产品概要

总体简要介绍：
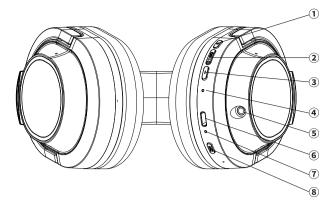MS500是一款具备三种降噪模式，可用于听音乐、看电影、玩游戏等场景的头戴式双侧混合音合降噪蓝牙耳机。

电子规格

MS500具有高品质音频，和手机、平板等产品兼容性强等优势，同时也具有以下特性：
- 蓝牙协议：A2DP，AVRCP，HSP，HFP
- 自动配对，回连模式
- 自动关机功能
- 三种混合降噪模式
- Type-C接口5V充电

产品功能

支持立体声音乐播放/暂停、上\下一曲，音量同步调节和电话接听\挂断等功能；
支持三种降噪模式和语音助手等功能；
支持在没有找到可匹配连接的设备3分钟自动关机功能；
支持耳机低电量提示；
支持手机检测显示耳机电量。

MS500无线降噪耳机用户手册
在使用时请详读本说明书,并妥善保管

扫码关注硕美科官方微信
获取更多产品资讯

广东硕美科高新科技有限公司
硕美科官方网站:www.somic.cn
☎ 400-698-9993

按键及插口定义

内置降噪咪
左外置降噪咪

按键/接口功能介绍：
① 音量"+"键：提升耳机音量，下一曲。
② 暂停播放按键：开/关机、暂停/播放、接听/拒接/挂断。
③ 音量"-"键：降低耳机音量，上一曲。
④ 工作指示灯窗口：显示耳机工作状态。
⑤ Line IN 3.5mm音频输入接口。
⑥ TPYE-C充电口：耳机充电接口。
⑦ 充电状态指示窗口：低电提醒，显示充电状态。
⑧ ANC按键：三种降噪模式切换按键。

基本操作说明

1、开机和配对
长按键3秒开机,同时耳机发出"Power on"提示音
开机后,无历史匹配记录则进入配对模式,同时耳机发出"pairing"提示音,连接成功发出"Connected"提示音；
开机后,有历史匹配记录则进入回连模式。

2、关机（耳机关机时候发出"Power off"提示音）
无线模式:开机状态下,长按多功能键3秒,耳机关机,同时耳机发出"Power off"提示音；
进入配对模式后而未配对成功,耳机关机；
开机状态下,插入Type-C充电头充电时,耳机关机；
开机状态下,插入3.5mm音频线,耳机关机,此时耳机播放外接设备的信号就可持续3分钟,配对失败直关机。

3、回连模式
耳机在以下情况将进入回连模式:
开机时,耳机与手机有历史匹配记录；
使用中,耳机断离断连（不包括手机手动断开）；
回连持续30秒,连接成功结束回连,回连失败则进入配对模式。

4、配对模式
耳机在以下情况将进入配对模式
开机时,耳机与该设备无历史记录；
回连失败时；
手机手动断开当前连接的设备时；
同时长按音量"+"键和音量"-"键3秒,同时清除配对记录；

在配对模式时,允许任何设备进行主动连接；
配对持续3分钟,连接成功则结束,配对失败则直接关机。

5、清除配对
同时长按音量"+"键和音量"-"键3秒进行清除配对记录。

6、降噪模式
短按ANC降噪按键,切换降噪模式,降噪模式分为深度降噪、浅度降噪和通透模式。深度降噪对应提示音"ANC High",浅度降噪对应提示音"ANC Low"和通透模式对应提示音"Transparent Mode"。

7、音乐播放/暂停
播放音乐时,单击多功能键可暂停/播放音乐

8、音量控制
加大音量：单击音量"+"键(音量调整范围,减小音量：单击音量"-"键(音量调整范围,与外接设备同步)；

9、切换歌曲
下一曲：长按音量"+"键2秒；
上一曲：长按音量"-"键2秒；

10、通透模式
来电时,单击②键,接听来电
来电时,双击②键,拒绝来电
通话中,单击②键,结束通话
来电时,音乐播放自动暂停,播放耳机铃声；
拒绝来电/结束通话后,音乐播放自动恢复；

