Digital WiFi Photo Frame

HVIN:114K

Live Life, Share Life

RCA User Manual

Welcome to RCA! This manual will provide you details you need to set up your frame, invite members and share photos with family and friends using your new RCA frame. Thus please kindly keep this manual as reference for future in need !

Table of Contents

FCC Warning Statement

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

FCC ID: 2A9JC-114K

ISED Warning Statement

ISED Statement

English:This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).
French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.
L'exploitation est soumise aux deux conditions suivantes :
(1) Cet appareil ne doit pas provoquer d'interférences.
(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.
l'appareil numérique du ciem conforme canadien peut-3 (b) / nmb-3 (b).
This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.
cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.
This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.
Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.
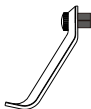
Contents of Box

Please make sure the following items are included in package.
If any item was damaged or missing, contact us anytime to get a new one for free.

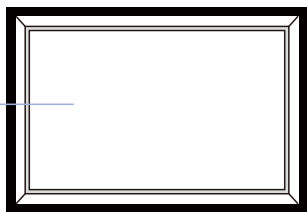WiFi Digital Photo Frame
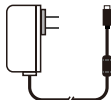
Power Adapter with Power Cable

Stand

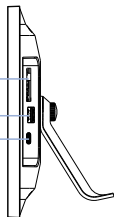Screws for wall mounting
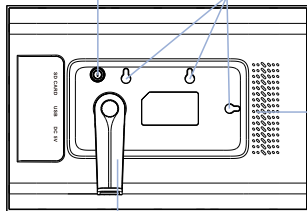
User Manual

Frame Features

10.1 IPS Touch Screen
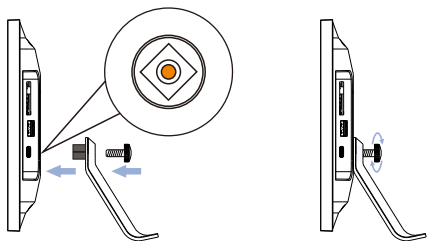
POWER

Wall mounting holes

SD Card

USB

DC

Speakers

Stand

Getting Started

● Install the stand

Attach the stand to the frame bracket on the back of the device. You can place the frame either in landscape or portrait orientation. For the initial setup, we recommend placing it in landscape mode. Alternatively, you can mount the frame on the wall using the Wall Mount Hole on the back.

● Power on

1. Connect the power cable to your frame.
2. Plug the power adapter into a wall socket.
3. The frame will power on and enter the system within a few seconds.

Frame must be plugged into a power source and connected to wifi with internet access at all times to function.
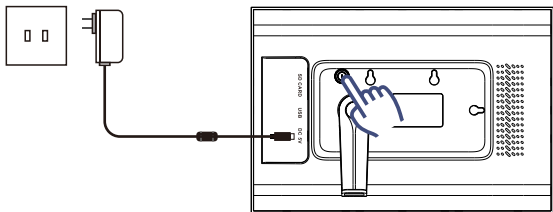
● Initial settings

There are several initial settings (Wi-Fi, Device info, Sleep Mode, etc.) when you enter the system for the first time.

● Connect to Wi-Fi

Select the Wi-Fi network you would like to connect and enter the password if required.
If your Wi-Fi network is not on the list, move your frame closer to your router, wait for seconds and check it again.

● Download the Uhale App

To send photos to your frame, download the Uhale App for iOS or Android.

Note: We encourage you to keep your "Uhale" App Updated to learn & enjoy more updated features for free.

▶ **Download App**

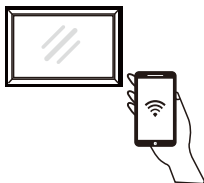Search "Uhale" on App Store / Google Play
Scan the QR code to download and install it on the mobile device.

Download on the
App Store

Get it on
Google Play
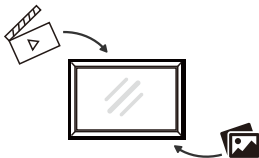
● Quick Start Guide

1. Download the free"Uhale"App
Search "Uhale" In the Apple Store
or Google Play to download (or
scan the QR code)& create account.

