



MOX[®]
www.moxgroup.com

M340

mobile

USER
MANUAL

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1. Basic Information

1.1. Brief Introduction

Thanks for selecting MOX M340 mobile phone. Through reading the manual, you can fully know how to use M340 mobile phone, appreciate its complete function and simple operating method.

M340 mobile phone is designed aiming at GSM/GPRS network environment; the phone is Two Card Two Standby, but you can't call another SIM card when one SIM card is under phone call. Besides basic call functions, M340 also provides many kinds of practical functions, such as name card holder, scene mode, message, audio and video player, camera and video, alarm clock, calculator, STK, time and date, auto power-on and shut-down and etc. so that convenient for your work and leisure activities. In addition, M340adopts personalized human-computer interface design, its complete function can meet your different requirements.

M340 mobile phone accords with GSM/GPRS criterion, has obtained the certification of competent authority.

The company reserves the rights to revise the contents of the manual without prior notice.




2. Before Use





2.1. Name and Explanation of Each Part

2.1.1. Appearance Sketch Map

The picture is only for your reference.

2.1.2. Description of the Standby Pictures

	Network signal strength The more the stripe is, the stronger the signal is. When SIM card 1s inserted in card slot 1, standby screen will show the icon.
	Network signal strength The more the stripe is, the stronger the signal is. When SIM card 1s inserted in card slot 2, standby screen will show the icon.
	Battery strength The full the fill is, the more electric quantity is. Standby screen will show the icon.

	<p>Silent mode</p> <p>When scene mode is set as mute mode, standby screen will show the icon</p>
	<p>Meeting mode</p> <p>When scene mode is set as meeting mode , standby screen will show the icon.</p>
	<p>Indoor mode</p> <p>When scene mode is set as Indoor mode, standby screen will show the icon.</p>
	<p>Outdoor mode</p> <p>When scene mode is set Outdoor mode, standby screen will show the icon.</p>

2.1.3. Description of Keys

Keys	Function
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Left soft key/ Right soft key	<ol style="list-style-type: none"> 1. Execute functions that the left-down/right-down corner indicator shows. 2. In the standby mode, press Left Soft key to access Menu, Right Soft key to access Contacts.
Navigation key	On other interfaces, it equals to navigation key and direction key except for special functions.
Dial key	<ol style="list-style-type: none"> 1. Press this key to dial or receive an incoming call. 2. When in the standby mode, press this key to access Dialed Calls.
OK key	In the dial panel mode, press this key to show or hide dial panel.
End key	<ol style="list-style-type: none"> 1. Mainly used as power on/off. 2. Press to return to standby screen in any interface. 3. End calls or reject incoming calls.

Number key	It is used to dial and input numbers or characters. Press and hold Number key 1 or 2 to get through the preset voice inbox.
*Key	On the standby interface, input *; after inputting telephone number, if you want to input extension number, please press twice asterisk key, after the display screen shows “+”, please input your extension number.
# Key	<ol style="list-style-type: none"> 1. In text editing interface, press "#" key to switch text the input method. 2. On the standby interface Press and hold "#" key to transfer the profile of Normal/Meeting.

2.2. Install SIM Card and Memory Card

2.2.1. SIM Card

Before using the phone, you must insert valid SIM (Subscriber Identity Module) card in the phone. SIM card 1s

provided by network supplier.

When you subscribe to a cellular network, you will receive a plug-in SIM card complete with your subscription details, such as your PIN, and available optional services.

Caution: Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water or dirt.

Tips: Face the gold color contact point of SIM card towards the cell phone and push the SIM card into the slot.

2.2.2. Memory Card

Aim at the T card slot and push the T card gently, and the card will be inserted correctly.

Prompt: If the memory card is failed, please check whether it is correctly placed and good contact of metal point.

2.3. Battery

2.3.1. Install the Battery

- Take off the rear cover, of the mobile.
- Make one end of battery with metal surface aim at the battery

connector.

- Then gently press the battery downward using the finger, and then press the other end to install the battery.

Prompt: Please operate correctly to avoid damaging the battery connector.

2.3.2. Charging

Insert the charger on the charging interface at the side end of the phone.

Connect the charger to a standard wall outlet and the battery power icon in the up-right corner of the screen will start scrolling. When the battery bar stops scrolling, it means the battery charge is complete. Press the two sides of the charger plug and disconnect the charger from the phone.

Prompt: In order to ensure normal operation of the phone, please make sure to use the designated charger.

