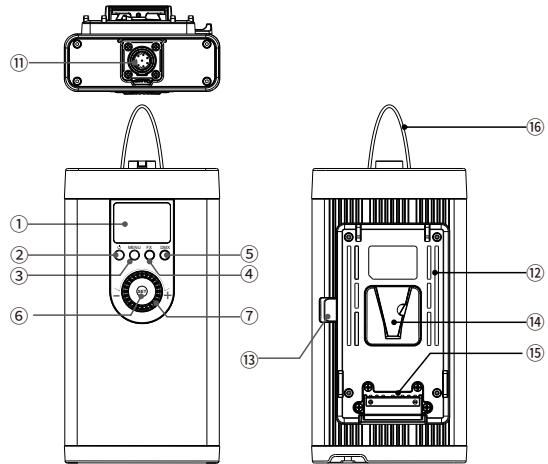
⚠ Warning

- ⚠ Do not disassemble. Should repairs become necessary, this product must be sent to an authorized maintenance center.
- ⚠ Keep out of reach of children.
- ⚠ As this product do not have waterproof function, please take measures of waterproof in rainy or damp environment.
- ⚠ If this product overheats, it will cease operation and resume working after cooling down, this is due to the built-in over-temperature protection.
- ⚠ As this product adopts make and break device, please keep it easy to be used.
- ⚠ Disconnect from the power supply when it will not be used for an extended period.
- ⚠ Do not fire the flash directly into the eyes. Otherwise visual impairment may occur.
- ⚠ Please read and keep this instruction manual carefully for future instruction.

Name of Body

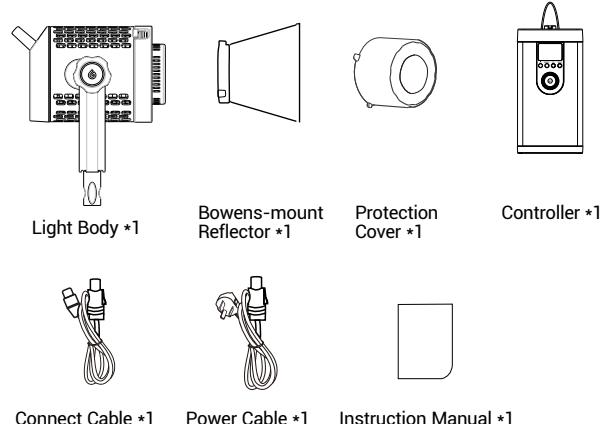


• Controller



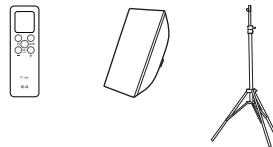
1. Display	10. Power Input
2. Power Switch	11. DC Output
3. MENU Button	12. Battery Clip
4. FX Button	13. Battery Release Button
5. DMX Button	14. Battery Compartment
6. SET Button	15. Battery Base
7. Select Dial	16. Steel Cable
8. DMX Output Port (male)	
9. DMX Output Port (female)	

Included Items



Optional Accessory

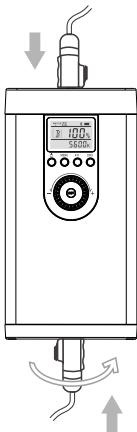
Purchase more accessories to achieve better shooting experience:
e.g. RC-A6 Remote control, softbox, light stand.



Power Supply

AC Power Supply

1. Insert the two ends of power source connect cable into the controller's power output port and light's power input port until a "click" can be heard.
2. Insert the power cable's output end into the controller's input port. Then, rotate it rightwards to 15° until a "click" can be heard.
Pull out the power cable: press the PUSH button on the output end of power cable and rotate it leftwards to 15° to pull out.
3. Connect power cable into the power source.
Pull out the connect cable: press down the PUSH button and pull out the cable simultaneously.

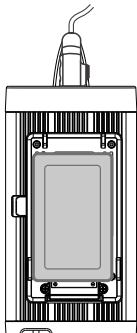


V-port Battery Power Supply (Optional)

Install the V-port battery onto the controller's battery compartment. Then, power the light on to operate.