2. Connect frame & phone to WiFi
Plug in your frame and make sure
your frame & mobile device are
connected to your home wifi network.

3. Add users to the frame
Invite your favorite people add
to the frame by QR code or the
SN code.

4. Share Photo & Video to frame
Select photos and videos from your
camera roll and albums directly from
the "Uhale" App.

● Quick Setup

Setting Up Your Frame for the First Time

1.Upgrade: When you start your Uhale Frame for the first time, it may prompt you to upgrade to the latest version. It is recommended to complete this upgrade before proceeding.

2.Language Selection: Choose your preferred default language.

3.Wi-Fi Connection: Connect the photo frame to the internet via Wi-Fi.

4.Date and Time: Set the date, time, and time zone as needed.

5.Naming and Location: Name the photo frame (e.g., Jack's Frame) and set its location (e.g., Living Room, Kitchen, Office).

6.Quick Guide: Check the quick guide on the Uhale Frame for additional setup information.
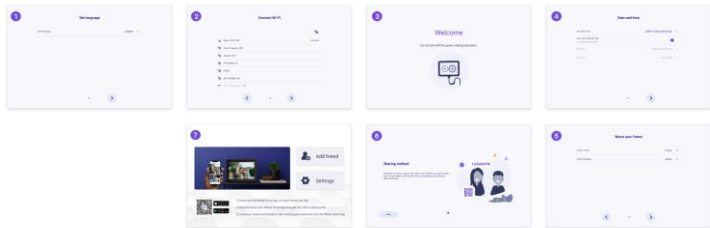
● Binding Your Frame

1.App Installation: Ensure your friend has downloaded and installed the Uhale App.

2.Add Friend: Click the "Add Friend 👥 " icon on your frame. A dialog will appear showing both a QR code and an SN code (valid for 12 hours).

3.Share Code: Share either the QR code or the SN code with your friend through your preferred method (e.g., SMS, IM, phone call).

4.Connect: Once the frame is connected to your friend's Uhale App, you will be able to find them on the sharing list on the frame.
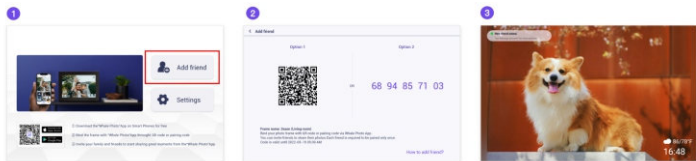
● Navigating your frame

You interact with your Uhale Frame through its touchscreen. Swipe left and right to browse photos, which can automatically rotate. To access the menu bar, simply tap once on the screen.

In the menu, you'll find quick access to adding friends and the settings. From the menu, you can also make relevant adjustments to the currently displayed photos, such as hiding, adjusting, repeating all, and starting a slideshow.
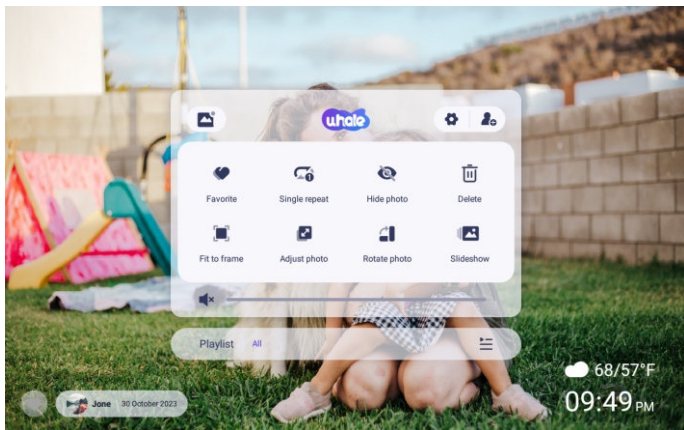
Share Photos and Videos

You can share photos and videos in three easy ways:

1.Uhale App

Quick Setup: The app serves as a transfer tool, allowing you to log in with either a visitor account or an email account.

