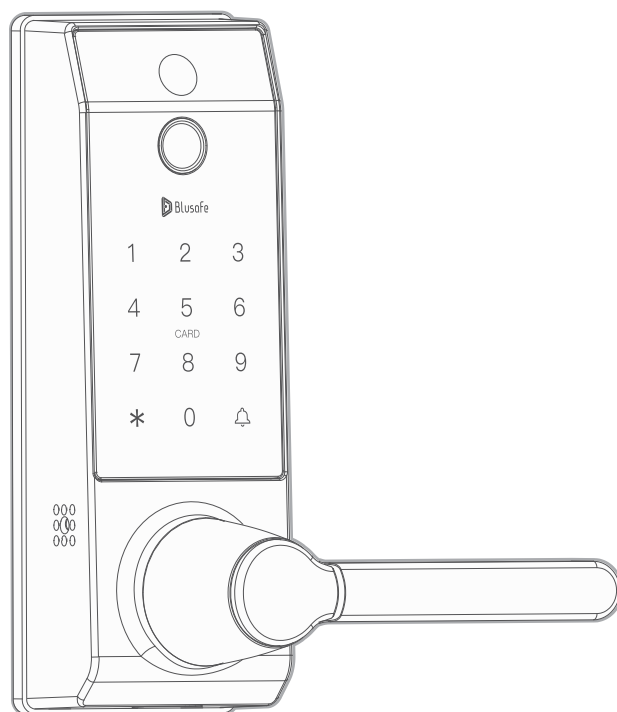


# Blusafe Contour / Contour V App User Manual

v1.0



Please scan the QR to get newest  
manuals on Blusafe Products



## Table of Contents

<b>1. APPLICATION DOWNLOAD AND USER REGISTRATION</b>	<b>P01</b>
1.1 APPLICATION DOWNLOAD	P02
1.2 UER REGISTRATION	P03
1.3 SMART PHONE NOTIFICATION SETUP	P07
<b>2. MANAGING HOME ACCESS AND ACCESS LEVELS</b>	<b>P08</b>
2.1 INTRODUCTION	P09
2.2 CREATE HOME	P10
2.3 ADDING HOMEOWNER	P11
2.4 ADDING AN ADMINISTRATOR	P12
2.5 ADDING A COMMON MEMBER	P15
2.6 CHANGING / TRANSFERING THE "HOMEOWNER"	P18
2.7 REMOVE MEMBER	P21
<b>3. PAIRING AND NAMING YOUR LOCK</b>	<b>P24</b>
3.1 PAIRING YOUR LOCK WITH APP	P25
3.2 NAMING YOUR LOCK	P33
<b>4. ADDING OTHER MEMBER</b>	<b>P35</b>
<b>5. LINK FINGERPRINT / KEYCARD / PASSCODE TO HOME MEMBERS</b>	<b>P37</b>
<b>6. MANAGING UNLOCKING METHODS</b>	<b>P42</b>
6.1 INTRODUCTION	P43
6.2 ADDING/REMOVING TEMPORARY PASSCODE	P44
6.2.1 CREATE A TIME LIMITED PASSCODE ONLINE	P45
6.2.2 EDITING OR DELETING A TIME LIMITED PASSCODE ONLINE	P47
6.2.3 CREATING A ONE TIME PASSCODE OFFLINE	P50
6.2.4 CREATING A TIME LIMITED PASSCODE OFFLINE	P52
6.2.5 CLEARING SELECTED OFFLINE TIME LIMITED PASSCODE	P55
<b>7. UNLOCKING YOUR SMART LOCK</b>	<b>P58</b>
7.1 INTRODUCTION	P59
7.2 DOORBELL UNLOCKING	P60
<b>8. OTHER FUNCTIONS</b>	<b>P62</b>
8.1 SEARCH RECORDS	P63
8.2 ALERTS	P64
8.3 ANTI-PRYING FUNCTION	P65
<b>9. UNBIND</b>	<b>P66</b>
<b>10. DELETEING YOUR BLUSAFE SMART APP ACCOUNT</b>	<b>P68</b>

Security at your fingertips — Blusafe



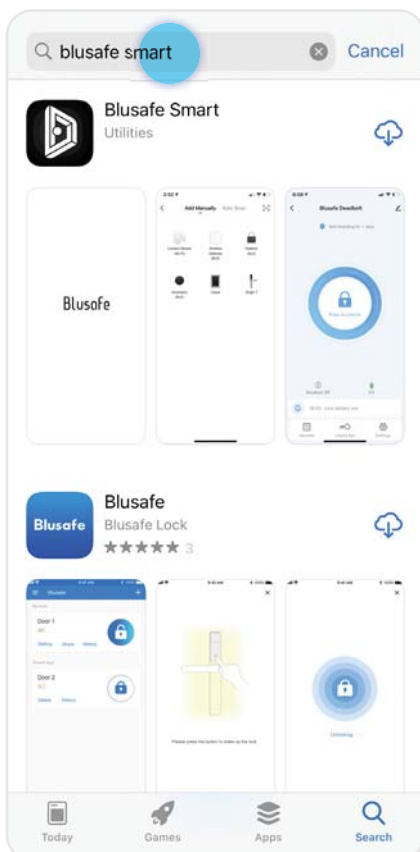


## APPLICATION DOWNLOAD AND USER REGISTRATION

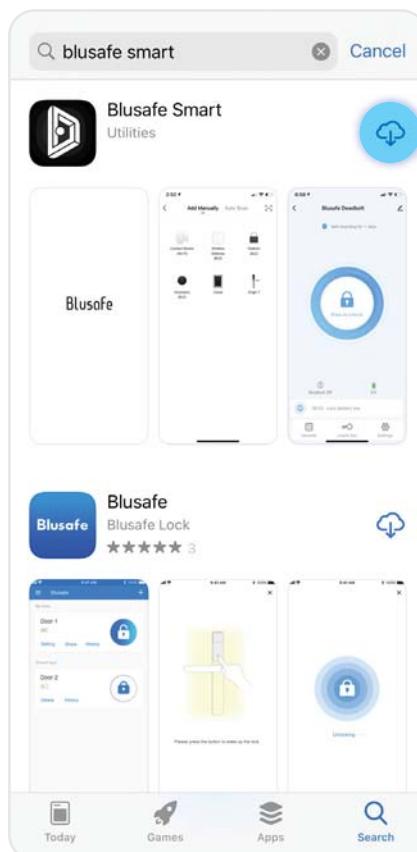
To get the most out of your new Blusafe Smart Lock, you will need to download the "Blusafe Smart" App from either the App Store or Google Play Store depending on the type of smart device you own. After the Application is downloaded, you will need to register your new lock in the Application.

## 1.1 APPLICATION DOWNLOAD

① In the App Store or Google Play, search "Blusafe Smart".



② Once you have found the "Blusafe Smart" App, click "Download".



## Important !



- When searching for the "Blusafe Smart" App, you may also find the "Blusafe" App. Please make sure you download the "Blusafe Smart" App as the normal "Blusafe" App is not compatible with this lock.
- If you have already downloaded the "Blusafe Smart" App and registered an account, you can click "Open" and skip the user registration step.
- Even if you are using Google Home, Amazon Alexa, or another Smart Home Device Manager, you will still need to complete the App Download and User Registration steps.

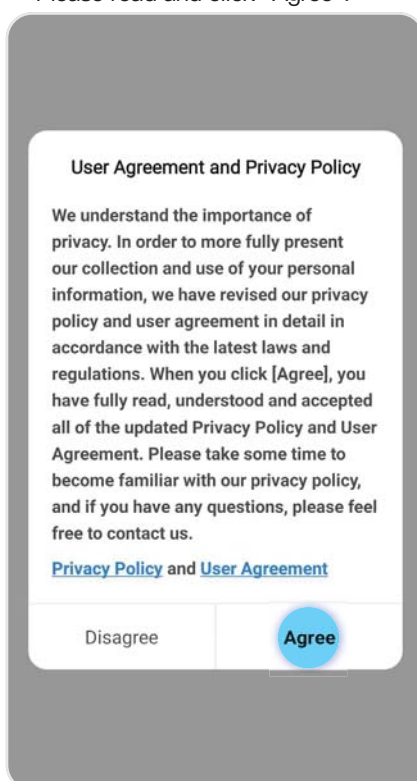
## 1.2 USER REGISTRATION

### Important !



If you have already registered an account, you can skip the user registration step and proceed directly to Managing Home Access and Access Levels.

- ① When you open the Blusafe Smart App, a popup box will appear with the User Agreement and Privacy Policy. Please read and click "Agree".
- ② Once you click Agree, you will be taken to the Entrance Page. Click "Sign Up".



### Important !

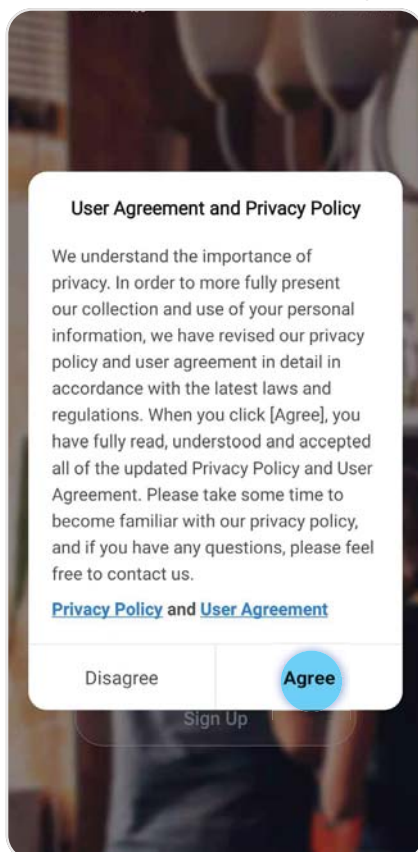


You must click "Agree" to use the Blusafe Smart App.



## 1.2 USER REGISTRATION

- ③ Another popup box will appear with the User Agreement and Privacy Policy. Please read and click "Agree".



**User Agreement and Privacy Policy**

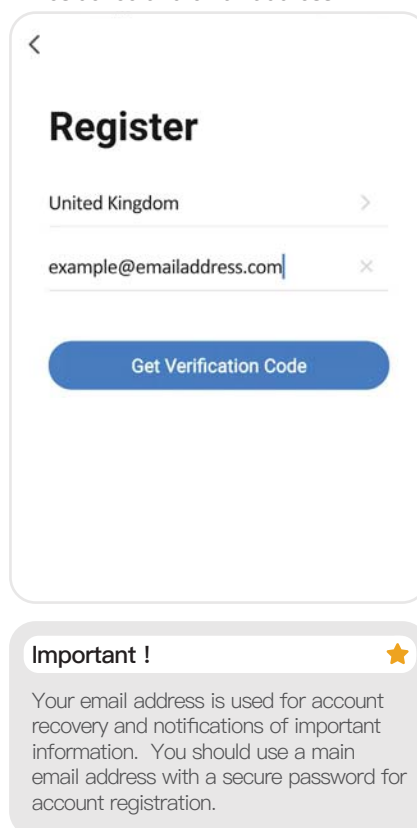
We understand the importance of privacy. In order to more fully present our collection and use of your personal information, we have revised our privacy policy and user agreement in detail in accordance with the latest laws and regulations. When you click [Agree], you have fully read, understood and accepted all of the updated Privacy Policy and User Agreement. Please take some time to become familiar with our privacy policy, and if you have any questions, please feel free to contact us.

[Privacy Policy](#) and [User Agreement](#)

Disagree Agree

Sign Up

- ④ Now you will be taken to the Registration Page, where you will be asked to enter your country of residence and email address.



<

### Register

United Kingdom >

example@emailaddress.com ✕

Get Verification Code

**Important !** ★

Your email address is used for account recovery and notifications of important information. You should use a main email address with a secure password for account registration.

## 1.2 USER REGISTRATION

- ⑤ After you enter your email address, the "Get Verification Code" icon will turn blue. Click "Get Verification Code". A code will be sent to your email address.

United Kingdom

example@emailaddress.com

Get Verification Code

**Important !**

If you already have an account registered, the App will notify you and ask you to log into your account.

- ⑥ Open your email and go to your Inbox. You will receive an email from [Blusafe Smart]. The email subject is "Blusafe Smart Registration verification code". Please open the email and enter the verification code in the App.

**Important !**

If you do not receive the email verification code within 60 seconds, you can click "Resent". If you have not received the code after your second attempt, please check your "Junk box".

**Fix — No Email Received**

After checking your Junk Box for the verification email and it still does not appear, please click "Didn't get a code?". You will then be taken to a page with known issues and fixes.

**Important !**

The verification code is valid for only 30minutes. Please enter the verification code within the allotted timeframe. If the time frame is exceeded, you will need to request a new code.

Blusafe Smart Registration verification code

[Blusafe Smart] Details

Registration verification code

**664350**

For verifying your registration account:  
blusafe-smart.com

**Enter Verification Code**

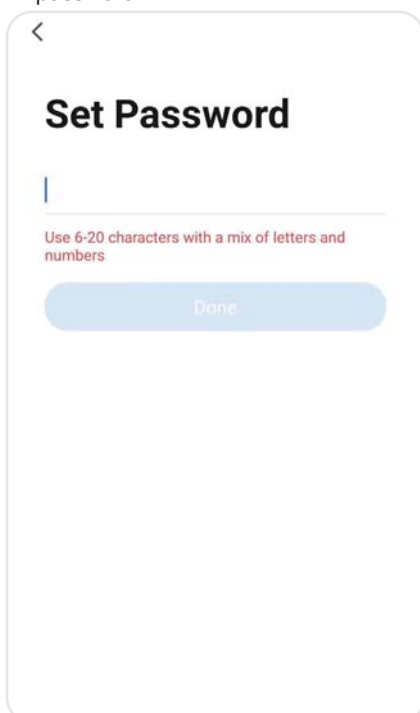
A verification code has been sent to your email  
example@emailaddress.com Resend(55s)

[Didn't get a code?](#)



## 1.2 USER REGISTRATION

- ⑦ After you successfully enter the verification code, you will be asked to set your password. Please set your password.

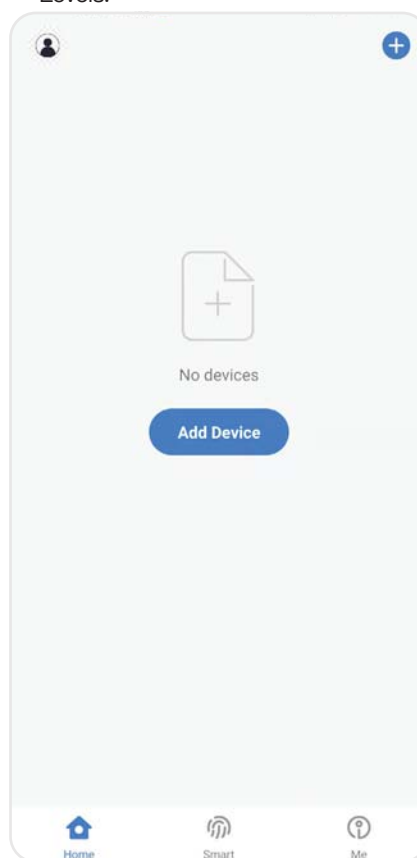


### Tip



The App requires that the password be a mix of both letters and numbers. However, we suggest using a password of at least 8 characters. If the password is too simple, the App will ask you to enter a new password. If you need suggestions on how to create a strong password, please visit us at [www.blusafesolutions.com](http://www.blusafesolutions.com).

- ⑧ After you have successfully entered a password, registration is complete, Please proceed to the next step, Managing Home Access and Access Levels.



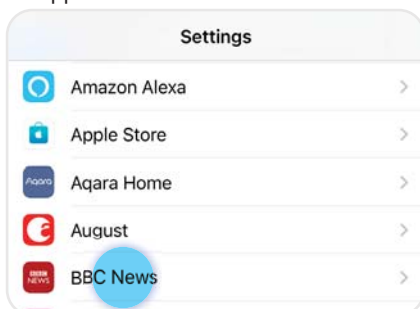
### 1.3 SMART PHONE NOTIFICATION SETUP

Please turn on the "Notifications" for Blusafe Smart App on your smart device. This will enable notifications such as doorbell, anti-prying alerts, unlock logs, and so on.

#### Note

Different smart phones may have different "Notifications" settings. Please refer to your smart phone manual or ask manufacturer for setting instructions. Below is an example of how to set it up on iPhone.

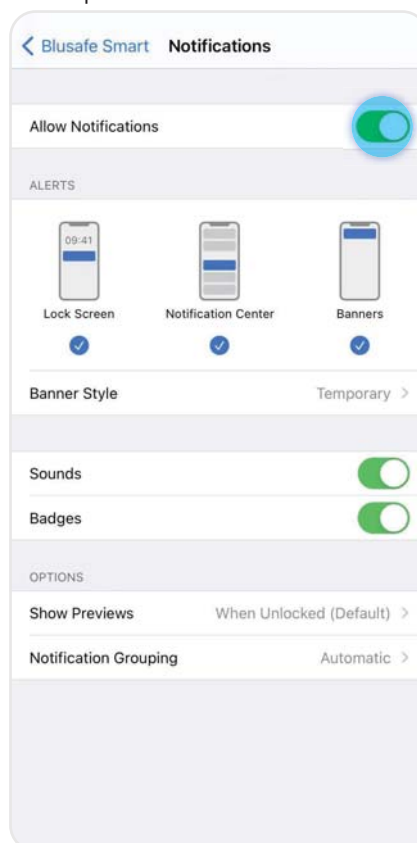
- Go to "Settings" on your smart phone. And select "Blusafe Smart" App.



- Select "Notifications".



- Turn on "Allow Notifications" and select the alert options. Your smart phone notification setup is now complete.





## MANAGING HOME ACCESS AND ACCESS LEVELS

## 2.1 INTRODUCTION

Before adding smart devices into the Blusafe Smart App, a 'Smart Home' must first be created; different levels of access to different home members will be generated. There are three levels of access for your new smart home. Each access level has different levels of authority for accessing the smart lock and other smart devices, and adding / removing users. The table below provides an explanation of the different access levels.

Access Level	# Allowed	Authority	Authority Description	Comments
Homeowner	1	Highest	Access to records and logs on the App, share temporary passcode and can add / edit / delete all administrators and common members.	This is the first account created. Please see below for instructions on how to change the "Homeowner".
Administrator	Unlimited	High	Access to records and logs on the App, share temporary passcode and can add / edit / delete common members.	Typically, Administrators are other family members or residents who live in the home or unit.
Common Member	Unlimited	Low	Access to records and logs only.	Common Level access is typically granted to individuals who need short-term or limited access, such as a housekeeper, handyman, guest, and so on.