Note: please use the standard V-port battery with 14.8V standard voltage. Do not supply power with the battery whose voltage is over 16.8V.

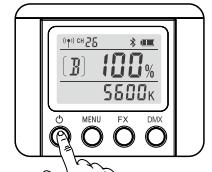
Note: V-port battery is sold separately.



Operation

• Power switch:

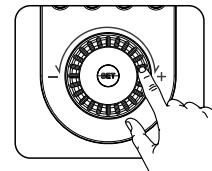
Short press the power switch, and the LED light will be lighted on. Press the button again to turn off the light.



Bi-color Setting

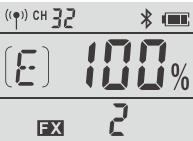
Bi-color Mode: CCT mode is on the main interface.

CCT Adjustment: Short press SET button on the main interface, turn the select dial to after the icon blinks to adjust CCT from 2800K to 6500K, with 100 units change in normal speed and 500 units change in fast speed.



• Brightness adjustment:

In the main interface, turn the select dial to adjust brightness from 0% to 100%. Turn left to decrease brightness and right to increase brightness.



• Light effects setting:

In normal status, short press the FX button once to enter the setting interface. Then, turn the select dial to choose light effects from OFF and 1 to 11.

Display	FX1	FX2	FX3	FX4	FX5	FX6	FX7	FX8	FX9	FX10	FX11
Effects	Flash 1	Flash 2	Flash 3	Storm 1	Storm 2	Storm 3	TV	Broken bulb	Candle	Fire	Firework

Short press the FX button or SET button to back to the main interface after settings finished.

Note: If a light effect is selected from 1 to 11, the FX icon and light effects will be displayed on the main interface. And the brightness can be adjusted. The color temperature will not be displayed.

If choose OFF, the color temperature will be displayed instead of FX icon.

Control Mode Selection

1. 2.4G Wireless Control

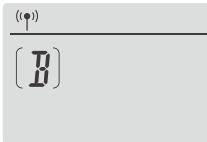
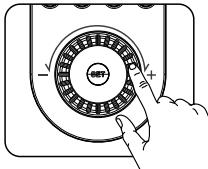
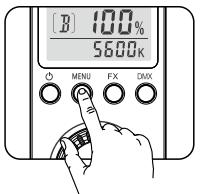
With 2.4G wireless system, UL60 has remote grouping and control function. It is recommended to purchase RC-A6 remote control (optional) to achieve wireless control. LED lights with 16 groups can be controlled. 32 channels and 99 IDs are available with strong anti-interference capability.

Note:

1. Please make LED light's channel, group and ID to the same as remote control's.
2. The wireless signals can only be received in the situation that the LED light is powered on.

CH Channel Adjustment/GR Group Adjustment/ID Value Adjustment

In main interface, short press MENU button once and turn the select dial to adjust channel, group and ID values.



In CH channel setting interface, short press SET button and the channel icon will blink. Then, turn the select dial to choose channel from 1 to 32. Press the SET button to exit and the icon will stop blinking.

In GR group setting interface, short press SET button and the group icon will blink. Then, turn the select dial to choose group from A to F and 0 to 9. Press the SET button to exit and the icon will stop blinking.

In ID setting interface, short press SET button and the group icon will blink. Then, turn the select dial to choose group from OFF and 1 to 99. Press the SET button to exit and the icon will stop blinking.

After setting all these parameters, short press SET button to confirm and back to the main interface.

Note: the LED light will auto return to the main interface if there's no operation after 10 seconds.

2. Bluetooth Control

2.1 Bluetooth Code Display & RESET Function

Check Bluetooth code: in main interface, short press MENU button. Then, press the select dial to switch the icons. The Bluetooth code will be displayed after Bluetooth icon appeared.



Bluetooth reset function: in the Bluetooth code interface, long press the SET button for 2 seconds and the Bluetooth icon will blink because of resetting. And the icon will stop blinking after successfully reset. Then, short press the MENU button to return to main interface.

Note: The LED light's Bluetooth function should be turned on. The APP can be used directly on the firstly installed device (smartphone or iPad). When change to other mobile device (smartphone or iPad), the light shall be reset before the normal connection of APP.

