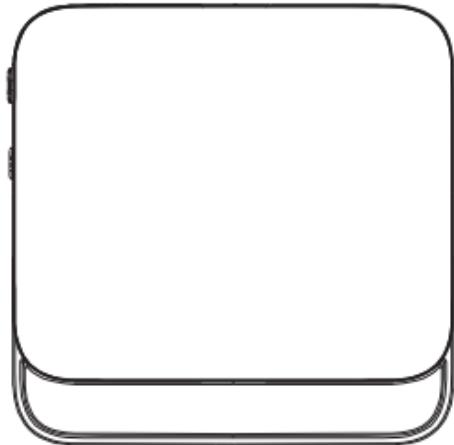


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User Manual

Y12 Series Smart Thermal Label Printer

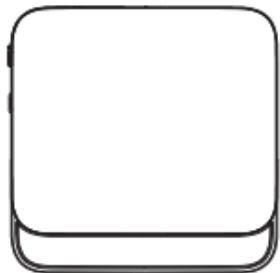


Thank you for choosing our printer.
please read this manual carefully and keep it for future reference.

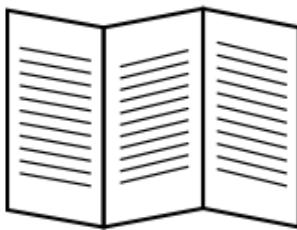
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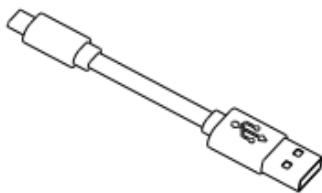
01 Package Contents



Printer *1



User Manual *1



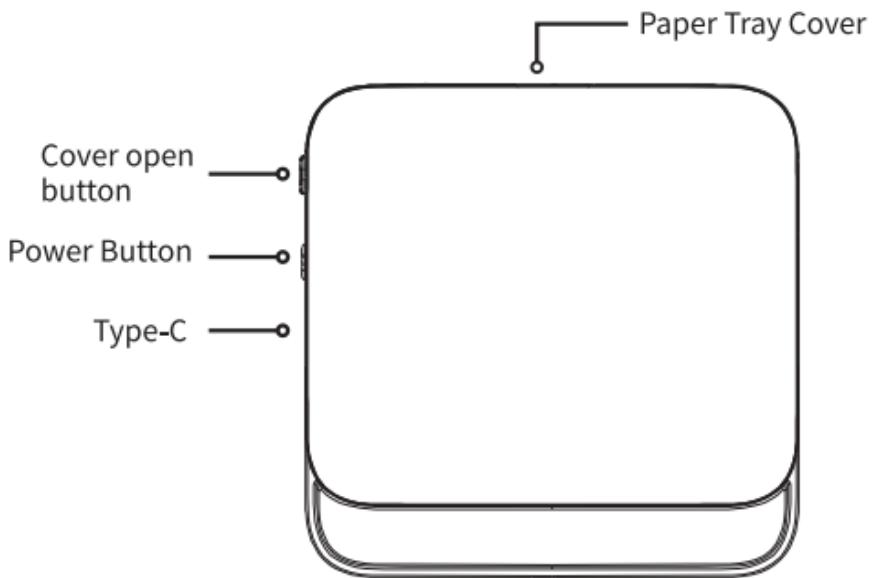
Type-C USB*1

02 Appearance and Component

02-1 Indicator

Indicator	Status	Description
Green	Solid	The printer is in normal standby state/Fully charged
Red	Solid	Charging/Out of paper/Paper compartment open/overheat
Red	Blinking Slow	Low battery
Orange	Solid	Firmware upgrading mode
Blue	Solid	Bluetooth connected
Red	Blinking Fast	Bluetooth configuration failed

02-2 Component



*Long press the power button to power on

03 Operation Instructions

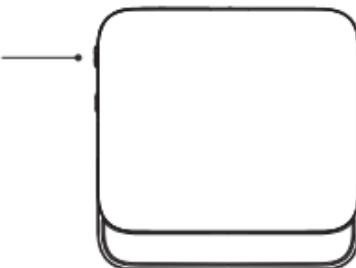
03-1 Basic Functions

Function	Operation
Switch on	Press and hold the Power button for two seconds.
Switch off	Press and hold the power button for two seconds when the device is on.
Start the countdown	In countdown mode, press the power button once.
Print a test page	Double-press the power button when the device is on.