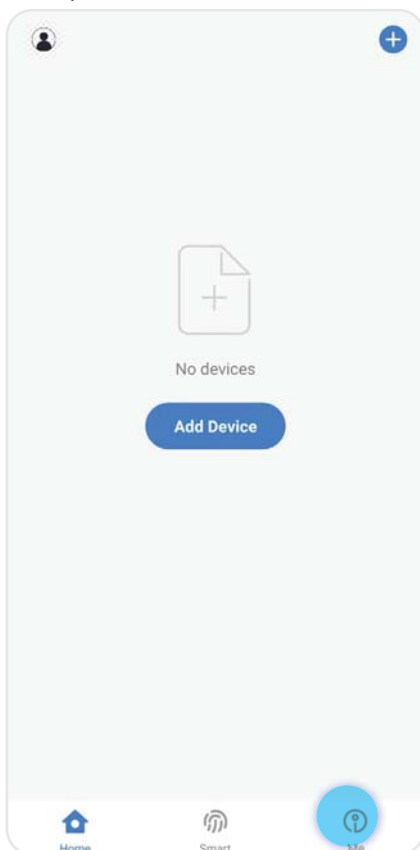
### Note



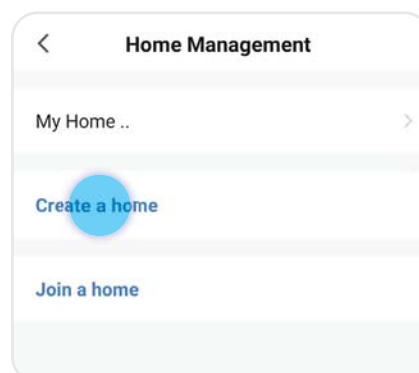
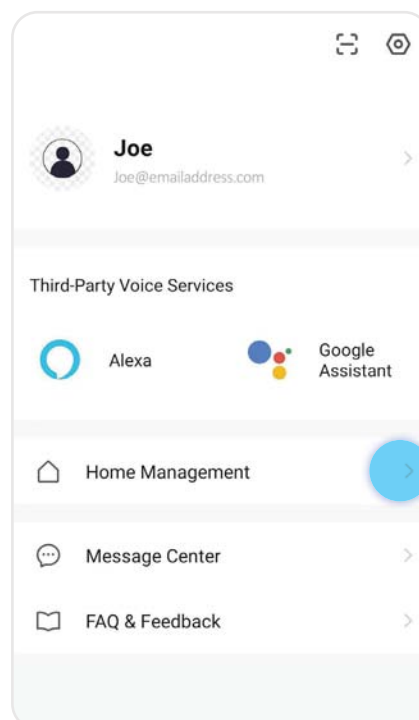
The "Homeowner", "Administrator" and "Common Member" in a Smart Home on App, are different to the "Admin" and "User" on the lock. The "Homeowner", "Administrator" and "Common Member" are different access levels for "Home" on App; whereas the "Admin" and "User" are primarily used for access levels on lock system setting.

## 2.2 CREATE HOME

① Enter the Blusafe Smart Application on your smart device.



② Click "Me" in the App homepage  
a. Click "Home Management"  
b. Click "Create a Home"



2.2 CREATE HOME

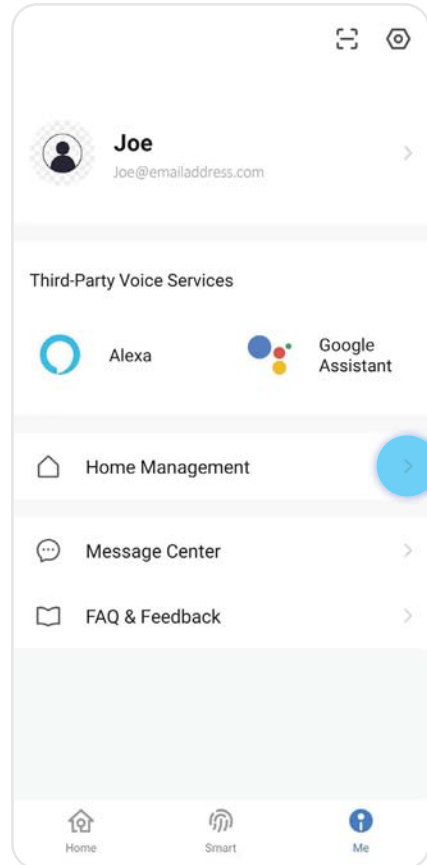
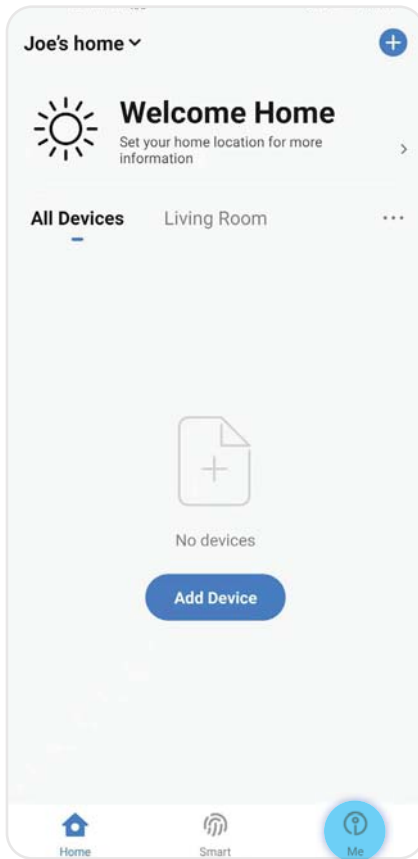
③ Enter the Homes name (e.g., Joe's home), location, and rooms. Click "Save".

2.3 ADDING HOMEOWNER

The first person who creates the home is automatically the Homeowner.

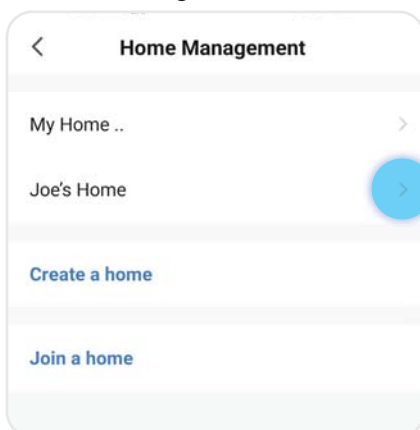
## 2.4 ADDING AN ADMINISTRATOR

- ① Enter the Blusafe Smart Application on your smart device.
- ② Click "Me" in the App homepage.
- ③ Click "Home Management".

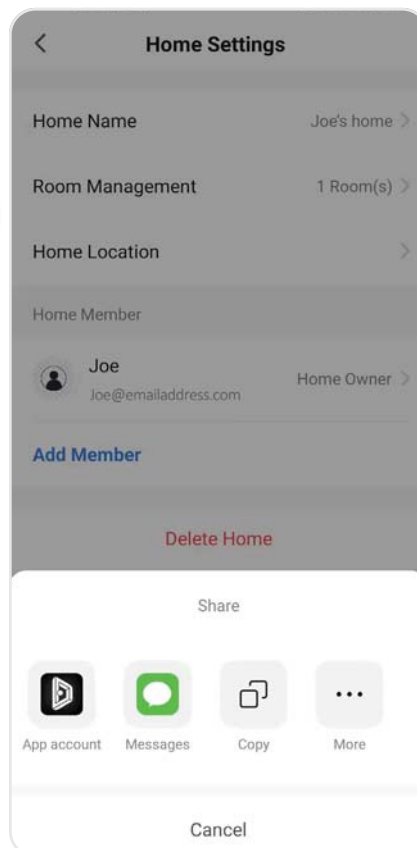


## 2.4 ADDING AN ADMINISTRATOR

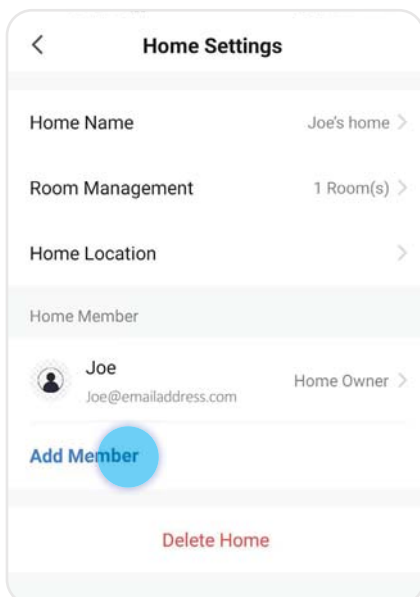
- ④ Select the home (Joe's Home) in "Home Management" to enter "Home Settings"



- ⑥ Select "App account" and input the required fields.



- ⑤ Click "Add Member" under the Home Member.



### Important !

The member account must be registered with the Blusafe Smart App prior to adding them as an Administrator.



## 2.4 ADDING AN ADMINISTRATOR

- Input name, region, and account (this has to be an email address)
- Select "Administrator" in the "Family Role" screen.
- Click "Save" at the top right corner of your screen.

The screenshot shows the 'Add Member' screen with the following fields and annotations:

- Name:** Tom | (Annotation 'a' in a blue circle)
- Region:** United Kingdom (Annotation 'a' in a blue circle)
- Account:** Tom@emailaddress.com (Annotation 'a' in a blue circle)
- Family Role:** Administrator (Annotation 'b' in a blue circle)
- Save button:** Located at the top right (Annotation 'c' in a blue circle)

Below the fields, there is a note: "Only after accepting the invitation will the account owner become a family member and be able to use relevant functions."

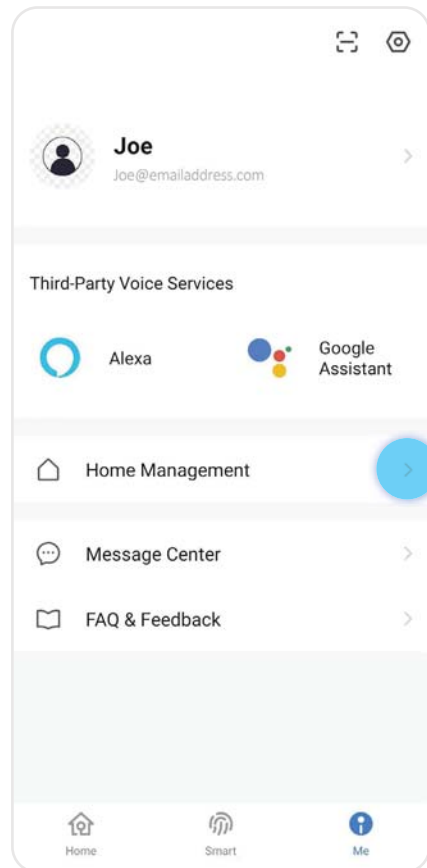
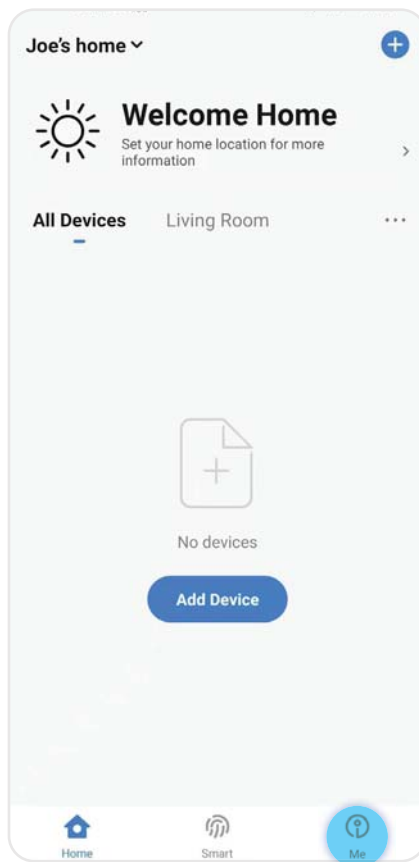
The screenshot shows the 'Add Member' screen with the 'Role Setting' dialog box open. The dialog box has two options:

- Administrator:** Manage Device and Room | Manage Smart Setting | Manage Member (Annotation 'b' in a blue circle with a checkmark)
- Common Member:** Use Device | Use Smart Setting

The 'Add Member' screen in the background shows the same fields as the previous screenshot, but the 'Save' button is not visible.

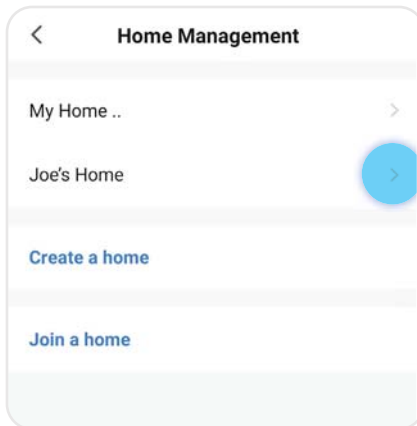
## 2.5 ADDING A COMMON MEMBER

- ① Enter the Blusafe Smart Application on your smart device.
- ② Click "Me" in the App homepage.
- ③ Click "Home Management".

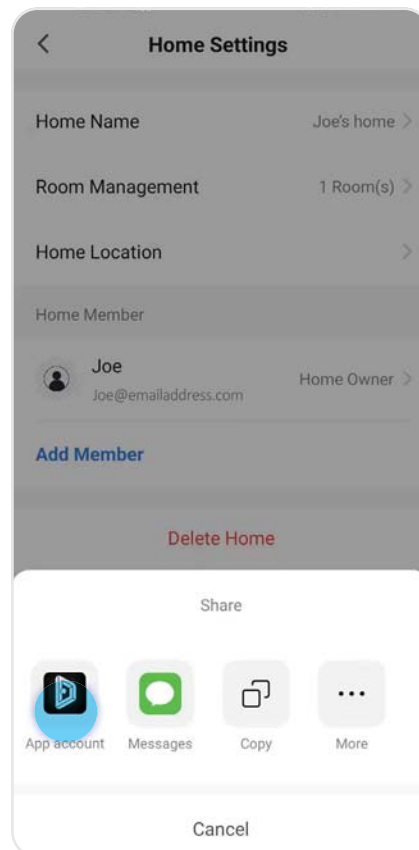


## 2.5 ADDING A COMMON MEMBER

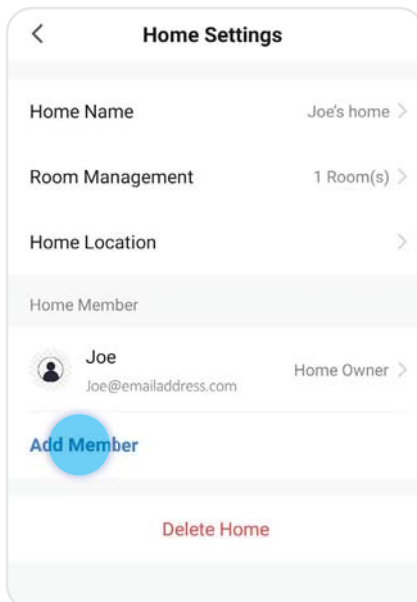
- ④ Select the home (Joe's Home) in "Home Management" to enter "Home Settings".



- ⑥ Select "App account" and input the required fields.



- ⑤ Click "Add Member" under the Home Member.



## 2.5 ADDING A COMMON MEMBER

- Input name, region, and account (this has to be an email address)
- Select "Common Member" in the "Family Role" screen.
- Click "Save" at the top right corner of your screen.

## Alternative — Inviting Individual with unregistered email account

The homeowner may invite an individual with an unregistered email account to join the home. To do this, instead of selecting "App Account" in "Add Member" (Step 6 above), select "Copy", and send the copied invitation to an invitee via email or SMS.

- The Invitee will receive the invitation. The invitee should follow the instructions in the email / message to download the Blusafe Smart App and register.
- The Invitee must now select "Join a Home" in the "Home Management" and enter the invitation code.
- Once joined, the invitee will become a "Common Member" automatically. The homeowner can change the invitee's family role under the Home Member in "Home Settings" page.

## 2.6 CHANGING / TRANSFERING THE "HOMEOWNER"

**Important !**

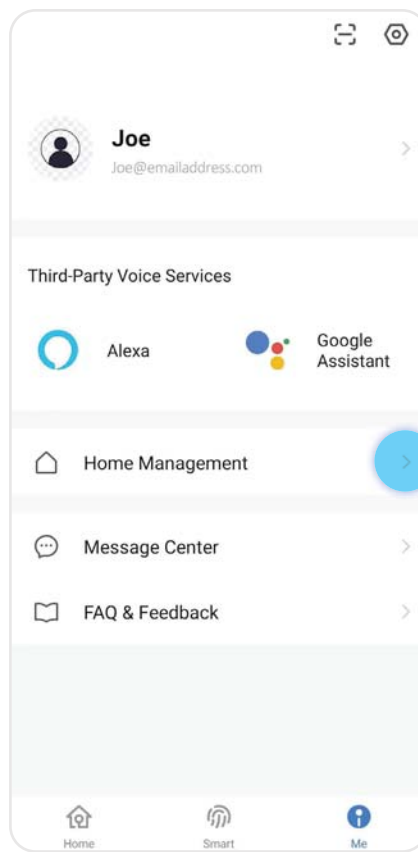
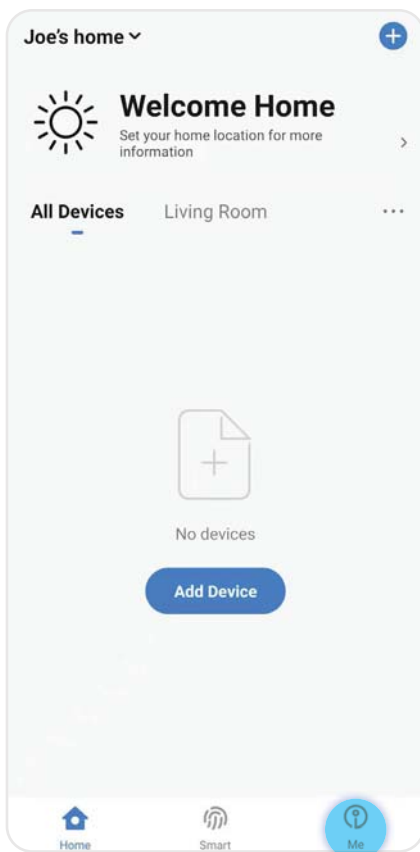
Only the current "Homeowner" can use this function.