2.2 Scan the QR code to download the "Godox Light" smartphone APP(can be used in Android and Apple).

For more smartphone APP operations, please open the "help" in APP to gain detailed guidance.



3. DMX Control Mode

In main interface, short press DMX button to enter the DMX interface and the icon will be blinking. Then, turn the select dial to set the DMX channel from 1 to 512. Adjustment in 10 values quickly or 1 value normally.



Short press SET or DMX button to back to the main interface after finished all settings.

DMX Parameters:

Operation Mode	CCT	FX	Note
n(Mode)	0-51	52-255	
n+1	DMX*(100/255) Integer 0-100% Brightness Adjustment	DMX*(100/255) Integer 0-100% Brightness Adjustment	
n+2	DMX* (Max CCT- Min CCT) /100 /255) Integer	DMX*(total light effects/255)	1. CCT adjustment (for example: Min CCT 2800, Max CCT 6500 DMX=102,102 * ((6500-2800) /100)/255=14 (CCT 28+14 =42*100=4200) 2. HUE adjustment (for example: DMX=200; H=200*360/255=282) 3. For example: total FX14, DMX=160, FX number=160*14/255=8

Distance CCT	Testing Status	Testing Parameter	1m	2m	3m
2800K	bare lamp, 100%DIM	lux	1860	512	249
	with cover, 100%DIM	fc	173	47.6	23.1
3200K	bare lamp, 100%DIM	lux	22400	4710	1800
	with cover, 100%DIM	fc	2080	438	167
4300K	bare lamp, 100%DIM	lux	2050	579	251
	with cover, 100%DIM	fc	191	53.8	23.1
5600K	bare lamp, 100%DIM	lux	24600	5320	2020
	with cover, 100%DIM	fc	2280	494	188
6500K	bare lamp, 100%DIM	lux	2300	633	307
	with cover, 100%DIM	fc	214	58.8	28.6
	bare lamp, 100%DIM	lux	27400	5790	2210
	with cover, 100%DIM	fc	2550	538	205
	bare lamp, 100%DIM	lux	2350	642	311
	with cover, 100%DIM	fc	218	59.7	28.9
	bare lamp, 100%DIM	lux	27800	5880	2250
	with cover, 100%DIM	fc	2580	546	209
	bare lamp, 100%DIM	lux	2650	627	307
	with cover, 100%DIM	fc	215	58.9	28.5
	bare lamp, 100%DIM	lux	27200	5760	2200
	with cover, 100%DIM	fc	2530	535	204

Technical Data

Bi-Color Silent LED Light	UL60Bi
Power Supply	AC Power Supply 100~240V 50/60HZ 0.9A V-port battery Standard voltage: 14.8V (optional)
Power	Max78W
Color Temperature	2800K-6500K
CRI	≥96
TLCL	≥97
Brightness Range	0~100%
Channel(CH)	32
Group (GR)	16
Working Environment Temperature	-10~40°C
Control Method	Smartphone APP/2.4G wireless/DMX control
2.4G Wireless Transmission Distance (≈)	50m
Dimension (≈)	Light body: 225*119*263mm Controller: 268*113*64mm
New weight(≈)	Light body: 2.46kg Controller: 0.99kg
2.4G Frequency Range	2412MHz~2464.5MHz
BT Frequency Range	2402.0~2480.0MHz
Max. Transmitting Power	7.30dBm

* Product design and specifications are subject to change without notice.

Maintenance

This product, except consumables e.g. battery, power cable and connect cable, is supported with a one-year warranty.

Avoid sudden impacts and the product should be dedusted regularly.

Maintenance of the flash must be performed by our authorized maintenance department which can provide original accessories.

Unauthorized service will void the warranty.

If the product had failures or was wetted, do not use it until it is repaired by professionals.

Changes made to the specifications or designs may not be reflected in this manual.

FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

1. The light source contained in this luminaire shall only be replaced by the manufacturer or his service agent or a similar qualified person.
2. The lamp shall be changed if it has become damaged or thermally deformed.
3. The luminaire is intended for professional use only.

