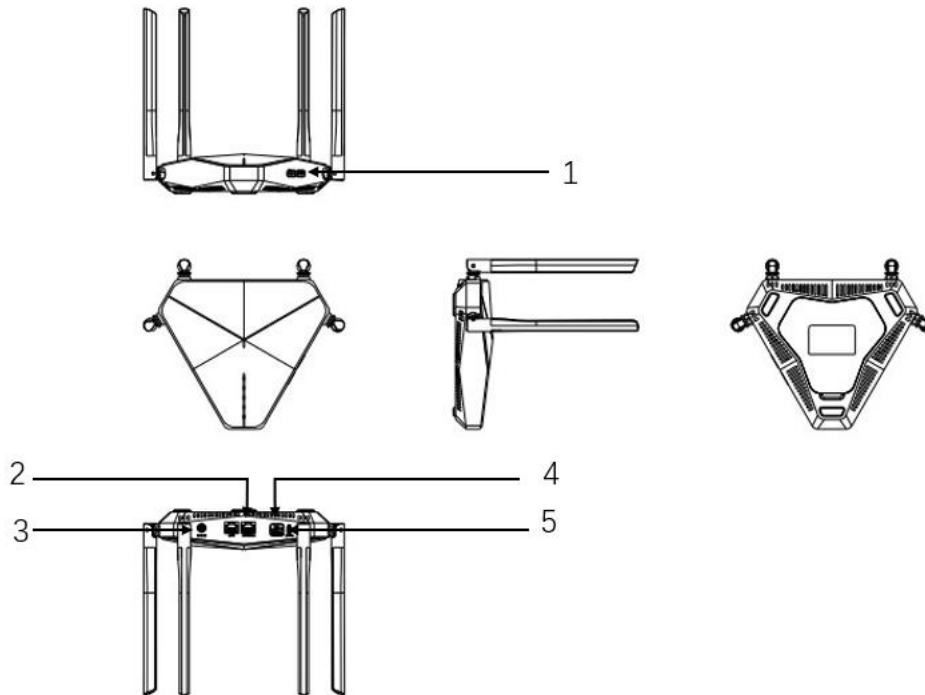


# Quick Start Guide

## Quantum Access Q4

### Product overview



1. Power button, WPS&Reset button
2. RJ45 ports
3. DC port
4. SIM slot
5. Type C port

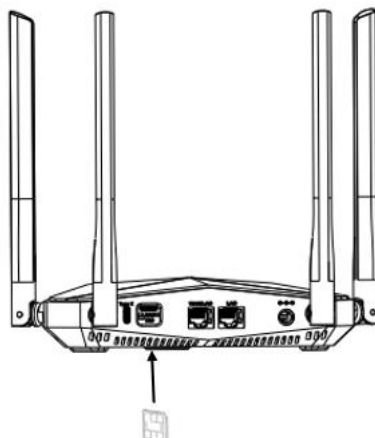
### Setup

1. Make sure you use the correct SIM card: Nano- SIM (4FF).



2. Insert the SIM card gently into the SIM card slot in the direction shown in the figure below

until it clicks.



Remark:

- If you want to remove the SIM card, please gently press the SIM card in until it clicks, then the card will pop out automatically.
  - Please do not insert or remove a SIM card when the CPE is working. It may affect performance and damage the SIM card.
3. Connect the power adapter to the CPE.
  4. Press the Power Button, the indicator light and flashing, the CPE starts to initialize.
  5. When the indicator stop flashing, the CPE complete the initialization and start to work.

## Indicator Description

SYS Indicator	The device is working.	Green
	The device is off.	Off
	FOTA is working	Green light flashing
ETH	LAN port is working	Green
	LAN port is not connected.	Off
Wi-Fi/WPS	Wi-Fi is working.	Green
	Wi-Fi is off.	Off
	WPS Function is working.	Green light flashing
4G	4G is working	Green
	3G is working	Blue
	No signal	Off
NET	Network connectivity	Green
	Network disconnection	Off

## Button Introduce

Power Button	Press the button for more than 3 seconds	The device is working.
	Press the button for more than 3 seconds again.	The device is off.
Reset &WPS Button	Press the button	WPS is working
	Press the button for more than 3 seconds.	The device starts to reset.

## Connecting to CPE

### ● Connect by Wi-Fi

Search the CPE's SSID and connect your mobile phone or computer to CPE's Wi-Fi (Please look at the label on the bottom of the CPE for Wi-Fi's SSID and Password).

### ● Connect by Ethernet

Connecting your computer to CPE by ethernet cable and then your computer can access the Internet.

## Log in WebUI

1. Connect your mobile phone or computer to CPE.
2. Enter "192.168.8.1" in your browser and login WebUI by the default username / password "admin / admin".
3. Then you can change the settings on WebUI.

## Firmware Update

1. Online Update:  
Click the 'check new update' button, then the device will check and update automatically.
2. Manual Update:  
It is a way to manual upgrade. Click the Firmware Update and choose the software version you need, then you can start updating.

## FAQS

### How do I restore factory settings?

When the device is working, press the reset button for more than 3 seconds until the indicator

starts to blink. About 30 seconds later the indicator stops blink that means device complete the reset.

#### **What should I do if I forgot the Wi-Fi password or the login password?**

Restore the device and use the default Wi-Fi password and login password to try again.

#### **What should I do if the device cannot connect to the Internet?**

- Please check if the SIM card is inserted.
- Please check if your SIM card is out of service.
- Please check there is any wrong about network connection steps.

#### **What should I do if I cannot access the device's WebUI?**

- Ensure your computer is connected to the device through an Ethernet cable or Wi-Fi.
- Ensure your computer is set to obtain an IP address and DNS server address automatically.
- Restart your browser, or try another browser.
- If the problem persists, restore the device to its factory settings.

## **Safety Information**

Operating environment

- Ideal operating temperatures are 0°C to 40°C. Ideal storage temperatures are -20°C to +60°C.
- Keep the device away from heat and fire.

## **FCC Warning**

1. For all Class B Digital Devices, a statement like the following is needed:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide

reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures: - Reorient or relocate the receiving antenna. - Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. - Consult the dealer or an experienced radio/TV technician for help.

2. FCC Part 15 Clause 15.21 [ Do not Modify warning]: "Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment".
3. FCC Part 15.19(a [interference compliance statement]), unless the following statement is already provided on the device label: -  
"This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."
4. RF Exposure Guidance Statement (in English, for equipment used a specified distance away from persons (more than 5mm from persons)): "In order to comply with FCC RF Exposure requirements, this device must be installed to provide at least X cm separation from the human body at all times.

Radiation Exposure Statement:

- 1) This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.
- 2) The device has been evaluated to meet general RF exposure requirement