**Warning!**

Once transferred, the previous "Homeowner" will lose the highest level of authority.

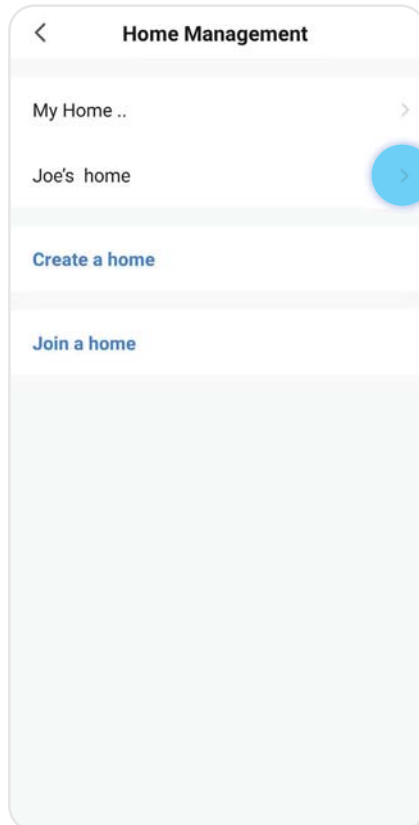
① Enter the Blusafe Smart Application on your smart device.

② Click "Me" followed by "Home Management".

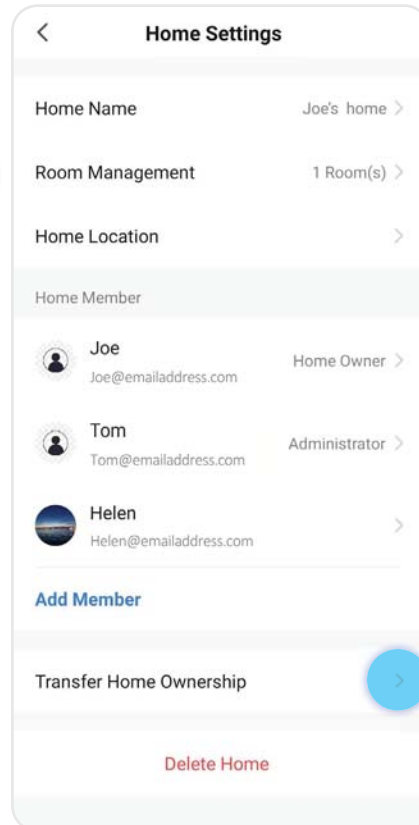


## 2.6 CHANGING / TRANSFERING THE "HOMEOWNER"

③ Select the Home icon and enter "Home Settings".

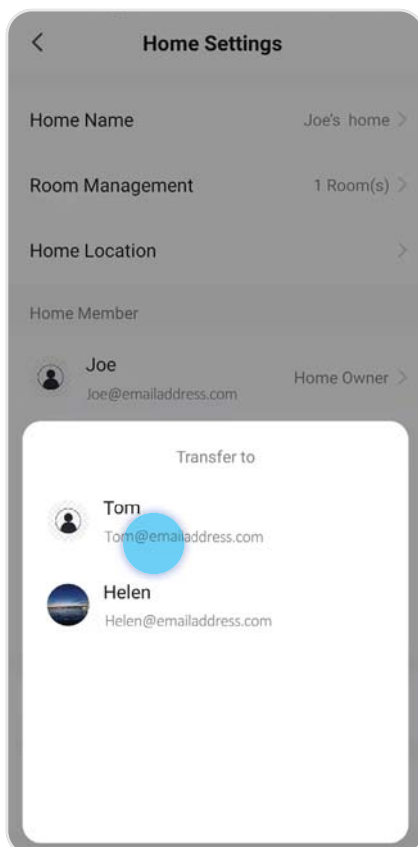


④ Click "Transfer Home Ownership" at the bottom of the screen.

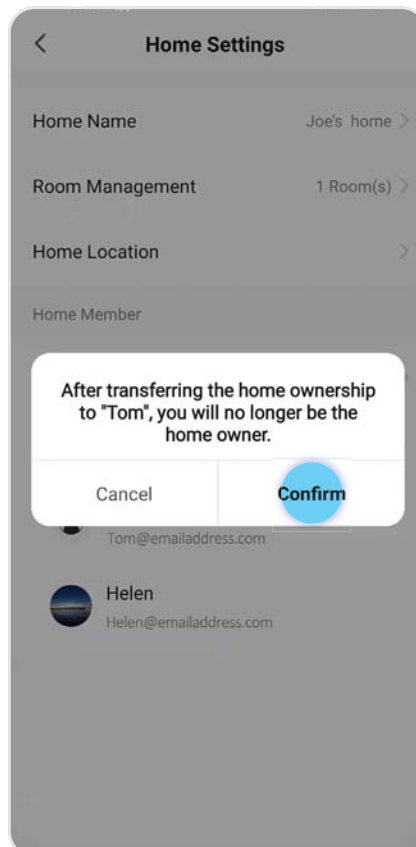


**2.6 CHANGING / TRANSFERING THE "HOMEOWNER"**

- ⑤ Select the member to whom homeownership will be transferred. The member must be an existing member.



- ⑥ Click "Confirm".



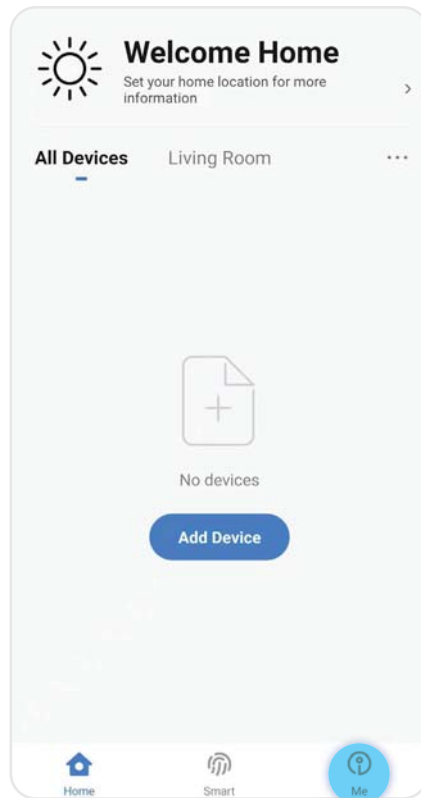
## 2.7 REMOVE MEMBER

### Important !

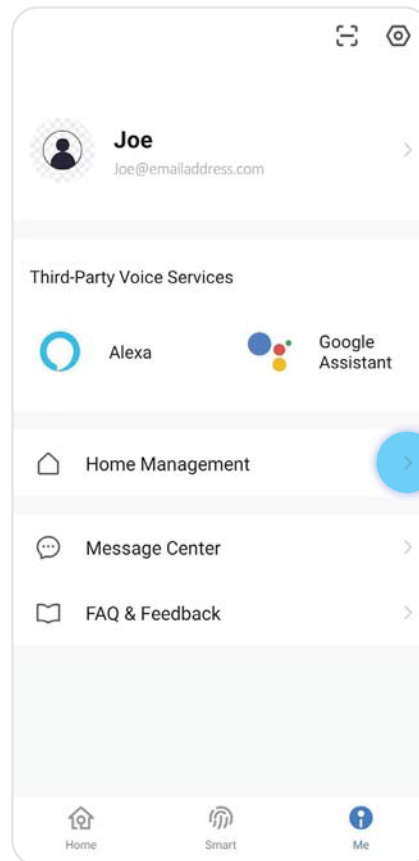
- The removal of a member can only be done by the Homeowner or an Administrator. The exception is that a normal Administrator cannot remove a Homeowner.
- The removal of a member will NOT remove its fingerprint / key card / passcode. So the fingerprint / key card / passcode linked to this member can still be used on lock. If you want to remove the fingerprint / key card / passcode, please refer to "2.3 REMOVING AN ADMINISTRATOR" or "2.5 REMOVING A USER" in "Blusafe Contour / Contour V Lock User Manual". For how to link the fingerprint / key card / passcode to a different member, please refer to "5. LINK FINGERPRINT / KEYCARD / PASSCODE TO HOME MEMBERS" in this manual.

① Enter the Blusafe Smart Application on your smart device.

② Click "Me" in the App homepage.



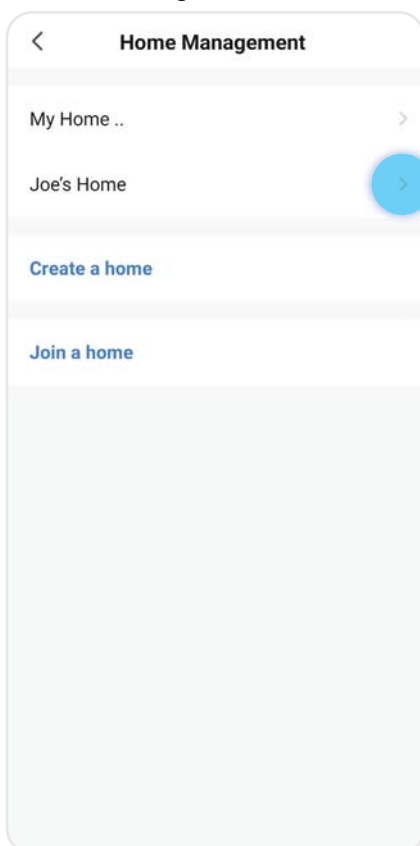
③ Click "Home Management".



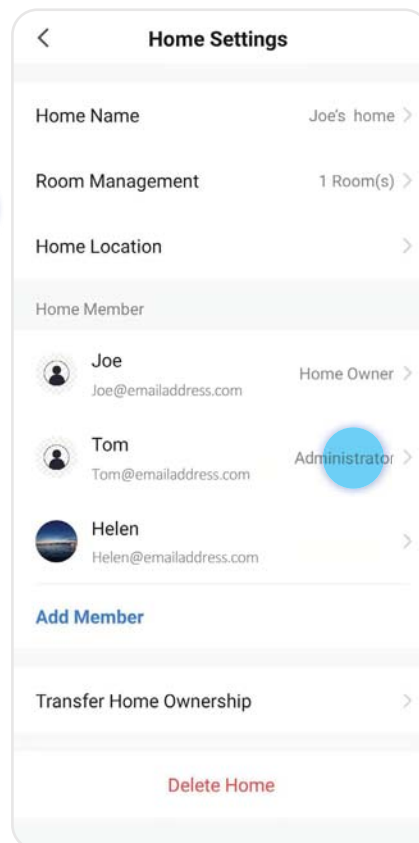


## 2.7 REMOVE MEMBER

④ Select the home (Joe's Home) in "Home Management" to enter "Home Settings".

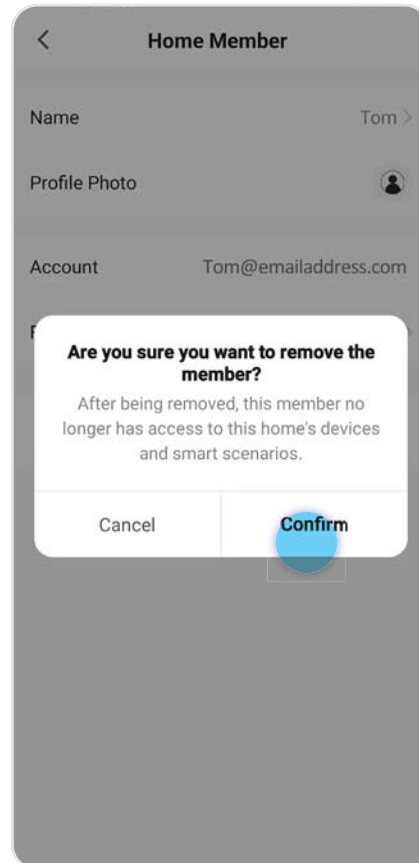
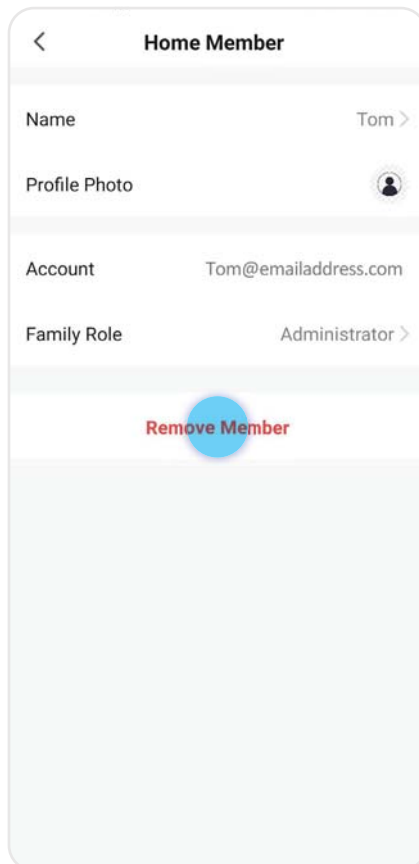


⑤ Select the designated member under "Home Member".



## 2.7 REMOVE MEMBER

- ⑥ You will be on the "Home Member" page.
- Click "Remove Member".
  - Click "Confirm".



### Important !



The removal of a member will NOT remove its fingerprint / key card / passcode. So the fingerprint / key card / passcode linked to this member can still be used on lock.



### PAIRING AND NAMING YOUR LOCK

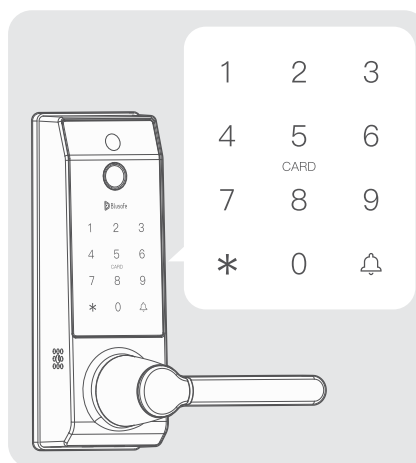
This section involves adding and pairing your new Blusafe smart lock to the Blusafe Smart Application. It is important to follow the steps carefully. This section must be completed before you can setup and fully use your new smart lock.

### 3.1 PAIRING YOUR LOCK WITH THE APP

There are two methods to pair your lock with the App. Please see below instructions.

#### Method A

- ① Wake up the locks external keypad, press **\*** and then the **🔔** key, use a registered Admin fingerprint / keycard / passcode (or default passcode 123456 for first use) then the **🔔** key to enter the setting menu.
- ② Follow the voice navigation. Press **③** to enter "System Setup", then press **④** to enter "Function Setup". Now press **①** to enter "Network Setup".
- ③ A voice prompt "Successful" will be heard, and the keypad will blink slowly if entering the network paring successfully. The lock will now start paring with the App. Follow the below steps in the App to complete the pairing.



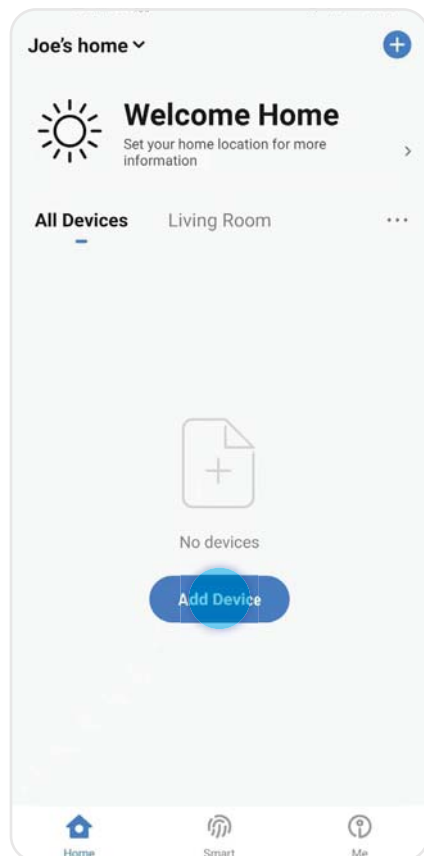
#### Fix



If "Fail" is heard instead of "Successful", that means the lock has not entered network pairing successfully. Remove and re-install all of the batteries, and repeat Steps **①** to **③** as shown above.

### 3.1 PAIRING YOUR LOCK WITH THE APP

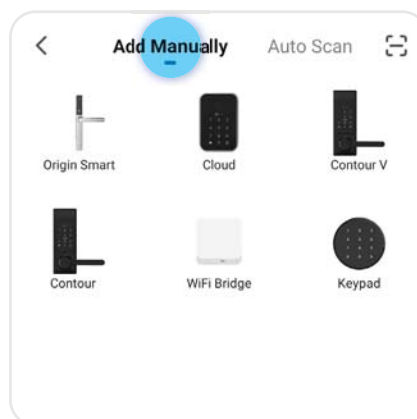
- ④ In the Blusafe Smart App, click "Add Device".



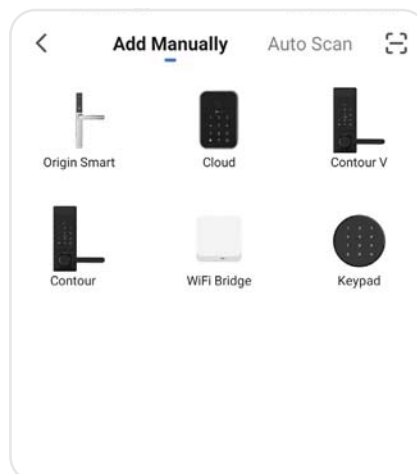
- ⑤ At the top of the page, there will be two options:

- Add Manually, and
- Auto Scan.

Please make sure that "Add Manually" is selected.



- ⑥ There are several Blusafe products listed on the page, please select correct lock from the selection.

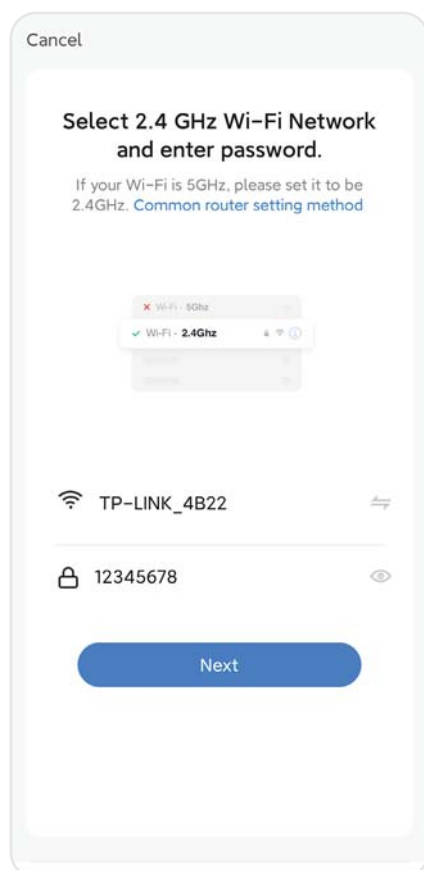


### 3.1 PAIRING YOUR LOCK WITH THE APP

- ⑦ Enter the Wi-Fi interface, select Wi-Fi, and enter the Wi-Fi password. Click "Next".
- ⑧ Check the lock keypad lights are flashing, tick "Confirm indicator slowly blink" on App, and click "Next".