2.4. Security Password

■ PIN

PIN (Personal Identification Number) is used to prevent your SIM card from being used illegally. PIN is usually provided with

SIM card together. If you input wrong PIN for continuous three times, please input PUK to unlock it. Please contact with network operations company for more details.

■ PIN 2

You need to input PIN2 when entering some functions (such as call charge); if you input wrong PIN2 for continuous three times, you need to input PUK2 to unlock it. Please contact with network operations company for more details.

■ PUK

When changing the locked PIN, you need to input PUK (Personal Unlock Key). PUK is provided with SIM card together. If it is not provided, please contact with your service provider. If you input wrong PUK for continuous ten times, the SIM card can't be used again. Please contact with your service provider to buy new card. You can't change PUK. If you lose the code, please contact with your service provider.

■ PUK2

When changing the locked PIN2, you need to input PUK2. If you input wrong PUK2 for continuous ten times, you can't use the functions that need PIN2. Please contact with your service provider to buy new card. You can't change PUK 2. If you lose the code, please contact with your service provider.

3. Quick User Guide

3.1. Dial a Call

In standby mode, press numerical keys to input phone number to dial phone number. When you finish inputting phone number, press the dial key to make a call.

Reject a Call

You can press End key to reject an incoming call.

3.2. Receive a Call

When an incoming call arrives, the phone will give out the corresponding prompt (such as vibration, ring tone, and etc.); if network support, the phone screen will show the name and telephone number of the caller; at this time, you can press Dial key to receive an incoming call.

3.3. End a Call

After finishing a call, you can press End key to end a call.

3.4. Emergency Services

You can directly dial an emergency service call without SIM card.

Different network uses different emergency numbers, please consult your network operations company for more details.

3.5. Extension Speed Dial

After inputting telephone number, if you want to input branch number, please press and hold “*”, input your extension number after the display screen shows “P”. After getting through the call, it will directly dial the extension.

3.6. Dialed Calls/Missed Calls/Received Calls/Rejected Calls

You can enter call log to check the relevant details of dialed calls, missed calls, received calls and rejected calls.

Prompt: The record of incoming call from blacklist number will be saved in Rejected Calls.

3.7. Call Forward

After call forward function is started, according to different forward conditions settings (Call Forward Unconditionally,

Forward Busy, Forward No Answer, Forward Can Not Reach), you can select to switch the incoming call to voice inbox or other telephone numbers.

3.8. Call Waiting

After call waiting function is started, when you are calling, the other call can be put through.

3.9. Call Barring

After call barring function is started, according to different restricted conditions settings (all the dialed calls, all the incoming calls, incoming calls when roaming, dialed international calls, outgoing international calls when roaming), you can restrict the call under the corresponding conditions (need to apply to network operator for business).

3.10. Power off the Phone

In the standby mode, press and hold End key to power off the phone.

3.11. T-flash Card

Insert the T-Flash card into phone from the background. This will expand the Flash memory of the phone. Tap Multimedia menu, you can browse MP3, MP4, picture, video, photograph etc.

4. Function Menu

4.1. Contacts

When this device standby, select [**contacts**] and open the name list.

The contacts are listed in the order of unnamed, special symbol, digit and English letter respectively (for Chinese names, the English letter corresponding to their pinyin prevails).

4.2. Message

Message service is actually a network service. This menu works soundly depending on the type of your SIM card and the service provided by the network operator. Therefore, please check it before applying such function.

■ **Write message**

Please have the service center number from the network operator before applying this function. The storage capacity of SIM card depends on its type.

——SMS

Under idle situation, press “information service” button to enter into the mailbox list interface, press [Write message →New SMS] to enter into the message editor interface, manual input or insert the contacts from the address list as the recipients, press “send” button to send the messages after editing the contents.

■ **Inbox**

Save the received SMS

■ **Outbox**

Save the SMS not sent out successfully.

■ **Drafts**

Save the unsent messages.

■ **Sent box**

Save the SMS you sent successfully.

■ **Templates**

Directly use the default phrases when writing the messages.

Settings: Set relevant parameters for the short messages, multimedia messages and push messages.

Message capacity: Show the memory capacity of the messages.

4.3. **Call logs**

■ **Call logs**

Display your recent call log.

■ **Missed calls**

Display the list of your recent missed numbers. The operation is the same as the Dialed.

■ **Dialed calls**

Display the list of your recent dialed numbers.