Visitor Accounts: These accounts are temporary and do not save data in the cloud. If you uninstall or reset the app, your account and all associated information will be deleted.

Email Accounts: Your usage data (such as avatar, nickname, and photo frame settings) will be stored in the cloud. This data will remain accessible even if you uninstall or reset the app or change your phone.

Photo and Video Sharing Options:

Photo Share: Select up to100 pictures, choose photo frames, edit your pictures (adjust focus areas and name each photo), and then send them.
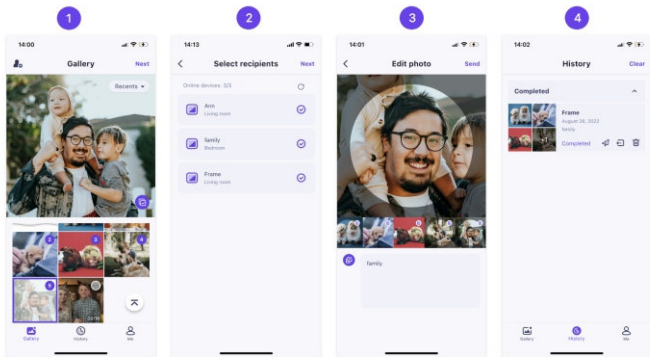
Video Share: Select one video (up to 2 minutes), choose a photo frame, edit the video (trim length and name it), and then send it.
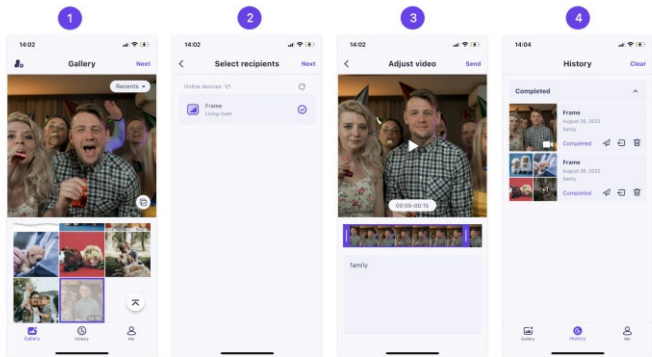
History

You can check the status of your photo sending tasks and perform quick actions on the sending history page:

Delete: Deletes local history data (does not delete framed photos).

Clear: Clears the history data (does not delete tasks that are in the sent state).

Resend: Resend the photo to other frames.

Withdraw: Deletes local history data and framed photos. As long as the history record exists in the app and the frame is online, you can withdraw the photos.
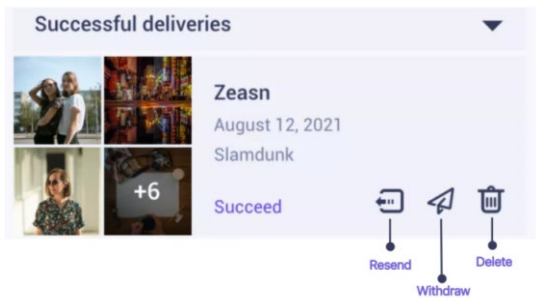
2. Uhale Web

Uhale Web is an online tool for transferring photos to Uhale Frames from your PC. Through Uhale Web, you can share up to 500 photos to the photo frame at once.

Log in and Log out:

Scan Code Login: Visit Uhale Web and scan the QR code below with the Uhale App on your mobile device to log in. Alternatively, use a visitor account or account login.