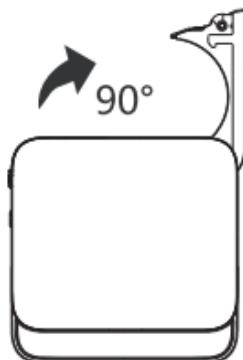
03-2 Fitting Paper

- ① Press the cover opening button to open the paper tray cover.

Press the open button, and it
will automatically pop open.



- ② Open the paper tray cover to a 90-degree angle.

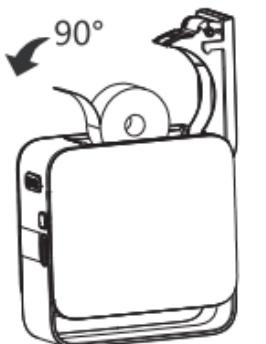


③ Insert the label paper.



Print side
(Note: the print side of paper is face down.)

④ Close the paper tray cover.



Allow a portion of the
paper to protrude.

04 Installing App

04-1 Download App

*Scan the QR code below to download the APP.



App Store



android

05 Connecting and Printing

- ① Open the application, turn on Bluetooth on your phone, and make sure the printer is powered on.
- ② Click on the device connection icon in the top right corner, and then select the corresponding printer to connect.

Note: If a PIN code is required, please enter 0000 or 1234.

- ③ After a successful connection, click "Create" to create a new label, or tap the template button on the home page to enter the label editor.

06 Cleaning and Maintenance

06-1 Charging

- ① For protecting battery life, charging while printing is not recommended.
- ② When the battery is low, the indicator light will be red. If you continue to print with low battery, the printer will be turned off automatically. Please charge the battery to continue printing.
- ③ The battery needs 2.5-3 hours to be fully charged.
- ④ At least charge the battery once every 2 to 3 months to ensure its normal function.
- ⑤ If the device cannot be turned on, please charge for 1 hour at least.
- ⑥ Charging with more than 5V voltage will damage the printer.

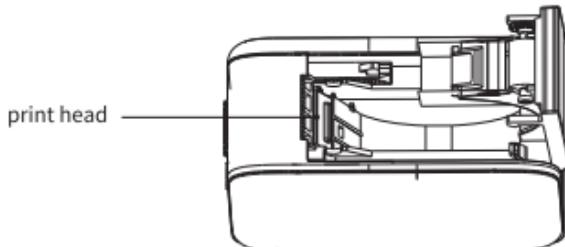
06-2 Cleaning Print Head and Roller

Please clean the print head and roller if one of the following situations occurs:

- ① Poor printing
- ② Noise during printing or paper rolling.
- ③ Foreign objects on the print head.

Clean the print head and roller in the following procedures:

- ① Turn off the printer
- ② Open the paper compartment and find the print head(refer to the picture below). Wait for the print head to cool down completely if you have recently printed;
- ③ Rotate the roller by hand and use an alcohol cotton swab (should be dry) to wipe the dust and stains off its surface;
- ④ Use an alcohol cotton swab (should be dry) to wipe the dust or stains off the print head.
- ⑤ Wait for at least 5 minutes for the alcohol to fully evaporate, then fit the label paper and close the paper compartment.



06-3 FAQs (Frequently-Asked Questions)

Q:Do I need to enable permission to obtain location information?

A:Due to Android system's requirement, you need to enable location to turn on the Bluetooth.

Q:What is the PIN code?

A:Most default PIN codes is 0000 ; under special circumstances, you can try 1234

Q:What to do if the printing is poor or small?

A:1.Clean Print Head and Roller.

2.Replace with good quality label paper.

3.Check if the size of the label paper fits the templates in the App. If you create a new label, the size of the label you created must be the same as the label paper.

Q:Why print blank?

A:Make sure print side of label paper face down.you can try to change the direction of label paper roll.

07 Safety Precautions

*Warning

	Don't disassemble the product without authorization. Disassembled products cannot be returned or exchanged.
	Do not use the product near places with flammable products such as gas stations or fuel depots.
	Do not wipe the product with corrosive chemicals or cleaning agents.

*Safety and Precautions

- ① There is a built-in lithium battery, please do not use it in the environment with temperature higher than 40°C. Keep away from fire and other heat sources, and do not place it in the hot sun, such as closed car.

- ② Children should be charged and used under the supervision of adults. After full charge, please make sure to pull out the charging line in time to prevent overheating, short circuit or fire.
- ③ Working environment:0c-40°C ambient temperature,relative humidity,30%-85%RH Use in(non-condensing)environment, please do not exceed the recommended temperature range.

*If you suspect that there is a problem with the battery,please contact the after-sales service center for assistance.

08 Related Statements

FCC Caution :

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.