11、语音助手
在已连接设备的状态下,三击②键,触发手机语音助手；
在触发语音助手状态下,单击②键,退出手机语音助手。

12、低电量状态
使用中,耳机剩余15分钟正常工作时间电量,提醒一次；
开机时,耳机少于或等于15分钟正常工作时间电量,提醒一次；
关机时,耳机少于或等于15分钟正常工作时间电量,提醒一次；
电池耗尽时,提醒一次后自动关机。

13、充电模式
耳机插入充电线连接电源,进入充电模式；
充电时,电源指示灯橙色亮；
充满时,电源指示灯绿色长亮。

14、有线模式
用3.5mm音频线插入耳机断插即用；
此模式下,耳机仅保留喇叭播放功能,麦克风无法拾音和按键功能无法使用。

提示：
1、使用本产品前请仔细阅读使用说明书并妥善保管；
2、首次使用前,请先将本产品进行充电；
3、如果产品长期闲置2个月(超两周),请及时充电；
4、必须选择正规厂家生产且经过国家CCC认证的充电器；
5、若手机无法接收耳机信号,请确认蓝牙耳机是否处于"配对模式",若长时间未进行配对或联接,请将蓝牙耳机插入充电仓,重置配对模式,若手机隔开后连接,请重置开机。

售后服务

为了保证您宝贵的时间,在送修前请检查下列各项。

故障现象	可能原因	排除方法
无法开机	电池电量不足	及时给电池充电
无法配对	手机尚未启动蓝牙功能或尚未打开"可发现"的状态	启动手机蓝牙功能并设置为"可发现"状态
	配对时,耳机离发射器距离太远	距离不要超过1米
	电池电量不足	及时给电池充电
噪音大	电池电量不足	及时给电池充电
断音	1.耳机离发射器距离太远超出接收范围。2.耳机离发射器距离之间有障碍物阻隔。	重新调整合适位置收听
接收距离短	1.发射器设备兼容性问题。2.耳机离发射器距离之间有障碍物隔阻。	1.更换发射设备 2.重新调整合适位置收听

硕美科无线降噪耳机保修说明

保修条例

硕美科无线降噪耳机售后服务办理:严格依据《中华人民共和国消费者权益保护法》、《中华人民共和国产品质量法》实行售后三包服务,具体内容如下：

在三包有效期内,您可依照本规定享受处理、换货、退货的权利,
修理、换货、退货的权利应当凭发票和有效购机凭证办理。
1.自您签收日起7日内,产品出现品质问题,可享受退货、换货或免费维修服务。
2.自您签收日起8-15日内,产品出现品质问题,可享受换货或免费维修服务。
3.自您签收日起12个月内,产品出现品质问题,可享受免费维修服务。

非保修条例
1.已超过三包有效期；
2.无法提供发票或有效购机凭证；
3.发票或有效购机凭证上的产品信息与实物不相符；
4.未经授权的维修、使用或改动等人为因素或因不可抗力造成的损坏。

注意事项
1.本产品兼容微软Windows7/8/10,安卓Android,苹果MAC与IOS操作系统。还配XBOX与PS4主机。如果在列列的操作系统和设备上使用,导致无法正常工作,可联系售后服务寻求解决；
2.产品使用过程中,如果出现部件受损,如线缆破皮等,请停止使用并寻找有维修资质的人员或售后服务网点,以免造成不必要的损失；
3.本产品因属于部分品牌的延长器而不属品,如果因使用延长器而引起冲突,可联系售后服务寻求解决；
4.使用本产品时,如果遇到驱动兼容性问题,可联系售后服务寻求解决。

产品保修卡

尊敬的顾客：
您好！申请售后后,请根据您的实际情况填写产品保修卡,并把产品与产品保修卡一同寄回到您所购买产品的商家处,谢谢！

1.请勾选进行售后的原因：
□功能不对 □不够美观 □佩戴不舒适
其他：_____

2.请勾选所需的售后选项：
□换新 □维修 □退货

3.请您给予提供给售者的意见：
注:具体售后地址请咨询客服。

请填写以下资料（以下均为必填）

产品信息
产品型号：_____
产品序列号：_____

购机信息
订单编号：_____
购买日期：_____
用户姓名：_____
联系电话：_____
回邮地址：_____

Product overview

Overall brief introduction:
MS500 is a doubly fed noise reduction bluetooth headset with three noise reduction modes, which can be used for listening to music, watching movies, playing games, etc.