Note：After logging in, the webpage will automatically sync information from the app/account (such as avatar, nickname, and connected devices).
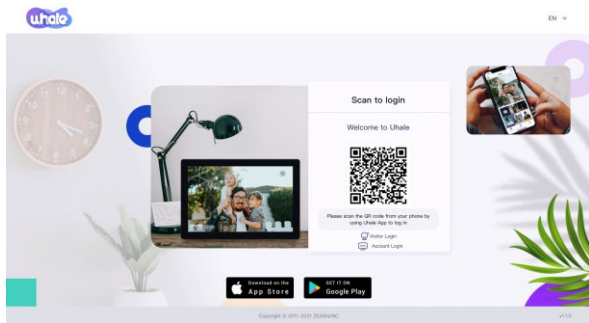
Log Out

To switch accounts for sharing, log out of the current account by clicking the upper right corner, and then scan the code to log in to another account.

Photo sharing
Photo selection
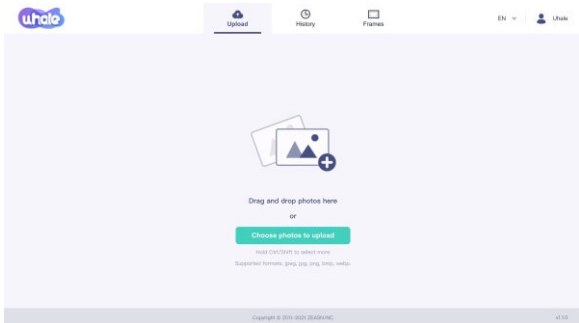
After logging in, select photos to share in two ways.
1) Click the button to open the local folder and select photos;
2) Drag photos or a folder directly to the area, then click [Next] to upload;
NOTE：
1) Hold down Ctrl to select batches or drag photo(s) to the area.
2) Currently supported photo formats: JPG, JPEG, PNG, BMP.

Photo editing

When the photos are on the list to be transferred, you can edit the photo information, such as adding photos onto the existing list, renaming and removing photos, and more.
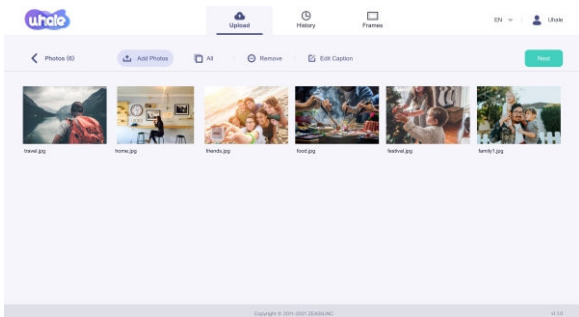
Renaming a photo: Supports name re-editing for a selected photo.
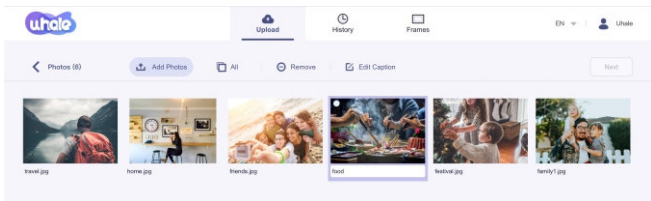
NOTE：
Exit the editing mode, select a photo frame to complete photo sharing. Photo(s) cannot be shared under editing mode.

Frame selection

When finishing editing all photos, click [Next] to select a photo frame. If there is a binding device, the online photo frame information will be displayed; and if there is no binding device, you will be prompted to go to the APP to bind one.

Offline display:

Select frame

No frame, please bind the frame first.