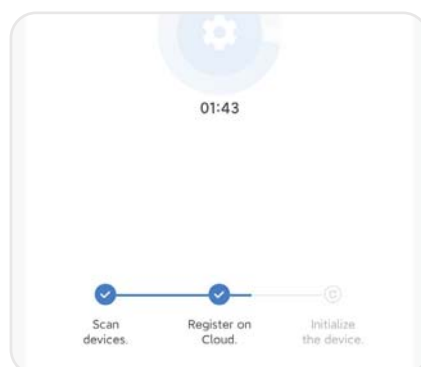
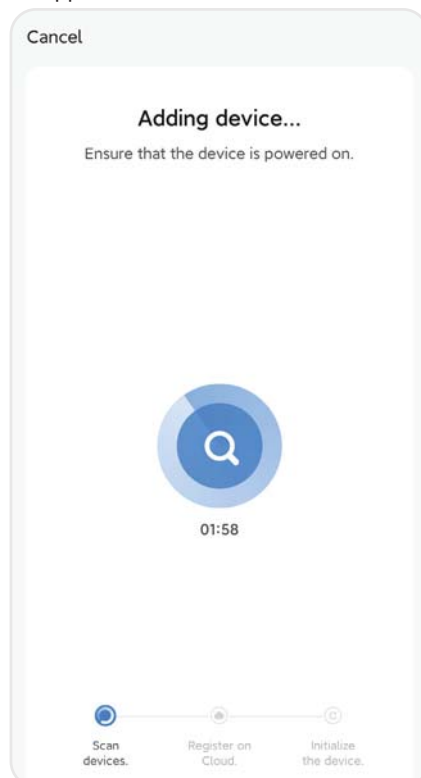
#### Important !

Please make sure the 2.4GHz Wi-Fi is selected.

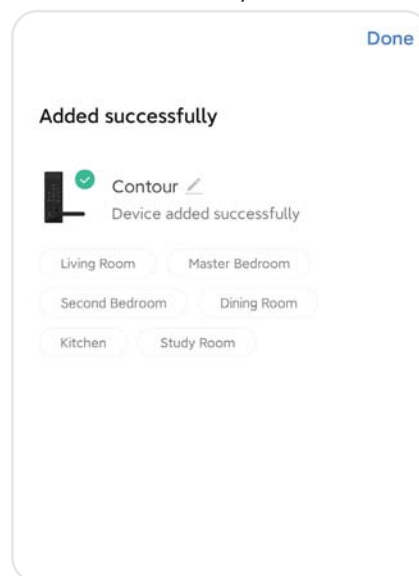


### 3.1 PAIRING YOUR LOCK WITH THE APP

- ⑨ The lock will begin pairing with the App.



- ⑩ A success prompt will be heard once the pairing is completed successfully. And a popup will appear on the App "Added successfully". Click "Done".



#### Fix



If the pairing takes more than two minutes and no success prompt is heard. Please check the keypad is blinking slowly so that the lock is in pairing mode; you have selected the 2.4GHz Wi-Fi and inputted the correct Wi-Fi password; the Wi-Fi router is within 5-meter range to the lock.

If you have done above and still can not complete the pairing. Use another smart phone's hotspot to replace your Wi-Fi router, repeat the pairing process. If successful, please check your Wi-Fi router's configuration; otherwise please contact your dealer of the lock or our support team.

### 3.1 PAIRING YOUR LOCK WITH THE APP

#### Fix

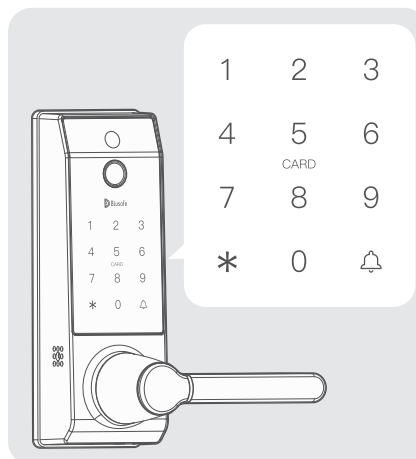
Certain routers with a mixed band 2.4GHz/5GHz may cause connectivity difficulties when pairing the lock to the App using Method A. If there are issues pairing the lock and App using method A, please try pairing the lock to the App using Method B as shown below.

#### Method B

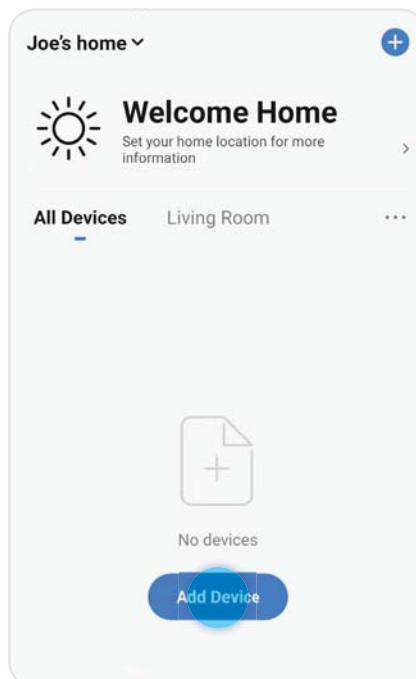
- ① Wake up the locks external keypad, press **\*** and then the **🔔** key. Use a registered Admin fingerprint / keycard / passcode (or default passcode 123456 for first use) then the **🔔** key to enter the setting menu.
- ② Follow the voice navigation. Press **3** to enter "System Setup", then press **4** to enter "Function Setup". Now press **1** to enter "Network Setup".
- ③ A voice prompt "Successful" will be heard, and the keypad will blink slowly if you have successfully entered "Network Setup". Now press **5** followed by **8**, and then **🔔**. You will hear another voice prompt "Successful", and the keypad will resume blinking slowly. The lock will now start pairing with the App. Follow the below steps in the App to complete the pairing.

#### Fix

If "Fail" is heard instead of "Successful", that means the lock has not entered network pairing successfully. Remove and re-install all of the batteries, and repeat Steps **1** to **3** as shown above.



- ④ In the Blusafe Smart App, click "Add Device".



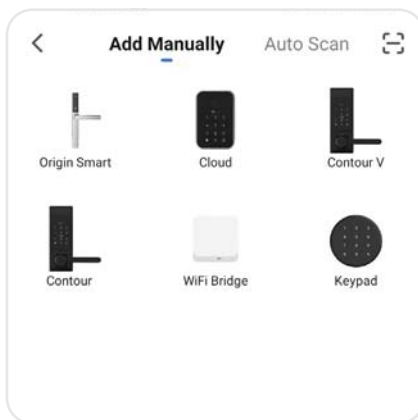


### 3.1 PAIRING YOUR LOCK WITH THE APP

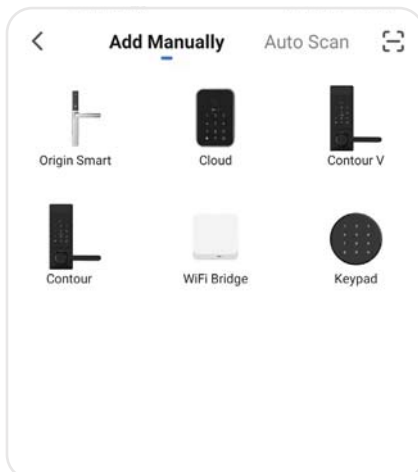
- ⑤ At the top of the page, there will be two options:

- Add Manually, and
- Auto Scan.

Please make sure that "Add Manually" is selected.



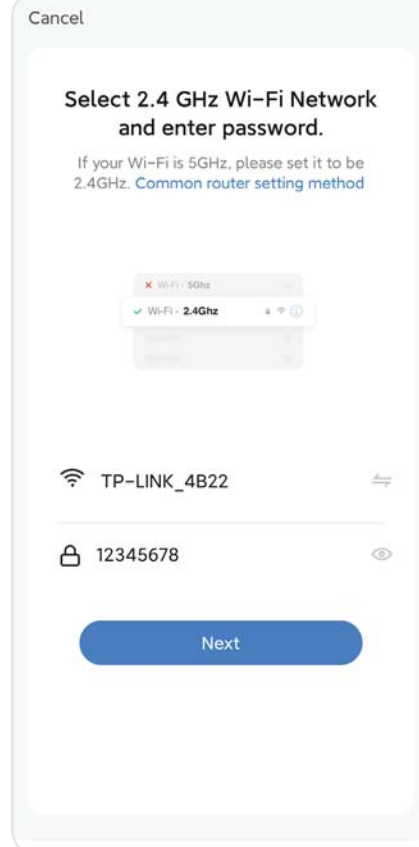
- ⑥ There are several Blusafe products listed on the page, please select correct lock from the selection.



- ⑦ Enter the Wi-Fi interface, select Wi-Fi, and enter the Wi-Fi password. Click "Next".

#### Important !

Please make sure the 2.4GHz Wi-Fi is selected.

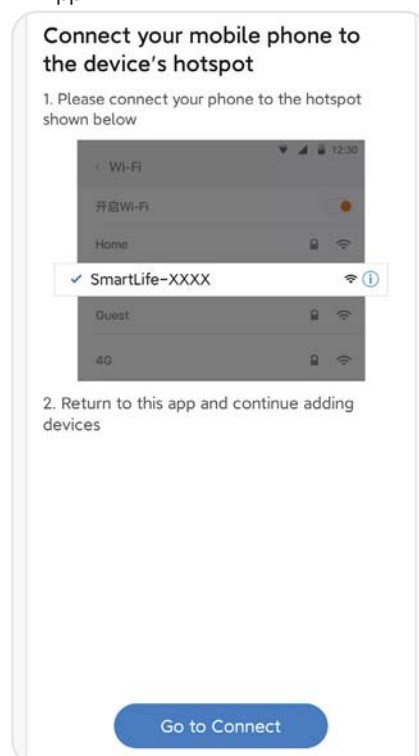


### 3.1 PAIRING YOUR LOCK WITH THE APP

- ⑧ Check the lock keypad lights are flashing, tick "Confirm indicator slowly blink" on App, and click "Next".

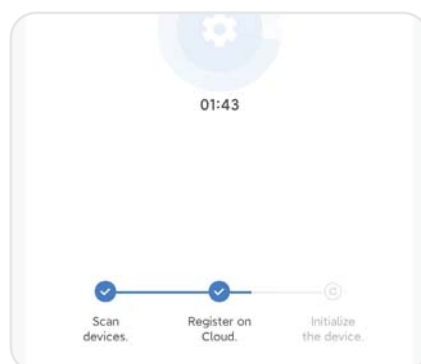
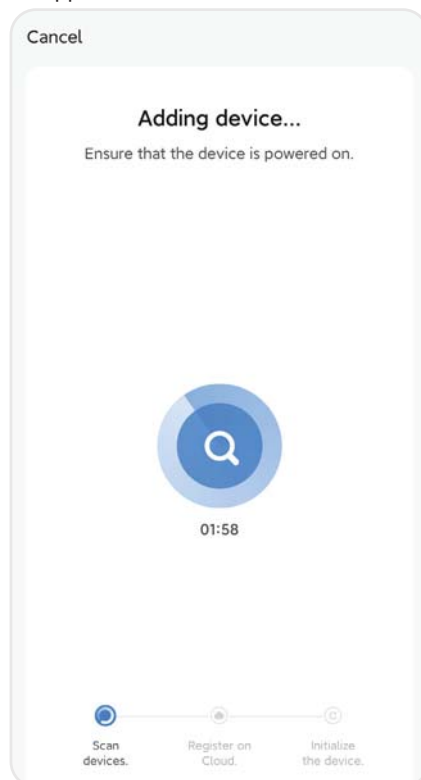


- ⑨ Click "Go to Connect", and select "SmartLife-XXXX" from the WLAN list. Then resume to Blusafe Smart App.

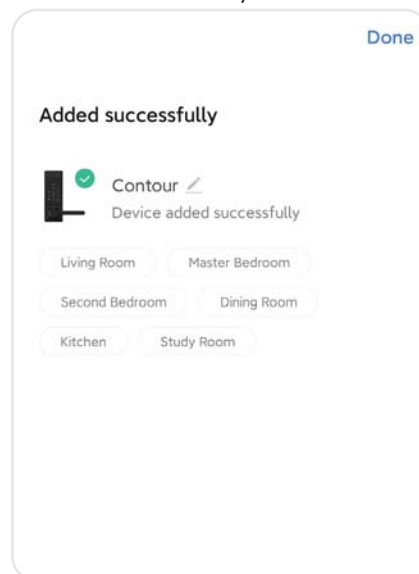


### 3.1 PAIRING YOUR LOCK WITH THE APP

- ⑩ The lock will begin pairing with the App.



- ⑪ A success prompt will be heard once the pairing is completed successfully. And a popup will appear on the App "Added successfully". Click "Done".



#### Fix

If the pairing takes more than two minutes and no success prompt is heard. Please check the keypad is blinking slowly so that the lock is in pairing mode; you have selected the 2.4GHz Wi-Fi and inputted the correct Wi-Fi password; the Wi-Fi router is within 5-meter range to the lock.

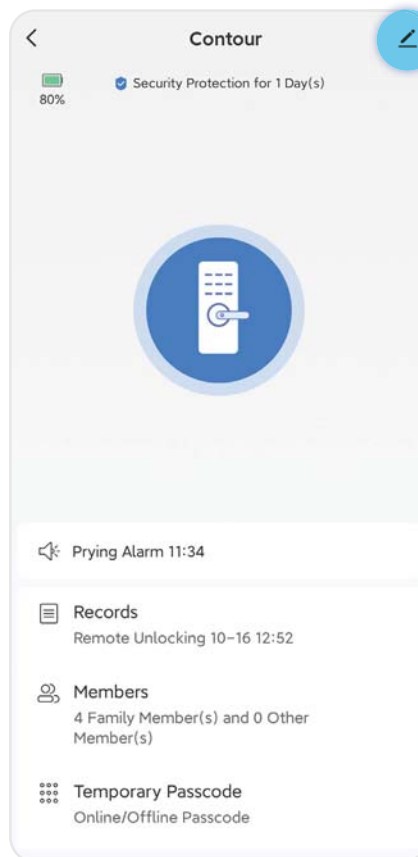
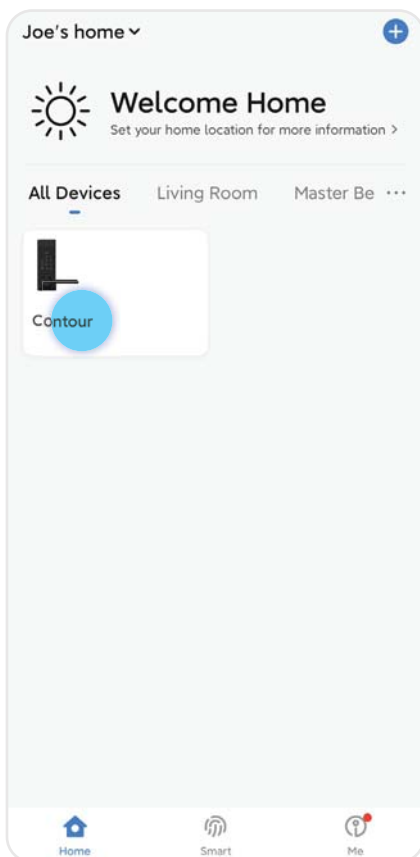
If you have done above and still can not complete the pairing. Use another smart phone's hotspot to replace your Wi-Fi router, repeat the pairing process. If successful, please check your Wi-Fi router's configuration; otherwise please contact your dealer of the lock or our support team.

### 3.2 NAMING YOUR LOCK

#### Tip

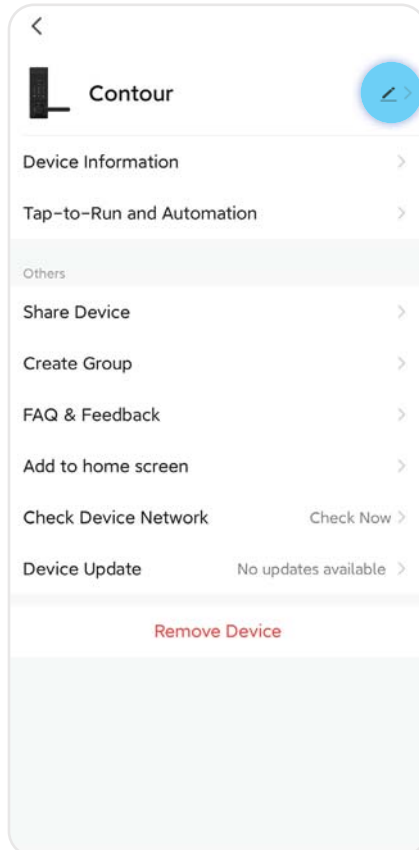
The default name of your lock is the model of the lock. You can skip this step if you do not want to change the name of your lock. However, we do suggest you change the name of the lock to correspond to its function, such as "Front Door Lock", to limit any potential confusion with other IoT devices.

- ① In the application's main page, click the lock icon that represents your new smart lock.
- ② Now, click the pencil icon at the top right corner of your screen and enter the device information.

