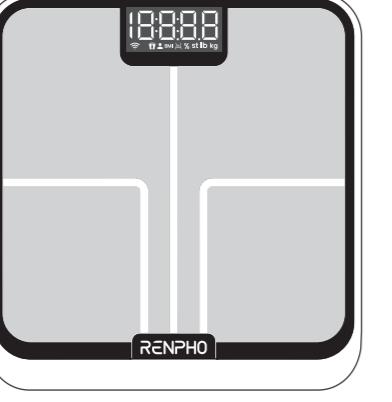


**RENPHO**  
Smart Health Simplified

**User Manual**



**Model: R-MSB02**  
**Chroma Aspire**



RENPHO is committed to our environment. To reduce paper usage, please scan the QR Code or enter the following URL to download the full version of the electronic User Manual: <https://renpho.com/pages/chroma-aspire>

**IMPORTANT SAFETY INSTRUCTIONS**

**READ ALL INSTRUCTIONS CAREFULLY BEFORE USE.**

1. The scale is for household use only and not for medical or commercial purposes.  
2. Children under 8 or individuals who are pregnant, have osteoporosis, a pacemaker, artificial joints, portable ECG or other metal implants should use the scale for weighing purposes only and make sure to wear shoes to prevent any electric current when stepping onto the scale.  
3. All body composition data provided is for reference and should not be used as a substitute for advice from a licensed healthcare professional.  
4. Do not overload the scale. (Maximum Capacity: 400lb / 180kg)  
5. Inspect the scale for any damage before each use. Do not use a damaged scale to avoid inaccuracy or injury.  
6. Only use the provided charging cable and charger (DC 5V 1A, not included) to charge the scale.  
7. To ensure accuracy, use the scale on a hard, flat and dry surface.  
8. To avoid interference or damage, do not use the scale in an environment near equipment with strong electromagnetic fields.  
9. To prevent injury, do not stand on the edges of the scale, jump on or stomp it.  
10. The scale is a delicate and precise measuring device. Handle with care to avoid breakage.  
11. The scale is not waterproof. Keep it dry and never submerge it in water. To clean the surface, use a damp cloth or glass cleaner. Do not use soap or chemical cleaning agents.  
12. Do not expose the scale to direct sunlight or use it in high temperatures or extremely humid areas. Store the scale in a cool, dry place.  
13. Do not attempt to disassemble the battery or scale for any reason, as this may cause damage or void the warranty.  
14. A lithium battery with a damaged container should not be exposed to water.  
15. Do not heat the battery.  
16. Do not expose the appliance or battery to excessive temperatures.

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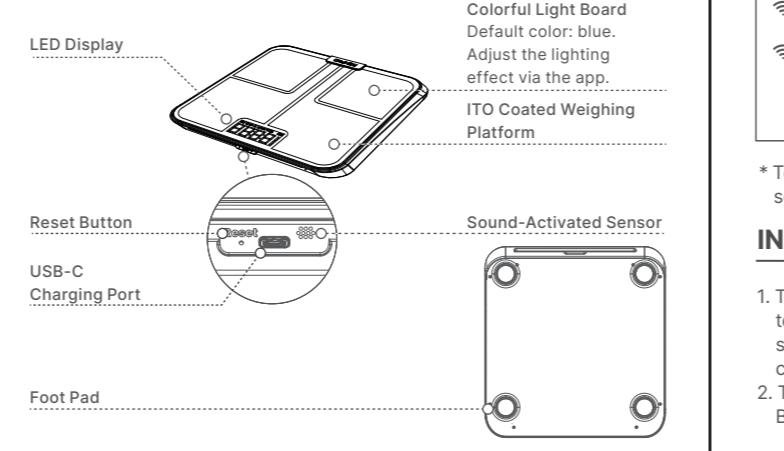
17. Be aware of the risk of terminals of the battery-operated appliance or battery being short-circuited by metal objects.  
18. This appliance contains batteries that are only replaceable by skilled persons.  
19. This appliance contains batteries that are non-replaceable. When the battery is at end of life, the appliance shall be properly disposed of.

**SAVE THESE INSTRUCTIONS**

**WHAT'S IN THE BOX**

Chroma Aspire x1  
USB-C Charging Cable x1  
User Manual x1

**ABOUT YOUR CHROMA ASPIRE**



LED Display  
Colorful Light Board  
ITO Coated Weighing Platform  
Reset Button  
Sound-Activated Sensor  
USB-C Charging Port  
Foot Pad

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**Icons**

User Identification	BMI	fat %	st lb kg
User Identification	Body Mass Index	Body Fat (%)	Units Switched via the app.
0000	CAL	FULL	CAL
Measuring Body Fat	Charging	Fully Charged	Calibrating Calibrate the scale before each use.
Wi-Fi Connectivity	Bare Feet Detected	Err	SET
USB-C is connecting.	Step onto the scale with bare, dry feet for body fat measurement.	Overloaded	Setting Chroma Customization After exiting the Chroma Customization interface of the app or disconnecting the scale, the SET mode will exit.
Wi-Fi is connected.		Maximum Capacity 400lb / 180kg.	

\* To preserve power, the scale will automatically shut off after 10 seconds of inactivity.

**INITIALIZING/RESETTING YOUR CHROMA ASPIRE**

1. To initialize the scale, use a pin (not included) to press the Reset Button or connect the scale to a power source using the provided charging cable and charger (not included).  
2. To reset the scale, insert a pin into the Reset Button, press and release.