Add frame
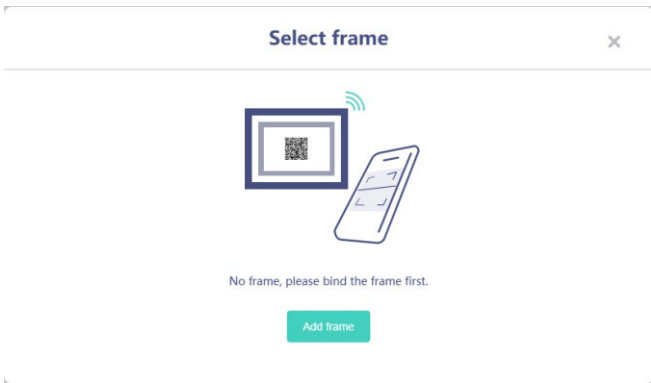
Online display:
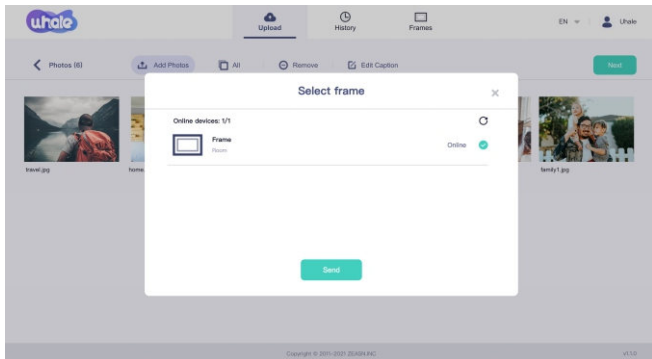
Send

Select the photo frame and click [Send]. Then, a task will be created in the taskbar.

Check the photo sending progress on the page or click [History] to view it.
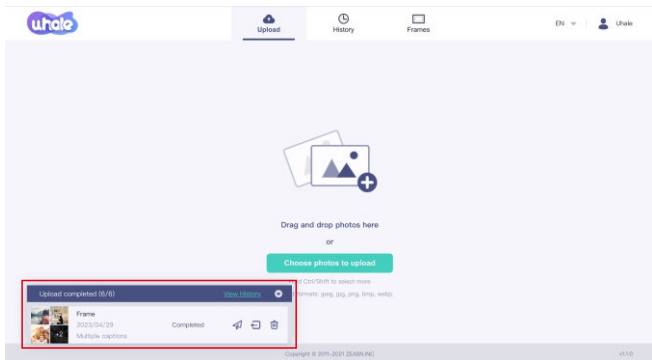
Profile
Basic information is displayed under the profile section.
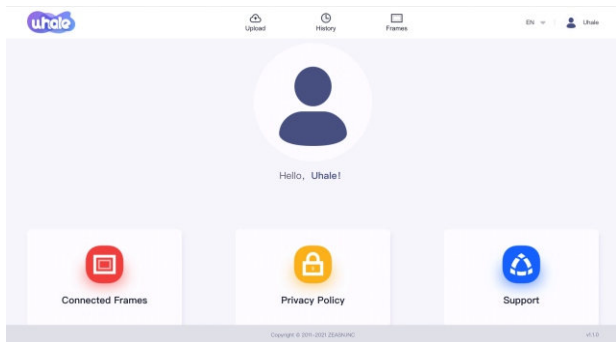
1) **Connected frames:** Display information of connected frames, name, location and status.
2) **Privacy Policy:** Displays Privacy Policy and Terms of Use.
3) **Support:** Displays contact information of the support team.

Photo sharing
The Taskbar displays the photo transfer tasks for users to check sending progress.
The Taskbar supports quick operations, including re-send, withdraw, delete and more.
1) **View history:** Click [View History] to jump to the history record. The functions of the history record are the same as Taskbar; but in here, you can view the transmission details of a single task.
2) **Maximize/Restore down the Taskbar:** When the taskbar is maximized, scroll up and down to view each transmission task; restore down to display in a smaller window.
3) **Resend:** Re-select the photo frame to send the photo(s) again.
4) **Withdraw:** Withdraw photo(s) from the photo frame.
5) **Delete:** Delete current task.

History
History obtains the same functions as Taskbar but in here, you can view the details of a task to check the transferring status of photo(s) (successful, transferring, failed).

3. USB Drive & SD Card
You can copy photos & Videos to USB drive/SD card, then plug the USB Drive/SD card to the corresponding interace, and import photos to the frame through 【Frame】-【Settings】-【Manage Photos】-【Import Photos】.
Surely, you can also direct playback photos & video from the USB Drive & SD Card without importing.

Photo management

● Memory usage

The Manage Photo section shows you the number of photos stored in the frame and the storage space occupied/remained.