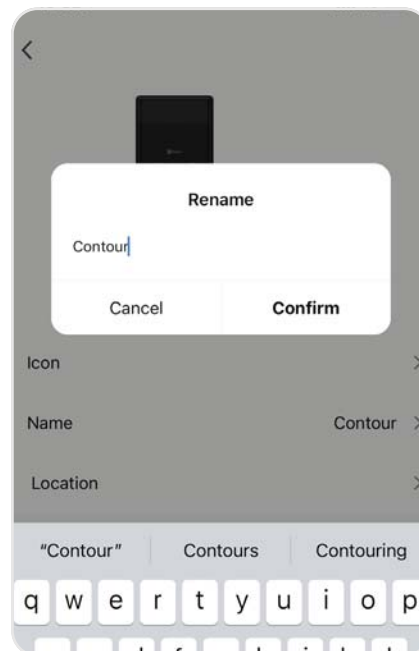
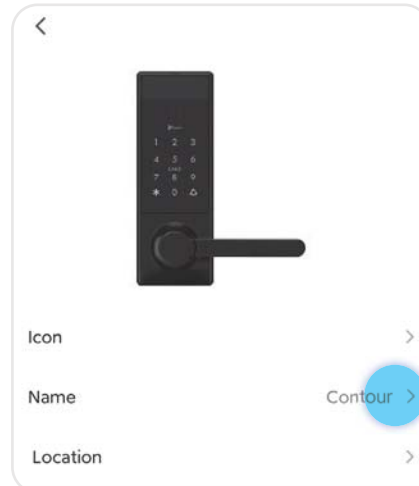


### 3.2 NAMING YOUR LOCK

③ Click the pencil icon, at the top right corner of your screen.



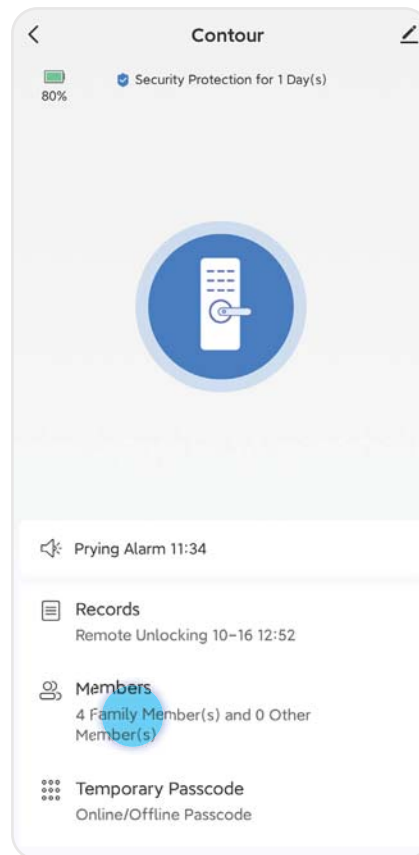
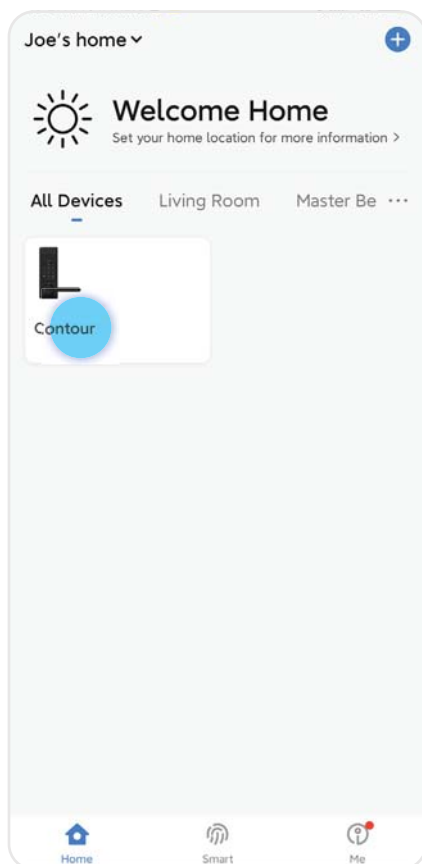
④ Click "Name" to edit the name of your smart lock.



#### 4 ADDING OTHER MEMBER

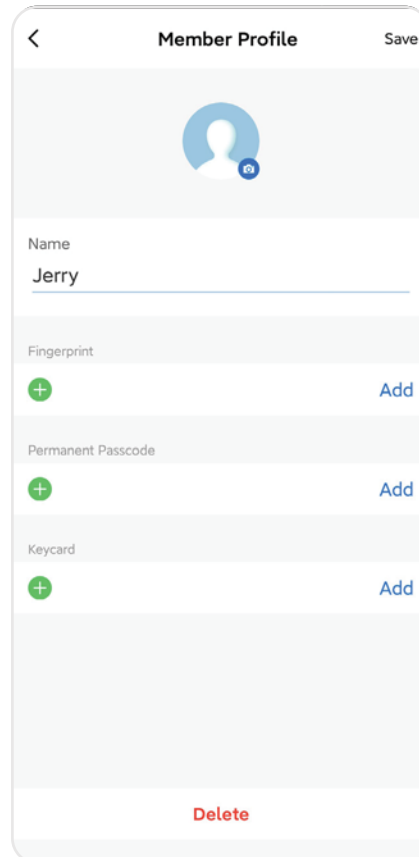
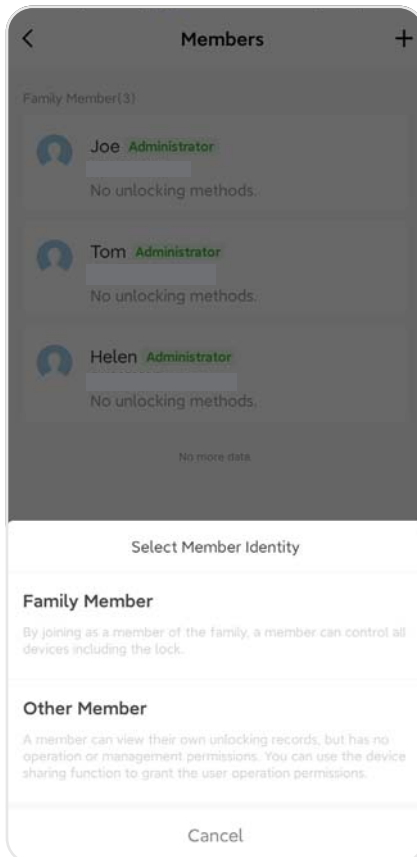
Apart from the home members, you may also add other members to the lock and grant them access. E.g., a regular visiting "Cleaner" or a "Dog Walker".

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.
- ② Click "Members" at the bottom of your screen.

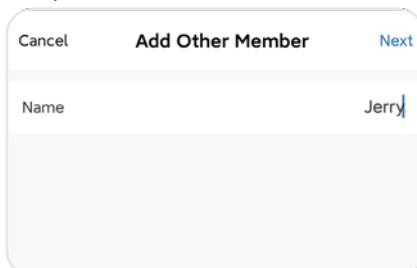


#### 4 ADDING OTHER MEMBER

- ③ Click "+" and select "Other Member". ⑤ Click "Save".



- ④ Input name and click "Next".



## 5 LINK FINGERPRINT/KEYCARD/PASSCODE TO HOME MEMBERS

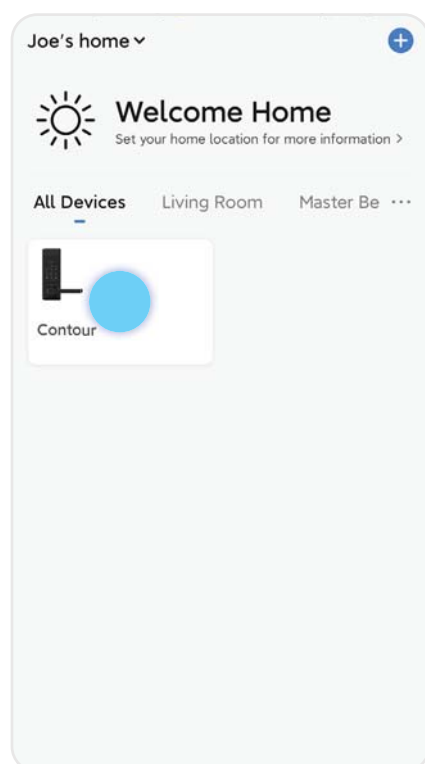
### Important !

- The fingerprint / keycard / passcode has to be registered on the lock first, prior to link it to corresponding member on the App.
- For how to register fingerprint / keycard / passcode, please refer to the Lock User Manual.

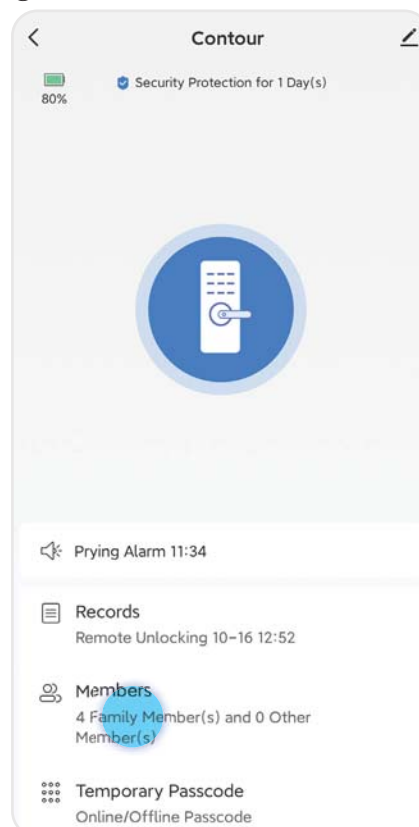
### Method A

Use the recorded User ID when registering fingerprint / keycard / passcode on the lock to link. For example, you have previously registered User ID "1" as a fingerprint, User ID "2" as a passcode, and User ID "3" as a keycard.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.



② Click "Members".





## 5 LINK FINGERPRINT/KEYCARD/PASSCODE TO HOME MEMBERS

③ Select the designated member in the "Members" screen.

④ Click "+" on "Fingerprint".

⑤ input User ID "1" below the "Fingerprint Unlock". Click "Save" at top right corner of the screen.

⑥ Click "+" at "Permanent Passcode".

## 5 LINK FINGERPRINT/KEYCARD/PASSCODE TO HOME MEMBERS

- ⑦ Input User ID "2" below the "Permanent Passcode". Click "Save" at top right corner of the screen.

- ⑨ Input User ID "3" below the "Keycard". Click "Save" at top right corner of the screen.

- ⑧ Click "+" at "Keycard".

## 5 LINK FINGERPRINT/KEYCARD/PASSCODE TO HOME MEMBERS

### Method B

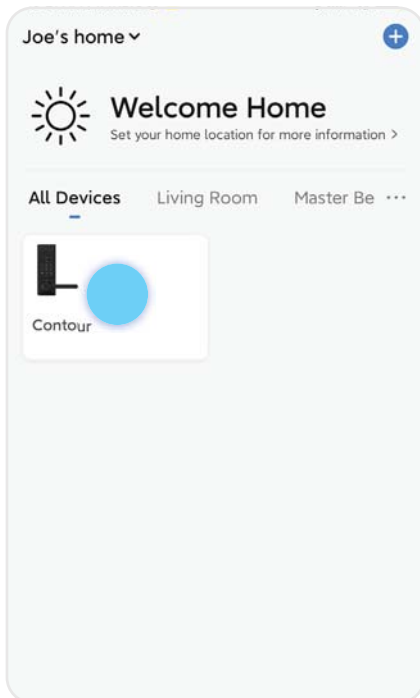
#### Alternative

**Method B:** Link the registered fingerprint / passcode / keycard to home member via "Unlocking Records".

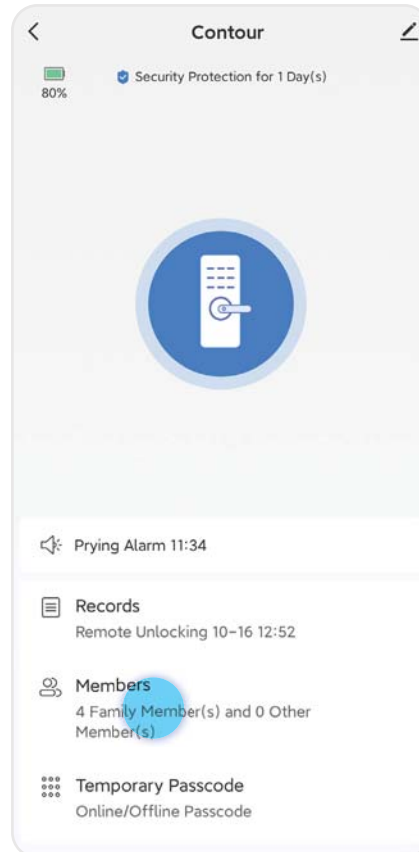
#### Important !

The registered fingerprint / passcode / keycard must be used at least once prior to link it to a home member via "Unlocking Records".

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

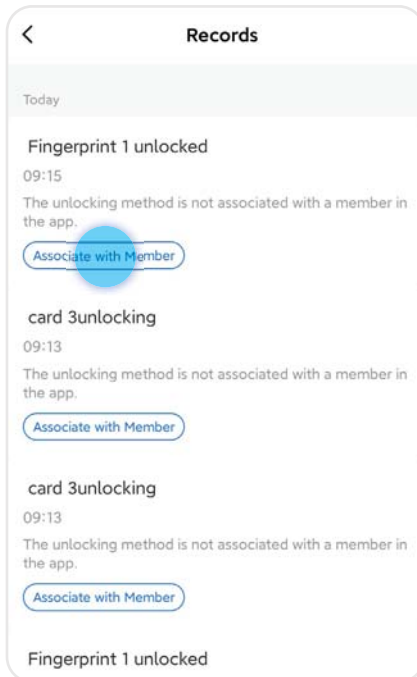


- ② Click "Records".

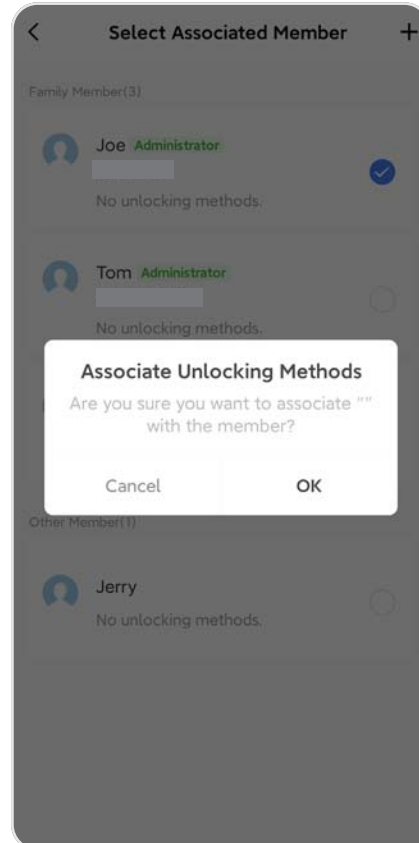
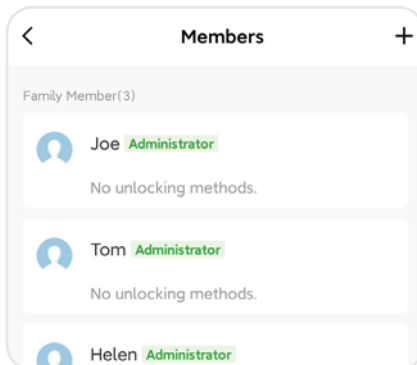


## 5 LINK FINGERPRINT/KEYCARD/PASSCODE TO HOME MEMBERS

- ③ Click "Associate with Member" at the designated unlocking method, e.g., Fingerprint 1.
- ⑤ Click "OK". The fingerprint is now linked to the designated member.



- ④ Select the designated member in "Members" screen.





## MANAGING UNLOCKING METHODS

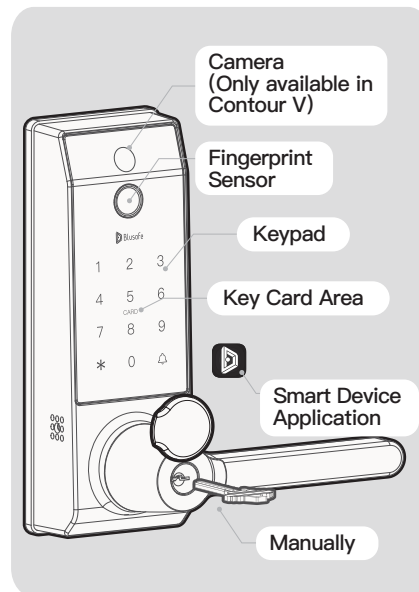
## 6.1 INTRODUCTION

Your new Contour / Contour V smart lock has several means by which it can be unlocked, which include:

- Fingerprint
- Key Pad
- Key Card
- Manually
- Smart Device Application

Please refer to the Lock User Manual for fingerprint / key pad (permanent passcode) / keycard / manual unlocking methods.

There are also several temporary passcodes that can be provided to individuals. Instructions are in the below sections.



## 6.2 ADDING/REMOVING TEMPORARY PASSCODE

You can generate a variety of temporary passcodes with your Blusafe Smart App, no matter if your smart device is online or offline.

### Important !



Only the Homeowner or an Administrator can create temporary passcodes.

### Blusafe Temporary Code Options:

#### Online Code:

These codes can be added when the smart lock is connected to Wi-Fi.

**Time Limited Code** This code can be set to work in specific timeframes and can be repeated on certain days each week, but can be used unlimited times.

#### Offline Code:

These codes can be created when the smart lock is offline (not connected to Wi-Fi) so you can let people in whilst you're away. It uses codes already embedded in the keypad, which is why they need clearing manually if you have generated and sent codes to users.

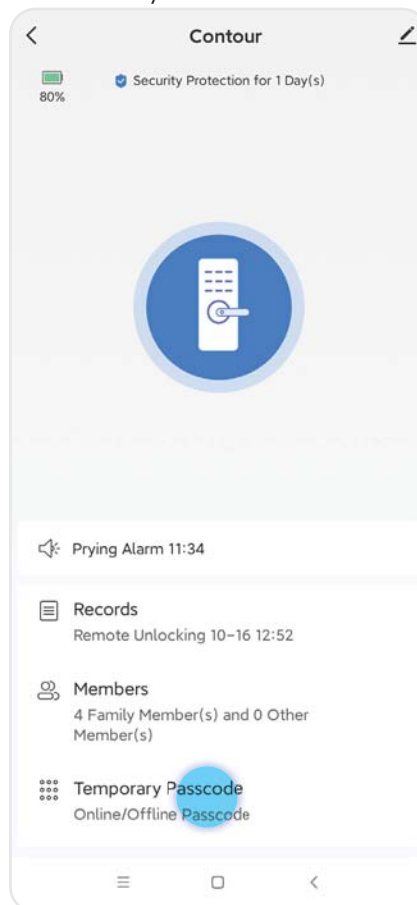
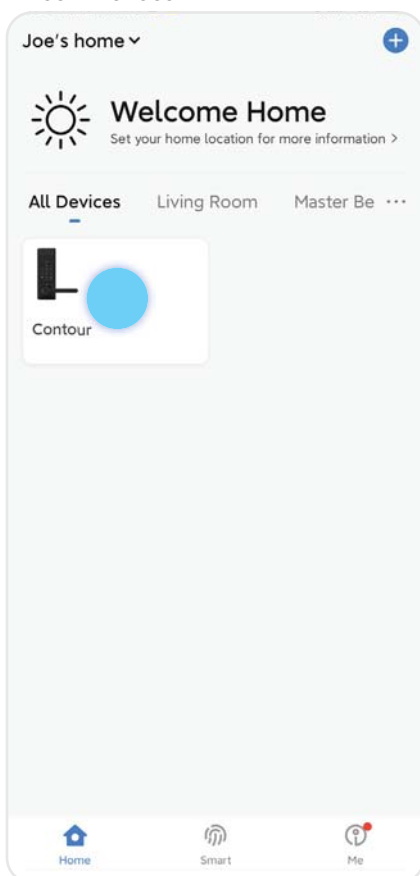
**One Time Code:** This will generate a passcode that can only be used once, it is valid for 6 hours before expiring.

