

COSMO

JrTrack 2 Kids Smartwatch

Set Up Guide

www.cosmotogether.com

Quick Start

Prepare to launch!



1. Scan this QR code to download the *COSMO: Mission Control* parent app on your phone. The app will guide you through set up.



2. Your SIM and IMEI numbers are printed on the side of the box. You may need to scan or enter these numbers when you pair your JrTrack device with the Mission Control app.



Find your SIM number printed on the box.



3. Links & Resources

Complete device instructions:

www.cosmotogether.com/pages/user-guide

Thorough FAQs:

www.cosmotogether.com/pages/faq

Cancel your subscription anytime:

www.cosmotogether.com/pages/cancellation

Product Overview



POWER BUTTON:

Press and hold: turn watch on/off

Press twice (while on home screen): Send SOS

4. Customer Service

Don't hesitate to reach out to our customer care team for support.

Hours of operation:
Mon-Fri: 9am-5pm
EST Sat-Sun: 10am-4pm EST

(877) 215-4741
support@cosmotogether.com

<p>For USA Bands : LTE B2 B4 B5 B7 B12 B17 B66</p> <p>WCDMA B2 B4 B5</p> <p>E-GSM850</p> <p>DCS1900</p> <p>2.4GWi-Fi : 2412MHz-2472-MHz</p> <p>Maximum power output:</p> <p>LTE 23dBm</p> <p>WCDMA 24dBm</p> <p>E-GSM 33dBm</p> <p>DCS 30dBm</p> <p>Wi-Fi 16.85dBm</p>	<p>This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.</p> <p>The portable device is designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA). These requirements set a SAR limit of 1.6 W/kg 1-g for front of face and 4.0 W/kg 10-g for limbs. The highest SAR value reported under this standard during product certification for use when properly worn on the limbs.</p>	<p>For EU Bands : LTE B1 B2 B7 B8 B20 B28</p> <p>WCDMA B1 B8</p> <p>E-GSM900</p> <p>DCS1800</p> <p>2.4GWi-Fi : 2412MHz-2472-MHz</p> <p>Maximum power output:</p> <p>LTE 23dBm</p> <p>WCDMA 24dBm</p> <p>E-GSM 33dBm</p> <p>DCS 30dBm</p> <p>Wi-Fi 16.85dBm</p>	<p>This equipment complies with Directive 2014/53/EU radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.</p> <p>The portable device is designed to meet the requirements for exposure to radio waves established by European Union market(France). These requirements set a SAR limit of 4.0 W/kg averaged over one gram of tissue. The highest SAR value 1.6W/kg reported under this standard during product certification for use when properly.</p>	<p>CAUTION</p> <p>Risk of explosion if the battery is replaced by an incorrect type;</p> <p>disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion;</p> <p>leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas;</p> <p>a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.</p>
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COSMO Watch

App Overview

Home Screen



App Settings

- Class Mode: Create times when the watch will be silent, such as during class.
- Contacts: Add contacts who are approved to contact your child's JrTrack device.
- Block Strangers: Add the contacts of approved persons, no one else will be able to contact your child's device.
- Text: Message your child's JrTrack using the chat feature.

FAQ

Is JrTrack waterproof?

The device is water resistant but not waterproof. Swimming with or in any way submerging the device is likely to damage it. However, it should withstand light contact with water, such as from washing hands.

What if the device doesn't have GPS signal?

You may need to take the device outside where it can form connection with satellites. This should only need to be done once.

How long should the battery last?

During regular use, JrTrack's battery should

last for a full day (24 hrs). However persistent use, especially regular GPS tracking, may drain the battery faster. We strongly recommend charging the device every night.

Why can't the watch be located?

1. Confirm that your SIM Card has data service.
2. Verify that the SIM card is correctly installed, then power down the watch and restart.

I don't see a SIM card in the box!

Don't worry if you don't see a SIM card in the box. We went ahead and installed it for you! Your SIM number is printed on the COSMO packaging.

Why is the Tracking History incomplete?

1. GPS positioning may be interfered with in various locations where reception is blocked. Inside buildings or outside of traditional cell range, JrTrack may not track full location history.

Why can't the watch receive calls?

1. If the Block Strangers function is activated, the watch will refuse calls from any number that is not in the Contact List.
2. Class Mode disables incoming calls.

How do I upload photos stored on the watch to my mobile phone?

Tap the watch's Album icon. Press and hold any of the available pictures. You will then have the option to Delete or Upload the selected photo.

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FCC Statement

15.19 Labeling requirements.

This device complies with part 15 if the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

15.21 Information to user.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105 Information to user.

This equipment has been tested and found to comply with the limits for a Class B digital device. Pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This

equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

..Reorient or relocate the receiving antenna.

..Increase the separation between the equipment and receiver.

..Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

...Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate(SAR) information:

This product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and through evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement The SAR limit of USA (FCC) is 1.6 W/kg averaged over on gram of tissue. This device was tested for typical operations kept 10mm from your front of face and 0mm from

your limbs. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

This toy contains batteries that are non-replaceable. This toy is only to be connected to equipment bearing either of the following symbols:



FCC e-label route:

Settings > About (scroll down to see the e-label)