● Show/Hide photos

Select the photo you want to hide by tapping the photo. Hidden photos will not be deleted from the frame and can be re-displayed at any time. Use ☑ to select or deselect all photos.

● Favorite photos

Select the photo you want to remove from the favorite photos by tapping the photo.

● Delete photos

Select the photo you want to permanently delete from the frame by tapping the photo.
Use ☑ to select or deselect all and 🗑 to delete the selected photos.
You can also withdraw photos/videos which are already sent to frame from Uhale mobile app
(Note: Withdraw only works when history is retained and the frame stays online).
To withdraw: In Uhale "history" - select the icon of the ones you would like to withdraw.

● Import photos

Allows you to import photos from USB /SD Card.
——How to import photos to your frame?

1. Insert a USB Drive /SD Card (Max 32GB) into your digital frame.
2. Select the photos you want to import into the photo frame.
3. Tap on the import button to start the import process.
Once the import process is complete, your selected photos will be available for display on your digital picture frame.

● Export photos

Allows you to export photos from the digital frame to a USB /SD Card.
——How to export photos from your frame to a USB /SD Card?
1. Select the photo you want to export from the photo frame.
2. Tap the export button to start the export process.
Once the export process is complete, the selected photo will be saved onto the USB Drive/SD Card, allowing you to transfer it to other devices or store it as a backup.

● Best wishes

Here you can view the history of blessings received, including time, title, sender, etc.

Manage account

This section shows all the accounts authorized to send photos to your frame.

● Add a new account
To add a new authorized account, tap the device share button, then share the displayed SN or QR code with your friend.

● Account Settings
1.Remove an Account: If you remove an account, it will no longer be able to share photos with your frame.
2.Delete Shared Photos: You can delete all photos shared by a specific account.
3.Delete the Account (without deleting shared photos): This option removes an account from the list without deleting any of the photos it shared.

Settings

My frame	Frame name	Set/Change the name of the frame. The frame name is also displayed in connected mobile devices, under the list of connected photo frames in the App.
	Frame location	Set/Change the location of the photo frame. This location is displayed in the list of connected photo frames of your friends and family, helping to identify multiple frames.
	Time zone	Set time zone for a photo frame.
	Language	Set language used for a photo frame.
	Automatic date&time	Use network-provided time.
	Set date/time	The date and time can be manually adjusted after the automatic date&time is turned off.
	Enable/Disable 24-hour clock	Enable and disable the 24-hour clock.
	Power	Power off / Restart / Sleep

Display	Brightness setting	Adjust the screen brightness level.
	Ambient clock	Once enabled, a clock will be displayed when the photo frame is on sleeping mode.
	Font size	There are 4 Font Size for selection.
	Sleep mode	When the sleep mode is on, the screen is turned off during a specific time to reduce energy consumption. The default setting is to turn off the screen at 20:00 and to turn it back on at 08:00. This can be changed by setting your preferred sleep mode start/end time. Photos can still be received when the sleep mode is on.
	Playback mode settings	Determine how the photo will be displayed Single repeat: lock the current photo or video or display in a loop. Repeat all: play in accordance with the display mode.

Display	Weather&Time	Enable and disable the weather and time. When enabled, the weather and time are displayed on the home page, and when disabled, they are not displayed.
	Set weather	View weather specific information and search to switch to other cities.
	Temperature unit	Supports Celsius and Fahrenheit switching.

Photo settings	Slideshow intervals	Set the photo display time interval.
	Show caption	There are 3 options to set whether to show photo's caption or not, 3 seconds is just showing it in 3 seconds, Always is showing it all the time, Off is hiding it.
	Show favorite	
	Fill frame	This function is to change the scaling of all current photos on the frame or not.
	Slideshow	There are four slides to choose from here, Default, Random, Accordion, Fade in and out
	Photo display order	Set the the order of photo rotation. --By date: Photos are displayed in chronological order. --According to user: Display by preference. --Random: The photos are displayed randomly
	Video related settings	Video auto play: When turned on, video will be automatically played; when turned off, video will be paused. Playback audio: When turned on, the video will be muted; when turned off, the video will be played with preset volume. Video volume setting: Adjust the video volume of the photo frame.