**Time Limited Code** This will generate a passcode that works between the timeframes specified, it will expire 24 hours after being created.

**Clear Code:** This clears all offline passwords that were generated and used at least once.

### 6.2.1 CREATE A TIME LIMITED PASSCODE ONLINE

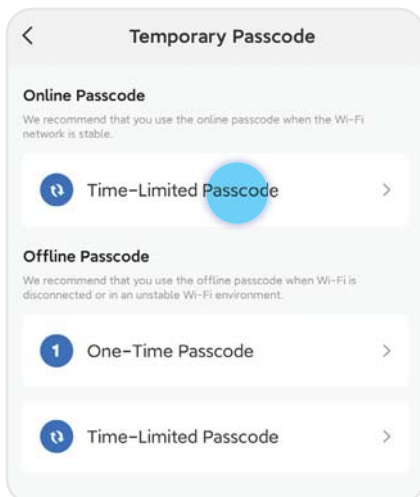
- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.
- ② Click "Temporary Passcode" at the bottom of your screen.



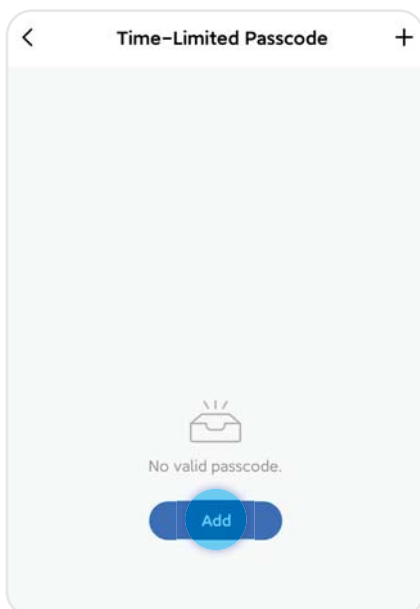


### 6.2.1 CREATE A TIME LIMITED PASSCODE ONLINE

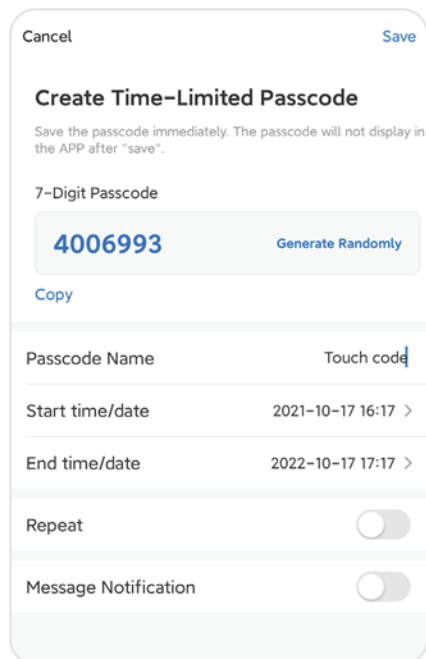
- ③ Select "Time Limited Code" under "Online Passcode".



- ④ Click "Add".



- ⑤ Input a 7-digit numerical passcode or use the random passcode generator to create one. Edit the name of the passcode, select the start and end date/time, and then click "Save".



#### Important!

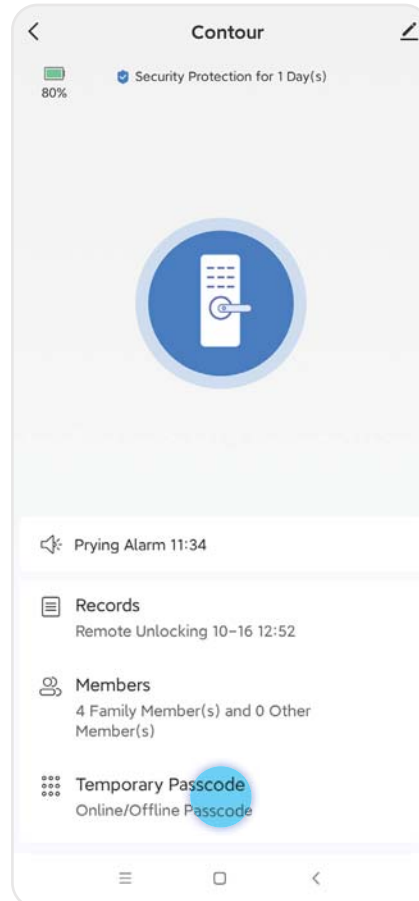
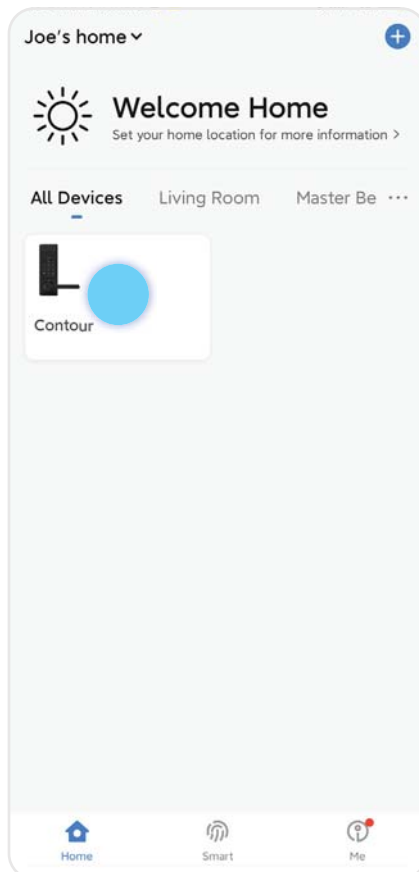
You need to synchronize the online passcode onto the lock before it can be used. Input the 7-digit online passcode on the lock to complete the synchronization.

#### Tip

You may choose to make the passcode repeatable, by selecting "Repeat" and selecting the start/end times and dates.

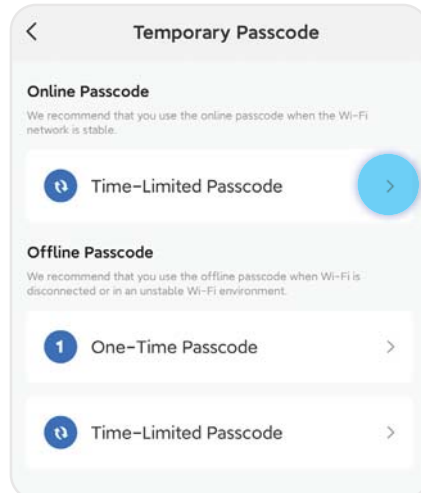
### 6.2.2 EDITING OR DELETING A TIME LIMITED PASSCODE ONLINE

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.
- ② Click "Temporary Passcode" at the bottom of your screen.

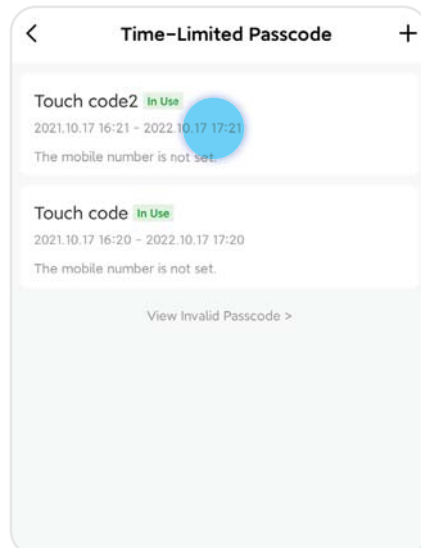


### 6.2.2 EDITING OR DELETING A TIME LIMITED PASSCODE ONLINE

- ③ Select "Time Limited Code" under "Online Passcode".



- ④ Select the passcode you wish to edit or delete in the "Time Limited Code" page.

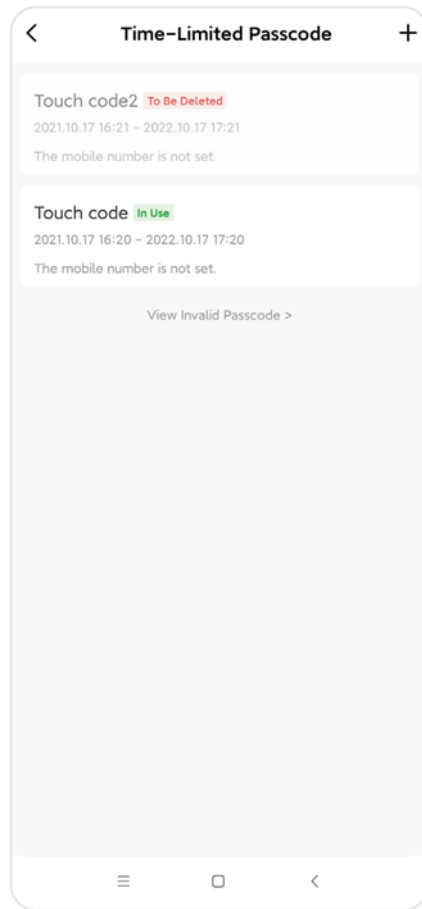


- ⑤ Click "Edit" or "Delete".



### 6.2.2 EDITING OR DELETING A TIME LIMITED PASSCODE ONLINE

- ⑥ Once choose to delete, a red label "Wait for deleting" will show on the chosen passcode.



- ⑦ Input any incorrect 7-digit passcode onto the lock to completely remove the passcode.

#### Important!

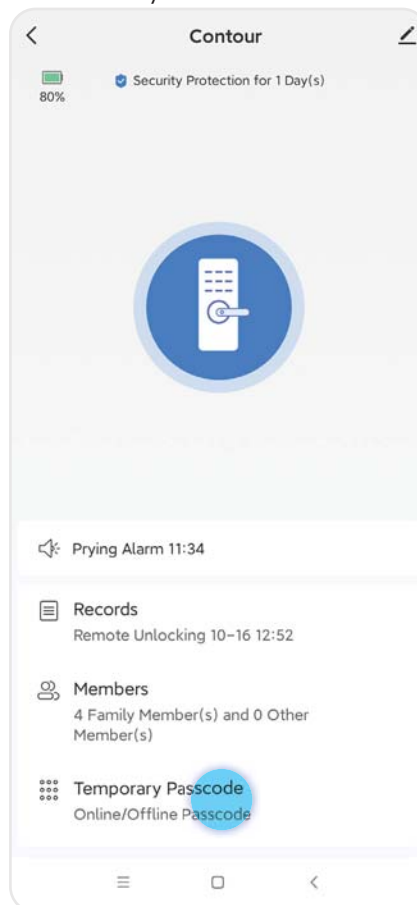
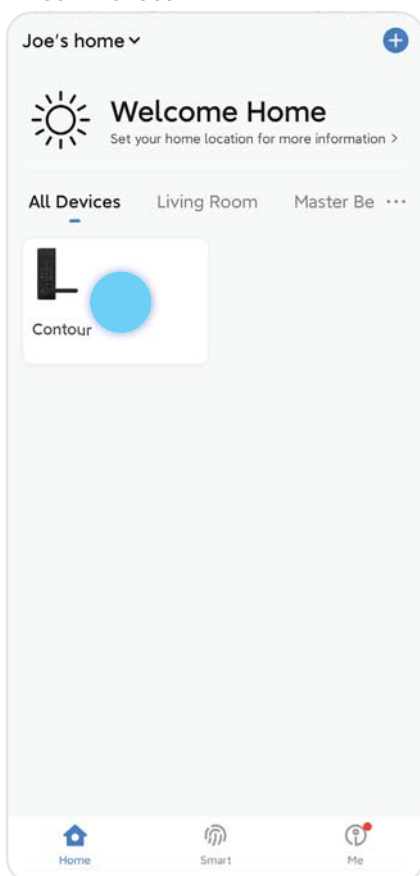
Passcodes can only be modified or deleted when the Homeowner or an Administrator is in online mode and connect to the smart lock via Wi-Fi.

#### Warning!

Unbinding the lock from the App or initiating a factory reset will NOT remove any temporary passcodes. Please follow the above steps to remove any temporary passcodes.

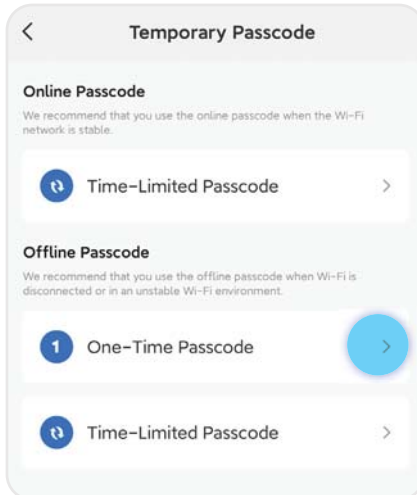
### 6.2.3 CREATING A ONE TIME PASSCODE OFFLINE

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.
- ② Click "Temporary Passcode" at the bottom of your screen.

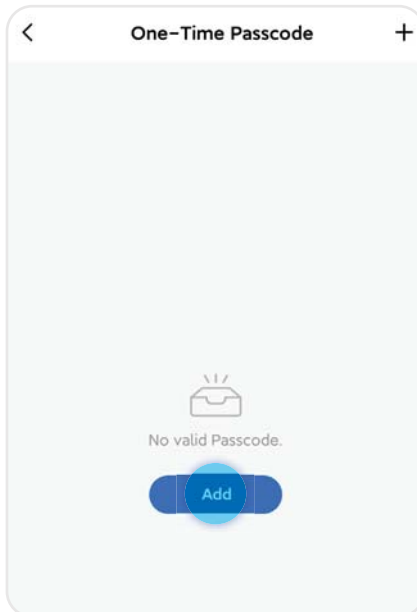


### 6.2.3 CREATING A ONE TIME PASSCODE OFFLINE

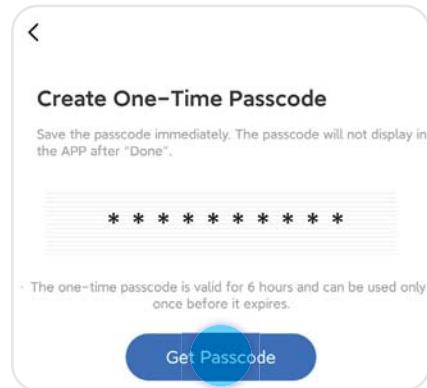
- ③ Select "One Time Code" under "Offline Code".



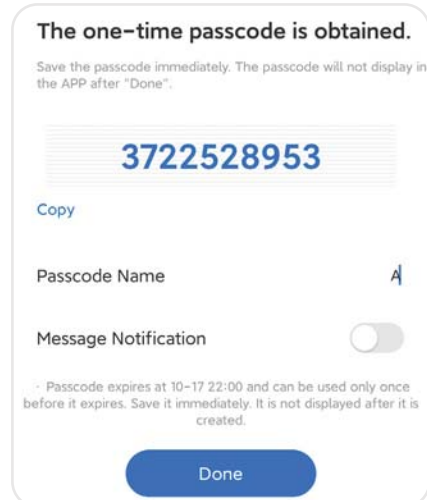
- ④ Click "Add".



- ⑤ Click "Get Passcode".



- ⑥ Copy the passcode and save it. Edit the passcode name and click "Done".

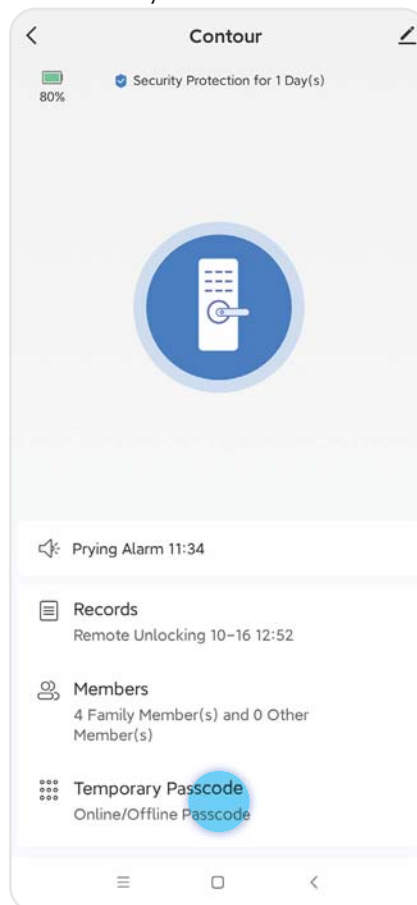
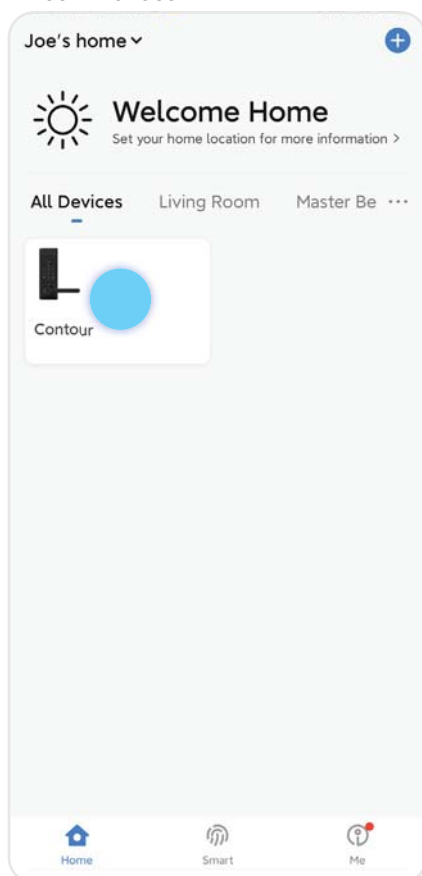


#### Tip

The offline one-time passcode will not appear after you have clicked "Done". Please write it down or save it in another location, such as the NOTES application on your smart device.