■ **Received calls**

Display the list of your recent answered numbers. The operation is the same as the Dialed.

■ **Rejected calls**

Display the incoming call records in the blacklist.

■ **Delete all**

You could delete all the records of the Dialed, Received, Missed and Rejected.

■ **Call timers**

Display information details of SIM1/SIM2: Last Call, Received Calls, Dialed Calls, and All Calls. Press left soft key to "Reset".

■ **GPRS counter**

Display information details of SIM1/SIM2: Last sent, Last received, Total sent, and Total received. Press left soft key to "Reset".

4.4. Settings

You can customize the settings, such as time and date, language, call settings etc.

■ **Call settings**

Including:

Dual-SIM: Including Standby mode, Reply by original SIM, Set SIM name, Set dual SIM call divert.

Call divert: When “call divert” function is started up, you can transfer the incoming call to voice inbox or other phone number according to the tasked “call divert” conditions.

Call waiting: You can start up or shut down the function. When it is started up, even when you are making a call, you can also receive another income call.

Call barring: All outgoing calls, incoming calls, roaming incoming calls, international outgoing calls, roaming international outgoing calls are available.

Hide ID: Set the display mode of the phone number.

Others: The setting options include Call time minute reminder, Auto redial, Vibration when connected, Reply SMS after reject, Auto record voice call.

■ Phone settings

Date&time: You can set up the date and time on the phone as well as their display mode.

Language settings: You can select phone language.

Shortcut settings: You can set the menu when you press navigation button to enter in standby interface.

Auto Power on/off: You can set the time and repeat mode of power-on and power-off.

Restore factory settings: You can restore part of the phone settings as factory settings. The default code of restoring factory settings is: 0000.

■ Display

Wallpaper Settings: Supported: Static wallpaper and more pictures.

Idle display settings:

Contrast: Adjust the screen backlight.

Backlight: Adjust the backlight time.

Keypad backlight time: Adjust the keypad backlight time.

■ Security

PIN: Start and close of PIN code and the modification of PIN.

Modify PIN2: Modification of PIN2 code.

Phone locked: Open or close the phone lock. The default password is “0000”.

Modify the cellphone password: Change the phone and privacy password.

Privacy: Set the privacy protection. The default password is “0000”.

Lock screen by end-key: Choose open or closed by red key locking function.

Guard lock: You can start up or shut down anti-theft function or revise anti-theft function password (the password shall be 6-digit).

The default anti-theft password is 123456.

Fixed dialing: Start and close of the fixed dialing, and management of the fixed dialing list

Blacklist: Set the Settings of the blacklist and management of the list.

■ Connections

The items are:

Network account: Manage internet account, and support editor and delete.

GPRS Service: Choose turn on or off GPRS service.

Data connection settings: Select to connect as needed or all the time.

Network selection: Select to automatically or manually connect.

4.5. Multimedia

■ Camera

The device is equipped with a webcam with high pixels. You can take photo at any time and save the photo in the device or SIM card. Press OK key to get the picture.

■ DV

The device is equipped with a video capture so that you can chat with your friends through it. A driver is needed to be

installed when the video capture function is used. The details can be found in driver installation guide.

■ **Image**

Check the pictures and shoot photos in the memory card through the photo album.

■ **Audio**

This phone could play the MP3 stored in the phone memory and support the background play. Press the navigation key into the song list. Press OK to play or pause, press the navigation button to stop playing. Press up key and down key to adjust volume.

■ **FM radio**

You can listen to FM radio only when using a headphone. Enter the radio interface. Press the left and right navigation key to switch on a channel and a channel. Press the ok keys to stop/play broadcasting FM radio. Press the navigation button start FM recording. press the * and # key to adjust the volume .

Video

This phone supports the video format of 3GP and MP4. Enter the video play list interface, press left soft key, you could go on the following operations.

■ **Recorder**

Use this function you can record or listen to your own record.

The record file format: wav.

■ **File Manager**

files manager can manage the files in the memory card. (make sure the card has been inserted).

■ **Games**

This mobile phone provides, Sokoban ,snake , **Bubblebobble** and **Tetris** four small game, please see the in-game help illustrate specific operation

4.6. Organizer

■ **Calendar**

You can use this feature to view the year, date and solar term easily. Use up/down/left/right direction key to navigator other date.

■ **Alarm**

You can edit alarm, time, ring and repeated ring mode.