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**INSTALLING THE APP & PAIRING**

**1. Download the Renpho Health App**

Scan the QR code below or search for "Renpho Health" from the App Store or Google Play to download the app.  
System requirement: iOS 12.0 or later, Android 7.0 or later



**Note:**  
Due to continuous updates and improvements, the "Renpho Health" App may appear slightly different.

**2. Log in / Sign up**

a. Log in directly with an existing Renpho App account.  
b. If you do not have any Renpho App account, tap "Sign up" using your email address and fill in the personal information; this step is required for calculating your health measurements accurately.

**Note:**  
You may also log in using Guest Mode if you do not wish to register. However, your measurement data will not be saved if you log in on another device.

**3. Pair the Scale**

Before pairing, enable the wireless setting on your smartphone.  
a. Open the Renpho Health App, place the scale on a hard and flat surface, and step onto it with bare and dry feet.  
b. Tap "≡" in the upper-right corner of the "Home" page and select your body fat scale from the device list.  
c. Follow the in-app instructions to complete pairing.

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**Note:**

- Once you have successfully paired the scale with the app, establish a Wi-Fi connection for automatic data synchronization, eliminating the need for a constant connection.
- After successful connection, you can customize the displayed information (up to 5 indicators) on the scale and choose your preferred avatar via the app.

**4. Set up Wi-Fi Connectivity**

Go to "Device" page, tap "Wi-Fi" of the scale that has been connected and follow the in-app instructions to complete Wi-Fi connection.

**Note:**

- Select the 2.4GHz Wi-Fi network and enter the correct Wi-Fi password. 5GHz Wi-Fi networks are not currently compatible with this scale.
- Once the Wi-Fi icon appears on the scale's display, it indicates a successful connection.

**Tip:**  
To get more out of RENPHO Chroma Aspire, connect to the Renpho Health App and discover how to personalize your experience and create the perfect ambience with various lighting color and effect options.

For more app instructions, please scan the QR code or refer to the detailed user manual on our website.



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**CALIBRATING YOUR CHROMA ASPIRE**

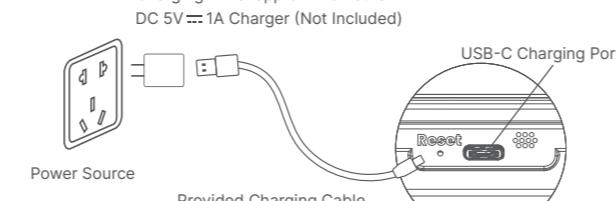
Calibrate the scale before each use to ensure accuracy.  
1. Place the scale on a flat, hard surface. Avoid any carpeting.  
2. Step on the scale with a single foot to activate it and then step off.  
3. The display will show "CAL" and then "0.0" or "0.00" to indicate calibrating is complete.



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**CHARGING YOUR CHROMA ASPIRE**

Charging Time: approx. 2.5 hours  
DC 5V 1A Charger (Not Included)



Power Source  
Provided Charging Cable

Note: Do not use the scale for measuring while charging.

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**TROUBLESHOOTING GUIDE**

**1. Display Issues**

Display	Description/Cause
1688 → 0 → 188	User identification was detected by the scale and this measurement was taken with socks or shoes.
→ 208 → 1688	User identification was not detected by the scale and this measurement was taken with bare feet.
Weight, BMI, Body Fat	

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**2. Other Issues**

Problem	Solution
The scale cannot detect body fat and/or other data.	a. Ensure your feet are dry and bare. b. Stand and keep still until the final measurement(s) appear on the scale's display. If still not available, try applying moisturizer to your feet and measure again or ask another person to try the 2 steps mentioned above.
I registered an account on the RENPHO website but failed to use it to log in to the Renpho Health App.	The RENPHO website and Renpho Health App are two separate systems. Please create an account for the Renpho Health App.
I can get my data of weight, body fat and BMI from the scale's display, but my family or friends failed.	Your family or friends must complete their profile information on your app using the "add a member" function or log in to the Renpho Health App with their own account.

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**TECHNICAL SPECIFICATIONS**

Product Name: Body Fat Scale  
Model: R-MSB02  
Unit: lb / kg / st / st:lb  
Capacity: 0.4-400lb / 0.2-180kg  
Division: 0.2lb / 0.05kg

**WARRANTY POLICY**

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

**For warranty terms and conditions, please visit:** <https://renpho.com/pages/warranty-terms-and-conditions>

**Note:** Product registration is not required for the warranty. If you choose not to register your product, it will not void the product warranty.

**CUSTOMER SERVICE**

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

**TEL:** +1(844) 417 0149 (US ONLY)  
Monday-Friday 9:00AM-4:30PM  
1800 MY RENPHO (1800 69 7367) (AU ONLY)  
Monday-Friday 9:00AM-6:00PM (AEST)

**Email:** support@renpho.com (US&CA)  
support-au@renpho.com (AU)

\* For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

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**FCC REGULATORY COMPLIANCE POLICY**

The device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Notice:** This equipment has been found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**RF Exposure Compliance**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**ISED Regulatory compliance**

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSSs.

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

**Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:**

- (1) L'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

**Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.**

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折叠尺寸: 96x130mm  
材质: 128g铜版纸  
工艺: 双面印刷 风琴折