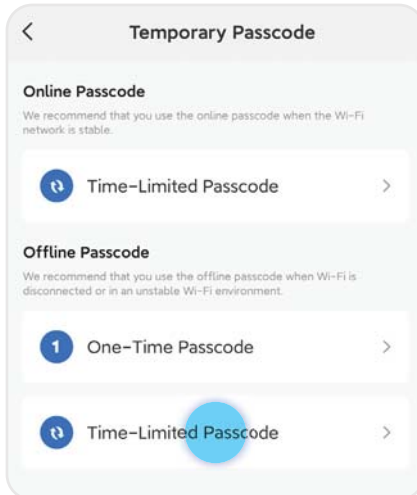
#### 6.2.4 CREATING A TIME LIMITED PASSCODE OFFLINE

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.
- ② Click "Temporary Passcode" at the bottom of your screen.

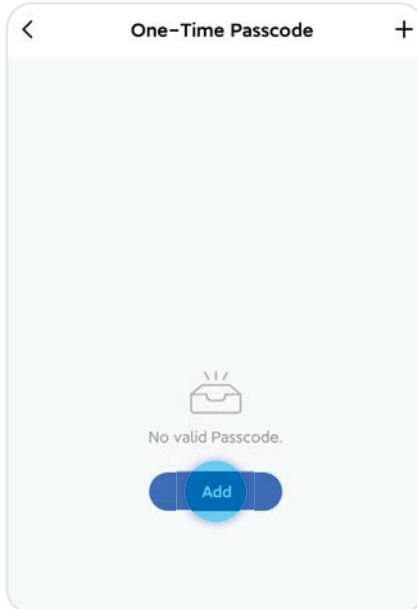


#### 6.2.4 CREATING A TIME LIMITED PASSCODE OFFLINE

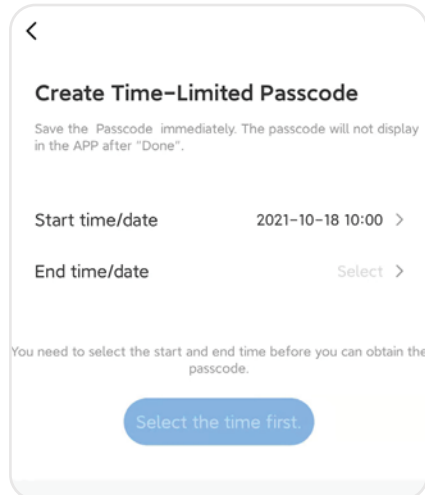
- ③ Select "Time Limited Code" under "Offline Passcode".



- ④ Click "Add".



- ⑤ Select the start and end dates / times (Year/ Month/Date/Hour/Minute).



- ⑥ Click "Get passcode".





## 6.2.4 CREATING A TIME LIMITED PASSCODE OFFLINE

- ⑦ Copy the passcode and save it. Edit the passcode name and click "Done".

**The time-limited passcode is obtained.**

Save the Passcode immediately. The passcode will not display in the APP after "Done".

**6226943411**

Copy

Passcode Name

Start time/date 2021-10-18 10:00

End time/date 2022-10-18 10:00

Message Notification ☐

· Use the time-limited passcode at least once within 24 hours after the passcode takes effect. Otherwise, the passcode becomes invalid. · Save the passcode immediately. The passcode is not displayed after it is created.

Done

**Important !**

- The offline time limited passcode will need to be used within 24 hours after it has been created. After 24 hours, the offline time limited passcode will become invalid.
- Only one offline time limited passcode can be created within the effective timeframe.

**Tip**

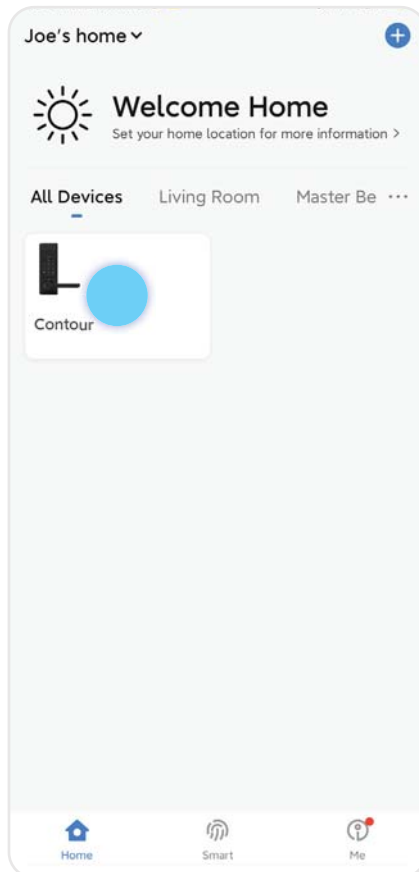
The offline time limited passcode will not appear after you have clicked "Done". Please write it down or save it in another location, such as the NOTES application on your smart device.

### 6.2.5 CLEARING SELECTED OFFLINE TIME LIMITED PASSCODE

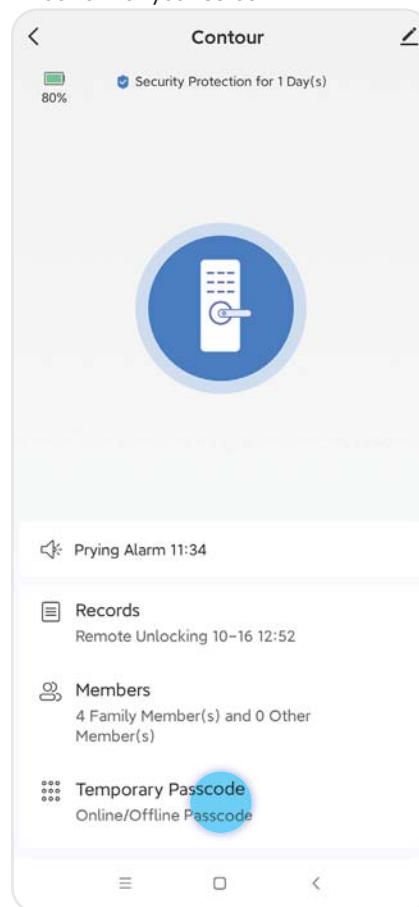
#### Note

You can only clear offline time limited passcode. The offline one-time passcode cannot be cleared.

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

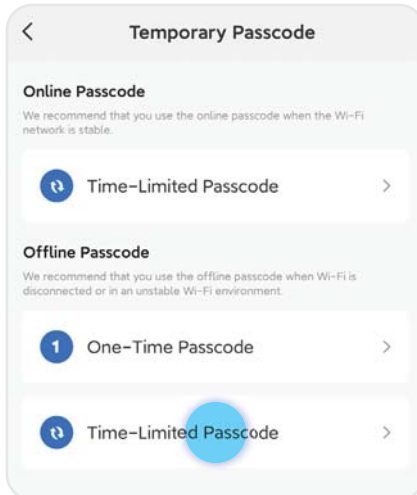


- ② Click "Temporary Passcode" at the bottom of your screen.

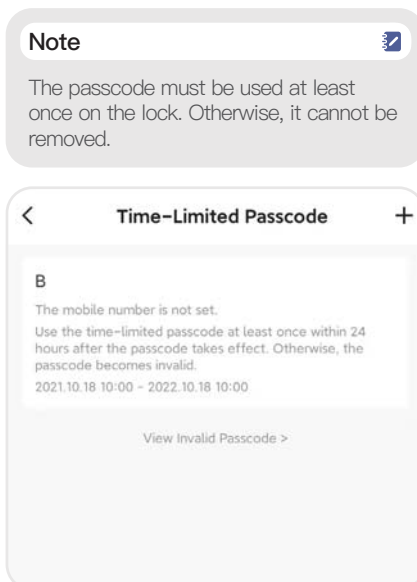


### 6.2.5 CLEARING SELECTED OFFLINE TIME LIMITED PASSCODE

- ③ Select "Time Limited Code" under "Offline Passcode".



- ④ Select the passcode name you wish to remove.

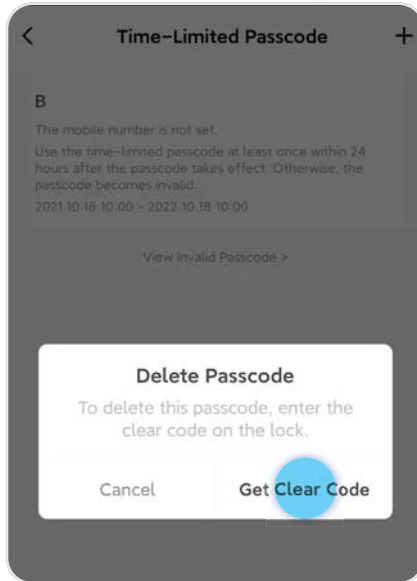


- ⑤ Click "Delete".

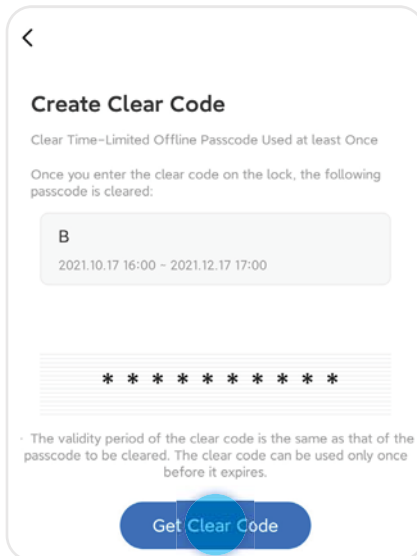


### 6.2.5 CLEARING SELECTED OFFLINE TIME LIMITED

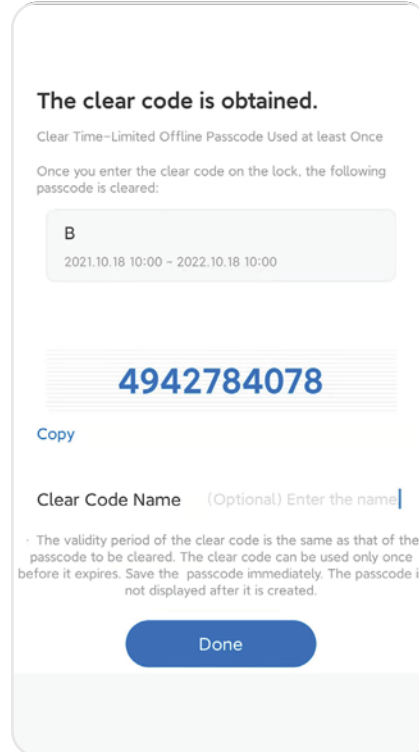
⑥ Click "Get clear code".



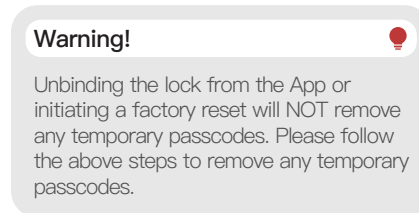
⑦ Click "Get clear code".



⑧ Copy the passcode and save it. Edit the passcode name and click "Done".



⑨ Input the clear code into the lock to erase the selected offline passcode.





## UNLOCKING YOUR SMART LOCK

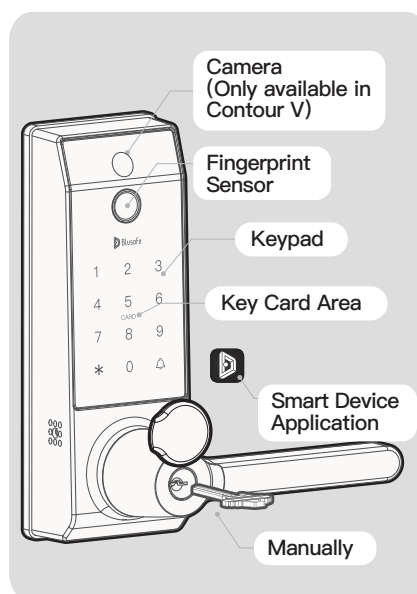
## 7.1 INTRODUCTION

Your Contour / Contour V smart lock can be unlocked using fingerprint / keycard / passcode / manually. Please refer to the Lock User Manual for detail instructions.

### Important !



Before the lock is setup, the Contour / Contour V smart lock can be unlocked by any fingerprint, keycard or default passcode 123456.



## 7.2 DOORBELL UNLOCKING

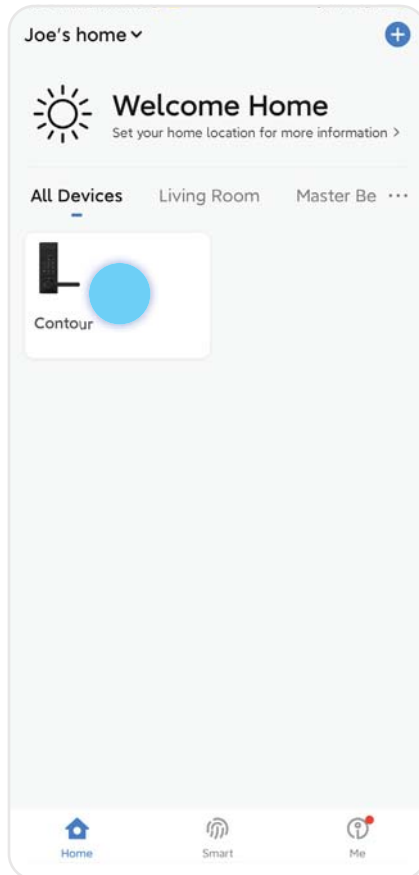
The Contour / Contour V can also be unlocked remotely via App when a guest rings the doorbell on the lock.

### Important !

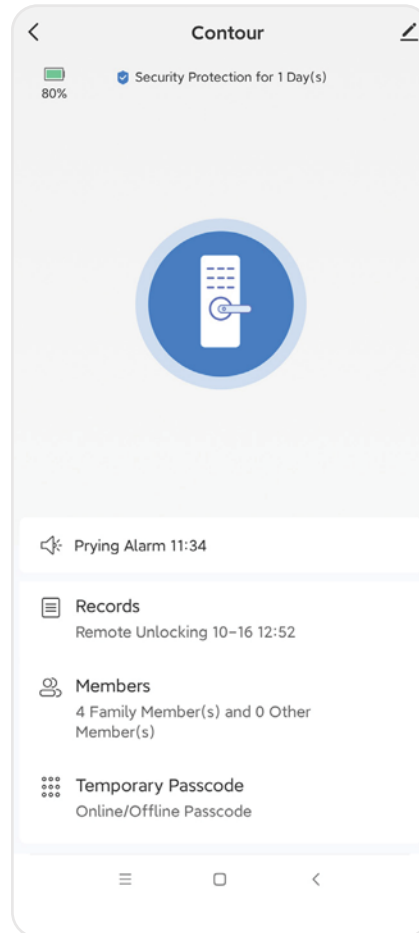


Please turn on the "Notifications" for Blusafe Smart App on your smart phone. This will enable notifications such as doorbell, anti-prying alerts, unlock logs etc.

① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.

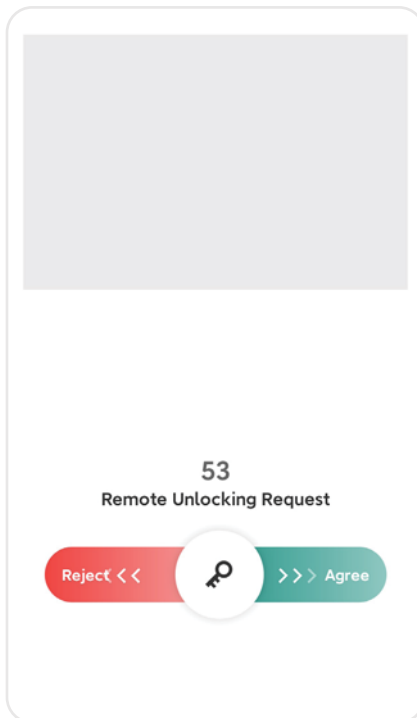


② Enter the lock interface.



## 7.2 DOORBELL UNLOCKING

- ③ A popup will display as shown below. Slide the key bar to the right to accept the unlock request, otherwise slide it to the left to deny.



### Important !

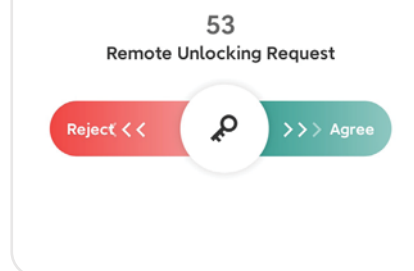


Sometimes the popup may take up to 10 seconds to be displayed, depends upon the Wi-Fi quality. Try click the photo area a few times to refresh if it doesn't display.

### Note



If you have purchased the Contour V, a photo of the guest will be taken and display on the App automatically.