Electronic Specifications

MS500 has high quality audio and strong compatibility with mobile phones, tablets and other products, and also has the following characteristics:
- Bluetooth protocol: A2DP, AVRCP, HSP, HFP
- Auto pairing, re-pairing mode
- Automatic turn off function
- Three hybrid noise reduction modes
- Type-C with 5V charging

Product Features

Support stereo music playback, pause, previous song, next song, answering and hanging up the telephone, volume adjustment and other functions;Support functions such as three noise reduction modes and voice assistant;Supports automatic shutdown function within 3 minutes when no matching device is found;Support headphone low battery prompt;Support the mobile to detect the power display of the headset.

内置降噪咪
左外置降噪咪

Button/Port function introduction:
① Volume "+" button: increase the volume of earphone, next song
② Pause play button: on/off, pause/play, answer/reject/hang up
③ Volume "-" button: lower the volume of earphone to the previous song
④ Working indicator : displays the working status of earphones
⑤ Line IN 3.5mm audio input interface:
⑥ Tpye-c charging port: earphone charging port
⑦ Charging status indicator window: low power reminder, display charging status
⑧ ANC Button: three noise reduction mode switching button

Basic Operation Instructions

1、Power and Pairing:
Press the long button for 3 seconds to start up, and the earphone will sound "Power on"After Startup. If no historical match is recorded, the match mode is entered, At the same time, the headset plays a "pairing" tone, or a "Connected" tone is played when the connection is successful.
After the startup, if there is a historical matching record, it enters the connection backmode.

2、Power off:(The headset will have sound reminder" Power off" when turned off)
Wireless mode:Long press multi-function button for 3 seconds,the headphone will turn off with sound promt "Power off" when during Power on state.
The headphone will turn off if it can't connect any device when pairing.
During power on state,the headset will turn off when insert Type C for charging.
During power on state,the headset will turn off when insert 3.5mm Aux cord,At the meantime,the headset will play the signal of the external device
The pairing lasts for 3 minutes, if the pairing fails, it shuts down immediately.

3、Reconnect mode
The headset will enter connect back mode in the following situations:
When turned on, the headset and the mobile phone have a historical matching record;

4、Pairing mode
The headset will enter Pairing mode in the following situations:
When powered on, there is no historical matching record between the headset and the device.
When the re-connection mode fails.
When the mobile phone manually disconnects the current device.
Press and hold the volume "+" key and the volume "-" key for 3 seconds at the same time to clear the pairing record
Allows any device to actively connect when in pairing mode;
The pairing lasts for 3 minutes, and the connection ends early if the connection is successful. If the pairing fails, it will be shut down directly.

5、Clear mode
Press the volume "+" key and the volume "-" key for 3 seconds to clear the pairing record.

6、Noise reduction mode
Press ANC button to switch the noise reduction mode, which can be divided into deep noise reduction mode, shallow noise reduction mode and transparent mode. When in deep noise reduction mode,the hint sound

is :ANC High,when in shallow noise reduction mode,the hint sound is: ANC Low,when in transparent mode,the hint sound is:Transparent Mode.

7、music play/pause
when playing music, click the multi-function key to pause/play music.

8、Volume control
To increase the volume, click the + key (the volume adjustment range is synchronized with the external device).
To reduce the volume, click the - key (the volume adjustment range is synchronized with the external device).

9、Switch songs
Next song: Long press the volume "+" button for 2 seconds.
Previous song: Long press the volume "-" button for 2 seconds.