In “ alarm edit” mode, you can scroll up or down direction key, when the cursor goes to the desired option, press “OK”, then you can select desired settings.

■ **Calculator**

The function will make your device a calculator with which you can carry out simple math calculation.

■ Torch

You can turn on/off torch light or long press 0 key in standby interface.

■ BT

■ E-book

4.7. Profiles

The preset modes are Normal mode, Silent mode, Meeting mode, Indoor mode, Outdoor mode and Earphone mode. It support custom profiles, define at most 5 profiles, and users can set the parameters of the profiles.

Instruction: The preset profiles do not support delete, while the custom profiles support delete.

More Functions

Choose one mode, to open the option menu:

Rename: Rename the current mode.

Ring settings: Set the SIM1/SIM2 call ring and message ring.

Adjust volume: Adjust volume for Caller ring tone, Message ring tone, Alarm& calendar ring tone and Power ring tone.

Ring type: Set the SIM1/SIM2 call alert and message alert, Alarm

& calendar remind.

Other alert rings: Set the other alert rings, such as Key tone, Battery low alert, Power ring tone, Dial tone.

4.8. Internet

The device is compatible with WAP service. You can visit various WAP services, for instance, news, weather forecast and airlines etc. The services are specially designed for the device and are maintained by WAP service supplier.

WAP service requires network backup. You can consult the network operator or service supplier about the availability, rates and tax of WAP services.

5. Text Input

The device provides several text input modes so that you can write text or input data in your “contacts”, edit “contacts” record, search English names and write SMS and to-do list.

In “text input” mode, if you want to change the input way, you can press “#” key. The selected input way will appear on the top left of the screen.

Letter (Capital, Normal)

Enter edit page, press “#” and switch the input mode to “letter”, then press the keys on keypad, selected letters will appear on the screen.

Press the number key can get the first letter marked on the key, press twice quickly can get the second letter marked on the key. Similarly, if the letter you want to input have the same key with the former letter, please wait until the cursor appears again, then input the new letter.

For example, if you want to input “ok”, you need to press the “6” key three times continuously and get “o”, then press the key “5” twice, “k” will appear on the screen. Press right soft key, you can delete the text you input.

Number

Enter “edit” mode, press “#” key you can change the input way to “number”. Then press the keys, number will appear on the screen. The key 0-9 separately represents the figure from 0 to 9. You can press corresponding key to get desired number. Press right soft key can delete the number you input.

6. Care and Maintenance

Maintenance of battery

Your device is powered by a rechargeable battery. It is necessary to have the battery charged when it is going to wear out. The full performance of a new battery is achieved only when it is fully wore out.

Unplug the charger from the electrical plug and the device when not in use. Do not leave fully a charged battery connected to a charger over a week, since overcharging may shorten its lifetime. Temperature tends to affect the limit of battery to be charged. Therefore, it is necessary for the battery to be cooled or warmed before it is charged. If the temperature of batter exceeds 40 °C ,the battery cannot be charged.

Use the battery only for its intended purpose and avoid short-circuiting. Accidental short-circuiting can occur when a metallic object causes direct connection of the positive(+) and negative(-) terminals of the battery.

Do not use damaged battery.

Leave the battery in hot or cold places will reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily, even when the battery is fully charged.

Do not dispose of batteries in a fire as they may explode. Dispose of batteries according to local regulations.

Care of maintenance of your device

The suggestions below will help you protect your warranty coverage.

Keep the device and accessories out of the reach of small children.

Keep the device dry. All types of liquids or moisture will corrode electronic circuits.

· Do not store the device in hot areas. High temperatures can shorten the life of electronic devices and warp or melt certain plastics.

Do not attempt to open the device other than as instructed in this guide. Non-professional handling may damage the device.

Do not use harsh chemicals or strong detergents to clean the device.

ROHS Declaration

Declaration of Conformity with the requirements of the e-waste Management Rules, 2011 (adopted by Notification S.O.1035 (E) of Ministry of Environment and Forests)

The Product is in conformity with the requirements of Rule 13 of the e-waste Rules. The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the

e-waste Rules:

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight.

7. Health and Safety Precautions

Please read these simple guidelines. Not following them may be dangerous or illegal.

SAR Compliance

Your phone is designed not to exceed the limits of emission of radio waves recommended by international guidelines.

SAR (specific absorption rate) is the measurement of body-absorbed RF quantity when the phone is in use. SAR value is ascertained according to the highest RF level generated during

laboratory tests.