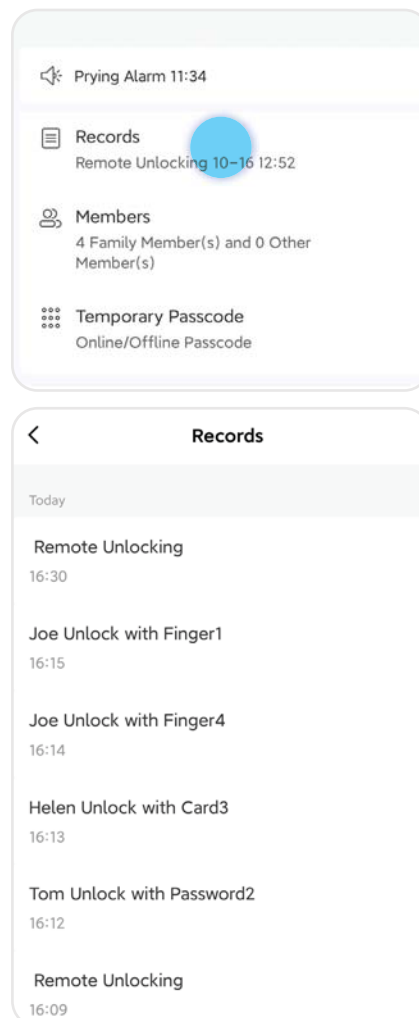
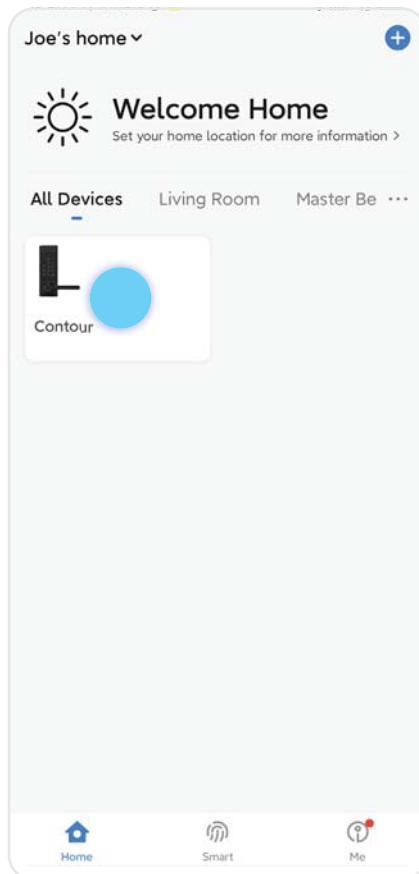
## OTHER FUNCTIONS

8. OTHER FUNCTIONS P62-P65

## 8.1 SEARCH RECORDS

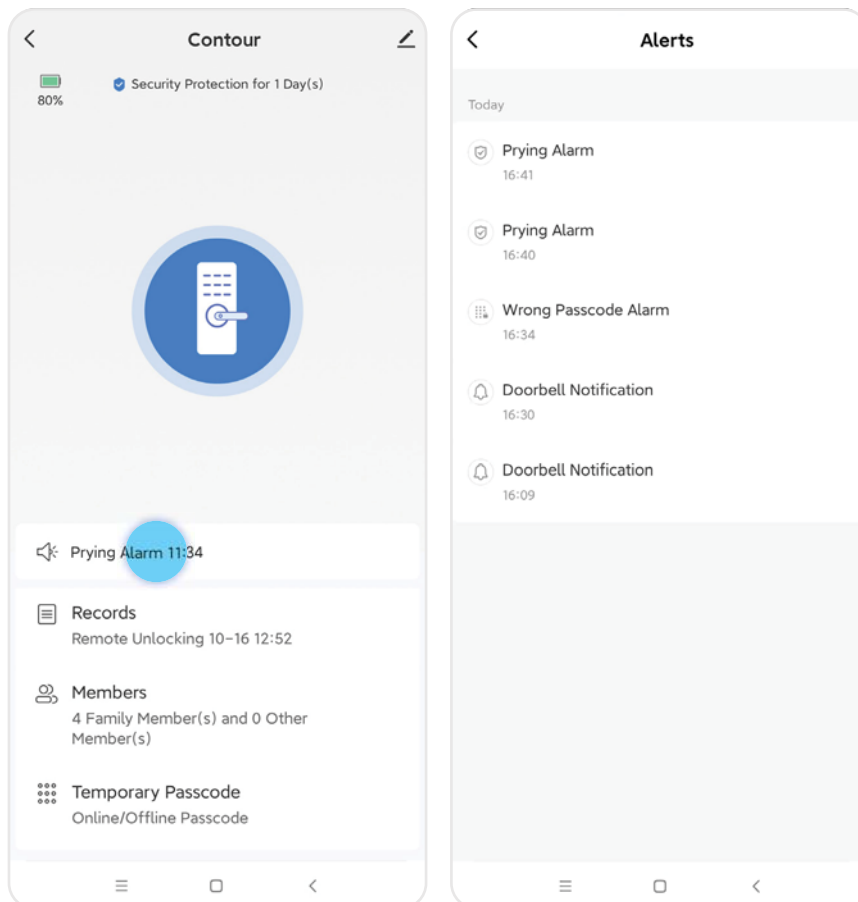
The home members can access the unlock records / activity log. This shows a record of every time the door was unlocked, at what time it was unlocked, and by which users. (This is why it is important to link the fingerprints, keycards and passcodes to designated members).

- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.
- ② Click the "Records" to view all logs of unlocks.



## 8.2 ALERTS

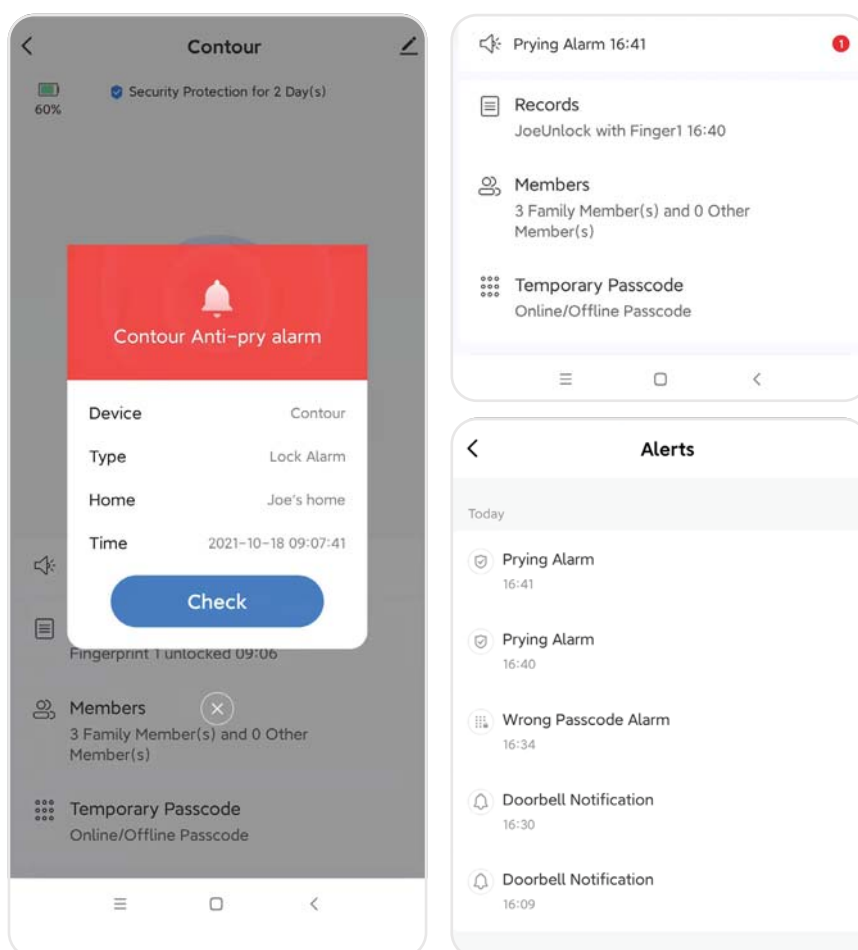
Alerts will be shown in the App if special circumstances occur. For example, a system lockout, a doorbell ring, or anti-prying triggers.



### 8.3 ANTI-PRYING FUNCTION

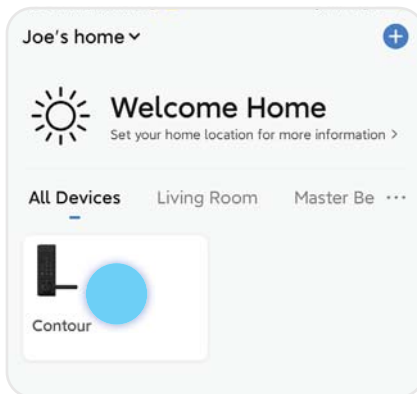
If there is an attempt to force the lock open or physically attack the lock, the anti-prying (tamper) alarm will be triggered. A warning alarm will sound, which will last for 60 seconds and an alert will also show on the App. During this time, unlocking the lock using a registered fingerprint or key card, or removing the batteries will turn off the alarm.

Please activate the anti-prying function AFTER installation. For instructions on how to turn on / off the anti-prying (tamper) function on the lock, please refer to the Lock User Manual for details.

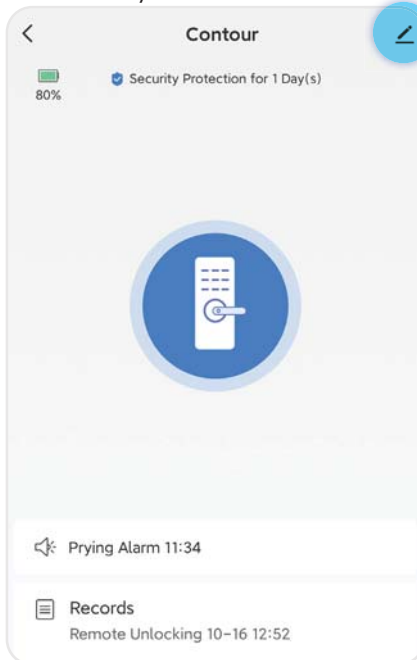


## 9 UNBIND

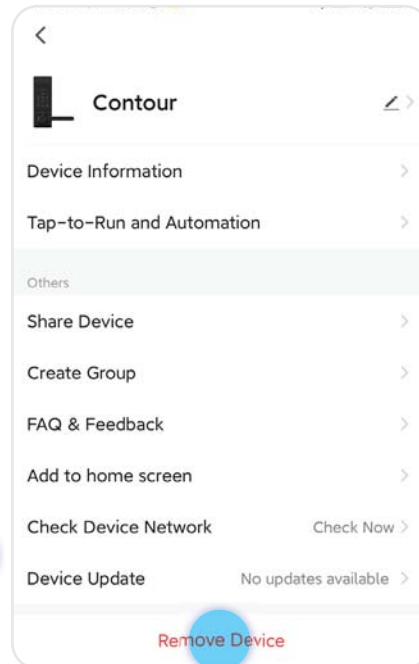
- ① Enter the Blusafe Smart Application on your smart device, and enter the lock interface.



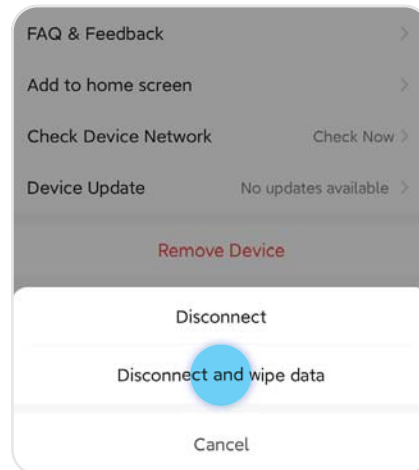
- ② Click the pencil icon in the top right corner of your screen.



- ③ Click "Remove Device".

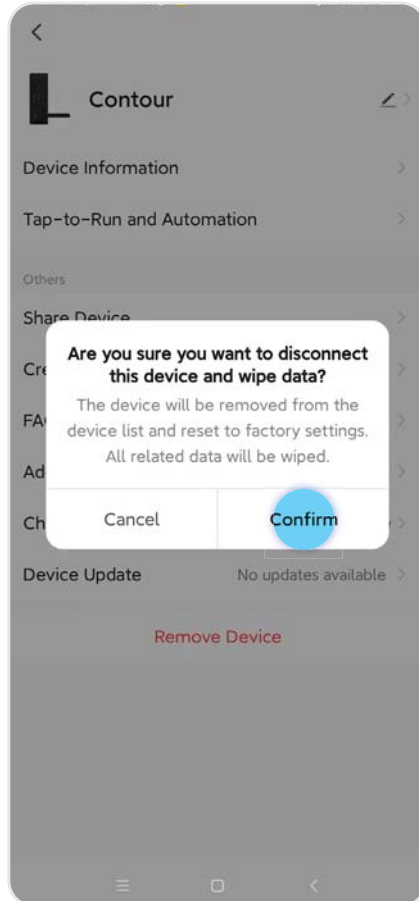


- ④ Click "Disconnect and wipe data".

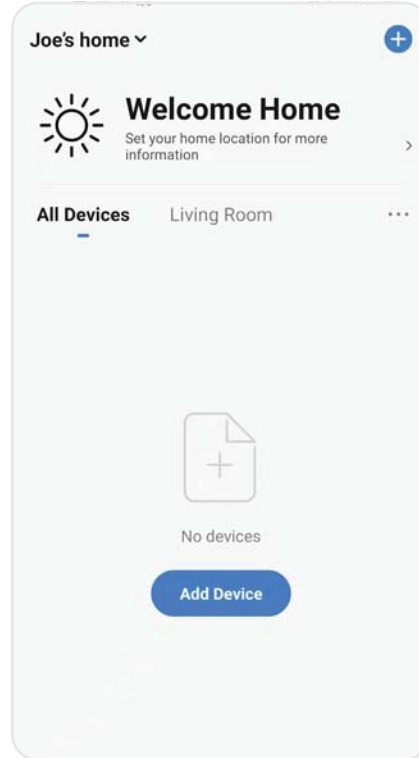


## 9 UNBIND

⑤ Click "Confirm".



⑥ The unbinding is complete.



9. UNBIND P66-P67

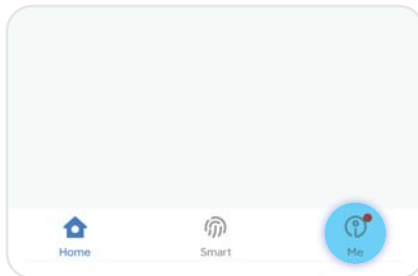
### Important !



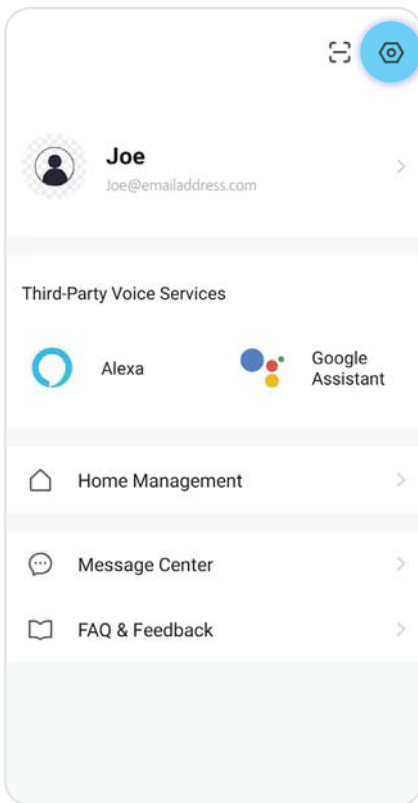
The unbinding only disconnects the App with lock. All user data registered on the lock still exist. In order to clear all user data on the lock, please follow the "Factory Reset" instruction in the Lock User Manual.

## 10 DELETING YOUR BLUSAFE SMART APP ACCOUNT

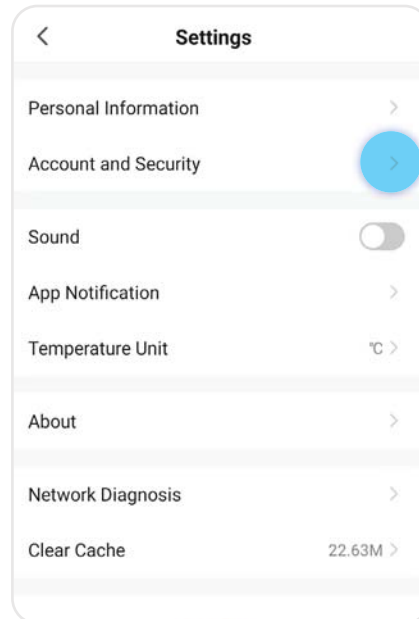
- ① Enter the Blusafe Smart Application on your smart device. Select "Me" at bottom right corner.



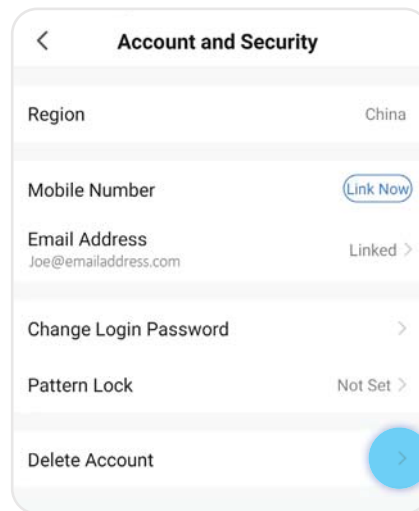
- ② Click "Settings".



- ③ Click "Account and Security".



- ④ Select "Delete Account".



## 10 DELETING YOUR BLUSAFE SMART APP ACCOUNT

⑤ Click "Continue".

If you confirm to "delete account", the account will be deleted on  
**9/11/2021 00:00:00**

Your account data will be deleted.

If you don't want to delete account, please log in to the App before the above mentioned time to withdraw the request.

Thanks for using our App.

**Continue**

⑥ Click "Get Verification Code".

**Delete Account**

Click "Get Verification Code" and it will be sent to your Email: Joe@emailaddress.com

**Get Verification Code**

⑦ Enter the verification code that been sent to your account email address.

**Enter Verification Code**

\_\_\_\_\_

A verification code has been sent to your email Joe@emailaddress.com Resend(56s)

⑧ Click "Delete".

**Delete Account**

**Are you sure to delete account?**

All the user data under this account will be permanently wiped.

**Delete**



### Warning!



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Note



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

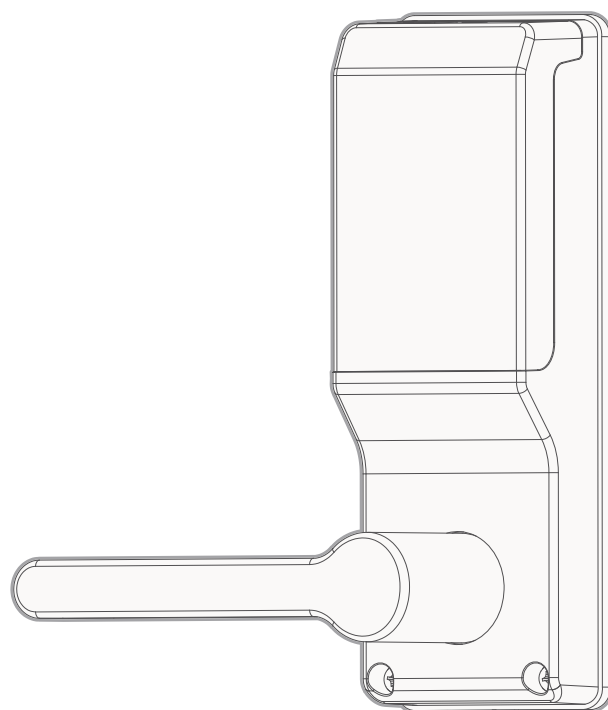
### Note



This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

#### RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.



Please scan the QR to get newest  
manuals on Blusafe Products