Notifications	Notification volume	Adjust the notification volume of the photo frame.
	Setting	
	Wi-Fi	Set the Wi-Fi connection.

Backup and restore	Backup	Backup frame to external storage (e.g. SD card) Tap to make a backup of your photos. The time of the latest successful backup is also displayed here. Any existing backup on the external storage will be overridden!
	Restore from backup	Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under "Backup frame to external storage (e.g. SD card)". If e.g. the last backup is too old or if no backup is made, then press the "Backup frame to external storage (e.g. SD card)" button to make a new backup. NB: If you wish to restore a backup on a frame that has already been setup, please make sure that both frames are updated to the latest version before hand. Reset Frame: This is done by pressing the "Reset Frame" button. This operation will delete all the data on the frame and reset the frame to its factory preset values. After successful reset, select the "Restore from backup" button to restore the data. Delete photos: Please delete all photos in "Manage photos - Delete photos". After deletion, select the "Restore from backup" button in Backup and Restore to recover data.
	Reset Frame	This is done by pressing the "Reset Frame" button. This operation will delete all the data on the frame and reset the frame to its factory preset values. After successful reset, select the "Restore from backup" button to restore the data.
	Delete photos	Please delete all photos in "Manage photos - Delete photos". After deletion, select the "Restore from backup" button in Backup and Restore to recover data.

| Help | FAQ, Guide, Privacy policy, App download, Support |

| About | Software version update, Firmware version update, system version update, Mac address |

More meaningful functions

● Favorite

Click the on the screen to favorite the current photo or video.

● Best wishes

Show the wishes sent by your family or friends.
You can manage the blessings in 【Settings】-【 Manage photos】 - 【Best wishes】.
How to send out wishes?
1) Open the Uhale APP on your phone. Tap the【Gift】icon.
Note: Please upgrade the APP to version 3.14 or above.
2) Write down your wishes in text.
3) Select a style.
4) Choose a frame(s) you would like to send wishes to.

FQA

1.Does the frame have a battery?
Answer: No, this photo frame does not have a battery. It only works when connected to an adapter.

2.Why can't I power on the frame even when the adapter is plugged in and the power button is pressed?
Answer: Please check if the adapter is properly plugged in and ensure the power supply is working.

3.Can I share photos with friends and family through the frame?
Answer: Yes, you can share photos and videos with friends and family using the website or the Uhale app.

4.What app should I download for the photo frame?
Answer: To send photos to your frame, use the Uhale app for iOS or Android. You can find the Uhale app on Google Play by searching for "Uhale" or on the App Store by searching for "Uhale."

5.Can this digital frame operate with a 220V outlet?
Answer: Yes, this digital frame can operate with a 110-220V outlet.

6.Can I send photos to the frame by email?
Answer: No.
Option 1: Transfer photos to the digital frame via the Uhale app.
Option 2: Import photos to the digital frame via a USB or SD card.
Option 3: Transfer photos to the digital frame through the website.

7.Can I transfer photos from my computer to the frame?
Answer: Yes.
Option 1: Transfer photos from your computer to the frame via the website: **https://uhale.zeasn.tv**
Option 2: Transfer photos from your computer to a USB/ SD card, then insert the USB/ SD card into the photo frame to import the photos.

8.Are my photo transfers safe?
Answer: Absolutely! Our digital frames are genuinely authorized by the Uhale app company, so there is no need to worry about your photos and videos being leaked.

Contact Us

If there is a malfunction or damage to any part of the machine, stop using it immediately and consult a licensed electrician for repairs.
Do not attempt to modify or repair the machine yourself. If you have any issues with the product, please email us at: **114KZ@eitack.com**

We will reply within 24 hours and provide the best solution. Thank you!

Digital Picture Frame

User Manual