Declaration of Conformity:

GODOX Photo Equipment Co,Ltd. hereby declaresthat the This equipment are in compliance with the essential requirements and other relevant provisions of EU Directive 2014/53/EU. They are allowedto beused in all EU member states.For more information of DoC, Please click this web link:http://www.godox.com/DOC/Godox_UL60Bi_DOC.pdf.

产品保修

尊敬的用户，本保修卡是申请保修服务的重要凭证，请您配合销售商填写并妥善保管，谢谢！

产品信息	型号	产品条码
用户信息	姓名	联系电话
	通信地址	
销售商信息	名称	
	联系电话	
	通信地址	
	销售日期	
备注		

注：此表应由销售商盖章确认。

适用产品

本文件适用于相关《产品保修信息》(见后面说明)所列产品，其他非属此范围的产品或部件(如促销品、赠品及其他出厂后附加的部件等)不在此保修承诺内。

保修期

产品及部件的相应保修期按相关的《产品保修信息》执行。保修期自产品首次购买日起算，购买日以购买产品时保修卡登记日期为准。

如何获得保修服务

要保修服务，您可直接与产品销售商或授权服务机构联系，也可拨打神牛产品售后服务电话，与我们联系，由我们的服务人员为您安排服务。申请保修时，您应提供有效的保修卡作为保修凭证，方可获得保修。如您不能提供有效的保修卡，则在我们可确认产品或部件属于保修范围的情况下，也可以为您提供保修，但这不作为我们的义务。

不适用保修的情况

如产品存在下列情况，本文件项下的保证和服务将不适用 ①产品或部件超过相应保修期；②错误或不适当使用、维护或保管导致的故障或损坏，如：不当搬运；非按产品合理预期用途使用；不当插拔外接设备；跌落或外力挤压；接触或暴露于不适当温度、溶剂、酸碱、水浸或潮湿环境；③由非神牛授权机构或人员安装、修理、更改、添加或拆卸造成的故障或损坏；④产品或部件原有识别信息被修改变更或除去；⑤无有效保修卡；⑥使用非合法授权、非标准或非公开发行的软件造成的故障或损坏；⑦因不可抗力或意外事件造成的故障或损坏；⑧其他非因产品本身质量问题导致的故障或损坏。遇上述情况，您应向相关责任方寻求解决，神牛对此不承担任何责任。因非在保修期或保修范围内的部件、附件或软件导致产品不能正常使用的，不是保修范围内的故障。产品使用过程中正常的脱色、磨损和消耗，不是保修范围内的故障。

产品保修和服务支持信息

产品的保修期和服务类型按以下《产品保修信息》执行：

产品类别	选件名称	保修期(月)	保修服务类型
部件	电路板	12	客户送修
	电池	3	客户送修
	充电器、电源线、同步线等带电性能的部件。	12	客户送修
其他	如闪光管、造型灯泡、外壳、保护罩、锁紧装置、包装等。	无	无保修

神牛产品售后服务电话 0755-29609320-8062

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safekeep it. Thank you!

Product Information	Model	Product Code Number
Customer Information	Name	Contact Number
	Address	
Seller Information	Name	
	Contact Number	
	Address	
	Date of Sale	
Note:		

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the **Product Maintenance Information** (see below for further information). Other products or accessories (e.g. promotional items, giveaways and additional accessories attached, etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day (purchase date) when the product is bought for the first time. And the purchase date is considered as the date registered on the warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ①. The product or accessory has expired its warranty period; ②. Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc; ③. Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alteration, addition and detachment; ④. The original identifying information of product or accessory is modified, alternated, or removed; ⑤. No valid warranty card; ⑥. Breakage or damage caused by using illegally authorized, nonstandard or non-public released software; ⑦. Breakage or damage caused by force majeure or accident; ⑧. Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following **Product Maintenance Information**:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Circuit Board	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g. battery, charger, power cord, sync cable, etc.	12	Customer sends the product to designated site
Other Items	Flash tube, modeling lamp, lamp body, lamp cover, locking device, package, etc.	No	Without warranty

Godox After-sale Service Call 0755-29609320-8062