The SAR value of the phone may depend on factors such as proximity to the network tower, use of accessories or other accessories.

The highest SAR value of the M340 is 0.479W/kg averaged over 1 gm of human tissue.

SAR Recommendations

Please keep your calls short and use SMS whenever more convenient. This advice applies especially to children, adolescents and pregnant women

Prefer to use your cell phone when the signal quality is good.

People having active medical implants should preferably keep the cell phone at least 10 cm away from the implant.

Maintain a preferable distance of 10 mm from the device.

Safe Driving

Do not use the phone while driving. When you have to use the phone, please use the personal hands-free kit.

Please do not put the phone onto any passenger seat or any place from which it may fall down in case of vehicular collision or

emergency braking.

During Flight

Flight is influenced by interference caused by the phone. It is illegal to use a phone on the airplane. Please turn off your phone during a flight.

In Hospitals

Your Phone's radio waves may interfere with the functioning of inadequately shielded medical devices. Consult a physician or the manufacturer of the medical device to determine whether they are adequately shielded from external Radio Frequency. Switch off your device when regulations posted instruct you to do so.

To avoid potential interference with implanted medical devices such as a pacemaker or cardioverter defibrillator:

Always keep your phone at least 15.3 centimeters (6 inches) from the medical device.

Do not carry the wireless device in a breast pocket.

Turn off the phone if there is any reason to suspect that interference is taking place.

Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Unsafe Areas

Please turn off your phone when you are close to a gas station or in the vicinity of any place where fuel and chemical preparations, or any other dangerous goods are stored.

Limited Warranty Terms and Conditions

This warranty is valid for the Paraguay. For other countries please refer to the local legislation or distributor.

Repair Guarantee 12 months.

MOX SA is liable for any lack of conformity which exists at the time the goods were delivered during a period of 12 months, under the terms and conditions set out below.

This warranty covers any defects in workmanship or materials. This warranty doesn't cover any failure of the product due to accidents, misuse or alteration made by an unauthorized person. This warranty doesn't cover any failure and damage caused by fire, earthquake, lightning, flood and other natural disaster.

This warranty is granted to the buyer and user, if duly justified by an invoice or receipt.

Warranty management involves the repair and, in case of not being possible, the replacement of any product, piece or component that presents an evil functioning due to a manufacturing defect. The repairing work will be always done MOX facilities. The buyer or user must provide proof of purchase of the product.

This guarantee of 12 months includes also the accessories, understanding like such all the components included in the original box.

Batteries are excluded from this warranty, having a warranty period of 3 months.

During the 12 months after purchase the customer will be required to ship the device to MOX Technical Service by the means the client deems most appropriate and at his expense.

As far as possible the client will send the device to MOX Technical Service in its original box and with the accessories included at the time of purchase.

The replacement or repair of the product doesn't extend the initial warranty period, although the time required for the replacement or repair of products is not taken into account for calculating the warranty period.

This warranty doesn't cover any damage or loss to any data stored in warranty products, therefore MOX Technical Service will not assume any loss of the above mentioned information so it is recommended to make a backup of your data and to remove any data or personal data from its internal memory before you send the product, or to send it only with the original data.

Replacement during the first 3 days

If within 3 days after the purchase, the product has a manufacturing defect MOX will replace the product for a totally new unit of the same model. If for reasons of stock is not possible to do the replacement for the same model, this one would be carried out for a model of equal or higher performance than the original product. This management will not cause any type of expense for the customer.

Repairs out of guarantee

After the warranty period of 12 months, or when the product's failure is not covered by this warranty, or when the customer has no invoice or ticket of purchase, MOX SA offers to its clients the possibility of repairing the product out of warranty.

The repairs out of warranty imply that all management expenses are charged to the customer, including the shipping costs. MOX SA offers the customers requesting it, the possibility to request a repair estimate. Once accepted, the client will receive the information related to the shipment of the product and to the payment of the reparation. The request of an estimate doesn't entail any acceptance of the quotation, neither cost to the customer.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ -Reorient or relocate the receiving antenna.
- ▶ -Increase the separation between the equipment and receiver.

- ▶ -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ -Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

This GSM MOBILE PHONE meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: M340 (FCC ID: 2ABBS-M340) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.479W/kg and when properly worn on the body is 0.381W/kg. This device was tested for typical body-worn operations with the back of the handset kept 0mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user's body and the back of the

handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 10mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