10、Call Mode
To answer an incoming call, click the multi-function button
When an incoming call comes in, double-click the multi-function button to reject the call
During a call, click the multi-function button to end the call
When an incoming call comes in, the music automatically pauses and the headphone ring tone is played.
When you reject or end a call, the music playback automatically resumes.

11、Voice Assistant
When the device is connected, triple click the multi-function button to trigger the mobile phone voice assistant.
When the voice assistant is triggered, click the multi-function key to exit the MOBILE phone voice assistant.

12.Low power:
When the device is in use, there will be a hint sound if the working time is less than 15 minutes;
When the device is turned on, the power of the headset is 15 minutes of normal working time, it will reminded once;
When the device is turned off, the power of the headset is less than or equal to 15 minutes of normal working time, it will reminded once;
When the battery is exhausted, it will automatically turned off after reminded.

13、Charging Mode:
Insert the headset charging cable to connect the power supply and enter charging mode;
When charging, power indicator light is orange;
When charging is complete, the power indicator light is green;

14.Wired Mode:
Contact with 3.5mm audio cable;
In this mode, the headset only retains the speaker playback function, and the microphone cannot pick up sound and the button function cannot be used.

Tip:
1. Please read the instructions carefully before using the product and keep them properly;
2. Please charge the product before using it for the first time;
3. If the product is not used for a long time (more than 2 weeks), please charge it;
4.Choose the Chargers which produced by regular manufacturers and certified by national CCC;
5. If the phone cannot receive the Bluetooth headset, please confirm whether the Bluetooth headset is in "pairing mode". If the phone has not been paired or connected for a long time

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Basic Operation Instruction

To avoid wasting your valuable time, pls check the following before sending repairs.

Fault phenomenon	Possible reasons	Exclusion method
Unable to boot	The battery power is insufficient.	Charge the battery in time.
Unable to Paring	The phone has not yet enabled the Bluetooth function or has not yet opened the discoverable status.	Start Bluetooth and set to discoverable.
	When paired, the headphones are too far from the transmitter.	Please do not distance to more than 1 meter.
	The battery power is insufficient.	Charge the battery in time.
The noise is large	The battery power is insufficient.	Charge the battery in time.

Staccato	1、The headset is too far from the transmitter, beyond the receiving range. 2、There is an obstacle between the headphones from the transmitter.	Resweak properly to listen.
The receiving distance is short	1、Transmitter equipment compatibility issues. 2、There is an obstacle between the headphones from the transmitter.	1、Replace the transmitting equipment 2、Reset the appropriate location to listen

FCC Statement
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1)this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Product Features

1、Headset is available in three connectivity modes (normal Bluetooth mode, Bluetooth low latency mode (with a transmitter) and 3.5mm wired mode) for a variety of scenarios and devices.

2、Headset has two sound modes of game and music, both listening to songs and games.

3、Thanks to 35ms super low latency,you can enjoy the game experience of audio and video synchronization.

4、Headphone microphone is a retractable microphone that can be adjusted according to the usage scenarios.

5、Headset is built-in 1000mA capacity battery with super long life and up to 50 hours without LED.

6、Headsets are ergonomic designed, tough appearance and domineering appearance.

7、Headphones feature large skin-stick leather earcases for comfortable wear.

Note

1、This product is compatible with Microsoft Windows 7/8/10, Apple Mac OS system, Android system and IOS system;

2、If it is not available on the operating system or equipment that is not listed, you can contact the after-sales service for a solution;

3、During the use of the product, if there is no sound from the microphone or headset, it may be caused by compatibility problems or improper use, and you can contact the after-sales service to find a solution;

4、During the use of the product, if any part is damaged, such as a broken cable, please stop using it and contact the after-sales service for a solution to avoid unnecessary losses.

5、During the use of the product, if the headset does not respond for a long time, you can use a sharp object such as a paper clip to press the headset reset button for 1 second, and the headset can be forced to shut down.

6、If you want to know more information, please visit Somic's official website www.itsomic.com.

MS500 Wireless Noise Cancelation Headphones Manual Instruction
Please read this manual carefully when using it and save it